

**District of Columbia’s Strategic Action Plan to End Homelessness
FY 2014 Annual Work Plan**

In April 2010, the District of Columbia’s Interagency Council on Homelessness (ICH) adopted the Strategic Action Plan to End Homelessness (Plan) to guide the District’s activities to serve individuals and families experiencing homelessness over the next five years.

The FY 2014 ICH Annual Work Plan sets goals for the upcoming year that will help us achieve the overall goals of the Strategic Plan and that reflect the strategies the Plan considers essential to success: (1) more permanent housing; (2) increased collaboration between agencies; (3) public and private funding; and (4) monitoring of outcomes. The FY 2014 ICH Annual Work Plan builds on the successes realized through the FY 2013 Annual Work Plan.

ICH Goals	FY 2012 Achievements	FY 2013 Agency Targets	FY 2014 Agency Targets
<p>#1 Reduce length of homelessness for families, women, men, veterans, and youth.</p>	<p><u>1181</u> individuals and families were housed:</p> <ul style="list-style-type: none"> • DBH (Department of Behavioral Health) <u>100</u> households housed. • DCHA <u>100</u> households housed through LRSP. • DCHA <u>80</u> households housed through VASH, <u>30</u> are actively searching for housing. • TCP <u>119</u> households housed through HUD funded PSH. • TCP <u>214</u> veteran households housed through VA or HUD PSH (non-VASH). • DHS <u>260</u> new families housed with locally funded rental subsidies/ rapid re-housing. • DHS <u>209</u> households with HPRP 	<p>Identify and house at least <u>1085</u> homeless individuals and families through:</p> <p>DBH</p> <ul style="list-style-type: none"> • Identify and house at least <u>300</u> homeless individuals and households through subsidies/vouchers. <p>DCHA</p> <ul style="list-style-type: none"> • House <u>270</u> families referred by DHS in new Local Rent Supplement Tenant Based Program, of which at least 10 will be youth-headed households. • House <u>50</u> Veteran Households through VASH vouchers. <p>TCP</p> <ul style="list-style-type: none"> • House <u>240</u> households through the rapid-re-housing portion of SSVF, with about 50% family households and 50% individual adult 	<p>Identify and house at least <u>1821</u> individuals and families who are homeless or at imminent risk of homelessness through:</p> <p>DBH</p> <ul style="list-style-type: none"> • Provide funding to assist development of at least <u>80</u> new capital units. <p>DCHA</p> <ul style="list-style-type: none"> • House <u>230</u> families in new Local Rent Supplement Tenant- Based Vouchers. • House <u>100</u> veterans referred by VA Medical Center through VASH. <p>DHS</p> <ul style="list-style-type: none"> • House <u>300</u> new families through Rapid Re-Housing short-term rental subsidies. • House about <u>80</u> new individuals through ERAP and Rapid Re-Housing pilot. • House <u>50</u> new individuals and <u>25</u> new families in Permanent Supportive Housing.

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	<p>subsidy.</p> <ul style="list-style-type: none"> DHS <u>99</u> households housed through site-based PSH. 	<p>households.</p> <p>DHS</p> <ul style="list-style-type: none"> House at least 250 new households with locally funded rental subsidies/rapid re-housing, of which at least 35 will be youth-headed households. House at least 65 households through Emergency Solutions Grant re-housing. House <u>40</u> households through site-based La Casa PSH project. Maintain the current level of shelter and housing resources for youth. 	<ul style="list-style-type: none"> House <u>40</u> households through site-based La Casa PSH project. DHS will provide <u>20</u> additional youth LGBTQ beds and supportive services. DHS, DBH, TCP and CFSA will finalize the framework clarifying responsibility for youth under 18. House at least <u>65</u> households through Emergency Solutions Grant rapid re-housing. <p>TCP</p> <ul style="list-style-type: none"> House about <u>339</u> households through the rapid-re-housing portion of SSVF, with about 60% family households and 40% individual adult households. <p>CFSA</p> <ul style="list-style-type: none"> Utilize Rapid Housing Funds (\$1.3M) to obtain or retain housing and prevent homelessness for: <ul style="list-style-type: none"> Up to <u>125</u> youth that are aging out of foster care. Up to <u>150</u> parent, relative, or caretaker households to prevent foster care placements. Up to <u>60</u> households where housing is the remaining barrier to family reunification. <p>DHCD</p> <ul style="list-style-type: none"> Continue to devote 40% of Housing

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			<p>Production Trust Fund resources to households at 0-30% AMI (homelessness prevention).</p> <ul style="list-style-type: none"> Bring on-line <u>98</u> units for 0-30% AMI in collaboration with DCHFA and DCHA (SOME Scattered Sites Phase II) <p>DMPED</p> <ul style="list-style-type: none"> Bring on-line <u>59</u> units through the New Communities Initiative, 2 M St NE. <p>DGS</p> <ul style="list-style-type: none"> DGS will continue to operate as the capital arm for DHS and some of DBH. DGS is also working with DCHA and DHCD to support various goals to reduce homelessness.
<p>#2 Reduce return to homelessness for families and individuals.</p>	<p>DHCD</p> <ul style="list-style-type: none"> Consolidated RFP for PSH units to be issued spring 2013 <p>DHS</p> <ul style="list-style-type: none"> D.C. Federal Payment funds for La Casa PSH committed and development on track. D.C. Federal Payment funds for North Capitol PSH committed and development on track. Increased from <u>1024</u> to <u>1123</u> households housed through the DHS PSH Program. <p>DHS</p>	<p>DHCD</p> <ul style="list-style-type: none"> Execute Interagency MOU for production of PSH units. Issue Consolidated RFP for production of PSH units. <p>DHS/ COH/ THC/ TCP/</p> <ul style="list-style-type: none"> Assess <u>500</u> families using the SPDAT tool to better target housing referrals made. <p>DHS</p> <ul style="list-style-type: none"> Maintain 1123 PSH households. Develop, in coordination with TCP, agency and community partners, the plan for creating an 	<p>DHCD</p> <ul style="list-style-type: none"> Award 1st Consolidated RFP and begin construction/ rehabilitation. Issue 2nd Consolidated RFP for production of PSH units. <p>DHS & TCP & ICH workgroup:</p> <ul style="list-style-type: none"> Finalize design and implement phase I of a coordinated entry process for single individuals that offers a universal assessment, common prioritization criteria, and a coordinated placement process across housing programs. <p>DHS & TCP</p> <ul style="list-style-type: none"> Assess all new homeless families using

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	<ul style="list-style-type: none"> Converted 14 Units at 935 Kennedy Street, NW from transitional housing to PSH. 	<p>Individual Assessment Center.</p> <p>DHS/ DCHA/ DOES</p> <ul style="list-style-type: none"> Identify employment services for <u>50</u> family heads of households in rapid re-housing and other programs. Achieve \geq <u>85%</u> reduction in return to homelessness for families and individuals housed through rapid re-re-housing program. 	<p>the SPDAT tool to better target housing referrals made.</p> <ul style="list-style-type: none"> Homeless Service Providers will support customers in Rapid Re-Housing in their efforts to increase their earned income through coordination with customers TANF Employment Program vendors and other employment and work readiness requirements of the customers TANF plan. Ensure that at least 80% of all families exiting rapid re-housing do not re-enter the homeless services continuum within 6-months of their subsidy ending. <p>DHS</p> <ul style="list-style-type: none"> Maintain stable housing for 1,123 PSH households. <p>DHS/ DOES</p> <ul style="list-style-type: none"> DHS to identify 50 family heads of households in rapid re-housing and other programs to refer to DOES for employment services. DHS, DHCD and DOES to explore a cross agency data sharing system to identify and track District-wide homelessness and employment services.
#3 Increase incomes from employment.	<ul style="list-style-type: none"> DOES connected <u>5,000</u> residents to employment through the One City One Hire. At least <u>112</u> were self- 	<p>DOES</p> <ul style="list-style-type: none"> Partner with Path2Work and Mayor's One City One Hire 	<p>DOES</p> <ul style="list-style-type: none"> Conduct professional development sessions to train shelter staff on the

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	<p>identified as homeless.</p> <ul style="list-style-type: none"> Working with DOES and TCP to increase ability to track or identify those residents connected to work through DOES who are homeless. Working with DHS, TCP, and OSSE to track data on exits from TANF shelter because of increased income. 	<p>initiative to connect <u>200</u> homeless residents to jobs</p> <p>DBH</p> <ul style="list-style-type: none"> DBH and DHS agree to serve <u>300</u> customers, including TANF recipients, with serious mental illness to be engaged in DBH Supported Employment Program. <p>DHS/ TCP/ DHS</p> <ul style="list-style-type: none"> Through reliable data from HMIS measure increase in income from employment by recipients of shelter and supportive housing services as a baseline for future goals. Identify means to measure exits from TANF due to increased income. Increase number of exits off of TANF due to an increase in income from 5% to 7%. <p>DOES</p> <ul style="list-style-type: none"> Connect 100 families with 0-30% AMI to employment. 	<p>DOES resources that are available.</p> <ul style="list-style-type: none"> Establish baseline # of homeless customers served in 2013. Provide on-site employment services and training to clients at the Virginia Williams Family Resource Center. <p>DBH</p> <ul style="list-style-type: none"> Serve <u>600</u> customers, including TANF recipients, with serious mental illness through the DBH Supported Employment Program. <p>DHS</p> <ul style="list-style-type: none"> Increase exits off of TANF due to an increase in income by <u>25%</u> over FY 13. <p>OSSE</p> <ul style="list-style-type: none"> Conduct at least <u>3</u> events at shelters to market their adult education and workforce-readiness programs. <p>DCPS</p> <ul style="list-style-type: none"> Conduct information sessions and events at shelters and community organizations highlighting adult education and specialized job training programs offered through DCPS.
<p>#4 Increase income and resources from benefits.</p>	<ul style="list-style-type: none"> DBH trained <u>50</u> plus DHS, TCP, and Shelter staff to assist homeless and formerly homeless consumers to apply for SSI benefits. Working to track data on how many 	<p>DBH</p> <ul style="list-style-type: none"> DBH and DHS will initiate on-site clinical services for TANF recipients to address mental health issues that may be serving as 	<p>DBH</p> <ul style="list-style-type: none"> Provide on-site services to clients at the Virginia Williams Family Resource Center

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	<p>succeeded.</p> <ul style="list-style-type: none"> Track number of Veterans applying for and receiving unearned income. 	<p>barriers to employment.</p> <ul style="list-style-type: none"> Develop tracking system to measure number of customers who succeed in obtaining SSI benefits through SOAR Increase IDA funding to serve additional individuals. 	<p>DHS</p> <ul style="list-style-type: none"> Increase IDA funding to serve additional 180 individuals. <p>DCPS</p> <ul style="list-style-type: none"> Provide transportation assistance and educational supports (i.e. uniforms, school supplies) for homeless students and parents. Increase services provided to homeless students in 2014 as a result of information sessions and public outreach.
<p>#5 Prevent homelessness following institutional exit or release.</p>	<ul style="list-style-type: none"> Identified discharge planning for returning citizens as a priority population and engaged the Reentry Network in Strategic Planning Committee. Housing transition from Dept. of Corrections. Stronger partnership between DHS and DOC 	<p>DOC</p> <ul style="list-style-type: none"> Refer inmate to the DC Reentry Resource Center, as a part of discharge plan. Complete and issue Community Resource Guide to Case Managers for use in referring inmates who will be homeless/ potentially homeless upon release to shelters. Place Community Resource Guides on units for inmate's self-directed use in identifying their release needs and matching with available resources. 	<p>DOC</p> <ul style="list-style-type: none"> The DOC will utilize the newly developed CJCC electronic "Resource Locator" as its primary resource research tool. Fund Increase in Reentry Staff, including Discharge Planner(s) and Resources through FY 2014 Budget Enhancement.
<p>#6 Reduce number of families and individuals that become homeless through eviction and ejection.</p>	<ul style="list-style-type: none"> Through ERAP (\$7,388,996) prevention assistance and HPRP (\$2,083,000) prevention and re-housing assistance, DHS through its grantees, prevented 3,121 households 	<p>DBH</p> <ul style="list-style-type: none"> Release RFP for contract award between \$50,000 and \$100,000 for mediation services to assist DBH customers and landlords to resolve 	<p>DBH</p> <ul style="list-style-type: none"> DBH to contract with entity to mediate between DBH consumers and landlords to resolve issues prior to eviction.

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	<p>from becoming homeless.</p>	<p>issues prior to eviction.</p> <ul style="list-style-type: none"> • Hold two trainings a year of up to <u>30</u> people each (DHS, TCP, shelter staff and other social service agencies' staff) to assist homeless and formerly homeless consumers to apply for SSI benefits. • Use database tracking outcomes of applications through additional providers <p>DCHA/ DHS</p> <ul style="list-style-type: none"> • Implement strategies to prevent <u>25</u> evictions from public housing and HCVP program. 	<ul style="list-style-type: none"> • Hold two trainings a year of up to <u>30</u> people each (DHS, TCP, shelter staff and other social service agencies' staff) to assist homeless and formerly homeless consumers to apply for SSI benefits. <p>DCHA</p> <ul style="list-style-type: none"> • Implement strategies to prevent evictions from public housing and HCVP program.
<p>#7 Reduce second eviction prevention requests.</p>		<p>DHS</p> <ul style="list-style-type: none"> • Change ERAP to better target households most likely to become homeless • Maintain a <u>90%</u> PSH housing retention rate in the DHS PSH Program. 	<p>DHS</p> <ul style="list-style-type: none"> • Maintain a 90% PSH housing retention rate in the DHS PSH Program.
<p>#8 Increase stability in permanent housing.</p>		<p>TCP</p> <ul style="list-style-type: none"> • Achieve a <u>90 %</u> retention rate for the <u>119</u> households housed through HUD funded PSH in FY 2012. • Achieve a <u>90%</u> retention rate for the <u>214</u> veteran households housed through VA or HUD funded PSH 	<ul style="list-style-type: none"> • TCP – Maintain a 90 % retention rate for the 119 households housed through HUD funded PSH in FY 12. • TCP – Maintain a 90 % retention rate for the 214 veteran households housed through VA or HUD funded PSH in FY 12.

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		in FY2012.	DCPS <ul style="list-style-type: none"> Ensure that homeless students who become permanently housed during the school year continue to receive educational supports for the remainder of that school year.
#9 Tenants experience improved quality of life.	<ul style="list-style-type: none"> The “Arizona Self-Sufficiency Matrix” was reviewed and approved by the ICH Strategic Planning Committee. TCP implement the Matrix in all family temporary shelter and transitional housing programs as a common quality of life evaluation tool. 	TCP <ul style="list-style-type: none"> Continue to use a quality of life measure and increase the application of the data across systems. 	OSSE: <ul style="list-style-type: none"> Continue to provide onsite staffing at the VA Williams Center to maximize utilization of the McKinney Vento services and supports

Appendix 1

<u>Acronym</u>	<u>Full Name</u>
CFSA	Child and Family Services Agency
DCHCA	DC Housing Authority
DCHFA	DC Housing Finance Agency
DCPCS	DC Public Schools
DHCD	Department of Housing and Community Development
DHS	Department of Human Services
DBH	Department of Mental Health

DOC	Department of Corrections
DOES	Department of Employment Services
DOH	Department of Health
DYRS	Department of Youth Rehabilitation Services
ERAP	Emergency Rental Assistance Program
HPRP	Homelessness Prevention and Rapid Rehousing Program
HUD	U.S. Department of Housing and Urban Development
ICH	Interagency Council on Homelessness
OSSE	Office of State Superintendent of Education
PSH	Permanent Supportive Housing
TANF	Temporary Assistance for Needy Families
TCP	The Community Partnership for the Prevention of Homelessness
VASH	Veterans Affairs Supportive Housing