



***Interagency Council on Homelessness
Strategic Planning Committee***



29 October 2024

Updated: 29 October 2024



Convention for Recording ICH Committee & Full Council Meetings:

- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.



Forum for tracking progress on strategic planning initiatives & oversight of Single Adults System, Family System WG, Veterans NOW WG, & Youth CMTE



STRATEGIC PLANNING INFRASTRUCTURE



Strategic Planning CMTE			
<ul style="list-style-type: none"> • Strategic Planning to End Homelessness (5-Year), including Annual Updates. • Performance Planning for relevant activities under HWDC2.0 Implementation and CoC Operations. • Reviewing priorities and projects led by subsystem (Family, Single, Veteran, and Youth) workgroups and regional coordination efforts. 			
Family WG	Single Adult WG	Veterans WG	Youth WG
<ul style="list-style-type: none"> • Ending and preventing homelessness in the District for families • Targeting and prioritizing housing resources dedicated to families • Improving service delivery to clients served by dedicated housing 	<ul style="list-style-type: none"> • Ending and preventing homelessness in the District for single adults • Targeting and prioritizing housing resources dedicated to singles • Improving service delivery to clients served by dedicated housing 	<ul style="list-style-type: none"> • Ending and preventing homelessness in the District for Veterans • Targeting and prioritizing housing resources dedicated to Veterans • Improving service delivery to clients served by dedicated housing 	<ul style="list-style-type: none"> • Ending and preventing homelessness in the District for young adults • Targeting and prioritizing housing resources dedicated to young adults • Improving service delivery to clients served by dedicated housing

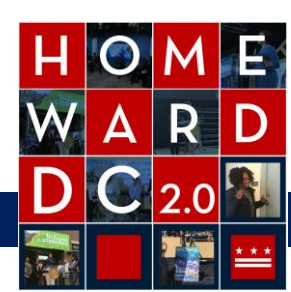
[DRAFT FY25 Work Plan](#) - For review and adoption at 11/12 Executive CMTE and 12/10 Full Council.

Strategic Planning CMTE Priorities & Projects



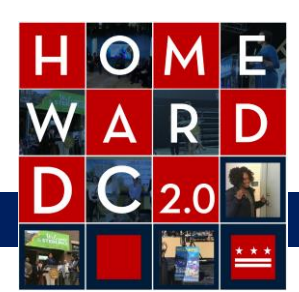
Priority	Projects
<p>Meeting the legislated mandates related to the Strategic Plan and Annual Updates in partnership with the Executive CMTE by:</p>	<ul style="list-style-type: none"> • Planning for and supporting the development of deliverables that meet the legislated mandates; • Reviewing readily available data that emerges from the legislated community-wide assessments and inventories to understand and support system-level planning; • Identifying and addressing barriers, challenges, and gaps in meeting legislated mandates; and • Tracking the shifting landscape, including implications across the subsystems.
<p>Developing and implementing a performance management framework for the housing resources dedicated to ending/preventing homelessness by:</p>	<ul style="list-style-type: none"> • Proposing a draft framework for: <ul style="list-style-type: none"> • A formal ICH Performance Plan for the Continuum of Care to be utilized by OCA starting FY25 and beyond and • Standard Work Plans for advancing ICH priorities and projects, complete with deliverables, timelines and metrics, starting CY24 and beyond. • Updating the proposed/draft framework or idea by integrating the feedback and • Finalizing the proposed/draft framework for adoption
<p>Reviewing priorities and projects led by the associated subsystem workgroups (Family System, Single Adult, Veterans, and Youth) and regional coordination efforts:</p>	<ul style="list-style-type: none"> • Ending and preventing homelessness in the District for all subpopulations, families, singles, veterans, and young adults. Focus: understanding demand vs supply, managing supply to meet demand, tracking progress. • Targeting and prioritizing housing resources dedicated to ending homelessness. Focus: reviewing and updating CAHP Prioritization and Case Conferencing criteria, processes, and procedures. • Improving service delivery to clients served by dedicated housing resources. Projects will focus on expediting housing to clients matched via CAHP and quality of housing support services.

Meeting Agenda



- I. **Welcome, Agenda Review, & Housekeeping (5 mins)**
 - a) Agenda Review
 - b) Introductions & Housekeeping
- II. **Discussion: Annual Update (45 mins)**
- III. **System Check-In (30 mins)**
 - a) HUD CoC NOFO Submission Update
 - b) CAHP Updates & Prioritization Review (10 mins)
 - c) GWCF x CSH PSH Innovation Project (20 mins)
- IV. **Announcements & Reminders (5 mins)**
- V. **Summary & Adjournment (5 mins)**
 - a) Next Meeting: Tuesday, 12/17 from 2:30 – 4pm (one week earlier than usual)

Intro & Call for Announcements



- ❖ **Use “chat” for the following**
 - Introductions – your name, pronouns, org, title/role
 - Announcements/reminders – key changes/updates of import
 - Personal situations – specific cases for immediate follow up
- ❖ **Callers:**
 - Use *3 to raise your hands so we can see you
 - Use *6 to unmute for intros, announcements, & personal situations

❖ Immediate Follow-Up

- Timing: Within one business day of the meeting
- Contents: PPT slides with live notes & Announcements/Reminders

❖ Formal Meeting Notes:

- Generally, ICH team sends official meeting notes within a week
- Automatically adopted unless attendees flag issues within a week of transmittal

❖ Managing the Listserv:

- Meeting materials are only distributed to listserv members
- To join the listserv, email ich.info@dc.gov

❖ Feedback/Concerns/Questions:

- Reply all to listserv emails to include forum co-chairs for awareness as your reps.

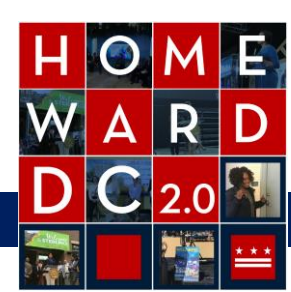
Live Notes on Welcome & Agenda Review



Introductions:

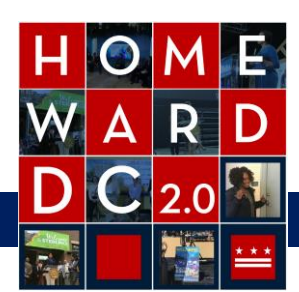
- ❖ **ICH Lead:** Eileen Rosa (Deputy Director, ICH), Theresa Silla (Director, ICH)
- ❖ **Co-chairs:**
 - Lindsay Curtin (Interim Deputy Administrator, Strategic Planning and Data Division, DHS)
 - Kelly Sweeney-McShane (President & CEO, Community of Hope)
- ❖ **Presenters:**
 - Samantha LeBlanc (CAHP Administrator for Youth and Families, TCP)
 - Sarah Flinspach (CAHP Administrator for Single Adults and Veterans, TCP)
 - Pamela Agava (CSH)
 - Jillian Watson Esposito (CSH)
- ❖ **Callers:** *93 – Tom Fredericksen (TCP)

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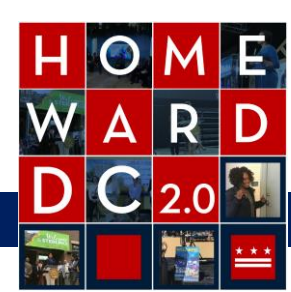
Roadmap for Discussion



- ❖ Outline of the Update
- ❖ Requirements for the Update vs Current Draft
- ❖ REI Analysis
 - 5 Key Questions
 - Governance Updates to Advance Equitable Practices
- ❖ Significant Shifts & Potential Pivots Identified
- ❖ Process for Adopting the Annual Update



Purpose & Background



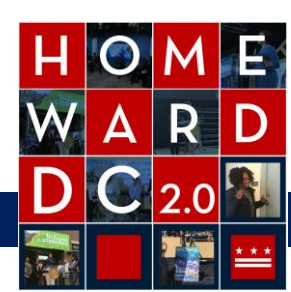
❖ Purpose

- Overall progress – centering disparities between family and single adult subsystems

❖ Background/Context

- Call to action to ensure that Black Men, often separated from their families by the criminal justice and child welfare systems, are not further harmed by the operations of homeless services

Progress By the Numbers



- ❖ Who experiences homelessness?
 - Demographics and Life Experiences
 - ✓ Race and Ethnicity
 - ✓ Life Experiences and Challenges
- ❖ Who gets temporary housing?
 - Availability of year-round shelter for families vs singles
- ❖ Who gets housing assistance?
 - Housing placement rates from FY16 – FY23
- ❖ Who re-experiences homelessness?
- ❖ How do we improve racial equity practices?
 - Resource Allocation
 - Governance/Leadership Slates

Proposed Governance Updates



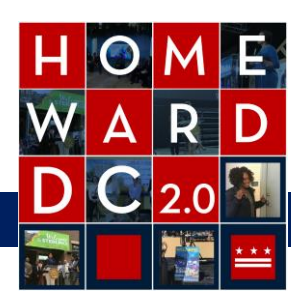
Purpose

- ❖ Brief CMTE on progress to establish Leadership Slates.

Background or Context

- ❖ ICH distributed forum-specific surveys for feedback on Governance, specifically membership framework for CMTE and WG leadership slates.
- ❖ Proposed slates mirror the structure of ICH Full Council and CMTE Voting Slates, and informed by forum purpose, priorities and projects in the [draft Annual Work Plan](#).

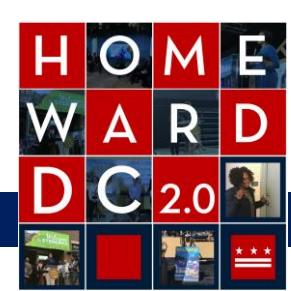
Summary of GVRN Survey FDBK



There were only three (3) survey respondents for the Strategic Planning CMTE survey.

Category	Summary of Feedback/Top Responses
DC Gov Agencies	<ul style="list-style-type: none"> DHS and DCHA, DBH, DOES
Service Providers	<ul style="list-style-type: none"> Housing Providers <ul style="list-style-type: none"> PSH: ideally one that works mostly with single adults and another that works primarily with families FRSP Homeless Services & Temporary Housing: Outreach, Shelter/STFH, including Youth Providers Healthcare Provider
Lived Experience	<ul style="list-style-type: none"> Staying in homeless shelters, current PSH participant, history of institutionalization/incarceration. <ul style="list-style-type: none"> Housed in PSH (recent < 5 years) and > 5 years Families: History of staying in Family Shelter/FRSP/PSH Singles: History of staying in LBS or outside
Advocates	<ul style="list-style-type: none"> Fair Budget Coalition and DC Fiscal Policy Institute (DCFPI).
Business & Private Sector	<ul style="list-style-type: none"> Greater Washington Community Foundation CNHED, or the like. Affordable housing providers, programs or associations.
DC Council	<ul style="list-style-type: none"> Housing Committee Chairperson or staff member of Housing Committee.

Status & Timeline

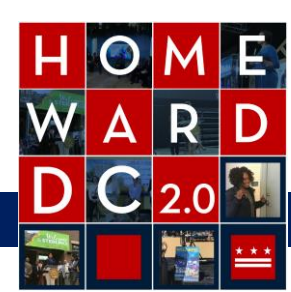


- ✓ ❖ **Feedback Surveys – Completed. Analysis Underway.**
 - General qxns on # of reps per category, experience.
 - Responses requested by 10/04.

- 🔄 ❖ **Call for Nominations: Full Council – Upcoming.**
 - Nine (9) Community Seats will be open for self-nominations for the 2025 – 2027 term, including 2 Advocates, 2 Business/Private Sector, 2 Lived Experience and 3 Service Provider Seats.
 - Call for Nominations will be initiated at the 12/10 Full Council meeting, with review by non-conflicted Full Council members in February, for ultimate approval by the Full Council in March and subsequent submission to MOTA.

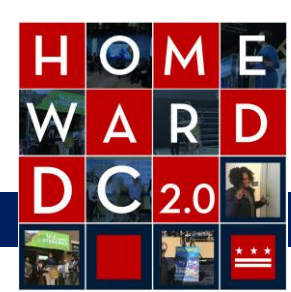
- 🔄 ❖ **Call for Interest: Leadership Slates – Upcoming.**
 - For Full Council members and broader ICH stakeholders and constituents.
 - Simultaneous with Full Council Nominations, call for interest will be initiated at the 12/10 Full Council meeting.

Key Concerns & Landscape Shifts



- ❖ Significant Landscape Shifts
 - Fiscal Constraints
 - Opioid Overdoses/Epidemic & Substance Use Disorders
 - Safety/Security Concerns, including Mental Health Crises
 - Staffing Constraints
 - State of Affordable Housing
- ❖ Pivots/Priorities
 - Back-to-Basics – Shelter, Food, and Healthcare
 - Budget and Performance
 - Data Management and Systems
 - Expanding Opportunities – Housing and Employment, Entrepreneurship, and Other Benefits/Income
 - Navigation and Care Coordination – Program inventory!

Process & Timeline for Adopting



Please email any comments or feedback within one week, by 11/05 so ICH can review and incorporate in advance of 11/12 Executive CMTE.





- ❖ **KSM (COH):** Two initial thoughts: 1) Language includes operations of homeless services. singles system but part of operations says to me is are men welcomed into being partners in the family system as an operational question. And 2) Agree that there has not been enough investment in the singles system, but want to be careful that we are not setting up a competition of resources between families and singles. Need to think through how we frame.
 - **TS (ICH):** Appreciate you thinking through out loud! We do need to face head on the fact that there is a competition for resources and we have scarce resources. I'm really proud of the single adults who have been at our table for so long and to see the discrepancies. How do we do data driven, equitable allocations? Single adult system needs to catch up. Ultimately, we need more resources. When we cannot receive more funding, we need to ensure equitable allocation.
 - **KSM (COH):** The systems are different. The systems and type of investments.
 - **TS (ICH):** The Housing Inventory Count (HIC) we report to HUD calls out the PSH investment by the number of beds. When you look at that analysis, we are supporting multiple persons in families so the investment in families is larger by person than it is for PSH for single adults. Need investments to be data driven.

Live Notes on Annual Update



- ❖ **JC (Advocate):** Mothers too. We have more singles because you've displaced more families. Looking at how many families have been separated. When you remove us from families, you cripple us. If you're getting billions of dollars a year and you can't figure out how to assist us, trillions of dollars won't make a difference.
 - **TS (ICH):** Absolutely, and we take your feedback to heart.
- ❖ **MD (DCADV):** We continue to hear from domestic violence housing providers that single women are getting underserved in this dichotomy of single = men and families = women plus children. The way you have it laid out here tends to marginalize and not account for single women. Survivor Advisory Board has uplifted this as well, regarding single women.
 - **TS (ICH):** Thank and welcome your feedback. A few immediate reactions for a robust and transparent discussion:
 - ✓ We do analysis of housing placement rates by gender and we do not see a disparity between men and women so that is first and foremost when thinking of analysis for the past two years. We looked at it by gender and age
 - ✓ Secondly, a couple of years ago, when providers came together and did an analysis of women's experience in the system, none of the Black men said you are pitting men against women by prioritizing or centering women in your analysis. So pushing back a little now to say it is appropriate to think about and to center Black men and to not think about it as taking away from the pie. We need to very seriously think about how and when we are talking about black men we are all of a sudden talking about how we're fighting for a small pie but not when we are talking about families and women.
 - ✓ Need to be reflective and very careful how we are talking about this.

Live Notes on Annual Update



- ❖ **KT (Calvary):** Echoing Micaela's comment - by calling out single men, we might also be pitting populations within the singles population against one another. There are critical numbers and experiences (and specific vulnerabilities) of single women, single youth, LGBTQ individuals that need to be highlighted as well. The last time we looked at data for women was in 2017.
- ❖ **JC (Advocate):** What are you proposing to change the harm? Will their specific objectives used to implement these things? Like what change in methods to change the disparity.
 - **TS (ICH):** The reason I'm highlighting this is that the single men are a part of a family network. We are not here to transform the criminal justice system or the child welfare system, but we know they are the root. We have to be tight and focused in what we are doing here. We can't tackle the criminal justice system and child welfare system, but we can coordinate.
 - **JC (Advocate):** These agencies are directly involved in criminal justice and child welfare. How and what will you change to ensure this does not continue? The harm on our people don't continue?

Live Notes on Annual Update



- ❖ **TS (ICH):** The annual update is a document that meets the requirements in the legislation. One thing is a needs assessment by subsystem. I will work on how to do this meaningfully over the next 6 weeks. If you have ideas at the subsystem level, I'm open to feedback and contribution.
- ❖ **RE (PFFC):** Came across a mother with 3 children sleeping in a car and has been sleeping in a car for 30 days. Virginia Williams, did not call back last night like they said they would. Went to VW in person, and was told that they can't do anything for them and she needs to stay in her car for another 30 days.
 - **TS (ICH):** Jill is calling you now to follow up.
 - **LC (DHS):** Jill and ICH Team, please let me know if you need me to work with DHS if you have trouble getting in touch with anyone over here.
 - **NS (Street Sense Vendor):** it's sad I had to live on the street for months because I was told to stay on the streets, it's horrible now when u hear it again it's still horrible

Live Notes on Annual Update



- ❖ **RB (SYC):** I just want to say that the codifying information that captures everybody is that African Americans in general are homeless and then you can bring up specific examples
 - **TS (ICH):** Yes, the majority are, not all.
- ❖ **JC (Advocate):** This feedback is ancient so what are the agencies (all of you) tasked with implementation of Executive office planning to do to stop harm, specific things to show change?
- ❖ **KSMS (COH):** I do have questions on how the data is presented for changes in PIT and annual count in the draft. I was struggling with how it's shared but can send you some notes on it.
 - **TS (ICH):** That's helpful. We intended it as a comparison to 2024 and make it clear what are positive versus concerning trends.
 - **KSMS (COH):** The increase and decrease was getting me confused. Maybe it's the order.
 - **LC (DHS):** Agree with it being confusing in the wording, but appreciate the highlight of trends and comparison.

Live Notes on Annual Update



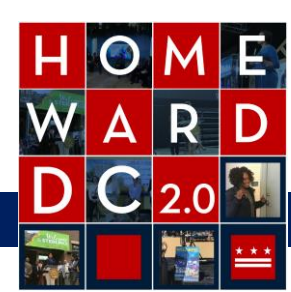
- ❖ **KT (Calvary):** It is important that there are enough low barrier beds for both women and men - and also whether those beds appropriately meet the needs of those populations. Women's housing providers have consistently raised concerns about co-locating women and men at low barrier sites. It's important to look at if we are meeting the needs. Not just that we have enough beds, but being the right kind of beds. Women don't want to be co-located with men in LBS.
 - **TS (ICH):** There probably needs to be a disclaimer that articulates some of these nuances.
- ❖ **RG (HSEMA):** Could the 2024 increase in part due to the ending of COVID funding and landlord restrictions?
 - **ER (ICH):** Certainly! We have some of that noted in the draft under Shifts in the Landscape.
- ❖ **JC (Advocate):** If you deny involvement how do you plan to do what is right?
- ❖ **MD (DCADV):** we have a study highlighting the disparity of what information was solicited and provided at VW related to domestic violence specifically.
 - **ER (ICH):** Can you share that report? I am not sure our team has reviewed it ich.info@dc.gov

Live Notes on Annual Update



- ❖ **JC (Advocate):** Do you look at the separation of families and how that force youth in poverty? These subsystems work in collaboration to support the broken system. The culture of the people aligned in our agencies deny the harm and impact. How do we change this?
- ❖ **KSM (COH):** I would just flag somewhere that the placement rate into RRH may not stay as high going forward for families as FRSP funding is reduced.
- ❖ **TS (ICH):** If you get us your feedback by 11/5, we will try to integrate your feedback before the Exec CMTE meeting on 11/12. We will likely have another week after the 12/10 Full Council Mtg.

Meeting Agenda



- I. Welcome, Agenda Review, & Housekeeping (5 mins)
- II. Discussion: Annual Update (45 mins)
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2024 HUD CoC NOFO Submitted

- TCP as Collaborative Applicant has submitted the CoC's Approved Consolidated Application for the 2024 HUD CoC NOFO.
- It will be posted on TCP's website at: [HUD NOFO - The Community Partnership](#) later today (10/29).

The application includes requests for:

- \$34.6 million in funding, including \$28.3 in renewal funding for 38 existing projects, and
- \$6.3 million in funding to expand existing or establish new housing programs through the CoC and DV Bonus opportunities.

Thank you to providers for their efforts to submit project applications in a timely fashion and for the community's support throughout the process!



The Community Partnership
For The Prevention
of Homelessness

CAHP Prioritization Updates – Veterans and Family Subsystems

SAMANTHA LEBLANC – CAHP ADMINISTRATOR FOR YOUTH AND FAMILIES

SARAH FLINSPACH – CAHP ADMINISTRATOR FOR SINGLE ADULTS AND
VETERANS

Process Overview

Month 1

- CAHP Admins introduce prioritization update in relevant ICH committees/workgroups and Strategic Planning
- CAHP Coordinators distribute written survey to CAHP liaisons
- CAHP Admins and Coordinators facilitate focus group with Consumer Engagement Workgroup (CEWG)

Months 2-3

- CAHP Admins and Coordinators analyze match data from past 12 months and qualitative feedback

Month 4

- CAHP Coordinators present data and policy change recommendations based on data to relevant ICH workgroup
- CAHP Admins and Coordinators facilitate Q&A on data and policy recommendations with CEWG
- CAHP Coordinators update policy recommendations based on feedback

Month 5

- CAHP Coordinators facilitate vote on policy recommendations at relevant ICH workgroup
- CAHP Admins present accepted policy changes to ICH Strategic Planning Committee

Month 6

- CAHP Coordinators implement policy changes, including educating CAHP providers on changes to workflows

Month 1

- CAHP Admins introduce prioritization update in relevant ICH committees/workgroups and Strategic Planning
 - High level overview of the process
 - Explains which ICH meeting to go to in order to participate in the discussions
- CAHP Coordinators distribute written survey to CAHP liaisons
 - Goal is to learn what their experience was using CAHP tools (e.g., case conference form, referral forms, match meetings), how the prioritization and case conferencing criteria impacted the participants on their case load, and what they would recommend we keep/change/start/stop in the processes
- CAHP Admins and Coordinators facilitate focus group with Consumer Engagement Workgroup (CEWG) on prioritization/CAHP processes
 - We would like to get feedback specifically from the perspective of PLE in a dedicated and supported space for them
 - This is to get any additional information they would like to provide on top of their participation in the workgroup meetings
 - Also would like to be able to answer questions/provide information to support their understanding of processes to further empower them in workgroup meetings

Months 2-3

- CAHP Admins and Coordinators prepare data, conclusions, and policy recommendations for presentation to relevant workgroups
- Data sources
 - Quantitative data
 - Matching trackers
 - HMIS
 - DHS/HTH/OCTO
 - Qualitative feedback
 - Ongoing tracking of recommendations for improvements and challenges/barriers (ICH, internal)
 - CAHP liaisons/staff survey
 - CEWG focus group

Month 4

- CAHP Coordinators present data and policy change recommendations based on the data to relevant ICH workgroups
 - Will collect feedback throughout the discussion, primarily through chat
- CAHP Admins and Coordinators facilitate Q&A on data and policy recommendations with CEWG *after* workgroup presentation
 - Carving out a specific space to answer questions and get feedback from PLE
 - Going above and beyond the discussion in the relevant ICH workgroup
- CAHP Coordinators update policy recommendations based on feedback
 - Incorporate feedback into revisions to present for vote in the next ICH workgroup meeting

Month 5

- CAHP Coordinators facilitate vote on policy recommendations at relevant ICH workgroup
 - Live survey at meeting
 - Will present each question in a way that participants can see the data and recommendation side-by-side while voting
- CAHP Admins present accepted policy changes to ICH Strategic Planning
 - Written summary of policy changes distributed across listservs

Month 6

- CAHP Coordinators prepare to implement policy recommendations
 - Update forms
 - Create new templates
 - Educational materials, training sessions, recordings, etc.

Mark your calendar!*

VETERANS

- 10/7-25: CAHP liaisons survey open
- 10/17: introduce at Vets Now
- 9/27 and 10/25: CEWG Focus Group
- 1/23/25: present data and recommendations at Vets Now
- 1/24/25: Q&A with CEWG
- 2/20: vote on policy recommendations at Vets Now
- 3/25: present updated policies at Strategic Planning (will also send via email)
- April 2025: first month with matches under new prioritization criteria

FAMILY

- 10/7-25: CAHP liaisons survey open
- 10/16: introduce at FSWG
- 9/27 and 10/25: CEWG Focus Group
- 1/15/25: present data and recommendations at FSWG
- 1/24/25: Q&A with CEWG
- 2/12: vote on policy recommendations at FSWG
- 3/25: present updated policies at Strategic Planning (will also send via email)
- April 2025: first month with matches under new prioritization criteria

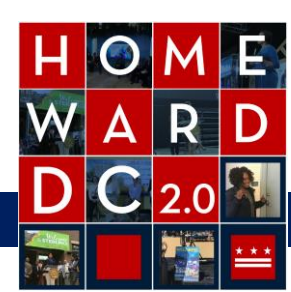
**dates subject to change*

Live Notes on CAHP Prioritization Review



- ❖ **MD (DCCADV)** Were surveys or listening sessions for feedback available in other languages?
 - **SF (TCP):** No, they were not, but that is a good flag for next time.
- ❖ **SF (TCP):** questions for Family CAHP: sleblanc@community-partnership.org and questions for Vets: sflinspach@community-partnership.org

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DC Innovation Lab **Focus Group Findings**

Overall Themes and Takeaways

DC PSH Innovation Lab

The Partnership to End Homelessness seeks to fund a series PSH Innovation Pilots to support innovations in addressing key challenges identified by PSH case managers, clients, and supervisors, adapting and creating new service models to meet tenant needs, and applying a racial equity lens to quality improvement frameworks. CSH is excited to collaborate with the Partnership to End Homelessness on the DC PSH Innovation Lab initiative through providing our local and national expertise to each pilot's design, implementation, and evaluation.



DC PSH Innovation Lab



Focus Groups

Review Feedback

Release RFP

Select Pilots

Pilot
Implementation

Data Tracking and
Evaluation

Final Reports

October 2024

November 2024

January 2025

February 2025 April 2025

Apr '25- Apr '26

May 2026





Focus Groups Overview



Focus Group Design

This would be a good place to introduce what you plan to present about.

Executive & Leadership Team

- ❑ Executive team and Supervisors Group from 14 Providers overall

Direct Service Workers

- ❑ Front line staff and case managers from 16 various agencies

People with Lived Experience

- ❑ ICH Consumer Engagement Workgroup (CEWG)
- ❑ Interviews with clients from two agencies across the district

Overall Themes

Staff Recruitment and Retention

Staff Safety

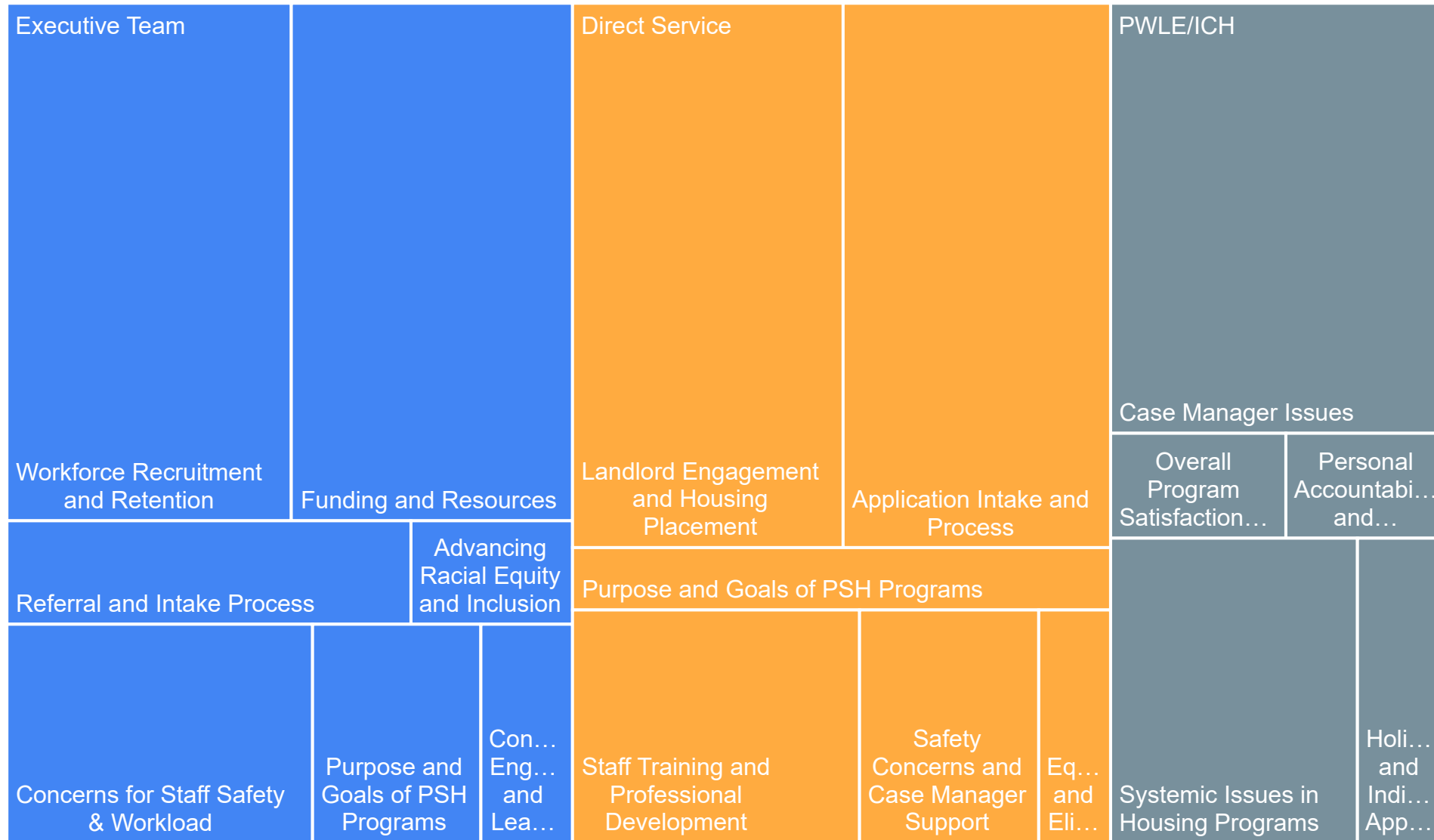
Client Independence & Life Skills Training

Program Rules

Racial Equity and Inclusion

Breakdown

■ Executive Team ■ Direct Service ■ PWLE/ICH



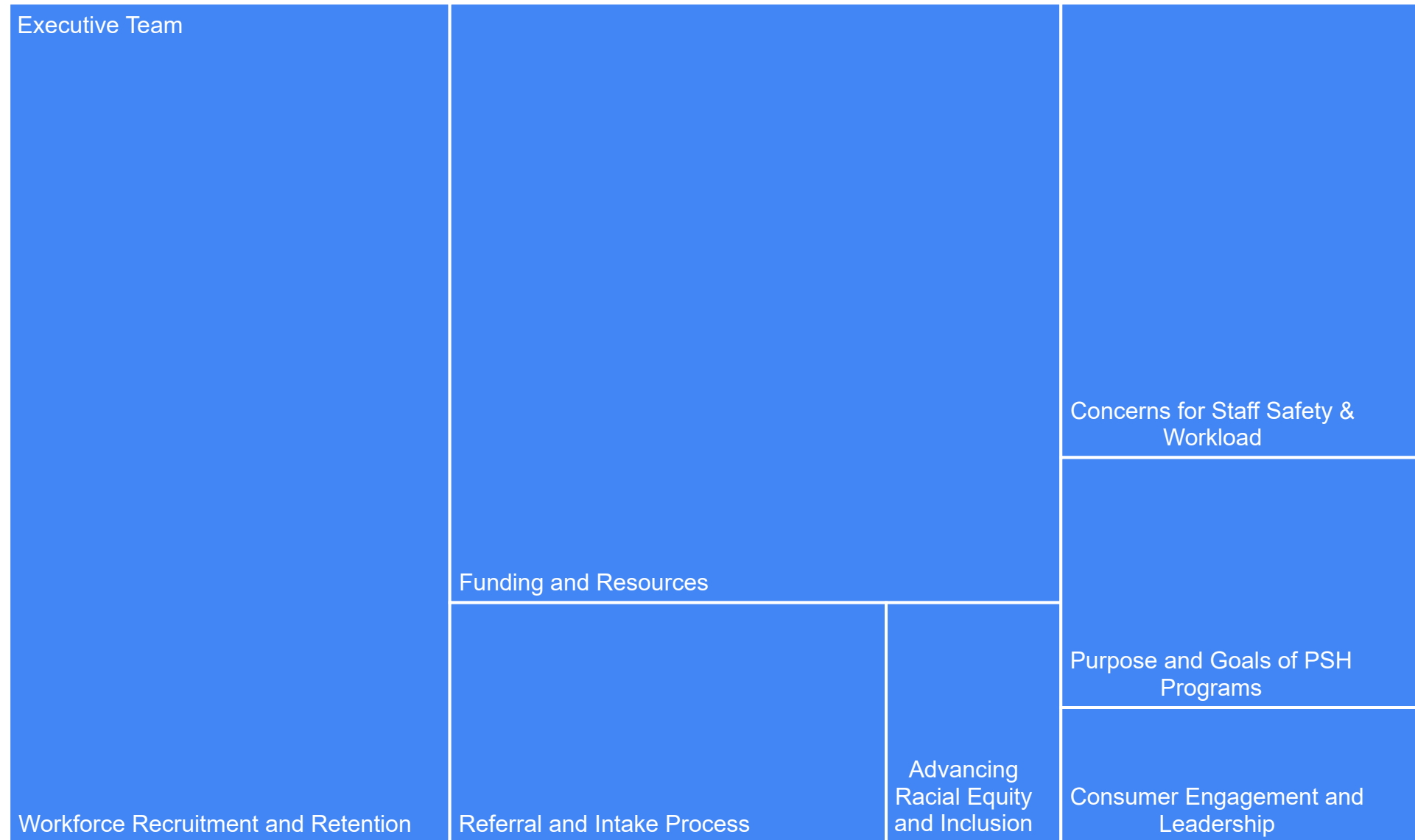
Executive and Leadership Team Themes and Takeaways



Main Themes

Breakdown

■ Executive Team



Workforce Recruitment and Retention

- **Retention Strategies:** Involving case managers in the hiring process to ensure new hires understand job expectations.
 - **Quote:** “We started having our case managers be part of our hiring process.” - Respondent 3
- **Desired Improvements:** Higher pay, better benefits, more training opportunities, and flexibility in program requirements.
 - **Quote:** “Definitely increase pay, you know. Benefits will increase benefits, increase incentives, you know, like raises, bonuses, stuff like that.” - Respondent 4

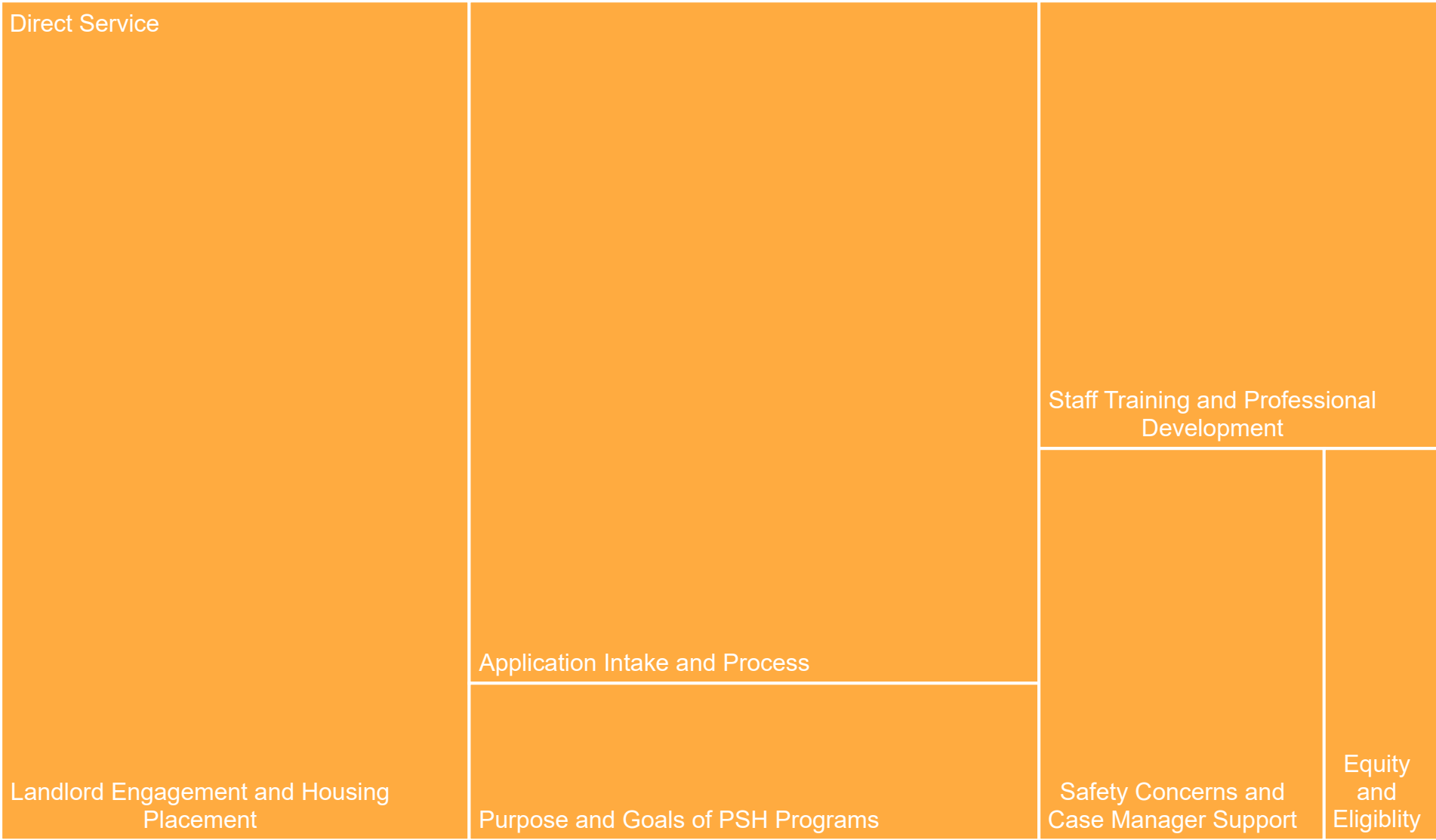
Direct Service Staff Themes and Takeaways



Main Themes

Breakdown

■ Direct Service



Staff Training and Professional Development

- **Repetitive Training:** Current training programs are seen as repetitive and not always relevant to the actual work.
 - **Quote:** “I think that the trainings that we have that are required every year are stupid. They’re repetitive. Nothing has changed.” - Respondent 1
- **Desired Training:** More hands-on, scenario-based training, and access to professional development opportunities such as CEUs and tuition reimbursement.
 - **Quote:** “I feel like some of the training should be more realistic. Because I feel like some of the stuff is textbook material. But it’s not frontline material of what we actually experience.” -Respondent 3
- **Support and Appreciation:** Need for more recognition and support from supervisors and leadership, including mental health resources and flexible work schedules.

Clients and Lived Experience Individuals Themes and Takeaways

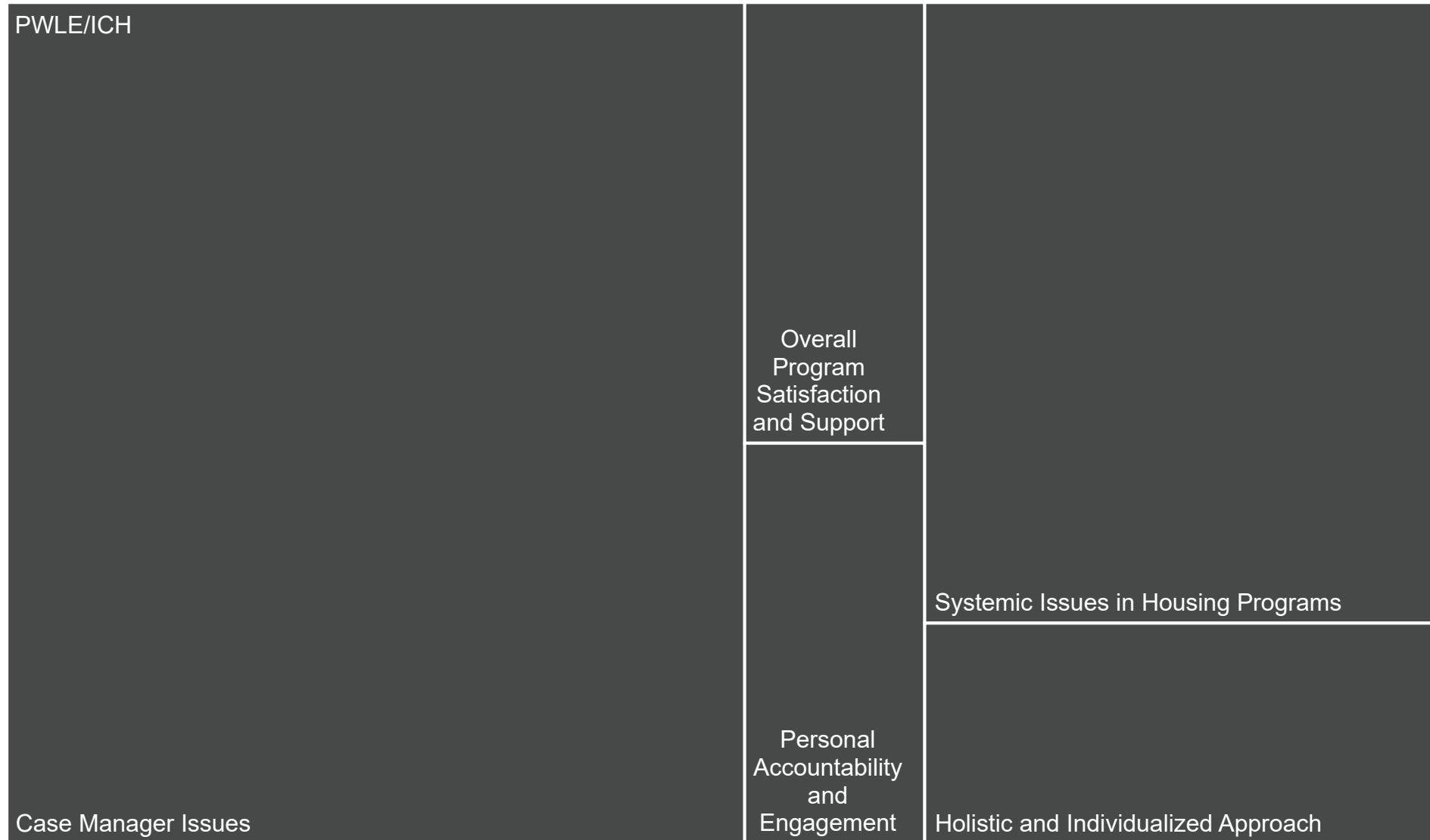


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Main Themes

Breakdown

■ PWLE/ICH



Case Manager Issues

- **Lack of Training and Support:** Many participants highlighted that case managers lack proper training and support, which affects their ability to assist clients effectively.
 - *“They don’t have training around the housing systems, right? How to properly access a voucher, who to contact, specifically in DHS or DBHDS or in, the housing authority.”*
- **Inadequate Case Manager Engagement:** Participants expressed frustration with case managers not being proactive or supportive.
 - *“They’re not making the appropriate amount of contacts, they’re not, being supportive, they’re not actually being helpful in the process.”*

Systemic Issues in Housing Programs

- **Lack of Training and Support:** Many participants highlighted that case managers lack proper training and support, which affects their ability to assist clients effectively.
 - *“They don’t have training around the housing systems, right? How to properly access a voucher, who to contact, specifically in DHS or DBHDS or in, the housing authority.”*
- **Inadequate Case Manager Engagement:** Participants expressed frustration with case managers not being proactive or supportive.
 - *“They’re not making the appropriate amount of contacts, they’re not, being supportive, they’re not actually being helpful in the process.”*



Request for Proposals

Eligibility

- **Approved DC PSH Provider:** Both DHS funded and HUD/CoC funded PSH programs are eligible.
- **501(c)3 organization:** or a community organization with an appropriate nonprofit fiscal sponsor) located in and serving residents of Washington, DC.
 - For profit organizations can apply with a nonprofit organization in a joint application submission. The nonprofit organization must be the lead organization on the application. If awarded, the grant funding must flow through the nonprofit organization.

Organizational

- **PSH commitment** Organization's commitment to providing quality PSH in the District.
- **PWLE leadership** Organization has demonstrated history of working to center the leadership and expertise of people with lived experience.
- **BIPOC representation in leadership**
 - BIPOC led for-profit companies should have greater than 50% BIPOC ownership
 - BIPOC Non-Profit must meet at least two of the following conditions:
 - CEO/President identifies as BIPOC
 - Greater than 50% of the Board or owners are BIPOC
 - Greater than 50% of the senior staff are BIPOC
- **Open forum participation & community engagement** Organizational policies and procedures allowing staff participation in open forums or other community-based groups.
- **Leadership engagement with direct service staff** Opportunities for senior leadership to engage with and collaborate with direct service staff working in the field.

Pilot Program

- **Pilot program overview/summary**
- **Inclusive pilot program design:** How were PWLE or direct service workers involved in the design?
- **Data driven pilot program design:** What data are driving the pilot program? What data are being used as a rationale for why the program is needed?
- **Racial equity:** How does the pilot program center racial equity within the focus sector? Does it acknowledge historic and current discrimination, trauma, inequities and/or biases?
- **Readiness to proceed:** Does organization have systems in place to track key metrics which speak to project outcomes?
- **Outcomes/metrics:** Selected projects will be asked to identify, define, and track key metrics.
- **Pilot program budget:** Approximate budget of Pilot Program to be submitted. Budget reasonableness will be evaluated.
- **Replicability and collaboration:** How can the pilot program be replicated by other organizations facing the same challenges? For joint applications, describe the partnership and how grant funds would be distributed between organizations.

Scoring

Scoring Guide	
Points Awarded	Applicant Response Criteria
4	Ideal response that understood the question and answered it fully while indicating a high level understanding of the subject matter.
3	Substantial response which meets requirements and indicates general understanding of the subject matter.
2	A convincing but less than ideal response due to lack of content and/or limited understanding of the subject matter.
1	A poor answer that was vague and/or missed the key point of the question.
0	Question was not answered.

Organizational Narrative: Maximum of 20 points
Pilot Program Narrative: Maximum of 32 points
Application Organization: Maximum of 4 points
Total Points Possible: 56



Focus Group Feedback

What does this bring up for you?

Was anything you knew before reinforced or challenged?

What are some areas where innovations can happen?



Thank you!

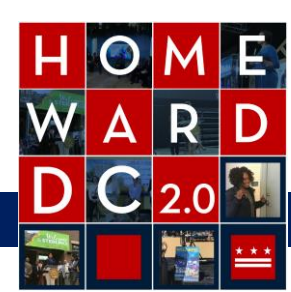
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- ❖ **KSMS (COH):** I didn't participate in the focus groups, still thinking through some of the themes.
- ❖ **ER (ICH):** Can folks send feedback offline? When is the goal for release of the RFP?
 - **PA (CSH):** Any additional feedback you have you can send to me. Our expectation is to have an info session the 2nd week of November with a more flushed out draft of the RFP. Hope the RFP will spur how to set up a pilot, there is a wide range of things providers can do internally. pamela.agava@csh.org
- ❖ **CR (Pathways):** I love the focus on staff development, but I don't see any room for innovative interventions to improve client care (we had suggestions on this). Am I hearing this wrong? Will look forward to the info sessions.

Meeting Agenda



- I. Welcome, Agenda Review, & Housekeeping (5 mins)
- II. Discussion: Annual Update (45 mins)
- III. System Check-In (30 mins)
- IV. **Announcements & Reminders (5 mins)**
 - a) DCBOE: Early Voting in DC ***NEW***
 - b) DC Health: Non-Clinical Practice by Social Work Degree Holders ***NEW***
 - c) DC Health: Overdose Awareness ***NEW***
 - d) DCHR: DC Hires Vets ***NEW***
 - e) DHS: ERAP Program Update ***NEW***
 - f) DHS: Peer Case Management Institute ***NEW***
 - g) DHS: Single Adult Shelter Investments & Upcoming ANC Meetings ***NEW***
 - h) DPR: Youth Development ***NEW***
 - i) NAEH: Susan G. Baker and Elizabeth Boyle Innovation Fund ***NEW***
 - j) PFFC: 12th Annual Memorial and Vigil ***NEW***
- V. Summary & Adjournment (5 mins)

NOTE: If you or your organization have an announcement that you would like us to share during ICH forums, please email information, ideally a slide with the relevant details to: ICH.INFO@DC.GOV

DCBOE: Early Voting in DC ***NEW***



EARLY VOTING IN DC OCTOBER 28 TO NOVEMBER 3

**25 VOTE CENTERS OPEN DAILY:
8:30 AM TO 7:00 PM**

**FIND A VOTE CENTER & VIEW WAIT TIMES:
[HTTPS://EARLYVOTING.DCBOE.ORG/](https://earlyvoting.dcboe.org/)**

REMEMBER:
You can vote at any Vote Center,
regardless of your residential
address.

Questions? Call us at (202) 727-2525 or
visit dcboe.org.



www.dcboe.org

DC Health: Non-Clinical Practice by Social Work Degree Holders *NEW*



DC Health recently updated the standards and requirements of health professionals through the Health Occupations Revision General Amendment Act of 2023.

Individuals with a Master of Social Work (MSW) degree may now engage in non-clinical practice without a license. Non-clinical practice includes activities such as:

- Helping people connect with social services or resources,
- Providing case management that is non-clinical,
- Organizing community events,
- Speaking up for clients or the community, and
- Doing administrative tasks

However, people who engage in non-clinical practice cannot call themselves social workers, and they cannot do clinical activities like assessing, diagnosing or treating mental health problems (they may, however, refer to themselves as “case managers” or other titles).

For more information, you can visit the [Board of Social Work’s website](#) or email them at dcbosw@dc.gov. You can also find more details in [D.C. Official Code § 3–1208.04a](#)



Non-Clinical Practice by Social Work Degree Holders

September 26, 2024

FROM: Aisha Nixon
Associate Director, Office of Health Professional Licensing Boards

SUBJECT: Exceptions from social work licensure for non-clinical social work practice

DC Health recently updated the standards and requirements of health professionals through the Health Occupations Revision General Amendment Act of 2023 ([B25-0545](#)). Effective July 19th, 2024, individuals with a Master of Social Work (MSW) degree may now engage in non-clinical practice without a license. Non-clinical practice includes activities such as:

- Helping people connect with social services or resources,
- Providing case management that is non-clinical,
- Organizing community events,
- Speaking up for clients or the community, and
- Doing administrative tasks.

However, people who engage in non-clinical practice cannot call themselves social workers, and they cannot do clinical activities like assessing, diagnosing, or treating mental health problems (they may, however, refer to themselves as “case managers” or other titles).

This change will help non-clinical caseworkers assist District residents, even if they have a social degree, without needing a license or worrying about penalties from the District’s Board of Social Work. For more information, you can visit the [Board of Social Work’s website](#) or email them at dcbosw@dc.gov. You can also find more details in [D.C. Official Code § 3–1208.04a](#).

DC Health: Overdose Awareness ***NEW***

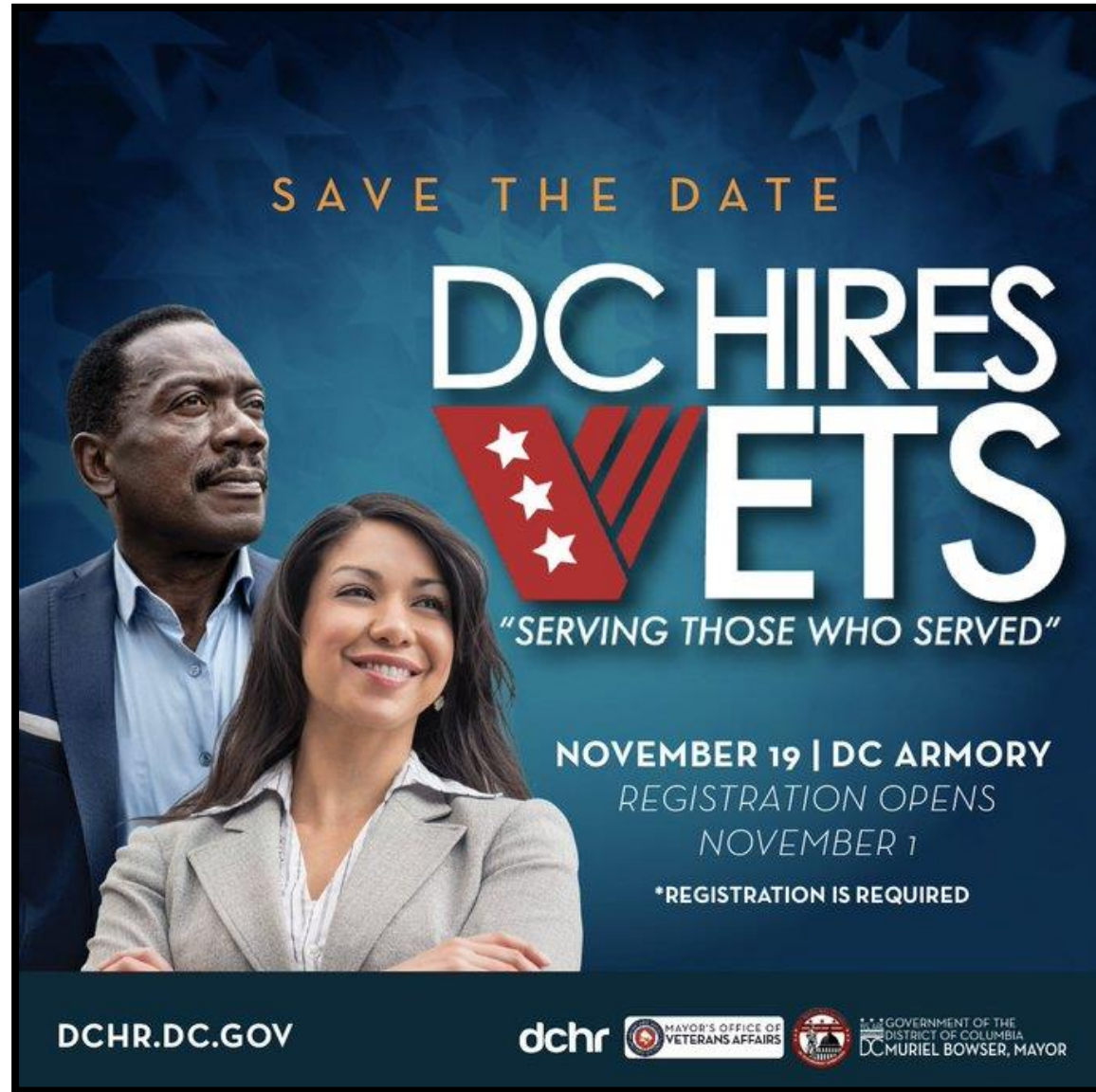


A map of remembrance, resilience and recovery in the face of the epidemic.

DC HEALTH is creating a living memorial for those we have lost during the overdose epidemic. Our aim is to provide a human face to the numbers and show that no one is far away from the collective losses we have experienced. We hope to show your loved one through your eyes: your favorite memory of them, what you will miss most about them, or how you think they would like to be remembered in the hopes of reducing stigma and drawing more attention to this pressing issue. Please use and share this link to contribute.

<https://www.surveymonkey.com/r/99JLJ52>

DCHR: DC Hires Vets *NEW*



Hiring Event | DCHR

DHS: ERAP Program Update

- **System Updates to the ERAP Application Portal:** Updates to the application portal are underway to account for the changes in legislation including removal of the self-attestation business process.
- **Reopening of the ERAP Application Portal:** DHS projects the portal re-opening in mid-November. DHS will announce the date at least 15 days in advance of the portal re-opening. Once open, the portal will remain open continuously until all FY25 funds have been allocated. This is a change from the quarterly portal opening in FY24.
- **ERAP Application Clinic & Support:** For seniors and those with limited access to technology, in-person support will be available through the ERAP Application Clinic. The location, date and time will be shared in the upcoming weeks.
- **Pending Applications:** ERAP providers continue to complete eligibility determination and payments for applicants who applied in the last quarter of FY24.

This information is as of 10/16 when initially presented in the ICH Family System WG.

Peer Case Management Institute

Cohort II Schedule

If you are interested in joining the listserv to receive PCMI program updates (Info session flyers/ application links), please submit your contact information using the link below: [Peer Case Management Institute Interest Form](#)

Description	Date
PCMI INFO Session 1 (Webex)	November 12 th , 2024 @3:30 PM
PCMI INFO Session 2 (Webex)	November 15 th , 2024 @ 10:30 AM
Applications Open	November 18 th – Nov 29 th , 2024
PCMI Program Start	February 2025
PCMI Completion Ceremony	June 2025

Questions? Email: dhs.peer-institute@dc.gov or call 202-277-3586

Support Single Adult Shelter Investments: Upcoming ANC Meetings

ANC 6E - E Street Bridge Housing



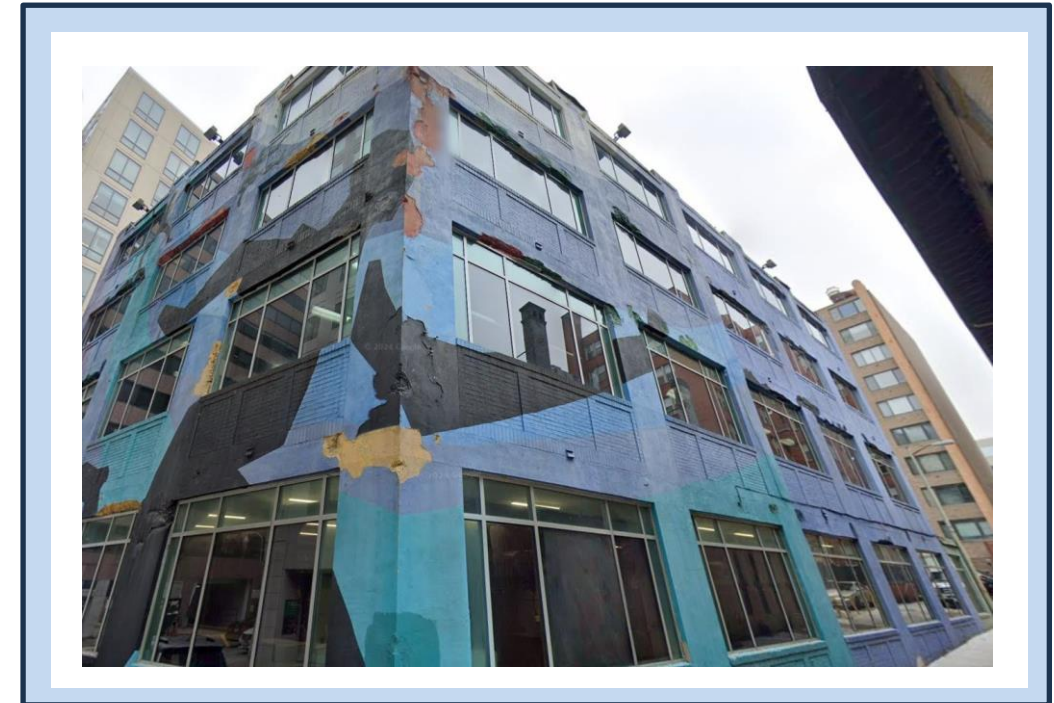
Date: Tuesday, October 29th at 6:00 PM

Location: Virtual on Zoom <https://dc.gov.zoom.us/j/81540799293?pwd=VgNgd2gNYJ960Q83fIVKLyZb0Fhrpt.1>

Or Telephone: +1 301 715 8592

Webinar ID: 815 4079 9293 and Passcode: 148863

ANC 2C – Green Court Shelter



Date: Tuesday, November 12th at 6:00 PM

Location: MLK Library Room 419

DPR: Youth Development *NEW*



DPR Launches New Program for Youth Development Professionals with George Washington University

DC Department of Parks and Recreation Pioneers New Effort for Certified Youth Workers

MAYOR MURIEL BOWSER PRESENTS



YOUTH DEVELOPMENT PROFESSIONAL CERTIFICATION

Ydpc.splashthat.com



JOIN US!

Be a part of shaping the region's first youth development professional certification program by volunteering for a curriculum development session. We offer two opportunities to get involved:

In-Person Session: Join us for a half-day experience at George Washington University on **October 29, 2024, from 9 AM to 1 PM**. (Please note, the date is subject to change.)

Virtual Session: Can't make it in person? No problem! Participate virtually on **October 31, 2024, from 9 AM to 11 AM**.

If you're unable to attend but are still interested in the certification program, let us know by completing the sign-up form.

[SIGN UP HERE](#)



Best Practices A practical newsletter for people ending homelessness.

Introducing the Susan G. Baker and Elizabeth Boyle Innovation Fund

The National Alliance to End Homelessness is pleased to announce the [Susan G. Baker and Elizabeth Boyle Innovation Fund](#). This fund honors two of the Alliance's co-founders and will support individuals with lived experience of homelessness in pursuing innovative professional and creative endeavors. Eligible applicants can receive up to \$25,000 in funding for initiatives like starting a business, research efforts, or creative projects. Applications are due by **December 30, 2024**, with virtual presentations and interviews scheduled for January 2025.

[Learn More and Apply!](#)

PFFC: 12th Annual Memorial and Vigil ***NEW***



12th Annual Memorial and Vigil

Opening Service and Procession


Date/Time: December 20th, 2024 at 4pm

Location: Luther Pl Memorial Church, 1226 Vermont Ave NW


Remembering our Brothers and Sisters who died without the dignity of a home

Date/Time: December 21st, 2024 at 11:30 am

Location: Church of the Epiphany, 1317 G St NW



People For Fairness Coalition
invites you to the
12th Annual Memorial and Vigil
In honor of those that died
without the dignity of a
home



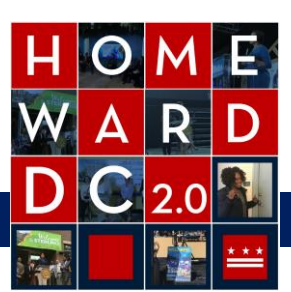
Opening Service and Procession
4pm Luther Place Memorial Church
Friday December 20th, 2024
1226 Vermont Ave Nw

Remembering our brothers and Sisters
who died without the Dignity of a home
December 21st
Church of the Epiphany
11:30am
1317 G St Nw

Questions
Contact
Rachelle
Ellison
202-597-
3236

**Please Donate at
pffcdc.org**

Meeting Agenda



- I. Welcome, Agenda Review, & Housekeeping (5 mins)
- II. Discussion: Annual Update (45 mins)
- III. System Check-In (30 mins)
- IV. Announcements & Reminders (5 mins)
- V. Summary & Adjournment (5 mins)**
 - a) Next Meeting: Tuesday, 12/17 from 2:30 – 4pm (one week earlier than usual)

