



The Community Partnership
For The Prevention
of Homelessness

Key Performance Indicators for FY25

DISTRICT OF COLUMBIA CONTINUUM OF CARE

Key Performance Indicators (KPIs)

- **KPIs were established to monitor performance toward meeting the District's goals for the CoC**, as outlined in *Homeward DC*. Based on metrics used by HUD, the ICH, TCP, and DHS selected the CoC's KPIs as the metrics were most aligned with Homeward DC's vision of making homelessness *rare, brief, and non-recurring*.
- **The CoC has used the same metrics since FY16**, the year *Homeward DC* was established; tracking the same metrics over time helps us better understand trends.
- **KPIs focus on programs that serve households (individual and family households) who experienced homelessness at some point during the fiscal year** - *information from outreach, emergency shelter, transitional housing programs in HMIS are all included.*
- **The CoC's KPIs are deduplicated counts of the:**
 - Number of households served throughout the fiscal year and at each year's PIT count
 - Number of households exiting the CoC for permanent destinations
 - Number of households returning to the CoC after an exit (with 6-12 mos.)
 - Number of households experiencing homelessness for the first time
 - Average length of time households experience homelessness

Key Performance Indicators (KPIs)

- **Number of households served throughout the fiscal year** – *per HMIS, the number of individuals or families that were served at least one time during the year by an HMIS participating outreach, shelter, and/or transitional housing providers.*
- **Number of households served at PIT count** – *the number of individuals or families served by outreach, shelter, or transitional housing programs on the night of PIT; includes both HMIS and non-HMIS participating providers and information collected specifically for PIT.*
- **Number of households exiting the CoC for permanent destinations** - *includes exits (as documented in HMIS) from the program types named above to subsidized resources like PSH and RRH, but also exits to unsubsidized housing and friend/family reunification when it's understood by the case manager that the reunification is intended to be permanent.*

Key Performance Indicators (KPIs)

- **Number of households returning to the CoC after an exit (with 6-12 mos.)** – *the number of individuals or families that previously exited to (what was intended to be) a permanent housing destination but returned to shelter within 6-12 months of their exit*
 - *Households are counted here if they returned to shelter in FY25, but their exit may have occurred in FY24 or FY25.*
- **Number of households experiencing homelessness for the first time** – *the number of individuals or families who are newly experiencing homelessness and/or those who have not been served previously by the CoC, per the information gathered in HMIS.*
- **Average length of time households experience homelessness** – *the cumulative, concurrent time individuals or families served during the FY interacted with the CoC's outreach, shelter, or transitional programs during their current episode of homelessness, expressed as an average.*
 - *Time prior to FY25 is included if the stay began in a previous fiscal year.*
 - *Distinct episodes of homelessness over time are not aggregated; only the continuous episode that fell at least in part in FY25 is included.*

Key Performance Indicators (KPIs)

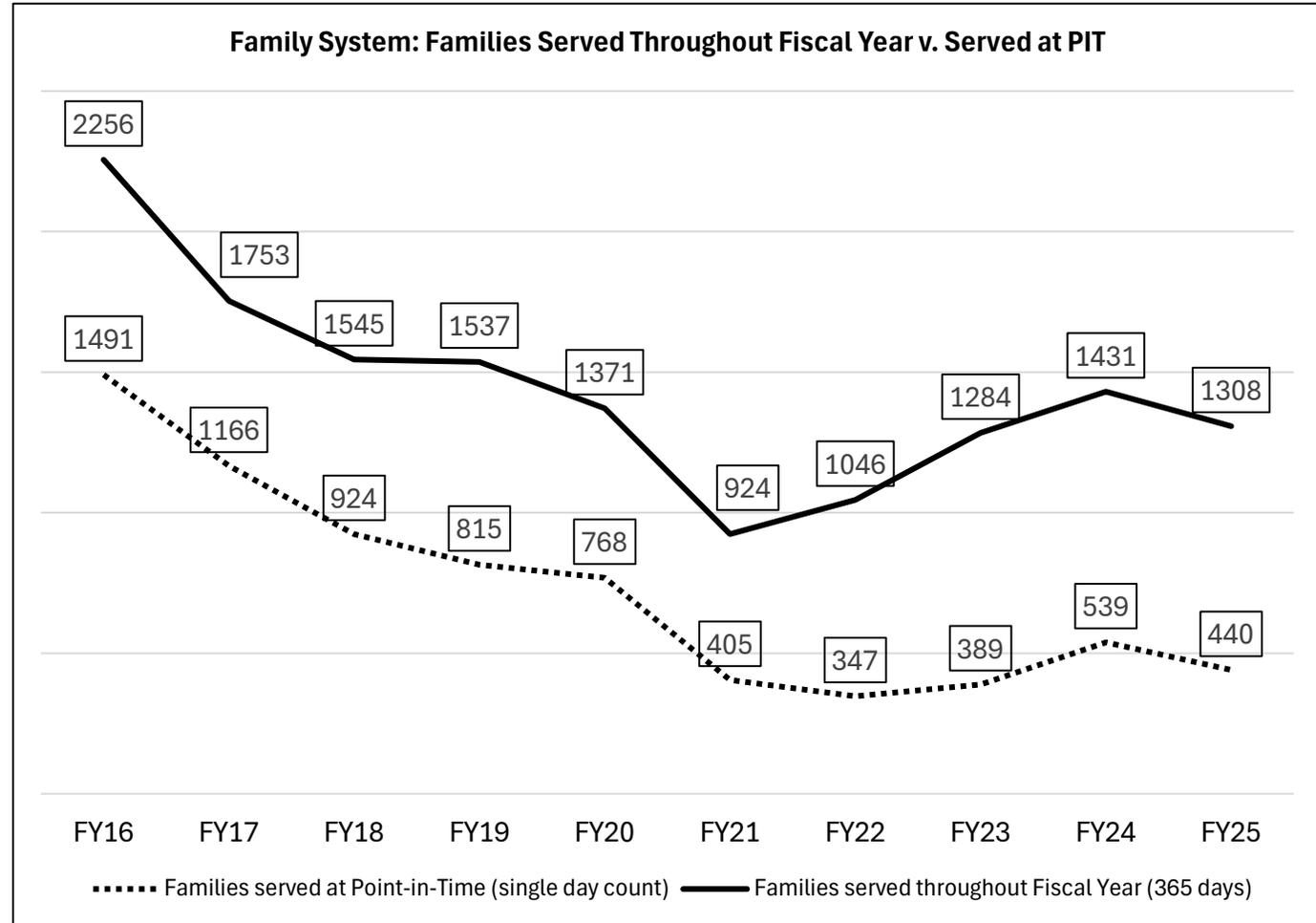
- Today's information is primarily designed to give a high-level overview of system performance on the KPIs for FY25 with comparative information dating back to FY16.
- Each of the subsequent sets of graphs will show the annual number of households served (families and singles are charted separately) along with information from another of the KPIs mentioned on the previous slides.
- TCP has also included drill downs into subpopulations like:
 - Households experiencing chronic homelessness
 - Youth/Seniors
 - Gender identity and sexual orientation categories
 - Race/ethnicity identification
 - Veterans
 - Long stayers/households newer to the system

Family System

- The CoC served **1,308 families** in FY25 (as reported in HMIS) in the CoC's outreach, shelter, and transitional housing providers.
 - This represents an 9% decrease between years, from 1431 to 1308
- The 2025 Point-in-Time Count of families also decreased between 2024 and 2025, though at a slightly higher rate (around 18%) than the annual number.
- Families exited to permanent destinations at a slightly lower rate in FY25 (68%) compared to FY24 (82%).
- Families returning to the CoC within 6-12 months of their exit remains low in comparison to the overall number of families served, however the proportion compared to FY24 is a bit higher based on the total number of households served.
- The average continuous time families experience homelessness (time in shelter and/or transitional) went down by five (5) days in FY25.

KPI 1a: Number of households served throughout the fiscal year – per HMIS, in FY25 1,308 families were served at least one time during the year by an HMIS participating outreach, shelter, and/or transitional housing provider.

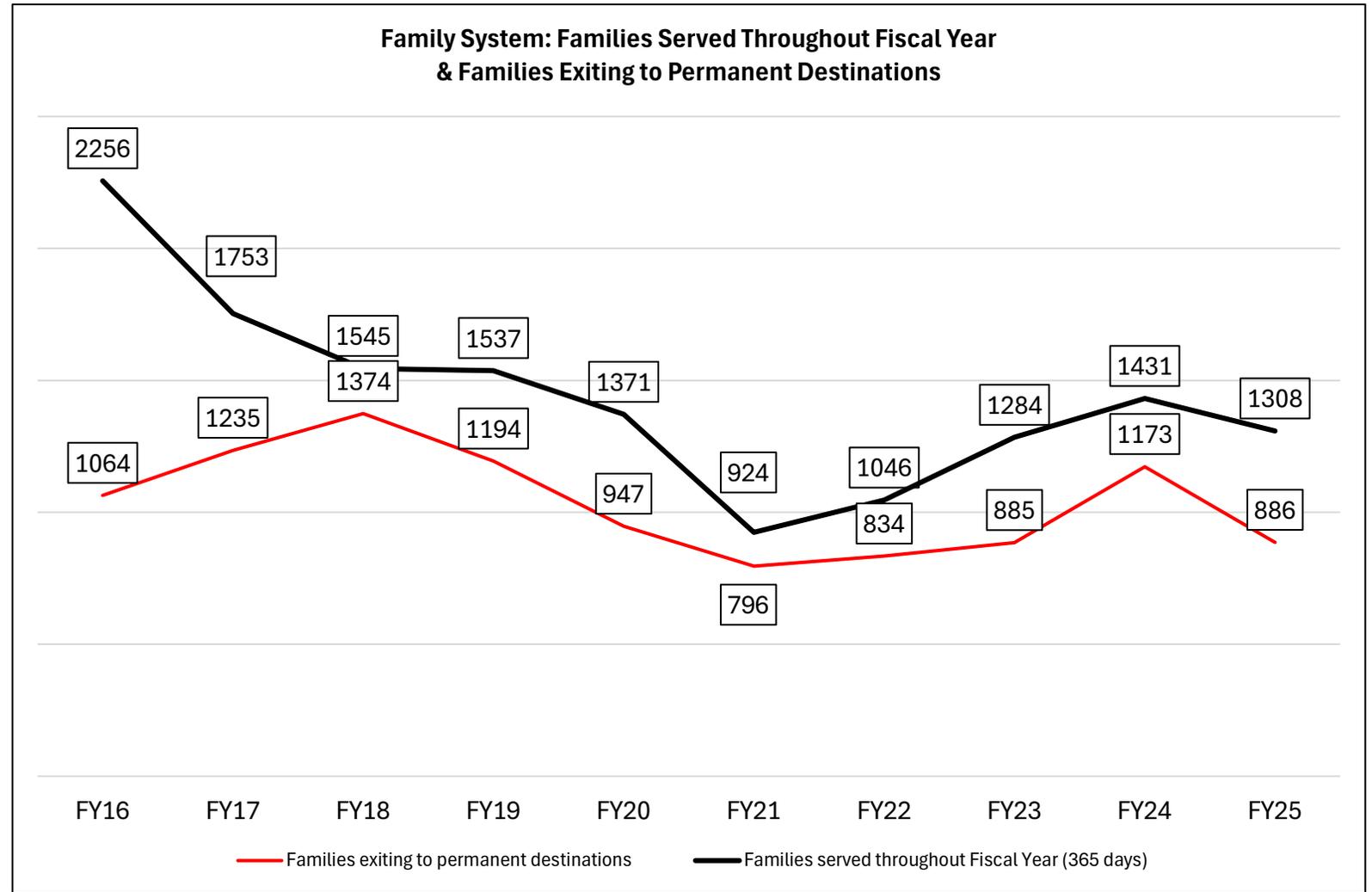
KPI 1b: Number of households served at PIT – 440 families were served on the night of the 2025 PIT Count.



% of ALL Families Served, FY25	1,308	%
% of Families with HoH is 17 & younger	6	0.5%
% of Families with HoH is age 18-24	255	19.5%
% of Families with HoH is age 25-34	623	47.6%
% of Families with HoH is age 35-44	323	24.7%
% of Families with HoH is age 45-54	78	6.0%
% of Families with HoH is age 55+	23	1.8%
% of Families with HoH who is Male (cisgender)	80	6.1%
% of Families with HoH who is Female (cisgender)	1,227	93.8%
% of Families with HoH who is Transgender/Gender Nonconforming	1	0.1%
% of Families with HoH who is LGBTQ+	84	6.4%
% of Families with HoH who is NOT LGBTQ+	1,224	93.6%
% of Families with HoH who is a Veteran	5	0.4%
% of Families with HoH who NOT a Veteran	1,303	99.6%
% of Families with HoH who is Native American	8	0.6%
% of Families with HoH who is Asian	1	0.1%
% of Families with HoH who is Black/African American	1,250	95.6%
% of Families with HoH who is Multiracial	17	1.3%
% of Families with HoH who is Pacific Islander	2	0.2%
% of Families with HoH who is White	30	2.3%
% of Families with HoH who is Hispanic/Latino	48	3.7%
% of Families with HoH who is NOT Hispanic/Latino	1,260	96.3%
<i>% of Families Exiting to Permanent Destinations</i>	886	67.7%
<i>% of Families NOT Exiting to Permanent Destinations</i>	422	32.3%
<i>% of Families Returning to CoC after prev. exit</i>	50	3.8%
<i>% of Families NOT Returning to CoC after prev. exit</i>	1,258	96.2%
<i>% Families in First Episode of Homelessness in FY25</i>	665	50.8%
<i>% Families NOT in First Episode of Homelessness in FY25</i>	643	49.2%
<i>Average length of time families experience homelessness</i>	125	days

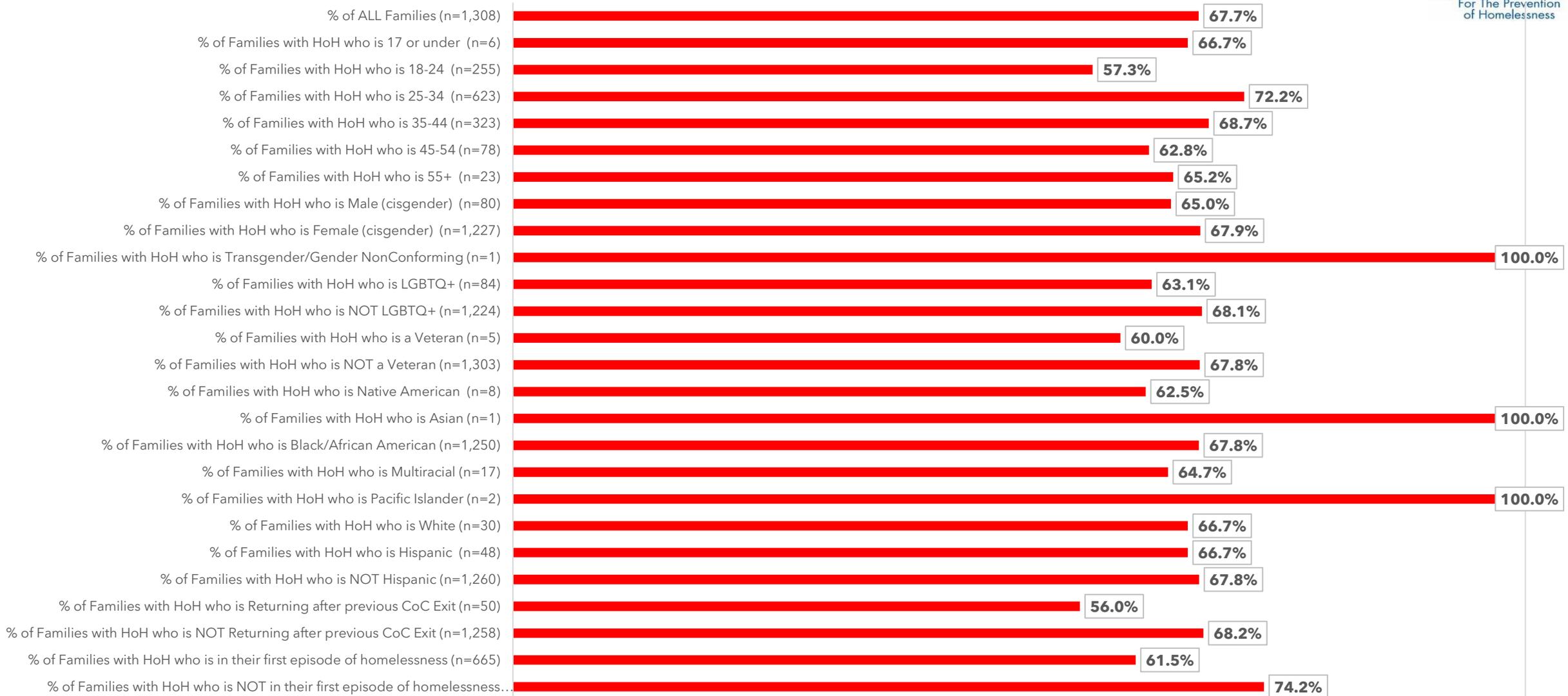
KPI 2: Number of households exiting the CoC for permanent destinations

- includes exits (as documented in HMIS) from the program types named above to subsidized resources like PSH and RRH, but also exits to unsubsidized housing and friend/family reunification when it's understood by the case manager that the reunification is intended to be permanent.



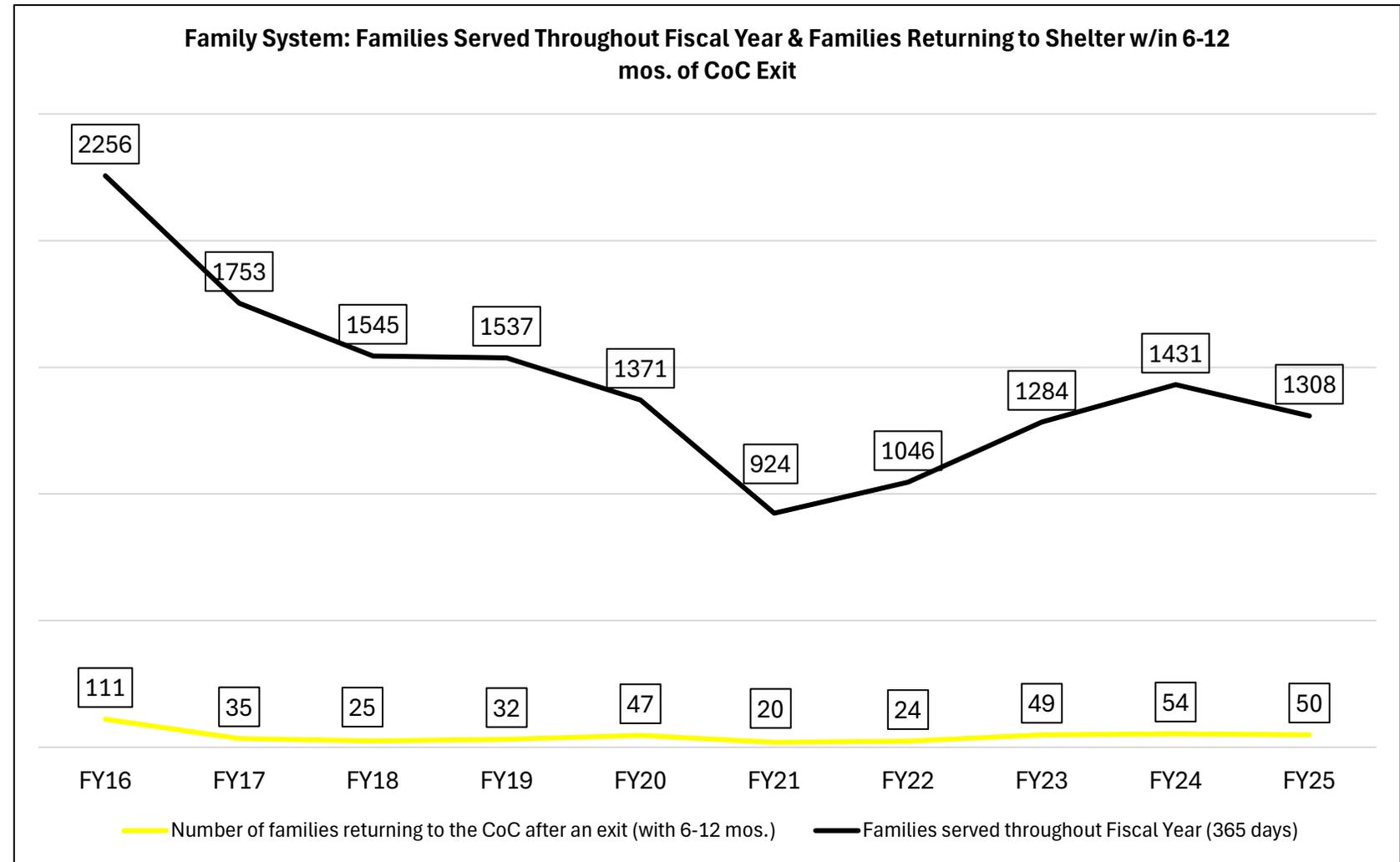


Exits to Permanent Destinations, FY25 886 of 1,308 families served during the fiscal year



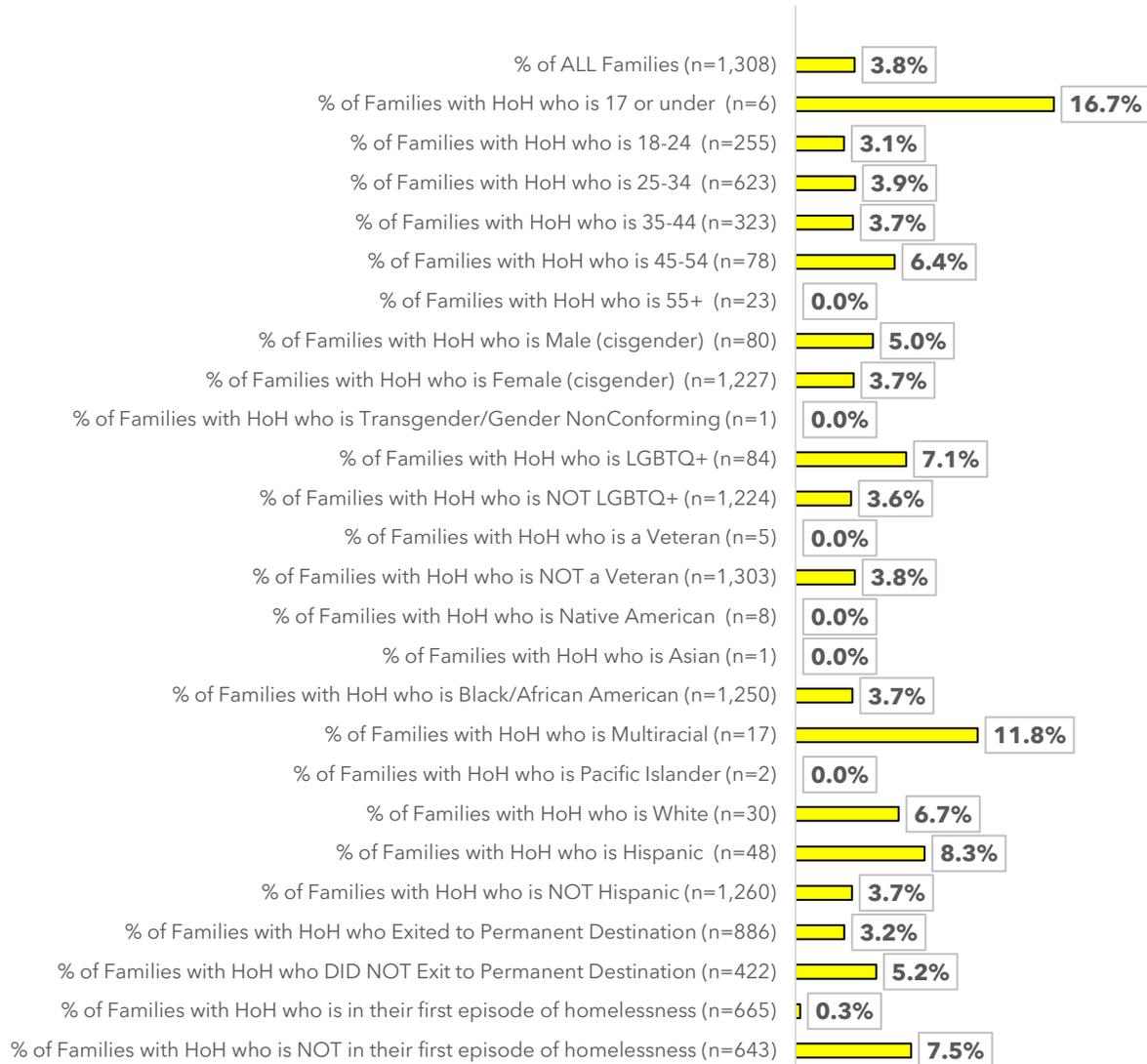
KPI 3: Number of households returning to the CoC after an exit (with 6-12 mos.) - the number of families that previously exited to (what was intended to be) a permanent housing destination but returned to shelter within 6-12 months of their exit.

Households are counted here if they returned to shelter in FY25, but their exit may have occurred in FY24 or FY25.

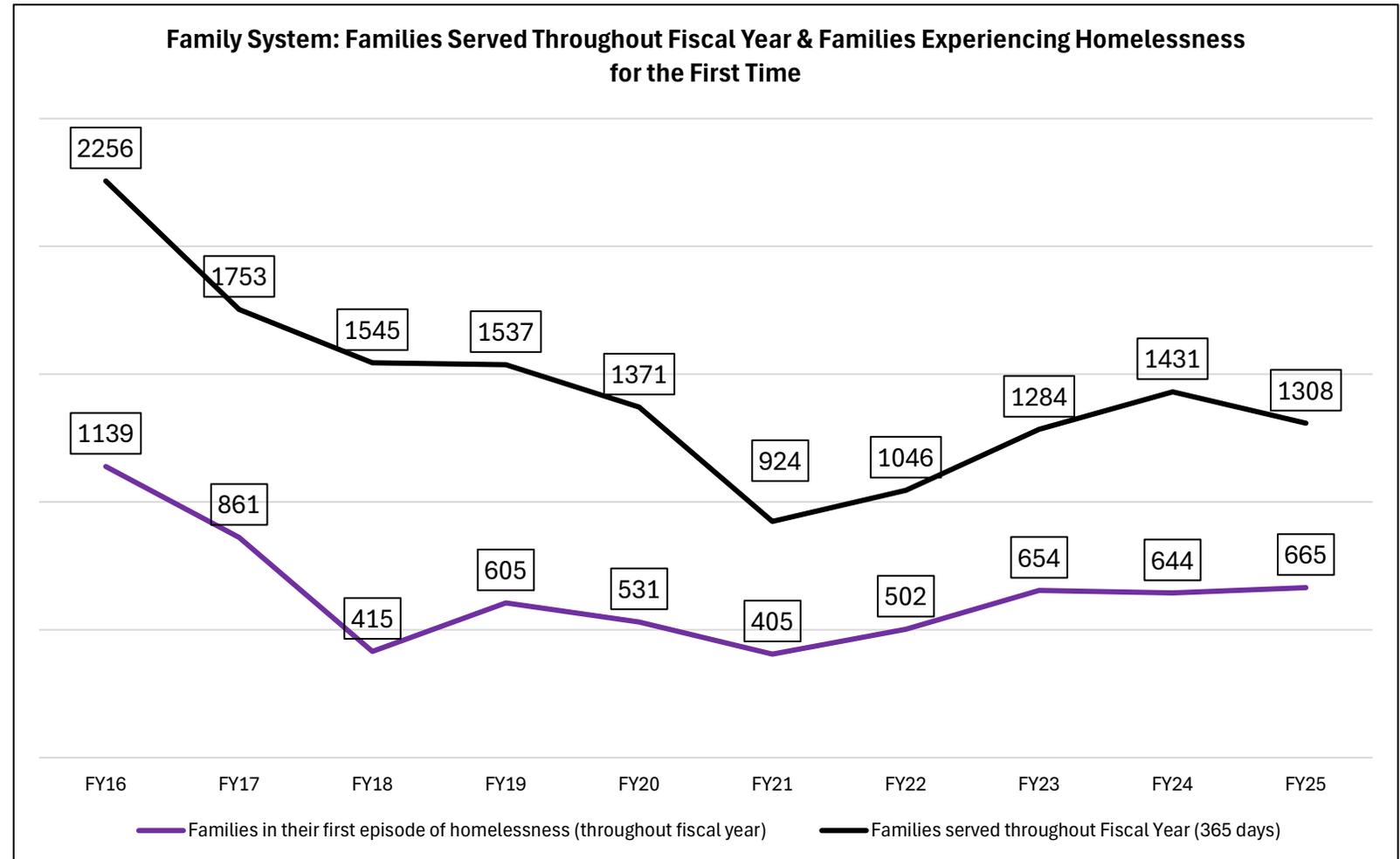




Returns to Shelter w/in 6-12 mos, FY25 50 of 1,308 families served during the fiscal year

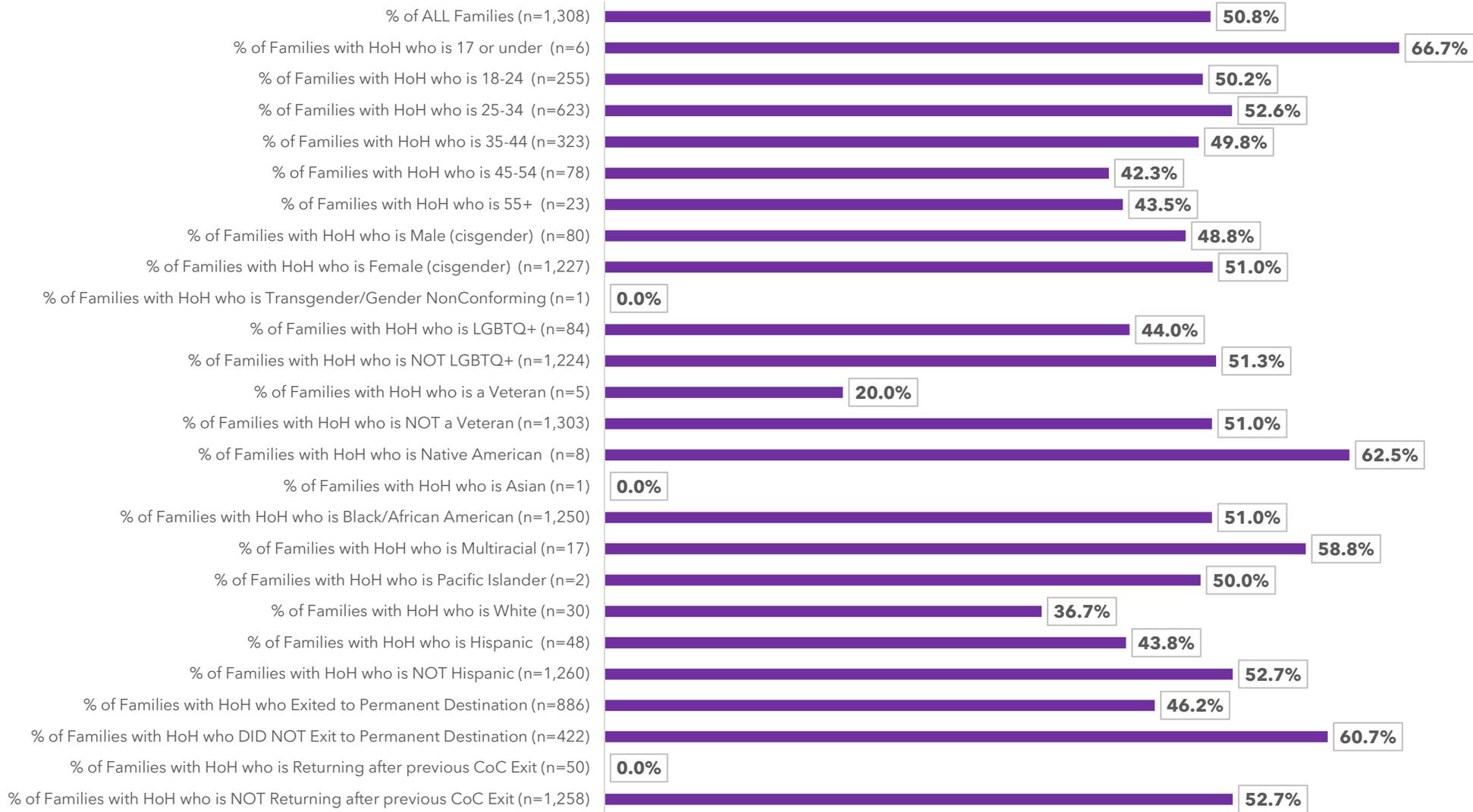


KPI 4: Number of households experiencing homelessness for the first time - *the number of families who are newly experiencing homelessness and/or those who have not been served previously by the CoC, per the information gathered in HMIS.*





Families Experiencing Homelessness for the First Time, FY25 665 of 1,308 families served during the fiscal year



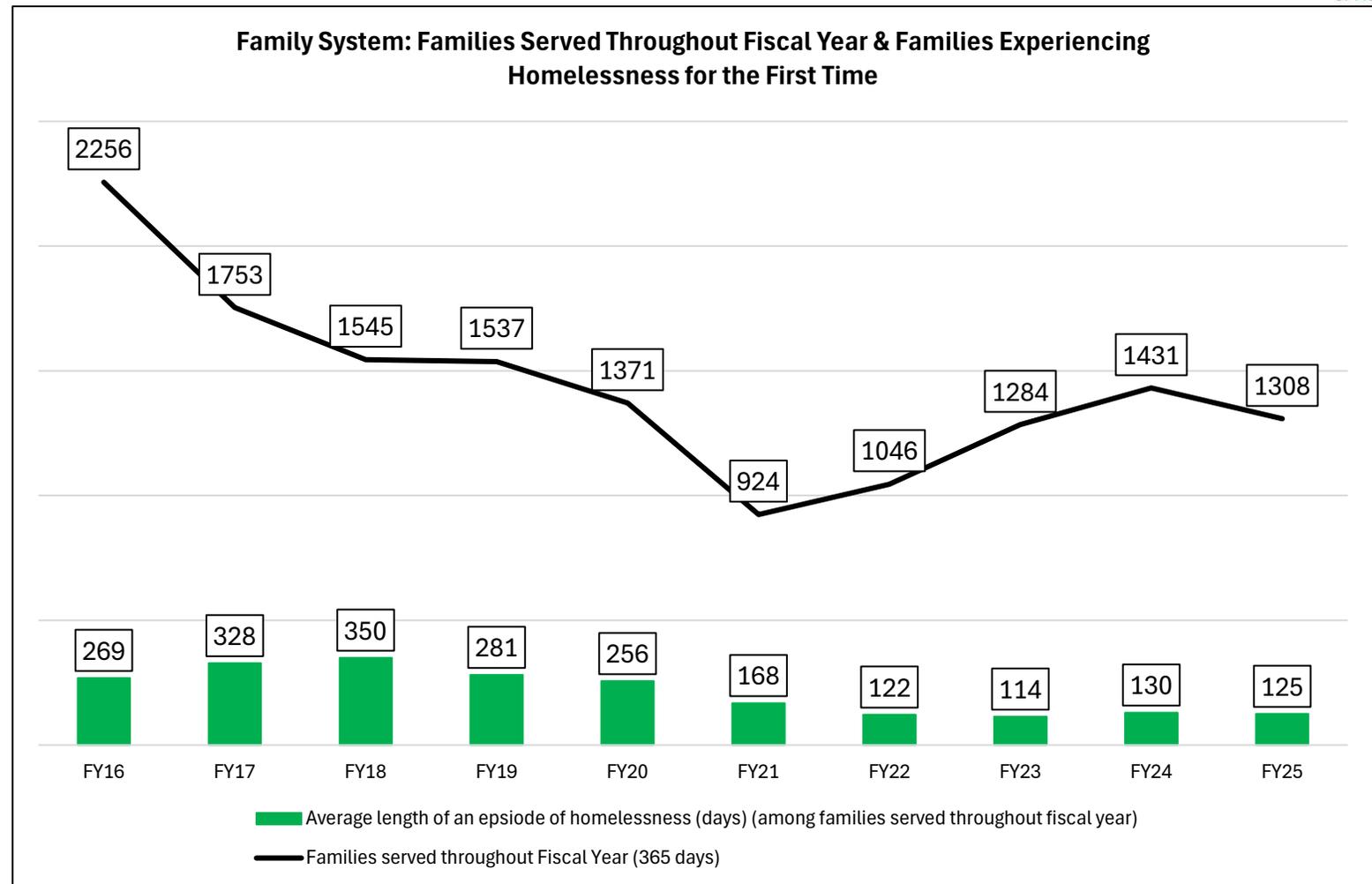


KPI 5: Average length of time households experience homelessness –

the cumulative, concurrent time families served during the FY interacted with CoC's outreach, shelter, or transitional programs during their current episode of homelessness, expressed as an average.

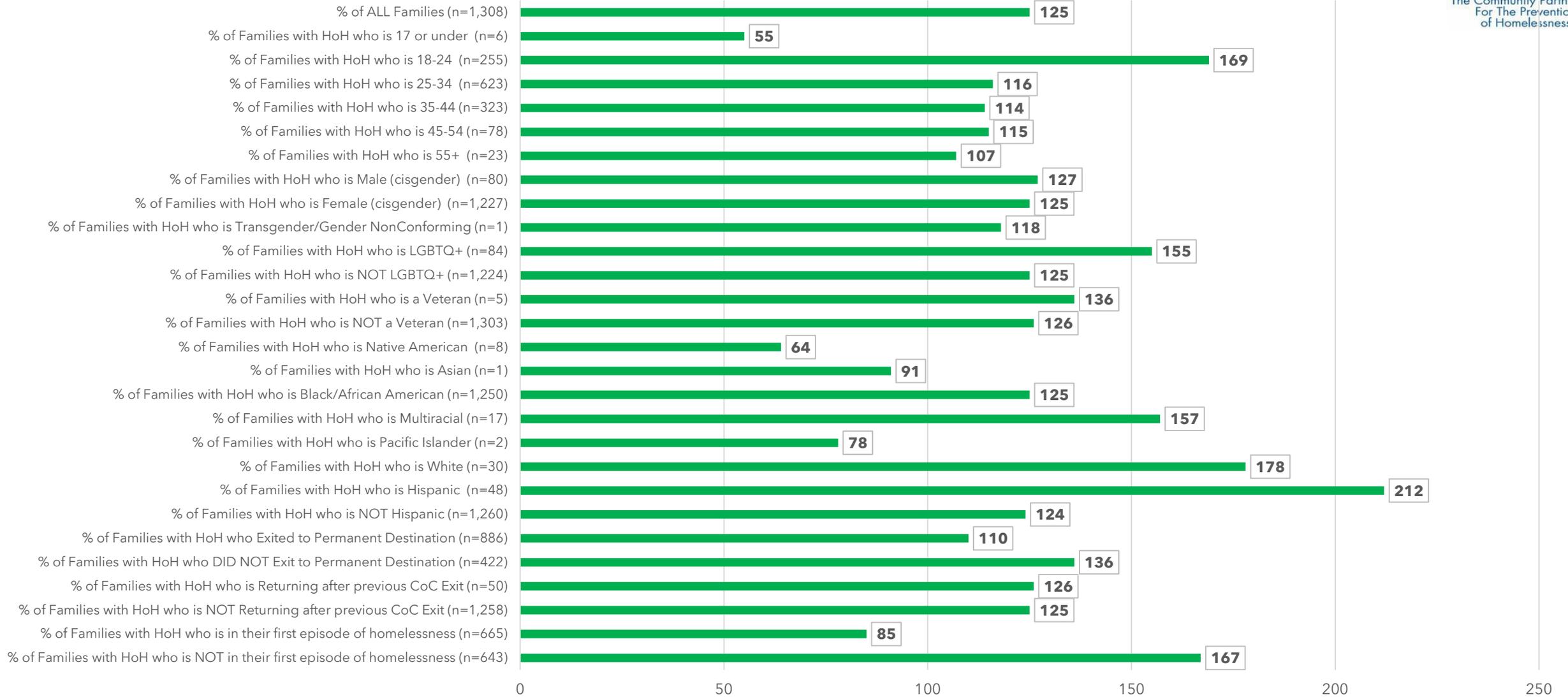
Time prior to FY25 is included if the stay began in a previous fiscal year.

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Length of Time Families Experience Homelessness (days), FY25 125 days for the 1,308 families served during the fiscal year

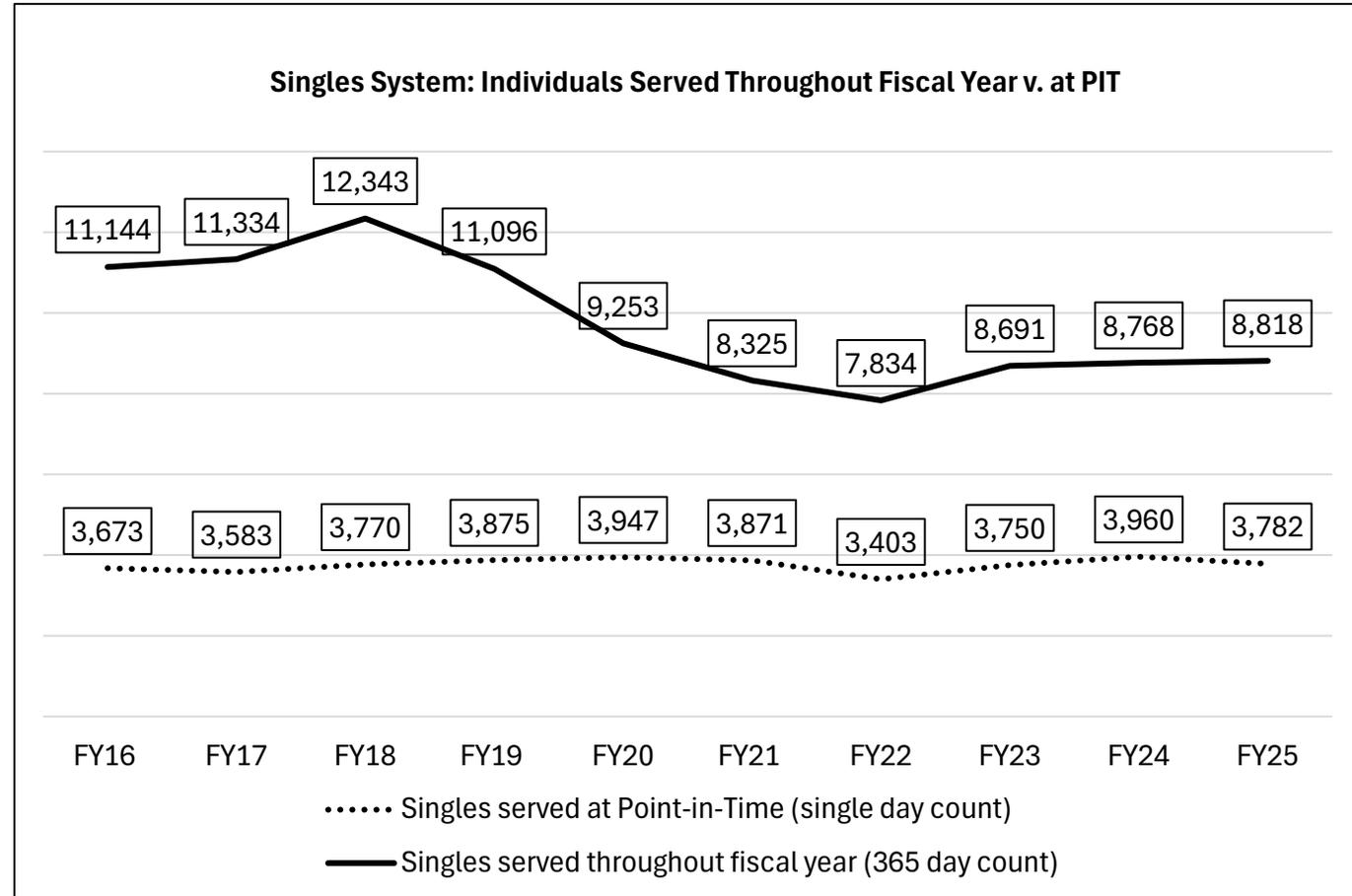


Singles System

- The CoC served **8,818 unaccompanied individuals** in FY25.
 - *Includes number of persons, as reported in HMIS, from the CoC's outreach, shelter, and transitional housing providers.*
 - *Only 50 more single individuals than the FY24 figure of 8,768.*
- While the number served increased in FY25, the count still remains lower than prior to the public health emergency.
- Though the trend line for the annual number of singles has historically been more dynamic than the PIT count, where the trend in the single day count has remained relatively flat over time, the past three years have more closely mirrored the PIT Count where the difference between years varies only slightly.
 - This has historically meant that there is greater turnover - more people using the shelter system for shorter stints over time - in the singles subsystem which is highlighted in the KPI information.
- There were more exits to permanent housing in FY25 than in FY24, though the number is still lower than it was in FY23 and FY22, the latter of which was inflated largely due to pandemic-era resources.
- Average length of time experiencing homelessness decreased in FY25 (to 179 days), though this is likely impacted by individuals newly entering the system.

KPI 1a: Number of households served throughout the fiscal year – per HMIS, in FY25 8,818 single individuals served at least one time during the year by an HMIS participating outreach, shelter, and/or transitional housing provider.

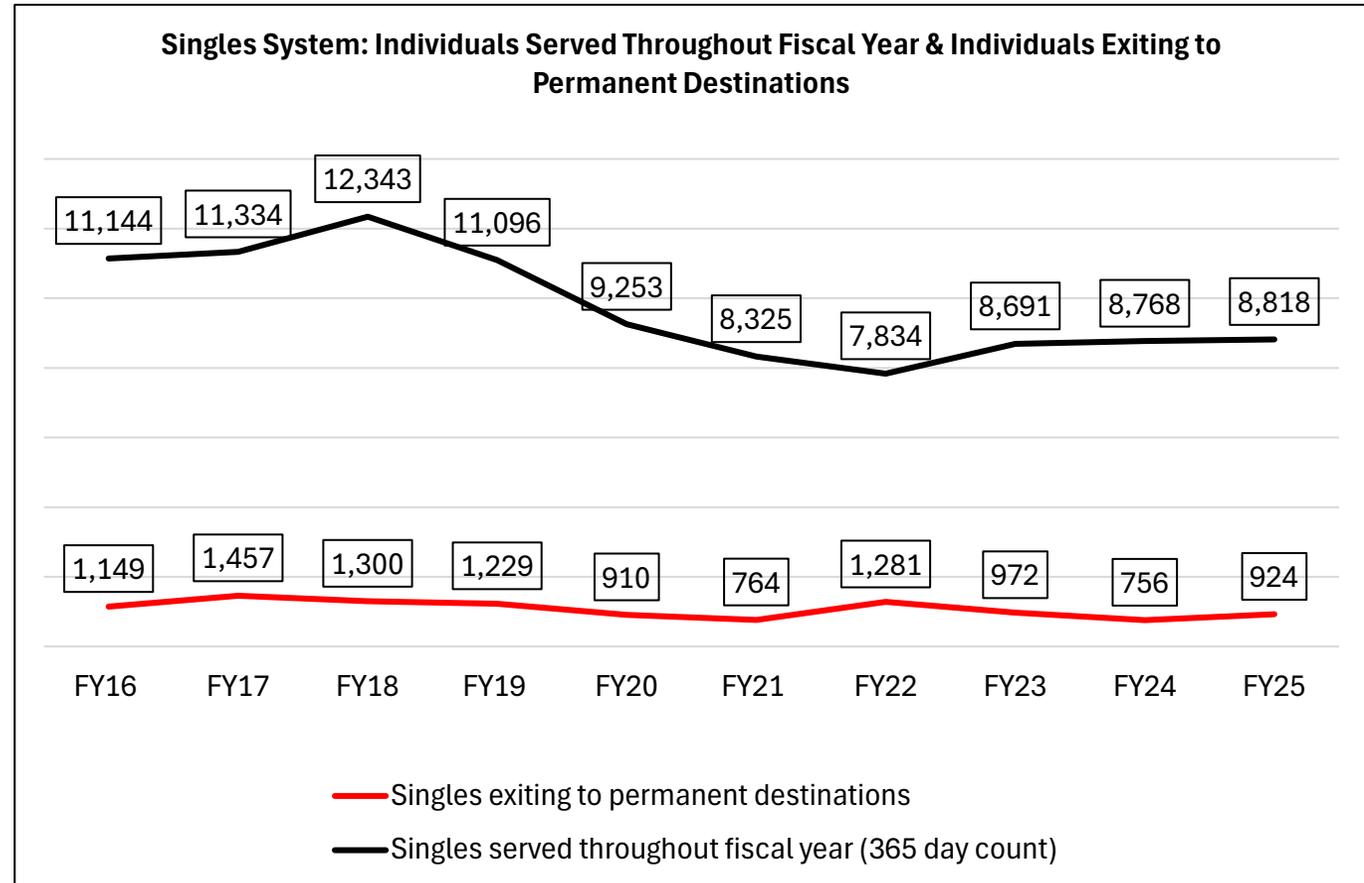
KPI 1b: Number of households served at PIT – 3,782 single individuals were served on the night of the 2025 PIT Count.



% of ALL Singles Served, FY25	8,818	%
% of Singles is 17 & younger	125	1.4%
% of Singles is age 18-24	973	11.0%
% of Singles is age 25-34	1,721	19.5%
% of Singles is age 35-44	1,913	21.7%
% of Singles is age 45-54	1,392	15.8%
% of Singles is age 55+	2,694	30.6%
% of Singles who is Male (cisgender)	5,970	67.7%
% of Singles who is Female (cisgender)	2,695	30.6%
% of Singles who is Transgender/Gender Nonconforming	153	1.7%
% of Singles who is LGBTQ+	1,220	13.8%
% of Singles who is NOT LGBTQ+	7,598	86.2%
% of Singles who is a Veteran	558	6.3%
% of Singles who is NOT a Veteran	8,260	93.7%
% of Singles who is Native American	77	0.9%
% of Singles who is Asian	83	0.9%
% of Singles who is Black/African American	7,223	81.9%
% of Singles who is Multiracial	314	3.6%
% of Singles who is Pacific Islander	37	0.4%
% of Singles who is White	1,084	12.3%
% of Singles who is Hispanic/Latino	1,059	12.0%
% of Singles who is NOT Hispanic/Latino	7,759	88.0%
<i>*% of Singles Exiting to Permanent Destinations</i>	924	10.5%
<i>*% of Singles NOT Exiting to Permanent Destinations</i>	7,894	89.5%
<i>*% of Singles Returning to CoC after prev. exit</i>	344	3.9%
<i>*% of Singles NOT Returning to CoC after prev. exit</i>	8,474	96.1%
<i>*% Singles in First Episode of Homelessness in FY24</i>	5,248	59.5%
<i>*% Singles NOT in First Episode of Homelessness in FY24</i>	3,570	40.5%
<i>Average length of time Singles experience homelessness</i>	250	days

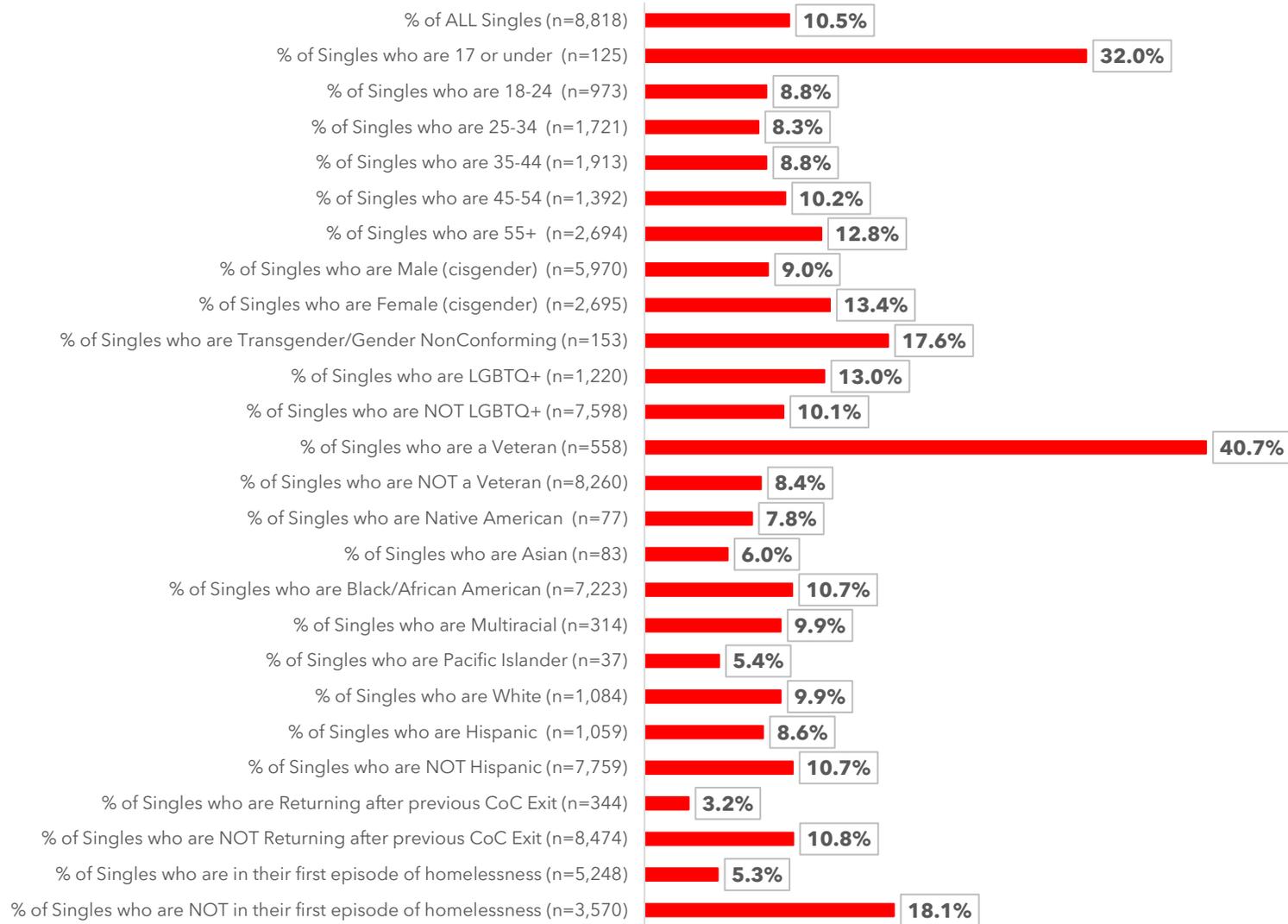
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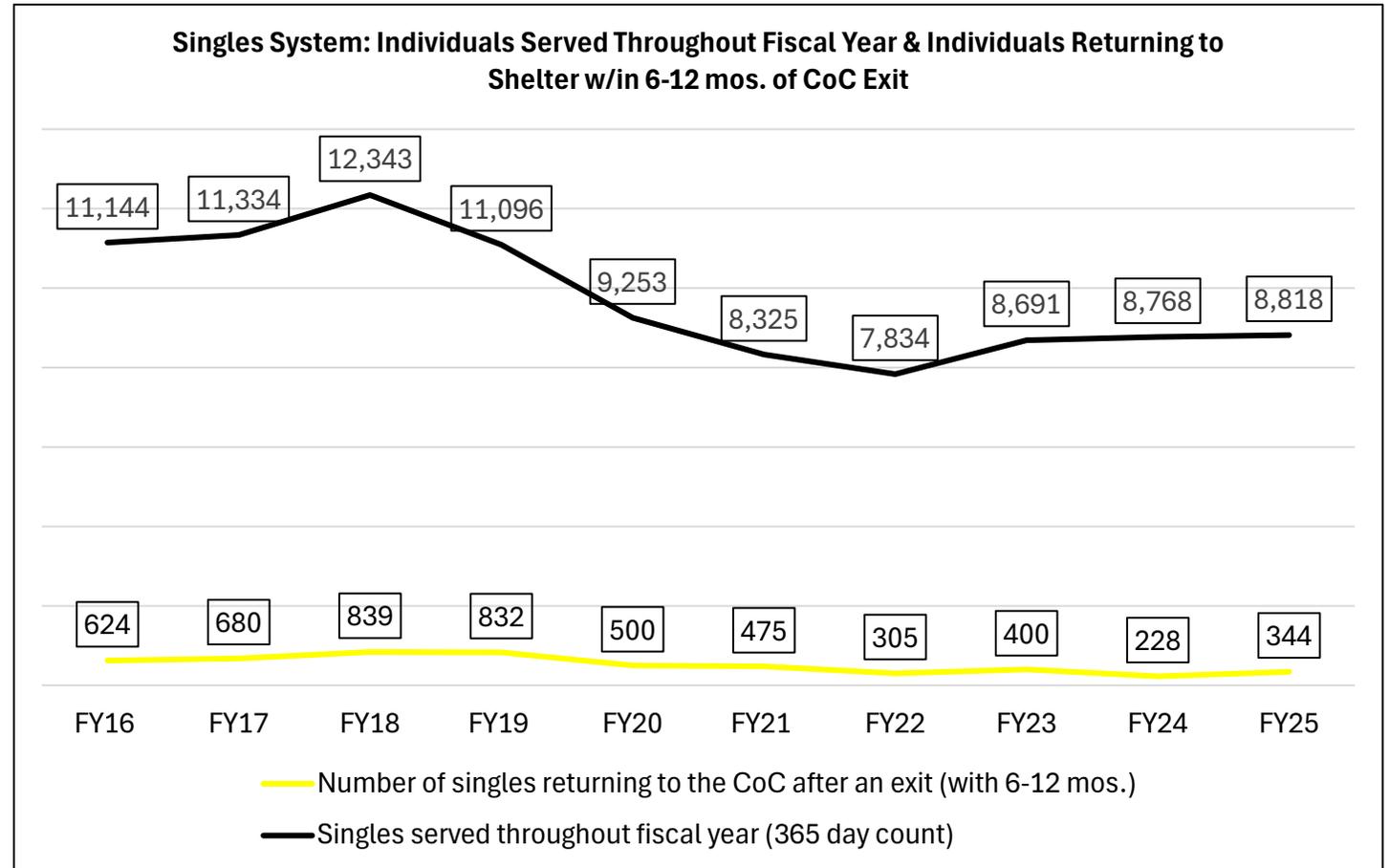


Exits to Permanent Destinations, FY25 924 of 8,818 singles served during the fiscal year



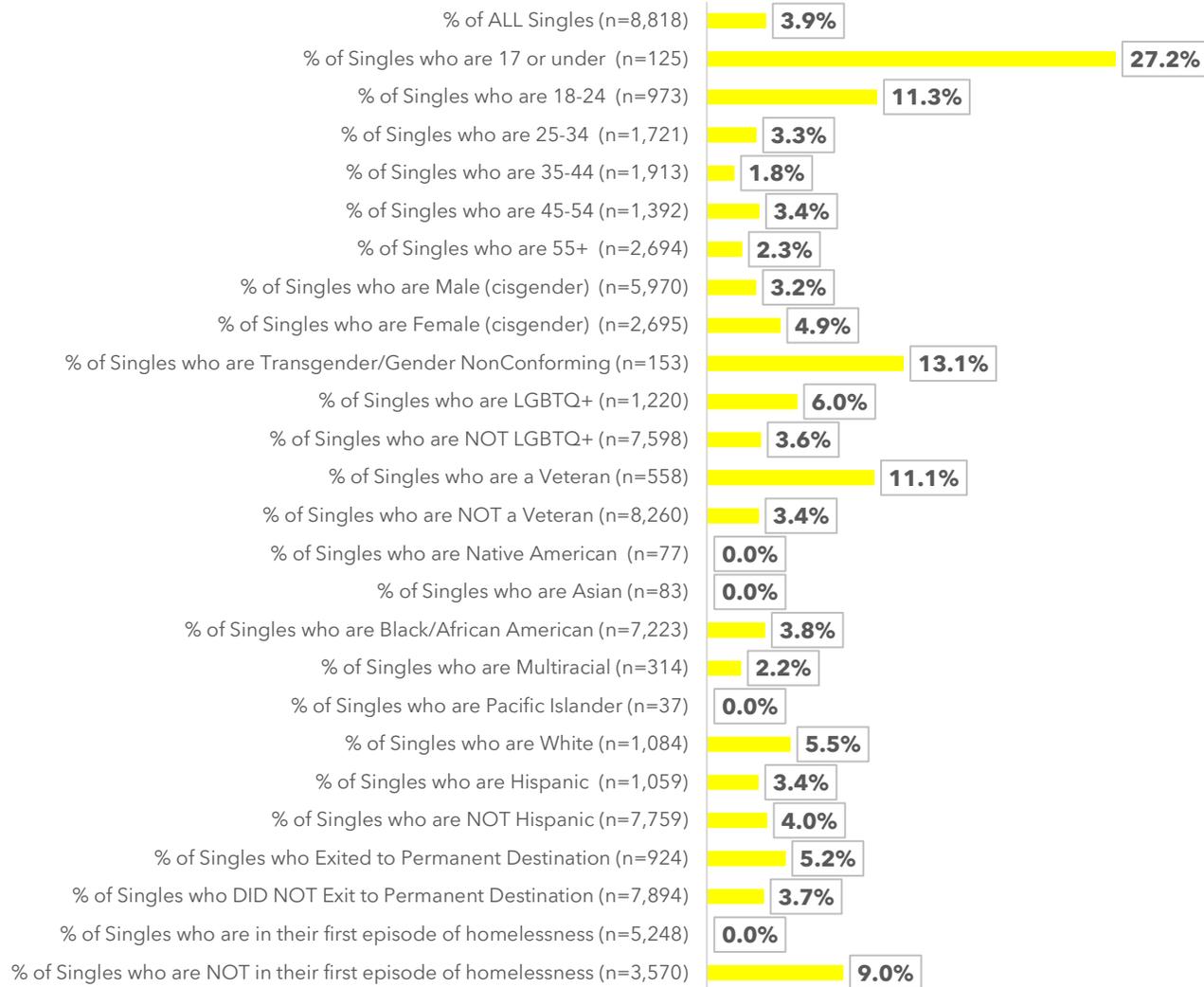
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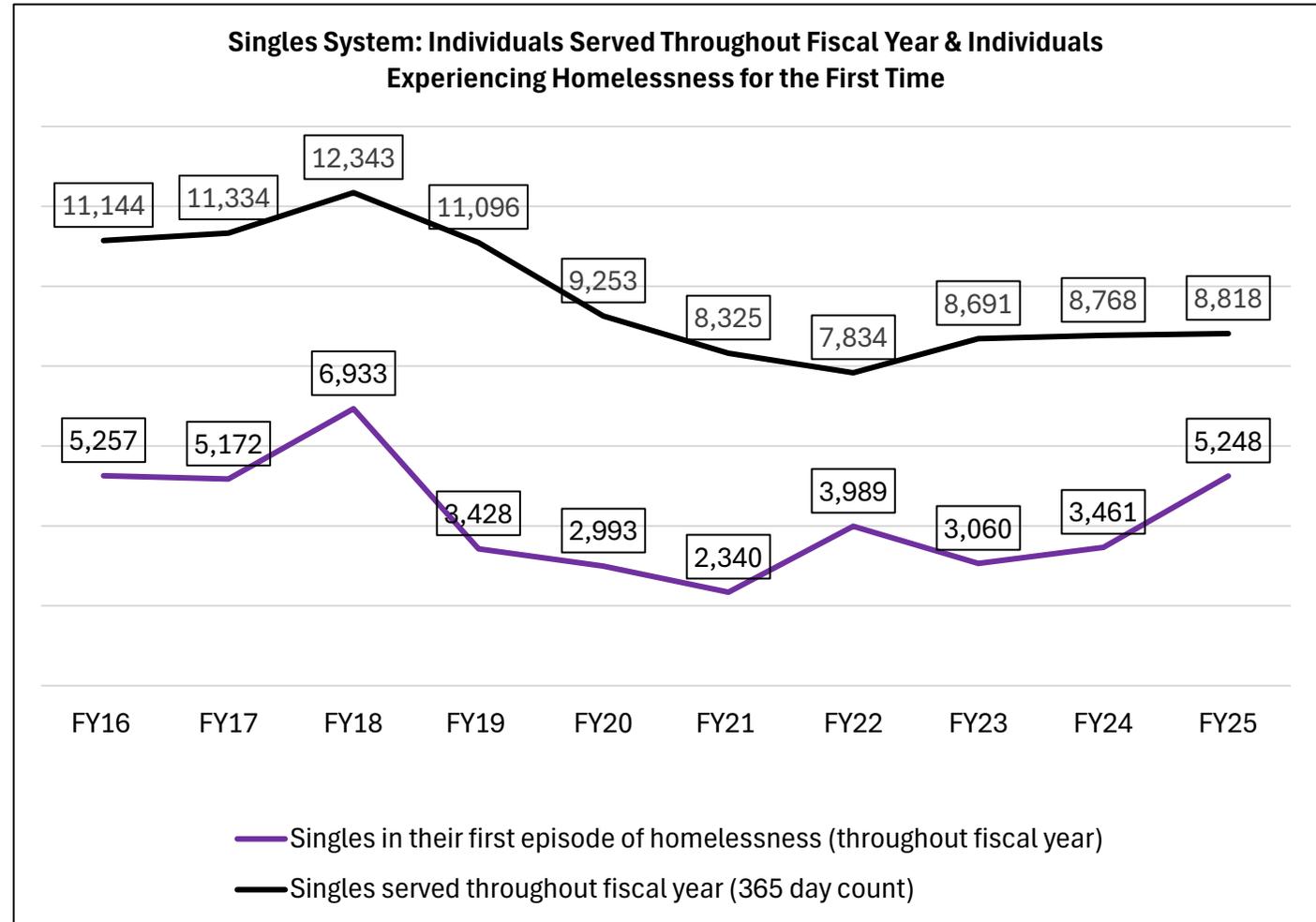


Returns to Shelter w/in 6-12 mos, FY25 344 of 8,818 singles served during the fiscal year



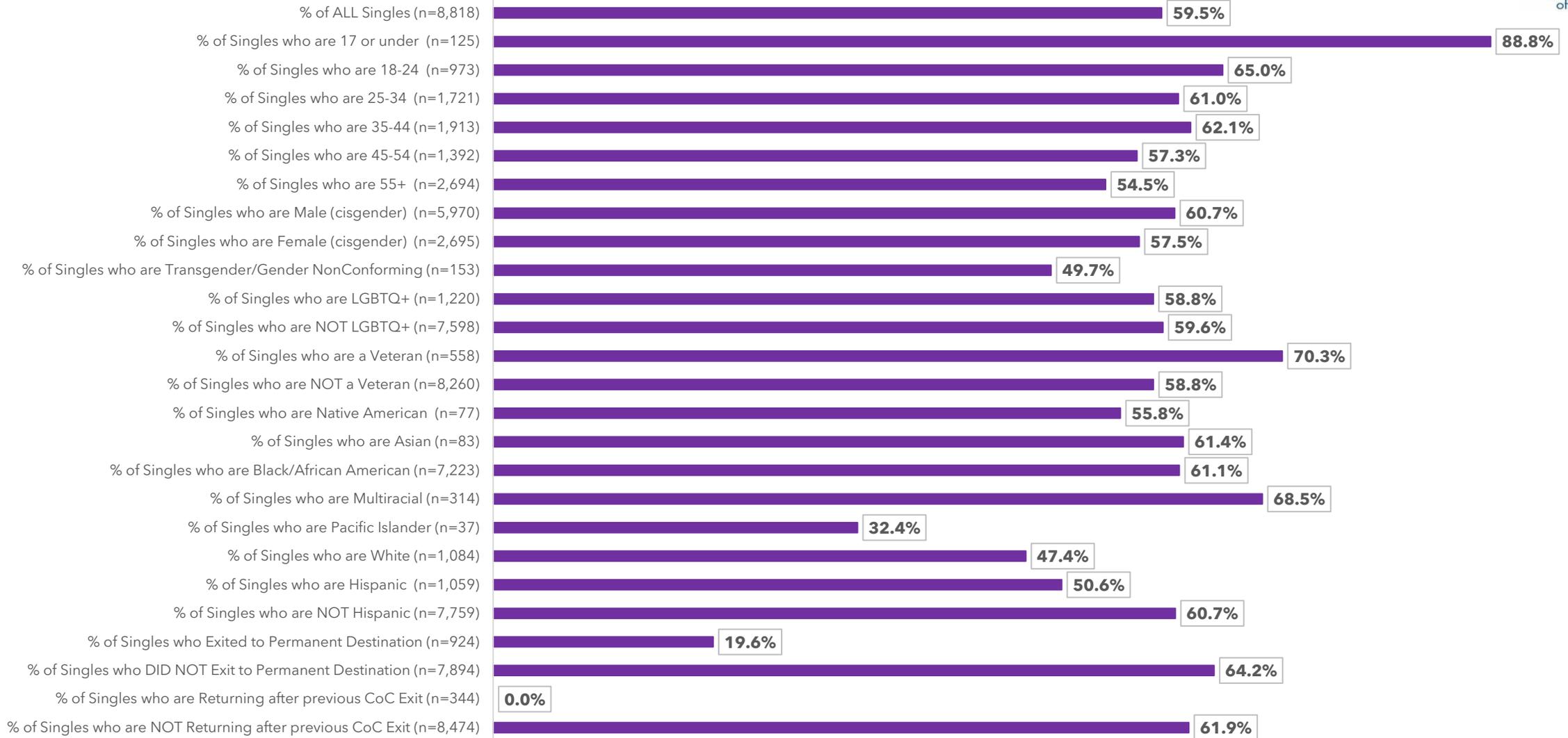


KPI 4: Number of households experiencing homelessness for the first time - *the number of single individuals who are newly experiencing homelessness and/or those who have not been served previously by the CoC, per the information gathered in HMIS.*





Singles Experiencing Homelessness for the First Time, FY25 5,248 of 8,818 singles served during the fiscal year



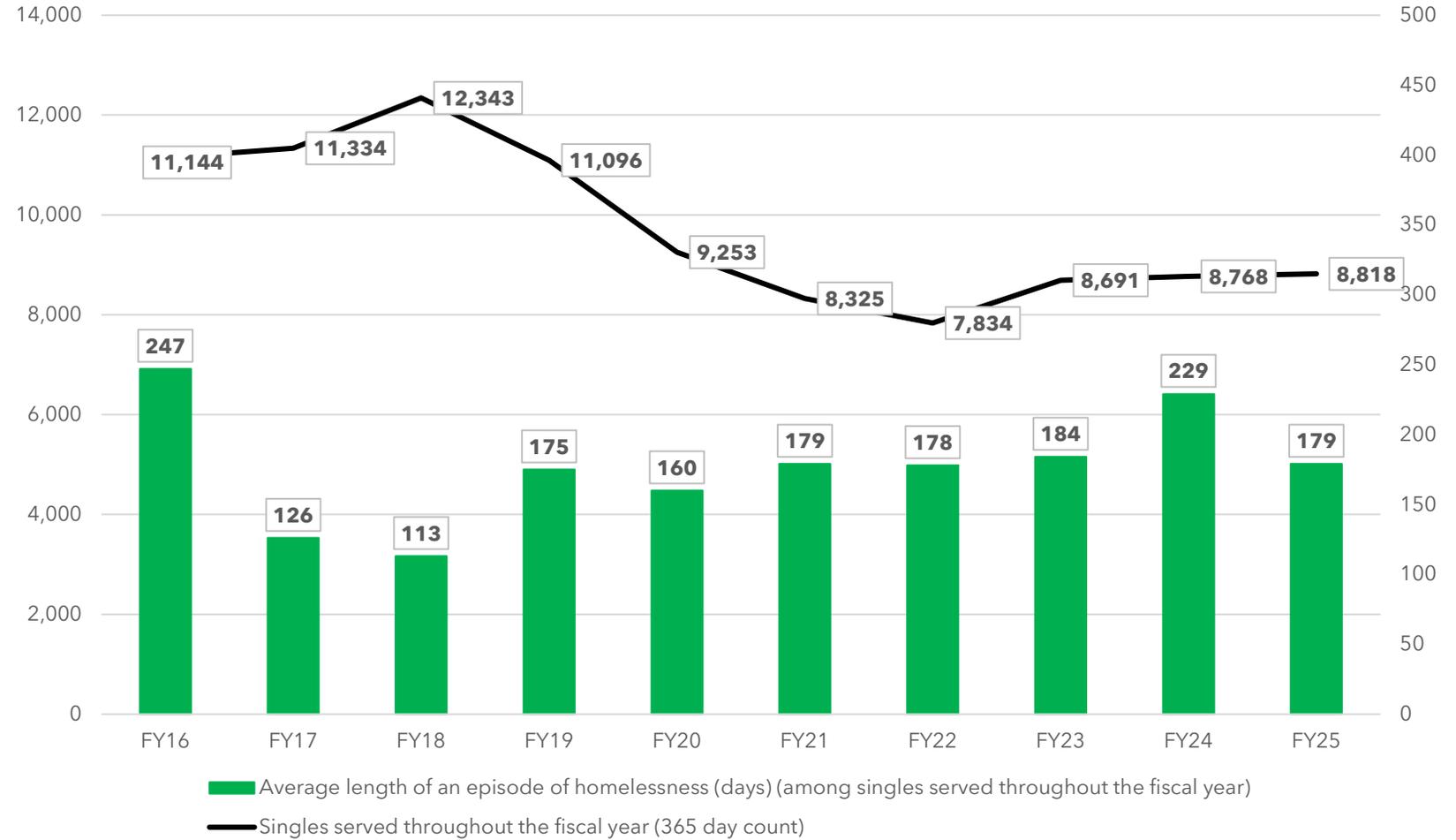


KPI 5: Average length of time households experience homelessness – the cumulative, concurrent time single individuals served during the FY interacted with CoC’s outreach, shelter, or transitional programs during their current episode of homelessness, expressed as an average.

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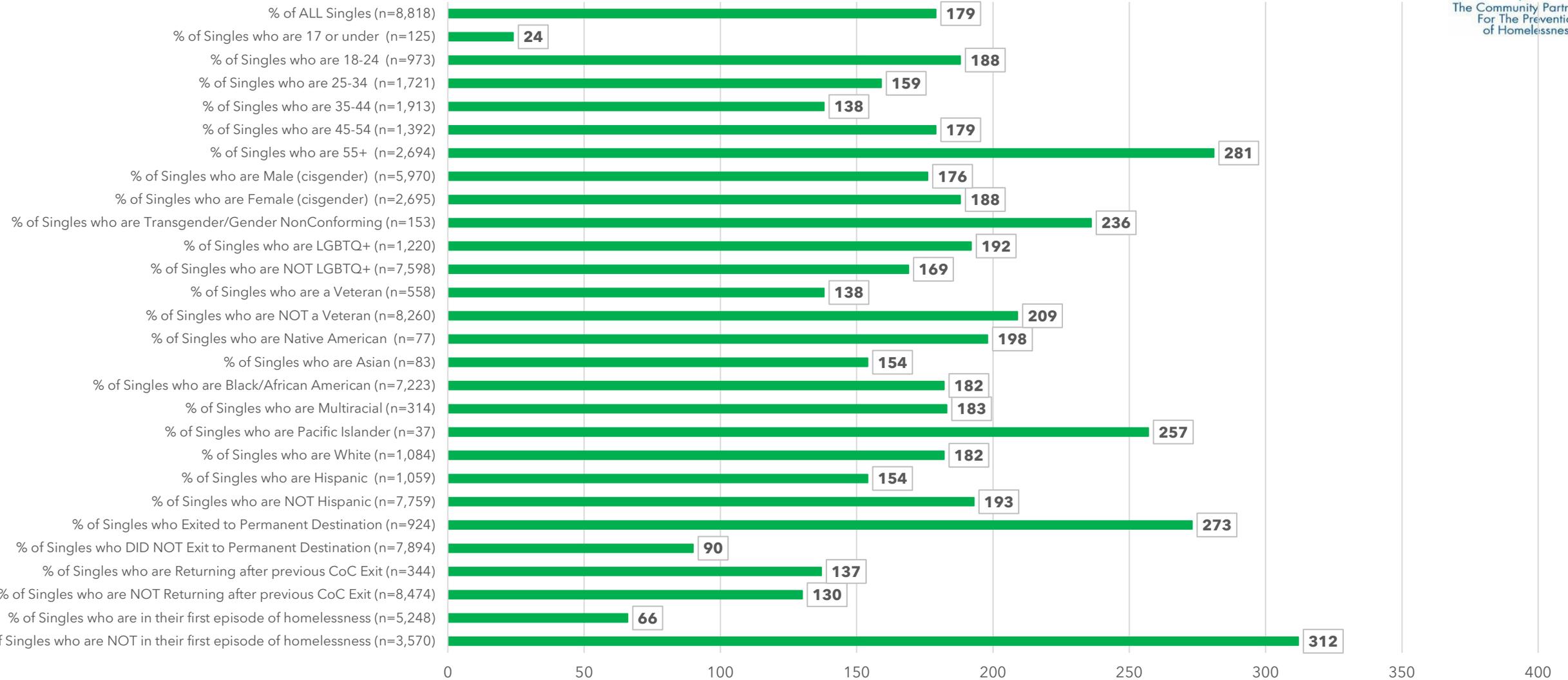
Distinct episodes of homelessness over time are not aggregated; only the continuous episode that fell at least in part in FY25 is included.

Singles System: Individuals Served Throughout the Fiscal Year vs. Avg. Length of Time Experiencing Homelessness (Days)





Length of Time Singles Experience Homelessness (days), FY25 179 days for the 1,308 families served during the fiscal year



Questions?
