



# ***Interagency Council on Homelessness***

## ***Strategic Planning Committee***



***22 August, 2023***



### **Convention for Recording ICH Committee Meetings:**

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at [ich.info@dc.gov](mailto:ich.info@dc.gov).

# Meeting Agenda



- I. **Welcome & Agenda Review (5 mins)**
  - a) Intros & Call for Announcements
  - b) Adopting Meeting Notes & Managing the Listserv
- II. **Discussion Items (50 mins)**
  - a) New FRSP Legislation (20 mins)
  - b) Governance Updates (30 mins)
- III. **System Check-In (30 mins)**
  - a) DHS: Peer Case Management Institute & Provider Related Concerns (10 mins)
  - b) CAHP: FY23/24 Prioritization & Case Conferencing Criteria (20 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (5 mins)**
  - a) Next Meeting: Tuesday, 10/24 from 2:30 – 4 pm

# Intro & Call for Announcements



## ❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting
- Callers, use \*3 to raise your hands so we can see you and call on you to introduce yourself –this allows us to check that your audio works and that you can hear us.

## ❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

# Adopting Notes & Managing the Listserv



## ❖ Adopting Prior Meeting Notes:

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

## ❖ Managing the Listserv:

- Meeting materials are only distributed to listserv members
- If you are not on the listserv, you will not receive materials
- To join the listserv, email [ich.info@dc.gov](mailto:ich.info@dc.gov)

# Feedback on Agenda & Housekeeping



## Feedback:

...

## Q&A:

- ❖ Q: ...
- ❖ A: ...

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- Operational;
- Programmatic; and
- Contractual Changes



## DCHA -> GWUL

DHS Establishes grant agreement with GWUL.  
GWUL will now conduct all inspections, pay landlords, collect client rent and offer tools and resources to empower FRSP clients. New grant give DHS more control and more power over outcomes.

## Revise FRSP Regs

Revise the FRSP Regs to implement major program changes in response to community feedback.

## DC OIG Report/ Advocate Letters

Office of Inspector General releases recommendations for FRSP Program. 50 Advocate Organizations call for change.

## NEW Contracts

DHS Prepares to manage all FRSP Services Directly – to revise contracts & expectations to respond to feedback..

## FRSP Task Force

Clients, Providers, Advocates, Landlords, and other Stakeholders develop a series of recommendations to reform FRSP program..

# FRSP Update

## DHS Next Steps:

- Council introduced the Rapid Re-Housing Stabilization Program Protection Act on August 4 2023
- The legislation mandates DHS to review extension requests before issuing exit notices
- DHS's proposed regulation planned to provide ALL families 18 months and remove the need for submitting extension requests
- DHS regulations are on hold until we analyze the impact of the new legislation .
- DHS is suspending the 207 exit notices that were slated to be issued on 9/1/23. We will not be issuing any notices until we:
  - Revise FRSP extension criteria (August)
  - Train providers on the criteria and process (September)
- DHS will start accepting/reviewing extension requests – considering each household’s “totality of circumstances” (September)
- Issue determinations on extension requests and provide 30 days Notice of Cessation for families who are not eligible to extend (October)

# Feedback on FRSP Updates



## Q&A:

- ❖ **Q:** How does Rapid Rehousing work? Does the rent change from affordable to market rent after an amount of time for participants?
  - **A from ICH:** The program is intended to provide rental assistance for 12-18 months. Clients are expected to cover the rent after the assistance period ends. Basics of FRSP are available on DHS website [here](#).
  - **A from DHS:** Families are enrolled with FRSP from STFH. FRSP is intended to be a short-term program to stabilize after experiencing homelessness.
- ❖ **Q:** Where is the money to extend the FRSP program coming from? is there any sense of a FIS?
  - **A from DHS:** There is explicit language in legislation on funding availability, DHS submitted FIS for the legislation. Working with the budget office to see how can extend the families.

# Feedback on FRSP Updates



## Q&A:

- ❖ **Q:** Does this mean we should revisit anyone who received an exit letter (so not matched through FCAHP) during a future FCAHP mtg to see if we should now consider them for a match to TAH/PSH?
  - **A from DHS:** DHS will follow up with TCP and FSWG on details related to impacts from the legislation.
- ❖ **Q:** Is the duration of the 12-month timeline as of lease up and or move in date?
  - **A from DHS:** From the move in date.
- ❖ **Q:** Are these changes to the program only for families and not individuals who are in RRH? Are they these programs coming from different funding sources?
  - **A from DHS:** This is specific to family RRH.
- ❖ **Q:** Can DHS ensure that the funding will not come from PSH or other homeless services programs, as has happened in the past?
  - **A from DHS:** Working with budget office to see if can access contingency to cover this legislation update. In the future, according to the legislation, will only be able to extend if there is funding available.

# Feedback on FRSP Updates



## Q&A:

- ❖ **Q:** When will the new RRH regulations be released? Is there a timeline?
  - **A from DHS:** DHS is working on revising them now.
- ❖ **Q from Ms. Naomi:** How many families find Rapid Re-Housing as a temporary fix. How many families find Rapid Re-Housing as a great experience?
  - **A from DHS:** We are actually working on a FRSP client satisfaction survey now - so we will be able to say more on that soon.
- ❖ **Q from Reggie:** Do I have the correct understanding that the legislation fiscal impact statement is predicated on funding being available the very next fiscal year?
  - **A from Neah (CM White office):** Technically there is no fiscal impact because there is no change to DHS operations through the bill. The bill makes law current DHS operations. But it is also true that the bill limits assistance on the available funding in the program. Council also pulled this language from current DHS operations.

# Feedback on FRSP Updates



## FDBK

- ❖ Link to the legislation: <https://lims.dccouncil.gov/Legislation/B25-0371>
- ❖ “Please make sure clients truly understand RRH. I know 2 families who uses RRH due to being desperate to leave shelters. They weren’t able to find high paying jobs and when 12 months were up both ended back at Virginia Williams. There needs to be consistent support in finding a job that will pay the rent. Also please remember some families have young children so they find it hard to work or don’t work because daycare is very expensive.”

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## Evolving Leadership & Representation

Goals for formalizing leadership structure for ICH CMTE/WGs

- ❖ To advance a sustainable & equitable model of leadership/ representation,
- ❖ To provide clarity around the roles & responsibilities of ICH Members, and
- ❖ To provide a clear track for gaining expertise to become an ICH Full Council Member

Centering on the legislated mandates allows us to focus on leadership concretely,

- ❖ Annually calling out
  - Ever-shifting landscape around us, the impact on the subpopulations we serve,
  - Whether our activities had the intended outcomes;
  - If we have enough resources to end and prevent homelessness in the District
- ❖ Developing work plans that address our highest priorities for leadership,
  - Priorities are grounded by our annual update
  - Work plans that clearly outline how we are planning, policy-making, program development, provider monitoring, and budgeting for the priority areas





# ISSUE AREAS IDENTIFIED

# Communitywide Representation



## Representation is the premise of ICH membership

- ❖ **Issue:** The ICH is a governance board intentionally structured to represent the community.
  - The legislation is specific and includes advocates and constituents with lived experience.
  - On principle, the ICH Team cannot justify supporting a system-level workgroup (the only forum on the family system) closed to core constituents.
- ❖ **Issue:** Except for co-chair roles, our structure does not offer ICH members an opportunity to do the work of representing/working on behalf of their constituents.
- ❖ **Issue:** Leadership opportunities limited to co-chair roles do not facilitate REI or allow us to build the muscle of intentional participation in the ICH across a larger pool of leaders in the community
- ❖ **Recommendation:** Establishing leadership slates will clarify how the ICH Members are dividing their time across the different CMTEs/WGs and where the community can go to flag issues related to forums that those members are responsible for covering.

# Facilitating Decision-Making



**Decision-making under the current framework is exhausting and unnecessary.**

- ❖ **Issue:** We do not have a leadership slate and therefore seek consensus from any and everyone joining on the date we have identified for decision-making.
- ❖ **Issue:** Consensus building is too high of a bar to meet, given that the ICH has limited decision-making powers.
  - It's likely more appropriate to focus on understanding the temperature in the room, cataloging questions and concerns, making solid/reasonable, data-driven recommendations, and then move on.
- ❖ **Recommendation:** We need to identify the 13 people (max) that we are working with so they are responsible for understanding the topic, asking all the hard questions up front, and working with them to ensure we have solid proposals that can be taken to a vote.

# Standardizing Open/Listening Portions

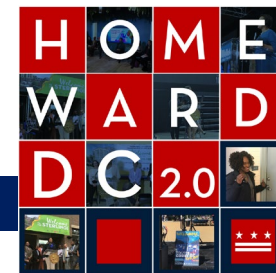


## Standardizing Format Allows Us to Manage Expectations

- ❖ **Issue:** often, community members join meetings with a specific issue that is top of mind for them.
  - Community members include consumers/clients, ANC commissioners, etc
- ❖ **Recommendation:** Creating a listening portion on all ICH CMTE/WG meetings
  - Time-limited to allow immediate feedback from clients and advocates who have burning issues they want to highlight without derailing the rest of the meeting
  - Applying this approach consistently across all the ICH CMTE/WG meetings sets expectations and allows our clients to make the best use of their time

# POTENTIAL SOLUTIONS/SAMPLES

# \*SAMPLE\* Proposed WG Structure



	Details, Proposed Roles & Responsibilities	In practice...FSWG example
<b>Co-chairs</b>	<ul style="list-style-type: none"> <li>1 community rep (service provider, consumer with lived experience, advocate, etc.) + 1 govt/District agency rep</li> <li>Point people for leadership slate and meeting facilitation with ICH</li> </ul>	<ul style="list-style-type: none"> <li>Sarah Roenfeldt (COH)</li> <li>Kia Williams (DHS, delegated by Noah Abraham)</li> </ul>
<b>Leadership/ Voting Slate</b>	<ul style="list-style-type: none"> <li>Mirror CMTE and Full Council representatives</li> <li>Represent all categories of constituents in our Core Team and WG/CMTE forums</li> <li>An average of 18 hrs/yr for each of the following activities: <ul style="list-style-type: none"> <li>Monthly Prep Time (called Core Team Mtgs)</li> <li>Monthly CMTE/WG Mtgs</li> <li>Additional Monthly follow-up related logistics/coordination</li> </ul> </li> <li>Calculated as 1.5 hr/mtg x 12 mtgs/yr</li> </ul>	<ul style="list-style-type: none"> <li>1 ICH</li> <li>1 Collaborative Applicant (TCP)</li> <li>2 District Agencies</li> <li>2 Lived Experience Reps</li> <li>4 Service Provider Reps</li> <li>2 Advocacy, Business, Private Sector</li> <li>1 DC Council</li> </ul>
<b>Core Team</b>	<ul style="list-style-type: none"> <li>Monthly meeting of the leadership slate to plan/prep for next WG/CMTE meeting</li> </ul>	<ul style="list-style-type: none"> <li>Addtl staff from DHS &amp; TCP to support as needed and relevant (CAHP, HMIS, etc.)</li> </ul>
<b>Constituents</b>	<ul style="list-style-type: none"> <li>All constituents not otherwise on the leadership slate</li> <li>Attend WG/CMTE meetings</li> <li>Share feedback, concerns, key issues with leadership slate via email, advisory groups, breakout rooms, etc.</li> </ul>	<ul style="list-style-type: none"> <li>Open WG to consumers with lived experience, advocates, etc. to view and listen in</li> </ul>

# **\*FAQ\*** What is the time commitment?



## **Short Answer:**

Task	Time Estimate	Notes
Attend and support 4 Full Council annually	$4 \text{ mtgs/yr} \times 3.5 \text{ hrs/mtg} = 14 \text{ hrs/yr}$	Including attendance at pre-meeting
Support with leadership on 2 ICH forums min.  Definitions <ul style="list-style-type: none"><li>• ICH Forums = 1 CMTE &amp; 1 WG</li><li>• Leadership role as serving:<ul style="list-style-type: none"><li>◦ In the Co-chair role</li><li>◦ As part of the leadership/voting slate</li></ul></li><li>• Commitment to supporting<ul style="list-style-type: none"><li>◦ CMTE/WG Prep (Core Team Mtgs),</li><li>◦ Monthly Standing CMTE/WG Mtgs, and</li><li>◦ Additional monthly follow up</li></ul></li></ul>	$2 \text{ Forums} \times 3 (18 \text{ hrs/yr}) = 108 \text{ hrs/yr}$	Double-checking the math: <ul style="list-style-type: none"><li>• Monthly contribution per ICH forum calculated as <math>1.5 \text{ hrs} \times 3</math> (for prep, CMTE/WG mtg, and follow up) = 4.5 hrs per forum/months</li><li>• For 2 forums a month, that's <math>4.5 \text{ hrs per forum/month} \times 2 \text{ forums} \times 12 \text{ months/year} = 108 \text{ hrs/year}</math></li></ul>
Total	122 hrs/yr	Which translates to at least 10 hrs/months or 2.5 hrs/week

# Addtl \*FAQ\* & FDBK Recv'd to Date



Question	Answer
What is the difference between Full Council member and leadership slates?	<ul style="list-style-type: none"><li>• <b>Full Council:</b> Legislated members of ICH Board, self-nominated, but confirmed by MOTA.</li><li>• <b>Leadership Slates:</b> Emulating structure of Full Council for each ICH WG and CMTE forum to streamline recommendations and advance work.</li></ul>
Can individuals serve as co-chair or leadership slate for more than 3 forums?	Ideally, co-chairs and leadership slate members would be limited to <b>2 forums</b> to facilitate cross-collaboration and maximize opportunities for new members.
If in-meeting discussion is limited to the 13 members of leadership slate, how else can non-leadership slate members raise concerns/participate?	<p>There are several solutions/options:</p> <ul style="list-style-type: none"><li>• Leverage <b>advisory</b> and focus groups</li><li>• Explore use of surveys, polls, etc. in and out of meetings</li><li>• Increase “output” – i.e. workplans, FAQs, data and progress reports on WG/CMTE priorities, etc.</li><li>• Others?</li></ul>



# Feedback on Governance Updates



## Qxns from RB via chat:

- ❖ **Q:** How was the consensus approach previously established?
  - I thought there were slates as of 2018?
  - Is there any information that can be included in the notes about how the committee and work groups have changed?
- ❖ **Q:** Why only 2 ppl of lived experience in the sample WG? how does having 4 providers and only 2 consumers represent racial equity and inclusion?
  - **FDBK from Kate Coventry:** We vote by category in the Full ICH Council to deal with the issue Reggie is talking about. that providers and/or gov't often outnumber the other groups.

# Feedback on Governance Updates



## Qxns from RB via chat:

- ❖ **Q:** How do you see the time commitment for the persons of lived experience on average?
  - The LEAS have a substantial amount of time that they contribute above and beyond other members.
  - There are only 4 LEAS on the slate, but 6-7 people in CEWG, so LEAS have 2x as much work.
- ❖ **Q:** Does the advisory model mean the ppl who are not full council members or slate members are regulated to the advisory groups?
  - How will advisory comments etc. be weight in terms of consensus and recommendations to implementing agencies?

# Feedback on Governance Updates



- ❖ **Q from MS:** What is vision for DHS representation in the slate given that multiple DHS staff attend each meeting and operate from different teams/perspectives?
  - **A from ICH:** We can build in flexibility so that DHS can cede time to other staff, invite staff who are critical to a particular topic.
  - Representatives can invite other guests to join the conversation if important perspective to highlight. As it relates to official recommendations, will rely on the one representative in the slate.

# Feedback on Governance Updates



- ❖ **Q from KM (COH):** Did you factor advisory group participation into the time commitment? And would that be the Core Team's member's responsibility to organize? Worried the 10hr/month may be an underestimate. Will we have enough people who are interested and can meet expectations?
  - **A:** There is some buffer time built into the estimate under prep, regarding additional emails and coordination. Examples on engagement with constituents may look like managing a listserv on other constituents, survey developed in partnership with core team, etc. so it is a shared responsibility.
  - **KC (Everyone Home DC):** Share Kelly's concern about the time commitment.

# Feedback on Governance Updates



- ❖ **Q from Ms. Umi:** Concerned about limiting voice in meeting, especially because already hear this in the broader community, businesses, etc.
  - **A from ICH:** Certainly appreciate your participation and voice. This is not in response to a particular member or type of participation. This is an effort to balance what is top of mind and larger system transformation. If we do not make time for strategic conversation about system transformation, regardless of what is top of mind afraid we will not make the advances we need to be making.
  - **Clarification from Ms. Umi/Jesse:** See inclusion of business seats, do not want this to be a space dominated by them.

# Feedback on Governance Updates



- ❖ **Q from RB:** What is the context driving this proposal? Do not want to be in practice of gatekeeping. Need further definitions to understand this model.
  - **A from ICH:** Yes, this is limiting participation in WG or CMTE time. Asking for leaders to serve as representatives. This model calls for 104 leaders (16 mtgs x 13 leaders, representing in at least 2 forums).
- ❖ **Q from KT:** How are the leaders "elected" by their constituencies when there are not formal groups who would "elect"?
- **A from ICH:** Take Full Council for example - The Mayor appoints based on those who self-nominate and then ranked by non-conflicted members. Work advances because people are stepping up to do the work. How can we leverage what is already being done among advisory groups, etc. to inform?
- ❖ **Q from KC:** Would feel more comfortable with some of the limits proposed if had more clearly articulated expectations.

# Feedback on Governance Updates



## **FDBK – Gauging interest in participating in leadership slate!**

- ❖ **K. Tinubu:** I would like to take on the leadership role you are referring to but I am very new in the space and take time to listen to learn in this space before speaking up.
  - **A from ICH:** I appreciate your hesitancy and desire to learn more, but we are all learning and it's very important that people step up to learn leadership and in community.
- ❖ **Qaadir:** Wish I knew more to step up.
  - **A from ICH:** You underestimate your contribution and leadership!



# Feedback on Governance Updates



- ❖ **Poll: Are you interested in “stepping up” or participating in leadership slate?**
  - Yes - 10
  - No - 2
  - Note Sure/Need more info – 11
  - No Response – 15
  
- ❖ **FDBK: Likely needed other response options, so can follow up with more nuanced survey. For example:**
  - interested in participating, but not leadership slate
  - didn't respond because I'm not interested in participating, but it didn't seem like too much work



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# DHS Update: Peer Case Management Institute

## Classroom-Based Instruction

- Provided by accredited higher education institution – we are in discussions with Howard University
- 7 weeks (120 hours) of instruction on key case management skills for 50 students in 1<sup>st</sup> cohort
- On-site coaching and support
- Pathway to higher education

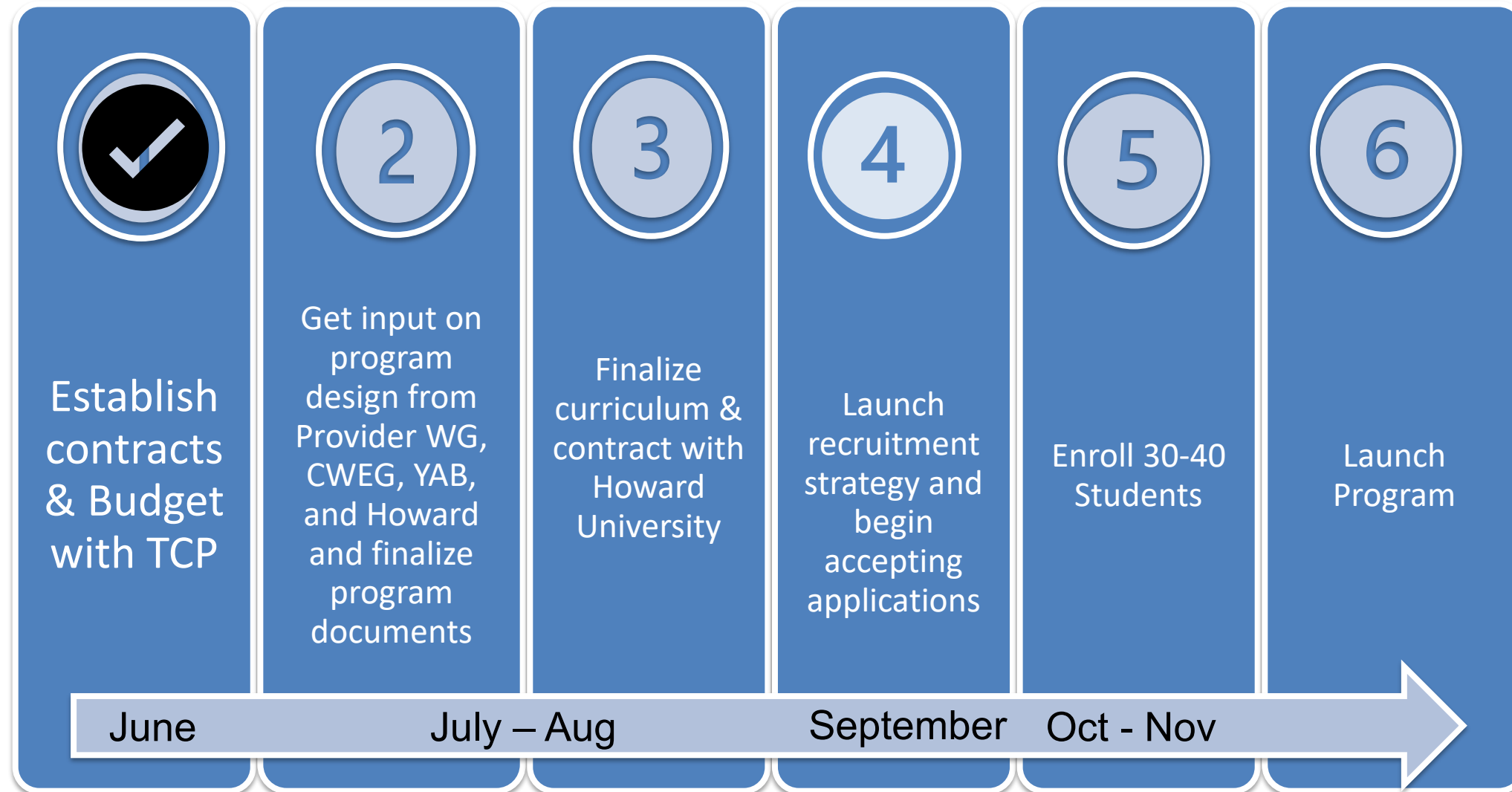
## Field-Based Practicum

- 80 practicum/apprenticeship hours with Homeless Service Provider
- On the ground experience with skills provided during Institute
- On-going coaching and employment supports

## Peer Case Manager Credential

- Established credentialing board comprised of DC Department of Human Services, the DC Interagency Council on Homelessness, Peer Advocates, and Homeless Service Providers
- Individuals with credential will be able to use the credential to substitute for education requirements or years of work experience.

# DHS Update: Peer Case Management Institute



# Feedback on DHS Peer CM Institute



## Feedback:

- ❖ **Qaadir:** This is exactly what we need, thank you!

## Q&A:

- ❖ **Q:** Will there be any stipend or payment for the instruction time or practicum hours?
  - **A from DHS:** Yes, \$17/hr for instruction and practicum time.
- ❖ **Q:** What are the details and expectations for providers who are providing practicum for students?
  - **A:** Subcontracts done through TCP. Each provider would get flat fee per student doing their practicum per. The budget is not finalized but planning for around \$3,000 per student to provider. Expectations in contract for trainings, outcomes, etc.
- ❖ **Q:** Has the board of social work weighed in on what does a peer CM credential mean and how are they able conduct services activities?
  - **A:** Working with Howard U School of SW. This is not a licensed social work position track, but will have licensed peer certificate similar to DBH certification.
  - **FDBK from Kelly:** Reggie raises a great point, though. There have been challenges in the past when someone did social work-like duties in the past. There is a hearing Sept 21 on legislation regarding social work licensing.
- ❖ **Q:** Who do you contact, when for info?
  - **A from DHS:** Not yet ready to accept applications, but plan to do info sessions in person and virtual to learn more and how to apply.

# Feedback on DHS Peer CM Institute



## Q&A:

- ❖ **Q:** Are there eligibility requirements to enroll as a student? Such as HS diploma or GED like the DBH program. Have seen that as a barrier before.
  - **A from DHS:** Will prioritize people with HS diploma/GED, but this is not a requirement. Will conduct interviews to ensure setting people up for success.
- ❖ **Q:** Are there existing positions at provider organizations that people who complete the program will be able to fill?
  - **A from DHS:** There aren't specific peer case manager positions at this point BUT we are working on our DHS and TCP contracts to find ways to encourage hiring graduates
- ❖ **Q:** Will Howard create a field placement/learning plan for providers to follow to ensure that all peer specialists are learning key areas of case management?
  - **A from DHS:** we are working with Howard to develop an evaluation for the practicum (similar to the social work student field evaluation)- so the expectations will be very clear.
- ❖ **Q:** What are the differences between this and the DBH program in terms of what these individuals will be able to do vs the DBH certified peer support specialists?
  - **A from DHS:** it's a different program and a different credential - but anyone who has done DBH program is welcome to apply.

# DHS Updates: Revising Staff Suitability Screening

**The Problem:** Providers need to be able to staff up quickly. DHS' requirements for staff suitability screening – resume review, background checks, drug screening – can take a significant period of time, esp if background checks are hard to schedule with MPD.

## Next Steps:

- DHS is meeting with a group of provider CEOs/senior leaders to get feedback on the challenges and is working to revise its policy to make the process easier for providers, while still maintaining our high service expectations.
- Any organization who would like to be part of the discussion can email [Madeleine.Solan@dc.gov](mailto:Madeleine.Solan@dc.gov)

# Feedback on DHS Staff Suitability Screening



- ❖ N/A – Not discussed in meeting.

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The Community Partnership  
For The Prevention  
of Homelessness

# FY23/24 CAHP Matching Policy Updates

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Strategic Planning Committee

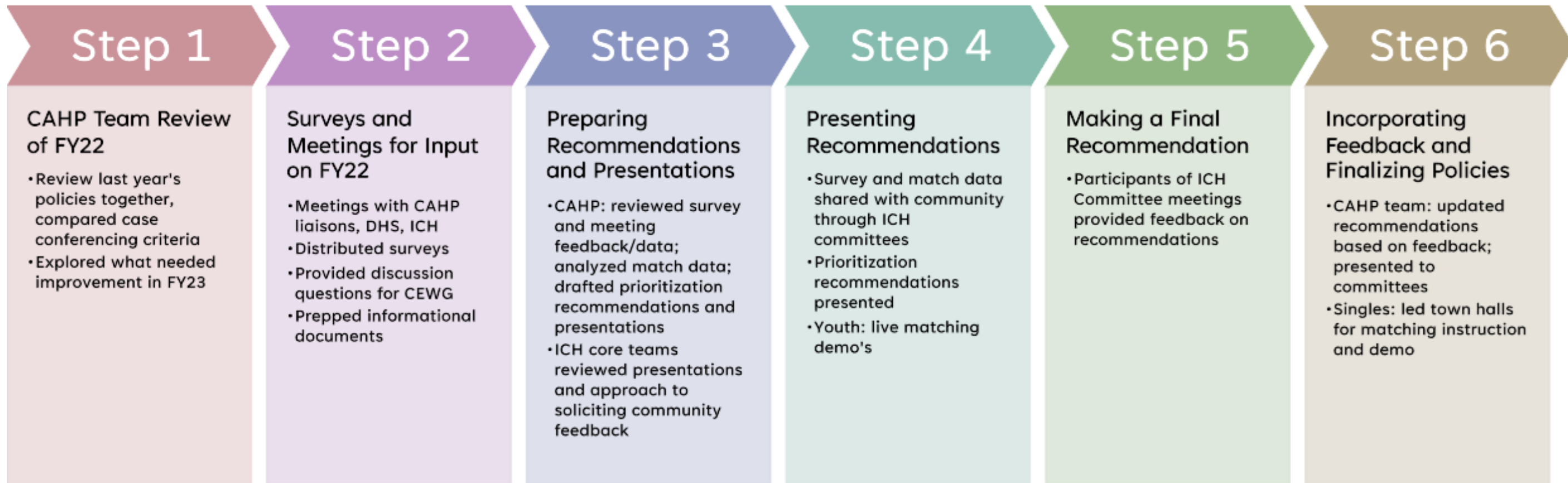
8/22/23

# CAHP & Match Policy Updates Overview

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- Coordinated Assessment and Housing Placement (CAHP) system = standardized process through which households are identified as experiencing homelessness and connected to over ~4200 appropriate local and federally funded housing resources each year, including (Extended) Transitional Housing, Rapid Rehousing, Targeted Affordable Housing, and Permanent Supportive Housing
  - Key components
    - 4 subsystems - Youth (unaccompanied individuals 18-24), Singles (unaccompanied individuals 18+), Families, Veterans,
    - No wrong door approach: Currently homeless according to HMIS data + case conferencing = By Name List
    - Community generated prioritization criteria
    - More than Coordinated Entry/Access
- Annual match policy updates
  - ✓ Mar - Youth | ✓ Apr - Singles | ✓ Sept - Families | Starting Oct - Veterans

# 2023 Process for Updating Policies



# Summary of Cross System Policy Updates

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- Using length of time homeless as a measure of vulnerability
  - Youth CAHP - Clients are matched based on their assessment score and then their Date of ID
  - Family CAHP - Always prioritize chronically homeless families first. Match some families based on their assessment score, then length of time in their program and some based on length of time in their program, then assessment score
- Pre check forms
  - Youth CAHP - Implemented for 1st time
  - Family CAHP - Reintroducing updated form
- Case conferencing approval processes and criteria
  - Youth CAHP - Discontinue pre case conferencing panel and case conferencing criteria: TAY VI score not reflective. Added criteria: Not on the By Name List, previous attempt to match, match, move in, previously declined now interested, PSH transfers
  - Singles CAHP - Update criteria: Exceptionally Medically Vulnerable to allow providers to attest when they cannot obtain documentation, and previous attempt to match, match, move in to include clients tentatively matched and exclude clients matched to non-CAHP interventions. Added criteria: PSH transfers, not on a By Name List, RRH to PSH step ups
  - Family CAHP - Discontinued all previous criteria. Added criteria: PSH transfers, previous attempt to match, match, move in, multiple RRH enrollments, Exceptional Medical Vulnerability, Severe Mental Illness/Substance Use, not on By Name List. 10% matches come from case conferencing. Families are sorted by # case conferencing criteria met

# Summary of Youth CAHP Policy Updates

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- Begin matching 3 24 year olds each month and 2 clients based on VI-SPDAT scores each month
- Match to TH and RRH by looking at clients scoring 4-9 on the Transition Aged Youth (TAY) VI SPDAT
- Use the Full SPDAT for all matches to Extended Transitional Housing
  - Look at clients scoring 35-60 first
  - After that, look at clients scoring 10-17 on the TAY VI/VI SPDAT
- To create system flow, make a percentage of matches from each location (TH, LBS, outreach/drop in) proportionate to the amount of youth staying in those locations

# Summary of Singles CAHP Policy Updates

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- RRH
  - Match active clients on referral list, then inactive clients, then clients on the By Name List
  - 60% of matches are made to those active and employed, 30% to active and searching for employment, 10% to active unemployed and not searching or unknown employment status
  - If someone considered for a match has identified a roommate who has also been referred, they will be matched at the same time to the same RRH provider
- PSH
  - If no case management (CM) slots available, allow tentative matching if CM will become available in 3 months, otherwise pause matching

# Summary of Family CAHP Policy Updates

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- Renamed match meetings: FRSP→Step Mtg bc we match from FRSP, Career Map, and DC Flex and STFH/TH→Literally Homeless Mtg bc we match from all literally homeless families regardless of location
- Moved from having 2 Step Mtgs/month to 3 and from having 2 Literally Homeless Mtgs/month to 1
- Allow for STFH/TH providers to submit DHS unit based referrals. Begin identifying referrals to TCP unit based during match meetings
- Discontinue matching to TH through CAHP
- Recommended phase out of the Family VI-SPDAT

# Next Steps

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- Provide written responses to any questions asked today with minutes
- Incorporate other feedback from today in 6 month reviews
- Share CAHP System Comparison Matrix offline
- 6 month review of match policy changes
  - Aug-Dec - if you would like to participate, please join the Youth CMTE Mtgs
  - Sept-Jan - if you would like to participate, please join the Single Adult System Workgroup Mtgs
- Annual update process
  - Oct-Mar - if you would like to participate, please join the Veterans NOW Workgroup Mtgs
- Next Update to Strategic Planning Committee
  - Dec - Present outcomes of Youth + Singles 6 month review, progress on Veterans annual update, and introduce Family 6 month review



# Feedback on FY23/24 CAHP Updates



## Q&A:

- ❖ **Q:** Where can we find the CAHP basics video?
  - **A:** [Here it is!](#)

# Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. Discussion Items (50 mins)
- III. System Check-In (30 mins)
- IV. Announcements & Reminders (as needed)**
  - a) ICH: Full Council Call for Nominations **\*NEW\***
- V. Summary & Adjournment (5 mins)

# ICH: Full Council Call for Nominations **\*NEW\***



**Purpose:** Announce the process for official membership as a community representative on the ICH Full Council convened quarterly.

**Background:** Four (4) categories of voting members represent the community, and the following seats are vacant or expiring across the four categories:

- ❖ **2 advocate seats** to represent organizations that advocate for the District's homeless population;
- ❖ **2 business/private sector seats** to represent organizations that have resources or expertise to contribute to addressing homelessness in the District;
- ❖ **2 lived experience seats** to represent homeless or formerly homeless individuals;
- ❖ **5 service provider seats** to represent organizations providing services within the District's Continuum of Care for homeless services.

**Details:** [Click here for the Nomination Submission Form](#) open until 09/17! Self-nominations only, please.

# Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. Discussion Items (50 mins)
- III. System Check-In (30 mins)
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)**
  - a) Next Meeting: Tuesday, 10/24 from 2:30 – 4 pm

