2018 ERSO Work Plan

ERSO Committee Charter

Chairs: Dallas Williams (DHS) and Jill Carmichael (National Community Church)

Work Groups:

- 1. Shelter Capacity
- 2. Shelter Conditions
- 3. Street Outreach

Purpose/Responsibilities (from prior work plans):

- 1. Develop Winter Plan to ensure adequate shelter availability and coordination of services during the hypothermia season;
- 2. Monitor system utilization and capacity to inform planning and budgeting conversations (lives in shelter capacity work group);
- 3. Review (and update, if needed) shelter safety/quality standards (lives in shelter conditions work group);
- 4. Provide oversight of the shelter monitoring function;
- 5. Coordinate response to unanticipated problems/emergencies;
- 6. Serve as the formal link to any special efforts on shelter transformation (e.g., CCNV task force);
- 7. Identify and align resources available to assist with homelessness prevention and diversion;
- 8. Identify strategies to increase access to daytime services for singles; and
- 9. Coordinate outreach services across the community (lives in outreach work group).

Key Deliverables (from prior work plans):

- 1. Winter Plan
- 2. Shelter Census and System Capacity Tracking Tables
- 3. Annual (or more frequent, as needed) analysis of complaints/hearings; recommendations for improvements.
- 4. Inventory of community resources available to assist with prevention and diversion (including administering agency and process, eligibility criteria, etc.)
- 5. Daytime Services Center Proposal

Other Deliverables (Low Barrier Shelter Enhancement effort to improve delivery of shelter and align services with CAHP underway)

- 1. Increased case management services; better coordination of services
- 2. Harm reduction efforts in shelter
- 3. Prevention/diversion pilot at Adams Place Drop-In Center
- Increase specialized beds (work beds, medical respite, elderly/frail, TAY, LGBTQ)
- 5. Formalize bed reservation policy

Mapping Calendar and Meetings for 2018

Date/Month	Deliverable Schedule	Notes
January	Update work plan	
February		
March		
April	Debrief of Winter Plan- session for singles and session for families	One session will be held during ERSO and an additional session will be scheduled.
May	Edits and Review of Winter Plan, schedule Public Comments sessions for early June	
June	Draft of Winter Plan to ERSO	
July	Finals Edits of Winter Plan to ERSO and ERSO vote	
August	No Meeting- send out Winter Plan to ICH	
September	ICH Vote on Winter Plan	
October		
November	No Meeting	
December	Review Hypothermia Alert Procedure	

Standing ERSO Agenda Items:

- Updates from Work Groups
- Follow up on initiatives underway (e.g. LBS enhancement efforts)
- Other?