



## CoC Performance Measures – 3rd Quarter, FY 2012

Prepared for the ICH Strategic Planning Committee

August 28, 2012

### **GOAL 1: Reduce the number of homeless households**

#### Benchmark Measure:

Number of households in CoC on the first day of each quarter, by CoC level:

	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012
Families in Motels	*	80	177	72
Families in DC General	128	199	296	274
Families in Temporary Shelters	116	120	121	128
Families in Transitional Housing	423	400	409	407
Individuals in Hypothermia Shelters	*	67	*	*
Individuals in Seasonal Shelters	*	65	*	*
Individuals in Low Barrier Shelters	1180	1154	1167	1210
Individuals in Temporary Shelters	971	975	969	837
Individuals in Transitional Housing	547	578	579	579

#### Quarterly Measures:

1. Households entering the “Front Line” Emergency Shelter system throughout the quarter (*includes families entering motels and DC General, singles entering Low Barrier and Severe Weather*):

Families			Individuals		
Q1	Q2	Q3	Q1	Q2	Q3
264	324	44	378	389	378

**2. Households entering the Front Line Emergency Shelter system throughout the quarter, following institutional release:**

	Q1		Q2		Q3	
	#	%	#	%	#	%
Families Entering From Institutional Settings:	1	0.4	2	0.6	1	2.4
Individuals Entering From: Institutional Settings	30	7.9	38	10.0	29	7.7

**3. Households entering the Front Line Emergency Shelter system throughout the quarter, following eviction or ejection:**

	Q1		Q2		Q3	
	#	%	#	%	#	%
Families Entering From:						
Housing on their own	28	10.6	34	10.5	5	11.4
Living with family or friends	159	60.2	226	69.8	26	59.1
Individuals Entering From:						
Housing on their own	16	4.2	20	5.1	34	9.0
Living with family or friends	141	37.3	151	38.8	118	31.2

**4. Households exiting Front Line Emergency Shelter system throughout the quarter:**

Families			Individuals		
Q1	Q2	Q3	Q1	Q2	Q3
122	130	143	249	244	318

**GOAL 2: Reduce the length of homelessness**

**Benchmark Measure:**

**Median length of stay (in days) among households in CoC on the first day of each quarter, by CoC level:**

	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012
Families in Motels	*	34	72	153
Families in DC General	288	74	73	128
Families in Temporary Shelters	307	318	265	235
Families in Transitional Housing	466	450	495	569
Individuals in Low Barrier Shelters	18	18	17	18
Individuals in Temporary Shelters	730	761	705	746
Individuals in Transitional Housing	277	185	278	153

**Quarterly Measures:**

- Households exiting Emergency Shelter level of the CoC (includes exits from Front Line Shelters as well as Temporary shelters for families and individuals) for Permanent Housing within 30/60/90 days in shelter:**

	Q1						Q2						Q3					
	0-30		31-60		61-90		0-30		31-60		61-90		0-30		31-60		61-90	
Families Exiting To:	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Permanent Hsg. (Subsidized & Unsubsidized)	8	7.7	18	17.3	2	1.9	1	1.0	1	1.0	8	8.3	4	2.0	11	5.4	21	10.3
Individuals Exiting To:	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Permanent Hsg. (Subsidized & Unsubsidized)	1	0.6	0	0.0	2	1.2	0	0.0	0	0.0	2	1.3	63	22.8	23	8.3	13	4.7

**2. Households exiting Emergency Shelter level of the CoC for Transitional Housing within 30/60/90 days in shelter:**

	Q1						Q2						Q3					
	0-30		31-60		61-90		0-30		31-60		61-90		0-30		31-60		61-90	
Families Exiting To:	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Transitional Hsg.	1	1.0	2	1.9	0	0.0	1	1.0	1	1.0	4	4.2	0	0.0	0	0.0	2	1.0
Individuals Exiting To:	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Transitional Hsg.	1	0.6	0	0.0	1	0.6	3	3.9	2	1.3	1	0.6	0	0.0	3	1.1	3	1.1

**3. Households exiting Emergency Shelter level of the CoC for Other Destinations within 30/60/90 days in shelter:**

	Q1						Q2						Q3					
	0-30		31-60		61-90		0-30		31-60		61-90		0-30		31-60		61-90	
Families Exiting To:	#	%	#	%	#	%	#	%	#	#	%	#	#	%	#	%	#	%
Living with Family/Friends	1	1.0	2	1.9	1	1.0	3	3.1	2	2.1	1	1.0	1	0.5	0	0.0	0	0.0
Place not for habitation	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Institutional Settings	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Deceased	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Other	1	1.0	0	0.0	0	0.0	1	1.0	2	2.1	1	1.0	0	0.0	0	0.0	0	0.0
Don't Know/Refused	5	4.8	1	1.0	0	0.0	14	14.6	6	6.3	4	4.2	1	0.5	1	0.5	7	3.4
Individuals Exiting To:	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Living with Family/Friends	30	17.6	18	10.6	6	3.5	51	31.9	20	12.5	10	6.3	1	0.5	0	0.0	0	0.0
Place not for habitation	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Institutional Settings	2	1.2	1	0.6	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Deceased	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Other	6	3.5	0	0.0	0	0.0	4	2.5	4	2.5	5	3.1	0	0.0	0	0.0	0	0.0
Don't Know/Refused	12	7.1	9	5.3	8	4.7	10	6.3	0	0.0	3	1.9	1	0.4	1	0.4	7	2.5

**4. Number of Households exiting Emergency Shelter level of the CoC after 90 days in shelter:**

	Q1		Q2		Q3	
	After 90 Days		After 90 Days		After 90 Days	
Families Exiting To:	#	%	#	%	#	%
Permanent Housing	39	37.5	23	24.0	127	62.3
Transitional Housing	18	17.3	12	12.5	9	4.4
Living with Family/Friends	1	1.0	2	2.1	4	2.0
Place Not Meant for Habitation	0	0.0	0	0.0	0	0.0
Institutional Settings	1	1.0	1	1.0	2	1.0
Deceased	1	1.0	0	0.0	0	0.0
Other	0	0.0	4	4.2	6	2.9
Don't Know/Refused	2	1.9	4	4.2	12	5.9
<b>Individuals Exiting To:</b>						
	#	%	#	%	#	%
Permanent Housing	7	4.1	21	13.1	32	11.6
Transitional Housing	3	1.8	2	1.3	8	2.9
Living with Family/Friends	6	3.5	7	4.4	7	2.5
Place Not Meant for Habitation	0	0.0	0	0.0	0	0.0
Institutional Settings	1	0.6	3	1.9	3	1.1
Deceased	0	0.0	0	0.0	1	0.4
Other	0	0.0	2	1.3	4	1.4
Don't Know/Refused	56	32.9	8	5.0	64	23.2

**5. Number of Households not exiting Emergency Shelter level of the CoC during quarter:**

Families			Individuals		
Q1	Q2	Q3	Q1	Q2	Q3
142	194	328	129	143	155

**GOAL 3: Reduce returns to homelessness**

**Benchmark Measure:**

**Number of households in Front Line Emergency Shelter on the first day of each quarter that had previously exited the CoC (includes families entering motels and DC General, singles entering Low Barrier and Severe Weather):**

	Oct. 1, 2011		Jan. 1, 2012		Apr. 1, 2012		July 1, 2012	
	#	%	#	%	#	%	#	%
Families at Motels/DC General	6	4.7	24	8.6	43	9.1	21	6.1
Individuals in Low Barrier Shelter	18	1.5	9	0.7	10	0.9	25	2.1

**Quarterly Measures:**

**1. Number of households in Front Line Emergency Shelters throughout the quarter that had previously exited the CoC:**

	Q1		Q2		Q3	
	#	%	#	%	#	%
Families at Motels/DC General	40	7.9	51	7.0	24	6.5
Individuals in Low Barrier Shelter	46	1.3	48	1.2	77	2.4

**2. Number of families applying for shelter at the Virginia Williams Family Resource Center during the quarter that had made applications in the past:**

	Q1		Q2		Q3	
	#	%	#	%	#	%
Returning Applicants for Shelter	232	42.5	209	40.0	243	37.8

**GOAL 4: Increase income from Employment**

Benchmark Measure:

Percentage of adults CoC programs on the first day of the quarter who have income from employment:

	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012
Families in Motels/DC General	12.2	13.7	7.3	1.4
Families in Temporary Shelter	18.1	28.3	28.0	15.3
Families in Transitional Housing	34.9	28.2	27.3	25.8
Individuals in Temporary Shelter	13.1	11.3	10.6	12.3
Individuals in Transitional Housing	17.3	15.2	21.5	21.9

**GOAL 5: Increase income public benefits and services**

Benchmark Measure:

Percentage of adults in CoC programs on the first day of the quarter who have income from cash and non-cash income sources:

Percent with income from:

	Cash Sources				Non Cash Sources			
	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012
Families in Motels/DC General	85.6	94.2	80.5	73.1	90.6	61.2	54.1	63.2
Families in Temporary Shelter	82.9	87.5	89.3	74.6	82.9	82.5	81.8	79.9
Families in Transitional Housing	73.4	99.8	97.6	76	73.4	82.2	78.7	73.8
Individuals in Temporary Shelter	5.2	13.2	12.6	19.7	5.2	10	10.8	17.1
Individuals in Transitional Housing	34.3	64	63.9	53.1	34.3	53.9	61.1	59.1

*Note: Data on type and amount of income is not collected at Low Barrier shelter for individuals.*

Quarterly Measures (Cumulative for Goals 4 and 5):

1. Number of adults in CoC programs that gained income (from all sources) throughout the quarter:

	Gained Income					
	Q1#	Q1 %	Q2#	Q2 %	Q3#	Q3 %
Families in Hotels/DC General	104	20.2	117	15.2	85	12.9
Families in Temporary Shelter	28	16.5	24	13.7	108	13.1
Families in Transitional Housing	107	21.3	99	19.3	101	19.6
Individuals in Temporary Shelter	20	1.5	26	2.5	10	0.9
Individuals in Transitional Housing	27	9.2	90	12.8	45	7.5

2. Number of adults in CoC programs that lost income (from all sources) throughout the quarter:

	Lost Income					
	Q1#	Q1 %	Q2#	Q2 %	Q3#	Q3 %
Families in Hotels/DC General	5	0.1	3	0.4	3	0.5
Families in Temporary Shelter	24	13.7	23	13.1	27	3.3
Families in Transitional Housing	36	7.2	36	7.0	43	8.4
Individuals in Temporary Shelter	15	1.5	17	1.6	10	0.9
Individuals in Transitional Housing	6	2.0	9	1.3	8	1.3



**3. Number of adults in CoC programs whose income remained the same during the quarter:**

	Income Remained the Same					
	Q1#	Q1%	Q2#	Q2%	Q3#	Q3 %
Families in Hotels/DC General	253	49.2	521	67.3	493	74.8
Families in Temporary Shelter	93	54.7	105	60.0	594	72.0
Families in Transitional Housing	290	57.8	305	59.5	277	53.9
Individuals in Temporary Shelter	168	16.4	224	21.2	229	19.6
Individuals in Transitional Housing	227	77.2	553	78.9	466	77.2

**GOAL 6: Increase stability in Permanent Supportive Housing**

Benchmark Measure:

**Median Length of Stay among Households in Permanent Supportive Housing programs on the first day of the quarter:**

	Oct. 1, 2011	Jan. 1, 2012	Apr. 1, 2012	July 1, 2012
Families in Permanent Supportive Housing	664	745	752	843
Individuals in Permanent Supportive Housing	949	878	926	892

*Note: Length of Stay figures adjusted to exclude time in rapid rehousing programs. Data from rapid rehousing programs will be reported separately in FY2013.*

Quarterly Measures:

1. Number of Households remaining housed in PSH throughout the quarter:

	Q1	Q2	Q3
Families in Permanent Supportive Housing	156	169	181
Individuals in Permanent Supportive Housing	458	467	456

2. Number of households exiting PSH throughout the quarter:

	Q1	Q2	Q3
Families in Permanent Supportive Hsg.	0	2	0
Individuals in Permanent Supportive Hsg.	30	11	33

3. Length of time in housing among households exiting PSH throughout quarter:

	Q1		Q2		Q3	
	#	%	#	%	#	%
Families Exiting Within:						
0 to 6 months	*	n/a	0	0.0	*	n/a
6 months to 1 year	*	n/a	0	0.0	*	n/a
1 to 2 years	*	n/a	1	50.0	*	n/a
3 to 5+ years	*	n/a	1	50.0	*	n/a
Individuals Exiting Within:						
0 to 6 months	5	16.7	1	9.1	7	21.2
6 months to 1 year	3	10.0	3	27.3	6	18.2
1 to 2 years	14	46.7	5	45.5	10	30.3
3 to 5+ years	8	26.7	2	18.2	10	30.3

**4. Exits to positive or negative destinations among households exiting PSH throughout the quarter**

	Q1		Q2		Q3	
Families Exiting To:	#	%	#	%	#	%
Positive Destinations	*	n/a	2	100.0	*	n/a
Negative Destinations	*	n/a	0	0.0	*	n/a
<b>Individuals Exiting To:</b>						
Individuals Exiting To:	#	%	#	%	#	%
Positive Destinations	21	70.0	8	72.7	25	75.8
Negative Destinations	9	30.0	3	27.3	8	24.2

**5. Median Length of Stay (in days) among households staying and exiting housing throughout the quarter:**

Families	Q1	Q2	Q3
Leavers	n/a	857	n/a
Stayers	733	753	843
<b>Individuals</b>			
Individuals	Q1	Q2	Q3
Leavers	536	600	427
Stayers	851	926	962

## Appendix:

Complete listing of system Front Line Shelter system entries, by site lived at prior to program entry:

	Families			Individuals		
	October - December 2011	January - March 2012	April - June 2012	October - December 2011	January - March 2012	April - June 2012
Households entering system during quarter	264	324	44	378	389	378
	Site Lived at Prior to Program Entry			Site Lived at Prior to Program Entry		
Emergency/Temporary Shelter	12	11	0	0	0	0
Place not meant for human habitation	5	8	0	67	55	50
Transitional Housing	2	1	0	0	0	5
Foster care	0	0	0	0	0	0
Hospital	1	2	0	6	9	6
Jail/Prison/Juvenile Detention	0	0	0	15	18	18
Psychiatric Facility	0	0	0	4	3	1
Substance Abuse Treatment/Detox	0	0	1	5	8	4
Housing on their own (subsidized)	5	10	2	2	5	3
Housing on their own (unsubsidized)	23	24	3	14	15	31
Living with family or friends	159	226	26	141	151	118
Other	12	2	6	12	19	21
Don't Know/Not Reported	45	40	6	112	106	121

Complete listing of Emergency Shelter Level system exits, by destination and time in shelter:

Destination:	Families Exiting Emergency Shelter, October - December 2011			
	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Transitional Housing	1	2	0	18
Permanent Supportive Housing	5	18	1	25
Subsidized Permanent Housing	0	0	1	13
Unsubsidized Permanent Housing	3	0	0	1
Living with Family/Friends	1	2	1	1
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	0	0	0	0
Foster Care	0	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	0
Jail or Prison	0	0	0	1
Deceased	0	0	0	1
Don't Know/Refused	6	1	0	2

	Families Exiting Emergency Shelter, January - March 2012			
Destination:	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Transitional Housing	1	1	4	12
Permanent Supportive Housing	0	1	4	5
Subsidized Permanent Housing	1	0	0	12
Unsubsidized Permanent Housing	0	0	4	6
Living with Family/Friends	3	2	1	2
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	0	0	0	0
Foster Care	0	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	0
Jail or Prison	0	0	0	1
Deceased	0	0	0	0
Don't Know/Refused	15	8	5	8

	Families Exiting Emergency Shelter, April - June 2012			
Destination:	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Transitional Housing	0	0	2	9
Permanent Supportive Housing	0	7	11	81
Subsidized Permanent Housing	2	1	7	40
Unsubsidized Permanent Housing	1	3	3	1
Living with Family/Friends (Permanent Tenure)	1	0	0	1
Living with Family/Friends (Temporary Tenure)	0	0	0	4
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	0	0	0	0
Foster Care	0	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	2
Jail or Prison	0	0	0	0
Deceased	0	0	0	0
Don't Know/Refused	1	1	7	18

	Individuals Exiting Temporary Shelter, October - December 2011			
Destination:	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Low Barrier Shelter	0	0	0	0
Transitional Housing	1	0	1	3
Permanent Supportive Housing	1	0	2	4
Subsidized Permanent Housing	0	0	0	0
Unsubsidized Permanent Housing	0	0	0	3
Living with Family/Friends	30	18	6	6
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	0	0	0	0
Foster Care	0	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	0
Jail or Prison	2	1	0	1
Deceased	0	0	0	0
Don't Know/Refused	18	9	8	56

	Individuals Exiting Temporary Shelter, January - March 2012			
Destination:	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Low Barrier Shelter	3	2	4	2
Transitional Housing	3	2	1	2
Permanent Supportive Housing	0	0	0	4
Subsidized Permanent Housing	0	0	0	3
Unsubsidized Permanent Housing	0	0	2	14
Living with Family/Friends	51	20	10	7
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	0	0	0	0
Foster Care	0	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	0	0	0	0
Hospital (non-Psychiatric)	0	0	0	3
Jail or Prison	0	0	0	0
Deceased	0	0	0	0
Don't Know/Refused	11	2	4	10

Destination:	Individuals Exiting Temporary Shelter, April - June 2012			
	Within 30 days	Within 31-60 days	Within 61-90 days	After 90 days
Low Barrier Shelter	2	0	0	1
Transitional Housing	0	3	3	8
Permanent Supportive Housing	8	6	3	9
Subsidized Permanent Housing	0	0	0	1
Unsubsidized Permanent Housing	0	1	1	11
Living with Family/Friends (Permanent Tenure)	55	20	9	11
Living with Family/Friends (Temporary Tenure)	9	16	4	7
Place Not Meant for Human Habitation	0	0	0	0
Hotel/Motel paid by client	1	0	0	0
Foster Care	1	0	0	0
Psychiatric Facility	0	0	0	0
Substance Abuse or Detox Facility	1	0	0	1
Hospital (non-Psychiatric)	0	0	0	2
Jail or Prison	1	0	0	0
Deceased	0	0	0	0
Don't Know/Refused	10	5	3	68

#### Number of Stayers and Leavers and respective lengths of stay for Emergency/Temporary Shelter

	Families	Individuals
Q1 Leavers	104	170
<i>LOS in days</i>	191	68
Q2 Leavers	96	160
<i>LOS in days</i>	89	38
Q3 Leavers	204	276
<i>LOS in days</i>	114	41

	Families	Individuals
Q1 Stayers	401	1058
<i>LOS in days</i>	66	918
Q2 Stayers	628	1067
<i>LOS in days</i>	88	984
Q3 Stayers	328	1474
<i>LOS in days</i>	152	1030

#### Complete Listing of income change by CoC Level

	Gained Income		Lost Income		Maintained Income		Income Unknown	
	Q1	Q1 %	Q1	Q1 %	Q1	Q1 %	Q1	Q1 %
Families in Hotels/DC General	104	20.2%	5	10.0%	253	49.2%	152	20.6%
Families in Temporary Shelter	28	16.5%	24	13.7%	93	54.7%	25	15.1%
Families in Transitional	107	21.3%	36	7.2%	290	57.8%	68	13.7%
Individuals in Temporary Shelter	20	1.5%	15	1.5%	168	16.4%	823	80.6%
Individuals in Transitional	27	9.2%	6	2.0%	227	77.2%	34	11.6%

	Gained Income		Lost Income		Maintained Income		Income Unknown	
	Q2	Q2 %	Q2	Q2 %	Q2	Q2%	Q2	Q2%
Families in Hotels/DC General	17	15.2%	3	0.4%	521	67.3%	133	17.1%
Families in Temporary Shelter	24	13.7%	23	13.1%	105	60.0%	23	13.2%
Families in Transitional Housing	99	19.3%	36	7.0%	305	59.5%	73	14.2%
Individuals in Temporary Shelter	26	2.5%	17	1.6%	224	21.2%	789	74.7%
Individuals in Transitional Housing	90	12.8%	9	1.3%	553	78.9%	49	7.0%

	Gained Income		Lost Income		Maintained Income		Income Unknown	
	Q3	Q3 %	Q3	Q3 %	Q3	Q3%	Q3	Q3%
Families in Hotels/DC General	85	12.9%	3	0.5%	493	74.8%	78	11.8%
Families in Temporary Shelter	108	13.1%	27	3.3%	594	72.0%	96	11.6%
Families in Transitional Housing	101	19.6%	43	8.4%	277	53.9%	93	18.1%
Individuals in Temporary Shelter	10	0.9%	10	0.9%	229	19.6%	918	78.7%
Individuals in Transitional Housing	45	7.5%	8	1.3%	466	77.2%	85	14.1%