



Interagency Council on Homelessness

Youth Committee



19 March 2024

Updated: 28 March 2024



Convention for Recording ICH Committee & Full Council Meetings:

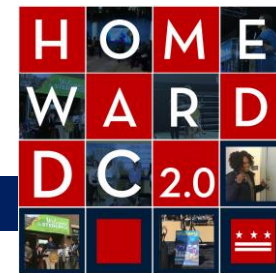
- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Meeting Agenda



- I. **Welcome & Agenda Review (10 mins, includes 5 min icebreaker)**
 - a) Intros & Call for Announcements
 - b) Adopting Meeting Notes & Managing the Listserv
 - c) Icebreaker
- II. **System Check-In (30 mins)**
 - a) Constituent Concerns (15 mins)
 - b) Agency Partner Updates (15 mins)
- III. **Discussion on Advancing Priorities & Projects (45 mins)**
 - a) Deadlines, Milestones, and Metrics (15 mins)
 - b) Expediting Matching and Move-In (30 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (5 mins)**
 - a) Next Youth CMTE Meeting: Tues. 05/21 from 1 – 2:30 pm. **Reminder break in April for ICH Budget Engagement Sessions (see Announcement slide!)**

Intro & Call for Announcements



❖ **Intros:**

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ **Callers:**

- Use *3 to raise your hands so we can see you
- Use *6 to unmute and introduce yourself
- Allows us to check that your audio works and that you can hear us!

❖ **Call for Partner Announcements/Reminders:**

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are **not** on the listserv, you will **not** receive materials
- To join the listserv, email ich.info@dc.gov

Icebreaker: Strategic Planning for Special Popns



Purpose:

- ❖ Level set on the demand across subpopulations
- ❖ Gather feedback on the call for population-specific strategic plans

Background/Context:

Repeated calls for population specific strategic plans:

- ❖ **Aging Adults** from Single Adult Subsystem WG
- ❖ **Complex Medical Health Needs** from Health Care CMTE
- ❖ **Encampment-Specific vs. Unsheltered**
- ❖ **SMI/SUD** from Single Adult Subsystem and Behavioral Health Care WGs
- ❖ **Returning Citizens** from Executive and ERSO CMTE
- ❖ **Young adults** from Youth WG, including testimony at ICH Performance Oversight Hearing

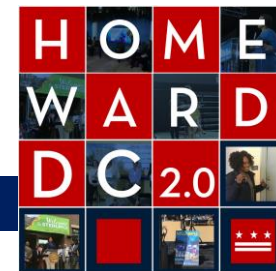


Icebreaker: Strategic Planning for Special Popns

| | FY22 KPIs (Served Annually) | | 2023 PIT (One-Night Snapshot) | |
|------------------------|---|---------|--|---|
| Special Population | Count | Percent | Count | Percent |
| All Families | 1,046 | 100 | 389 | 100 |
| All Singles | 7,834 | 100 | 3,750 | 100 |
| Aging Adults 55+ | 2,621 | 33.5 | 1,320 | 35.2 |
| Between 25 – 54 | 4,152 | 53 | 2,058 | 55 |
| Young Adults 18 - 24 | 931 | 11.9 | 362 | 9.7 |
| Domestic Violence (DV) | - | - | 888 - Hx 424 - Cause (of those w/ Hx) | 24 – DV Hx 48 - Cause (of those w/ Hx) |
| Returning Citizens | - | - | 1,640 (Inst. Involvement) | 44 |
| Veterans | 606 | 7.7 | 214 | 5.7 |
| Encampments | 210 individuals (100 sites) *pulled from 2023 DMHHS Oversight Hearing Report* | | | |
| Unsheltered | - | - | 821 | 21.9 |
| Behavioral Health | - | - | 1,100 (Mental Health) 721 (Substance Use) 454 (Dual Diagnosis) | 29 19 12 |
| Medically Vulnerable | - | - | 620 (Chronic Health Condition) 54 (Physical Disability) | 16.6 14.4 |

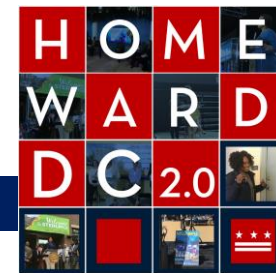


Notes on Icebreaker



- ❖ **AW (YAB):** Agree that the ICH can't staff multiple reports and plans for subpopulations. Let's keep things as they stand but proposing new CMTEs or WGs for DV and returning citizens. Otherwise handle all subpopulations under current structure.
 - **TS (ICH):** Agree that DV and Returning Citizens are the concern for a lot of people and we might need dedicated space to have these conversations. It is much easier to think about launching new WGs under the Executive CMTE and that they are cross cutting. But also trying to be sensitive to adding more meetings to people's calendars.
 - **JC (PFFC):** Agree with AW and stress the fact that with homelessness there are so many subgroups and we can't prioritize everyone. We need to do a general plan and prioritize where we can. There will be budget cuts coming as well. We need to utilize what we have already in place and assist each population within our needs.
- ❖ **JC (PFFC):** I do agree that we should prioritize the youth in the plan. The concern for me is what we will lose for our programs and services with the budget cuts because I think we will have a hard impact on the frontline and requiring more is not right at all.
- ❖ **SC (DHS):** Until folks understand what the loss is to move away from a youth specific plan, it may be hard to have a perspective
- ❖ **DS (SB):** A perspective that is missing for young people is that so many begin homelessness couch surfing. With the youth count including that population it was almost double. If we only use the HUD definition then half of the young people get left out and if that guides resource allocation that makes a big difference. Having the perspective that young people's experiences are not fully reflective in this group.
 - **TS (ICH):** TCP engaging with the Urban Institute to engage in a study on housing insecurity. Bring that study to this group. This included crowding, couch surfing, there were 6 factors related to housing instability beyond the definition of literal homelessness. Prevalence is 1 in 10. Our shelter system for youth and single adults is in such a state that people are cycling in and out and only entering in when they have too and would do couch surfing and crowding much before. The question is does it deserve its own strategic plan?
- ❖ **DS (SB):** The system that has been established has a structure that resources go to the housing first model and it will always disadvantage young people because they are less chronic. This is the underlying issue. We have to work towards prioritizing youth programming.
 - **TS (ICH):** what we have made available for single adults is PSH and you only can access when chronic and this disadvantages youth, returning citizens, and anyone in an institutional setting. This is because of how we fund housing solutions and resources. How can we define and expand housing resources so that we are not harming populations that will not be supported by PSH. Still to the question of does this require a strategic plan. We need to do that work regardless.
- ❖ **AB (TMEH):** Will former foster youth be included under Young adults/singles generally?
 - **TS (ICH):** Former foster youth are included under Young adults if they are under 25 years of age. Single Adults include all unaccompanied young adults.
- ❖ **SC (DHS):** With one plan, could there can be specific strategies highlighted as effective or prioritized for individuals with specific needs like youth?

Notes on Icebreaker



- ❖ **AB (TMEH):** And as an advocate for former foster youth, our systems do not prepare our youth for life after aging out of care. The benefits cliff ends at 21 and our young adults are catapulted into the general population of homelessness.
- ❖ **DS (SB):** when we pushed with a Strategic Plan is when the system started to get built. What means do we have to build a framework that looks at the HUD definition. There were many years we tried to get this into the ICH and it didn't happen it was only when it was protected by a strategic plan. How do you really build a youth system that will stand the test of time and rightly scopes itself based on the needs of the population. The numbers are not gonna do that. There has to be a commitment internally.
- ❖ **RW (DC Action):** My understanding the recommendation is not to create an entirely new strategic plan but to update Solid Foundations with outcomes to date to see where we are falling short as a District in order to create targeted interventions. Youth homelessness is increasing in the district so what we are currently doing isn't working.
- ❖ **DR (SB):** I agree that youth should be prioritized, beyond the sheer numbers. The interventions for adults may not be suitable for youth. I'm concerned that deprioritizing them will lead to more recurring episodes of homelessness and just feed to the chronicity that we are seeing with adults.
- ❖ **AW:** Agree with DS. Don't like reinventing the wheel and there are other groups working on some of these subpopulations and can we partner with those. For example, the juvenile justice.
- ❖ **EW (SMYAL):** with HUD and HHS prioritizing youth homelessness seems like an incredible disservice to the youth in the District not to think strategically around how we are addressing homelessness among youth
- ❖ **DR (SB):** Also, for us to consider the funding trends at the national level. There has been a shift towards prevention work and youth services. For example, I was sad to see that the DC did not apply for the HHS Youth Homeless Prevention Demonstration Project, or HUD's most recent one to build system capacity.
 - **EW (SMYAL):** @daniel absolutely agree that it was disappointing DC was not interested in the YHSI grant to look at the work that we did with YHDP, what worked, what didn't, our data systems, etc.
- ❖ **TS (ICH):** Agree with the note on prevention and that came up in Housing Solutions and actual upstream not just eviction prevention.

Poll Results



- ❖ **No answer: 21 / 43 (49%)**
- ❖ **Unsheltered: 1 / 43 (2%)**
- ❖ **Young Adults: 11 / 43 (26%)**
- ❖ **SMI/SUD: 0 / 43 (0%)**
- ❖ **Returning Citizens: 2 / 43 (5%)**
- ❖ **Encampment: 0 / 43 (0%)**
- ❖ **Complex Medical Health: 2 / 43 (5%)**
- ❖ **Aging Adults: 1 / 43 (2%)**
- ❖ **Decline: 1 / 43 (2%)**
- ❖ **One Strategic Plan for All Populations: 2 / 43 (5%)**
- ❖ **Strategic Plan for each Special Population: 2 / 43 (5%)**

Notes on Welcome & Agenda Review



Introductions:

- ❖ **ICH Lead:** Theresa Silla and Eileen Rosa.
- ❖ **Co-chairs:**
 - Sheila Clark (Deputy Administrator for Youth Homeless Services, DHS)
 - Community Co-Chair is vacant.
- ❖ **Callers:** N/A

Announcement

- ❖ **OSSE:** March 20, 2024 (rescheduled from Feb. 14, 2024): Educational Opportunity Center (EOC)/College Board will provide attendees with information on financial aid resources, career counseling, and other college-going guidance. There will be updates from OSSE's Postsecondary and Career Education about the DC TAG application and scholarship programs for the 2024-25 academic year. Register to attend <https://forms.office.com/g/5ThXmt3Sa8>

Other Comments/Q&A:

- ❖ **Q (JC, PFFC/CEWG):** Opened with a concern about retaliation because of her advocacy role.
- ❖ **A (TS, ICH):** To call JC and better understand concerns. Also provided clarification about the role of ICH and the transparency that the ICH values.

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Overview of Systemwide Check-In



Purpose:

- ❖ To understand what is top of mind for our government and community reps
- ❖ Reminder that community reps include advocates, business sector partners, constituents with lived experience, and service providers.

Background/Context:

- ❖ Allows us to document shifts in the landscape, identify trends, delegate topics to the appropriate ICH forums, or identify future discussion topics for this forum.

Resources

- ❖ Previously flagged & outstanding concerns we are tracking.

Limitations

- ❖ For emerging/new concerns, we only have 15 mins, so we kindly request that each person limit their comments to 3 mins so we can hear from at least 5 participants.

New/Emerging Concerns or Updates



- ❖ To include nuances to previously flagged and outstanding concerns

- ❖ Government Reps
- ❖ Community Reps
 - Advocates
 - Business Sector Partners
 - Constituents w/ Lived Experience
 - Service Providers

Constituent Concerns Tracker



| ICH Forum | Attendance | | Areas of Concern or Risk | Opportunities for Improvement Underutilized Resources | Progress to Celebrate Trends in the Right Direction | Announcements & Reminders |
|---|------------|------|---|---|---|---|
| | People | Orgs | | | | |
| 02/06 Front Door Services Workgroup | 76 | 37 | <ul style="list-style-type: none"> Protocol for unsheltered families, including migrants. Transportation for families & minors. Tension around investments in OMS vs investments in Single and Young Adult Subsystems Lack of prioritizing youth vs assumed into adult system. | <ul style="list-style-type: none"> Clarification on OMS Services Guidance materials when encountering unsheltered or migrant families. Reporting and Reviewing UIRs | | <ul style="list-style-type: none"> DBH Peer Specialist Training DHS Peer Case Management Institute OSSE Funding for Advanced Technical Center DSLBD: Aspire Incubator Program & Dream Grant Pitch Program |
| 02/20 Executive Committee | 49 | 39 | <ul style="list-style-type: none"> Request to understand the overall budget for the city and cuts to other agency budgets. Concern about mid-year cuts to FY24 budget as well FY25 budget Concern about programs that serve the most people and have the highest demand (e.g., ERAP). Concern about pandemic-related protection measures that cannot be supported by local budgets. | <ul style="list-style-type: none"> Need to advance work of expanding income, employment & entrepreneurship opportunities. Regional coordination highlighting residency requirements and mapping systems. Request for clarify around coordination with adjacent systems (particularly DV & criminal justice) | <ul style="list-style-type: none"> New ICH Digest tracks shifts in the landscape, captures data across all ICH forums, and orients new members to work underway. Progress on 2022 & 2023 Nominations, including the number of Nominees with Lived Experience under Mayoral Review | Additional announcements made: <ul style="list-style-type: none"> DHS Central Unit Repository |
| 02/21 Racial Equity & Inclusion Workgroup | 27 | 16 | <ul style="list-style-type: none"> Holding ICH Members on the Full Council and Leadership Slate accountable for advancing the work. | <ul style="list-style-type: none"> Request for more data on the use of language access services across the CoC. Clarity on how Full Council Nominees and Leadership Slate positions are selected. | <ul style="list-style-type: none"> Language Access resource is free, and TCP can provide Training | See above for announcements and reminders. |
| 02/21 Combined Health Care Committee & Behavioral Health Workgroup | 71 | 30 | <ul style="list-style-type: none"> Preliminary data on FD-12s lower than community expectations, given the deterioration of behavioral health observed by providers and peers. Need for comprehensive analysis flagged. Challenges with understanding referral pathways and connecting clients to ACT Teams/Services. | <ul style="list-style-type: none"> Challenges with Medicaid renewals and request for outstation workers dedicated to supporting Medicaid renewals/certifications. Request for review of HMIS access and training to ensure best practices and client protection. Request for Data on COVID-19 that is specific to people experiencing homelessness. | <ul style="list-style-type: none"> ICC Team is connecting with Zoe's Door DCPL interest and call for behavioral health supports/teams at MLK. | See above for announcements and reminders. |
| 02/28 Shelter Capacity Workgroup | 18 | 8 | <ul style="list-style-type: none"> Concerns around clients being turned away from VWFRC and unsure what services are being given or referred to. Concerns around low utilization of Youth Emergency Shelters: Shine and Safe Haven. Need to prioritize utilization of Transitional Housing for Single Adults given the upcoming closure of overflow shelters. Recommendation to create a transitional housing resource guide. | <ul style="list-style-type: none"> Request to improve Family reports by showing the number of applicants to VWFRC vs. how many were placed in shelters or assisted by HPP or other resources/supports. Request to improve Single Adult reports by adding a run chart showing runaway trends overall and by month and the rate of transportation provided for runaways. Request to improve Young Adult reports by leveraging the daily census tool to better understand the utilization of transitional housing programs. | <ul style="list-style-type: none"> Community agreement on priorities and projects. | See above for announcements and reminders. |



Previously Flagged & Outstanding Concerns



Constituents are particularly concerned about and have asked significant questions related to the following:

- ❖ **Youth Dedicated Resources/Access to Permanent Housing** – concerns on availability of youth resources including LBS and permanent housing, ensuring access to single adult system resources
 - Strategic Planning CMTE, Subsystem WGs
- ❖ **Safety/Security** – closely tied to opioid and juvenile violence emergency; most significant UIR category across homeless service programs
 - Front Door Services WG
- ❖ **Availability of Behavioral Health Resources and Guidance for Escalating Concerns & Preventing Crises** – concerns about instances where police is called and/or CRT not available; tracking FD-12s during hypothermia
 - Behavioral Health WG
- ❖ **Language Access** – gap in meeting demand for language access, including support materials to facilitate service connection and bilingual staff
 - Racial Equity & Inclusion WG

Notes on Constituent Concerns



Feedback:

- ❖ **SB (SMYAL):** 1) In today's CAHP meeting we passed over several matches because no connection in HMIS or connection to case management in adult shelters. 2) Concern about barriers for getting IDs for people who are undocumented. A big part of prevention is getting IDs so they can be on a lease. Issue with the DMV. 3) Another concern is YAB. Saw the one in PG County and it was diverse and well attended. Miss the old meetings in person. OMS is reaching out and seeking assistance with vital docs and they are timing out of the programs. Not seeing VWFRC and OMS collaborating.
- ❖ **DS (SB):** Agree wholeheartedly about the YAB needing to be more central to the Youth system discussions
 - Agreements from EW (SMYAL) and SL (TCP).

Meeting Agenda



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- ii. **System Check-In (30 mins)**
 - a) Constituent Concerns (15 mins)
 - b) **Agency Partner Updates: OSSE, DHS, TCP (15 mins)**
- iii. Discussion on Advancing Priorities & Projects (45 mins)
- iv. Announcements & Reminders (as needed)
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❖ Advanced Technical Center (ATC) – Andrea Zimmerman

- **ATC Interest Form:** <https://tinyurl.com/osse-atc-sign-up>
- Contact us if you have further questions about the ATC: OSSE.ATC@dc.gov

❖ Homeless Education Program (HEP) – Tasheen Stallings

- **March 20, 2024** (rescheduled from Feb. 14, 2024): Educational Opportunity Center (EOC)/College Board will provide attendees with information on financial aid resources, career counseling, and other college-going guidance. There will updates from OSSE's Postsecondary and Career Education about the DC TAG application and scholarship programs for the 2024-25 academic year. Register to attend <https://forms.office.com/g/5ThXmt3Sa8>
- **Annual College Starter Kits** available for individuals experiencing homelessness who are graduating from DC high school or charter school. College Starter Kit Application <https://osse.dc.gov/page/higher-education-college-starter-kits>
- **OSSE Summer Bridge Program** recruitment for rising 9th - 12th graders at Georgetown University - deadline to complete interest to participate FRI April 12, 2024

Apply Today!

OSSE's Advanced Technical Center

What:

- A two-year dual enrollment program where high school students can specialize in cybersecurity or general nursing

Eligibility:

- Entering grade 9, 10, or 11th in Fall 2024
- No GPA requirement

Pathway includes:

- Paid internships
- Industry credentials
- Up to 5 high school credits
- Up to 26 tuition-free college credits

ATC Interest Form: <https://tinyurl.com/osse-atc-sign-up>

ATC Interest
Form



DHS Updates

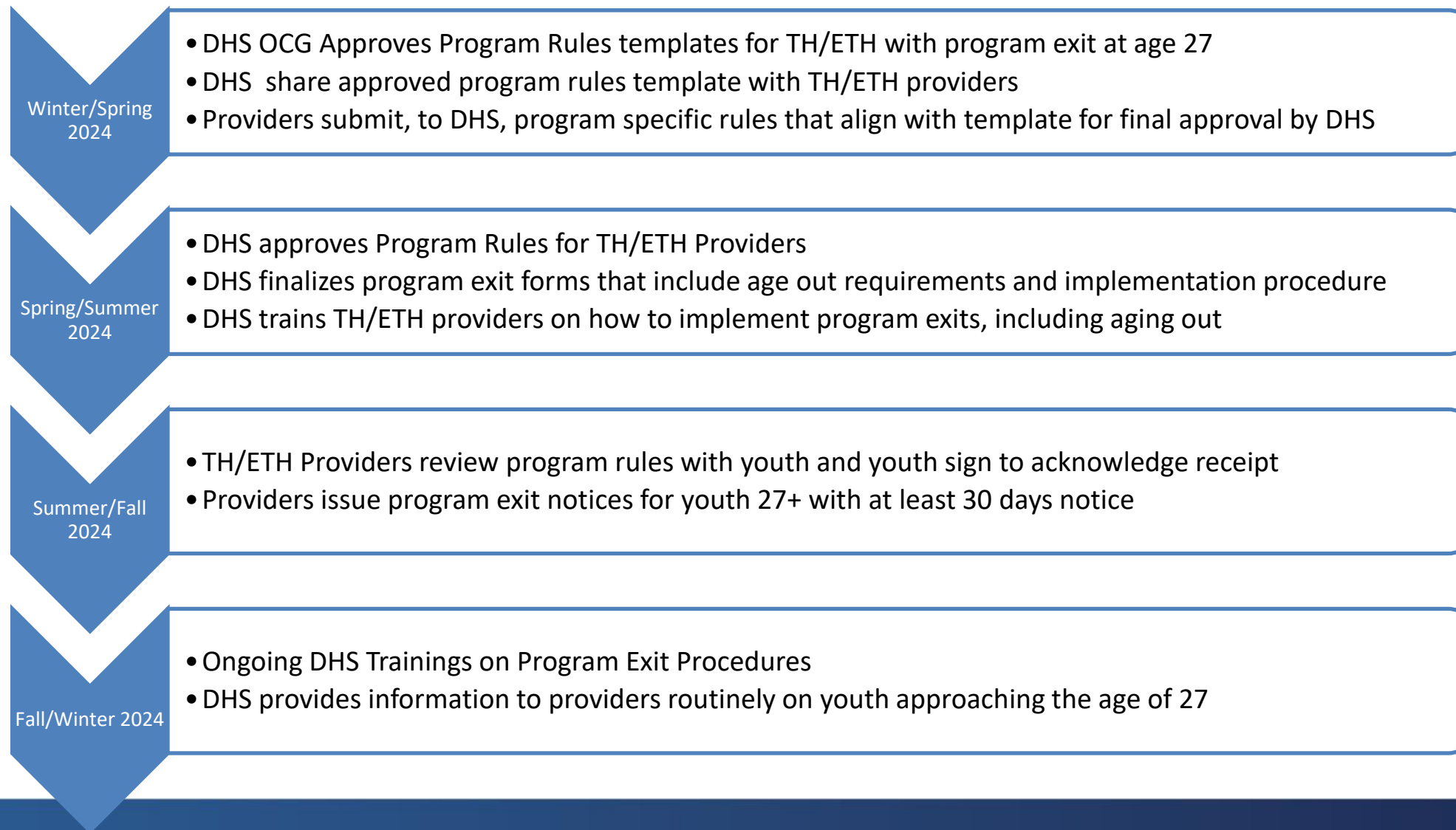


- ❖ Youth System Program Shifts
- ❖ Youth System Age Out Policy

Youth System Program Shifts

- Wanda Alson Foundation (ETH-House 2)
 - Moved from NW to SE
 - Previous facility was a house setting, new location is apartment style
 - Two youth per unit, own bedroom, share common space
- Housing Up- The Summit TH Program
 - Housing Up's contract with DHS concludes May 2024 (end of month)
 - There will not be a break in services for youth!
 - New provider will begin working with clients early May 2024 to ensure a smooth transition

Youth System Age Out Implementation Timeline



Notes on DHS Updates



Feedback/Comments/Q&A:

- ❖ **EW (SMYAL):** Since ETH is being recompeted this year can this wait to be implemented with new contracts? Instead of implementing a large change at the end of a contract.
 - **SC (DHS):** We have been planning for over a year. For individuals immediately impacted, will be working to create an offramp and be sensitive about this. Do not think we can stall this for one set of contracts, but will ensure enough time for planning and provider coordination.
- ❖ **DS (SBY):** How many people are likely to be impacted in immediate?
 - **SC (DHS):** Previous data pull was ~70 people, but can follow up to confirm updated number.



The Community Partnership
For The Prevention
of Homelessness

Youth CAHP Updates

MARCH 19, 2024

What's New?

- Implemented changes from the 6 Month Review as discussed during the January Youth Committee Meeting
 - Two BNLs per month
 - Case conferencing criteria #5 changed to include specific EMV/SMI/SUD language
 - Removal of Waiting List
- Released updated Youth CAHP Manual Appendices
 - Housing Program Appendix
 - Prioritization Appendix
 - Case Conferencing Appendix
- Released new Youth CAHP Communication Form
 - Submissions due 3/26/24 and when any staffing changes occur moving forward
- Friendship Place is now overseeing LIFT (RRH) & LIFT Plus (Joint TH-RRH)
 - Previously managed by CCDC

Pre-Checks

| Date of Match Meeting | Number Requested | Number Received |
|--|------------------|-----------------|
| 2/6/24 | 46 | 8 |
| 2/20/24 <small>*meeting cancelled</small> | 55 | 9 |
| 3/5/24 | 66 | 14 |
| 3/19/24 | 67 | 6 |

Matching

| | January 2024 | February 2024 | March 2024 <small>*as of 3/18/24</small> |
|---------------------|--------------|---------------|---|
| TH | 18 | 6 | 27 |
| Joint TH-RRH | 1 | 1 | 3 |
| RRH | 3 | 6 | 5 |
| ETH | 12 | 3 | 7 |
| PSH | 4 | 0 | 0 |
| Total | 38 | 16 | 43 |

Matching

January 2024

| | |
|-------------------------------|----|
| Matched: | 38 |
| Moving forward with resource: | 16 |
| Unassigned: | 21 |

February 2024

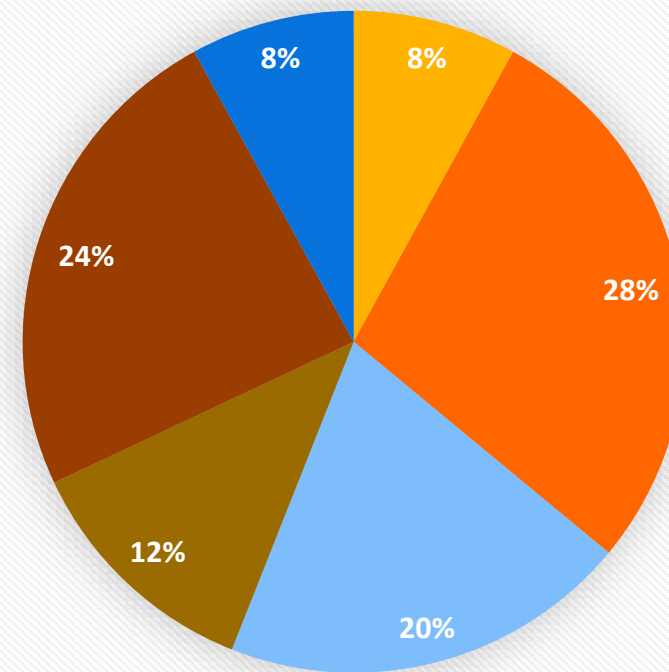
| | |
|-------------------------------|----|
| Matched: | 16 |
| Moving forward with resource: | 13 |
| Unassigned: | 3 |

March 2024

| | |
|-------------------------------|----|
| Matched: | 43 |
| Moving forward with resource: | 12 |
| Unassigned: | 1 |

*as of 3/18/24

Unassignment Reasons



- Already Connected with a Housing Resource
- Incomplete Intake
- No Successful Contact
- Youth Declined
- Resource Not Appropriate
- No Longer in Need

What's Next?

- **Youth CAHP Q&A Session**
 - Friday 3/22/24 at 10 AM
 - Open to all interested Youth CAHP providers
 - Optional, but recommended
- **Youth CAHP Liaison Orientation/Refresher**
 - Friday 3/29/24 at 10 AM
 - Youth CAHP Liaisons only
 - Mandatory

Notes on TCP/Youth CAHP Updates



Feedback:

- ❖ **FL: ...**

Other Comments/Q&A:

- ❖ **Q (FL): ...**

- ❖ **A (from Agency/Org): ...**

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Purpose & Background/Context



Purpose

- ❖ Continue to build out the Work Plan for Youth CMTE

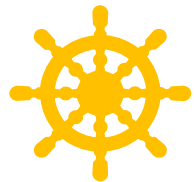
Background or Context



- ❖ We have identified priorities/projects



- ❖ It is now time to identify deliverables (products), milestones (deadlines), and metrics (outcomes we will measure)



- ❖ This will help us identify the right leaders for Youth CMTE

Work Plan Components & Expectations



ICH Work Plan Components

- **Priorities/Projects**
- **Deliverables**, including
 - Analysis/synthesis of feedback and readily available data (briefs or handouts)
 - Job aides: process maps, resource guides, etc.
- **Milestones and metrics for**
 - ICH forums/work
 - System-, funder-, program/provider-level
- **Calendar:**
 - Annual Meeting
 - Project Deadlines & Updates

Expectations for Leadership vs WG Members

Leadership Slate – to implement workplan by

- Setting meeting agendas based on work plan
- Advancing the work between meetings and at their agency/organization and
- Presenting updates to highlight their contributions

Workgroup Members – to inform work by

- Providing immediate feedback
- Identifying new/emerging concerns
- Tracking shifts in the landscape

Reminder Priorities for Youth CMTE



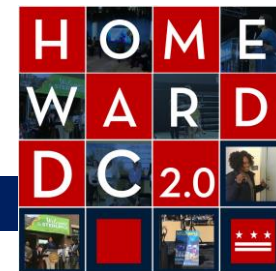
1. Ending and preventing youth homelessness in the District
2. Targeting and prioritizing dedicated resources
3. Improving service delivery to clients



Flag: May be appropriate to re-consider priority order once we see the FY25 Proposed Budget

1. Ending & Preventing Youth Homelessness

| Projects | Deliverables | Deadlines | Milestones/Metrics (Vision) |
|--|---|---|---|
| <p>Understanding demand versus supply of dedicated resources:</p> <ul style="list-style-type: none"> Housing and Services | <p>Demand – BNL Analysis to understand prevalence of assessments and recommended housing interventions</p> <p>Supply - Inventory of youth dedicated resources, including DYRS, DBH, and CFSA</p> <p>Opportunity to leverage reports/analysis advancing under Shelter Capacity WG, including Youth Census, Shelter Utilization in Hypo & Non-Hypo Season</p> | <ol style="list-style-type: none"> ??? June | <ol style="list-style-type: none"> Robust participation of lived experience and front-line staff in reviewing proposed criteria and process changes Clear accounting and tracking of Areas of Concern that are addressed vs. outstanding |
| <p>Expanding/managing supply of housing and services to meet demand</p> | <p>Housing Supply –</p> <ol style="list-style-type: none"> Ensure/streamline access and inclusion single adult resources Options/recommendations to expand to permanent housing for youth <p>Service Supply – ???</p> | <ol style="list-style-type: none"> ??? | <ol style="list-style-type: none"> Clear accounting and tracking of Shifts in the Landscape, including impact |
| <p>Understanding progress, including impact of shifts in the landscape</p> | <ol style="list-style-type: none"> Deep dive analysis of FY23 KPIs Evaluate Solid Foundations | <ol style="list-style-type: none"> May ??? | |



2. Targeting & Prioritizing Resources

| Projects | Deliverables | Deadlines | Milestones/Metrics (Vision) |
|--|---|---|---|
| Reviewing and adopting CAHP prioritization and case conferencing criteria, processes, and procedures | <ol style="list-style-type: none"> Annual Review of Prioritization and Case Conferencing Criteria Review of and updates to Youth CAHP Manual | <ol style="list-style-type: none"> 6-Month Review completed 01/2024, Annual Review 04/2025 Aug/Sept | <ol style="list-style-type: none"> Robust participation of lived experience and front-line staff in reviewing proposed criteria and process changes Clear accounting and tracking of Areas of Concern that are addressed vs. outstanding Clear accounting and tracking of Shifts in the Landscape, including impact. |
| Leveraging available HMIS and the CAHP data to assess <ul style="list-style-type: none"> inflow, outflow, and general system improvement opportunities for expediting matching and lease-up <p>Note: referred to as a CAHP dashboard in the Veterans & Singles Subsystems</p> | Dashboard that highlights: <ol style="list-style-type: none"> LOT in ES, TH, RRH Exit pathways from ES & TH General System Improvement <ol style="list-style-type: none"> Review/monitor assessment fidelity and quality assurance | <ol style="list-style-type: none"> ??? ??? | |





3. Improving Service Delivery

| Projects | Deliverables | Deadlines | Milestones/Metrics (Vision) |
|--|--|---|--|
| <p>Identifying strategies/options for expediting matching to and delivery of housing navigation services</p> | <ol style="list-style-type: none"> Evaluate and update post-match protocol for dedicated resources, especially related to TH move ins | <ol style="list-style-type: none"> ??? | <ol style="list-style-type: none"> Robust participation of lived experience and front-line staff in reviewing proposals and process changes |
| <p>Mapping dedicated youth subsystem resources with a focus on appropriate points of contact and pathways for escalating concerns to support</p> <ul style="list-style-type: none"> navigation/transition between homeless service programs, interventions, subsystems care coordination with adjacent systems like Behavioral Health | <p>Youth CMTE Focus</p> <ol style="list-style-type: none"> Permanent Housing Resource Guide Develop options/recommendations for protocols on program and system transfers, escalation protocols. <p>Other CMTE/WG Contributions</p> <ol style="list-style-type: none"> TH Resource Guide (including specific to youth) Process for coordinating care with DBH, especially related to SMI/SUD and ACT criteria for CAHP matching/case conferencing. | <ol style="list-style-type: none"> April ??? June Aug | <ol style="list-style-type: none"> Clear accounting and tracking of Areas of Concern that are addressed vs. outstanding |
| <p>Mapping client experience and addressing constituent grievances related to the matching and housing process, especially concerning the quality of case management services.</p> | <ol style="list-style-type: none"> Recommendations for Safety/Security UIR/CIR analysis/evaluation to ground truth and confirm client experience and feedback. Job aides/communication materials to support client and front-line staff understanding of housing programs and process | <ol style="list-style-type: none"> Ongoing - ??? | <ol style="list-style-type: none"> Clear accounting and tracking of Shifts in the Landscape, including impact. |



Notes on Advancing Priorities & Projects



Feedback:

- ❖ **RW (PFFC/CEWG):** I would like to see a work plan that also addressed the impact of The Crime Bill on our Youth and How many resources are going to be made available to Support Them in The process.
- ❖ **JC (PFFC/CEWG):** Analyzing the youth homelessness with the data and information you have that is adequate. Using the services and programs that show greatest impact on decreasing the barriers and issues. How to support the agencies and teams through funding may be something that is considered in what can be done to do better. I do not believe you will need to create more plans but take the most qualified plans that show the greatest achievements for youth and how to support and do better.
- ❖ **JC (PFFC/CEWG):** The funding will be a severe impact on homelessness and will put the strain on frontline to do more with less and it won't work. I keep saying this so it will be recognized in the planning phase.
- ❖ **JC (PFFC/CEWG):** What are the methods for reviewing resources and assets that will support projects? What are the methods to determine how to determine resources and how they will be utilized through this committee?
- ❖ **RW (DC Action):** Do you we have a time frame when we can expect to receive youth count results?
 - **ER (ICH):** This is slated for review in the May Youth CMTE.

Meeting Agenda



- i. Welcome & Agenda Review (10 mins, includes 5 min icebreaker)
- ii. System Check-In (30 mins)
- iii. Discussion on Advancing Priorities & Projects (45 mins)
 - a) Deadlines, Milestones, and Metrics (15 mins)
 - b) Expediting Matching and Move-In (30 mins)**
- iv. Announcements & Reminders (as needed)
- v. Summary & Adjournment (5 mins)

Purpose & Background



Purpose:

- ❖ Understand challenges and explore potential solutions to improve resource utilization and reduce the rate of unassignment

Background & Context:

- ❖ The Weekly Occupancy Report (WOR) for last week of January showed:
 - 74.3% utilization of Youth ES
 - 63.9% utilization of Youth TH
- ❖ There are likely two main components to evaluate:
 - Vacancy Tracking/Reporting and Matching
 - Post-Match
- ❖ So, need to understand impacts and challenges affecting utilization, including reasons for turnover, efficiency for matching and move in.

Notification of Vacancy & Matching



Current Process:

- ❖ Vacancy reports are due one week before CAHP meeting
- ❖ Prechecks are due the Friday before each CAHP meeting.



Challenge(s):

- ❖ Vacancies not reported in advance of match meeting
- ❖ BNL Pre-Check rate of completion, impacts ability to
 - facilitate offline matches if needed
 - confirm client interest/need for housing type
- ❖ Others? ...

Post-Match Process



Current Process:

- ❖ TCP will send an email with all **matches within 48 hours of Match Meeting**
 - No client should be informed of a match until the match email has been received
- ❖ Current POCs will complete DHS Intake Form with youth **within 72 hours of receiving the match email**
- ❖ Current POCs will upload DHS Intake Form to HMIS and email it to the Housing Provider POC (with DHS & TCP teams cc'ed)
- ❖ Housing Provider POC and Current POC will collaborate to complete warm handoff and intake
- ❖ Housing Provider POC and Current POC will document all updates in Smartsheet
- ❖ If TCP has not received any updates or information within 2 weeks from the match date, a follow-up email will be sent to both POCs for updates and next steps



Challenge(s):

- ❖ Different providers have different internal steps - e.g. two step interview process, staff availability
- ❖ Match tracker not updated
- ❖ Rate of unassignment – e.g. inability to locate clients, client declines
- ❖ Others? ...

Notes on Expediting Matching & Move In



Feedback:

- ❖ **FL: ...**

Other Comments/Q&A:

- ❖ **Q (FL): ...**

- ❖ **A (from Agency/Org): ...**

Meeting Agenda



- i. Welcome & Agenda Review (10 mins, includes 5 min icebreaker)
- ii. System Check-In (30 mins)
- iii. Discussion on Advancing Priorities & Projects (45 mins)
- iv. **Announcements & Reminders (as needed)**
 - a) DHS: Emergency Rental Assistance Program (ERAP) ***NEW***
 - b) ICH: Budget Engagement Sessions ***NEW***
 - c) Youth Homelessness Matters Day Event: Save the Date ***NEW***
- v. Summary & Adjournment (5 mins)

DHS: Emergency Rental Assistance Program (ERAP) ***NEW***

The ERAP Portal reopens on Monday, April 1st for 8,500 applications per the additional funds.

Updates:

- DHS developed:
 - Reference guide for Steps to Completing the Emergency Rental Assistance Program (ERAP) Application (in response to a request from the Family System WG!).
 - Landlord portal to support documentation upload
- Visit ERAP [website for FAQs](#) and to access the portal.
- For background and scope on ERAP, check out the DHS [storyboard](#).



**EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)
NEW LANDLORD PORTAL**

★ ★ ★

ERAP is launching a new Landlord Portal, allowing landlords to upload documentation after residents submit applications. Landlords will receive a time-sensitive email link for uploading.

Residents must enter their landlord's valid email address when applying in order to send the link. This will enable DHS to make timely eligibility decisions.

RESIDENTS CAN APPLY AT 12:00PM ON APRIL 1, 2024, WITH THE FOLLOWING:

Mandatory Documents:

- Proof of residency (lease, letter from landlord)
- Photo ID for all adults in household (current government-issued ID such as driver's license, passport)

Desired, But Not Mandatory Documents:

If you complete the self-certification, providing these documents will make completing your application easier:

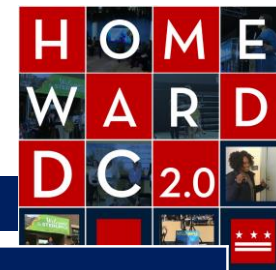
- **Proof of Income** for last 30 days (paystubs, SSI, SSDI, unemployment benefits, retirement, child support, TANF). If you don't have income, you would need to sign a zero income statement
- **Proof of resources or benefits** (bank statement from the last 30 days for all accounts, SNAP)
- **Landlord Email Address** - To assist with processing applications faster

If applying for First Month/Security Deposit: **Proof of Rental Agreement** such as an approval notice for the new unit you applied for and **Documentation of Need for Assistance** such as homelessness verification, notice of eviction or voucher for new unit.

APPLY: ERAP.DHS.DC.GOV
QUESTIONS ABOUT THE PROGRAM? ERAP.PROGRAM@DC.GOV

 **HUMAN SERVICES** |  **DC OFFICE OF HUMAN SERVICES** |  **DC MURIEL BOWSER, MAYOR**

ICH Budget Engagement Sessions ***NEW***



Save the Dates!

- ❖ The ICH is legislatively mandated at [DC Code § 4-752.02\(c\)](#) to comment on the Mayor's Proposed Budget.
- ❖ ICH is aiming to schedule all budget engagements and compile all comments by 04/19.
- ❖ Details to join and calendar invites for ICH forums are forthcoming!
- ❖ ICH is also working with member agencies to share info on their other engagement opportunities.

| Date | Time | Proposed Budget Presentations | Join the Meeting |
|-------|---------------|---|---|
| 04/09 | 10:30 – 12 pm | <ul style="list-style-type: none"> • Focus on Level Setting & Cross-Cutting Resources • ICH Members: OCA, DMHHS, & DOES | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2308 891 3486 • Meeting password: TXt6JNmnG27 |
| 04/09 | 1:30 – 3 pm | <ul style="list-style-type: none"> • Focus on Young Adults • ICH Member: CFSA, DCPS*, DYRS*, & OSSE *Flag: DCPS and DYRS are members of the Youth Committee per ICH Bylaws | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2315 400 6871 • Meeting password: b7SXjPAgh82 |
| 04/11 | 10:30 – 12 pm | <ul style="list-style-type: none"> • Focus on Emergency Response & Shelter Operations • ICH Members: DHS (Capital Budget), DGS & HSEMA | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2300 073 5400 • Meeting password: saPHsMwa539 |
| 04/11 | 1:30 – 3 pm | <ul style="list-style-type: none"> • Focus on Special Populations • ICH Members: MOLGBTQA, MPD, and DOC | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2318 783 2151 • Meeting password: b5iWJ87TCYp |
| 04/15 | 2 – 3:30 pm | <ul style="list-style-type: none"> • Focus on Housing Solutions • ICH Members: DCHA, DHS, & DHCD | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2305 671 8216 • Meeting password: t4ETQCnpR72 |
| 04/17 | 3:30 – 5 pm | <ul style="list-style-type: none"> • Focus on Health Care Resources • ICH Members: DBH & DC Health | <ul style="list-style-type: none"> • Meeting Link • Join by phone: 202-860-2110 • Meeting number (access code): 2312 589 2778 • Meeting password: SRn9aSh4i54 |

In Recognition of Youth Homelessness Matters Day

Save The Date : You Know Expo
April 17th

Zoe's Doors
900 Rhode Island Ave, NE
2:00pm - 6:00pm



Meeting Agenda



- i. Welcome & Agenda Review (10 mins, includes 5 min icebreaker)
- ii. System Check-In (30 mins)
- iii. Discussion on Advancing Priorities & Projects (45 mins)
- iv. Announcements & Reminders (as needed)
- v. **Summary & Adjournment (5 mins)**
 - a) Next Youth CMTE Meeting: Tues. 05/21 from 1 – 2:30 pm.
Reminder break in April for ICH Budget Engagement Sessions (see Announcement slide!)

