

Interagency Council on Homelessness

Strategic Planning Committee



25 March 2025

Updated: 25 March 2025



Convention for Recording ICH Committee & Full Council Meetings:

- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Purpose



Strategic planning and governance board for the District's Continuum of Care for Homeless Services responsible for leadership in planning, policymaking, program development, provider monitoring, and budgeting (DC Code at [§ 4-752.01](#)).



Committee for tracking progress on strategic planning initiatives and oversight of subpopulation specific forums for Families, Single Adults, Veterans & Youth

Strategic Planning Infrastructure



- Meeting the legislated mandates related to the Strategic Plan and Annual Updates in partnership with the Executive CMTE
- Developing and implementing a performance management framework for the housing resources dedicated to ending/preventing homelessness
- Reviewing priorities and projects led by the associated subsystem workgroups (Family System, Single Adult, Veterans, and Youth) and Regional Coordination efforts



- | | | | |
|---|--|---|--|
| <ul style="list-style-type: none">• Ending and preventing homelessness in the District for families• Targeting and prioritizing available housing resources dedicated to families• Improving service delivery to families served by dedicated housing | <ul style="list-style-type: none">• Ending and preventing homelessness in the District for single adults• Targeting and prioritizing available housing resources dedicated to single adults• Improving service delivery to single adults served by dedicated housing | <ul style="list-style-type: none">• Ending and preventing homelessness in the District for Veterans• Targeting and prioritizing housing resources dedicated to Veterans• Improving service delivery to Veterans served by dedicated housing | <ul style="list-style-type: none">• Ending and preventing homelessness in the District for young adults• Targeting and prioritizing housing resources dedicated to young adults• Improving service delivery to clients served by dedicated housing |
|---|--|---|--|



Strategic Planning CMTE Priorities & Projects

Priority	Projects
Meeting the legislated mandates related to the Strategic Plan and Annual Updates in partnership with the Executive CMTE by:	<ul style="list-style-type: none">• Planning for and supporting the development of deliverables that meet the legislated mandates;• Reviewing readily available data that emerges from the legislated community-wide assessments and inventories to understand and support system-level planning;• Identifying and addressing barriers, challenges, and gaps in meeting legislated mandates; and• Tracking the shifting landscape, including implications across the subsystems.
Developing and implementing a performance management framework for the housing resources dedicated to ending/preventing homelessness by:	<ul style="list-style-type: none">• Proposing a draft framework for:<ul style="list-style-type: none">• A formal ICH Performance Plan for the Continuum of Care to be utilized by OCA starting FY25 and beyond and• Standard Work Plan(s) for advancing ICH priorities and projects, complete with deliverables, timelines and metrics, starting CY24 and beyond.• Updating the proposed/draft framework or idea by integrating the feedback and• Finalizing the proposed/draft framework for adoption
Reviewing priorities and projects led by the associated subsystem workgroups (Family System, Single Adult, Veterans, and Youth) and regional coordination efforts:	<ul style="list-style-type: none">• Ending and preventing homelessness in the District for all subpopulations, families, singles, veterans, and young adults. Focus: understanding demand vs supply, managing supply to meet demand, tracking progress.• Targeting and prioritizing housing resources dedicated to ending homelessness. Focus: reviewing and updating CAHP Prioritization and Case Conferencing criteria, processes, and procedures.• Improving service delivery to clients served by dedicated housing resources. Projects will focus on expediting housing to clients matched via CAHP and quality of housing support services.

Category	Potential Reps & Justification	Current Nominees	Addtl Forums Nominees Identified
2 CoC Infrastructure	Lead Agency for Ending Homelessness	<ul style="list-style-type: none">ICH**: Theresa Silla or designee	
	CAHP and HMIS Lead Agency	<ul style="list-style-type: none">TCP**: Tom Fredericksen or designee	
2 District Agencies *includes co-chair	Focused on Planning for Subpopulations <i>Ex DHS, CFSA</i>	<i>Voting Slate from Current Bylaws</i> <ul style="list-style-type: none">DC Gov: DHS, DBH, DCHA, DHCD, & DHCFOther Gov: VA Medical Center <i>Interest Expressed from Other DC Gov Partners:</i> <ul style="list-style-type: none">Charles Thorton (Office of Human Rights)	<ul style="list-style-type: none">Current nominees based on Voting Slate as described in ICH Bylaws in Section 6.3 Strategic Planning Committee Voting Members (see page 6)Supporting Justice, Housing Solns CMTE
2 Lived Experience Reps	Current or past experience of homelessness in DC <i>Ex. Consumers with experience in the housing process. Ideally would be a representative of age (including Youth under 24) and gender.</i>	<ul style="list-style-type: none">Shauna Stewart Gray	<ul style="list-style-type: none">Exec, CEWG, Expanding Opportunity, FSWG, Housing Solns
		<ul style="list-style-type: none">Sherita Evans (SOME)	<ul style="list-style-type: none">Exec, CEWG, REI, Expanding Opportunity, FSWG, SAS, YAS, Housing Solns
		<ul style="list-style-type: none">Aaron White	<ul style="list-style-type: none">Exec, REI, Expanding Opportunity, Shelter Capacity, YAS, Housing Solns
		<ul style="list-style-type: none">Umi Elemoso	<ul style="list-style-type: none">All Forums
		<ul style="list-style-type: none">Rachelle Ellison (PFFC)*	<ul style="list-style-type: none">All Forums
		<ul style="list-style-type: none">Qaadir El-Amin	<ul style="list-style-type: none">Executive, ERSO, CEWG, Healthcare
		<ul style="list-style-type: none">Robert Warren (PFFC)	<ul style="list-style-type: none">REI, SAS, CEWG, YAS, Housing Solns, ERSO, Exec, Healthcare
4 Service Providers	Homeless Prevention Provider or Front Door Services <i>Ex. HPP, Outreach, Day Center</i>	<ul style="list-style-type: none">Will Doyle (Pathways)	
		<ul style="list-style-type: none">Abby Sypek (Everyone Home DC)	
		<ul style="list-style-type: none">Ami Angell (h3 Project)*	<ul style="list-style-type: none">Exec CMTE, Supporting Justice WG, FDS WG, SAS WG
		<ul style="list-style-type: none">Edward Wycliff (District Bridges)	<ul style="list-style-type: none">FDS WG
		<ul style="list-style-type: none">Debby Shore (Sasha Bruce)	<ul style="list-style-type: none">YAS
	Temporary Housing Providers <i>Ex. Low Barrier, STFH, TH</i>	<ul style="list-style-type: none">Portia Robertson Migas (N St Village)Leona Braden Ibraheem	<ul style="list-style-type: none">Full Council
		<ul style="list-style-type: none">Kris Thompson (Calvary Women’s Services)	<ul style="list-style-type: none">Supporting Justice WG
		<ul style="list-style-type: none">Amanda Chesney (Catholic Charities)*	<ul style="list-style-type: none">Exec, ERSO, Shelter Solns, Healthcare, Behavioral, SAS
	RRH Housing Providers <i>Ex: RRH for Singles and/or Young Adults, FRSP Provider</i>	<ul style="list-style-type: none">Kelly Sweeney McShane (COH)*Jamey Burden (COH)	<ul style="list-style-type: none">ExecFSWG
	Permanent Housing Providers <i>Ex. Provider of PSH</i>	<ul style="list-style-type: none">Adam Rocap (Miriam’s Kitchen)*	<ul style="list-style-type: none">SAS
		<ul style="list-style-type: none">Damien Cabezas (Community Connections)	<ul style="list-style-type: none">Exec, REI, ERSO, Healthcare, Behavioral, Housing Solns
2 Advocacy and/or Business/Private Sector	<i>Full Council member or Regular Attendee</i> <i>Ex: Legal Clinic, DCFPI, Mutual Aid, BID Council, Unity</i>	<ul style="list-style-type: none">Micaela Deming (DCCADV)	<ul style="list-style-type: none">Exec, Supporting Justice
		<ul style="list-style-type: none">Lynn Amano (Friendship Place)*	<ul style="list-style-type: none">SAS, Housing Solns
		<ul style="list-style-type: none">Jennifer Olney (GWCF)	<ul style="list-style-type: none">Healthcare CMTE
		<ul style="list-style-type: none">Catherine Crosland (Unity)*	<ul style="list-style-type: none">Supporting Justice, Healthcare, BH, SAS, Exec, Mortality Review
1 DC Council	Committee on Human Services Committee	<ul style="list-style-type: none">designee	<ul style="list-style-type: none">All Forums
OPRMI	Office of Shelter Monitoring	<ul style="list-style-type: none">Christa Phillips	<ul style="list-style-type: none">All ICH forums

Meeting Agenda



- I. **Welcome, Agenda Review, & Housekeeping (5 mins)**
 - a) Purpose & Agenda Review
 - b) Introductions & Housekeeping
- II. **System Check-In: Top of Mind & Industry News (45 mins)**
 - a) Performance Oversight Follow-Up (15 mins)
 - b) Pre & Full Council Meeting Follow-Up (20 mins)
 - c) PSH Innovation Grant Update (10 mins)
- III. **Review of Relevant Strategic Plan Goals (60 mins)**
 - a) Orientation (5 mins)
 - b) Breakout Activity (25 mins)
 - c) Breakout Report (25 mins)
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 - b) Next Strategic Planning CMTE Meeting: 05/27 from 2:30 – 4 pm

Intros, Announcements, & Concerns

- ❖ **Use “chat” for the following**
 - Introductions – your name, pronouns, org, title/role
 - Announcements/reminders – key changes/updates
 - Concerns – to confirm time needed for System Check-In & to support triage for immediate resolution, if appropriate

- ❖ **Callers:**
 - Use *3 to raise your hands so we can see you
 - Use *6 to unmute for intros, announcements, & concerns

Housekeeping

❖ Immediate Follow-Up

- Timing: Within one business day of the meeting
- Contents: PPT slides with live notes & Announcements/Reminders

❖ Formal Meeting Notes:

- Generally, ICH team sends official meeting notes within a week
- Automatically adopted unless issues flagged within a week of transmittal

❖ Managing the Listserv:

- Meeting materials are only distributed to listserv members
- To join the listserv, email ich.info@dc.gov

❖ Feedback/Concerns/Questions:

- Reply all to listserv emails to include forum co-chairs for awareness as reps

Live Notes on Welcome & Agenda Review



Introductions:

- ❖ **ICH Lead(s):** Theresa Silla & Jill Carmichael
- ❖ **Co-chairs:**
 - Kelly Sweeney-McShane (COH)
 - Joe Lippi (DHS)
- ❖ **Presenters:**
 - Adam Rocap (Miriam's Kitchen) and Abby Sypek (Everyone Home DC)
 - Tom Fredericksen and Sarah Flinspach (TCP)
 - Jennifer Olney (PTEH, Community Foundation)
- ❖ **Callers:**

Feedback:

- ❖ **FL (Org):** ...

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Performance Oversight Debrief

- ❖ Proposal:
 - Summit specific to the backlog of matched LRSP vouchers (expediting LRSP lease-up)
 - Request by CM Robert White at ICH POH
- ❖ Immediate ICH Reaction:
 - Convening a summit is likely not efficient
 - Developing and tracking key DHS and DCHA specific metrics and recommendations likely most effective
- ❖ Temperature Check:
 - Do community members have recommendations for key metrics and process improvement?
 - Can we consolidate and prioritize for a report to the Full Council, including DC Council?
 - Do we need dedicated time to discuss, perhaps a workgroup specific to expediting lease-up?

Poll Question:

- Summit vs Memo?
- Options:
 - Summit only
 - Memo only
 - Both – use Memo to prep for Summit
 - Not Sure
 - Other

Advocates' Request to DHS and DCHA: Context

While there has been some progress, homeless services providers and clients continue to have concerns about how long it is taking from match for vouchers to lease-up.

- The average time between voucher match and lease up is over one year. Delays have been found in:
 - The time to approve a voucher application
 - The time from approval to lease-up
 - Rent Reasonableness process
- There are multiple forums where advocates have been sharing challenges & solutions, including:
 - Housing Solutions Committee of the ICH
 - The Coalition's DCHA Providers group
 - DCHA Providers meeting
 - PSH Providers meetings with DHS
 - Letter by providers to DCHA in Summer 2024
- A small group has been meeting to think of other strategies: including staff from Miriam's Kitchen, Pathways to Housing, Community of Hope, DC Fiscal Policy Institute, Jaydot, Everyone Home DC.

The Asks

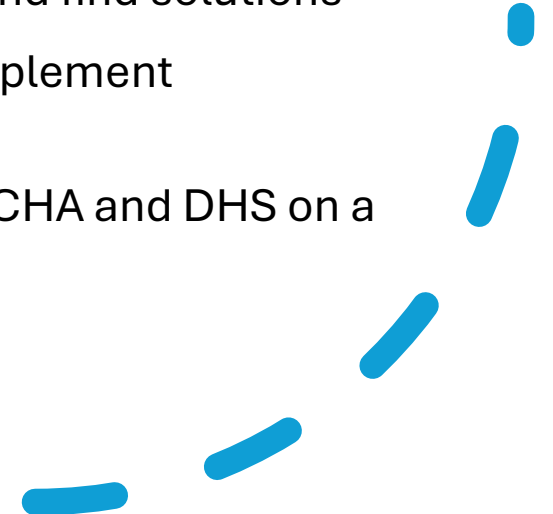
Goal: People are leased up within 90 days of being matched to a voucher, whether it's federal or locally funded

- Conduct a sprint to review and make decisions on all pending applications
- Conduct a Deep Dive Review into Process and Work Flows
- Leadership at DCHA commits to implementing recommendations from the Process Review and to monitoring progress through publicly shared metrics.

More about the Asks:

A Deep Dive Review into Process and Work Flows

- Convene a small group of people with an external facilitator who understand current work flows and are open to figuring out ways to be more efficient from the following groups. These are likely not Agency Directors but those with direct experience with the process:
 - DCHA
 - DHS
 - Homeless Services Providers with experience with both LRSP and HCVP processes
 - People with lived experience of homelessness and navigating the DCHA process
- Meet in person for 1-2 days in the next two months, looking at both LRSP and HCVP processes
- A facilitated process designed to share perspectives and find solutions
- Commitment from leadership at DCHA and DHS to implement recommendations
- Metrics to demonstrate progress shared publicly by DCHA and DHS on a regular basis



Live Notes on Performance Oversight Debrief



❖ **Poll Results**

➤ Summit Only – 0/28 , Memo Only – 3/28, Both – 9/28, Not Sure – 1/28, Other – 0/28, No Answer 16/28

❖ **RE (PFFC):** memo to prepare for Summit, Summit, but the memo makes sense. Memo is less work being as though your some people down as well taking that into consideration.

❖ **JO (GWCF):** More clarity on what we mean by a summit" would be helpful.

➤ **TS (ICH):** Jennifer, we have gotten similar feedback from other forums as well. That summit implies 100s of ppl whereas what is likely needed is a much smaller number of people. Less than 40 was the feedback in REI WG.

➤ **JO (GWCF):** Thank you. A smaller group makes sense to me. I really appreciate the specific recommendations from Abby and Adam.

❖ **AS (Everyone Home):** all of these are ideas that we are building. We are thinking about a smaller group. As we think about implementation and what are the checks for this and what are the metrics we are looking at.

Live Notes on Performance Oversight Debrief



- ❖ **AR (MK):** we weren't think of this an ICH workgroup because ICH has enough on their plate. We want a deep dive group that can have users in it that know the day to day but has backing of DHS, DCHA, and ICH. For the ICH we thinking more of the long term of reporting out in Housing Solns and where tracking can happen. We want to know if the whole process is speeding up or not.
- ❖ **BJ (PFFC):** I think we should do both.
- ❖ **PM (N St):** The more detailed information of what the "summit" would entail is helpful.
- ❖ **NS (SS Vendor):** strategic planning would be useful if we had a workgroup on addiction. If we are talking about another workgroup.
- ❖ **AS (Everyone Home):** I'm glad this is helpful--if folks have other questions or ideas my email is sypek@everyonehomedc.org . Thanks for putting us on the agenda today!

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Pre & ICH Full Council Follow-Up



Concerns	Tracking Notes
Budget	
Continuing Resolution & negotiations	Thank you for the continued advocacy!
Future of Medicaid	Presentation from Medicaid Director Melissa Byrd at the 03/12 Healthcare CMTE
Supporting constituents with lived experience navigate and testify at DC Council Budget Oversight Hearings	Feedback from 03/13 Shelter Solutions & 03/19 REI WG that our advocacy organizations have got this on lock! DMHHS & ICH working to quick guides to support as well.
Access to Services/Supports	
Concerns about Virginia Williams Family Resource Center	Connected to Family System WG and Program Manager for the VWFRC
Language Access & Addressing Cultural Barriers	Decision at 03/13 Shelter Solutions & 03/19 REI WG to prioritize language access related strategies and tools.
Questions about the Federally Funded Portfolio	
HUD CoC Awards & Renewals	Update from TCP
Transgender Access to Temporary Housing	Decision at 03/19 REI WG to prioritize strategies and tools for addressing cultural barriers to shelter access, especially for the transgender community.
CAHP Policies/Criteria	
Families – Request to maintain Extreme Medical Vulnerability (EMV) as a case conferencing criteria for Families	Agreement to keep EMV criteria and update procedures so it is consistent with the procedures that are working well for all the other CAHP systems. Agreement to follow up at on updated procedures (at May WG meeting) and also consider a 6-month review on how well updated CAHP procedures are working.
Singles and Youth – Request to stay abreast of the process for updating policies/criteria	Update from TCP

Live Notes on Pre & ICH Full Council Follow- Up



- ❖ **BJ (PFFC):** I would like the Medicaid meeting materials. Healthcare CMTE 03/12
- ❖ **BJ (PFFC):** Ms. Kia reached out to me and we have been communicating and she is working with the lady I was talking to.
 - **TS (ICH):** we want to make sure you get the connections you need.

HUD CoC Award & Renewals



❖ **Key Questions re CoC NOFO Awards:**

- Which projects were not renewed by HUD?
- What is the gap in funding providers are working hard to fill?
- What is the strategy for transfers and program close-out, if partners are not successful in filling the gap?

❖ **Key Questions re CoC Renewals:**

- Concerns about HUD processing FY24 grants starting in 01/01/2025

Live Notes on CoC Award & Renewals



- ❖ **TF (TCP):** we gave an update on the outcome of the HUD NOFO CoC awards about a month ago. Typically in Jan we hear the outcome of those submissions. There are 4 programs that HUD decided not to renew, that doesn't mean they will shut down but often they can continue with the funding they have or seek new funding. We are working with those programs to ensure client's don't lose services and can be connected to other services if need me. There is a PSH program of 16 units that is looking for additional resources.
- ❖ **BJ (PFFC):** what programs didn't get funding from hud?
 - **TF (TCP):** two programs from Friendship Place: RRH and Transitional RRH, St Johns Oasis PSH Program, PSH Program at New Endeavors by Women, and DASH – new program that hasn't started serving anyone yet.

Live Notes on CoC Award & Renewals



- ❖ **RB (SYC):** did we get the full amount of available funding.
 - **TF (TCP):** dollar by dollar we got more then what we asked for but based on our rankings these 5 at the bottom and 4 of those didn't get funding. Of those that HUD chose to fund got increases.
 - **RB (SYC):** on average how much was the increase?
 - **TF (TCP):** I don't have that it mostly has to do with adding to their leasing budget.
- ❖ **RE (PFFC):** We did those Nofos thats what we are talking about?
- ❖ **TS (ICH):** That's exactly right, Ms. Rachelle!
- ❖ **RW (PFFC):** that was the clarity I wanted to. I was informed that this is about 40 mil and looking at 5 year plan about \$120 mil over 5 years? Is this the same funding?
 - **TF (TCP):** I don't think so this there are multiple HUD funding sources and these are funds that flow through TCP.
 - **RW (PFFC):** do we know what we get overall from HUD
 - **TF (TCP):** I don't have those, this opportunity is between 35 and 40 mil.

Live Notes on CoC Award & Renewals



- ❖ **TF (TCP):** usually about 6 months after funding decisions we get grant agreements. We are starting to see grant agreements for those that were funded. There are some new changes in how we are reporting around documentation status and gender identity and we are still trying to understand how that will affect implementation. The good news is though we are starting to see the funds flow to the providers. Things are progressing on a somewhat normal timeline. We will have to share more information based on the Exec Orders.
- ❖ **AR (MK):** when you were explaining the results is this FY24?
 - **TF (TCP):** yes and that is when the funds were appropriated. Changes will affect the FY24 grants what we don't know is what the FY25 or FY26 competitions will look like.



Live Notes on CoC Award & Renewals



- ❖ **PM (N St):** Tom, it's good to hear the money is starting to flow, albeit slowly. With all the uncertainty, updates are useful.
- ❖ **TF (TCP):** for the HUD providers we are happy to work with agencies individually to figure out solutions.
- ❖ **CR (Pathways):** Tom- can you please send us a copy of the grant agreement as we await ours. Thank you
 - **TF (TCP):** Will do.

CAHP Prioritization Updates – Youth and Singles Subsystems

SAMANTHA LEBLANC – CAHP ADMINISTRATOR FOR YOUTH AND FAMILIES

SARAH FLINSPACH – CAHP ADMINISTRATOR FOR SINGLE ADULTS AND
VETERANS

Process Overview

Month 1

- CAHP Admins introduce prioritization update in relevant ICH committees/workgroups and Strategic Planning
- CAHP Coordinators distribute written survey to CAHP liaisons
- CAHP Admins and Coordinators facilitate focus group with Consumer Engagement Workgroup (CEWG)

Months 2-3

- CAHP Admins and Coordinators analyze match data from past 12 months and qualitative feedback

Month 4

- CAHP Coordinators present data and policy change recommendations based on data to relevant ICH workgroup
- CAHP Admins and Coordinators facilitate Q&A on data and policy recommendations with CEWG
- CAHP Coordinators update policy recommendations based on feedback

Month 5

- CAHP Coordinators facilitate vote on policy recommendations at relevant ICH workgroup
- CAHP Admins present accepted policy changes to ICH Strategic Planning Committee

Month 6

- CAHP Coordinators implement policy changes, including educating CAHP providers on changes to workflows

Month 1

- CAHP Admins introduce prioritization update to relevant ICH committees/workgroups and Strategic Planning via email (no ICH meetings April 2025)
 - High level overview of the process
 - Explains which ICH meeting to go to in order to participate in the discussions
- CAHP Coordinators distribute written survey to CAHP liaisons
 - Goal is to learn what their experience was using CAHP tools (e.g., case conference form, referral forms, match meetings), how the prioritization and case conferencing criteria impacted the participants on their case load, and what they would recommend we keep/change/start/stop in the processes
- CAHP Admins and Coordinators facilitate focus group with Consumer Engagement Workgroup (CEWG) on prioritization/CAHP processes
 - We would like to get feedback specifically from the perspective of PLE in a dedicated and supported space for them
 - This is to get any additional information they would like to provide on top of their participation in the workgroup meetings
 - Also would like to be able to answer questions/provide information to support their understanding of processes to further empower them in workgroup meetings

Months 2-3

- CAHP Admins and Coordinators prepare data, conclusions, and policy recommendations for presentation to relevant workgroups
- Data sources
 - Quantitative data
 - Matching trackers
 - HMIS
 - DHS/HTH/OCTO
 - Qualitative feedback
 - Ongoing tracking of recommendations for improvements and challenges/barriers (ICH, internal)
 - CAHP liaisons/staff survey
 - CEWG focus group

Month 4

- CAHP Coordinators present data and policy change recommendations based on the data to community in dedicated virtual sessions
 - Will collect feedback throughout the discussion, primarily through chat
- CAHP Admins and Coordinators facilitate Q&A on data and policy recommendations with CEWG *after* workgroup presentation
 - Carving out a specific space to answer questions and get feedback from PLE
 - Going above and beyond the discussion in the relevant ICH workgroup
- CAHP Coordinators update policy recommendations based on feedback
 - Incorporate feedback into revisions to present for vote in the next ICH workgroup meeting

Month 5

- CAHP Coordinators facilitate vote on policy recommendations at relevant ICH workgroup
 - Live survey at meeting
 - Will present each question in a way that participants can see the data and recommendation side-by-side while voting
- CAHP Admins present accepted policy changes to ICH Strategic Planning
 - Written summary of policy changes distributed across listservs

Month 6

- CAHP Coordinators prepare to implement policy recommendations
 - Update forms
 - Create new templates
 - Educational materials, training sessions, recordings, etc.

Mark your calendar!*

**dates subject to change*

YOUTH

- April 2025 – Process announced via email to Youth System Committee and Strategic Planning
- 4/7-25: CAHP liaisons survey open
- 5/2: TCP hosts CEWG Focus Group
- 7/8 and 7/22: present data and recommendations
- 7/25: Q&A with CEWG during regular meeting
- 8/19: vote on policy recommendations at Youth System Committee
- 8/26: present updated policies at Strategic Planning (will also send via email)
- October 2025: first month with matches under new prioritization criteria

SINGLES

- April 2025 – Process announced via email to SASWG and Strategic Planning
- 4/7-25: CAHP liaisons survey open
- 5/2: TCP hosts CEWG Focus Group
- 7/10 and 7/22: present data and recommendations
- 7/25: Q&A with CEWG during regular meeting
- 8/7: vote on policy recommendations at SASWG
- 8/26: present updated policies at Strategic Planning (will also send via email)
- October 2025: first month with matches under new prioritization criteria

Live Notes on CAHP for Youth and Singles



- ❖ **SF (TCP): our contact!** sflinspach@community-partnership.org and sleblanc@community-partnership.org

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DC Permanent Supportive Housing Provider Innovation Lab

- ▶ Goal to strengthen PSH program fidelity, case management, and client outcomes by supporting pilots introduced by DC PSH providers
- ▶ Planning process included focus groups with executive and senior leadership, direct service workers, and people with lived experience
- ▶ Focus group themes included staff recruitment and retention, race equity and inclusion, PSH program rules and regulations, and client outcomes.
- ▶ 12 applications submitted for a total of \$1.5 million for pilot projects
- ▶ Review committee included representatives from GWCF, ICH, CSH, and CEWG.
- ▶ Two pilots funded to launch April 1, 2025



Live Notes on PSH Innovation Grant Update



- ❖ **RE (PFFC):** Beth and I did this Thank you for allowing us to Rank with you
- ❖ **BJ (PFFC):** yes thanks for letting us
- ❖ **RB (SYC):** we are still waiting for compensation from that particular session could you share the status of the consumer compensations for the session participants? This is from the focus groups with the CSH.
 - **JO (GWCF):** I will check on that with CSH, if you could send me names I will check and make sure they get processed.

Live Notes on PSH Innovation Grant Update



- ❖ **RE (PFFC):** reading the applications, I look at all of it, I always go to the lived experience piece and see how they are engaging people with lived experience. There were some amazing applications and bringing some new stuff to the table. It was great to be able to sit with people and talk about the application. The applications were very well written. It is going to bring some exciting stuff.
- ❖ **BJ (PFFC):** It was the first time I did it and I learned a lot. I wanted to know what people are trying to do with the unhoused vs about the staff. I really liked it, I would like to do it again.
- ❖ **AS (Everyone Home):** We have a lot of strong PSH providers here in DC! :)
- ❖ **RE (PFFC):** even if it has to do with the case managers that is a very important piece. So anything that keeps morale up it is just as important and will help you get your keys.

Meeting Agenda



- I. **Welcome, Agenda Review, & Housekeeping (5 mins)**
 - a) Purpose & Agenda Review
 - b) Introductions & Housekeeping
- II. **System Check-In: Top of Mind & Industry News (45 mins)**
 - a) Performance Oversight Follow-Up (15 mins)
 - b) Pre & Full Council Meeting Follow-Up (20 mins)
 - c) PSH Innovation Grant Update (10 mins)
- III. **Review of Relevant Strategic Plan Goals (60 mins)**
 - a) Orientation (5 mins)
 - b) Breakout Activity (25 mins)
 - c) Breakout Report (25 mins)
 - d) Lessons Learned & Next Steps (5 mins)
- IV. **Announcements & Reminders (5 mins)**
- V. **Summary & Adjournment (5 mins)**
 - a) April focus: Comments on the Mayor's Proposed Budget
 - b) Next Strategic Planning CMTE Meeting: 05/27 from 2:30 – 4 pm

Legislation on Annual Update



§ 4–752.02. Powers and duties of the Interagency Council on Homelessness.

(3) Prepare and submit to the Mayor an annual update based on existing data and community input that **reviews the strategic plan, changes in the landscape, and an assessment of the need for services among subpopulations, and that details the resources and strategies needed to support implementation of the strategic plan;**

(4) As part of the annual update, **review the efforts of each member of the Interagency Council to fulfill the goals and policies of the strategic plan;**

Key Questions

- ❖ **What is the status of the work?**
 - Does available data confirm we have met our goal/objective?
- ❖ **Is this something that is still relevant?**

If so, should we prioritize it for

 - this year's Work Plan or
 - our next Strategic Plan (ex. HWDC 3.0)?
- ❖ **If so, who should lead on it?**
 - Who is the Lead DC Gov Agency?
 - Which ICH forum should track progress?

Recommending:

☐ 1 facilitator

☐ 1 notetaker

☐ 1 timekeeper

Breakout Activity



Five (5) Breakout Groups:

For themes that transcend the subpopulation forums that report up to the Strategic Planning Committee:

1. Regional Collaboration (HWDC 2.0 Goals 2, 4 & 5)
2. Provider Capacity & Quality (HWDC 2.0 Goals 6 & 7)
3. Improve RRH & PSH Service Quality (HWDC 2.0 Goal 7)
4. Improve Data Quality & Performance (HWDC 2.0 Goal 11)
5. Cross System & Upstream Coordination (HWDC 2.0 Goals 3, 9 & 10)



BO 1: Regional Collaboration

Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 2: Increase Speed and Efficiency of Housing Lease-Up Process			
Objective 2.5: Explore Feasibility of Allowing Clients to use District-Funded Housing Subsidies in Surrounding Counties to Increase Client Choice (See also Strategy 4.3.3.)			
2.5.1 Explore feasibility of time-limited pilot to allow clients to access rental units in surrounding counties. If determined feasible, use pilot to evaluate costs, benefits, outcomes, and an analysis of impact on racial equity.	ICH	DCHA, DHS, TCP	Strategic Planning
2.5.2 Based on results of pilot, explore legislative changes necessary to support broader implementation, including how to ensure individuals retain access to state-administered benefits.	DHS	DCHA	Exec, Strategic Planning
Goal 4: Reform Front Door of System for Individuals			
Objective 4.3. Seek More Regional Collaboration to Improve System Efficiency and Client Opportunity (See also Objective 10.5.)			
4.3.1 Seek partnership of surrounding counties via Metropolitan Washington Council of Governments (MWCOG) Homeless Services Committee to develop real-time shelter bed availability app to better connect individuals to resources in their home jurisdiction and to prevent underutilization of available resources (i.e., some jurisdictions are adding overflow resources while others have empty beds).	ICH	DHS, TCP	Strategic Planning
4.3.2 Seek partnership of surrounding counties (via MWCOG Homeless Services Committee) to develop protocols to ensure individuals traveling to another jurisdiction for shelter assistance may receive permanent housing assistance in their home jurisdiction (if that is the person's preference).	ICH	DHS, TCP	ERSO, Strategic Planning
4.3.3 Seek private sector resources to pilot regional mobility for clients who would like to access housing outside of their home jurisdiction (e.g., to be closer to a new job, better transit, family supports); use the outcome of the pilot to inform changes to District laws and policies that currently limit mobility.	ICH	DHS, TCP	ERSO, Strategic Planning
Goal 5: Continue Family System Reforms			
Objective 5.1. Improve Service Connection at VWFRC and other Points of Entry			
5.1.3 Seek partnership of surrounding counties (via MWCOG homeless Services Committee) to develop protocols to ensure direct service connection and warm handoff for any family seeking assistance outside their home jurisdiction. (See also Strategy 4.3.2.)	TCP	DHS	Strategic Planning



BO 1: Regional Collaboration – High Level Overview

- ❖ **JL (DHS):** all still feel super relevant. For Goal 2 - There is some infrastructure already with COG but how can we make it more beneficial. Some progress is being made. For Goal 3 – HUD VASH is a good use case for this. This should continue, where it lives maybe FDS, Strategic Planning, and CAHP. DC Gov it should be DHS. I am now attending COG as well.
- ❖ **CR (Pathways):** ensuring COG is very focused on what we need with operationalizing it and not wait forever for it to be perfect.

Live Notes on Review of Strategic Plan Goals



BO 1: Regional Collaboration

Attendees: Joe, Christy, Elizabeth, Russel, Tracy

4.3.1

TCP involved in data sharing agreement with PG and MoCo.

- ❖ Can share by name data with the three CoCs
- ❖ Data warehouse been piloted via OpenPath platform (same app as northern virginia CoCs)
- ❖ They need more funding to continue it...
- ❖ TCP has nightly refresh of HMIS data into the system; other CoCs are monthly but are working to make it daily
- ❖ App has feature to track capacity
- ❖ COG actively working to bring other CoCs the data sharing agreement
 - There are approx 9 CoCs under the Coc
 - COG working to bring others into the data sharing agreement
 - It does seem there is a will to do this agreement among those who attend the meetings; it is less clear if there is the will at the political and legal spheres of influence

Live Notes on Review of Strategic Plan Goals



BO 1: Regional Collaboration

4.3.2

- ❖ It seems like it is difficult to make the first item work without the second item
- ❖ TCP say it can track all of these data for the most part; but the operationalizing of the protocols and policies are slow moving -- but agreement the idea is a very good one
- ❖ Without implementing this, DC, which tends to have more flexible policies, is more significantly impacted vs. neighboring community

4.3.3

- ❖ No known investments; but a good idea!
- ❖ VASH vouchers is a good example of how this might work

Summary:

- ❖ Agreement these are all high value goals
- ❖ Where should this live:
 - ICH: Front door + strat plan + CAHP....
 - DC Gov: DHS makes sense

BO 2: Provider Capacity & Quality



Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 6: Support Provider Capacity Expansion			
Objective 6.1: Support Provider Expansion			
<p>6.1.1 Increase collaborative planning between government and providers, including:</p> <p>a) DHS solicitation of provider expansion plans early in calendar year (seeking number of clients each provider can absorb without “infrastructure change” support, and number of clients provider could absorb with “infrastructure change” support);</p> <p>b) ICH creation of master homeless services procurement schedule once budget is finalized to allow providers to more strategically determine which opportunities to pursue;</p> <p>c) DHS coordination with PTEH on any infrastructure growth grants available for the year; and</p> <p>d) To maximum extent possible, DHS decisions on provider expansion completed and communicated in writing within 60 days of budget approval to allow adequate ramp-up time prior to start of next fiscal year.</p> <p>Status:</p> <ul style="list-style-type: none">- Providers are still experiencing challenges with ramp up → specific to PSH it’s costly to staff up and specific challenges for new providers who are responsible for housing everyone vs. an expansion where the staffing up can be shared.- Unclear if solicitation timing has improved---has been an issue in the last few years during the implementation of 2.0 <p>This remains remains relevant.</p> <p>Lead: DHS → where do providers fit in as leaders in this? The PTEH could provide philanthropy needed for support in scaling</p> <p>ICH Forum: Strategic planning feels right.</p>	DHS	PTEH	Strategic Planning

BO 2: Provider Capacity & Quality



Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 6: Support Provider Capacity Expansion			
Objective 6.1: Support Provider Expansion			
<p>6.1.2 Coordinate with the PTEH to raise funds for infrastructure growth grants—with an emphasis on capacity development for organizations led by people of color—allocated in coordination with DHS decisions on provider expansion.</p> <p>❖ Status: Need more info. Did this evolve into the PSH Innovation grant?</p> <p>❖ Remains Relevant: Providers likely need more financial support with infrastructure growth.</p> <p>❖ Lead Agency: ICH</p> <p>❖ ICH Forum: Strategic Planning</p>	ICH, PTEH	DHS	Strategic Planning
<p>6.1.3 Ensure contract requirements and rates reflect full scope of service expectations as well as market salaries for case management professionals by conducting a regular rate analysis (e.g., every 3-4 years). (See also Strategy 7.1.3 and 7.2.3.)</p> <p>❖ Status:</p> <p>❖ This is remains extremely relevant and really important.</p> <p>➤ We know a gap remains between what DHS can pay CMs and providers can pay.</p> <p>➤ CMs often hold multiple jobs to maintain.</p> <p>❖ Incredibly relevant.</p> <p>❖ Lead Agency: DHS</p> <p>❖ ICH Forum: Strategic Planning</p>	DHS		Strategic Planning
<p>6.1.4 Explore strategies to ensure providers with a federally-approved indirect cost rate can be fully compensated at their approved rate; provide technical assistance to providers eligible to establish federally approved indirect cost rate that need assistance doing so.</p> <p>❖ Unsure of status.</p>	ICH	DHS, TCP	Strategic Planning

BO 2: Provider Capacity & Quality



Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 6: Support Provider Capacity Expansion			
Objective 6.1: Support Provider Expansion			
Objective 6.2. Support Provider Job Recruitment and Retention Efforts			
<ul style="list-style-type: none">❖ Status: Do not know of either of these things happened/happening. Noted there was an attempt at sign on and retention bonuses, but did not last long and the application of was fraught for providers.❖ The objective remains relevant → we should examine the strategies to determine what are the best ways that providers can be supported with retention and recruitments.❖ Lead agency: TBD❖ ICH Forum: Strategic Planning			
6.2.1 Host annual District-sponsored job fair to support providers working to grow their teams in advance of new fiscal year resources.	DOES	DHS	Strategic Planning
6.2.2 Partner with Washington-area universities to support development of a social work employee pipeline	ICH	DHS, DOES	Strategic Planning

BO 2: Provider Capacity & Quality

Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 7: Improve Service Quality and Consistency			
Objective 7.3. Support Ongoing Learning/Development for Providers			
<p>7.3.1 Develop training strategy to improve provider capacity. Identify training requirements and required competencies, including an explicit emphasis on racial equity and inclusion; explore options to allow agencies more discretion to identify how they will fulfill requirements, especially with regard to clinical requirements.</p> <p>Status: Need more clarity on this objective. We know that DHS and TCP have made changes to training requirements, that feels like a separate goal. There have been some shifts to position requirements that ease hiring AND we have also seen increased qualifications for some contracts.</p> <p>The objective remains relevant.</p> <p>Lead: DHS</p> <p>ICH Forum: Strategic Planning</p>	DHS	TCP	Strategic Planning
Objective 7.6. Expand Peer Hiring and Consumer Feedback Opportunities to Improve Services			
<p>7.6.1 Modify service provider contract requirements to enable more hiring of peers within the homeless services system (i.e., allowing lived experience in place of education or work experience). (See also Strategy 7.1.7.)</p> <p>Status: We believe this happened along with the development of the Peer Case Management Institute.</p>	DHS	TCP	Strategic Planning
<p>7.6.2 Develop peer certification course to prepare individuals for peer support positions within the homeless services system. Key topics could include data and privacy issues such as Health Insurance Portability and Accountability Act (HIPAA) requirements and HMIS protocols, clinical techniques related to motivation interviewing and conflict resolution, basic background on health conditions and warning signs, and cross-training on available programs and services within the District.</p> <p>Status: Accomplished and should continue! 😊</p>	DHS	DBH, TCP	Strategic Planning



BO 2: Provider Capacity & Quality – High Level Overview

- ❖ **AS (Everyone Home):** it all feels relevant still. For goal 6 – focused mostly on PSH expansion. There are still relevant challenges. Specifically around solicitation timing and we need more info on how it works for other providers. Coordination for growth grants – did the PSH Innovation grant evolve from this or was it separate. Also looking at salaries for CM retention. Some development in building a social worker pipeline. There was some retention pay bonuses that didn't last. There has been some changes around qualifications some lessening some increasing. Peer Case Management Institute was really exciting.
- ❖ **LA (FP):** reimbursement rates, we don't have a good way of evaluating that but there has been a lot of advocacy around that with local contracts with DHS.

BO 3: Improve RRH & PSH Service Quality



Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 7: Improve Service Quality and Consistency			
Objective 7.1. Improve PSH Service Quality and Fidelity			
7.1.1 Continue development of tiered PSH case management rates to allow for more individualized support and to ensure service intensity can adjust as client needs change.	DHS		Strategic Planning
7.1.3 Ensure contract requirements and rates reflect full scope of service expectations as well as market salaries for case management professionals by conducting a regular rate analysis (e.g., every 3-4 years). (See also Strategy 6.1.3 and 7.2.3.)	DHS		Strategic Planning
7.1.4 Develop more robust PSHP performance management and quality assurance framework; increase emphasis on client outcomes versus client contacts.	DHS		Strategic Planning
7.1.5 Develop higher quality/real-time training opportunities for PSH case managers and supervisors. (See also Objective 7.1.)	DHS	TCP	Strategic Planning
7.1.6 Increase on-site monitoring and technical assistance visits, especially for new providers.	DHS	TCP	Strategic Planning
7.1.7 Modify service provider contract requirements to enable more hiring of peers within the homeless services system to assist with service engagement and service connection, to serve as escorts to medical and social service appointments, etc. (See also Strategy 7.6.1.)	DHS	TCP	Strategic Planning
7.1.8 Identify strategy for measuring fluctuations in service-enriched housing within neighborhoods or submarkets to ensure proportional adjustments in overall service coordination and neighborhood engagement.	DHS	DCHA, DHCD	Strategic Planning
Objective 7.2. Improve RRH Service Quality and Fidelity			
7.2.1 Explore the feasibility of outcome-focused case management contracts in RRH programs.	DHS		Strategic Planning
7.2.2 Explore feasibility of transferring federal or local workforce dollars to DHS with the goal of embedding job placement and retention experts on RRH case management teams to improve case coordination and accountability. (See also Strategy 8.1.4.)	DHS	DOES, WIC	Strategic Planning
7.2.3 Ensure contract requirements and rates reflect full scope of service expectations as well as market salaries for case management professionals by conducting a regular rate analysis (e.g., every 3-4 years). (See also Strategy 6.1.3 and 7.1.3.)	DHS		Strategic Planning
7.2.4 Increase training for the Office of Administrative Hearings (OAH) on the role of RRH in the homeless services system to support more consistent interpretation/application of law.	DHS		Strategic Planning,



BO 3: Improve RRH and PSH Service Quality: High Level Overview

- ❖ **RE (PFFC):** Overall this hasn't happened, DHS system not always open to letting people graduate. Medicaid work is complicated with tiered case management and it should stay or put into the work plan. Discussed DHS Peer Case Management Institute. Overall a more streamlined strategic plan. We need to pay CMs well enough to not have turnover rate. Desire to get peers more involved.
- ❖ **JO (GWCF):** all of these are important whether in work plan or strategic plan but all need to be a priority.

Live Notes on Review of Strategic Plan Goals



BO 3: Improve RRH and PSH Service Quality

Group: Rachelle, Adam , Jennifer and Robert

- ❖ 7.1 yes very important. Never happened. people recognizing when individuals have a higher level of need , Some lower intensity, Approach DHS not always willing to let a client go without any services yes to stay a part of strategic plan 2.0 and 3.0
- ❖ Doing Medicaid work it was complicated enough with tiered case management staying client centered .
- ❖ More Streamline Strategic Planning
- ❖ 7.1.3 Doing rate analysis about case managers and paying well enough, yes stay
- ❖ 7.14. Board Plan Retention rate continuous Does Business model client needs

BO 4: Improve Data Quality & Performance

Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 11: Continue Efforts to Expand Data Collection & Improve Data Quality			
Objective: 11.1: Continue Efforts to Improve Data Quality			
<p>11.1.3 Develop protocol for ensuring client data from DHS direct-funded providers (e.g., PSHP, RRH for individuals, daytime service centers, and locally-funded youth programs) is entered in HMIS.</p> <ul style="list-style-type: none"> • Status? Manual process in place for DHS funded providers that are not entering data in HMIS. Also, TCP has access to Quickbase for FRSP and RRH. • Relevance? Need additional information to determine if there are any gaps. This year? Or Next Year? Ongoing work that should be in both in Workplan and the Strategic Plan. Or maybe just a principle that guides our work versus adding it to the Work or Strategic Plan. • Lead? DHS; Recommendation for a data specific workgroup, especially if it is an overarching goal. 	DHS	TCP	Strategic Planning
<p>11.1.4 Ensure DHS provider contracts require participation in HMIS data quality training; ensure DHS monitoring protocols include a review/assessment of data quality.</p> <p>See notes above.</p>	DHS	TCP	Strategic Planning



BO 4: Improve Data Quality & Performance

Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 11: Continue Efforts to Expand Data Collection & Improve Data Quality			
Objective 11.3: Improve Feedback to and Collaboration with Providers to Support Performance Improvements.			
<p>11.3.1 Ensure regular feedback (e.g., semi-annual) on program performance is provided to DHS direct-funded providers (e.g., PSHP, RRH-I).</p> <ul style="list-style-type: none">• Status? No DHS providers in this breakout so need to ask DHS funded providers whether they are reviewing program performance quarterly and if that is helpful to them.• Relevance? This year? Or Next Year?• Lead?	DHS		Strategic Planning
<p>11.3.2 Deepen collaboration with provider-level data staff as partners in informing contract requirements and government IT system updates to ensure decisions are informed by experience at point of service delivery and data collection.</p> <ul style="list-style-type: none">• Status? Likely that this is related to leveraging Medicaid for PSH. This was a highly participatory process that took well over 7/8 years to implement.• Relevance? Ongoing. This year? Or Next Year? Question about whether this should be a principle of how we work.• Lead? Does this actually even require the ICH?	DHS	DHCF, TCP	Strategic Planning
<p>11.3.3 Develop protocol to ensure consumer feedback is routinely shared with providers to inform service delivery and performance improvements.</p> <ul style="list-style-type: none">• Status? Really big area of concern. Might be based on the type of intervention• Relevance? This year? Or Next Year?• Lead? Does this actually even require the ICH?	ICH	DHS, TCP	Strategic Planning
<p>11.3.4 Develop framework for provider “peer support” for small providers who need support developing capacity to analyze program impact.</p>	ICH		Strategic Planning

BO 5: Cross System & Upstream Coordination



Strategies & Objectives	Agency Lead(s)	Support Agencies	ICH Forum
Goal 3: Continue Capital and Program improvements to Shelter Stock			
Objective 3.3. Fill Gaps in Shelter System Capacity for Individuals			
3.3.5 Support the efforts of the Domestic Violence Response System to develop a strategic plan and bring more dedicated safe housing online for survivors fleeing domestic abuse. Continue efforts to improve system coordination and alignment.	TCP	DHS, OVSJG	Strategic Planning, Supporting Justice
Goal 9: Improve Access to Care for Individuals with Complex Health Needs			
Objective: 9.2: Increase Housing Options for Individuals with Highest Levels of Need			
9.2.2 Develop more intensive model of site-based PSH to ensure individuals with the most extensive barriers receive the supports needed. Review supportive services contracting models; determine how to pay for additional services needed in more intensive models (e.g., on site nursing, medication management).	DHS	DBH, DHCD, DHCF	Healthcare, Strategic Planning
9.2.3 Analyze need for nursing home capacity in years ahead; develop strategy for meeting need and ensuring access for clients with behavioral health conditions.	DHCF	DBH, DC Health, DHS	Healthcare, SAS, Strategic Planning
Goal 10: Coordinate with Upstream Systems to Track and Stem Inflow			
Objective 10.1: Expand District Infrastructure to Provide Largescale Eviction Prevention Assistance.			
10.1.1 Stand-up call center to facilitate access to information and connection to emergency rental assistance and legal assistance resources.		DHCD, ICH	ERSO, FDS
Objective 10.2: Support the Efforts of the Criminal Legal System to Decrease Discharges into Homelessness.			
10.2.1 Conduct data analysis project with reentry partners to improve our understanding of individuals at heightened risk of experiencing homelessness upon release, racial disparities that exist among this population, patterns of shelter system utilization, and opportunities to intervene sooner.	ICH	CJCC, DOC, MORCA, TCP	Strategic Planning
Objective 10.7: Continue Efforts to Implement Solid Foundations DC Plan to Stabilize Youth Experiencing Homelessness and Prevent Inflow into Adult Homeless Services System			
10.7.2 Conduct data match with child welfare system and juvenile legal system to establish baseline data on number and characteristics of system-involved youth that experience homelessness, with an emphasis on racial disparities within the population; establish targeted intervention strategies.	ICH	CFSA, DHS, TCP	Strategic Planning, SJ, Youth

Live Notes on Review of Strategic Plan Goals



BO 5: Cross System & Upstream Coordination- High Level

- ❖ **PRM (N St):** for 3.3.5 – not happening at all. For 9.2 – don't think we have made much progress. These take new funds and we haven't had that. There hasn't been any work done on mitigating barriers. Also we have gone backwards on respite care. For 10.1 – definitely need help here, ERAP needs work. 10.2.1 – this is a nright spot because there was an initial meeting but more interest in developing care upon release from jail vs getting prepared for reentry. It was on emergency needs. 10.7.2 – It might be happening in other places.
- ❖ **TS (ICH):** Kris, quick follow up question: was a strategic plan ever developed or is the issue that it was not officially adopted?

Live Notes on Review of Strategic Plan Goals



BO 5: Cross System & Upstream Coordination

Group Members: Portia Robertson Migas, Reginald Black, Betty Gentle, Kris Thompson

- ❖ **3.3.5** Support the efforts of the Domestic Violence Response System to develop a strategic plan and bring more dedicated safe housing online for survivors fleeing domestic abuse. Continue efforts to improve system coordination and alignment.
 - **Kris:** Has not happened at all
- ❖ **9.2.2** Develop more intensive model of site-based PSH to ensure individuals with the most extensive barriers receive the supports needed. Review supportive services contracting models; determine how to pay for additional services needed in more intensive models (e.g., on site nursing, medication management).

Live Notes on Review of Strategic Plan Goals



9.2.3 Analyze need for nursing home capacity in years ahead; develop strategy for meeting need and ensuring access for clients with behavioral health conditions.

- ❖ **Kris:** I don't think we have made much progress on either of these. These things take new money, so I cannot see where we have acted on these.
- ❖ **Reginald:** Health Care committee is focused on Medicaid billing. There has not been any substantive work on remediating these barriers. Aston Medical Services not available
- ❖ **Kris:** We have gone backwards on respite care.
- ❖ **Reginald:** Women's capacity out of hypothermia season, had to turn away 5-10 people each night and NSV transformed to low barrier. Require an actual facility to carry out and a great deal of the work happens in ERSO, and not in the Strategic Planning. Many of these have to be in 3.0 because there had to be some work, but not achieved goals.
- ❖ **Kris:** These all assumed there would be growth and additional sit- based PSH – more nursing and respite care when there are budget concerns.
- ❖ **Reggie:** Some goals were written as if we would get all the funding we were asking for and that is not the case. It started out that way with Covid and now that we are seeing more budget constraints, these seem less plausible.
- ❖ **Kris:** Fair to say the need still persists, but we have not made progress to date.
- ❖ **Reggie:** There has been limited progress on some of these things.

Live Notes on Review of Strategic Plan Goals



10.1.1 Stand-up call center to facilitate access to information and connection to emergency rental assistance and legal assistance resources.

- ❖ **Reggie:** Definitely need help. ERAP still needs work. In ERSO, we have not talked about legal assistance. I don't think there was a discussion of call center.

10.2.1 Conduct data analysis project with reentry partners to improve our understanding of individuals at heightened risk of experiencing homelessness upon release, racial disparities that exist among this population, patterns of shelter system utilization, and opportunities to intervene sooner.

- ❖ **Reggie:** We encountered in ERSO and I have been working with Corrections representatives. When we got a rep, they indicated that there was more emergency response tied to getting beds. The bright spot is there is a re-entry center, but there was no circle back to go further. That goal is way upstream. Talking about creating a goal for 120-190 days before a release to try to tee up services. But they were more focused on immediate emergency needs related to discharge from jail.

10.7.2 Conduct data match with child welfare system and juvenile legal system to establish baseline data on number and characteristics of system-involved youth that experience homelessness, with an emphasis on racial disparities within the population; establish targeted intervention strategies.

- ❖ **Reggie and Kris:** Not a conversation in Strategic Planning.

Breakout Report



Five (5) Breakout Groups:

For themes that transcend the subpopulation forums that report up to the Strategic Planning Committee:

1. Regional Collaboration (HWDC 2.0 Goals 2, 4 & 5)
2. Provider Capacity & Quality (HWDC 2.0 Goals 6 & 7)
3. Improve RRH & PSH Service Quality (HWDC 2.0 Goal 7)
4. Improve Data Quality & Performance (HWDC 2.0 Goal 11)
5. Cross System & Upstream Coordination (HWDC 2.0 Goals 3, 9 & 10)

Lessons Learned

- ❖ Who do we get notes from?
- ❖ Was this a good use of time?
 - Did we have the right people in each breakout room?
 - Do we need more or less people?
- ❖ How can we do this better?

Live Notes on Lessons Learned & Next Steps



- ❖ **AS (Everyone Home):** we could have used more voices, but we only had 2 people in our group and so the feedback is very limited.
- ❖ **RE (PFFC):** I love this use of time, you are focused on the goals and we are being productive. We had Robert and me in a room and I think we need to split up people with lived experience in each room.
 - **TS (ICH):** is it fair for us to ask people to move to a different room.
 - **RE (PFFC):** it would be welcomed by me. Either I will learn or be able to share.
- ❖ **AW (TCP):** I agree with needing more voices.
- ❖ **RB (SYC):** with the youth part we needed more voices. I couldn't speak to a goal on child welfare system. We will still have to turn to the youth committee to find out where things are at.
 - **TS (ICH):** do you think we should do this activity each year of implementation.
 - **RB (SYC):** that is what I think the performance oversight season is for to go back and look over the previous year. I don't think there is anything wrong with more reviews.

Meeting Agenda



- I. **Welcome, Agenda Review, & Housekeeping (5 mins)**
- II. **System Check-In: Top of Mind & Industry News (45 mins)**
- III. **Review of Relevant Strategic Plan Goals (60 mins)**
- IV. **Announcements & Reminders (5 mins)**
 - a) CSH: Supportive Housing Summit 2025
 - b) DC Council: Budget Oversight ***NEW***
 - c) DHCD: Housing Production Trust Fund Advisory Board ***NEW***
 - d) DHCD: Needs Assessment Public Hearings ***NEW***
 - e) DHS: NY Ave Men's Shelter ReDesign ***NEW***
 - f) HCS: Housing Resiliency in Times of Change ***NEW***
 - g) NCFTH: Housing NOW National Day of Action! ***NEW***
 - h) Transportation Planning Board: Access for All Advisory Committee ***NEW***
- V. **Summary & Adjournment (5 mins)**

NOTE:

- Announcements are not vetted for accuracy and/or quality.
- If you or your organization have an announcement that you would like us to share, please email information, ideally a slide with the relevant details, to: ICH.INFO@DC.GOV

CSH: Supportive Housing Summit 2025



Why the Supportive Housing Summit?

The CSH Supportive Housing Summit 2025 will convene more than 1,000 attendees to exchange knowledge, discover innovative approaches and prepare for what lies ahead. Over three days, we will feature three plenaries with distinguished leaders and changemakers; 80+ breakout sessions across 10 tracks; 3+ curated networking sessions, new networking opportunities, and much more!

We'll kick off the Summit providing attendees opportunities to reconnect or network at our Summit opening reception. Join us earlier in the day for optional pre-Summit activities or a supportive housing tour.

[Click Here for More Information](#)

[Register Here](#)



DC Council: Budget Oversight Hearings ***NEW***

Please find the schedule of all (*)Agency Partners and relevant hearings to the work of the ICH. For locations, online viewing, and to sign up to testify go to dccouncil.gov

DC Council Committee on	Agency	Date	Time
Committee of the Whole	Briefing on Mayor's Fiscal YR 2026 Proposed Budget & Financial Plan	Friday, April 4 th	10:30 AM – 1:30 PM
Youth Affairs	Dept of Youth and Rehabilitation Services	Wednesday, April 9 th	12 PM – 6 PM
Health	*Dept of Health (Public Witnesses)	Wednesday, April 9 th	12 PM – 6PM
Executive Administration & Labor	*Dept Of Employment Services (Public Witnesses)	Wednesday, April 9 th	9:30 AM – 6 PM
Housing	*DC Housing Authority	Thursday, April 10 th	9:30 AM – 6 PM
Human Services	*DC Public Library	Thursday, April 10 th	3 PM – 6 PM
Youth Affairs	*Child and Family Services Admin	Thursday, April 10 th	9:30 AM – 6 PM
Committee of the Whole	DC Public Schools (Public Witnesses)	Friday, April 11 th	9:30 AM – 6 PM
Health	*Deputy Mayor for Health and Human Services (Gov Witnesses) & Dept of Health Care Finance (Gov Witnesses)	Monday, April 21 st	10 AM – 6 PM
Housing	Office of Returning Citizens Affairs	Monday, April 21 st	9:30 AM – 6 PM
Committee of the Whole	*Office of the State Superintendent of Education	Wednesday, April 23 rd	9:30 AM – 6 PM

DC Council: Budget Oversight Hearings ***NEW***

Please find the schedule of all (*)Agency Partners and relevant hearings to the work of the ICH. For locations, online viewing, and to sign up to testify go to dccouncil.gov

DC Council Committee on	Agency	Date	Time
Housing	*Dept of Housing and Community Development	Wednesday, April 23 rd	9:30 AM – 6 PM
Human Services	*Dept of Human Services (Public Witnesses)	Thursday, April 24 th	9:30 AM – 6 PM
Health	*Dept of Behavioral Health (Public Witnesses)	Thursday, April 24 th	12 PM – 6 PM
Judiciary & Public Safety	“Metropolitan Police Dept	Thursday, April 24 th	9 AM – 6 PM
Committee of the Whole	DC Public Schools (Gov Witnesses)	Friday, April 25 th	9:30 AM – 6 PM
Health	*DC Health (Gov Witnesses)	Friday, April 25 th	9:30 AM – 3 PM
Health	*Dept of Behavioral Health (Gov Witnesses)	Monday, April 28 th	9:30 AM – 3 PM
Executive Administration & Labor	*Dept of Employment Services (Gov Witnesses)	Monday, April 28 th	12 PM – 6 PM
Human Services	*Dept of Human Services	Tuesday, April 29 th	11 AM – 6 PM
Judiciary & Public Safety	*Dept of Corrections	Wednesday, April 30 th	9 AM – 6 PM
Facilities	*Dept of General Services	Thursday, May 1 st	9:30 AM – 6 PM



DHCD: Housing Production Trust Fund Advisory Board ***NEW***

The DC Department of Housing and Community Development (DHCD) Housing Production Trust Fund (HPTF) Advisory Board will hold public meetings in **2025 at 12:30 pm, on the third Thursday of the month**, and there will be special meetings in January and June.

For more information and details on the HPTF Advisory Board public meetings, visit [DHCD's Events page](#).

Date	Topic
Thursday, April 17 th	Affordable Housing Production
Thursday, May 15 th	Affordable Housing Production
Thursday, June 26 th	Affordable Housing Preservation
Thursday, July 17 th	Affordable Housing Preservation
Thursday, August 21 st	Understanding the District's Needs
Thursday, September 18 th	Understanding the District's Needs
Thursday, October 16 th	Rental Housing Crisis
Thursday, November 20 th	Rental Housing Crisis
Thursday, November 18 th	Recap

DHCD: Needs Assessment Public Hearings ***NEW***

DC Department of Housing and Community Development

DHCD Needs Assessment Public Hearings

The Needs Assessment Public Hearings for the Draft FY 2026 Annual Action Plan is an opportunity to provide feedback and comments on how the District should prioritize spending federal entitlement funds. At the hearing, DHCD will discuss: affordable housing, homelessness, homeownership, broadband, community development and public service activities.

Public Hearing Schedule

- **March 18th @ 6:00 pm** - DHCD Housing Resource Center
- **March 25th @ 1:00 pm** - Virtual
- **April 8th @ 6:00 pm** - West End Library, 2301 L Street NW

DHCD.DC.GOV

  GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

Join the DC Department of Housing and Community Development (DHCD) at the Needs Assessment Public Hearings!

DHCD is hosting a series of Needs Assessment public hearings in-person and virtually on housing and community development needs in the District of Columbia. DHCD is interested in receiving community feedback to help form a basis for developing the draft of the ***District of Columbia Fiscal Year 2026 Annual Action Plan*** and the spending priorities utilizing federal entitlement funds.

Residents and stakeholders are strongly encouraged to come out and participate in the development of policies and programs in the following areas: 1) **affordable housing**; 2) **homelessness**; 3) **homeownership**; 4) **broadband**; and 5) **community development and public service activities**

To learn more about testifying, accessibility, and to register for the event -

[**REGISTER HERE**](#)

DHS: NY Ave Shelter Redesign ***NEW***



Come join the discussion about the District's plan to transition the **NEW YORK AVENUE MEN'S SHELTER** to its proposed new location!

THURSDAY, MARCH 27, 2025
6PM - 8PM

530 Penn Street NE • Washington, DC 20002 • (next to Songbyrd)

 **REGISTER TODAY**
tinyurl.com/DHS-Engagement

If you have any questions, please contact Tyler Edge at tyler.edge1@dc.gov.

 **DEPARTMENT of HUMAN SERVICES**  **DGS BUILD MAINTAIN SUSTAIN**  **GOVERNMENT OF THE DISTRICT OF COLUMBIA**
MURIEL BOWSER, MAYOR

HCS: Housing Resiliency in Times of Change *NEW*

Check out Housing Counseling Services: Housing Resiliency in Times of Change

- March 26th at 6pm
- [Register Here](#)
- Geared towards those affected by government budget cuts.

Housing Resiliency in Times of Change

Are you impacted by recent
government budget cuts?

Do you have a strategy for
stable housing?



TOPICS INCLUDE:

- Financial Resources
- Emergency Budgeting
- Working with Creditors
- Renter's Rights
- Understanding your Mortgage Options



Register Now!

<https://hcsetc.org/register>

(Join us online, by phone or in-person.)

202-667-7606

<https://housingetc.org>



DC DEPARTMENT OF
INSURANCE, SECURITIES
AND BANKING

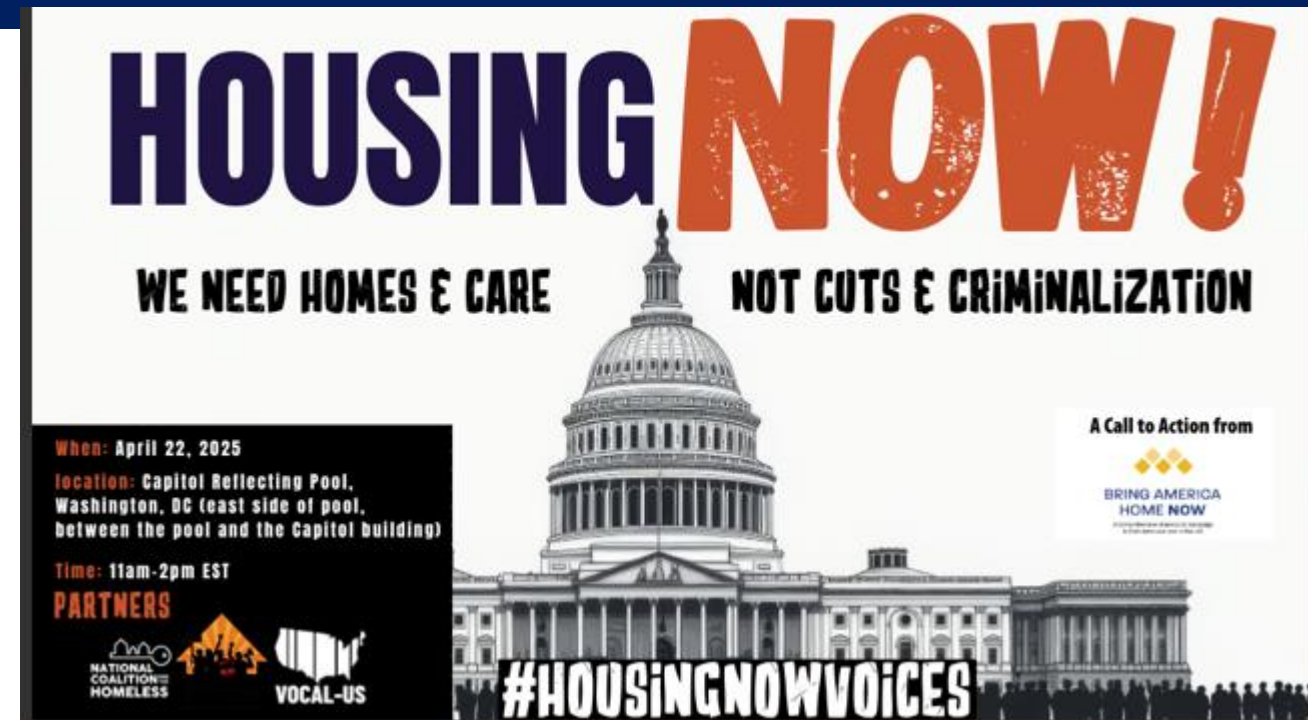


GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

**March 26th
6 PM**

NCFTH: Housing NOW National Day of Action! *NEW*

- ❖ Last April, the Supreme Court ruled that the US Constitution does not protect the poor and homeless against the cruel and unusual punishment of being ticketed or arrested even when they have no choice but to sleep outside.
- ❖ Since the decision, over 150 cities have passed laws that make it illegal to be unhoused. To make matters worse, laws and budget cuts that will make homelessness worse are spreading.
- ❖ **The Solution:** We know that the real solution to homelessness is housing people, along with providing care and services to those struggling with unmet needs.
- ❖ We are asking those who are in the DC area or able to travel to DC to join us on **Tuesday, April 22nd** for a rally/demonstration at the Capitol Reflecting Pool, Washington DC (East side of the pool, between the pool and the Capitol Building).
- ❖ Link to Sign Up for Housing NOW- National Day of Action:
<https://p2a.co/ss7y6Zz>



Transportation Planning Board: Access for All Advisory Committee ***NEW***



- ❖ The Metropolitan Washington Transportation Planning Board is accepting applications for our **Access for All Advisory Committee**.
- ❖ The recruitment is open until **April 14**. The direct link to the application page is here: <https://www.surveymonkey.com/r/9Y5PNWH>
- ❖ Please contact Laura Bachle (copied above) with any questions at (202) 962-3273 or by email at lbachle@mwkog.org

JOIN THE NATIONAL CAPITAL REGION
TRANSPORTATION PLANNING
BOARD'S

Access for All Advisory Committee

**Do you care about transportation
and traditionally underserved
communities?**

Become a member of TPB's Access
for All Advisory Committee (AFA),
which aims to integrate the
transportation needs of
individuals with disabilities and
underserved communities into the
regional transportation planning
process.

How to Apply:

Visit mwkog.org/tpbafa to apply.

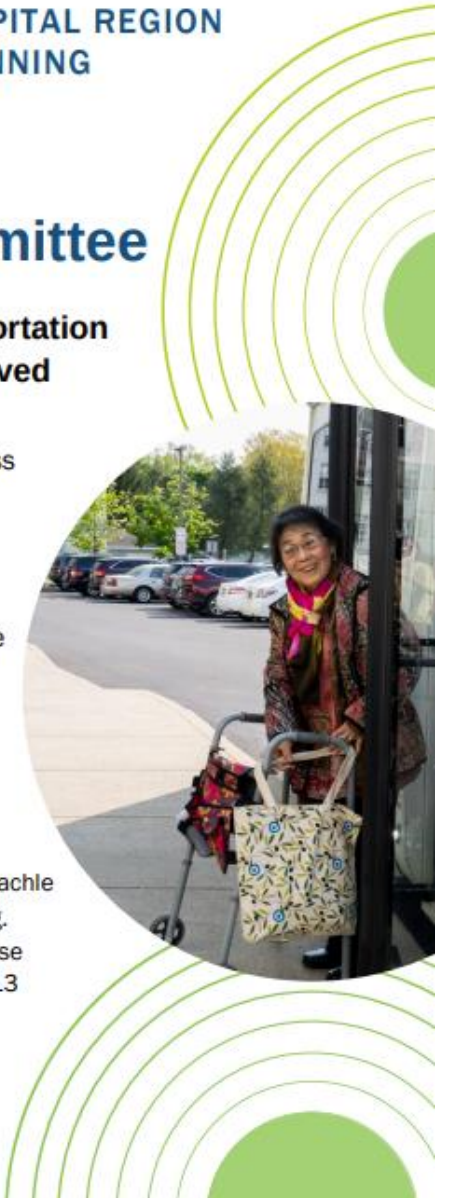
Deadline to apply is April 14, 2025.

If you have questions, contact Laura Bachle
at 202.962.3273, lbachle@mwkog.org.

For reasonable accommodations, please
call (202) 962-3300 or (202) 962-3213
(TDD).



National Capital Region
Transportation Planning Board



Live Notes on Announcements



❖ **FL (Org): ...**

Meeting Agenda



- I. **Welcome, Agenda Review, & Housekeeping (5 mins)**
 - a) Purpose & Agenda Review
 - b) Introductions & Housekeeping
- II. **System Check-In: Top of Mind & Industry News (45 mins)**
 - a) Performance Oversight Follow-Up (15 mins)
 - b) Pre & Full Council Meeting Follow-Up (20 mins)
 - c) PSH Innovation Grant Update (10 mins)
- III. **Review of Relevant Strategic Plan Goals (60 mins)**
 - a) Orientation (5 mins)
 - b) Breakout Activity (25 mins)
 - c) Breakout Report (25 mins)
 - d) Lessons Learned & Next Steps (5 mins)
- IV. **Announcements & Reminders (5 mins)**
- V. **Summary & Adjournment (5 mins)**
 - a) April focus: Comments on the Mayor's Proposed Budget
 - b) Next Strategic Planning CMTE Meeting: 05/27 from 2:30 – 4 pm

Comments on the Mayor’s Proposed Budget

Deliverable	Comments on the Mayor’s Proposed Budget
Mandate	<p><u>§ 4–752.02</u>(c) The Mayor shall, upon release of the proposed annual budget each year, make available to all Interagency Council members the District’s proposed budget breakdown of each agency’s appropriations for services within the Continuum of Care. The Interagency Council shall give comments to the Mayor regarding the proposed budget.</p>
Approach	<p>Asks to DC Council & Agency Partners:</p> <ul style="list-style-type: none"> • Leverage DC Council Budget Oversight Hearings for proposed breakdown of appropriations for CoC services. • Include standard questions for all Member Agencies and Committee Voting Slate Members (DYRS, DHCF, and DCPS). • Standard questions recommended: <ul style="list-style-type: none"> • Funding for services dedicated to people at risk of or experiencing homelessness? • Funding for services critical to people at risk of or experiencing homelessness? • Reliance on Federal Funds and impact of potential cuts in FY25 and FY26 funding? • Schedule ICH Budget Oversight Hearing last <ul style="list-style-type: none"> • Allows time for the ICH Team to integrate & summarize all Comments <p>Asks to Community Members:</p> <ul style="list-style-type: none"> • Attend DC Council Budget Oversight Hearings • Testify at DC Council Budget Oversight Hearings or Submit comments to ICH Team via ICH.Info@dc.gov. <p>Other? Asks of the ICH Team?</p> <ul style="list-style-type: none"> • How can the ICH support the community submit comments? • Should the ICH team host a weekly office hour during Budget Oversight Hearings?

March Committee & Workgroup Meetings

ICH Team is hosting the following in March:

- ❖ 1 ICH Full Council and Pre-Meeting
- ❖ **5 Open Committee Meetings**
- ❖ 9 Closed Workgroup Meetings

The proposed [FY25 Work Plan](#) identifies 17 monthly forums, including:

- ❖ 13 historically active forums
- ❖ 2 piloted forums also meeting monthly
 - Health Care Committee &
 - Behavioral Health Care Workgroup
- ❖ 2 proposed forums to launch as soon as staffing capacity allows:
 - Expanding Opportunities, and
 - Supporting Justice

CALENDAR VIEW

March 2025

Monday	Tuesday	Wednesday	Thursday	Friday
3	4 	5	6 	7
10	11 	12 	13 	14
17 	18 	19 	20 	21
24	25 	26 	27	28

Calendar View of the March ICH Meetings At-A-Glance

Live Notes on Summary & Adjournment



❖ **FL (Org): ...**

