



***Interagency Council on Homelessness***  
***Youth Committee***



***31 October 2023***



**Convention for Recording ICH Committee & Full Council Meetings:**

- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at [ich.info@dc.gov](mailto:ich.info@dc.gov).

## Happy Halloween!

We want to hear:

- ❖ Did you/are you dressing up?
- ❖ What is your favorite candy?



# Meeting Agenda



- I. **Welcome & Agenda Review (5 mins)**
  - a) Intros & Call for Announcements
  - b) Adopting Meeting Notes & Managing the Listserv
- II. **Discussion on CAHP Prioritization 6-month Review (60 mins)**
- III. **System Check-In (20 mins)**
  - a) Provider Quarterly Reports (10 mins)
  - b) Community Partner Concerns & Updates (10 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (5 mins)**
  - a) Next Meeting: Tuesday, 11/21 from 1 – 2:30 pm

# Intro & Call for Announcements



## ❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

## ❖ Callers:

- Use \*3 to raise your hands so we can see you
- Use \*6 to unmute and introduce yourself
- Allows us to check that your audio works and that you can hear us!

## ❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

# Adopting Notes & Managing the Listserv



## ❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

## ❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are **not** on the listserv, you will **not** receive materials
- To join the listserv, email [ich.info@dc.gov](mailto:ich.info@dc.gov)

# Notes on Welcome & Agenda Review



## Introductions:

- ❖ **ICH Lead:** Eileen Rosa
- ❖ **Co-chairs:** Sabrina Burrell
- ❖ **Callers:** N/A

## Agenda Review:

- ❖ **Feedback:** N/A

## Other Comments/Q&A:

- ❖ **Q:** How do you become a new program with the ICH and CoC?
  - **A:** Email [ich.info@dc.gov](mailto:ich.info@dc.gov) to join the listserv and can connect from there.

# Meeting Agenda



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The Community Partnership  
For The Prevention  
of Homelessness

# Youth CAHP 6 Month Review

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**OCTOBER 31, 2023**

**SAMANTHA NOLET, MS, MSW**

**CAHP ADMINISTRATOR (YOUTH/FAMILY)**

# Introduction

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- Updated Youth CAHP matching policies:
  - March 2023 (second match meeting)
- Youth CAHP match policy review timeline:
  - March 2023- September 2023
- Purpose of this review:
  - Evaluate Matching
  - Evaluate Case Conferencing
  - Evaluate Pre Checks

# Agenda

- Scope of Review
- General Background
- Case Conferencing
  - Data
  - Recommendations
- Pre Check
  - Data
  - Recommendations
- Matches
  - Data
- Next Steps



# Scope of Review

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- Immediate

- Things that will be addressed within the 6 month review
- Waiting lists
- Outdated data
- Pre check modifications
- Case conferencing modifications
- Tracking reasons of denial/unassignment

- Longer Term

- Cross system transfers (i.e. Youth HoH)
- Matching to PSH
- Youth age out impact on CAHP

- Bike Rack

- Improve matching to RRH (TH to RRH, RRH Pre Check Questions)
- Learning materials for new providers (i.e. manuals and one pagers)
- Youth Hope/other outreach referrals

- Outside of TCP Scope:

- Supporting higher need clients (i.e. triaging cases to appropriate MH/PH resources and/or housing resources outside of CAHP system)
- Involving DBH/CSW and/or TACT/ACT teams into CAHP

# General Background

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- Below is the data being looked at between March 21, 2023 and September 19, 2023:
  - Case Conference Submissions
  - Pre Check Submissions/Send Outs
  - By Name List
  - Breakdown of Matches
- **High Level Overview**
  - Case Conferencing
    - 53 Submissions
  - Pre Checks
    - 82 Submissions
  - Matches
    - 184 Matches made

# Case Conferencing Data

## • 52 Total Submissions:

### ◦ 13 were not presented to community (25%):

- Did not meet criteria
- No response from provider
- Seeking transfer
- No Full SPDAT completed
- Family Unit (Pregnant) or is currently seeking services through VWFRC
- No PSH vacancies (At time, unsure if DHS would be getting more spaces for FY23)
- Deferred from DHS PSH

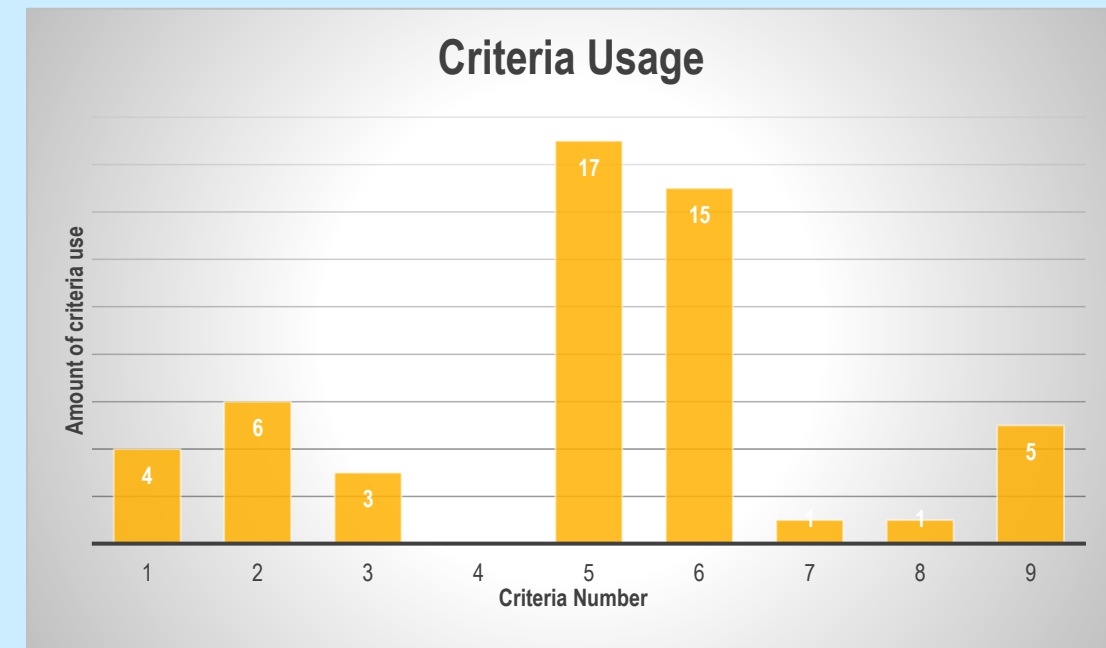
### ◦ 2 were presented to community but were not matched (4%):

- Community Vote
- Advised to retreat CC due to unsure when client was exiting hospital

### ◦ 37 were approved through community (71%):

## • 31 out of 184 total matches were made from case conferencing (17%)

## • Case Conferencing Criteria Breakdown:



# Case Conferencing Findings/ Recommendations

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- **Goal from FY23/24 Prioritization Updates:**

- Alleviate the amount of case conferences, specifically steps from TH to RRH and/or TH to ETH

- **Challenge: That goal originally posed as a need for a policy change is not being met.**

- Providers are using Criteria #5 for clients that may be in shelter/TH that may warrant the need for a higher level of care
  - “The individual is diagnosed or observed to have a severe mental health condition, present with evidence of self-neglect, and/or is at a high risk of harm/victimization.”
  - While reviewing recommendations at the beginning of FY23/24 policy change conversations, it was recommended to remove this criteria, however the community voted to keep it. In addition to this, a new criteria was added for victimization (DV).
  - This criteria has the most use at 17/52 total submissions.

- **Recommendation:**

- Modify this criteria: The client has one or more unmanaged Severe Mental Illness (SMI), Exceptionally Medical Vulnerabilities or Substance Use Disorders that directly impacts daily activities and ability to maintain housing.
  - This is used in the other subsystems and has been found to be the best practice.

# Case Conferencing Challenge

- **Background**

- Case Conferences are due the same day and time as vacancies.
- CAHP Coordinator sends out Case Conferences the Thursday prior to the match meeting on the upcoming Tuesday. This allows the community time to review the case conferences and come prepared with questions/concerns.

- **Current Challenge: Waiting Lists!!**

- Case conference submissions continue to be presented and voted on to move forward to a match or not whether the vacancy exists or not.
- Waiting lists continue to grow due to no vacant housing resources.
- Clients have been on the waiting list for weeks/months due to no available resource they were case conferenced for.
  - Example: At least one client has been on the waiting list since May 2023.





# Case Conferencing Recommendations

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- **RECOMMENDATION: REMOVE WAITING LISTS!**

- Proposed process:

- 1. CAHP Coordinator will review case conferences in the order in which they were submitted on Wednesday.
- 2. CAHP Coordinator will look at the case conferences submitted alongside of the vacancies available on Wednesday.
- 3. Case Conferences would **only** move forward if there is a vacancy available for the housing resource they are recommending.
- 4. Approved Case Conferences will be sent to community on Thursday for review prior to the Match Meeting.
- 5. If a Case Conference could not move forward due to limited to no vacancies, then the CAHP coordinator will email the provider that submitted the referral letting them know that the case conference will be held on Case Conference tracking sheet until a vacancy becomes available.
  - Note: Case Managers will still be notified if Case Conference is denied and the reasoning behind that denial (if not due to vacancy). This is no change from the current process.

# Pre Check Information

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- **Background of Current Process:**

- CAHP Coordinator builds BNL on the first of the month to include all data that occurred in the last 30 days.
- CAHP Coordinator applies prioritization criteria to the BNL and builds a list of youth most likely to come up for a match.
- CAHP Coordinator sends that list out the first Wednesday of the month to outreach, shelter and transitional housing providers to have a pre check completed.
- Pre checks are due the second Wednesday of the month and inputted into the BNL for the 3<sup>rd</sup> match meeting of the month and 1<sup>st</sup> match meeting of the next month.

# Pre Check Recommendations

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- **Current Challenge: Outdated Data**

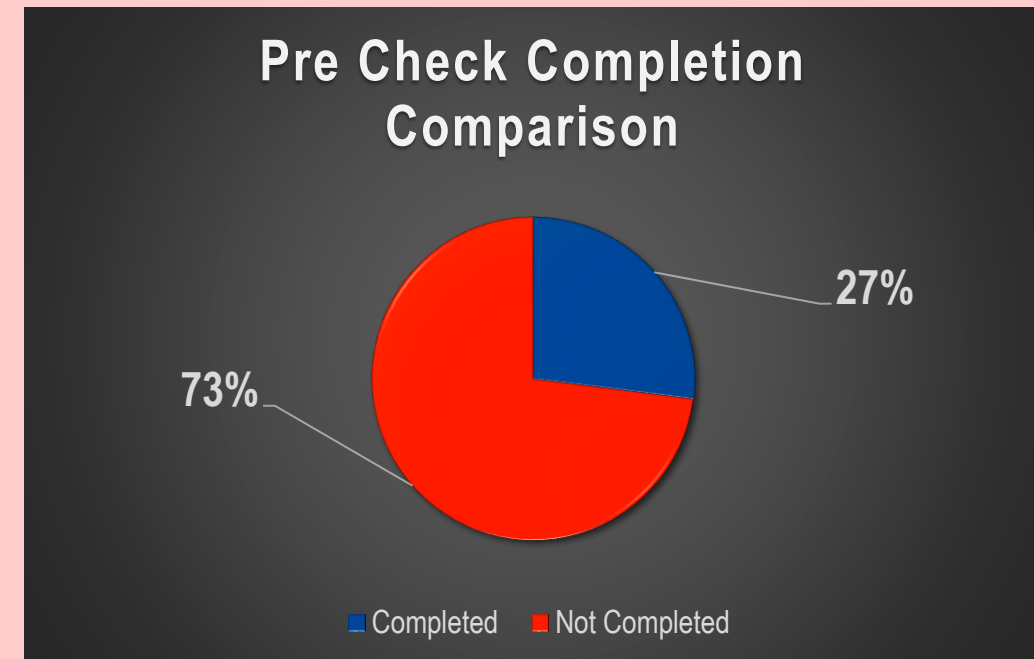
- Clients are no longer interacting with the program since the BNL has been built.
- BNL is built in the beginning of a month that is then used roughly 30 days after.

- **Proposed Process/Solution:**

- CAHP Coordinator builds one BNL for each match meeting.
- CAHP Coordinator will send out the list of clients that need Pre Checks a week before responses are due.
- Providers will input responses the Friday by 5pm before each match meeting.
- Pre Checks will be inputted into the BNL on the Monday before each match meeting.

# Pre Check Data

- Total number of pre checks that were sent to shelter, outreach, and transitional housing providers for completion:
  - 234
- Total number of pre checks completed:
  - 64



**Out of the 64 pre checks that were completed, 40 resulted in a match to a housing resource!**

# Pre Check Recommendations

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- There has been feedback that it would be helpful to know more about the client preferences on living environments and locations during the match meeting to make a more informed match to a housing resource.
- **Currently:**
  - No questions on shared living spaces, apartment style living, and quadrant preference (NE, NW, SE, SW)
- **Proposal:**
  - Add the following questions to the pre check:
    - 1. Is the client okay with a shared living room?
    - 2. Does the client want apartment style living (own room, shared common areas)?
    - 3. Is there a preference on quadrant the youth would like to live in?
      - NE, NW, SE, SW

# Pre Check Discussion

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- **Feedback from other subsystems:**

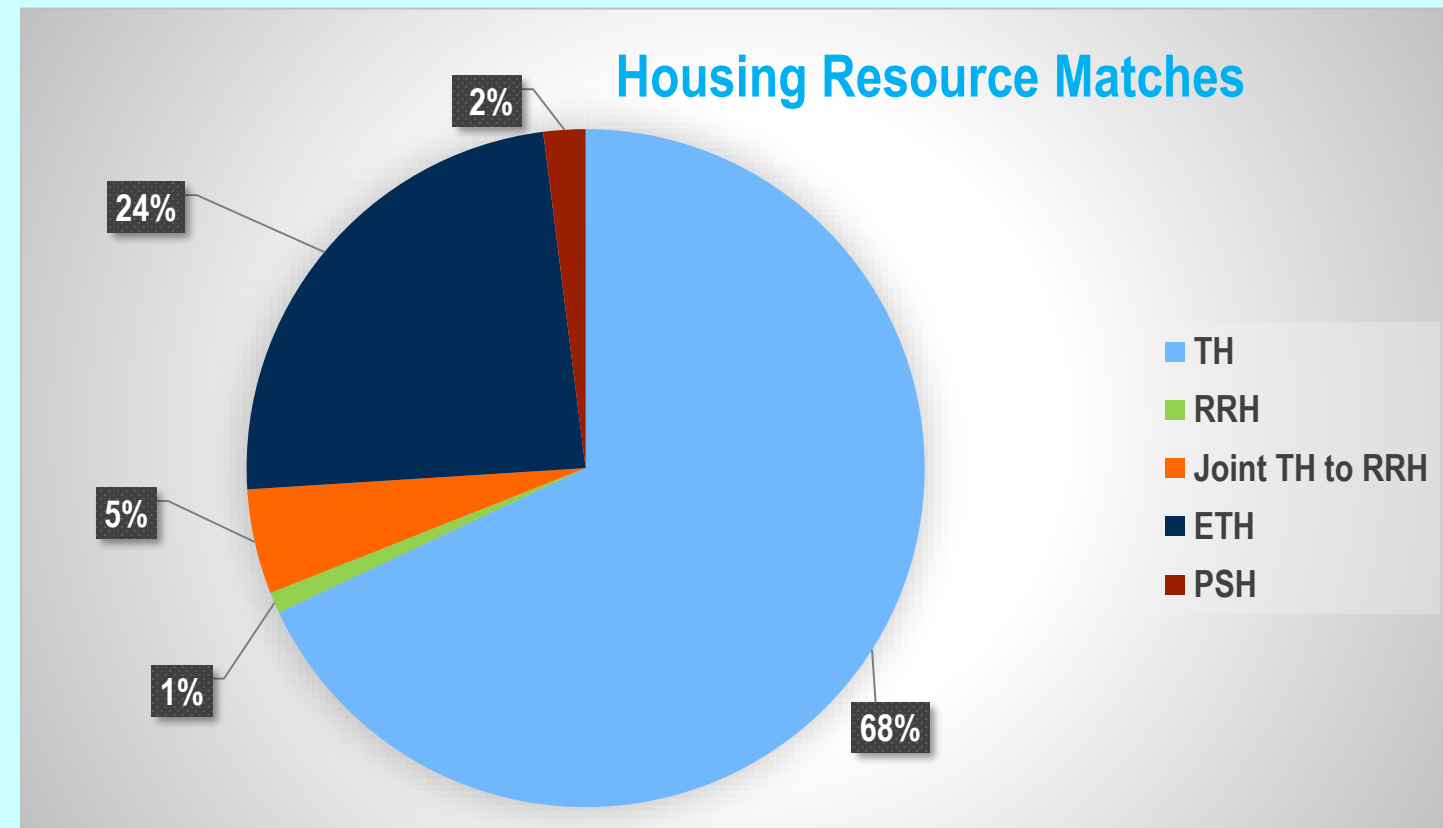
- “I do love the precheck tho! We are moving so quickly thru these (matches)!”
- “I have been bragging about how great this is internally as well! We are going to get thru the rest of the lists so much quicker.”
- “It gives all the information on a client if a case manager and/or provider are unable to attend, so we can still make the match if appropriate based on information submitted.”

- **Questions:**

- What barriers/challenges are there to completing the pre check?
- What do providers need to complete the pre check?
- Does the proposed change of adding the questions on the previous slide make an impact on matches/unassignments if the pre check completion rate remains low?
  - We can keep editing the pre check form to gather more specific information, but it does not affect the completion rate, so it wouldn't guarantee we would receive that information for the match meeting to make an informed and successful match.

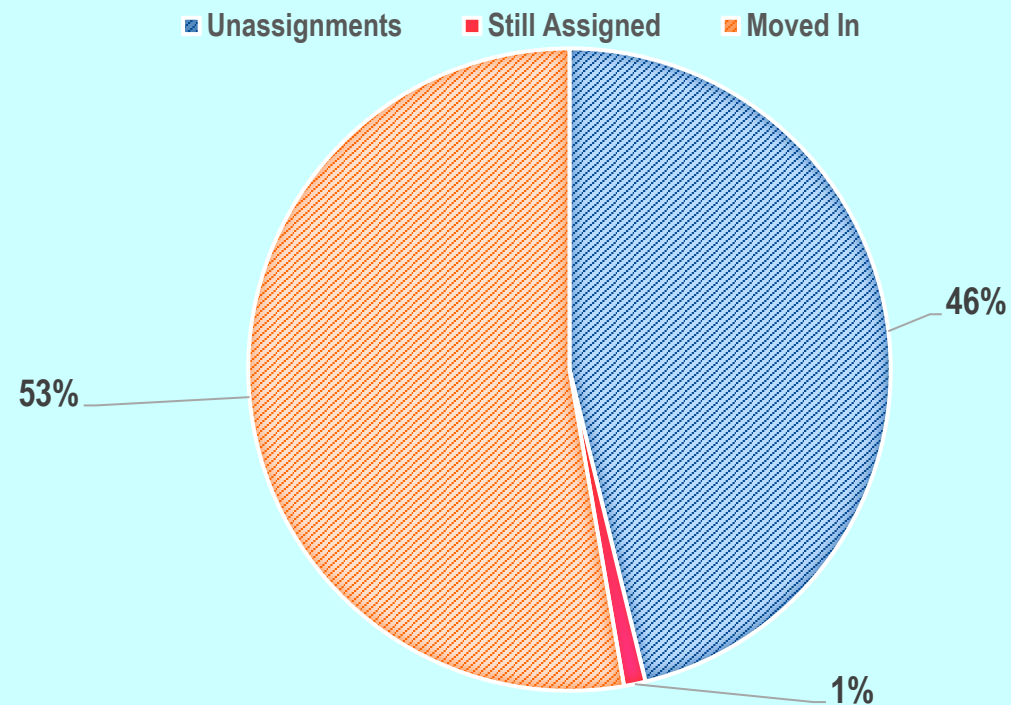
# Matching Data

- **184 total matches made:**
  - Transitional Housing (TH): 126
  - Rapid Rehousing (RRH): 2
  - Joint TH to RRH: 9
  - Extended Transitional Housing: 44
  - Permanent Supportive Housing: 3



# Matching Data

## MATCH BREAKDOWN



### • Unassignment Reasonings:

- Unable to locate/contact
- Not eligible for program
- Didn't want a shared room/common spaces weren't clean
- Relocation
- Neighborhood concerns
- Not in need of housing and/or not interested in housing
- In recovery program at time of match
- Client wants voucher
- Program did not have vacancy or could not take match anymore
- Family
- PSH team did not approve/was deferred

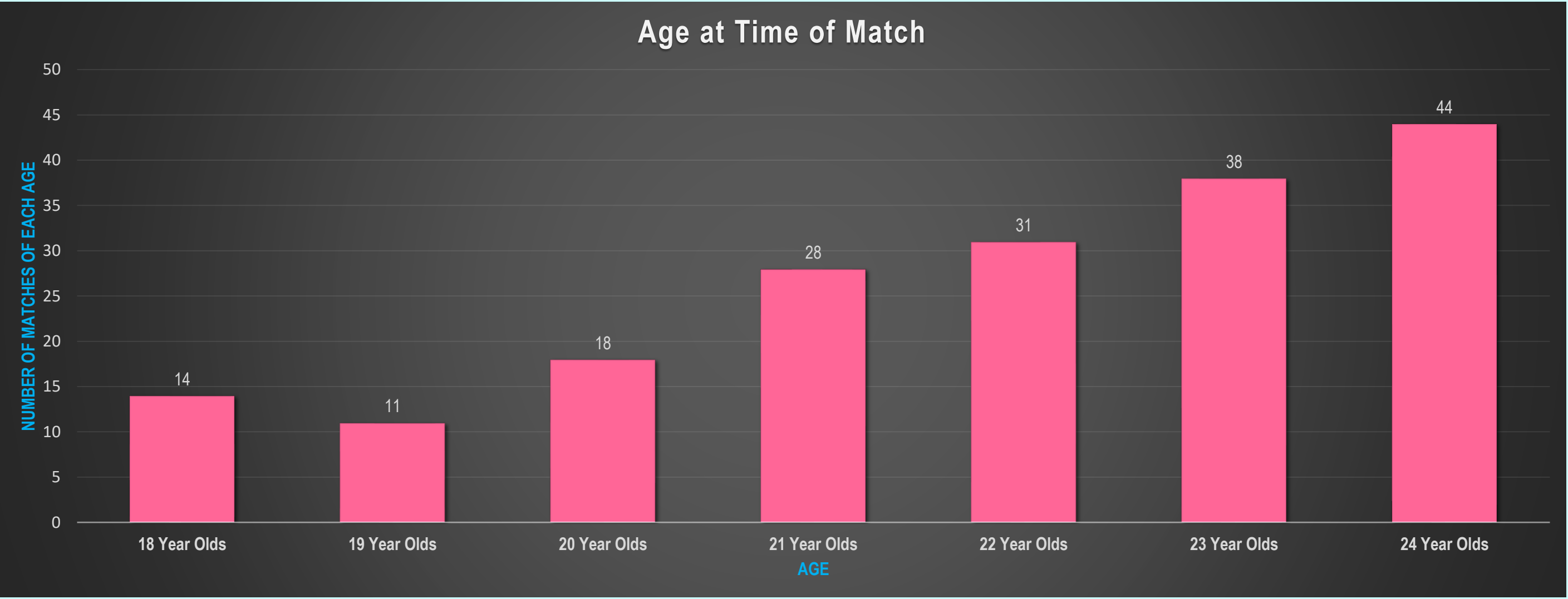


# Timelines

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- **Average time between Date of Id and Current Match:**
  - 276 Days/ 9 Months
- **Average time between Date of Match and Date of Unassignment:**
  - 19 days/3 weeks
  - Historically, clients should be unassigned or moved in within two weeks.
  - Therefore, it is likely that intake's/warm hand offs are taking longer than two weeks to inquire if the client is moving forward with the housing resource or not.

# Matches vs. Age



# Matching Data – TH and Joint TH to RRH

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## • 24 Year Old Matches

- 13 total matches to these two housing resources using prioritization
  - 3 matches devoted each month to this age, so it should be 21 matches.
  - Historically, 24 year old's have not been matched to ETH and/or RRH from this prioritization policy.
- Note: This discrepancy between the number of matches made and the number of matches it should be, can be due to the number of vacancies we had and/or clients prioritized above them for a match.
  - i.e. Clients that were on any follow up/waiting lists and/or case conferenced

# Matching Data – TH and Joint TH to RRH

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- **VI-SPDAT Matches**

- 8 total matches to these two housing resources using prioritization
  - 2 matches devoted each month from the VI SPDAT, so it should be 14 matches.
  - Historically, individuals being matched using the VI SPDAT have not been matched to ETH and/or RRH from this prioritization policy.
- Note: This discrepancy between the number of matches made and the number of matches it should be, can be due to the number of vacancies we had and/or clients prioritized above them for a match.
  - i.e. Clients that were on any follow up/waiting lists and/or case conferenced

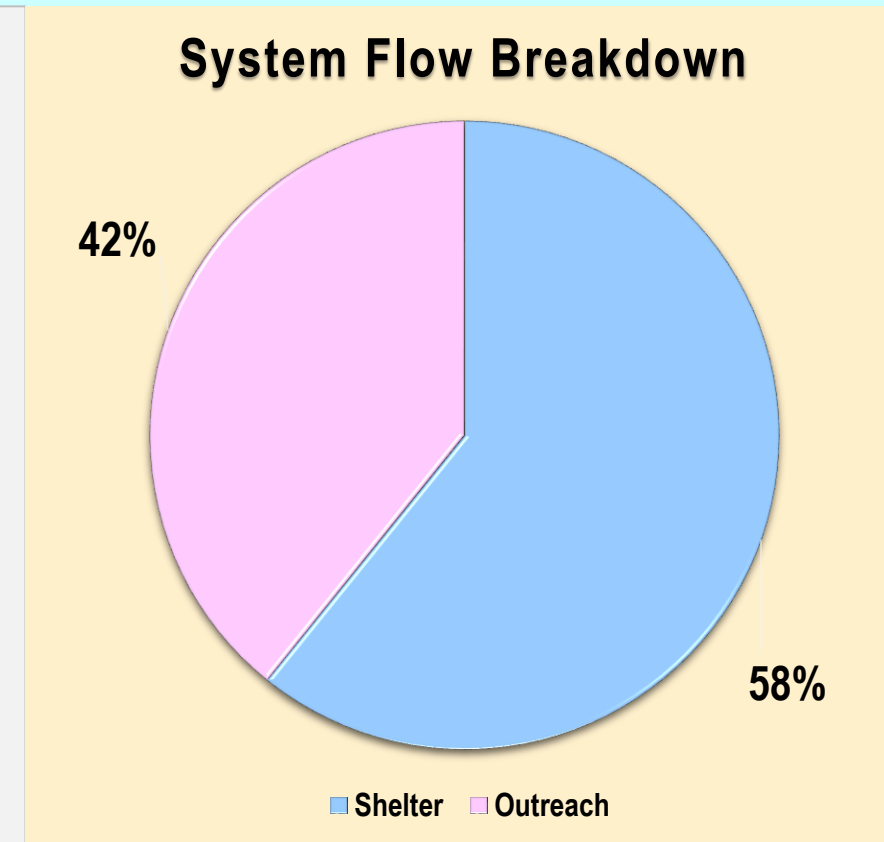
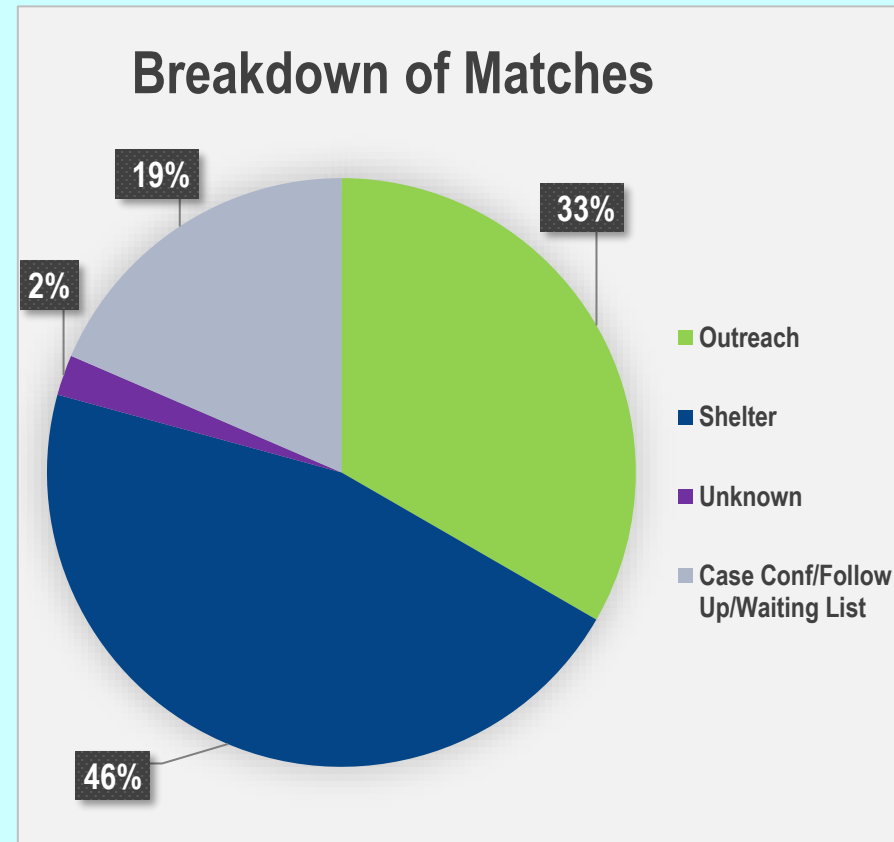
# Matching Data – TH and Joint TH to RRH

- **TH and Joint TH to RRH Matches**

- **135** total to these two housing resources

- **Out of 135, where did they come from?**

- Shelter: Should be 60%
- Outreach: Should be 40%



# Matching Data –RRH

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- **RRH Matches**

- 2 total matches made to this housing resource

- **Out of 2, where did they come from?**

- Transitional Housing:  $1/2 = 50\%$
- Case Conferencing/Follow Up List/Waiting List:  $1/2 = 50\%$

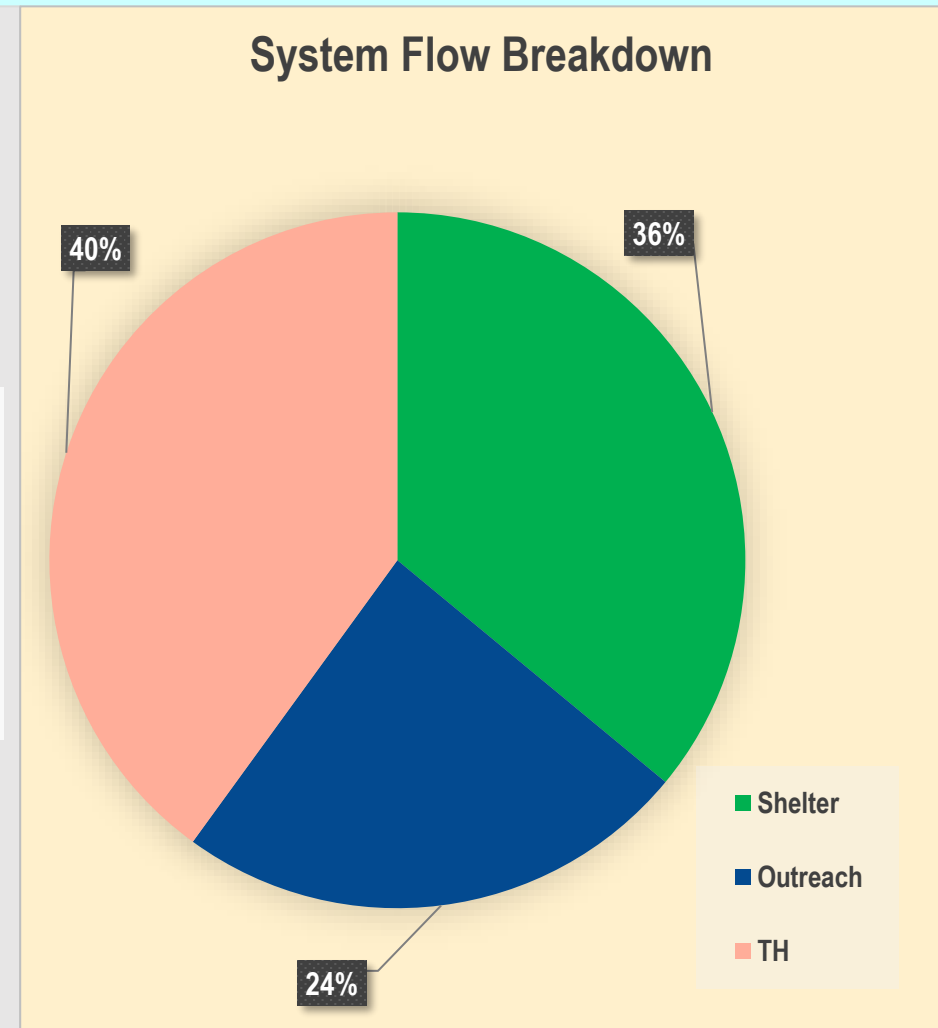
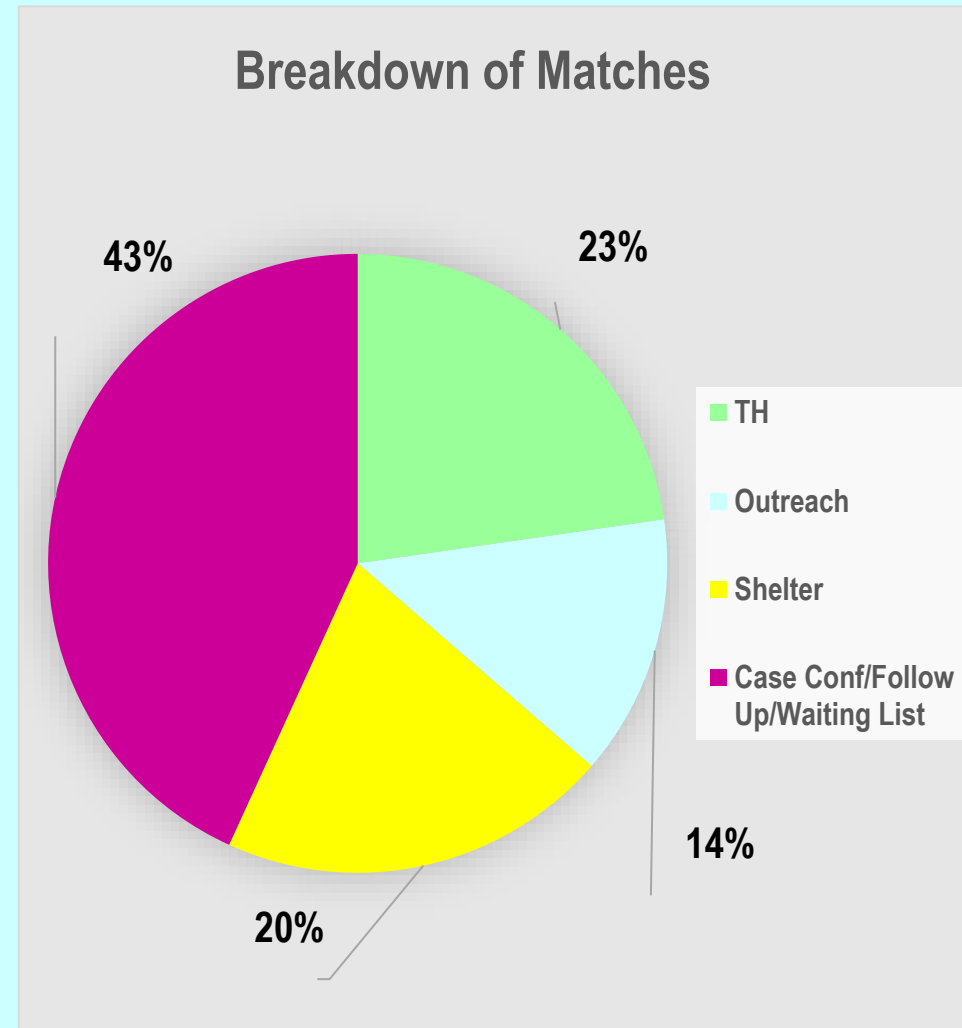
# Matching Data – Extended Transitional Housing

## •ETH Matches:

- 44 total matches to this housing resource.

## •Out of the 44, where did they come from?

- Transitional Housing: Should be 40%
- Shelter: Should be 35%
- Outreach: Should be 25%



# Next Steps

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- Now to November 17, 2023
  - Review information and recommendations presented in the slides on your own/with your team.
  - If there are further questions, please email Samantha Nolet (snolet@community-partnership.org).
- November 21, 2023
  - Review any outstanding questions
  - Launch poll for voting on recommendations
- January 2023
  - TCP will share final outcomes of polls.
  - CAHP team operationalizes any changes that need to be implemented from community vote.
- February 2023
  - Match Meetings and processes begin using the recommendations/changes that were agreed upon based on the poll.



# Notes on CAHP Prioritization 6-Month Review



## Questions on Case Conferencing

- ❖ **Q from LVP:** Is there an interagency effort to increase availability of spaces? For example, resources through DBH, etc.
  - **A from ICH:** This is a priority to complete resource mapping with health care system partners and agencies and is advancing through ICH Proposed Health Care CMTE and Behavioral Health x Homeless Services meeting. For example, medical respite beds, crisis response, etc. This is outside the scope of the CAHP Prioritization 6-Month Review.
- ❖ **Q from AW:** Can you share the one pager of resources and toolkit examples of the Single Adult and Family System?
  - **A from TCP:** The toolkit is a website link via Smartsheet. The one pagers are specific to the youth system through CAHP and can be sent with the meeting notes.
  - **FCAHP Toolbox -**  
<https://app.smartsheet.com/dashboards/MQC8q9wGjrpmvcxrr6QcMXM5GxXCrW4qp5g5Q8x1>
  - **I-CAHP Toolbox -**  
<https://app.smartsheet.com/dashboards/WqF5C5Mp3Fpr27vMHrhj9HH46VR5rwJ44qGRqPc1>

# Notes on CAHP Prioritization 6-Month Review



## Questions related to Pre-Check Form

- ❖ **Q from AW:** How will data be carried over if young adult ends up accessing adult shelter?
  - **A from TCP:** The adult provider can submit a new pre-check form and TCP can combine notes within the BNL.
- ❖ **Q from KB:** Is there a breakdown of response by assessing entity (shelter/outreach/TH/etc.)? The response
  - **A from TCP:** Do not have this information at this time, but can follow up. Likely skews more shelter/outreach.
- ❖ **Q from EW:** What is a Pre-check and why would such a small number be completed of the ones that were completed?
  - **A from TCP:** This is a form sent in advance of the CAHP match meeting to confirm details to speed up the matching process, questions that would normally be asked during the meeting. It may be that some individuals are no longer engaged or able to be located.
  - **A from ICH:** The pre-check form request for a portion of the BNL of individuals who are expected to come up for a match through prioritization. It is not the full BNL and there is not guarantee of match when they come up.
- ❖ **FDBK from KB:** More data overall would be helpful on the pre-check. It could be this reflects the system is working correctly and folks are no longer in need, or could be an obstacle to accessing housing interventions.
- ❖ **Q from EW:** What happens to people who do not have a response from the pre-check form? Do they stay on the BNL?
  - **A from TCP:** Yes, they stay on the BNL and default to match and/or review when/if a provider is able to confirm during the match meeting review.

# Notes on CAHP Prioritization 6-Month Review



## Questions related to Pre-Check Form

- ❖ **Q from EW:** How many beds are available in a single occupancy? I would be concerned about asking this if we don't have the capacity to provide. A better question might be "what are your concerns with a roommate/shared living situation".
  - **Clarification:** This is a request on the number of programs/placements that are with roommates, no roommates, etc.
  - **FDBK from KB:** I share similar concerns to Erin on proposal. In particular, in my experience, there can be greater/lesser level of education of clients on housing resources which are available in the system. I had several clients in the past who had engaged the system for some time but had never been told that what they wanted - essentially a TH program with their own apartment and no roommates - did not exist (this was prior to there being youth RRH). For informed decision-making, important we're not suggesting there are choices that do not exist.

# Notes on CAHP Prioritization 6-Month Review



## Questions on Match Data

- ❖ **Q from KB:** Could we break out the data on move in/unassignment rates based on whether the match came from shelter or outreach (e.g. what percentage of shelter matches moved in, what percentage of outreach matches moved in)?
  - **A from TCP:** Can do this but only those from the BNL.

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# Provider Quarterly Reports



- ❖ TCP review of Provider Report Template



## Feedback:

❖ ...

## Q&A:

- ❖ **Q:** When should providers expect their reports?
  - **A from TCP:** They will be sent sometime in November.

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# Community Partner Concerns & Updates



- ❖ Concerns we are already tracking:
  - Subsystem Transfers
  - High-level of needs: medical and behavioral
  - Shelter Capacity/Seasonal Planning
  
- ❖ Other concerns/feedback?
  - ...

# Notes on Community Partner Concerns & Update



## Feedback:

❖ ...

## Q&A:

❖ Q: ...

❖ A: ...

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- IV. **Announcements & Reminders (as needed)**
  - a) DC Hiring Fairs **\*NEW\***
  - b) DBH: DC Stabilization Center **\*NEW\***
  - c) DHS: Changes to the Reimbursement of Stolen EBT Benefits
  - d) End of ISAQ at 801 E (Effective 10/1)
  - e) ERAP Re-opening 10/01
  - f) Friendship Place: Anti-Racism Training
  - g) HCS: RELiEF Program
  - h) PFFC: 11<sup>th</sup> Annual Memorial & Vigil **\*NEW\***
  - i) VA: Winterhaven **\*NEW\***
- V. Summary & Adjournment (5 mins)

# DC Hiring Fairs \*NEW\*



Mayor Bowser announced several job fairs in the coming months in partnership with District government agencies, local non-profit organizations, and private companies looking to hire.

For more information and to register, [click here](#).

- ❖ **Thursday, November 9 - DC Hires Vets**
  - Register and submit your resume starting Friday, October 27.
- ❖ **Tuesday, February 13 - Winter Hiring Event**
  - Register and submit your resume starting Tuesday, January 30.
- ❖ **Thursday, May 16 - Spring Into a New Career**
  - Register and submit resume starting Friday, May 3.
- ❖ **Tuesday, August 13 - Hot Jobs Hiring Event**
  - Register and submit your resume starting Tuesday, July 30.

# DBH: DC Stabilization Center \*NEW\*



The [DC Stabilization Center \(DCSC\)](#) is now open 24/7!

## Location:

- ❖ 35 K Street NE, Washington, DC 20001

## Program Details:

- ❖ 18 years and older
- ❖ Services are free of charge - no insurance or residency requirements
- ❖ Specialized medical facility that centers patient safety, practices empathy and harm reduction approaches for individuals experiencing SUD crises.

**DC's First Stabilization Center**  
Location: 35 K Street NE | Hours of Operation: Walk-in available 24-7

**What is it?**  
The Stabilization Center provides emergency crisis intervention, typically lasting 24-72 hours, for those experiencing substance use disorder. Services are provided to those who are 18 years and older and are free of charge with no insurance or residency requirements necessary.

**The DC Stabilization Center offers:**

**Specialty care:**

- Patients receive an individualized treatment plan based on an initial observation
- The center offers approved medication (buprenorphine) on the spot which, when combined with counseling, is effective in the treatment of opioid use disorders and can help some people sustain recovery

**Empathetic care:**

- Peer specialists trained in cultural competency work one-on-one with patients to navigate their recovery and refer them to appropriate long-term treatment options
- No one is ever turned away from services and services are provided in English and Spanish to support a wider group of individuals
- A team of on-site multidisciplinary care providers such as nurse practitioners, registered nurses, certified peers, recovery coaches, and patient care technicians will link the patient to resources that can help sustain their health after discharge, such as housing assistance, help with filling out paperwork, or help with reinstating insurance

**A safe space and environment to recover:**

- The facility features recliners or patient beds in a comfortable, quiet, private setting to begin the stabilization process
- Patients can lock personal items in a secure locker during the intake process
- Patients are closely monitored by medical professionals and staff throughout the course of the stabilization process, including medical screenings and observations

**Pathway to long-term recovery:**

- Patients receive referrals and placements into long-term treatment options
- Individuals are connected to ongoing substance use disorder treatment at one of the 29 DBH-certified provider locations across DC in all eight wards

**What are the benefits of the stabilization center?**

- Provides relief for hospital emergency rooms and emergency psychiatric centers
- Offers a cost-effective and time-effective alternative to ER visits for intoxication
- Individuals who receive care at the Stabilization Center can get connected to long-term care and other resources and programs that support recovery
- Gets people the "right care, right now" and prevents escalation to other harmful or dangerous behaviors
- Increases the chance that the intoxicated individual will be open to receiving care

**FACT:** In 2022, DC Fire and EMS made 3,800 transports to the hospital with individuals that were experiencing acute intoxication.

Learn more about DC's Stabilization Center at [dcstabilizationcenter.com](http://dcstabilizationcenter.com) or by calling (202) 839-3500

COMMUNITY BRIDGES DBH GOVERNMENT OF THE DISTRICT OF COLUMBIA MURIEL BOWSER, MAYOR

# Changes to the Reimbursement of Stolen EBT Benefits

- Beginning 09/25 DHS implemented [changes to the State Plan for the Reimbursement of Stolen EBT Benefits](#). The District's approved State Plan introduces new federal requirements to process reimbursements of electronically stolen benefits from Electronic Benefits Transfer cards, also known as EBT cards.
- Changes include:
  - Reimbursements are limited to two claims per household per fiscal year;
  - Maximum amount reimbursed is the most recent benefit allotment within the last 60 days, per claim;
  - Customers must report stolen benefits within 30 calendar days of becoming aware of the loss and submit a Request for Replacement of Stolen Benefits form; and
  - For safety precautions, customers must replace their EBT card by visiting an EBT Card Distribution Center or contacting the District's EBT card vendor at (888) 304-9167.
- To help protect benefits, customers should change their EBT card personal identification number (PIN) frequently using the ebtEDGE mobile app or online portal at [ebtedge.com](http://ebtedge.com). Customers may also view their EBT card transaction history, and “freeze” or disable their card through the mobile app or online portal.
- Customers in need of assistance with compromised or stolen benefits, may call (202) 671-4460 and press “1” to speak with a live representative for assistance. Support is available Monday – Friday from 8:15 AM – 4:45 PM. Residents may also request assistance via email at [OPRMI@dc.gov](mailto:OPRMI@dc.gov)
- The attached documents provide additional information on changes for the reimbursement of stolen EBT benefits, submitting a request for the replacement of stolen EBT benefits, and a stolen benefits FAQ.

# End of ISAQ at 801 E (Effective 10/1) **\*NEW\***

With the end of the federal public health emergency, combined with the accessibility of the COVID-19 vaccine and the District's return to standard operations, the Department of Human Services (DHS) will end the Isolation and Quarantine (ISAQ) site at 801 East shelter effective October 1, 2023.

## Updated Guidance:

- 1. Ensure that masks and COVID antigen tests are available in your facility. You can request supplies [HERE](#).
- 2. Notify DHS of any confirmed positive COVID cases of clients by filling out [THIS FORM](#).
- 3. Ensure that anyone who has tested positive for COVID is wearing a mask at all times and follow the CDC's recommended guidance for isolation and quarantine on-site – below.

See the CDC [Guidance on Management of COVID-19 in Homeless Service Sites](#) for additional considerations.

# ERAP Re-opening on 10/01/23 **\*NEW\***

Starting 10/01, District residents can apply for Emergency Rental Assistance Program (ERAP) at [erap.dhs.dc.gov](https://erap.dhs.dc.gov)

- Residents with no or limited access to technology (computer, tablet, or Smart Phone) can call the ERAP Hotline at 202-507-6666 to get support in submitting applications.
- Residents can also contact the ERAP Hotline at 202-507-6666 or email us at [erap.program@dc.gov](mailto:erap.program@dc.gov) for inquiries or to follow-up on their submissions.

In the past year DHS received an influx of applications and closed the application portal in March 2023.

- To serve residents effectively and efficiently throughout the year, DHS will open the ERAP application portal on October 1, 2023, January 1, April 1, and July 1, 2024.
- DHS will close the portal once 3,500 applications are received in each quarter.
- Residents seeking emergency rental assistance are highly encouraged to note the above-mentioned dates and submit applications in a timely manner.
- Click [here](#) to learn more about documents needed to submit a complete application.



# Friendship Place: Anti-Racism Training



Join Friendship Place this fall for the [2023 Anti-Racism Training Series](#), to learn how we can grow and advance anti-racist causes in our shared community.

- ❖ [Session 1: Sept 13 - Defining Racism](#)
- ❖ [Session 2: Sept 27 - Re-defining the Timeline and Progression of Racism and White Supremacy](#)
- ❖ [Session 3: Oct 11 - White Privilege & White Fragility/Guilt](#)
- ❖ [Session 4: Oct 25 - Global Perspectives: Native-American Issues](#)
- ❖ [Session 5: Nov 1 - Global Perspectives: Latino Issues](#)
- ❖ [Session 6: Nov 8 - Global Perspectives: Asian-American Issues](#)
- ❖ [Session 7: Nov 15 - What is Anti-Racism?](#)



# HCS: RELiEF Program

## Background:

- ❖ Housing Counseling Services (HCS) financial education and rental incentive program
- ❖ Recommending as resource for households exiting RRH and/or otherwise independently leasing
- ❖ Program can serve up to 80 households, only 18 are enrolled so far!

## Referral Process

- ❖ Referral form will be sent with ICH meeting materials,
- ❖ You can also email [relief@housingetc.org](mailto:relief@housingetc.org) for more info and to submit referrals

**Timeline:** Program ends 12/31 so aiming to enroll households quickly so that can receive full 3 months of assistance.

**Housing Counseling Services:** Participants must be willing to engage in one counseling session which will include a credit pull (soft pull and no cost to the client).

## The RELiEF Program

RELiEF (Rental Emergency Lifeline/ Eviction Fund) is a financial education program to help tenants in DC to stabilize their housing and develop savings habits. **The program will award participants who make on time rental payments \$600 per month up to a total of \$1,800 over a three month period.** This money can be used to start an emergency savings fund to prepare for unexpected expenses and minimize their impact on your housing.

### How it works:

Once enrolled, RELiEF will award participants \$600/month (up to a total of \$1,800) for each month during the 3 month period of enrollment for which proof of an on-time rental payment is provided. Participants must work with a certified housing counselor on budgeting, saving, banking, and credit repair. Housing counselors will assist participants in the creation of an individualized savings plan with concrete next steps, with the goal of using the incentive payments to start an emergency savings fund.

### Program requirements:

To be eligible to participate in the RELiEF program, you must meet the following:

- Live in DC and have lived in your current unit for a minimum of 6 months
- Demonstrate ability to make on-time rental payments going forward
- Commitment to work with a housing counselor to develop a housing plan, credit report evaluation, individualized budget and savings plan
- Commitment to share rental payment history for 12 months after the program ends
- Document housing instability at some point within the last 12 months
- Currently at or near a \$0 rental balance
- Household income no greater than 60% area median income
- Have rent that is no more than 50% of your monthly income
- You may not participate in the program if you pay income based rent

\*Enrollment into the RELiEF program is extremely limited, HCS will evaluate applications on a rolling basis until all spots are filled. Application submission does not guarantee enrollment.

### Contact us to find out more today!

✉ Email us at [relief@housingetc.org](mailto:relief@housingetc.org)

☎ Call us at 202-900-9461

This program is generously supported by the Wells Fargo Foundation and National Housing Trust



Housing Counseling Services, Inc.

Est. 1973 2410 17th St., N.W. • Suite 100 • Adams Alley • Washington, D.C. 20009  
Serving DC, MD and VA 202-667-7006 • [www.housingetc.org](http://www.housingetc.org)

# PFFC: 11<sup>th</sup> Annual Memorial & Vigil \*NEW\*



**Background:** People for Fairness Coalition (PFFC) is hosting the 11<sup>th</sup> Annual Memorial & Vigil in honor of the people who passed away while experiencing homelessness.

## Details:

- ❖ Wednesday, 12/20 at 4 pm
- ❖ Luther Place Memorial Church – 1226 Vermont Ave NW

The poster features a central photograph of a candlelight vigil at night, with people gathered around a table in front of a church. Above the photo is a logo of a scale of justice. The text on the poster provides details about the event, including the date, time, location, and contact information.

People for Fairness Coalition  
Invites you to the  
11th Annual Memorial & Vigil  
In honor of our neighbors  
who passed away without the dignity of a home.

Opening Service and Candlelight Procession  
4:00 pm Luther Place Memorial Church  
Wednesday December 20th, 2023.  
1226 Vermont Ave NW

Lunch and Memorial Service  
Remembering our brothers & sisters  
who died without the dignity of a home.  
Church of The Epiphany  
12:45 Thursday December 21st, 2023.  
1317 G Street NW

Questions?  
Contact:  
Rachelle Ellison  
Email: rachelle Ellison74@gmail.com  
Phone: (202) 597-3236

To donate  
[www.Cnhed.org/donate/pffc](http://www.Cnhed.org/donate/pffc)

# VA: Winterhaven \*NEW\*



**Background:** The Washington DC VA Medical Center (VAMC) is hosting their annual Winterhaven event for Veterans and includes a range of services!

## Details:

- ❖ Saturday, 11/04 from 9 am – 2 pm
  - *Inclement weather date: 11/18*
- ❖ DC VA Medical Center – 50 Irving St NW

**Please share with the Veterans you serve as well as your colleagues and networks!**



## WINTERHAVEN

### Homeless Veterans Stand Down

Washington DC VA Medical Center  
50 Irving Street, NW, Washington, DC 20422  
November 4, 2023 | 9:00 a.m. to 2:00 p.m.  
Inclement Weather Date: November 18, 2023  
*Ending Homelessness One Veteran At A Time*

#### Services Offered

by over 21 participating federal, state, and community agencies.

<h4>Homeless Veterans Stand Down</h4> <ul style="list-style-type: none"><li>Boots &amp; Warm Clothing Distribution</li><li>Employment &amp; Education Support</li><li>Hair/Barber Services</li><li>Housing Assistance &amp; Counseling</li><li>Internal Revenue Service (IRS)</li><li>Legal Assistance</li><li>Social Security Administration (SSA)</li><li>VA Vet Centers</li><li>Veterans Benefits Administration (VBA)</li><li>Veteran Service Organizations</li></ul>	<h4>Consultative Services</h4> <ul style="list-style-type: none"><li>Infectious Disease</li><li>Mental Health &amp; Social Services</li><li>Women's Health</li><li>Bus Transportation</li></ul> <h4>Bus Transportation</h4> <p>Metro Bus H4 (Tenleytown) or H2 (Brookland) to Michigan Ave. &amp; North Capitol St. or Metro Bus D8 from Union Station to VA Medical Center.</p> <h4>VA Shuttle Service</h4> <p>Free transportation from DC Shelters and the following Metro Stations: Brookland/CUA &amp; Union Station</p> <p>For more information, please call: VA Homeless Outreach Program 202-745-3012, option 5</p>
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#### General Health Screenings

- Preventative Care & Wellness Checks
- Blood Pressure
- Cholesterol
- Glucose
- COVID-19 Vaccinations
- Flu Shots
- Toxic Exposure Screenings

VA | U.S. Department of Veterans Affairs | Veterans Health Administration | Washington DC VA Medical Center | [washingtondc.va.gov](http://washingtondc.va.gov) | [WashingtonDCVAMC](https://www.facebook.com/WashingtonDCVAMC) | [DCVAMC](https://twitter.com/DCVAMC)



# Meeting Agenda



- i. Welcome & Agenda Review (5 mins)
- ii. Discussion on CAHP Prioritization 6-month Review (60 mins)
- iii. System Check-In (20 mins)
- iv. Announcements & Reminders (as needed)
- v. **Summary & Adjournment (5 mins)**
  - a) Next Meeting: Tuesday, 11/21 from 1 – 2:30 pm

