Interagency Council on Homelessness

Strategic Planning Committee

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17 December 2024

Updated: 16 December 2024

Convention for Recording ICH Committee & Full Council Meetings:

❖ Recording for purposes of complying with the Open Meeting Act requirements

❖ Available for anyone who requests a copy at ich.info@dc.gov.

Purpose

Forum for planning, policymaking, program development, provider monitoring, and budgeting for the District's Continuum of Care of homeless services.

Forum for tracking progress on strategic planning initiatives & oversight of Single Adults System, Family System WG, Veterans NOW WG, & Youth CMTE

Associated Workgroups

- **Deliverables**: Strategic Planning to End Homelessness (every 5 years) and Annual Update or Progress Reports
- **Focus**: Ending and preventing homelessness for all subpopulations (by making it rare, brief, and non-recurring)
- **Goals**:
  - Estimating the dedicated permanent housing resources needed to meet the demand for the continuum of interventions needed.
  - Leveraging readily available counts and needs assessments.
  - Tracking progress to support scaling efforts.
- **Tools**: Reviewing subsystem priorities & projects (Family, Single, Veteran, and Youth) workgroups and regional coordination efforts.

FSWG FAMILY SYSTEM WORKGROUP	SASWG SINGLE ADULT SYSTEM WORKGROUP	VN VETERANS NOW WORKGROUP	YOUTH COMMITTEE
- Ending and preventing homelessness in the District for families - Targeting and prioritizing available housing resources dedicated to families - Improving service delivery to families served by dedicated housing	- Ending and preventing homelessness in the District for single adults - Targeting and prioritizing available housing resources dedicated to single adults - Improving service delivery to single adults served by dedicated housing	- Ending and preventing homelessness in the District for Veterans - Targeting and prioritizing housing resources dedicated to Veterans - Improving service delivery to Veterans served by dedicated housing	- Ending and preventing homelessness in the District for young adults - Targeting and prioritizing housing resources dedicated to young adults - Improving service delivery to clients served by dedicated housing

Priorities & Projects

Priority	Projects
Strategic Planning & Annual Progress	• Planning for and supporting the **development of deliverables that meet the legislated mandates**; • **Reviewing readily available data** that emerges from the legislated community-wide assessments and inventories to understand and support system-level planning; • **Identifying and addressing barriers, challenges, and gaps in meeting legislated mandates;** and • **Tracking the shifting landscape,** including implications across the subsystems.

Data Driven Budget & Performance Planning	• Proposing a draft framework for:
	    • A formal **ICH Performance Plan for the Continuum of Care** to be utilized by OCA starting FY25 and beyond and
	    • **Standard Work Plans for advancing ICH priorities and projects,** complete with deliverables, timelines and metrics, starting CY24 and beyond.
	• Updating the proposed/draft framework or idea by integrating the feedback and
	• Finalizing the proposed/draft framework for adoption

Reviewing priorities and projects led by the associated subsystem workgroups (Family System, Single Adult, Veterans, and Youth) and **regional coordination efforts:**	• **Ending and preventing homelessness in the District for all subpopulations,** families, singles, veterans, and young adults. Focus: understanding demand vs supply, managing supply to meet demand, tracking progress. • **Targeting and prioritizing housing resources dedicated to ending homelessness.** Focus: reviewing and updating CAHP Prioritization and Case Conferencing criteria, processes, and procedures. • **Improving service delivery** to clients served by dedicated housing resources. Projects will focus on expediting housing to clients matched via CAHP and quality of housing support services.

Meeting Agenda

I. **Welcome, Agenda Review, & Housekeeping (5 mins)**

   a) Agenda Review

   b) Introductions & Housekeeping

II. **Discussion (55 mins)**

   a) Status of Annual Update or Progress Report (5 mins)

   b) FY24 Key Performance Indicators (KPI) (25 mins)

   c) Point-in-Time (PIT) Methodology (25 mins)

III. **System Check-In (20 mins)**

   a) Emerging or Ongoing Concerns (10 mins)

   b) Full Council: 12/10 Debrief & 03/11 Prep (10 mins)

IV. **Announcements & Reminders (5 mins)**

V. **Summary & Adjournment (5 mins)**

   a) Next Meeting: Tuesday, 01/28 from 2:30 – 4 pm. Calendar series forthcoming.

Intro & Call for Announcements and Concerns

- ❖ **Use "chat" for the following**
  - ➢ Introductions – your name, pronouns, org, title/role
  - ➢ Announcements/reminders – key changes/updates
  - ➢ Concerns – to confirm time needed for System Check-In & to support triage for immediate resolution, if appropriate

- ❖ **Callers:**
  - ➢ Use *3 to raise your hands so we can see you
  - ➢ Use *6 to unmute for intros, announcements, & concerns

Housekeeping

- ❖ **Immediate Follow-Up**
  - ➢ Timing: Within one business day of the meeting
  - ➢ Contents: PPT slides with live notes & Announcements/Reminders

- ❖ **Formal Meeting Notes:**
  - ➢ Generally, ICH team sends official meeting notes within a week
  - ➢ Automatically adopted unless issues flagged within a week of transmittal

- ❖ **Managing the Listserv:**
  - ➢ Meeting materials are only distributed to listserv members
  - ➢ To join the listserv, email ich.info@dc.gov

- ❖ **Feedback/Concerns/Questions:**
  - ➢ Reply all to listserv emails to include forum co-chairs for awareness as reps

Live Notes on Welcome & Agenda Review

Introductions:

❖ **ICH Lead:**

➢ Theresa Silla (Director, ICH)

❖ **Co-chairs:**

➢ Kelly Sweeney McShane (President and CEO, Community of Hope)

➢ Lindsay Curtin (Interim Deputy Administrator, Strategic Planning and Data Division (SPDD, DHS)

❖ **Presenters:**

➢ Elisabeth Young (Deputy Chief of Policy and Programs, TCP)

❖ **Callers:**

➢ *33 – Chris Cole (PFFC)

Meeting Agenda

I.   Welcome, Agenda Review, & Housekeeping (5 mins)

II. Discussion (55 mins)

   a) Status of Annual Update & Homeward DC 3.0 (5 mins)

   b) FY24 Key Performance Indicators (25 mins)

   c) PIT Methodology (25 mins)

III. System Check-In (20 mins)

IV. Announcements & Reminders (5 mins)

V.   Summary & Adjournment (5 mins)

Status of Progress Report & Work Plan

- ❖ **FY24 Key Performance Indicators (KPIs) available for review and integration!**
  - ➢ Outstanding Deliverables:
    - ✓ Progress Report (Annual Update) to integrate data
    - ✓ Work Plan to account for implications on priorities/projects
  - ➢ Timing:
    - ✓ ICH Strategic Planning CMTE & WGs to review in Dec and January
    - ✓ ICH Team to update deliverables for CMTE and WG review in February
    - ✓ ICH Full Council to adopt updated deliverables in March

- ❖ **Homeward DC 3.0: Timeline & Approach**
  - ➢ Feedback to explicitly account for the close out of Solid Foundations and the development of HWDC 3.0 in the Work Plan
  - ➢ Upcoming 12/17 ICH Strategic Planning CMTE Meeting for preliminary proposal

Homeward DC 3.0 Timeline & Approach

- ❖ **Jan – March:**
  - ➢ Detailed Review of Status & Outcomes
    - ✓ HWDC 2.0: 12 Goals & 160+ Activities/Strategies
    - ✓ Solid Foundation: 7 Objectives & 47 Strategies

- ❖ **April – June:**
  - ➢ Reviewing Available versus Ideal Interventions,
  - ➢ Modeling System Flow & Scenarios for Expanding Capacity,
  - ➢ Prioritizing Outstanding Work & Emerging Areas of Concerns
  - ➢ Evaluating whether subsystem specific Strategic Plans are warranted

- ❖ **July – Sept:**
  - ➢ Drafting, reviewing, and finalizing appropriate Strategic Plan(s)
  - ➢ Ideally, one comprehensive plan that speaks to all subsystems

- ❖ **Upshot:**
  - ➢ Strategic Planning Committee likely needs to meet monthly in 2025, starting in January

Live Notes on Status of Annual Update

- ❖ **LC (DHS):** This all makes sense and knowing the amount of work that goes into a 5 year plan, meeting monthly makes a lot of sense. Also want to ensure we have youth providers participating in this meeting so their perspective is considered and weaved int the decision.
  - ➢ **TS (ICH):** Yes, absolutely. We can make a concerted effort to have them integrated. We will highlight this to the Youth CMTE.
  - ➢ **ER (ICH):** A lot has shifted on the youth side in terms of program inventory over the years, so these conversations have begun in the Youth space. Absolutely.
  - ➢ **RW (DC Kids):** Yes, excited to be here and participate. It will be important to make sure youth providers are involved.

Meeting Agenda

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Key Performance Indicators for FY24

DISTRICT OF COLUMBIA CONTINUUM OF CARE

Key Performance Indicators (KPIs)

- **KPIs were established to monitor performance toward meeting the District's goals for the CoC**, as outlined in *Homeward DC*. Based on metrics used by HUD, the ICH, TCP, and DHS selected the CoC's KPIs as the metrics were most aligned with Homeward DC's vision of making homelessness *rare, brief, and non-recurring.*

- **The CoC has used the same metrics since FY16**, the year *Homeward DC* was established; tracking the same metrics over time helps us better understand trends.

- **KPIs focus on programs that serve households (individual and family households) who experienced homelessness at some point during the fiscal year** – *information from outreach, emergency shelter, transitional housing programs in HMIS are all included.*

- **The CoC's KPIs are deduplicated counts of the**:
    - Number of households served throughout the fiscal year and at each year's PIT count
    - Number of households exiting the CoC for permanent destinations
    - Number of households returning to the CoC after an exit (with 6-12 mos.)
    - Number of households experiencing homelessness for the first time
    - Average length of time households experience homelessness

Key Performance Indicators (KPIs)

- Today's information is primarily designed to given a high-level overview of system performance on the KPIs for FY24 with comparative information dating back to FY16.

- Each of the subsequent sets of graphs will show the annual number of households served (families and singles are charted separately) along with information from another of the KPIs mentioned on the previous slides.

- TCP will provide more contextual information and information on performance during FY24 by category in 2025. This will include drill downs into subpopulations like:
  - Households experiencing chronic homelessness
  - Youth/Seniors
  - Gender identity and sexual orientation categories
  - Race/ethnicity identification
  - Veterans
 - Long stayers/households newer to the system

Family Subsystem

- The CoC served **1,431 families** in FY24 *(as reported in HMIS) in the CoC's outreach, shelter, and transitional housing providers.*
  - *System expansion and a larger number of families served in FY24 who were still in shelter or transitional at the end of FY23 account for the year-to-year increase.*

- KPIs for FY24 suggest that entries among families newly experiencing homelessness is having the largest impact in the overall number of families served, though the CoC served roughly the same amount of newly experiencing families in FY24 as it did in FY23 (despite the increase in families served overall).

- Families returning to the CoC within 6-12 months of their exit remains low in comparison to the overall number of families served and the FY24 figure is consistent with FY23 as well.

- Although Length of Stay in Short Term Family Housing is still around 90 days, the average continuous time families experience homelessness (time in shelter and/or transitional) increased by 16 days in FY24.

KPI 1: Number of households served throughout the fiscal year *– per HMIS, in FY24 1,431 families were served at least one time during the year by an HMIS participating outreach, shelter, and/or transitional housing provider.*
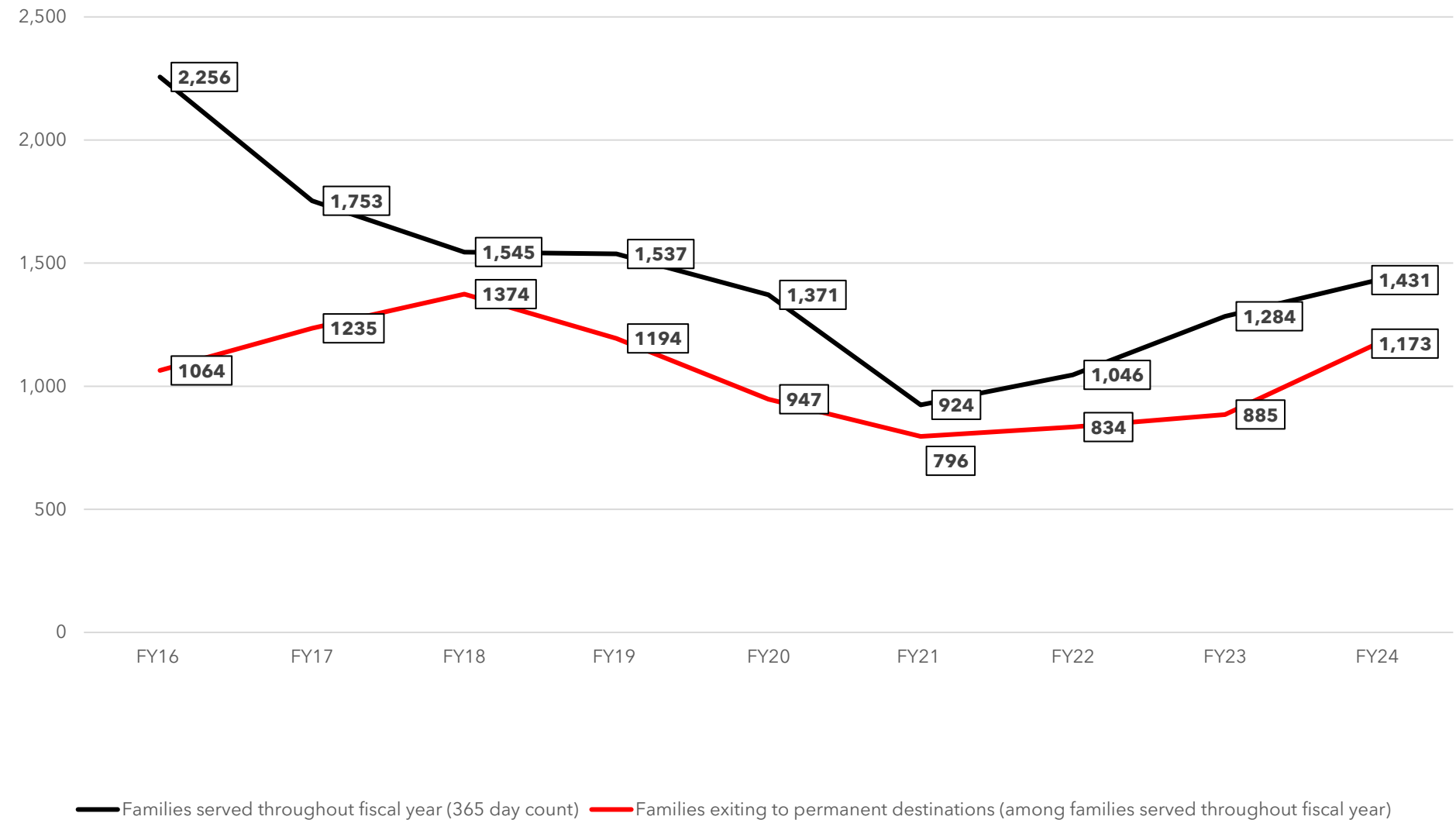
Number of households served at PIT *–*
539 families were served on the night of the 2024 PIT Count.

Family System: Families Served Throughout Fiscal Year vs. Families Served at PIT

Families served at Point in Time (single day count)
Families served throughout fiscal year (365 day count)
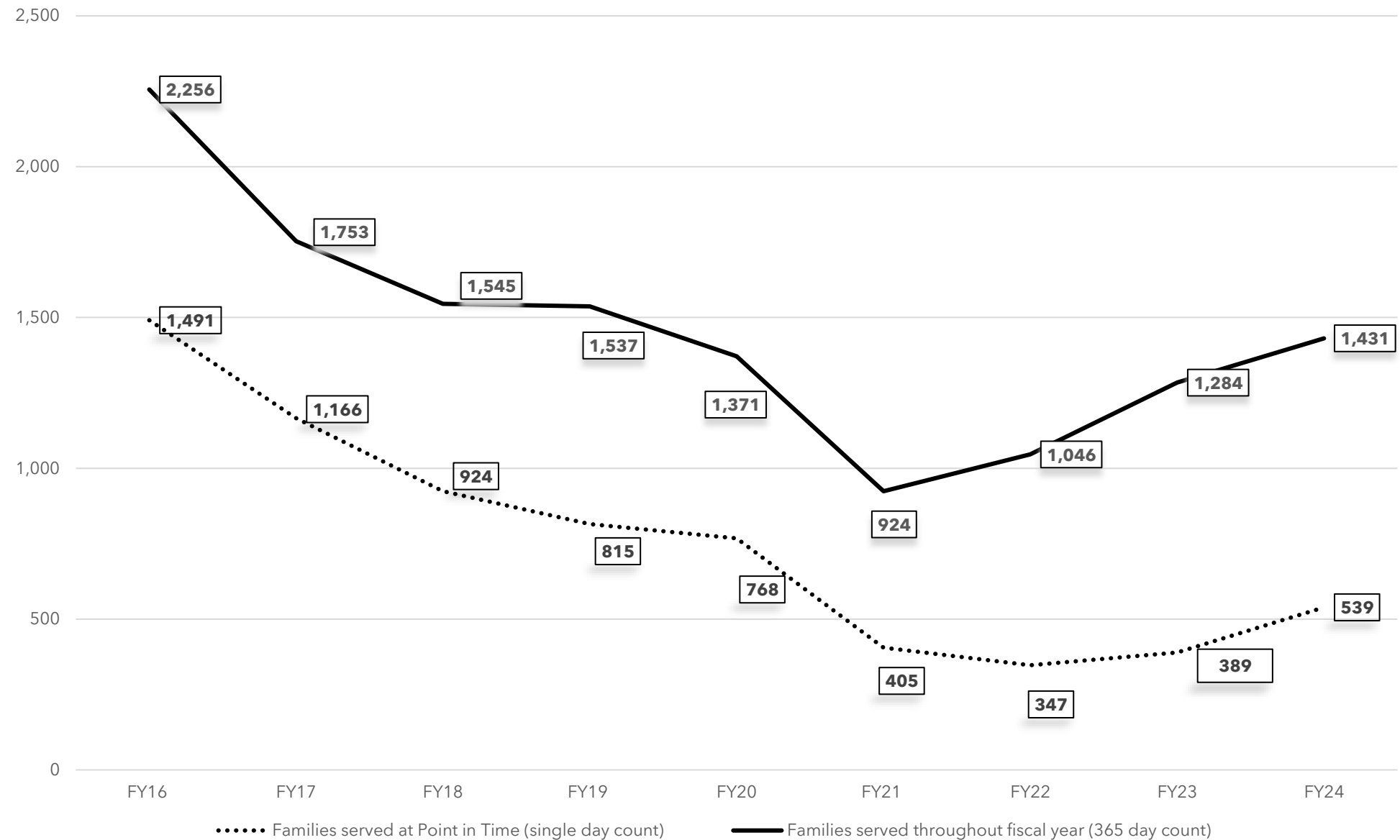
**Family System: Families Served Throughout Fiscal Year & Families Exiting to Permanent Destinations**

KPI 2: Number of households exiting the CoC for permanent destinations - *includes exits (as documented in HMIS) from the program types named above to subsidized resources like PSH and RRH, but also exits to unsubsidized housing and friend/family reunification when it's understood by the case manager that the reunification is intended to be permanent.*

Chart data:

	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24
Families served throughout fiscal year (365 day count)	2,256	1,753	1,545	1,537	1,371	924	1,046	1,284	1,431
Families exiting to permanent destinations (among families served throughout fiscal year)	1064	1235	1374	1194	947	796	834	885	1,173

KPI 3: Number of households returning to the CoC after an exit (with 6-12 mos.) – *the number of families that previously exited to (what was intended to be) a permanent housing destination but returned to shelter within 6-12 months of their exit.*
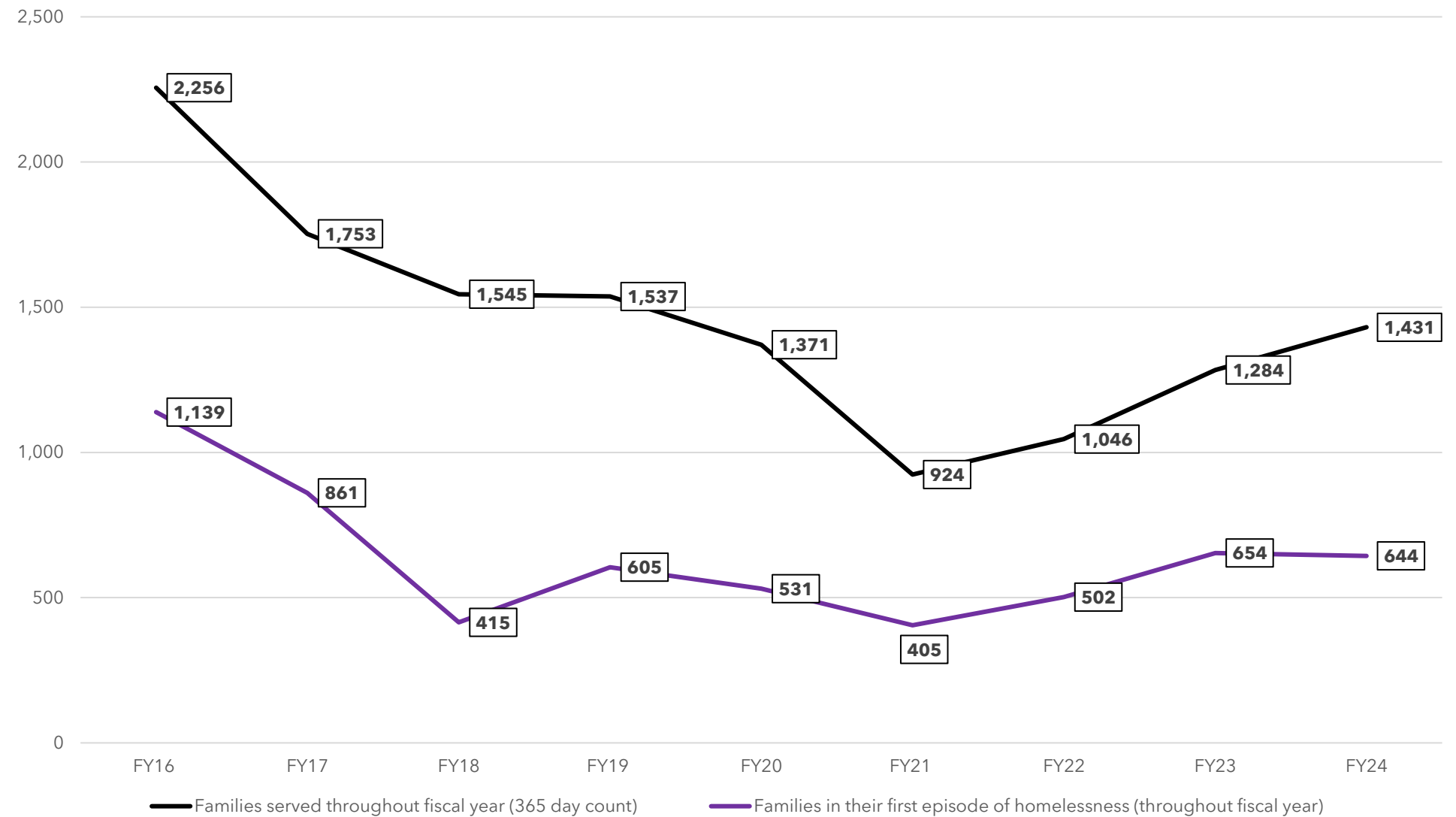
Households are counted here if they returned to shelter in FY24, but their exit may have occurred in FY23 or FY24.

Family System: Families Served Throughout Fiscal Year
& Families Returning to Shelter w/in 6-12 mos. of CoC Exit

Families served throughout fiscal year (365 day count)

Families returning to shelter w/in 6-12 mos. of exit (among families served throughout fiscal year)
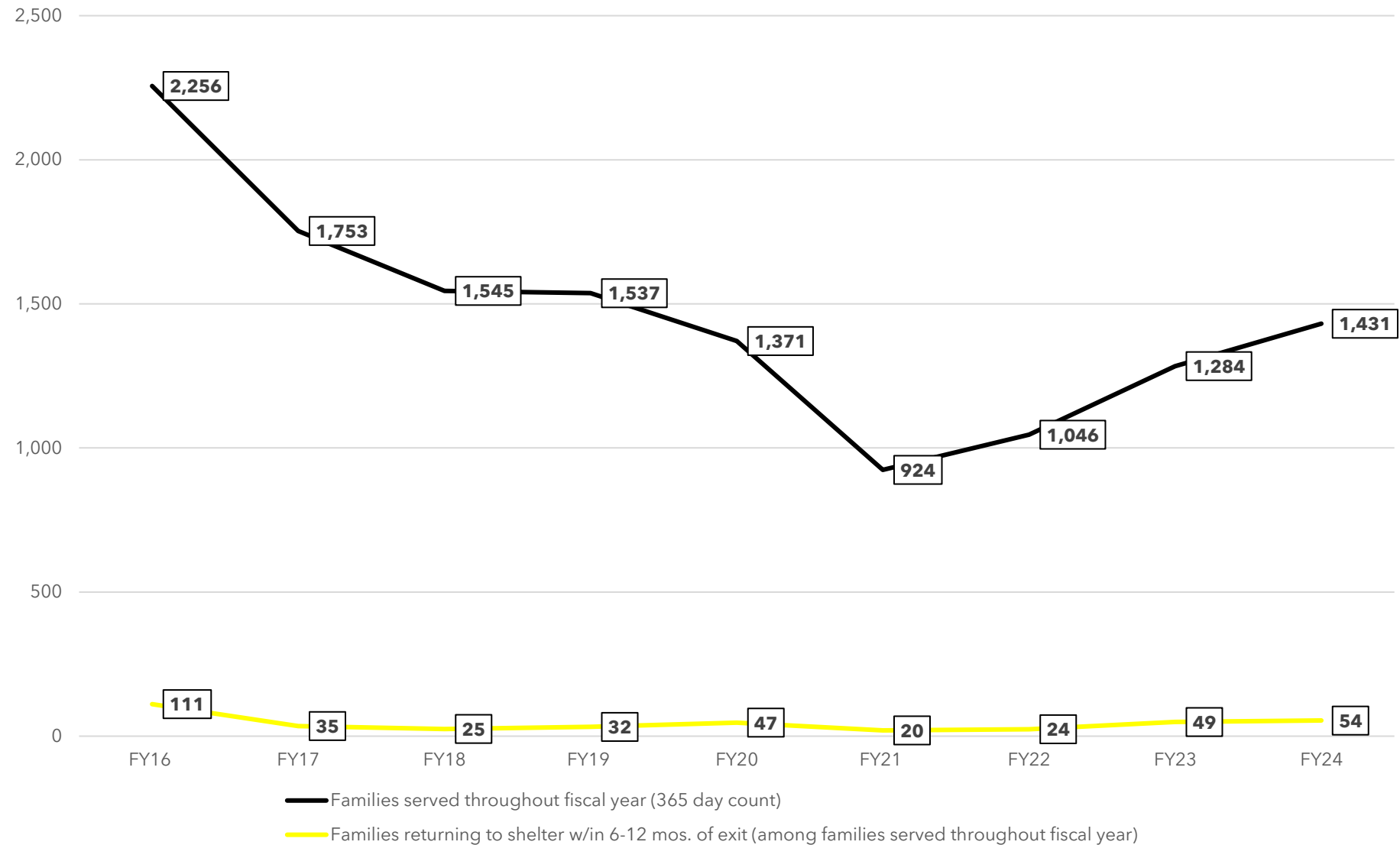
KPI 4: Number of households experiencing homelessness for the first time – *the number of families who are newly experiencing homelessness and/or those who have not been served previously by the CoC, per the information gathered in HMIS.*

Family System: Families Served Throughout Fiscal Year & Families Experiencing Homelessness for the First Time
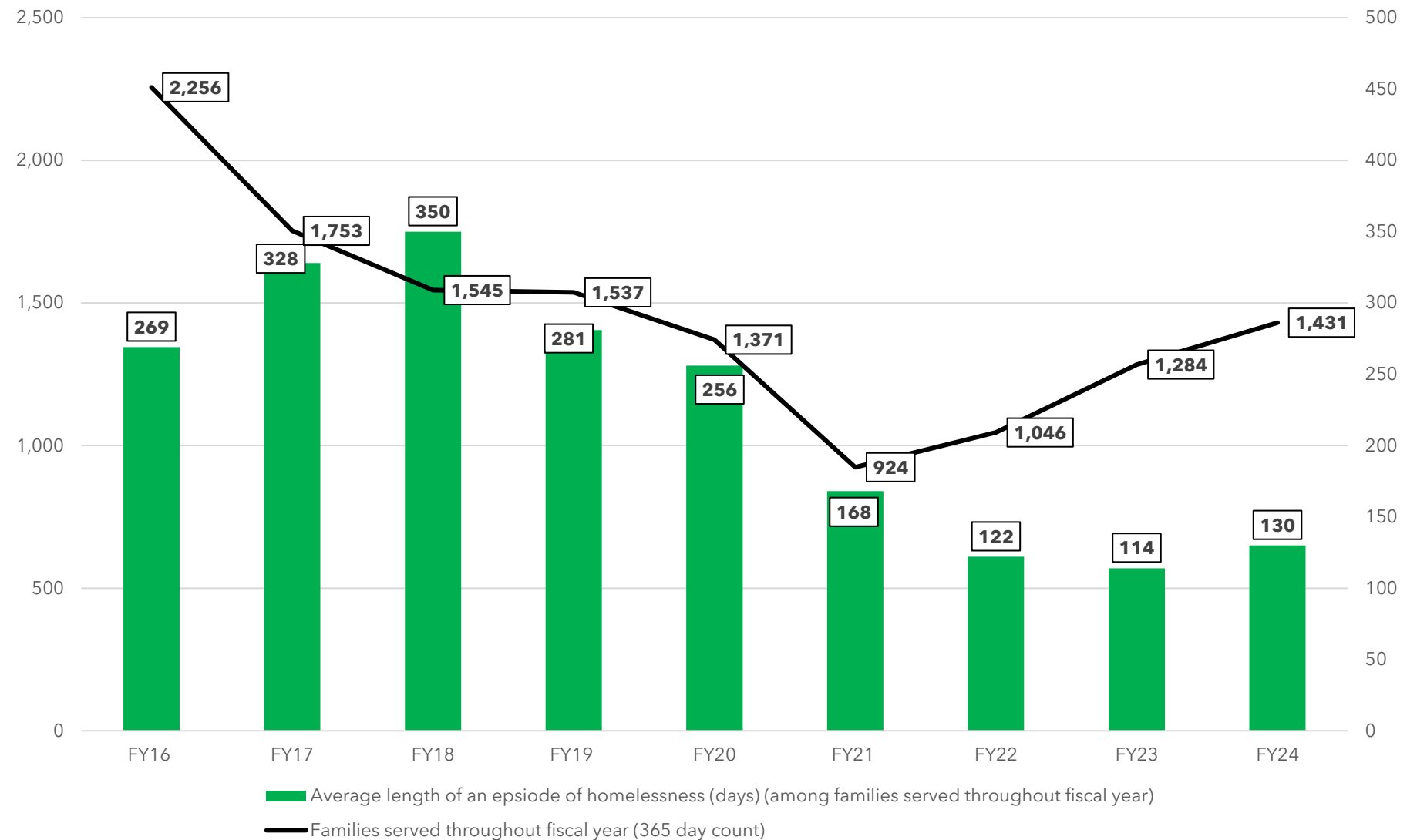
Families served throughout fiscal year (365 day count):
- FY16: 2,256
- FY17: 1,753
- FY18: 1,545
- FY19: 1,537
- FY20: 1,371
- FY21: 924
- FY22: 1,046
- FY23: 1,284
- FY24: 1,431

Families in their first episode of homelessness (throughout fiscal year):
- FY16: 1,139
- FY17: 861
- FY18: 415
- FY19: 605
- FY20: 531
- FY21: 405
- FY22: 502
- FY23: 654
- FY24: 644

— Families served throughout fiscal year (365 day count)
— Families in their first episode of homelessness (throughout fiscal year)

KPI 5: Average length of time households experience homelessness – *the cumulative, concurrent time families served during the FY interacted with CoC's outreach, shelter, or transitional programs during their current episode of homelessness, expressed as an average.*

Time prior to FY24 is included if the stay began in a previous fiscal year.

Distinct episodes of homelessness over time are not aggregated; only the continuous episode that fell at least in part in FY24 is included.

Family System: Families Served Throughout Fiscal Year vs. Avg. Length of Time Families Experience Homelessness (Days)

Legend:
- Average length of an epsiode of homelessness (days) (among families served throughout fiscal year)
- Families served throughout fiscal year (365 day count)

Bar values (Average length of episode, days):
FY16: 269, FY17: 328, FY18: 350, FY19: 281, FY20: 256, FY21: 168, FY22: 122, FY23: 114, FY24: 130

Line values (Families served throughout fiscal year):
FY16: 2,256, FY17: 1,753, FY18: 1,545, FY19: 1,537, FY20: 1,371, FY21: 924, FY22: 1,046, FY23: 1,284, FY24: 1,431
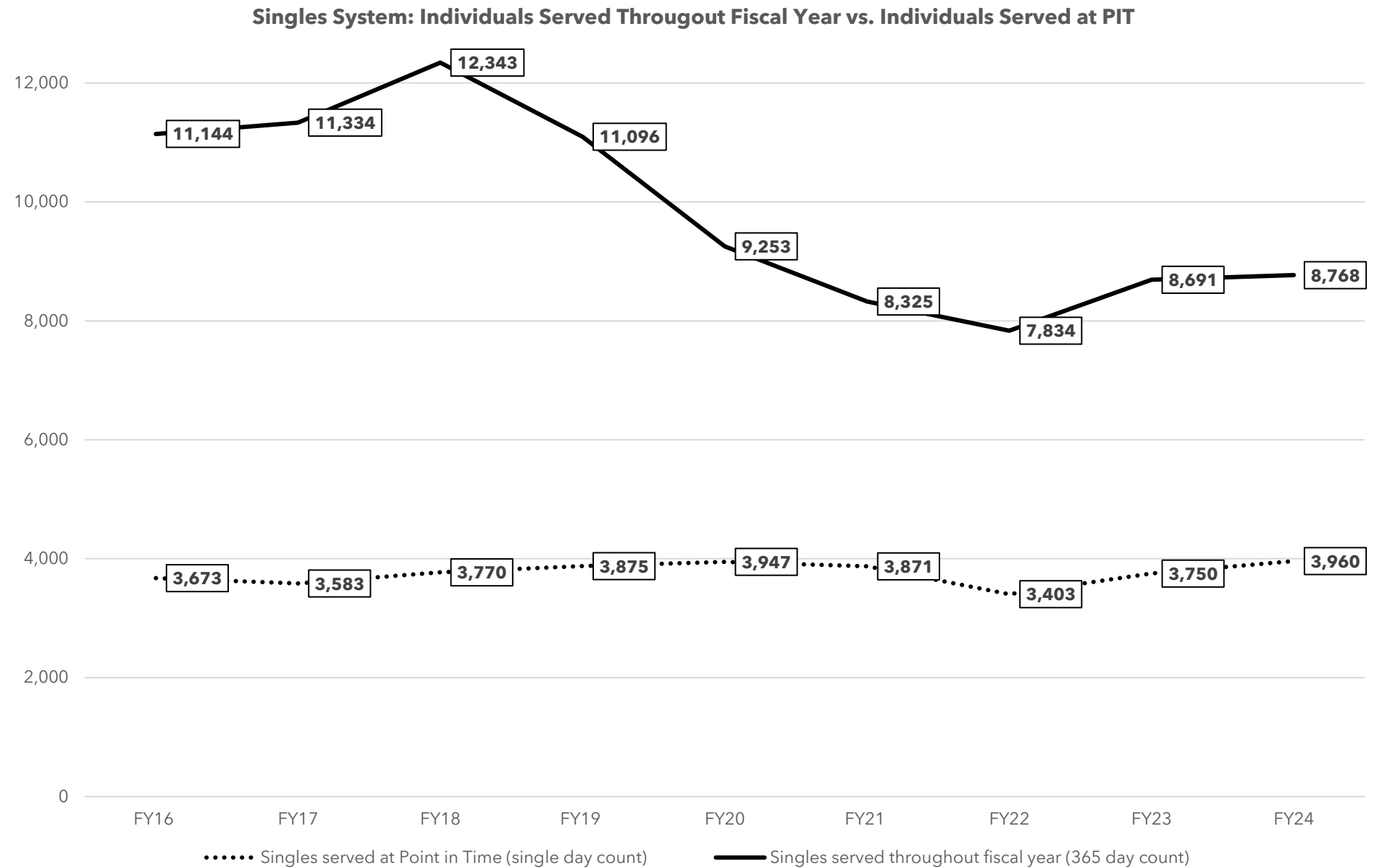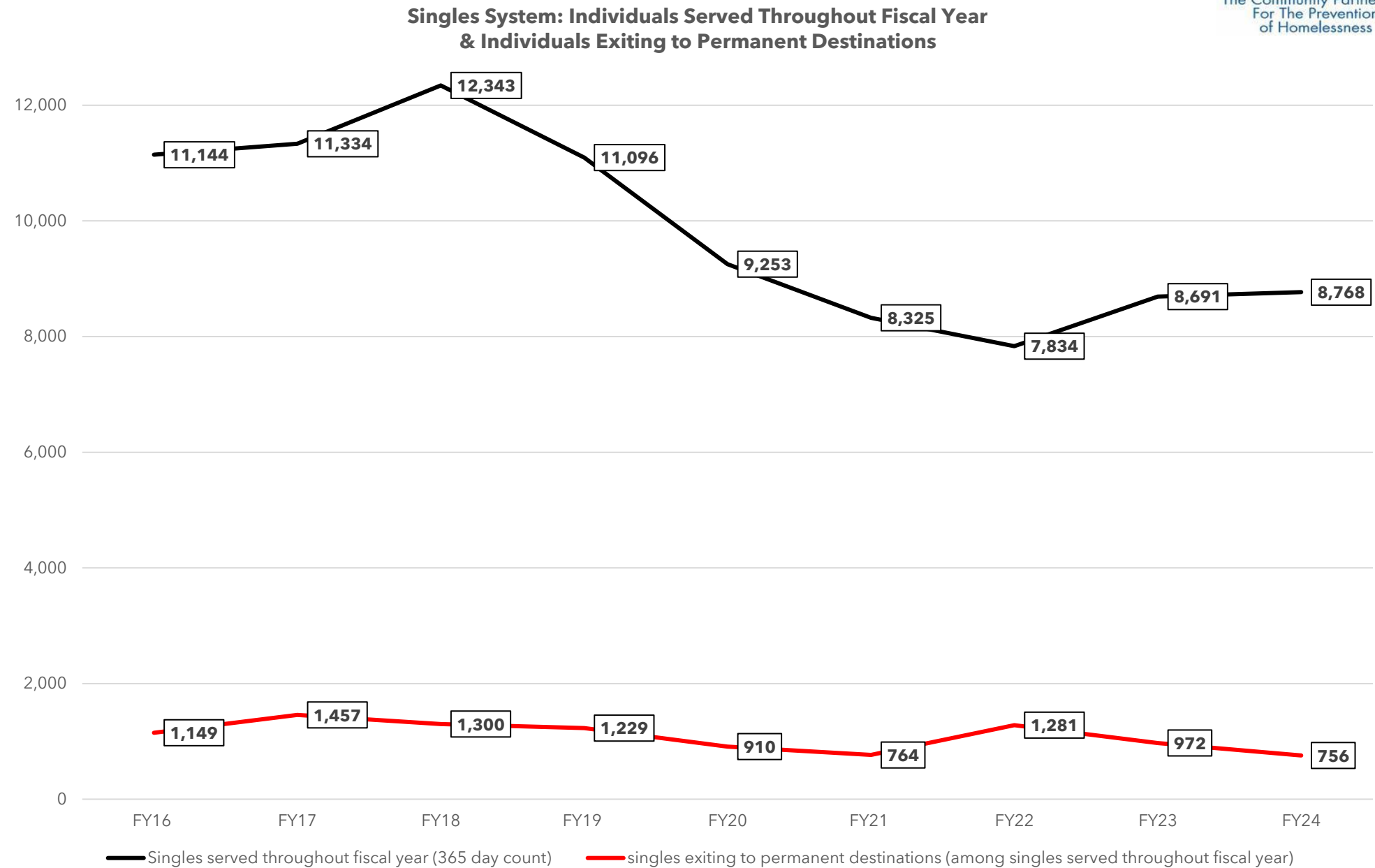
Singles Subsystem

- The CoC served **8,768 unaccompanied individuals** in FY24.
  - *Includes number of persons, as reported in HMIS, from the CoC's outreach, shelter, and transitional housing providers.*
  - *Only slightly higher than the FY23 figure of 8,691.*

- While the number served increased in FY24, the count is still lower than prior to the public health emergency (PHE).

- Unlike the family system, the trend line for the annual number of singles more dynamic than the PIT count, where the trend in the single day count has been flatter over time.
  - This has historically meant that there is greater turnover – more people using the shelter system for shorter stints over time – in the singles subsystem which is highlighted in the KPI information.

- There were fewer exits to permanent housing in FY24 than the last two years and the number is roughly the same as it was in FY21; the number of exits have decreased as placements into RRH programs have slowed (since programs were newly opened in FY21).

- Average length of time experiencing homelessness increased in FY24 after several years, though persons returning to shelter within 6-12 months decreased significantly which may be having an inadvertent negative impact on LOTH.

KPI 1: Number of households served throughout the fiscal year – *per HMIS, in FY24 8,768 single individuals served at least one time during the year by an HMIS participating outreach, shelter, and/or transitional housing provider.*

Number of households served at PIT – *3,960 single individuals were served on the night of the 2024 PIT Count.*
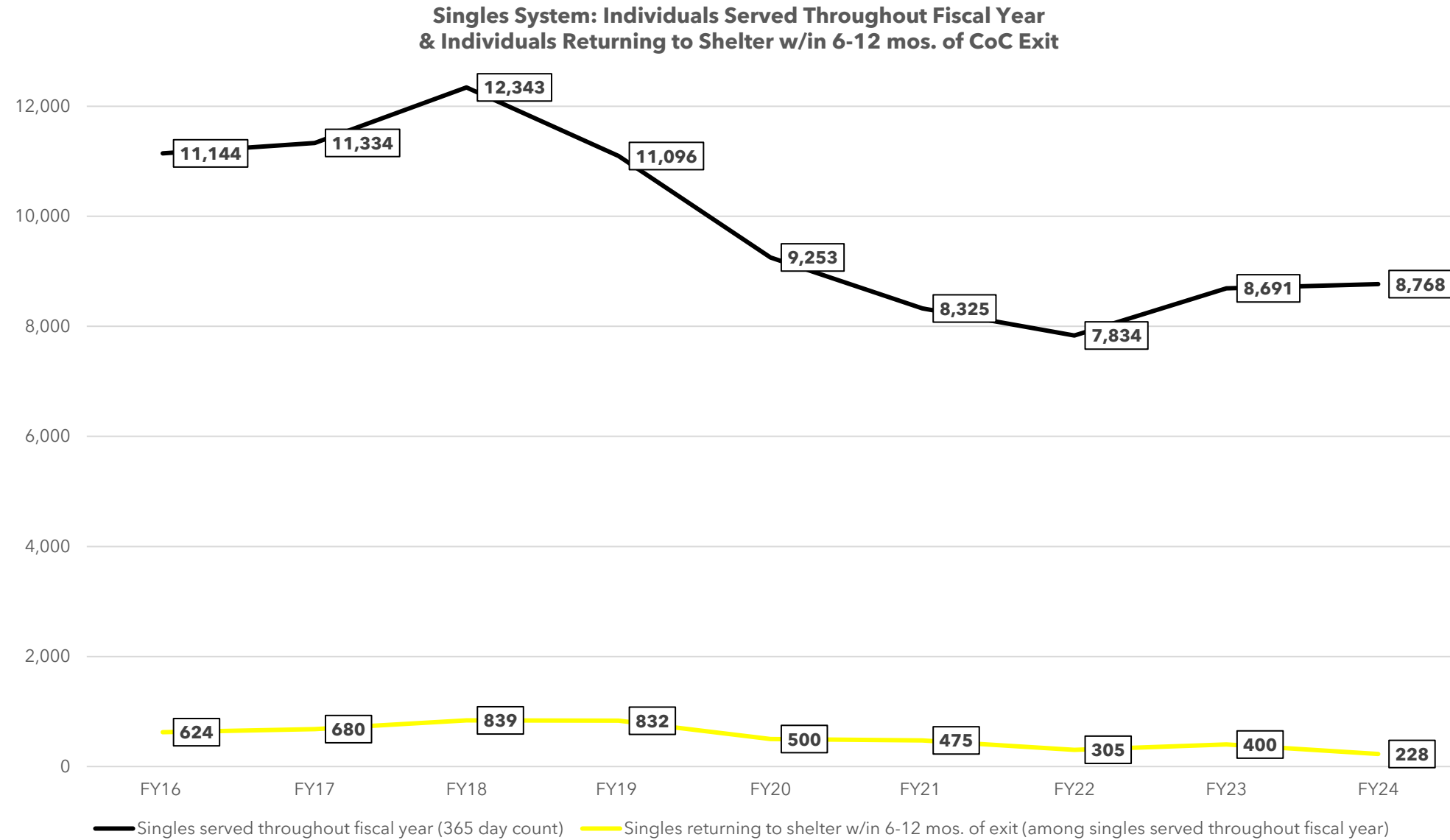
Singles System: Individuals Served Througout Fiscal Year vs. Individuals Served at PIT

Legend:
······· Singles served at Point in Time (single day count)
——— Singles served throughout fiscal year (365 day count)

Fiscal year (365 day count) values: FY16 11,144; FY17 11,334; FY18 12,343; FY19 11,096; FY20 9,253; FY21 8,325; FY22 7,834; FY23 8,691; FY24 8,768

Point in Time values: FY16 3,673; FY17 3,583; FY18 3,770; FY19 3,875; FY20 3,947; FY21 3,871; FY22 3,403; FY23 3,750; FY24 3,960

KPI 2: Number of households exiting the CoC for permanent destinations - *includes exits (as documented in HMIS) from the program types named above <u>to</u> subsidized resources like PSH and RRH, but also exits to unsubsidized housing and friend/family reunification when it's understood by the case manager that the reunification is intended to be permanent.*
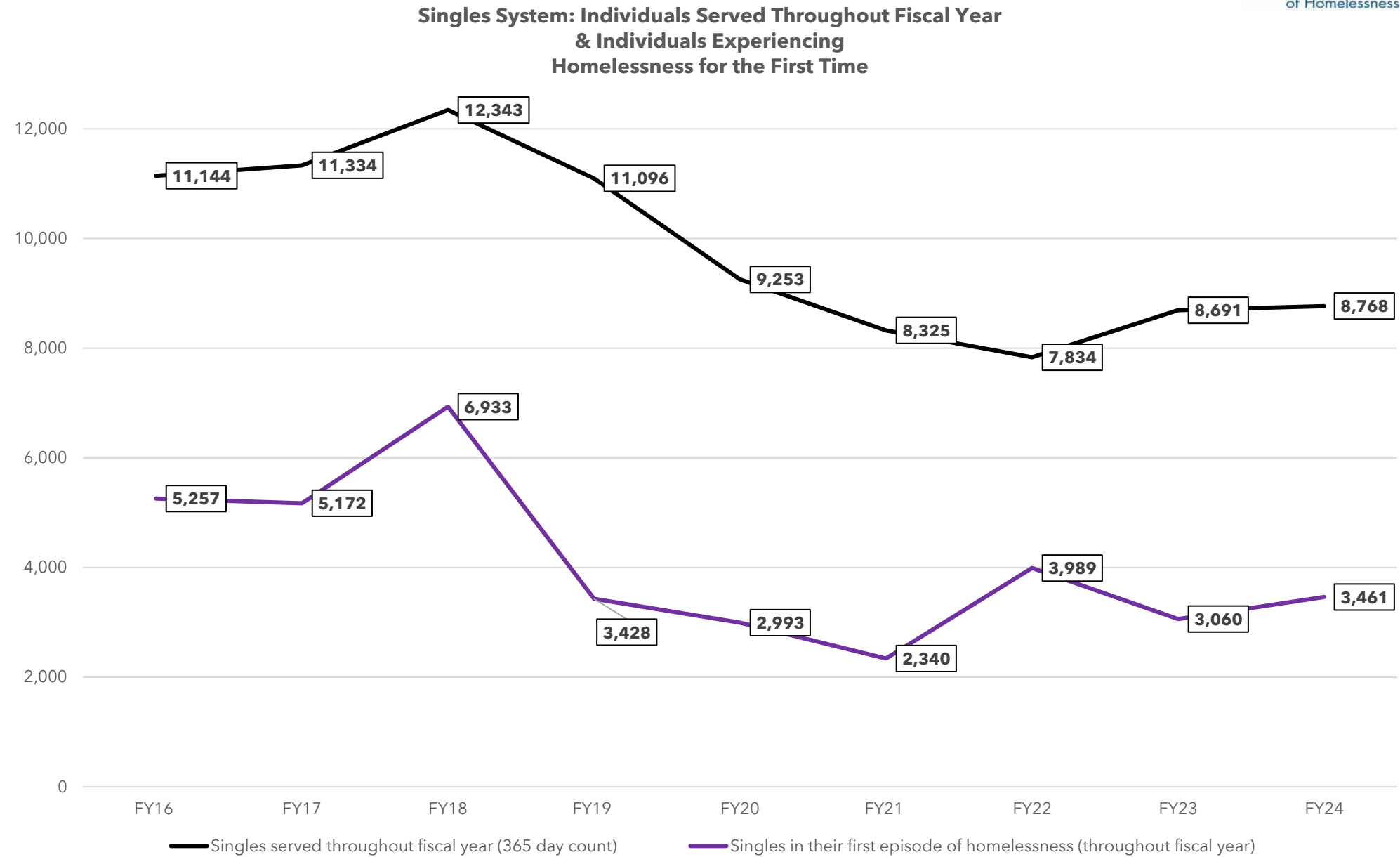
Singles System: Individuals Served Throughout Fiscal Year & Individuals Exiting to Permanent Destinations

Singles served throughout fiscal year (365 day count):
- FY16: 11,144
- FY17: 11,334
- FY18: 12,343
- FY19: 11,096
- FY20: 9,253
- FY21: 8,325
- FY22: 7,834
- FY23: 8,691
- FY24: 8,768

singles exiting to permanent destinations (among singles served throughout fiscal year):
- FY16: 1,149
- FY17: 1,457
- FY18: 1,300
- FY19: 1,229
- FY20: 910
- FY21: 764
- FY22: 1,281
- FY23: 972
- FY24: 756

The Community Partnership For The Prevention of Homelessness

KPI 3: Number of households returning to the CoC after an exit (with 6-12 mos.) *– the number of single individuals that previously exited to (what was intended to be) a permanent housing destination but returned to shelter within 6-12 months of their exit.*

Households are counted here if they returned to shelter in FY24, but their exit may have occurred in FY23 or FY24.

Singles System: Individuals Served Throughout Fiscal Year & Individuals Returning to Shelter w/in 6-12 mos. of CoC Exit

	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24
Singles served	11,144	11,334	12,343	11,096	9,253	8,325	7,834	8,691	8,768
Singles returning	624	680	839	832	500	475	305	400	228

— Singles served throughout fiscal year (365 day count)
— Singles returning to shelter w/in 6-12 mos. of exit (among singles served throughout fiscal year)

KPI 4: Number of households experiencing homelessness for the first time *– the number of single individuals who are newly experiencing homelessness and/or those who have not been served previously by the CoC, per the information gathered in HMIS.*

Singles System: Individuals Served Throughout Fiscal Year & Individuals Experiencing Homelessness for the First Time

Singles served throughout fiscal year (365 day count):
- FY16: 11,144
- FY17: 11,334
- FY18: 12,343
- FY19: 11,096
- FY20: 9,253
- FY21: 8,325
- FY22: 7,834
- FY23: 8,691
- FY24: 8,768

Singles in their first episode of homelessness (throughout fiscal year):
- FY16: 5,257
- FY17: 5,172
- FY18: 6,933
- FY19: 3,428
- FY20: 2,993
- FY21: 2,340
- FY22: 3,989
- FY23: 3,060
- FY24: 3,461

KPI 5: Average length of time households experience homelessness *– the cumulative, concurrent time single individuals served during the FY interacted with CoC's outreach, shelter, or transitional programs during their current episode of homelessness, expressed as an average.*

Time prior to FY24 is included if the stay began in a previous fiscal year.

Distinct episodes of homelessness over time are not aggregated; only the continuous episode that fell at least in part in FY24 is included.

Singles System: Individuals Served Throughout Fiscal Year vs. Avg. Length of Time Experiencing Homelessness (Days)

Legend:
- Average length of an episode of homelessness (days) (among singles served throughout fiscal year)
- Singles served throughout fiscal year (365 day count)

Line values (Singles served throughout fiscal year):
- FY16: 11,144
- FY17: 11,334
- FY18: 12,343
- FY19: 11,096
- FY20: 9,253
- FY21: 8,325
- FY22: 7,834
- FY23: 8,691
- FY24: 8,768

Bar values (Average length of an episode of homelessness, days):
- FY16: 247
- FY17: 126
- FY18: 113
- FY19: 175
- FY20: 160
- FY21: 179
- FY22: 178
- FY23: 184
- FY24: 229

Questions?

Live Notes on FY24 KPIs

❖ **JD (WLCH):** For exits to permanent destinations, do you have data for where people go?

➢ **ER (ICH):** TCP will provide population deep dives and breakdown of exits by destination and program type in January.

➢ **JD (WLCH):** Will we eventually see charts of permanent destinations minus RRH?

➢ **TS (ICH):** Joshua, heads up that families are generally connected to RRH first before they are triaged to PSH, as appropriate.

Live Notes on FY24 KPIs

- ❖ **Umi (Advocate):** Is RRH a permanent exit? Why? Isn't that statistic that more than half who leave shelter with RR end up back at Virginia Williams seeking help?

    - ➤ **TS (ICH):** HUD classifies temporary housing as shelter and transitional housing. Any rental unit with a lease in the household's name is a permanent housing destination. Because a lease to a unit is different from a program where clients do not have a lease and must comply with program rules.

    - ➤ **Umi (Advocate):** A rental unit with a lease for 18 months. That is what RR is, EIGHTEEN MONTHS. Does HUD know this?

    - ➤ **TS (ICH):** Yes, HUD is familiar with the time limited nature of RRH program model.

Live Notes on FY24 KPIs

- **AR (MK):** Is this first time ever? or first experience in DC in x# of years?
  - **EY (TCP):** First time within the overall period. They could have experienced well before that.
  - **AR (MK):** So, if you left 12 months and 1 day before, then you would be newly experiencing?
  - **EY (TCP):** Yes, for the purpose of the KPI's, we are restricting it to this 6 – 12 month window.
- **LA (FP):** overall a higher percentage of families are not new to the system?
  - **EY (TCP):** About 45% of those counted were new to the system. It's pretty consistent.
  - **TS (ICH):** Part of the confusion is trying to understand whether if someone was in our system during the last FY period, and this one.
  - **EY (TCP):** They would be counted in both. These are de-duplicated counts, but there is overlap when the straddle both years, but the overall number served is what we are focusing on.

Live Notes on FY24 KPIs

- ❖ **Ms. Naomi (PFFC):** How does the immigrant's influx affect these metrics?
- ❖ **RW (PFFC):** How Many People Have The System Housed This Year opposed To How Many People Died While Being Matched to a Housing Subsidy?
  - ➢ **RE (PFFC):** 110 Died Unhoused and 104 matched. We are not getting better with case managers processing documents, it's really sad. These numbers came from TCP yesterday. Not having case managers to do the documentation or are not passionate about getting it done. These numbers are overwhelming.
  - ➢ **EY (TCP):** It's hard for us to look at this data every day. It really puts things into focus. Appreciation of you and everyone who puts this memorial together. Important to highlight as we are looking at these numbers.
  - ➢ **TS (ICH):** The length of time that these folks have been matched is really important for us to consider.
  - ➢ **LA (FP):** That really reflects the disaster of getting individuals into housing after they are matched.

❖ **Umi (Advocate):** This is why housing first as it has been implemented isn't working. There are people who will get themselves together and there are those who aren't. Our people need to step up. Refuse to go to rehab and demand an apartment. While I'm upset with these numbers, we need to do better. There are people with no addictions, that are at the end of the line. Those who aren't on drugs are not considered vulnerable and are at the back of the line and don't get an apartment. I'm tired of it.

➤ **RE (PFFC):** I'm a product of Housing First and have 11 years clean and sober. It worked for me. It works for people. The case management is a problem. Who was processing the documents as they died waiting?

➤ **TS (ICH):** Thank you both for your powerful testimony.

❖ **KSM (COH):** We have more vouchers than ever, we are housing fewer than ever. Can we do focused training? Process is too long at DCHA. Family homelessness is increasing.

➢ **TS (ICH):** On the individual side we are housing a lot less people – 200 less than last year. On the family side, I saw us housing 300 more families than last year. Is the difference about RRH which doesn't rely on DCHA? Or is it families can get TAH/PSH?

➢ **KSM (COH):** I think I'm foreshadowing changes in RRH – with it being cut in half and what it's going to be bringing.

➢ **TS (ICH):** The progress report can be backwards and forward looking!

➢ **KSM (COH):** There are a lot of exit notices out for FRSP, I believe the stabilizing number for the total number at any given time is about half of where we've been historically in the past so there will be a cap on the amount of RRH spots available in 2025.

➢ **TS (ICH):** We will take this concern and make sure that we are better understanding this for families, especially the RRH slots. Calling out how RRH on the Individual and Family side is the engine that gets people out faster.

Live Notes on FY24 KPIs

- ❖ **RE (PFFC):** As of two weeks ago 329 families were searching for housing, 50 just became eligible that week and then 11 were found ineligible for income/criminal background, and 9 had leased up already. So in total, this is only 388 families and there are 2000 families being exited from RRH. 1300 vouchers – 388 is a very low number. I got this data from DCHA.

- ❖ **Ms. Naomi (PFFC):** Die while waiting for housing.....in the District of Columbia. DC is a city that ran well!!! DC has more vouchers than ever but housing less people than ever! "F". 2000 being exited from RR? We're dealing with real people's lives. DC touts a AAA rating with a surplus.....HOUSING INSECURITY is defined by which group?

  - ➢ **TS (ICH):** Ms. Naomi, Triple AAA ratings are defined by Moody's Investors Service. See Press Release from the OCFO: https://cfo.dc.gov/release/moodys-affirms-district-columbias-aaa-rating

Meeting Agenda

I. Welcome, Agenda Review, & Housekeeping (5 mins)

II. **Discussion (55 mins)**

   a) Status of Annual Update & Homeward DC 3.0 (5 mins)

   b) FY24 Key Performance Indicators (25 mins)

   c) **PIT Methodology (25 mins)**

III. System Check-In (20 mins)

IV. Announcements & Reminders (5 mins)

V. Summary & Adjournment (5 mins)

DELIBERATIVE PURPOSES ONLY | SEND COMMENTS/QUESTIONS TO ICH.INFO@DC.GOV

Overview

- **The Point-in-Time Count (PIT) Count" creates a snapshot of the scope and scale of homelessness** in the District on a given day.

- **It is required of every community that receives federal homelessness assistance funds** from the U.S. Dept. of Housing and Urban Development (HUD) through its Continuum of Care program.

- **The purpose of the PIT Count is to enumerate families and individuals experiencing "literal homelessness"**, by HUD's definition this includes individuals and family households that:
  - *"Has a primary nighttime residence that is a public or private place not meant for human habitation", or*
  - *"Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs).*

- PIT does not include other living arrangements other than what is outlined above.

Where does the data come from?

"Has a primary nighttime residence that is a public or private place not meant for human habitation"

"Is living in a publicly or privately operated shelter designated to provide temporary living arrangements"

Unsheltered

PIT Night Street Surveys

Day After PIT Night Drop-in Surveys

Sheltered

HMIS ES/TH

Non-HMIS ES/TH

DV ES/TH

Unsheltered Data

PIT Night Surveys

- Entire District divided into 24 "neighborhood teams".

- Each neighborhood is further divided into "zones", volunteer surveyor pairs get a "zone" to canvass and complete surveys with individuals staying outside.

- Around 300 volunteer surveyors are needed, all surveyors are trained in advance on the survey (Survey123 ArcGIS app) and engagement techniques, canvassing lasts from around 8pm to 2am.

- Each neighborhood team is led by skilled outreach who know the area, up-to-date "hotspot" info is provided to teams.

Day After PIT Night Surveys in Drop-in Centers and Meal Programs

- The morning after drop-in centers and meal programs conduct the same survey asking where individuals stayed the previous night.
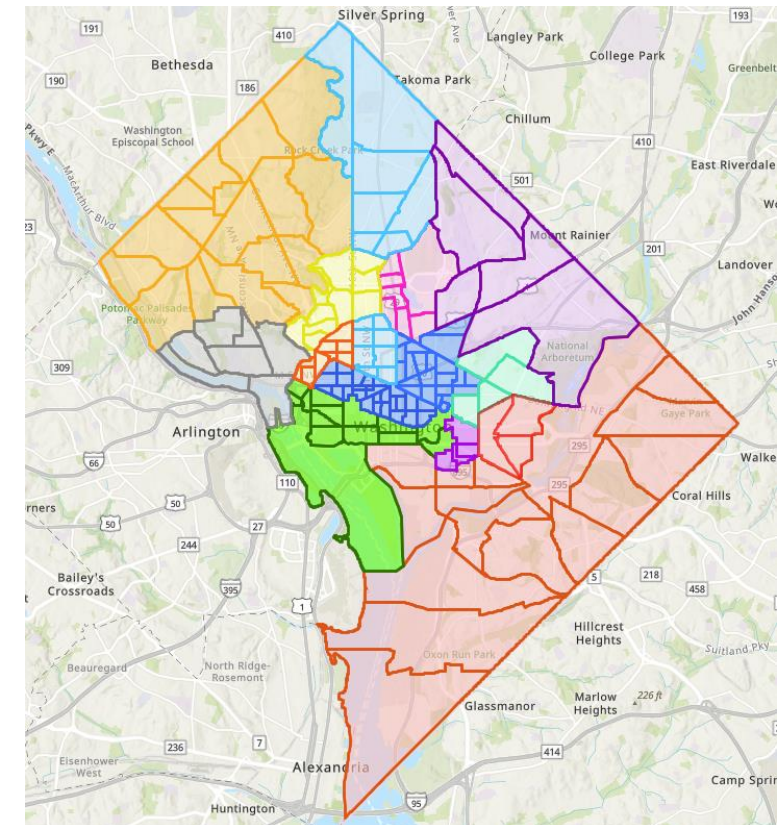
Sheltered Data

Homeless Management Information System (HMIS)

- Over 80% of all shelter and transitional housing is contained in DC's HMIS.

- HMIS participating providers enter data as they normally do, TCP requests they review data for the night of PIT and make corrections where necessary.

- TCP pulls program data from all types of shelter and transitional housing programs for the night of PIT.

Non-HMIS Programs

- Nighttime programs (ES/TH) that do not participate in the District's HMIS, usually privately-funded and faith-based programming.

- TCP coordinates with these programs to provide by name data of the households in those programs as of the night of the PIT Count, including all data elements collected in the PIT survey and HMIS.

Domestic Violence Programs

- Nighttime programs (ES/TH) serving survivors of domestic violence do not typically participate in the District's HMIS.

- TCP coordinates with these programs to provide program-by-program aggregate data on the numbers and demographic characteristics of the households in those programs as of the night of the PIT Count.

How does it all come together?

PIT Night Surveys

+

Day After PIT Surveys

+

HMIS Data

+

Non-HMIS Data

De-duplicated based on name and other identifiers

+

DV Data

Aggregate numbers are added to the deduplicated number.

=

Total PIT Count

Demographic data is extrapolated to total number to account for missing data. (Per HUD requirements)
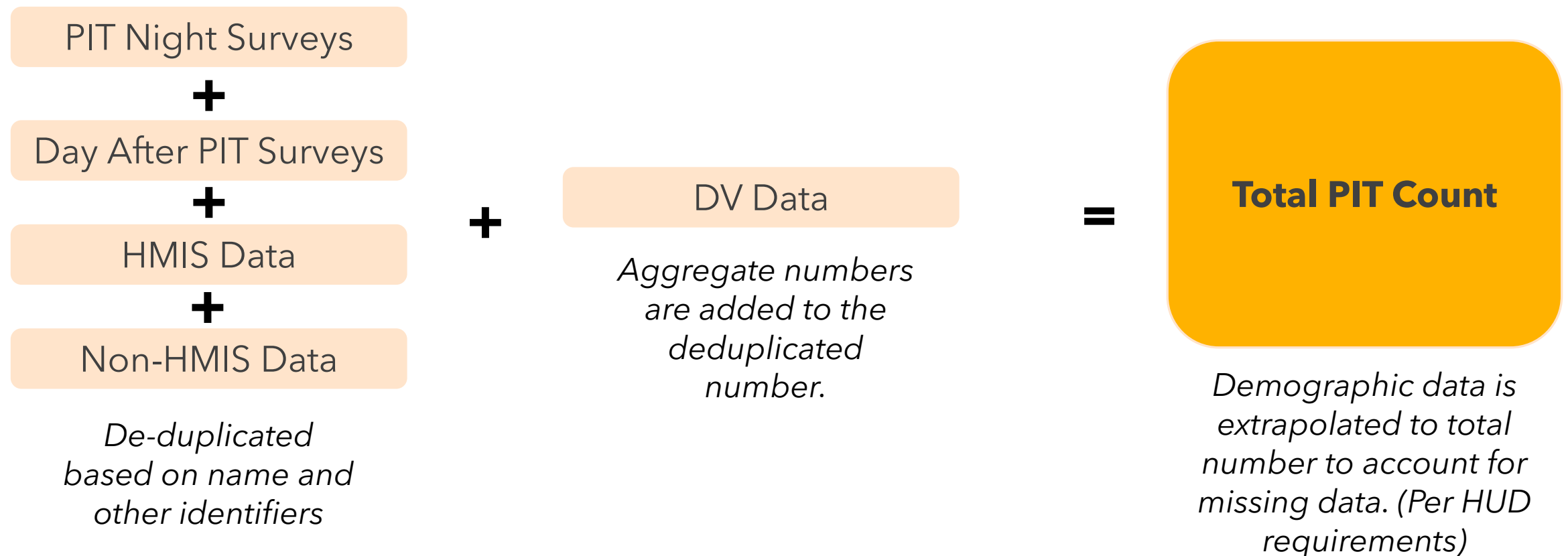
Regional PIT Count

- **The Metropolitan Washington Council of Governments Homelessness Committee** produces an annual regional report of homelessness comprising the eight jurisdictions in the region: Montgomery County CoC, Prince George's County CoC, City of Alexandria CoC, Arlington County CoC, Fairfax County CoC, Loudon County CoC, Prince William County CoC, and the District of Columbia CoC.

- **As a courtesy to MWCOG each CoC has coordinated on a single night to conduct their PIT Counts.** This year due to concerns surrounding the interruption of the inauguration on the regional PIT date (Jan. 22nd), DC, Montgomery County, and Prince George's County will conduct their counts on a separate night (Jan. 29th).

- **The DC CoC has requested to conduct a regional data "bump" to learn of any overlap between jurisdictions due to the different PIT Count nights.**

Questions?

WWW.COMMUNITY-PARTNERSHIP.ORG

Live Notes on PIT Methodology

❖ **EB (DCCADV):** Could you talk about the difference between PIT and HIC numbers? E.g. would the max # of people in transitional housing for PIT be the # of transitional units in HIC or are there some units/people counted for one and not the other?

➢ **EY (TCP):** Point in Time (PIT) – is the count of people. Housing Inventory Count (HIC)– Count of Actual Inventory of temporary/shelter beds and permanent housing that our CoC has.

❖ **RE (PFFC):** No Couch surfers counted so still does not reflect correct data.

➢ **TS (ICH):** The Point in Time Count and how to count people experiencing homelessness is defined by HUD.

➢ **RE (PFFC):** Well HUD has inaccurate number as well

➢ **TS (ICH):** Here are resources from the HUD Exchange related to the PIT Count and the Housing Inventory Count: https://www.hudexchange.info/programs/hdx/pit-hic/#2024-pit-count-and-hic-guidance PIT and HIC are defined for the NATION by HUD. Different from Moody's Investor Services who defines and rates credit for Countries, Cities, Corporations, etc.

➢ **Ms. Naomi (PFFC):** About HUD: https://youtu.be/Mi9sjhISYfg?si=ANWADCEje2xoRTU5 Please take a peak.

Meeting Agenda

I. Welcome, Agenda Review, & Housekeeping (5 mins)

II. Discussion (55 mins)

III. **System Check-In (20 mins)**

    a) **Emerging or Ongoing Concerns (10 mins)**

    b) **Full Council: 12/10 Debrief & 03/11 Prep (10 mins)**

IV. Announcements & Reminders (5 mins)

V. Summary & Adjournment (5 mins)

Emerging or Ongoing Concerns

- ❖ ==% of Single Adults Matched to Housing Who Died (in FY24?)==
  - ➢ 104 of the 110 individuals
  - ➢ 57 out of 90 individuals

- ❖ HUD CoC NOFO Ranking
  - ➢ Requests for debrief
  - ➢ Suggestion to incorporate an appeals process

- ❖ CAHP Coordination & Referrals
  - ➢ Support in filling vacancies

- ❖ Others?

Live Notes on Emerging/Ongoing Concerns

❖ **LA (FP):** There is not a process for an agency to appeal the HUD CoC NOFO ranking.

 ➢ **CR (Pathways):** Years ago there was a process whereby the lowest ranking programs that were put up not to be funded could publicly make their case to the continuum during in-person meetings. They would present their case – talk about why the program is important, etc. This wasn't a perfect process, but it was a process. Ranking doesn't tell me much, I'm just thankful that we get funded.

 ➢ **TS (ICH):** Important to recognize that the ranking committee decided to insert new programs higher up in the ranking process. What we are seeing from HUD, last year a program wasn't fully funded. As we are moving forward, we might be seeing situations where we are getting less and less dollars from HUD. This is a good time to look at this process including the appeals process.

 ➢ **CR (Pathways):** It wasn't a great process- kind of felt like Hunger Games but agree it would be good to have some kind of process to appeal a decision or a process for an org to provide more info if something was missing that the ranking committee didn't understand.

Meeting Agenda

I.   Welcome, Agenda Review, & Housekeeping (5 mins)

II. Discussion (55 mins)

III. **System Check-In (20 mins)**

   a)   Emerging or Ongoing Concerns (10 mins)

   b)   **Full Council: 12/10 Debrief & 03/11 Prep (10 mins)**

IV. Announcements & Reminders (5 mins)

V.   Summary & Adjournment (5 mins)

Prep for 03/11 Full Council

We need your support!

- ❖ Ideating Agenda – Content & Format
  - ➢ Introduce the new Community Representatives & Leaders
    - ✓ Goal to approve 2024 ICH Full Council Nominees & Leaders nominated in December and reviewed in January and February

  - ➢ Launch new Workgroups (Expanding Opportunities & Supporting Justice) &
  - ➢ Share key takeaways from Annual Progress Report
    - ✓ Goal to adopt the Comprehensive Work Plan & FY24 Annual Progress Report

  - ➢ Invite Mayor for a homeless services specific budget engagement event to inform her Proposed Budget
    - ✓ Goal to inform the Mayor's Proposed Budget before release versus commenting on the budget after it is issued

- ❖ Securing Meeting Space:
  - ➢ Do you have or know of a space to accommodate us?
  - ➢ Email ich.info@dc.gov

Live Notes on Full Council

❖ **ER (ICH):**

  ➢ Leadership Slate Nomination Form: https://app.smartsheet.com/b/form/e3f2c6ea52bd4af1b0cab680a8ff42e5

  ➢ Full Council Community Seats: https://app.smartsheet.com/b/form/d36b5ff87ae34791a6afe8d3cc14a03e

For Reference:
12/10 ICH Full Council Highlights

Email ich.info@dc.gov for Meeting Materials

Format & Content

Pre-Meeting

❖ System Check-In

❖ Discussion – FY26 Budget Engagement Strategies

Full Council

❖ Public Comments

❖ System Check-In

➢ Significant Updates & Landscape Shifts

➢ Constituent Concerns (from pre-meeting)

❖ Governance

➢ Annual Responsibilities & Timeline

➢ Status of the Council

➢ 2024 Nominations

➢ Forums & Work Plan – Basis of Leadership Slates

ICH Call for Nominations

What are the nominations for?
- ❖ Full Council Community Representatives [here](#).
  - ➢ There are nine (9) available seats across Service Provider, Lived Experience, Advocacy and Business/Private Sector categories.
- ❖ ICH Forum Leadership Slates [here](#).
  - ➢ Representatives on each Committee and Workgroup should reflect the diversity and interest of the constituents they represent and the expertise relevant to the forum's scope, priorities and projects.

Deadlines:
- ❖ Nominations of other individuals are due by EOD Friday, 01/03 to allow time for ICH follow up and confirm their acceptance of the nomination.
- ❖ Self-Nominations are due by EOD Friday, 01/10.

Learn More: Attend ICH Office Hours on Thursday, 12/19!

Meeting Agenda

I. Welcome, Agenda Review, & Housekeeping (5 mins)

II. Discussion Items (55 mins)

III. System Check-In (20 mins)

IV. **Announcements & Reminders (5 mins)**

   a) DCPS: Winter Ready DC *NEW*

   b) DHS: Virginia Williams Family Resource Center is Relocating! *NEW*

   c) HUD: Advancing Equity in Local Housing Development *NEW*

   d) NAEH: Disparities in Homeless Services Workforce *NEW*

   e) NAEH: Surveys on Lived Experience *NEW*

   f) NIDA: Lived and Living Experience WG *NEW*

   g) OSSE: DC Child Care Subsidy Program *NEW*

   h) OSSE: Homeless Education Program

   i) PFFC: Advocacy Day, 12th Annual Memorial, and Vigil

   i) TCP: DC Point in Time *NEW*

V. Summary & Adjournment (5 mins)

NOTE:
- Announcements are not vetted for accuracy and/or quality.
- If you or your organization have an announcement that you would like us to share during ICH forums, please email information, ideally a slide with the relevant details to: ICH.INFO@DC.GOV

DCPS: Winter Ready DC *NEW*

winter ready DC

PUBLIC SERVICE COMMISSION
District of Columbia

Your Energy. Your Voice.

Get the supplies you need to prepare your home

District residents can receive a free home weatherization item (while supplies last) and get information on utility assistance programs.

Shepherd Park/Juanita E. Thornton Library
7420 Georgia Ave NW
December 3, 2024 — 4-6pm

Benning/Dorothy I. Height Library
3935 Benning Rd NE
December 4, 2024 — 4-6pm

Woodridge Library
1801 Hamlin St NE
December 5, 2024 — 4-6pm

Parklands-Turner Library
1547 Alabama Ave SE
December 10, 2024 — 4-6pm

Southwest Library
900 Wesley Pl SW
December 17, 2024 — 4-6pm

Shaw/Watha T. Daniel Library
1630 7th St NW
December 18, 2024 — 4-6pm

Tenley-Friendship Library
4450 Wisconsin Ave NW
December 19, 2024 — 4-6pm

Scan the code to register to attend for FREE!

dcpsc.org/**WinterReadyDC**

Virginia Williams Family Resource Center is moving on December 23

DC DEPARTMENT of HUMAN SERVICES GOVERNMENT OF THE DISTRICT OF COLUMBIA MURIEL BOWSER, MAYOR

SERVICES AVAILABLE AT VWFRC:

Homeless and Homeless Prevention	• Emergency Rental Assistance • Housing Resources • Homeless Diversion Services • Emergency Family Housing • Community-Based Resources
Public Benefits	• TANF • Food Stamps • Medicaid • Childcare Subsidies for families working on their TANF goals.

- On **December 23, 2024,** the Virginia Williams Family Resource Center (VWFRC) will relocate from its current location at 920-A Rhode Island Avenue NE to the **first floor of DC Department of Human Services (DHS) headquarters located at 64 New York Avenue NE.**
- VWFRC's relocation will allow DHS to achieve cost savings and improve its collaborative service delivery model to families in coordination with other DHS programs and partner agencies.
- Agencies and organizations currently co-located at VWFRC will also move to 64 New York Avenue NE:
  - District Alliance for Safe Housing (DASH),
  - Child and Family Services Agency (CFSA),
  - Office of the State Superintendent of Education (OSSE), and
  - Housing Our Newborns, Empowering You (HONEY).
- DHS will continue to provide in-person and virtual eligibility screening at VWFRC, and services to District families will continue uninterrupted before, during, and after the relocation.

WHAT YOU WILL NEED TO BRING WITH YOU TO VWFRC TO ACCESS THE FAMILY EMERGENCY SHELTER:

- Identification
- Birth Certificates for each family member
- Proof of Income
- Proof of District residency if not established through identification

HUD: Advancing Equity in Local Housing Development *NEW*

View the Guide

New Briefs Show Disparities in Homeless Services Workforce

Two new briefs from the Alliance's Homelessness Research Institute show how race and domestic partnership status disparately impact the economic well-being of workers in the homeless services field.

Increasingly Unsustainable: Unpartnered Homeless Services Workers Struggle to Make Ends Meet

Race-ing to Thrive: Homeless Service Workforce Survey Reveals Low Salaries (and Other Challenges) More Greatly Impact People of Color

Read the Report

Read the Report

NAEH: Surveys on Lived Experience *NEW*

Surveys on Lived Experience

The Alliance's Homelessness Research Institute has just released two new surveys, to gather more information about how people with lived experience are involved and integrated into homeless services systems.

Survey responses will close on January 6, 2025.

Lived Expert Survey

This survey asks about experiences working or volunteering in the homeless response system as a person with lived expertise of homelessness. Please only complete this survey if you have experienced homelessness and provided homeless services at some point during your life.

>> Take the Survey

Survey for Directors and Leadership at CoCs and Organizations

This survey aims to better understand how the homeless response system partners with people with lived expertise of homelessness. This survey is intended for leaders and directors that coordinate and/or provide resources to people experiencing homelessness in the United States. To complete the survey, the respondent(s) will need to consider basic information about your organization's structure, strategy, planning process, staff and budget. You may choose to complete the survey with a colleague.

>> Take the Survey

NIDA: Lived and Living Experience WG *NEW*

NIDA is Seeking People with Lived and Living Experience for a New Workgroup

Are you passionate about making sure the perspectives of people who use or have used drugs are incorporated into research? Do you want to help shape expectations for meaningfully engaging people with lived and living experience of substance use in research?

The National Institute on Drug Abuse (NIDA) is launching a working group to the National Advisory Council on Drug Abuse (NACDA) made up of people with lived or living experience (PWLLE) with drug use. The primary purpose of the group will be to advise on ways to enhance and increase meaningful engagement of PWLLE with drug use in NIDA-funded research. Workgroup members will provide input and feedback to help NIDA co-create standards for engagement of PWLLE in research that will serve as a resource for researchers and PWLLE about NIDA's expectations regarding engagement in research.

NIDA is seeking workgroup members who identify as having current or former experience with substance use or substance use disorder, or as a family member or caregiver of someone who does. The workgroup will meet for 1-2 hours approximately 3-4 times a year during 2025 and potentially in 2026. Workgroup meetings will be virtual to facilitate broad participation from around the U.S. Access to Zoom via computer, phone, or tablet will be necessary to participate. Workgroup members will be paid $200 per meeting as compensation for their time and there will be no requirements for work outside of meeting times. Workgroup meetings will not be public, but workgroup membership will be public information shared on NIDA's website. Registered lobbyists are not eligible to serve on this workgroup.

If you are interested in participating in this opportunity, please send a brief personal statement in any format (written, audio, or video recorded) to PWLLEworkgroup@nida.nih.gov by January 10th, 2025. In your statement, you might include:

- How your relevant lived or living expertise would be an asset to the workgroup.
- A brief description of any substance use-related research you have been involved in before in any capacity (researcher, advisor, or participant).
- If you are comfortable, please share your geographic and demographic (age, race/ethnicity, gender) information so we can insure we engage a diverse set of voices in the group.

Please reach out to PWLLEworkgroup@nida.nih.gov with any questions.

nida.nih.gov

People with Lived/Living Experience of Substance Use Workgroup

The National Institute on Drug Abuse (NIDA) recently announced a new working group to the National Advisory Council on Drug Abuse (NACDA) made up of people with lived or living experience (PWLLE) with drug use that will advise on ways to enhance and increase meaningful engagement of PWLLE with drug use in NIDA-funded research.

NIDA is seeking workgroup members who identify as having current or former experience themselves with substance use or substance use disorder, or as a family member or caregiver of someone who does.

Applications are due no later than January 10, 2025.

Learn More/Apply

OSSE: DC Child Care Subsidy Program *NEW*

The Child Care Subsidy Program helps DC families pay for the cost of child care. The program supports families with low and moderate incomes, or other special circumstances that create a need for child care assistance, to access high-quality education and care in the District.

Information for Families
To receive child care subsidies, a family must complete and submit an application for the DC Child Care Subsidy Program. The application is used to determine a family's eligibility based on factors such as need, income, and family size. Families who receive child care subsidies can choose from a wide range of licensed child development facilities or select an in-home care provider. The DC Child Care Subsidy Program will pay all or part of the family's child care costs directly to their child development facility or in-home provider. Depending on income, families may be required to pay a portion of the cost of child care directly to the facility.

How to Apply
Families may apply for the DC Child Care Subsidy Program online or in person at the DC Department of Human Services (DHS) or a Level II child care provider facility. Additionally, families experiencing homelessness may apply at the Virginia Williams Family Resources Center. More information on how to apply is available here.

Click here to complete the application process online

OSSE: Homeless Education Program

OSSE's Homeless Education Program has invited subject matter experts to present on a variety of topics that impact students and families experiencing homelessness.

1-hour webinar available to LEA and school employees, homeless liaisons, and community partners.

After registering, you will receive a confirmation email containing information about joining the webinar.

For any additional questions or technical assistance, please contact Tasheen Stallings at Tasheen.Stallings@dc.gov.

Upcoming SESSION(s):

Date: Wednesday, Jan. 8, 2025
Time: 10:30-11:30 am
Presenters: Catholic Charities and DHS Office of Migrant Services
Register: https://forms.office.com/g/rL3sNft12M

Date: Wednesday, Feb. 12, 2025
Time: 10-11 am
Presenters: OSSE's Post-Secondary and Career Education/DC TAG
Register: https://forms.office.com/g/NX6BFPvJYQ

Date: Wednesday, March 12, 2025
Time: 10:30-11:30 am
Presenters: Housing Up, Office of Tenants Advocates, and Housing Counseling Services
Register: https://forms.office.com/g/eHfV3gtLFZ

Date: Wednesday, April 9, 2025, SY24-25 Spring Professional Development Session (In-person)
Time: 8:30 am – 3:30 pm
Presenter: OSSE's Homeless Education Program
Location: OSSE 1050 First St. NE, Washington, DC 20002
Eleanor Holmes Norton Conference Rooms (First Floor)
Register: https://forms.office.com/g/5yTt3BjXpV

Date: Wednesday, May 14, 2025
Time: 1-2 pm
Presenter: OSSE's Homeless Education Program
Register: https://forms.office.com/g/9vV1np1fVE

PFFC: Advocacy Day, 12ᵗʰ Annual Memorial and Vigil

Advocacy Day
Purpose: Advocate to support people experiencing homelessness in the 2026 budget.
Date/Time: Thursday, December 19th, 2024 from 1 - 3pm
Location: Wilson Building, 1350 Pennsylvania Avenue NW

12ᵗʰ Annual Memorial and Vigil
Opening Service and Procession
Date/Time: December 20ᵗʰ, 2024 at 4pm
Location: Luther Pl Memorial Church, 1226 Vermont Ave NW

Remembering our Brothers and Sisters who died without the dignity of a home
Date/Time: December 21ˢᵗ, 2024 at 11:30 am
Location: Church of the Epiphany, 1317 G St NW

Point-in-Time DC Count

SAVE THE DATE:
2025 Point-in-Time Count
Wednesday, January 29, 2025

Good afternoon,

As you may know, at the start of every year The Community Partnership for the Prevention of Homelessness (TCP) conducts the annual Point-in-Time (PIT) Count on behalf of the District of Columbia; **the 2025 count is right around the corner, scheduled for the night of Wednesday, January 29th.** The annual count is one of the primary information sources for determining the needs of persons experiencing homelessness in the District and it helps us to better target resources as we work toward the goal of ending homelessness in our community.

With the assistance of homeless outreach professionals and community volunteers, on the evening of the PIT Count we will be canvassing the District's streets to count the number of unsheltered homeless persons living in the city and complete a short survey with them about their background and needs. At the same time TCP works with all the shelter and transitional housing programs operating in the District to collect information on the number and demographic characteristics of the families and individuals staying in these programs on the night of PIT.

We are currently working with homeless services agencies to build street count survey teams and will open volunteer registration in early January. If you would like to volunteer, keep an eye on your inbox for the registration announcement in the coming weeks. To learn more, visit our website: **www.DCPIT.org** and If you have questions about the count, please contact: **pit@community-partnership.org**.

We hope you will join us in January!
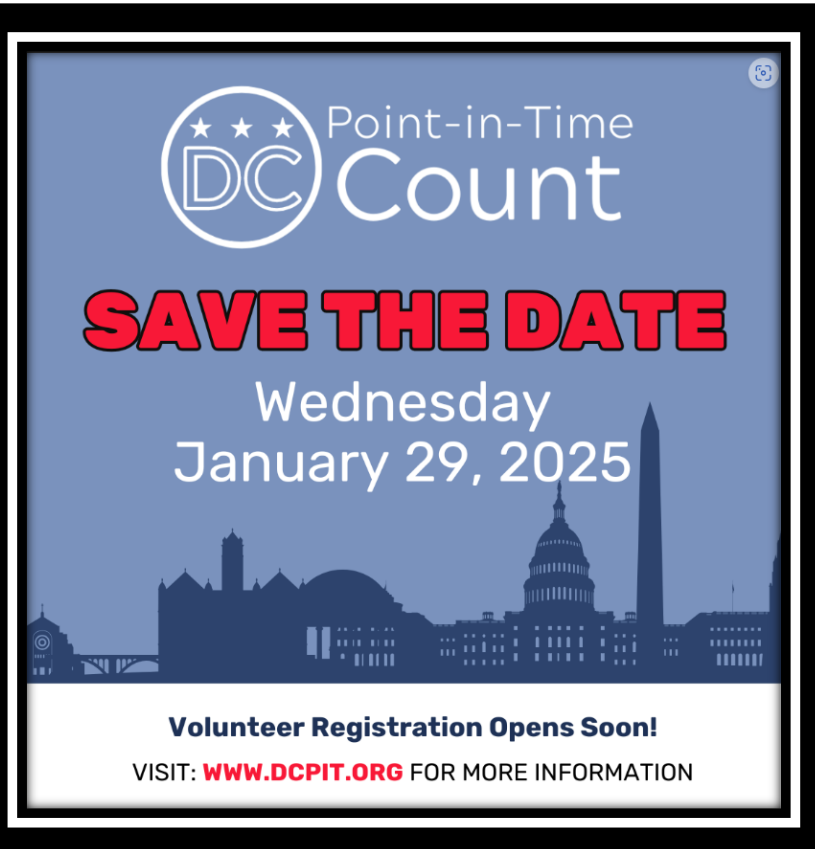
The Community Partnership for the Prevention of Homelessness
14 Kennedy Street NW, Washington, D.C., 20011 | 202-543-5298 | pit@community-partnership.org

Meeting Agenda

I. Welcome, Agenda Review, & Housekeeping (5 mins)

II. Discussion (55 mins)

III. System Check-In (20 mins)

IV. Announcements & Reminders (5 mins)

V. **Summary & Adjournment (5 mins)**

    a) Next Meeting: Tuesday, 01/28 from 2:30 – 4 pm. Calendar series forthcoming.