



***Interagency Council on Homelessness
Strategic Planning Committee***



26 March 2024

Updated: 27 March 2024



Convention for Recording ICH Committee & Full Council Meetings:

- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Meeting Agenda



- I. **Welcome & Agenda Review (10 mins, includes 5 min icebreaker)**
 - a) Intros & Call for Announcements
 - b) Adopting Meeting Notes & Managing the Listserv
 - c) Icebreaker on Strategic Planning for Special Populations
- II. **Systemwide Check-In (30 mins)**
 - a) DHS Updates: ERAP & Peer Case Management Institute (15 mins)
 - b) Tracking Concerns & Emerging/New Concerns (15 mins)
- III. **Discussion Items (45 mins)**
 - a) Performance Management Framework for Permanent Housing Interventions (30 mins)
 - b) Advancing Priorities/Projects – Establishing a Justice Involved WG & Leveraging Annual Updates for PIT Narratives (15 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (5 mins)**
 - a) Next Meeting: Tues. 05/28 from 2:30 – 4 pm. **Reminder: Break in April to focus on ICH Budget Engagement Sessions and Comments to the Mayor’s Proposed Budget!**

Notes on Welcome & Agenda Review



Introductions:

- ❖ **ICH Lead:** Theresa Silla
- ❖ **Co-chairs:**
 - Lindsay Curtin, DHS Strategic Planning and Data Division – taking over as co-chair in meantime filling Maddie Solan's slot.
 - Community Co-Chair Kelly Sweeney McShane (COH) is OOO today!
- ❖ **TCP Presenter:** Tom Fredericksen, Chief of Policy and Programs
- ❖ **Callers:** *50 – Ms. Umi,

Comments/Feedback on Agenda Review:

- ❖ **CE (DCCADV):** Clarifying what the PIT report
 - PIT Count already happened, TCP is working on report submission on behalf of the CoC. Just calling out that we did not have an opportunity as a community to contribute to the narrative report.

Intro & Call for Announcements



❖ **Intros:**

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ **Callers:**

- Use *3 to raise your hands so we can see you
- Use *6 to unmute and introduce yourself
- Allows us to check that your audio works and that you can hear us!

❖ **Call for Partner Announcements/Reminders:**

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



❖ Adopting Prior Meeting Notes:

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ Managing the Listserv:

- Meeting materials are only distributed to listserv members
- If you are not on the listserv, you will not receive materials
- To join the listserv, email ich.info@dc.gov

Icebreaker: Strategic Planning for Special Popns



Purpose:

- ❖ Level set on the demand across subpopulations
- ❖ Gather feedback on the call for population-specific strategic plans

Background/Context:

Repeated calls for population specific strategic plans:

- ❖ **Aging Adults** from Single Adult Subsystem WG
- ❖ **Complex Medical Health Needs** from Health Care CMTE
- ❖ **Encampment-Specific vs. Unsheltered**
- ❖ **SMI/SUD** from Single Adult Subsystem and Behavioral Health Care WGs
- ❖ **Returning Citizens** from Executive and ERSO CMTE
- ❖ **Young adults** from Youth WG, including testimony at ICH Performance Oversight Hearing

Icebreaker Continued – Demographics & Experience



	FY22 KPIs (Served Annually)		2023 PIT (One-Night Snapshot)	
Special Population	Count	Percent	Count	Percent
All Families	1,046	100	389	100
All Singles	7,834	100	3,750	100
Aging Adults 55+	2,621	33.5	1,320	35.2
Between 25 – 54	4,152	53	2,058	55
Young Adults 18 - 24	931	11.9	362	9.7
Domestic Violence (DV)	-	-	888 - Hx 424 - Cause (of those w/ Hx)	24 – DV Hx 48 - Cause (of those w/ Hx)
Returning Citizens	-	-	1,640 (Inst. Involvement)	44
Veterans	606	7.7	214	5.7
Encampments	210 individuals (100 sites) *pulled from 2023 DMHHS Oversight Hearing Report*			
Unsheltered	-	-	821	21.9
Behavioral Health	-	-	1,100 (Mental Health) 721 (Substance Use) 454 (Dual Diagnosis)	29 19 12
Medically Vulnerable	-	-	620 (Chronic Health Condition) 54 (Physical Disability)	16.6 14.4

Notes on Icebreaker



Pre-Qxn: About 9 people have already participated in this icebreaker and poll.

Comments/Feedback:

- ❖ **KC (DCFPI):** Is Tuesday's budget engagement session rescheduled?
 - **ICH:** Yes, it is likely, we are working to confirm and will send updates ASAP.
- ❖ **CE (DCCADV):** Domestic Violence was not on the poll, but would love to include survivors in a plan/multiple plans. Believe every population should have its own plan, but do not know how it would be drafted, funded or implemented so it is an ideal.
 - **ICH:** We would likely need to contract with an agenda. Otherwise, can be incorporating in work plans
- ❖ **LA (Friendship Place):** I responded differently this time, because prioritization, which the poll mentions is different from a separate strategic plan in my mind.
- ❖ **JC (PFFC/CEWG):** We do not know what is going to happen with the budget yet. Important to have a homeless strategic plan and then linking subgroups with supporting agencies. Do not think should have a plan that does have support and funding to implement and not just strategies on paper.

Notes on Icebreaker



Comments/Feedback:

- ❖ **CE (DCCADV):** Re: DV - we know most unhoused families and single women are DV survivors (perhaps LGBTQ+ folks as well but the PIT doesn't measure that) according to the PIT for the last few years. I definitely want to keep advocating for us seeing DV as a main driver for homelessness in DC.

Poll Results



- ❖ Aging – 3
- ❖ Complex Medical – 0
- ❖ Encampments - 1
- ❖ Returning Citizens – 1
- ❖ SMI/SUD - 1
- ❖ Young Adults – 1
- ❖ Unsheltered – 0
- ❖ Veterans – 0
- ❖ Decline – 0
- ❖ All of the above – 2
- ❖ None of the above - 4
- ❖ Did not participate/answer - 10/23

Meeting Agenda



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 - a) **DHS Updates: ERAP & Peer Case Management Institute (15 mins)**
 - b) Tracking Concerns & Emerging/New Concerns (7 mins)
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Emergency Rental Assistance Program (ERAP)

- Application portal at erap.dhs.dc.gov will reopen and accept applications on Monday, April 1, 2024, at 12:00 pm.
 - The portal will remain open until 8,500 applications are received.
- DHS is offering an in-person “ERAP application clinic” for residents who need assistance completing their ERAP applications
 - **Where?** Martin Luther King Jr. Library located at 901 G Street NW.
 - **When?** On Monday April 01, the clinic will open at noon and will run until 5pm (or until 8,500 total applications have been submitted).
 - **Why?** The clinic is intended for residents who need assistance completing their application online. Residents who are comfortable submitting their application online without assistance are encouraged to do so on their own at erap.dhs.dc.gov.
- Call the ERAP Hotline at 202-507-6666
 - help completing application.
 - general inquiries or questions about submitted applications

Peer Case Management Institute Update

- Over 600 applications were received for the program!
- 40 individuals were selected, that means there was only a 6% acceptance rate for this first cohort.
- Orientation was held on Thursday, March 14th.
- Computer literacy classes started March 18th.
- We are incredibly excited to kick off this first cohort!



Notes on DHS Updates - ERAP



Comments/Feedback:

- ❖ **RB (PFFC/CEWG):** Flag that MLK Library Address is 901 G St. NW.
 - **ICH:** Slide has been updated. Thank you for the correction!
- ❖ **Ms. Umi (CEWG):** Virtual high-five! People need help to complete the applications, so appreciate this effort especially for older adults. Very happy to hear this and the increase in accepted applicants. Reminder to call for addtl web service space because of the issues last time. People were fearful of eviction and missing opportunity because of the website issues.
 - **LC (DHS):** Will pass along this positive feedback to the ERAP team! Also appreciate the constructive feedback so we can update the approach and be responsive.
- ❖ **Ms. Naomi (PFFC/CEWG):** What time should people start lining up and where exactly (outside, inside, what floor)?

Notes on DHS Updates – Peer CM Inst.



Presentation Notes:

- ❖ Computer literacy class over next 2 weeks then going into class before practicum. Graduation in July.

Comments/Feedback:

- ❖ **JC (PFFC/CEWG):** Feel like agencies keep barriers up and keep people in cycles. Question on how candidates were selected. Personal experience of not being selected even though have skills and experience to participate. Expect agencies to do the right thing. Consider transparency.
 - **ICH:** Hoping DHS can speak to application process and panel approach including any tools they used to review and select candidates.
 - **LC (DHS):** 6 persons selection committee across 5 agencies, 1 person with lived experience. It was a name blind process so committee did not know the names on the applications. Based selections off the prioritization criteria in the regulations: personal essays submitted through application, strength of recommendation letters, level of education preference to HS/GED.
- ❖ **NS (PFFC/CEWG):** Request for DHS to contact offline. Not able to attend this cohort because classes are doing the day, I can only attend at night.
 - **LC (DHS):** We have heard this feedback and request for nighttime classes. Will also get feedback from current cohort to inform future cohort design and logistics for night and weekend classes. No updates yet on the next cohort but we are tracking this feedback.
- ❖ **TS (ICH):** Recommending two follow up items - 1) quick understanding of application and selection process and 2) Synthesis of all feedback received and what DHS was able accommodate and what needs to be considered for the future.

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Constituent Concerns Tracker



ICH Forum	People	Orgs	Areas of Concern or Risk	Opportunities for Improvement	Progress/Trends to Celebrate	Announcements
02/01 Single Adult System (SAS) Workgroup	51	28	<ul style="list-style-type: none"> Consumers in programs lacking adequate support, specifically recovery from COVID and navigating Medicaid Renewal. Escalating cases through OMS 	<ul style="list-style-type: none"> Consumers are concerned about perceived incongruencies between DHS, TCP, and HUD reports. Clarification on the post-CAHP match process Workflow explaining the transition from RRH to PSH. Report Cards on ICH & DC Govt Agencies Communication Materials 	<ul style="list-style-type: none"> PFFC now participates in CAHP & HMIS 	<ul style="list-style-type: none"> DBH Peer Specialist Training DHS Peer Case Management Institute OSSE Funding for Advanced Technical Center DSLBD: Aspire Incubator Program & Dream Grant Pitch Program
02/14 Family System Workgroup	50	24	<ul style="list-style-type: none"> Length of time for inspections and quality of inspections Fair Housing and Landlord Discrimination Concerns. 	<ul style="list-style-type: none"> Guidance for families waiting on custody determinations and transition to singles system. Tools and Guidance for ERAP application Data on families experiencing homelessness for the first time. Data on ERAP applicants and housing subsidies. 		<ul style="list-style-type: none"> Additional announcements made: ICH Open Positions TCP Open Positions
02/15 Veterans NOW Workgroup	20	10	<ul style="list-style-type: none"> Length of time for inspections and the impact on leasing up. Determining Rent Reasonableness and Inspections still challenging. Length of time of housing process. 	<ul style="list-style-type: none"> Clarification on how Veterans are moving around regionally. 		



New/Emerging Concerns or Updates



Checking to see what is top of mind (concerns, trends, progress) for:

❖ Community Reps

- Advocates
- Business Sector Partners
- Constituents w/ Lived Experience
- Service Providers

❖ Government Reps

Notes on Concerns



Comments/Feedback:

- ❖ **Ms. Naomi (PFFC/CEWG):** How does cutting the \$Budget\$ for marginalized population and Racial, Equity, & Inclusion work?
 - **TS (ICH):** We can keep this question flagged for budget engagement sessions in April once the Mayor's Proposed Budget is issued.
- ❖ **Ms. Umi (CEWG):** SBY dinner program downtown is now limited for youth aged 18 – 24 based on youth feedback and comfortability. This is an opportunity for outreach and engagement to understand what we can do to prevent homelessness for that age range.

Meeting Agenda

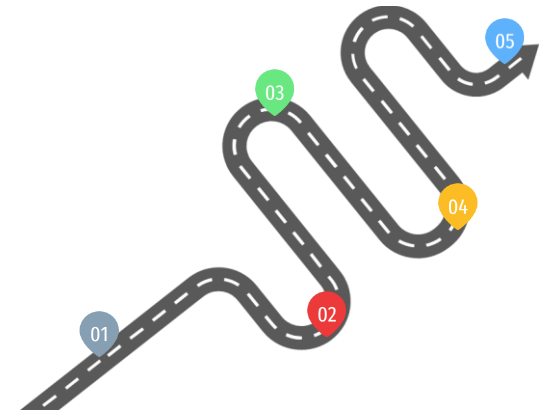


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Roadmap



- ❖ **Level-setting:**
 - Why a performance management framework?
 - Key discussion questions to keep in mind
- ❖ **Leveraging Readily Available Data**
 - Background on Performance Quality Initiative (PQI)
 - PQI Data currently available FY24 Q1 (Oct – Dec 2023)
 - DHS Workload Measures



Level Setting



- ❖ As part of the annual update, ICH is required to review:
 - Progress on 12 goals and 160 activities/strategies advanced by HWDC 2.0 as well as
 - Efforts of each ICH member to fulfill the 12 goals and 160 activities/strategies identified in the plan.
- ❖ ICH Director interprets members in the broadest sense as the ICH is the governance board for the District's CoC.

Key Discussion Questions



- ❖ **Evaluating Existing Framework**
 - Is what is in place adequate?
 - What does it fail to capture?
 - What do we need improve on for the future

- ❖ **Evaluating Performance Data Available Information**
 - What does the data from FY24 Q1 tell us?
 - Given that our first Annual Update is for FY23, do we need to evaluate FY23 Annual Performance Data by program/intervention?

Performance Quality Initiative



The Community Partnership
For The Prevention
of Homelessness

FY2024 Update

What can performance data tell us?

❖ System Trends

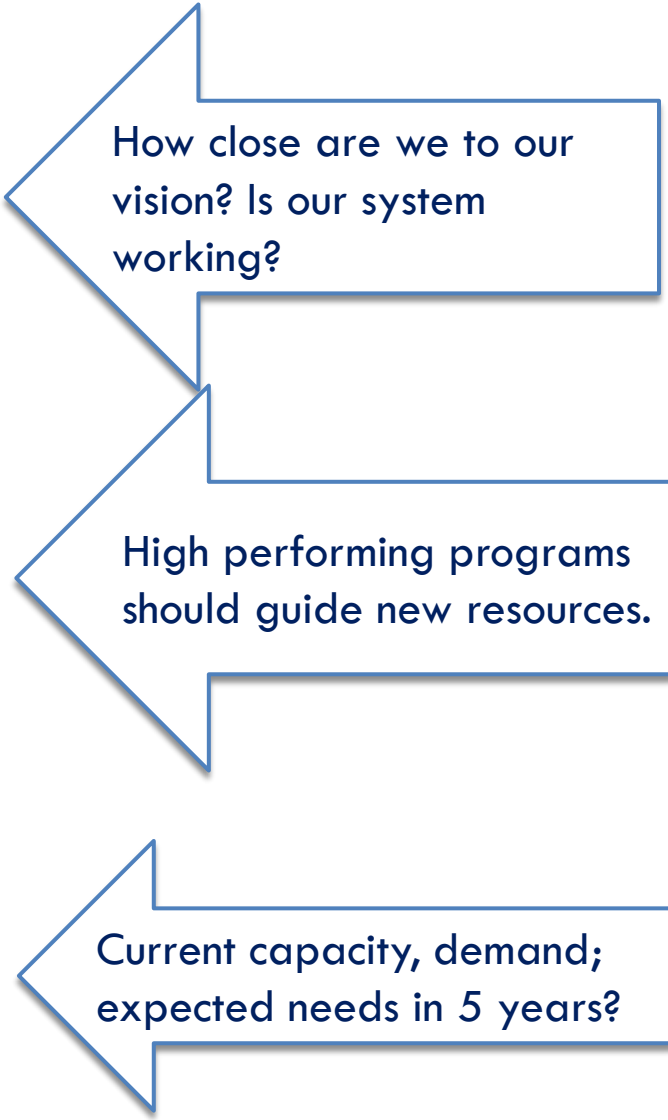
- What is happening in the CoC? (ie. Is homelessness “rare, brief, and nonrecurring”?)

❖ Program Trends

- How are CoC programs performing?

❖ System Modeling

- What resources are needed as the system demand evolves and as we look ahead to the next iteration of the strategic plan?



How close are we to our vision? Is our system working?

High performing programs should guide new resources.

Current capacity, demand; expected needs in 5 years?

System Performance Measures

- ▶ In 2015, the U.S. Dept. of Housing and Urban Development (HUD) identified 7 areas of system performance for Continuums of Care (CoCs) nationwide. These metrics show how effective CoCs are at serving individuals and families experiencing (or formerly experiencing) homelessness.
- ▶ DHS has since adopted similar metrics that look at the performance of the entire system.
 - The District of Columbia Interagency Council on Homelessness (ICH) uses these metrics to understand progress made toward the goals outlined in the CoC's strategic plans, *Homeward DC* and *Solid Foundations DC*. See *TCP reports on the Key Performance Indicators, of KPIs*.
- ▶ TCP and ICH developed the Performance Quality Improvement (PQI) reports to look at how each provider is impacting system wide performance.

HUD's 7 System Performance Measures

- 1) Length of Time Individuals/Families Experience Homelessness;
- 2) Number of Individuals/Families Exiting to Permanent Housing, and how many do so within a) 6-12 months or b) 13-24 months;
- 3) Number of Individuals/Families Served at Point in Time and Annually;
- 4) Number of Adult Persons Who Increase Income, and how many do so through employment;
- 5) Number of Individuals/Families Experiencing Homelessness for the First Time;
- 6) Number of Individuals/Families Re-Experiencing Homelessness; and
- 7) Successful Placement in/Retention of Permanent Housing, and placements made by Street Outreach

HUD System Performance Measures/ DC ICH/DHS Key Performance Indicators

		HUD	DHS	ICH
1	Length of time individuals/families experience homelessness	X	X	X
2	Number of individuals or families exiting to permanent housing	X	X	X
	<i>Subset: number exiting within 6-12 months of entry</i>		X	
	<i>Subset: number exiting within 13-24 months of entry</i>		X	
3	Number of individuals or families served at Point in Time and Annually	X	X	X
4	Number of adult persons who increase income	X		
	<i>Subset: Increase income from employment</i>	X		
5	Number of individuals or families experiencing homelessness for the first time	X	X	X
6	Number of individuals or families re-experiencing homelessness	X	X	X
7	Successful placement in or retention of permanent housing	X		X
	<i>Subset: Placements made by street outreach</i>	X		X

SPMs and KPIs and their corresponding PQIs

	System Level (HUD/DHS/ICH) SPMs and KPIs	Provider Level PQIs	
Length of time individuals/families experience homelessness	X	X	Length of Stay
Number of individuals or families exiting to permanent destinations	X	X	Exits to Permanent Destinations
Number of individuals or families served at Point in Time and Annually	X	X	Utilization Rate
Number of adult persons who increase income	X	X	Increases in Income
Number of individuals or families experiencing homelessness for the first time	X		
Number of individuals or families re-experiencing homelessness	X	X	Returns to CoC
Successful placement in or retention of permanent housing	X	X	Housing Stability

Performance Quality Initiative

- ▶ Each program using HMIS has received quarterly PQI Report since 2016
 - Programs new to the CoC will begin receiving reports after the program has been operating for 180 days
- ▶ PQI Reports are not “report cards” and are not intended to be punitive. The are intended to highlight:
 - whether programs are performing according to agreed-upon community standards
 - where agencies can focus their improvement efforts and/or
 - When HMIS data quality issues may be masking higher levels of performance (e.g. lack of documentation of income gains in HMIS masking the work the program is doing to connect its participants with income).

Available Data -- FY24, Q 1 (Oct – Dec 2023)

FY24, Quarter 1 (October 2023-December 2023)	Data Completeness - Publicly Identifying Information (%)			Data Completeness - Universal Data Elements (%)			Utilization Rate (%)			Median Length of Stay (days) - Stayers			Median Length of Stay (days) - Leavers			Exits to Permanent Destinations (%)			Housing Stability (%) (PSH programs only)			Returns to Homelessness (%)			Increase Income-Any Income-Stayers			Increase Income-Any Income-Leavers		
	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg
Program Grouping	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg	Max	Min	Avg
Permanent Supportive Housing for Families	100	100	100	94	94	94	100	100	100	1055	1055	1055	0	0	n/a	0	0	n/a	100	100	100	0	0	0	24	24	24	0	0	n/a
Permanent Supportive Housing for Individuals (Men only pgms)	100	79	90	97	86	92	100	77	89	2889	2334	2612	2828	2828	2828	0	0	0	100	86	93	0	0	0	63	0	32	83	83	83
Permanent Supportive Housing for Individuals (Women only pgms)	100	67	97	100	33	90	100	43	80	3824	296	1632	5145	0	1256	100	0	28	100	75	94	17	0	8	100	0	30	100	0	30
Permanent Supportive Housing for Veterans	100	96	98	95	90	92	100	95	97	2253	1423	1794	1519	42	935	50	0	17	96	90	94	33	33	33	36	0	12	50	0	17
Permanent Supportive Housing for Youth	100	91	96	100	82	91	60	54	57	1227	1027	1127	1416	1416	1416	0	0	0	100	90	95	0	0	0	0	0	0	100	100	100
Rapid Rehousing for Individuals	98	85	92	92	73	81	97	75	89	395	186	307	602	391	511	90	33	62	n/a	n/a	n/a	13	0	6	37	0	7	30	0	9
Rapid Rehousing for Individuals (Women only pgms)	90	88	89	100	76	88	93	91	92	136	110	123	870	507	689	100	100	100	n/a	n/a	n/a	11	0	5	100	0	50	77	50	64
Rapid Rehousing for Veterans	100	93	97	94	93	94	100	68	85	332	131	263	293	63	180	100	80	87	n/a	n/a	n/a	19	5	12	27	0	16	33	26	31
Rapid Rehousing for Youth	100	95	98	100	68	88	100	79	92	640	274	418	950	950	950	100	100	100	n/a	n/a	n/a	0	0	0	67	0	22	33	33	33

*n/a - no leavers

DHS Workload Measures

DHS workload measures:

- Diversion/Prevention:
 - Number of youth diverted from shelter or time limited housing programs (includes family preservation, reunification with natural supports, and other exits to permanency) – In FY23, 56 youth
 - Number of households receiving eviction prevention services (including legal representation) (Families) – In FY23, 2,564 families
 - Number of households receiving eviction prevention services (including legal representation) (Individuals) – In FY23, 777 individuals
- Front Door:
 - Average length of time (days) experiencing homelessness (families) – In FY23, 125 days
 - Average length of time (days) experiencing homelessness (individuals) – In FY23, 184 days

Reminder Key Discussion Questions



- ❖ Evaluating Existing Framework
 - Is what is in place adequate?
 - What does it fail to capture?
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- ❖ Evaluating Performance Data Available Information
 - What does the data from FY24 Q1 tell us?
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Notes on PQIs



Presentation Notes – TCP (slides 25-32):

- ❖ Three sets of system performance metrics include:
 - Key Performance Indicators (KPIs) – System level performance metrics on populations over time, based on HUD required metrics.
 - PQIs – by program and similar types of programs to understand impact in the system.
- ❖ PQIs are reported on quarterly basis to see progress over time.

Notes on PQIs



Comments/Feedback:

- ❖ **TS (ICH):** Noticed that RRH-Families is not included in this table.
 - **TF (TCP):** This is only part of what we sent over, so should be included in the original file and may have been lost in the conversion to these slides.
- ❖ **JC (PFFC/CEWG):** There are a lot of performance measures but there are no quality measures based on the real impact for families and individuals who occupy these beds or programs. Performance looks good on paper, but conditions on the ground are severe – poor food quality, unit and building conditions, security, staff, etc. Concern for type and amount of food provided for breakfast in a family shelter. These reports are not reflective, so concerned that they do not hold programs and agencies accountable. This data does not show families divided, the abuse of staff, and systematic abuse. This feedback is for DHS as well. Need to start being accountable. This is also relevant for single adults and other population programs, not just families.
 - **TS (ICH):** In full transparency, the PQI measure were developed in partnership with the ICH. So want to be clear of where it falls short and be accountable to partners and you that ICH played a major role in establishing these metrics. There is always room for improvement especially to bring data back that reflects experience of our clients.
 - **TS (ICH):** Will review temporary housing metrics at Shelter Capacity WG tomorrow and will carry this feedback to that conversation as well.

Notes on PQIs



Comments/Feedback:

- ❖ **Ms. Naomi (PFFC/CEWG):** How is data calculated?

Next Step: Request for feedback via email to ich.info@dc.gov within a week of sending the slides with the immediate follow ups.

- ❖ **KC (DCFPI):** Can review before the budget if ICH sends by tomorrow!

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Reminder Work Advanced by CMTE vs WGs



Strategic Planning CMTE

1. Meeting the **legislated mandates** related to the **Strategic Plan** and **Annual Updates**, in partnership with the Executive Committee.
2. **Developing and implementing a performance management framework** for work advanced by the CoC as a whole as well as by ICH Forums.
-  3. **Tracking Subpopulation WG Priorities/Projects – Family, Single Adults, Veterans, and Youth**
-  4. Supporting **strategic engagement with adjacent systems** that impact all subpopulations, particularly **Domestic Violence, and Justice-Involved Populations.**

Subpopulation WGs

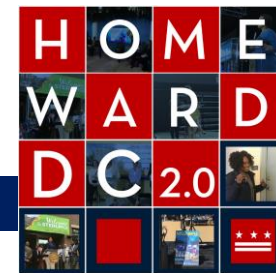
1. **Ending and preventing homelessness** in the District for all subpopulations, meaning families, singles, veterans, and young adults.
2. **Targeting and prioritizing housing resources** dedicated to ending homelessness.
3. **Improving service delivery** to clients served by dedicated housing resources.

Feedback Received Related to Priorities



- ❖ The work of analyzing and synthesizing, comparing and contrasting the initiatives underway for each subsystem/subpopulation is critical and needs to be elevated and given more time
 - It needs to be recognized as a priority with specific projects that support that analysis/synthesis and comparison
- ❖ It's confusing that both Strategic Planning & ERSO are involved and prioritizing work with adjacent systems, particular DV and Justice-Involved Populations.
 - It would be simpler to have a cross cutting workgroup under Executive CMTE so there is one comprehensive WG tackling the work

PIT Narratives & Our Annual Calendar



Month	Date	Notes	Lessons Learned for Next Year
Jan	01/30	Review of FY23 KPIs to Inform FY23 Annual Update	Draft Narrative across Subpopulation WGs
Feb	02/27	Break – Standard bimonthly	Review Draft at Strategic Planning
Mar	03/26	Performance Management framework for CoC programs and ICH forums	PIT Narratives due by end of March/early April
Apr	04/23	Break – Standard bimonthly	
May	05/28	2024 PIT Results (anticipated)	
Jun	06/25	Break – Standard bimonthly	
Jul	07/23	6-Month Review of Annual Update Goal: Integrating 2024 PIT Results & Subpopulation KPI Deep Dives	
Aug	08/27	Break – Standard bimonthly	
Sep	09/24		
Oct	10/22	Break – Standard bimonthly	
Nov	11/26	Logistics flag: Move back one week to 11/19 so does not conflict with week of Thanksgiving.	Assignment to Subpopulation WGs
Dec	12/24	Break – Standard bimonthly	Initial Draft Proposed by ICH & TCP Teams to Subpopulation WG

Notes on Advancing Priorities & Projects



Comments/Feedback:

- ❖ **Ms. Naomi (PFFC/CEWG):** Misappropriation of Resources, Unpleasant Interaction, Unmet Needs, Unfulfilled and Incomplete Outcomes, Dysfunctional-ism, False Deliverables
- ❖ **JC (PFFC/CEWG):** Our broken system is playing a major role in crippling mass amounts of our people and this is not discussed as it should. The broken system creates homelessness as well through the use of these agencies and the abuse and dv is not a care for our people. The changes needed in the performance is the need for human compassion and a value of human life. It is easy to make it look good on this level but the people are suffering in the care of DHS and adjoining agencies
- ❖ **CE (DCCADV):** Connecting this back to strategic planning conversation so defer to ICH for guidance on how to make spaces productive but having one space is helpful.

Notes on Advancing Priorities & Projects



Comments/Feedback:

- ❖ **JC (PFFC/CEWG):** Clarifying timeline on when feedback will be included next year.
 - **TS (ICH):** Notes included real time on slide 42. i.e. draft narrative starting in January.
- ❖ **TF (TCP):** Appreciate the interest in this. The part we need feedback on is part of the larger narrative about our system and how it has changed since the previous year. So can work on this before the actual PIT Count has happened in January. Hard to tie any one specific change or update to the results of the PIT Count.
 - **TS (ICH):** This helps us understand what we need to do in Strategic CMTE and WGs so we are working lockstep for next year.

Meeting Agenda



- I. Welcome & Agenda Review (10 mins)
- II. Systemwide Check-In (30 mins)
- III. Discussion Items (45 mins)
- IV. **Announcements & Reminders (as needed)**
 - a) CFSA: Community Pop-Up Briefing ***NEW***
 - b) DHS: Emergency Rental Assistance Program (ERAP) ***NEW***
 - c) DOC: READY Center ***NEW***
 - d) DPR: Summer Jobs ***NEW***
 - e) ICH: Budget Engagement Sessions ***NEW***
 - f) Peace Day 2024 ***NEW***
 - g) Youth Homelessness Matters Day Event: Save the Date ***NEW***
- V. Summary & Adjournment (5 mins)

CFSA: Community Pop-Up Briefing



Community Pop-up Briefing organized by the DC Child and Family Services Agency (CFSA) this Wednesday, March 27th, for the Families First DC Initiative which includes the 11 Family Success Centers throughout the District.

- ❖ As we start looking into the new round of Requests for Applications and look into the current landscape of child abuse and neglect, we would like feedback from the community.
- ❖ During the event, you'll have the opportunity to have a discussion with Director Robert L. Matthews and provide feedback, building on the lessons learned in the last five years.

To Join the meeting: [Go Here](#)

- ❖ By Phone: 202-594-9550
 - Meeting ID: 211 596 524 136
 - Passcode: vK39TS

CFSA Community Pop-up Briefing

"Families First DC Initiative Update"

Wednesday • March 27, 2024
3 p.m. - 4 p.m.



WE ARE WASHINGTON
GOVERNMENT OF THE DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR



DELIBERATIVE PURPOSE




DHS: Emergency Rental Assistance Program (ERAP) ***NEW***

The ERAP Portal reopens on Monday, April 1st for 8,500 applications per the additional funds.

Updates:

- DHS is offering an in-person “ERAP application clinic” at the **Martin Luther King Jr. Library located at 901 F Street NW**. The clinic will open at noon and will run until 5pm (or until 8,500 total applications have been submitted).
 - The clinic is intended for residents who need assistance completing their application online. Residents who are comfortable submitting their application online without assistance are encouraged to do so on their own at erap.dhs.dc.gov.
- Residents who need assistance but who are unable to attend the clinic can call the **ERAP Hotline at 202-507-6666** for help completing their application.
- Residents who have general inquiries or questions about submitted applications can call the **ERAP Hotline at 202-507-6666**.
- DHS is also launching a new **Landlord Portal**.
- Visit ERAP [website for FAQs](#) and to access the portal.
- For background and scope on ERAP, check out the DHS [storyboard](#).



APPLICATION FORM

PERSONAL INFORMATION

Last Name _____ First Name _____ Middle _____
Address _____ City _____ State _____ Zip _____
Phone: _____ Email address: _____
Security Number: _____
U.S. Citizen? Yes No
Ever been in military? Yes No
Willing to submit to a pre-employment drug screening test? Yes No

**EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)
IN-PERSON APPLICATION ASSISTANCE**

★ ★ ★

The District of Columbia (D.C.) Department of Human Services (DHS) will host a workshop for D.C. residents who need technical assistance to enter an application into the ERAP portal.

If you are able to enter and submit your application without assistance, we encourage people to apply online at erap.dhs.dc.gov when the portal opens.

APRIL 1, 2024, AT 12:00 PM - 4:00 PM
Martin Luther King Library, 901 G Street, NW, Washington, DC 20001

WHAT TO BRING:

- Proof of DC Residency (lease or letter from landlord)
- Photo ID for all adults (18+) in household (current government issued ID such as driver's license, passport)
- A valid email address (if not, you can create one at the library's public computer)

If you complete the self-certification, providing these documents will make completing your application easier:

- **Proof of Income for last 30 days** paystubs, Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), unemployment benefits, retirement, child support, Temporary Assistance for Needy Families (TANF). If you do not have income, you would need to sign a Zero Income Statement.
- **Proof of resources or benefits** bank statement from last 30 days for all accounts, Supplemental Nutrition Assistance Program (SNAP)
- **Landlord Email Address** to assist with processing applications faster

DOC: READY Center: Expanded Services ***NEW***



Mayor Bowser to Visit The READY Center on Thursday, March 21st at 11 am

The READY Center was opened by Mayor Bowser in 2019 to serve as a one-stop-shop where returning citizens can access a wide range of essential post-release services from District agencies and community-based organizations. So far in FY24, over 3,100 individuals released from federal and local custody have received a variety of pre- or post-release services from the READY Center.

Open 5 days a week from 9 am – 5 pm. The READY Center welcomes both scheduled appointments and walk-ins. The new location is at 3640 MLK Jr Ave, SE walk-in or call 202-790-6790 to schedule an appointment.

Services offered at the READY Center include:

- ❖ Streamlined Access to Identification/Vital Documents
- ❖ Public Benefit Application Assistance (TANF, SNAP, Medicaid)
- ❖ Subsidized and Unsubsidized Employment and Skills Training
- ❖ Education and Vocational Training Resources
- ❖ Referrals for Behavioral Health Services
- ❖ Financial Literacy Services
- ❖ Referrals for Substance Use Intervention
- ❖ Reentry Case Management and Support Groups
- ❖ Clothing and Essential Resources



DPR: Summer Jobs *NEW*



- ❖ Earn With DPR
- ❖ There are over 700 seasonal jobs now available with DPR.
Including:
 - Working at a Pool
 - Working at a School
 - Engaging Youth in the District
 - DPR's Environmental Division
 - Operations
 - Food Service
- ❖ Learn More at EarnWITHDPR.com



ICH Budget Engagement Sessions ***NEW***



Save the Dates!

- ❖ The ICH is legislatively mandated at [DC Code § 4-752.02\(c\)](#) to comment on the Mayor's Proposed Budget.
- ❖ ICH is aiming to schedule all budget engagements and compile all comments by 04/19.
- ❖ ICH is also working with member agencies to share info on their other engagement opportunities.

Date	Time	Proposed Budget Presentations	Join the Meeting
04/09	10:30 – 12 pm	<ul style="list-style-type: none"> •Focus on Level Setting & Cross-Cutting Resources •ICH Members: OCA, DMHHS, & DOES 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2308 891 3486 •Meeting password: TXt6JNmG27
04/09	1:30 – 3 pm	<ul style="list-style-type: none"> •Focus on Young Adults •ICH Member: CFSA, DCPS*, DYRS*, & OSSE *Flag: DCPS and DYRS are members of the Youth Committee per ICH Bylaws 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2315 400 6871 •Meeting password: b7SXjPAgh82
04/11	10:30 – 12 pm	<ul style="list-style-type: none"> •Focus on Emergency Response & Shelter Operations •ICH Members: DHS (Capital Budget), DGS & HSEMA 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2300 073 5400 •Meeting password: saPHsMwa539
04/11	1:30 – 3 pm	<ul style="list-style-type: none"> •Focus on Special Populations •ICH Members: MOLGBTQA, MPD, and DOC 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2318 783 2151 •Meeting password: b5iWJ87TCYp
04/15	2 – 3:30 pm	<ul style="list-style-type: none"> •Focus on Housing Solutions •ICH Members: DCHA, DHS, & DHCD 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2305 671 8216 •Meeting password: t4ETQCnpR72
04/17	3:30 – 5 pm	<ul style="list-style-type: none"> •Focus on Health Care Resources •ICH Members: DBH & DC Health 	<ul style="list-style-type: none"> •Meeting Link •Join by phone: 202-860-2110 •Meeting number (access code): 2312 589 2778 •Meeting password: SRn9aSh4i54

Peace Day 2024 *NEW*



Come Support and Learn About Mutual Aid Groups in Your Neighborhood on Saturday, March 30th!

Peace Day 2024

In support of mutual aid groups across Washington D.C.
Fun for the whole family!

SATURDAY, MARCH 30 @ 12PM
MALCOLM X PARK

Music | Family Activities | Food | Community

COME MEET YOUR NEIGHBORS, LEARN ABOUT SUPPORT NETWORKS IN THE CITY, AND JOIN US IN PEACE + FELLOWSHIP!



In Recognition of Youth Homelessness Matters Day

Save The Date : You Know Expo
April 17th

Zoe's Doors
900 Rhode Island Ave, NE
2:00pm - 6:00pm



Meeting Agenda



- i. Welcome & Agenda Review (10 mins, includes 5 min icebreaker)
- ii. Systemwide Check-In (30 mins)
- iii. Discussion Items (45 mins)
- iv. Announcements & Reminders (as needed)
- v. **Summary & Adjournment (5 mins)**
 - a) Next Meeting: Tues. 05/28 from 2:30 – 4 pm. **Reminder: Break in April to focus on ICH Budget Engagement Sessions and Comments to the Mayor’s Proposed Budget!**

