

NOTE: ITEMS IN **RED** ARE SUBJECT TO CHANGE. THIS IS A DRAFT PLAN.

THE WINTER PLAN

*PROTECTING THE LIVES OF PERSONS WHO ARE HOMELESS
IN THE WINTER OF 2007-2008*

Prepared by:

The D.C. Department of Human Services



and

The Community Partnership
For the Prevention of Homelessness

June 13, 2007

Shelter Hotline 1-800-535-7252

INTRODUCTION

In compliance with the Homeless Services Reform Act of 2005, this “Winter Plan of 2007-2008” reports on the outcomes of the 2006-2007 hypothermia season and the District’s efforts, which are underway, to prepare for the season ahead. This Winter Plan functions as the means to articulate and implement coordination among local agencies and providers within the Continuum of Care who participate in providing hypothermia shelter and services to persons who are homeless. It also provides an overview of established collaborations, protocols and services coordinated by the city to respond to the needs of persons who are homeless in Washington, D.C. during the winter season of 2007-2008.

In the winter of 2006-2007 the Department of Human Services (DHS), The Community Partnership for the Prevention of Homelessness (TCP) and nonprofit and government partners worked collaboratively to create the shelter facilities and services that were set forth in the 2006-2007 Winter Plan to protect the lives of Washington D.C.’s homeless. Of the one hundred and sixty-eight (168) days in the 2006-2007 winter season that extended from November 1, 2006 to April 17, 2007, ninety (90) of these days were hypothermia alert days. On these days additional shelters were opened and all permanent shelters stayed open for 24-hours.

During the winter of 2006-2007, the Hypothermia Watch Partners Campaign continued, as it has for the last several years. The campaign’s efforts included circulating press releases and public service announcements (PSAs) on radio and television stations soliciting the public’s help in identifying persons at risk. The campaign also entailed the distribution of thousands of flyers, in both English and Spanish, to nonprofits and businesses, all designed to increase public awareness on how to access hypothermia shelters and services for persons who are homeless.

A Mayoral Order (2001-161) issued in 2001 continues to mandate the coordination of street outreach efforts so that chronically homeless persons who are disabled by substance abuse and/or mental illness, sometimes causing them to behave in a manner that puts their lives at risk, can be taken from the streets and placed in a treatment facility or shelter during a hypothermia alert. The order underpins collaboration among DHS, the Metropolitan Police Department (MPD), the Department of Mental Health (DMH), the Department of Health (DOH) and both public and private outreach programs. In addition, DHS senior staff continued last season the practice of convening a telephone conference call every other week with designated members of the Community Partnership, the United Planning Organization’s (UPO) Shelter Hotline office, outreach providers, MPD and homeless advocate groups to assure rapid evaluation and response to hypothermia related emergencies, needs, services and alerts.

The Community Partnership coordinated daily hypothermia operations in concert with city agencies and providers. The wide distribution of a daily census that illustrated capacity levels allowed stakeholders to analyze and reprogram the allocation of beds as needed by the different homeless populations of men, women and families. UPO operated the Shelter Hotline and deployed vans for outreach services. The Community for Creative Nonviolence (CCNV) opened its drop-in center to shelter as many as 25 women. Catholic Community Services operated the adult hypothermia facilities and responded rapidly to expand as conditions changed and new sites were brought on line. When established capacities were exceeded, the Coalition for the Homeless operated overflow beds at the La Casa shelter and managed an unprecedented demand

for shelter by families at the Virginia Williams Family Resource Center (central intake) and D.C. Village. Families Forward, Inc., operated the D.C. General Hospital family shelter with a capacity of 50 seasonal units. Families Forward then followed through by out-placing sheltered families into transitional and permanent housing before the D.C. General facility closed at the end of the hypothermia season, in April 2007.

While the winter of 2006-2007 presented challenges, the Winter Plan provided a system of shelter and outreach services that responded accordingly. Shelters offered a warm place for those who came in from the cold, and for those who did not, outreach workers took food, blankets and supplies into the streets. As a result, the major objective of activities and services during hypothermia season, saving lives, was achieved.

The statistics for the winter of 2006-2007 that follow provide further detail on the accomplishments of the season. As we prepare for the next hypothermia season, we hope that our ability to continue to provide appropriate needs-based services and maintain good faith and responsive relationships with all hypothermia partners will be strengthened by the protocols and definitions set forth in this plan. In this and every season, the Department of Human Services and the Community Partnership are jointly grateful to their partners for collaborative efforts undertaken by all to protect the lives of people who are homeless.

WINTER 2006-2007 OUTCOMES

There were 90 hypothermia alert days and nights during the 2006-2007 winter season, with shelter sites remaining open up to April 17, 2007 for a total period of 168 days/nights. During this period the Community Partnership and other publicly and/or privately funded providers operated the following:

- **1,885** permanent year-round publicly funded emergency shelter beds for adults;
- Private shelters operated 255 permanent year-round emergency shelter beds at Central Union Mission, Gospel Rescue Ministries, N Street Village and RAP, Inc.;
- Private shelters run by Covenant House, Sasha Bruce, and the Latin American Youth Center operated 36 permanent emergency beds for youths;
- There were **765** publicly funded hypothermia beds for adults;
- Private shelter providers operated 15 hypothermia beds for adults at St. Alban's Church and St. Paul's Church;
- Publicly funded year-round emergency shelters for families operated **171** units and **596** beds;
- Publicly funded hypothermia shelters for families operated **150** beds and **50** units; and
- Private shelters run by the Catholic Worker operated five (5) units and Covenant House operated six (6) emergency units for families.

THE NEED FOR HYPOTHERMIA SERVICES

Hypothermia is a life-threatening condition occurring when a person's body temperature goes below 95 degrees Fahrenheit due to exposure to cold and wet conditions. It is particularly

dangerous for persons who are disabled by substance abuse or mental illness and who may be unaware that their body temperature has fallen to the point of danger. Many deaths on the street that occur in hypothermic conditions are associated with substance abuse, particularly alcohol which causes blood vessels at the surface of the skin to dilate and lose body heat very quickly.

Once a person is suffering from hypothermia, he or she must be removed from the street, and medical intervention is usually required. At times, a person at-risk of becoming hypothermic will voluntarily accept help, but sometimes they must be helped involuntarily. Outreach workers are trained to recognize the symptoms of hypothermia and to take the appropriate action.

Hypothermia Season: Hypothermia season begins November 1 and extends through March 31. The need for opening temporary hypothermia shelters increased in FY 2001 because the winter was particularly severe with 99 days of hypothermic conditions. The winter of FY 2002 was more the norm at 67 hypothermia alerts, while the winter of FY 2003 was particularly severe with 110 hypothermia alerts. The winter of FY 2006 showed a decrease with a total of 85 hypothermia alerts, and in FY 2007 there was a slight increase with 90 days of hypothermic conditions.

For the winter of FY 2008, the District and the Community Partnership are budgeting for up to 110 days of episodic hypothermia shelter for single adult men and women and for full-time operation of hypothermic overflow shelter for families.

FY'08 HYPOTHERMIA CAPACITY CHART

POPULATION	SITE	FY07 Hypothermia BEDS*	Operating Year-Round in FY 07 Beds***	FY 08 Hypothermia Beds	PROVIDER RESPONSIBLE
Women	DCGH Cafeteria	25	75	0	Catholic Community Services
	Park Road Former Immunization Ctr.	0	0	40	TBD
	John Young	20	80	20	Catholic Community Services
	Gales	0	0	150	TBD
	Madison	39	64		House of Ruth
	Open Door	10	108	10	New Hope Ministries
	Community of Christ Church	10		10	Catholic Community Services
	Hermano Pedro Center/ Meridian Hill	20	15	To be determined	Catholic Community Services
	Community for Creative Non-Violence (CCNV)	25		85	CCNV
	New Covenant Church	10		To be determined	Catholic Community Services
	Women Total Beds	159	342	315	
Total Hypothermia bed availability for women			657		
Men	801 East Building	125	334	125	Catholic Community Services
	Drop-In Center at Federal City Shelter	0		135	CCNV
	Adams Place Shelter	150	150	30	Catholic Community Services
	Overflow- 4 th & L St. Trailers/	144	0	0	Open Door Ministries
	DCGH Sobering Center	15	0	15	DMH
	First Seventh Day Adventist Church	25		25	Catholic Community Services
	Franklin School	100	240	100	Catholic Community Services
	La Casa	30	90	30	Coalition for the Homeless
	New York Avenue	40	360	40	Catholic Community Services
	Sacred Heart Church	25		25	Catholic Community Services
	St. Aloysius McKenna Center	25		25	St. Aloysius
	St. Luke's Church	15		15	Catholic Community Services
	Banneker Recreation Center	0		40	To be determined
	Men Total Beds	694	1,174	605	
Total Hypothermia bed availability for men (Total for FY 2007 was 1,761)			1,779		

***Year-round beds, some of which previously were used only for hypothermia, are enumerated to illustrate increased shelter use by persons who formerly would not enter shelter.

POPULATION	SITE	FY07 Hypothermia BEDS*	Operating Year-Round in FY 07 Beds/Units	FY 08 Hypothermia Beds	PROVIDER RESPONSIBLE
Families	DC Village Overflow + Cottage 2B (25 units)	72	116 beds/29 units	To be determined	Coalition for the Homeless
	DC Village/ Families Forward (32 Units)	96		To be determined	Families Forward
	DCGH (50 Units)	150		150 beds/ 50 units	Families Forward
	Subtotal	318	116 beds/29 units	150 beds/ 50 units	
	Total Hypothermia Bed and Unit Availability for Families			266 beds/ 79 units	

ELEMENTS OF THE WINTER PLAN

BUDGET: The District and the Community Partnership are budgeting approximately **\$1.3** million for the winter season of 2007-2008 to operate the hypothermia-season shelters detailed in the table above. Included in this **\$1.3** million figure are the costs of seven (7) outreach agencies operating for five (5) months and the UPO Shelter Emergency Assistance Hotline operations that are increased during the winter season. Not included are the costs of shelters that came on line as hypothermia shelters last year but are now operating year-round. The capacity table above separates into two columns shelters that have converted to year-round facilities and adds their inventory to the hypothermia-only shelters to provide total bed capacity for this hypothermia season.

HOURS OF OPERATION: Some of the shelters will open from 7:00 p.m. to 7:00 a.m., only during hypothermia alerts since they will be located in buildings that are used for other purposes during the day. Other single adult hypothermia beds will also be available 7:00 p.m. to 7:00 a.m., but they will open at the start of the season and remain open every day of the season. The D.C. General Family facility will open on November 1, 2007, and it will be available 24 hours a day for the full hypothermia season. On days when the temperature remains below 32 degrees Fahrenheit, single adults using hypothermia shelters will be offered places to stay warm within the existing emergency shelter inventory, which will remain open 24 hours a day. Experience shows, however, that most persons will go about their daily routines. All persons in overnight emergency shelters will be informed as to where they can stay warm during the day.

SITES: The District government will provide public buildings and enter into agreements with churches to operate the additionally needed shelter beds during the hypothermia season.

PROVIDERS: The United Planning Organization (UPO) will be responsible, as they have been for the last several winters, for operation of the Hypothermia Hotline and the **1-800-535-7252** number for those who are homeless and the general public to call for assistance. UPO provides drivers, outreach workers, and the routing of vans to pick up and deliver persons to shelters.

Catholic Community Services will staff four (4) large hypothermia shelters for adults as well as five (5) 10 to 25 bed shelters in churches. The Coalition for the Homeless will operate overflow

beds at La Casa. The Sobering Center at DC General will collaborate with DHS, the Department of Health and the Department of Mental Health to provide necessary services. The DC General Family Site will be in operation under the management of Families Forward.

OUTREACH AGENCIES: The following agencies have partnered to develop strategies and means for providing outreach services during hypothermia season and extreme weather conditions. Each agency will provide the following:

FY 2008 OUTREACH PROVIDER	AREA	SERVICES
Neighbors' Consejo	Ward 1	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services - with special emphasis on the Latino community.
Charlie's Place	Ward 1, 2	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services -with special emphasis on the Latino community.
Downtown Services Center	Ward 2	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Rachael's Women's Center	Ward 2	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Salvation Army Grate Patrol	Ward 2 <i>Downtown and Mall area</i>	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Georgetown Ministry Center	Wards 2, 3	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Miriam's Kitchen	Wards 2, 3	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Community Council for the Homeless at Friendship Place	Ward 3	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
First Seventh-day Adventist Church	Ward 4	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
Capital Hill Group Ministries	Ward 6	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.
DC Central Kitchen and Clean & Sober Streets: "First Helping" Program	Wards 5, 7, 8	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation and referrals to hypothermia shelter and services.

FY 2008 OUTREACH PROVIDER	AREA	SERVICES
Unity Health Care Medical Outreach	All areas	Street outreach, crisis intervention, provision of blankets, food, water, clothing, transportation, medical attention and referrals to emergency medical care or hypothermia shelter and services.

Additionally, the Downtown Business Improvement District (BID) Association has agreed to use its Safety Ambassadors (SAMS) personnel to identify and assist persons in need of shelter this winter in its designated area. The Community Partnership and outreach providers will continue to work with the BID workers to train them and to coordinate their efforts with the rest of the outreach services.

HYPOTHERMIA ALERT: The District’s Emergency Management Agency (EMA) will continuously provide the Community Partnership with a daily forecast of weather conditions so that emergency facilities can be prepared and opened as needed. EMA shall notify the Community Partnership, United Planning Organization, and the Department of Human Services prior to 1:00 p.m., on any day a hypothermia alert is scheduled to be put into effect. The Community Partnership then informs the UPO Shelter Hotline and all shelter providers to open hypothermia shelters from 7:00 p.m. to 7:00 a.m., and to keep these and all other emergency shelters open as warming spaces until such time as the temperature rises above the 32-degree Fahrenheit level.

COMMUNICATION: The success of the Winter Plan depends upon several levels of daily communication during the hypothermia season. These are:

- 1) Between the providers of shelter beds and services;
- 2) Between people who are homeless and the providers of shelter beds and services; and
- 3) Between the public, providers, and the homeless to let the public know how to help, and seek the public’s help in identifying people who are homeless and in need of assistance.

The centerpiece of the communications effort is the Hypothermia Hotline and Emergency Assistance numbers staffed by UPO. The telephone numbers are as follows:

(202) 399-7093
Hypothermia Hotline for Use by Service Providers
1-(800) 535-7252
Emergency Assistance Number for Persons Who Are Homeless
and the General Public

The Hypothermia Hotline and Emergency Assistance Numbers will be widely displayed. Newspapers will be asked to print these numbers on a regular basis, encouraging the public to clip and post them for reference. Business associations will be asked to disseminate the

numbers to their members. Flyers with the numbers will be distributed repeatedly throughout the District through outreach agencies, such as UPO, MPD and the U.S. Park Police (USPP). MPD and USPP will have these emergency numbers readily available for officers and the inquiring public in patrol cars, at roll call, and through dispatch.

By using these methods, the District, UPO, participating agencies and the Community Partnership will encourage members of the public to be vigilant in calling the Emergency Assistance Hotline immediately when they know of or see an individual in need of assistance. The toll-free hotline number **1-800-535-7252**, is reserved for use by persons who are homeless and facing an emergency and for the general public's use in reporting emergency situations involving citizens who are homeless. To this end, UPO will again prepare pocket-sized English and Spanish cards to be handed out to persons who are homeless so that they will be able to seek assistance if they are in jeopardy during the hypothermia season.

The Hypothermia Watch Partners Campaign is managed by the D.C. Department of Human Services' (DHS) Office of Communications and Public Affairs (OCPA). The campaign will be in effect for the fifth (5th) season and will include the following activities:

- **Metro Advertisements:** The Office of Communications and Public Affairs (OCPA) of the Department of Human Services will coordinate the development and distribution of Hypothermia Emergency Assistance Hotline advertisements on Metro buses and rail station advertising space for the upcoming hypothermia season.
- **Public Service Announcements (PSAs):** DHS/OCPA will also develop and release television and radio PSA featuring the hypothermia prevention shelter hotline number. The announcements will educate the public about the dangers of hypothermia for homeless people living outdoors during the winter months, and they will encourage District residents to call the Emergency Assistance Hotline to report the location of people who are homeless and seen outside in hypothermic weather conditions. In addition, radio advertisement airtime will be commissioned for 60-second informational spots. These spots will air every other week of the hypothermia season, between the hours of 10:00 a.m. and midnight. Additional 15-second promotional announcements will air each week and will be utilized to promote the Hypothermia Watch Partners Campaign. Comcast Cable's weather channel will run a message about the Hypothermia Watch and the Emergency Assistance Hotline number twelve (12) times per day, seven (7) days per week for 21 weeks.
- **Newspaper:** Quarter-page Hypothermia Emergency Assistance Hotline advertisements will be placed in community newspapers (*The Hill Rag, Northwest Current, East of the River News and Street Sense*) and hypothermia alert signs will be developed for distribution to outreach providers serving the homeless.
- **DHS/OCPA** will conduct a public information and awareness campaign for the 2007-2008

hypothermia season through the dissemination of promotional materials in both English and Spanish. The materials will include interior and exterior Metro bus and rail public service advertisements, flyers, posters, decals, buttons, and business cards displaying the Hypothermia Emergency Assistance Hotline number on them. The flyers and business cards will include not only the Hypothermia Emergency Assistance hotline number, but will also provide a list of participating shelters. The Hypothermia promotional materials will be provided to local government agencies, the Council of the District of Columbia, community-based organizations, business owners, churches and a host of other groups and organizations engaged in providing services in the District's neighborhoods.

TRANSPORTATION: UPO will operate a radio communication system on a 24-hour schedule (a base station with **six (6)** radios on the street) to coordinate hypothermia services on the streets. Van drivers will have radios with them at all times. The hand held radios will facilitate effective communication between UPO vans and other outreach workers who may call for help or transportation. If a person needs shelter, a van will be dispatched and an assessment made of where the person should be sheltered for the night, depending on bed availability and the person's needs. The Fire Department's Emergency Medical Services will be notified whenever a person appears to be suffering from hypothermia.

UPO will provide six (6) vans overnight and two (2) in the morning. Three (3) overnight vans will concentrate their outreach efforts in areas where the greatest populations of individuals who are homeless congregate. These areas include the greater downtown area; New York Avenue, N.E.; the area near Minnesota Avenue and Benning Road, N.E.; and the area near Union Station. The remaining three (3) vans will traverse the city to pick up individuals from shelters that have exceeded capacity and to transport individuals that have called the emergency assistance hotline for service.

The Department of Parks and Recreation will provide transportation to and from both DC General and 801 East, located on the grounds of St. Elizabeth's hospital, from the downtown area in the morning and evenings. The Department of Parks and Recreation will pick up persons at 6:00 pm at a downtown service provider and transport them to 801 East and DC General (Harriett Tubman Center) until midnight, seven (7) days a week. In the morning (6:00 am), seven (7) days a week, the Department of Parks and Recreation will pick up persons at the 801 East and DC General (Harriett Tubman Center) sites and transport them to the downtown area until 8:00am. The Coalition for the Homeless will provide a van when the demand for transportation exceeds what UPO and others can handle. If additional vehicles are needed because of extremely inclement weather such as snowy or icy conditions, a cadre of volunteers with four-wheel drive vehicles has been identified. UPO will also communicate with the House of Ruth and the Salvation Army "grate patrol" vans so that these organizations can request help for persons they find on the street. Van routes will include all wards of the city with a concentration in areas known and identified by outreach workers as well as others sites where those who are homeless congregate.

Transportation will include both moving people to and from shelters, transporting individuals from over-crowded shelters to less-crowded shelters as needed, and moving supplies to the street for those who do not accept shelter.

In the event of extremely severe weather or a disruption of regular transportation capacity, Covenant House of Washington will provide supplemental van support. Covenant House will be available to deploy vans from 9:00 a.m. to 1:00 a.m., Monday through Friday.

PSYCHIATRIC IMPAIRMENT: If psychiatric impairment is suspected, a request will be made to the Comprehensive Psychiatric Emergency Program (CPEP) of the Department of Mental Health (DMH) to conduct an evaluation of the person and possibly take the person in for observation and evaluation, if deemed appropriate. The Community Partnership and DMH staff will provide outreach workers with orientation, training and written materials. These tools will help the outreach workers in understanding psychiatric impairments and how to make an initial determination as to whether to get CPEP involved with an on-site evaluation.

HEALTH SERVICES: Unity Health Care (UHC) is under contract with the Department of Health (DOH) to operate year-around clinics at various shelter locations. It also operates a mobile medical outreach van for non-sheltered individuals who are homeless. Persons in need of non-emergency medical care or treatment and who are able to wait until the clinics open the next day, will be referred to UHC for follow-up. Persons needing more serious or emergency health care will be referred to the D.C. Department of Fire and Emergency Medical Services for pick-up and transport to a hospital. DOH will provide medical consultation to shelter providers, as deemed necessary. Additionally, DOH will disseminate hypothermia fact sheets throughout the community-at-large to prevent hypothermic deaths and illnesses among the homeless population.

DOH will assist in the facilitation of hypothermia in-service training sessions for shelter providers and persons who are homeless to raise awareness about the medical aspects of hypothermia and how to help someone who may be hypothermic. Additionally, DOH will provide detoxification and other supportive services, in collaboration with mental health workers, to persons who are homeless and who are transported directly to the Addiction Prevention and Recovery Administration's (APRA) Detoxification Center by outreach workers, police officers, or ambulance workers on hypothermia alert days. DOH representatives will serve on the Hypothermia Advisory Task Force to address medical issues while ensuring the coordination of DOH services with public and private sectors. Throughout the hypothermia season, DOH will disseminate hypothermia fact sheets to homeless services stakeholders and provide medical consultation to shelter providers as needed.

LATINO SERVICES: UPO will produce both cards and flyers in Spanish for distribution to Latino organizations. The District's Office of Latino Affairs will assist in the distribution of these materials. Two (2) bilingual (English-Spanish) outreach workers will work from Neighbors' Consejo to conduct outreach in the Columbia Heights and Mt. Pleasant areas. The UPO Hotline will seek to have bilingual staff at the Hotline office and will seek to hire a bilingual driver to operate one (1) of the vans that will be on the street this winter.

SUPPLIES: The Community Partnership works closely with volunteers and nonprofit agencies to secure supplies for distribution and use during the hypothermia season. The District and its partners will distribute blankets, and an ample inventory of other supplies will be on hand, namely, cots, sleeping bags, jackets, boots, hats, gloves and scarves. As is the custom, twenty thousand (20,000) blankets have been ordered from the US Department of Defense and an additional five thousand (5,000) blankets have been ordered from a private source. The Community Partnership and UPO hypothermia staff will coordinate the retrieval and storage of all supplies.

POLICE/OUTREACH COOPERATION: The Metropolitan Police Department (MPD) is committed to assisting homeless outreach agencies and workers who wish to enter a vacant building to speak with a person who is homeless. Assistance from MPD can be obtained by calling the 311-phone line, which will dispatch an officer for assistance. MPD has been involved in ongoing training, conducted by the Department of Mental Health (DMH), concerning the application of the FD-12 involuntary commitment procedure.

TRAINING: Hypothermia training for outreach and shelter providers will be conducted by the Community Partnership and is currently scheduled to begin in the third (3rd) week of October 2007 and/or no later than November 1, 2007. All agency directors and/or designated staff directly involved in the provision and management of hypothermia related services will be asked to attend an initial review of protocols, processes, communications and responsibilities related to hypothermia season.

PROTECTING CONSUMERS' RIGHTS

Legislative Mandate: The Winter Plan implements the provisions of the Homeless Services Reform Act of 2005. The law was enacted to assure that persons who are homeless are protected from injury and death from hypothermia by providing shelter for them when the temperature falls below 32 degrees Fahrenheit. The District of Columbia provides hypothermia assistance whenever the air temperature falls below 32 degrees or the wind chill factor creates the effect of 32 degrees or below conditions. In such circumstances, the District government is mandated to use public buildings to make space available for all who need and request shelter. As is our practice, efforts will continue to protect the rights of consumers to shelter during the 2007-2008 hypothermia season.

As has been done in all past hypothermia seasons, efforts will continue in serving to protect the consumers' right to shelter during the hypothermia season.

Mayor's Order 2001-161 to improve hypothermia season procedures and protocols will be in force for its sixth (6th) winter season. The Order memorializes and lends the force of mayoral authority to procedures of coordination and communication that were developed by District officials and front-line outreach workers. The Order establishes procedures for the Metropolitan Police Department, the Department of Health's Addiction Prevention and Recovery Administration, The Community Partnership, and the Department of Mental Health regarding their respective roles in removing persons from the street under hypothermic conditions who present a danger to themselves or others. These procedures involve expanding use of the FD-12

involuntary commitment order for mentally ill persons and making use of the statute that allows severely intoxicated persons to be taken from the streets and placed in shelter, a detoxification facility, or hospital as appropriate. DMH is providing training to MPD and outreach workers on the FD-12 process. APRA will receive any persons removed from the street in need of detoxification services.

OTHER EFFORTS IN THE WINTER OF 2007-2008

- The Community Partnership will convene key staff from outreach agencies and emergency shelter providers for training to prepare for hypothermia season. In addition to the annual dissemination of information about hypothermia and improving coordination of services, the training will focus on the rights and protections that persons who are homeless have in accessing shelter and services.

- DHS and the Community Partnership will re-issue a written directive to all emergency shelter administrators and front line staff concerning the policy for serving persons who are homeless and who come to shelter under the influence of alcohol or drugs. The providers will be required to train staff on this directive. The policy remains the same as it has been in the past – that persons impaired due to substance abuse must be allowed into shelter and may stay so long as their behavior does not become disruptive or a danger to others. In the case of disruptive or belligerent behavior, the shelter staff may call the police for assistance in restoring order. In no case shall staff eject an inebriated resident from a shelter simply because they are inebriated or disruptive. If an inebriated resident continues to be disruptive, the police may assist in transferring the resident to the Sobering Center at the detoxification facility. If the resident has engaged in criminal activity, the police may be called to determine whether an arrest is warranted. While this policy is in effect year-round, it is particularly critical that it be reinforced and practiced during the hypothermia season.

THE WINTER PLAN
Winter 2007-2008 Facility Listing

12 – Hour Low Barrier Shelters

MEN

LaCasa Shelter
1436 Irving Street, N.W.
Washington, D.C.
(202)

Franklin School
13th and K Streets, N.W.
Washington, D.C.
(202) 638-7424
(Not open between 7:00 a.m. and 7:00 p.m. during daytime alerts)

New York Avenue Shelter
1355-57 New York Ave.
Washington, D.C.
(202) 832-2359

801 East Shelter
801 Making Life Better Lane S.E.
Washington, D.C.
(202) 561-4014

Adams Place Shelter
2210 Adams Place, N.E.
Washington, D.C.

WOMEN

Madison Shelter – House of Ruth
651 10th Street, N.E.
Washington, D.C.
(202) 547-2600

Open Door
425 2nd Street, N.W. (At corner
of 2nd St. & E St.)
Washington, D.C.
(202) 639-8093

Hermano Pedro Center
1501 Park Road NW
Washington, D.C. 20010
(202) 332-2874
(Closed for renovation; scheduled to
reopen for hypothermia season.)

D.C. General Hospital- Cafeteria*
1900 Massachusetts Ave., S.E.
Washington, D.C.
(202) 639-9760

Gales School Shelter
65 Massachusetts Ave., NW
Washington, D.C.
*When this shelter opens, D.C.
General Hospital-Cafeteria closes.

John Young
115 D Street, N.W.
Washington, D.C.
(202) 635-8469

Temporary/Transitional
24 – Hour Shelter

MEN

La Casa Shelter (TRP)
1436 Irving Street, N.W.
Washington, D.C.
(202) 673-3592

Emery House (working men)
1725 Lincoln Road, N.E.
Washington, D.C.
(202) 635-1041

Community for Creative Non-Violence
425 Second Street, N.W.
Washington, D.C.
(202) 399-1909

Homeless Assistance Center @
New York Avenue Shelter
1355-57 New York Ave.
Washington, D.C.
(202) 832-2359

TRP @ 801 East Shelter
801 Making Life Better Lane S.E.
Washington, D.C.
(202) 561-4014

WOMEN

Madison Shelter
651 10th Street, N.E.
Washington, D.C.
(202) 547-2600

Calvary Women's Shelter
928 5th Street, N.W.
Washington, D.C.
(202) 783-6651

Community for Creative Non-Violence
425 Second Street, N.W.
Washington, D.C.
(202) 399-1909

New Endeavors by Women
611 N Street, N.W.
Washington, D.C.
(202) 682-5825

Hannah House
612 M Street, N.W.
Washington, D.C.
(202) 289-4840

Hypothermia /Overflow Shelters

MEN

First Seventh Day Adventist Church
801 Shepard St., N.W.
Washington, D.C.
(202) 829-0997

Sacred Heart Church
16th & Park Road, N.W.
Washington, D.C.
(202) 234-8000

St. Aloysius McKenna Center
19 I Street, N.W.
Washington, D.C.
(202) 336-7200

DCGH Sobering Center
1900 Massachusetts Avenue, S.E.
Building 12
Washington, D.C. 20003
(202) 698-6082

St. Luke's Church
3655 Calvert Street, N.W.
Washington, D.C. 20007
(202) 333-4949

Banneker Recreation Center
2500 Georgia Avenue, N.W.
Washington, D.C.

Family Shelters

D.C. General Hospital/Unit 42
1900 Massachusetts Avenue, S.E.
Washington, D.C.
(202) 639-9760

WOMEN

John Young Center
115 D Street, N.W.
Washington, D.C.
(202) 635-8469

Community of Christ
3526 Massachusetts Ave., NW
Washington, DC

Former Immunization Center
1100 Park Road, N.W.
Washington, D.C.

Community for Creative Non-
Violence
425 2nd Street, N.W.
(202) 399-2359

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