

District of Columbia's Strategic Action Plan to End Homelessness
FY 2013 Annual Work Plan

In April 2010, the District of Columbia's Interagency Council on Homelessness (ICH) adopted the Strategic Action Plan to End Homelessness (Plan) to guide the District's activities to serve individuals and families experiencing homelessness over the next five years.

The FY 2013 ICH Annual Work Plan sets goals for the upcoming year that will help us achieve the overall goals of the Strategic Plan and that reflect the strategies the Plan considers essential to success: (1) more permanent housing; (2) increased collaboration between agencies; (3) public and private funding; and (4) monitoring of outcomes. The FY 2013 ICH Annual Work Plan builds on the successes realized through the FY 2012 Annual Work Plan.

ICH Goals	FY 2012 Agency Targets	FY 2012 Achievements	Contact Agency	FY 2013 Agency Targets
#1 Reduce length of homelessness for families, women, men, veterans, and youth.	Identify and house at least <u>570</u> homeless individuals and families through: <ul style="list-style-type: none"> • LRSP program • DCHA housing programs • DMH housing programs • VASH program • DHS Rapid Re-Housing • DHS Permanent Supportive Housing 	<u>1181</u> individuals and families were housed: <ul style="list-style-type: none"> • DMH <u>100</u> households housed. • DCHA <u>100</u> households housed through LRSP. • DCHA <u>80</u> households housed through VASH, <u>30</u> are actively searching for housing. • TCP <u>119</u> households housed through HUD funded PSH. • TCP <u>214</u> veteran households housed through VA or HUD PSH (non-VASH). • DHS <u>260</u> new families housed with locally funded rental subsidies/ rapid re-housing. 	DMH DHS DCHA TCP	Identify and house at least <u>935</u> homeless individuals and families through DMH <ul style="list-style-type: none"> • Identify and house at least <u>300</u> homeless individuals and households through subsidies/vouchers. DCHA <ul style="list-style-type: none"> • House <u>270</u> families referred by DHS in new Local Rent Supplement Tenant Based Program. • House <u>50</u> Veteran Households through VASH vouchers. TCP <ul style="list-style-type: none"> • House <u>240</u> households through the rapid-re-housing portion of SSVF, with about 50% family households and 50% individual adult households. DHS <ul style="list-style-type: none"> • House at least <u>35</u> households through Emergency Solutions Grant re-housing.

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		<ul style="list-style-type: none"> DHS <u>209</u> households with HPRP subsidy. DHS <u>99</u> households housed through site-based PSH. 		<ul style="list-style-type: none"> House <u>40</u> households through site-based La Casa PSH project.
#2 Reduce return to homelessness for families and individuals.	Create new permanent housing capacity for 0-30% AMI to meet identified needs of families and individuals.	<p>DHCD</p> <ul style="list-style-type: none"> Consolidated RFP for PSH units to be issued spring 2013. <p>DHS</p> <ul style="list-style-type: none"> D.C. Federal Payment funds for La Casa PSH committed and development on track. D.C. Federal Payment funds for North Capitol PSH committed and development on track. Increased from <u>1024</u> to <u>1123</u> households housed through the DHS PSH Program. <p>DHS</p> <ul style="list-style-type: none"> Converted 14 Units at 935 Kennedy Street, NW from transitional housing to PSH. 	DHCD DHS	<p>DHCD</p> <ul style="list-style-type: none"> Execute Interagency MOU for production of PSH units. Issue Consolidated RFP for production of PSH units. <p>DHS/ COH/ THC/ TCP/</p> <ul style="list-style-type: none"> Assess <u>500</u> families using the SPDAT tool to better target housing referrals made. <p>DHS</p> <ul style="list-style-type: none"> Maintain <u>1123</u> PSH households. <p>DHS/ DCHA/ DOES</p> <ul style="list-style-type: none"> Identify employment services for <u>50</u> family heads of households in rapid re-housing and other programs. Achieve \geq <u>85%</u> reduction in return to homelessness for families and individuals housed through rapid re-re-housing program.
#3 Increase incomes from employment.	Through partnership with DHS' TANF program, DOES, provider employment specialists, and OSSE: <ul style="list-style-type: none">Increase exits from	<ul style="list-style-type: none"> DOES connected <u>5,000</u> residents to employment through the One City One Hire. At least <u>112</u> were self-identified as homeless. Working with DOES and 	DOES OSSE CFSA DMH DHS OVA	<p>DOES</p> <ul style="list-style-type: none"> Partner with Path2Work and Mayor's Once City One Hire initiative to connect <u>200</u> homeless residents to jobs. <p>DMH</p> <ul style="list-style-type: none"> DMH and DHS agree to serve <u>300</u> customers,

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	<p>TANF due to more income from <u>5%</u> to <u>7%</u>.</p> <ul style="list-style-type: none"> • Increase those individual adults with income from 13% to 15% in temporary shelter; and 17% to 20% for those in transitional housing. • Provide at least 100 individuals with targeted adult education. 	<p>TCP to increase ability to track or identify those residents connected to work through DOES who are homeless.</p> <ul style="list-style-type: none"> • Working with DHS, TCP, and OSSE to track data on exits from TANF shelter because of increased income. 		<p>including TANF recipients, with serious mental illness to be engaged in DMH Supported Employment Program.</p> <p>DHS/ TCP/ DHS</p> <ul style="list-style-type: none"> • Through reliable data from HMIS measure increase in income from employment by recipients of shelter and supportive housing services as a baseline for future goals. • Identify means to measure exits from TANF due to increased income. • Increase number of exits off of TANF due to an increase in income from 5% to 7%. <p>DOES</p> <ul style="list-style-type: none"> • Connect 100 families with 0-30% AMI to employment.
#4 Increase income and resources from benefits.	Identify and assist homeless families and individuals with SSI qualifying disabilities to apply for SSI benefits.	<ul style="list-style-type: none"> • DMH trained <u>50</u> plus DHS, TCP, and Shelter staff to assist homeless and formerly homeless consumers to apply for SSI benefits. • Working to track data on how many succeeded. • Track number of Veterans applying for and receiving unearned income. 	DMH DHS TCP DOES OVA	<p>DMH</p> <ul style="list-style-type: none"> • DMH and DHS will initiate on-site clinical services for TANF recipients to address mental health issues that may be serving as barriers to employment. • Develop tracking system to measure number of customers who succeed in obtaining SSI benefits through SOAR. • Increase IDA funding to serve additional individuals.
#5 Prevent homelessness following institutional exit or release.	Identify shelter population that is coming directly from an	<ul style="list-style-type: none"> • Identified discharge planning for returning citizens as a priority population and 	DOC	<p>DOC</p> <ul style="list-style-type: none"> • Refer inmate to the DC Reentry Resource Center, as a part of discharge plan.

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	institutional release to develop a shelter diversion initiative for FY 2013.	<p>engaged the Reentry Network in Strategic Planning Committee.</p> <ul style="list-style-type: none"> Housing transition from Dept. of Corrections. Stronger partnership between DHS and DOC 		<ul style="list-style-type: none"> Complete and issue Community Resource Guide to Case Managers for use in referring inmates who will be homeless/ potentially homeless upon release to shelters. Place Community Resource Guides on units for inmate's self-directed use in identifying their release needs and matching with available resources.
#6 Reduce number of families and individuals that become homeless through eviction and ejection.	<p>Target Homelessness Prevention and Rapid Re-Housing (HPRP) and Emergency Rental Assistance Program (ERAP) resources to very-low income families to target those households most at risk for homelessness.</p> <p>Strengthen support for TANF families experiencing housing instability through the TANF redesign.</p>	<ul style="list-style-type: none"> Through ERAP (\$7,388,996) prevention assistance and HPRP (\$2,083,000) prevention and re-housing assistance, DHS through its grantees, prevented 3,121 households from becoming homeless. 	DHS DMH	<p>DMH</p> <ul style="list-style-type: none"> Release RFP for contract award between \$50,000 and \$100,000 for mediation services to assist DMH customers and landlords to resolve issues prior to eviction. Hold two trainings a year of up to <u>30</u> people each (DHS, TCP, shelter staff and other social service agencies' staff) to assist homeless and formerly homeless consumers to apply for SSI benefits. Use database tracking outcomes of applications through additional providers <p>DCHA/ DHS</p> <ul style="list-style-type: none"> Implement strategies to prevent <u>25</u> evictions from public housing and HCVP program.
#7 Reduce second eviction prevention requests.	Target Homelessness Prevention and Rapid Re-Housing (HPRP) and Emergency Rental Assistance Program (ERAP) resources to		DHS	<p>DHS</p> <ul style="list-style-type: none"> Change ERAP to better target households most likely to become homeless Maintain a <u>90%</u> PSH housing retention rate in the DHS PSH Program.

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	very-low income families to target those households most at risk for homelessness.			
#8 Increase stability in permanent housing.	Continue case management support to PSH recipients to maintain <u>95%</u> or better PSH housing retention.		TCP	<p>TCP</p> <ul style="list-style-type: none"> • Achieve a <u>90 %</u> retention rate for the <u>119</u> households housed through HUD funded PSH in FY 2012. • Achieve a <u>90%</u> retention rate for the <u>214</u> veteran households housed through VA or HUD funded PSH in FY2012.
#9 Tenants experience improved quality of life.	Adopt and implement a Continuum wide Quality of Life assessment instrument.	<ul style="list-style-type: none"> • The “Arizona Self-Sufficiency Matrix” was reviewed and approved by the ICH Strategic Planning Committee. • TCP implement the Matrix in all family temporary shelter and transitional housing programs as a common quality of life evaluation tool. 	TCP	<p>TCP</p> <ul style="list-style-type: none"> • Continue to use a quality of life measure and increase the application of the data across systems.

Appendix 1

<u>Acronym</u>	<u>Full Name</u>
CFSA	Child and Family Services Agency
DCHCA	DC Housing Authority
DCHFPA	DC Housing Finance Agency
DCPCS	DC Public Schools
DHCD	Department of Housing and Community Development
DHS	Department of Human Services
DMH	Department of Mental Health
DOC	Department of Corrections
DOES	Department of Employment Services
DOH	Department of Health
DYRS	Department of Youth Rehabilitation Services
ERAP	Emergency Rental Assistance Program
HPRP	Homelessness Prevention and Rapid Rehousing Program
HUD	U.S. Department of Housing and Urban Development
ICH	Interagency Council on Homelessness
OSSE	Office of State Superintendent of Education
PSH	Permanent Supportive Housing
TANF	Temporary Assistance for Needy Families
TCP	The Community Partnership for the Prevention of Homelessness
VASH	Veterans Affairs Supportive Housing