

# DC Fire and EMS ICA Budget Briefing

## Street Call Program

### Program Goal

The goal of the Street Calls Program is to improve health outcomes and support efficient resource utilization by locating frequent users of 911 emergency transports and other vulnerable individuals, determining their specific medical and social services needs, and connecting the individuals to appropriate service resources.

### Program Objectives

1. To improve health outcomes of vulnerable individuals, by effectively utilizing community resources.
2. To provide resource connections to patients identified as “Actual or Potential Frequent Users”.
3. To collaborate with various government agencies and strengthen the safety net of social service and health service resources available to residents of the District.

### Program Budget

	<b>FY 2010 Local Budget</b>
<b><i>Personnel Salary</i></b>	
Public Health Coordinator	\$66,963
Fire/EMS Captain	\$86,513
Nurse Practitioner	\$83,550
4 Paramedics	\$236,463
<b><i>Equipment</i></b>	
2 BLS Jump bags	\$1,920
2 Tough Books	\$9,516
<b>Total</b>	<b>\$484,925</b>

### **Services Provided to Homeless and Vulnerable population**

- Provide transportation to hospital for lice removal.
- Assist in directing patients to transitional housing.
- Provide Coordination with PHC doctor for prescription refills.
- Provide transportation to Detox(APRA).
- Assist DMH with onsite medical assessments.
- Assist with acquiring documentation to apply for housing.
- Mediate family interventions for reentry into home life.
- Assist patients with alternative transportation to dialysis appointments.

### **While targeting the Top 25 Users of EMS within a 19 month period(March '08-October '09) the following was discovered:**

- 53 homeless individuals accounted for 2,076 transports
- Each month an average of 48% (almost half) of the Top 25 users are homeless
- 5 of the top 25 users received housing from the Housing First program:  
*2 are deceased, 1 continues to call for EMS transports, 1 has abandoned her home, and 1 is doing very well and thriving.*