ICH Updates: Full Council & Pre-Meeting

H O M E W A R D D C 2.0

Purpose: Orient WG to

- * Logistics & formalities of the Full Council
- * Proposed agenda items for the 06/27 meeting

Background/Context:

- * 1st ICH Full Council meeting since Public Health Emergency declared in 2020.
- Full Council is different from CMTE/WG meetings.
- * Formalities associated with the Full Council Meetings!

Logistics of 06/27 Meetings

- Date: Tues, 06/27
- Time:
 - > 1 2:30 pm Pre-Meeting with City Administrator
 - ➤ 3 4:30 pm Full Council Meeting
- * Location:
 - Shaw Library (1630 7th St NW);
 - Public meeting rooms downstairs
- Overflow in Case of Significant Interest (if necessary)
 - Set up is in adjoining spaces to facilitate overflow
 - Pre-Meeting to serve as overflow for public audience section of Full Council &
 - Vice-versa (meaning, the public audience section for Full Council meeting can also serve as overflow seating for Pre-Meeting if needed)



Format of 06/27 Meetings

Pre-meeting

- * Normally: 1 group discussion summarized during the Public Comment period
- Suggestion received:
 - Match pre-meeting topic(s) discussed to Full Council topic(s)
 - Minimize Pre-meeting report-out during the Public Comment period by integrating feedback from the pre-meeting into the regular Full Council agenda

Full Council Meeting

- Normally:
 - Formal meeting limited to current members
 - Limited time for public comments from non-members (10 mins)
- * Seating for 06/27 meeting:
 - > Members who served during COVID, as well as
 - New 2022 members that MOTA is working to appoint



Agenda Topics for Full Council



Opening & Recognition of Long Time Members (15 mins) Public Comments

- * 10 mins total
- ICH recommends 2 mins per person = 5 public comments total

Planning for Fiscal Constraints (20 mins)

- * Fully leveraging available resources
- * Exploring options for cost-sharing in partnership with DHCF

New Opportunities Funded in FY24 (30 mins)

- * Non-Congregate Shelter
- * Site-Based Case Management

Annual Update (15 mins)

- * Supporting efforts to meet the legislated mandate
 - Leveraging Agency Performance Plans for future updates

Potential Themes for Pre- Meeting Stations



Info/Feedback Stations Proposed (space permitting)

Priority Topics Recommended to Match the Full Council Agenda

- 1. Client-Specific Concerns/Suggestions
- 2. Non-Congregate Shelter
- 3. Site-Based Case Management
- 4. Healthcare Committee
- 5. Annual Update (open to re-considering the focus of this station)

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Other Potential Topics

 Navigating/Triaging Clients to the Right Intervention (Project Reconnect's Navigation Tool)







Convention for Recording ICH Committee Meetings:

- * Recording for purposes of complying with the open meeting act requirements
- * Available for anyone who requests a copy at <u>ich.info@dc.gov</u>.

Meeting Agenda

Welcome & Agenda Review (10 mins, includes 5 min icebreaker)

- a) Intros & Call for Announcements
- b) Adopting Prior Meeting Notes & Managing the Listserv
- **II.** System Check-In (30 mins)
 - a) DHS Updates (15 mins)
 - b) TCP Updates (5 mins)
 - c) ICH Updates (5 mins)
 - d) Partner Updates (5 mins)
- III. Discussion Items (50 mins)
 - a) Data Available on Mortality & Inflow (30 mins)
 - b) Annual Update & FY23/FY24 Priorities (20 mins)
- IV. Announcements & Reminders (as needed)
- v. Summary & Adjournment (as needed)
 - a) Next Meeting: 08/22 from 2:30 4 PM
 - b) Also, a proposal to use 07/25 from 2:30 4 PM as a community orientation session for Family CAHP Prioritization & Case Conferencing Criteria

Intro & Call for Announcements



Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

* Call for Partner Announcements/Reminders:

- Please "chat" any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



* Adopting Prior Meeting Notes:

- > Automatically adopted unless meeting attendees flag issues
- > Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- > If we don't hear back within a week, assuming good to adopt

* Managing the Listserv:

- > Meeting materials are only distributed to listserv members
- > If you are <u>not</u> on the listserv, you will <u>not</u> receive materials
- To join the listserv, email <u>ich.info@dc.gov</u>



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	Proposed Net	# of Individuals
Program	Increase	(new)
FRSP	\$42,078,552.00	n/a
Emergency Rental Assistance Program	\$34,312,944.83	~5,700
Career MAP	\$13,501,408.00	n/a
PSH Vouchers - Individuals	\$4,515,150.00	150
PSH Vouchers - Families	\$3,480,400.00	80
Youth Drop-In Centers	\$1,900,000.00	n/a
Homelessness Prevention Program	\$1,800,000.00	n/a
Admin Support - PSH Vouchers	\$1,683,828.00	11 FTEs (net)
Project Reconnect	\$1,200,000.00	TBD

•n/a denotes the budget increase offset a reduction



	Proposed Net	# of Individuals
Program	Increase	(new)
Interim Disability Assistance	\$700,000.00	n/a
TGNC Workforce Development	\$667,000.00	n/a
Domestic Violence Grants	\$398,000.00	n/a
Outreach	\$397,000.00	n/a
Furniture for FRSP	\$150,000.00	TBD
TOTAL	\$ 106,784,283	

www.dhs.dc.gov @DCHumanServ

•n/a denotes the budget increase offset a reduction



Upcoming DHS Solicitations

Name	Anticipated Timeline
Youth Transitional Housing	June 2023
Downtown Day Service Center	OUT NOW, link <u>HERE</u>
General Transportation Services	OUT NOW, link <u>HERE</u>



DHS Peer Case Management Institute Timeline

Item	Timeframe
1 st Cohort Recruitment & Selection	Fall 2023
1 st Cohort Classroom Instruction	Winter 2023 – 2024
1 st Cohort Practicum Hours	Winter 2023 – 2024
1 st Cohort Graduation	Spring 2024
2 nd Cohort Recruitment & Selection	Spring 2024
2 nd Cohort Classroom Instruction	Summer 2024
2 nd Cohort Practicum Hours	Summer 2024
2 nd Cohort Graduation	Fall 2024



Peer Case Management Institute Vision, Goals, & Program Components



DEPARTMENT of

HUMAN SERVICES

Program Vision

Create an institute that provides classroom and field-based training to individuals with lived experience of homelessness to develop successful case managers for our homeless services system. Sign

Program Goals

01

Leveraging the expertise of individuals with lived experience of homelessness and their unique ability to help consumers navigate the homeless services system 02

Create long-term career pathways and financial stability for individuals with lived experience of homelessness 03

Create a new pipeline of quality case managers to serve our most vulnerable neighbors and allow our housing system to grow



Primary Program Components



- Welcome & Agenda Review (10 mins)
- II. System Check-In (30 mins)
 - a) DHS Updates (15 mins)
 - b) TCP Updates (5 mins)
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CAHP Matching Policy Updates

Completed

- August 2022
 - Singles CAHP begin developing FY23/24 recommendations with community
- September 2022
 - Youth CAHP begin FY23/24 recs.
- January 2023
 - Family CAHP begin FY23/24 recs.
- February 2023
 - Singles RRH recommendations implemented
- March 2023
 - Youth CAHP recs. implemented
- April 2023
 - Singles PSH recs. implemented

Upcoming

- August 2023
 Family CAHP updates implemented
 - *Strategic Planning Committee* review Singles, Youth, & Family recs.
 - Youth CAHP begin 6 month review of impacts of policy updates
 - Veterans CAHP begin FY24 recs.
- September 2023
 - Singles CAHP begin 6 month review



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ICH Updates

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- * Welcome Jill Carmichael to the ICH Team!
 - Role: Veteran Project Manager
 - Focus: Large City Last Mile Initiative
 - Goal: To be the first large city to reach the important milestone of functional zero amongst the Veteran subpopulation experiencing homelessness.
- * Extensive history in homeless services:
 - including service as an ICH member representing the business and philanthropic community in her prior role at National Community Church
- * Position funded by <u>Community Solutions</u>
 - A key development partner in the John and Jill Ker Conway Residence (see recent blog post highlighting <u>Veteran Resident</u> living at the Residence) &
 - Transitional Housing Conversion project to create more affordable housing dedicated to Veterans (recent blog post highlighting <u>CHEP Conversion</u>)

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Partner Updates





* *



- I. Welcome & Agenda Review (10 mins)
 II. System Check-In (30 mins)
- III. Discussion Items (50 mins)
- a) Data Available on Mortality & Inflow (30 mins)
 b) Annual Update & FY23/FY24 Priorities (20 mins)
 IV. Announcements & Reminders (as needed)
 v. Summary & Adjournment (as needed)





Key Performance Indicators: System Inflow

DISTRICT OF COLUMBIA CONTINUUM OF CARE



TCP Policy & Programs Team

Tom Fredericksen,

Chief of Policy & Programs

•Data Team

- Elisabeth Young, Deputy Chief of Policy & Programs
- Tyrell McQueen, Analyst
- Harish Sundararaman, Analyst

•HMIS Team

Patrice Guyton, HMIS Administrator

- o Kenniesha Bethea, HMIS Specialist
- o Jasmyn Howard, HMIS Specialist
- o Sara Platek, HMIS Specialist

•CAHP Team

- Leigh Cordeiro, CAHP Administrator
- Noah Barr, CAHP Coordinator (Veterans)
- Sarah Flinspach, CAHP Coordinator (Singles)
- Sam Nolet, CAHP Coordinator (Youth/Families)
- Eric Schneider, CAHP Coordinator (Singles)



Key Performance Indictors (KPIs)

•To monitor performance on the District's goals for the CoC, the ICH, DHS and TCP established the CoC's KPIs – system wide performance metrics that track progress made toward Homeward DC's vision of making homelessness *rare, brief, and non-recurring*.

•Most KPIs focus on programs that serve persons currently experiencing homelessness – outreach, emergency shelter, transitional housing – but information on the housing portions of the CoC is available as well.

•The CoC's KPIs are:

- Number of households (families and single persons) served throughout the Fiscal Year and at Point in Time
- Number of households exiting the CoC for permanent destinations
- Number of households returning to the CoC after an exit (with 6-12 mos)
- Number of households experiencing homelessness for the first time
- Average length of time households experience homelessness

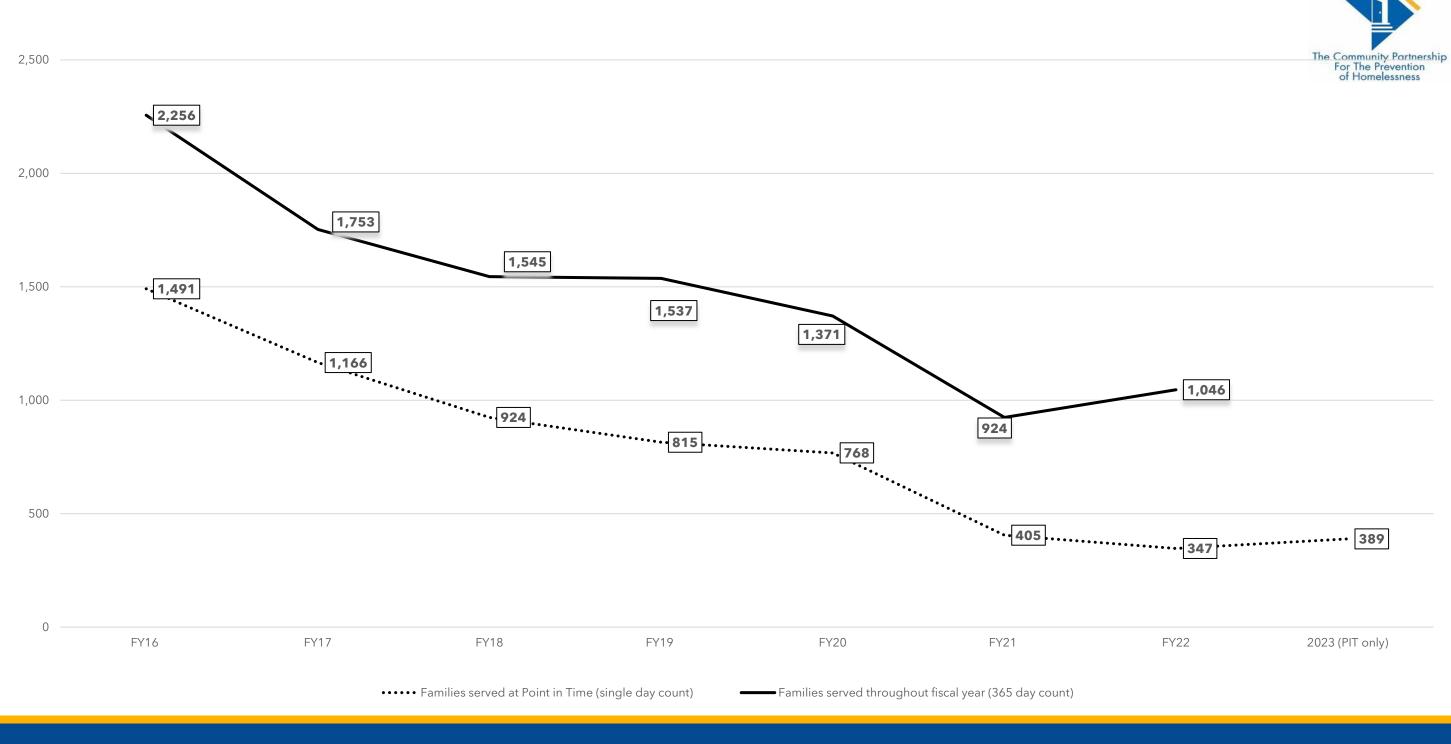


Key Performance Indictors (KPIs)

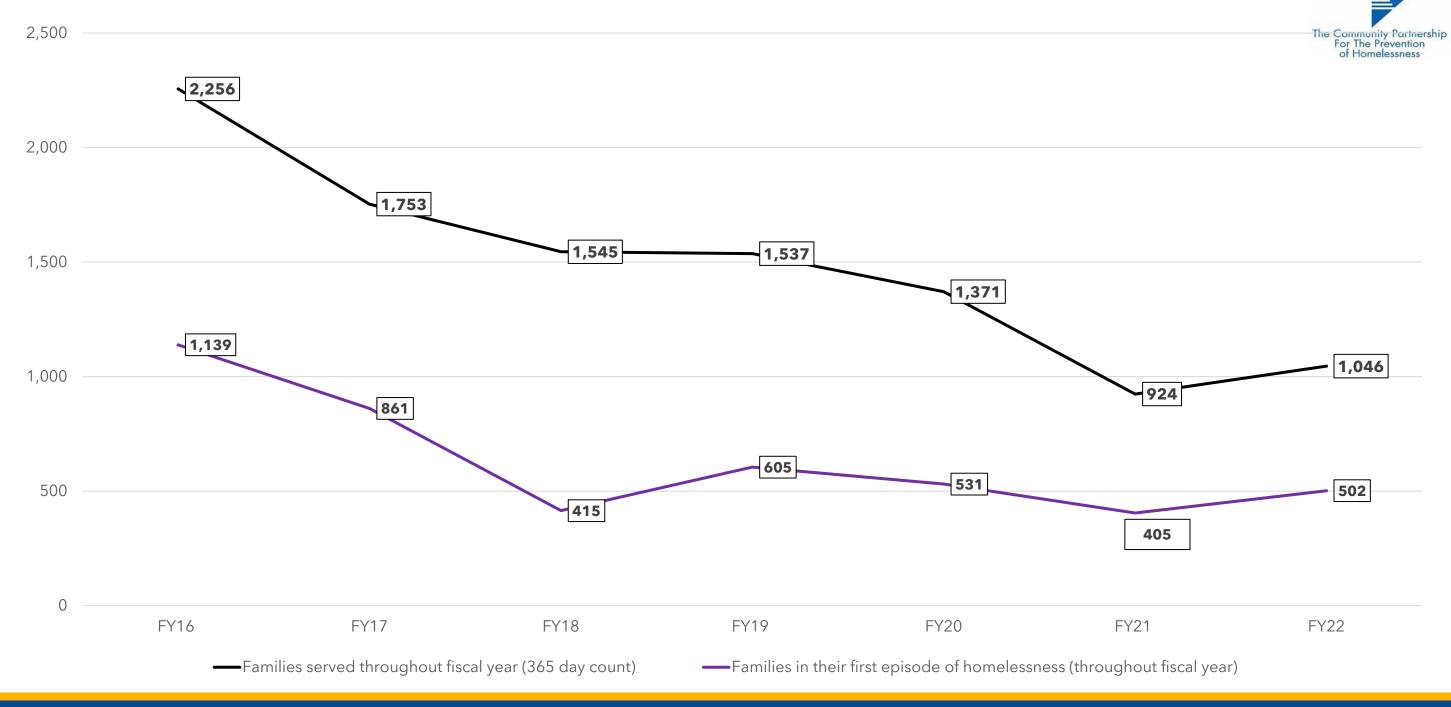
•Report today will focus on the individuals and families that were experiencing homelessness for the first time in FY22

- •TCP developing a dashboard which will enable community to review KPIs for other subsystem subpopulation groups, e.g.:
 - Households headed by other age ranges
 - Gender, sexual orientation, race, and ethnicity of HoH
 - Veterans within the family system
 - Families newer to the system or long stayers
- •This kind of analysis lets us see performance in system outcomes overtime and to ensure that resources are distributed equitably

Family System: Families Served Throughout Fiscal Year & at Point in Time FY16-FY22 (and PIT 2023)



Family System: Families Served Throughout Fiscal Year & Number of Families Experiencing Homelessness for the First Time



	FY22 - All Families	FY22 - Newly Experiencing Families	FY22 - Episodic/Long-Term Experiencing Families	The Community Partners For The Prevention of Homelessness
	1,046	502	544	
	%	%	%	
Family is Experiencing Chronic Homelessness	3.0	0.0	5.7	
HoH is a Veteran	0.4	0.2	0.6	
HoH is a TAY (18-24 y/o)	28.6	29.1	28.1	
HoH is age 55+	2.2	2.6	1.8	

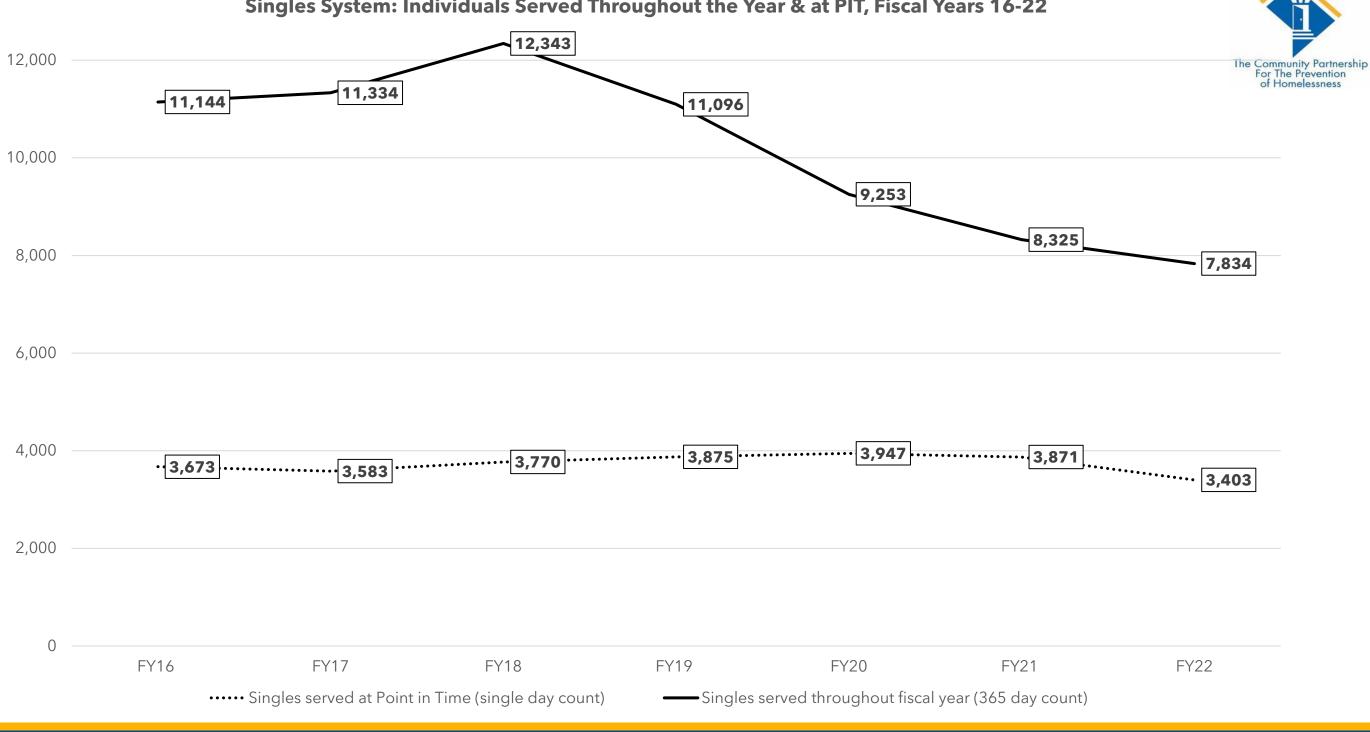
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	FY22 - All Families	FY22 - Newly Experiencing Families	FY22 - Episodic/Long-Term Experiencing Families	The Community Partnership For The Prevention of Homelessness
	1,046	502	544	
	%	%	%	
HoH is Male (cisgender)	8.1	7.8	8.5	
HoH is Female (cisgender)	91.8	92.2	91.4	
HoH is Transgender/ Gender Non-conforming	0.1	0.0	0.2	
HoH is LGBTQ+	7.0	7.2	7.2	
HoH is not LGBTQ+	93.0	92.8	92.8	

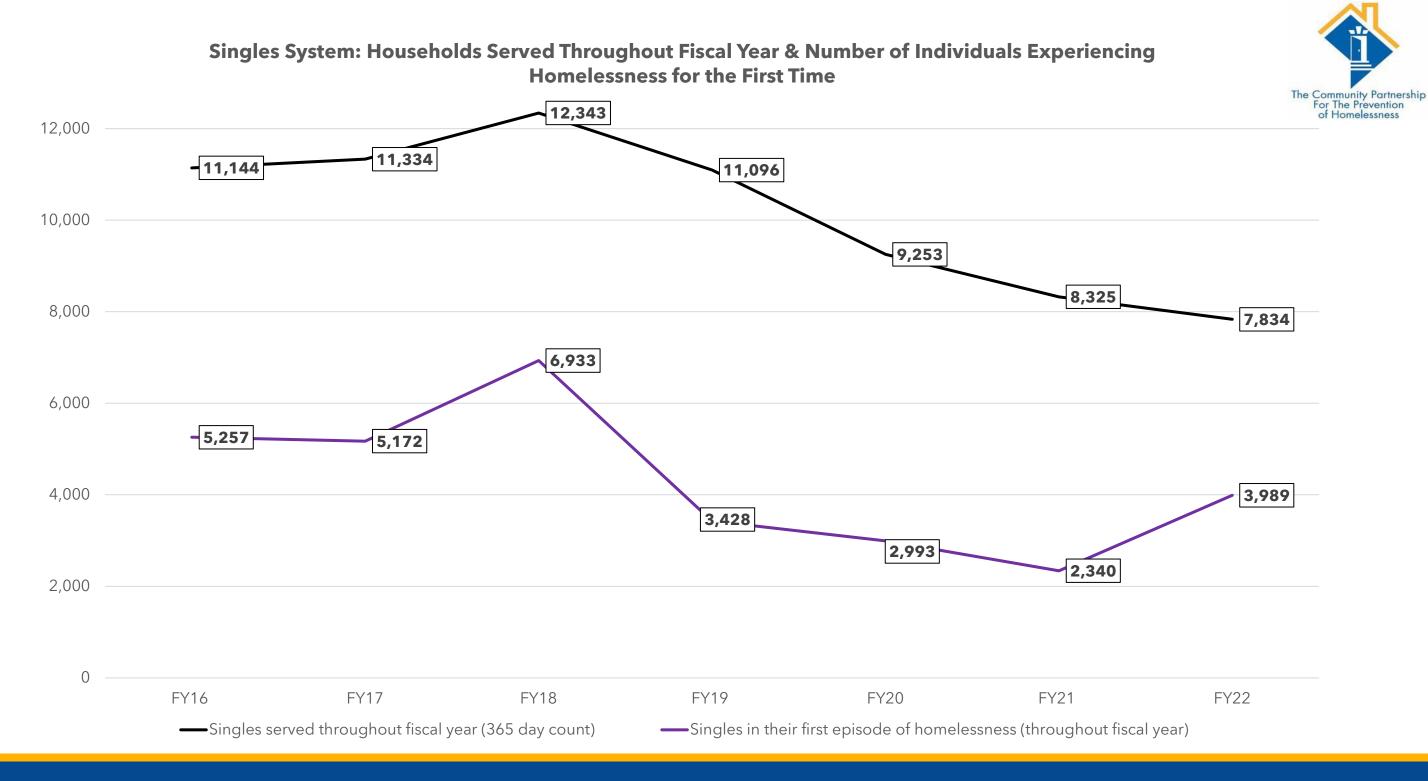
	FY22 - All Families	FY22 - Newly Experiencing Families	FY22 - Episodic/Long-Term Experiencing Families	Community Partnership For The Prevention of Homelessness
	1,046	502	544	
HoH is:	%	%	%	
Asian	0.2	0.0	0.4	
Black/African American	95.9	95.0	96.7	
Multiracial	1.5	1.6	1.5	
Native American/ Indigenous	0.2	0.0	0.4	
Pacific Islander	0.0	0.0	0.0	
White	2.2	3.4	1.1	
Hispanic/Latino	3.7	4.0	3.5	
Non-Hispanic/Latino	96.3	96.0	96.5	



	FY22 - All Families	FY22 - Newly Experiencing Families	FY22 - Episodic/Long-Term Experiencing Families
	1,046	502	544
Exiting to Permanent Destinations (%)	80	80	79
Length of Stay (average, days)	122	74	210

Singles System: Individuals Served Throughout the Year & at PIT, Fiscal Years 16-22







	FY22 - All Singles	FY22 - Newly Experiencing Singles	FY22 - Episodic/Long- Term Experiencing Singles
	7,834	3,989	3,845
	%	%	%
Experiencing Chronic Homelessness	38.5	10.0	43.3
Veterans	7.7	8.8	6.5
TAY (age 18-24)	11.9	12.7	7.3
Age 55+	33.5	32.2	37.0

				The Community Partnership For The Prevention of Homelessness
	FY22 - All Singles	FY22 - Newly Experiencing Singles	FY22 - Episodic/Long- Term Experiencing Singles	<u>}</u>
	7,834	3,989	3,845	
	%	%	%	
Men (cisgender)	73.0	73.0	72.9	_
Women (cisgender)	25.4	25.3	25.7	_
Transgender/ Gender Non-conforming	1.6	1.8	1.3	_
LGBTQ+ persons	9.1	10.7	7.1	_
non LGBTQ+ persons	90.9	89.3	92.9	

	FY22 - All Singles	FY22 - Newly Experiencing Singles	g FY22 - Episodic/Long-Term Experiencing Singles	The Community Partnership For The Prevention of Homelessness	
	7,834	3989	3845		
	%	%	%		
Asian	1	1.0	0.9	_	
Black/African American	83.4	79.6	89.1	_	
Multiracial	0.2	0.3	0.1	_	
Native American/Indigenous	1.1	1.0	1.2	_	
Pacific Islander	0.5	0.7	0.4	_	
White	13.8	17.5	8.4	_	
Hispanic/Latino	10.7	15.1	4.2	_	
Non-Hispanic/Latino	89.3	84.9	95.8		



	FY22 - All Singles	FY22 - Newly Experiencing Singles	FY22 - Episodic/Long- Term Experiencing Singles
	7,834	3989	3845
Exiting to Permanent Destinations (%)	16	10	11
Length of Stay (average, days)	178	115	236



- In 2022, 184 CoC involved persons passed away
 - 131 were in CoC housing programs prior to 2022
 - 6 entered housing from unhoused living situations in 2022
 - 39 were unhoused but were matched to housing programs
 - 8 were unhoused and not matched
- Of the 53 who unhoused during 2022:
 - 8 were experiencing chronic homelessness
 - 6 were veterans
 - 1 individual was in the TAY age range; 32 were 55 or older
 - Average time in the CoC was 318 days
 - 72% were male; 27% were female; and 1 person identified as transgender
 - 83% were Black or African American
 - 1 individual identified as Hispanic



Contacts

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Harish Sundararaman | Analyst hsundararaman@community-partnership.org



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Legislated Mandate at DC Code § 4–752.02



Powers and Duties of the ICH

(a) The ICH shall provide leadership in the development of strategies and policies that guide the implementation of the District's policies and programs for meeting the needs of individuals and families who are homeless or at risk of homelessness.

(b) In fulfilling the responsibility described in subsection (a) of this section, the ICH shall:

(1) Coordinate an **annual**, community-wide needs-assessment and planning process to identify, prioritize, and target needs for services within the CoC. The needs-assessment shall take into account existing data, including the number of homeless youth and the number of LGBTQ homeless youth in the District, and include input from at least one public hearing, which shall be held at least once each year;

** Many Federal funding resources rely on this annual needs assessment, including CoC NOFO projects, VA NOFOs (SSVF renewals, GPD conversion goals, etc.), CARES Act Recovery Funds (e.g., HOME ARP Allocation Plan), etc.

(2) At least every 5 years, prepare and publish a strategic plan for services within the CoC that takes into account existing data and community input; **This is HWDC2.0

(3) Prepare and submit to the Mayor an **annual** update based on existing data and community input that reviews the strategic plan, changes in the landscape, and an assessment of the need for services among subpopulations, and that details the resources and strategies needed to support implementation of the strategic plan prepared pursuant to paragraph (2) of this subsection;



(4) As part of the **annual** update, review the efforts of each member of the ICH to fulfill the goals and policies of the strategic plan prepared pursuant to paragraph (2) of this subsection;

Annual Update Components



* Process-Related Requirements:

- Existing Date Reviewed
- > Opportunities for Community Input

* Report Components Specified by the Requirements:

- Changes in the Landscape
- Service Needs Amongst Subpopulations
- Resource Inventory (Available and Needed)
- > Review of
 - HWDC Goals, Strategies, and Activities
 - \checkmark ICH member efforts to advance HWDC 2.0

Proposed Process & Timeline



Components & Steps	June	July	August	Sept
Community Input	Embedded in all steps			
Existing data review	Trends in Annual KPIs to define subpopulation service needs and changes in the landscape.	Review existing Resource Inventory (Capacity & Utilization) Reports.		
Reviewing efforts of ICH members to implement HWDC2.0	 Establishing a template for gathering member efforts with a focus on 1. Key accomplishments (including performance indicators and milestones). 2. Changes in the landscape 	Collecting updates from members Synthesizing trends in Annual KPIs and changes in the landscape to inform Annual Updates.	Reviewing updates or efforts in Committee and Workgroup Meetings Reconciling member efforts with trends and changes in the landscape.	Finalizing Update of HWDC Goals, Strategies, & Activities
Additional data review	TBD. Depending on need & scope. W	ant to be transparent that we do not he	ave enough time to review additional d	ata.
Integrating ICH CMTE/WG Discussions into Draft Annual Update	 Early June: establish templates for: Changes in the Landscape Resource Inventory (Capacity & Utilization Reports) Service Needs Amongst Subpopulations Draft: Changes in the Landscape Service Needs Amongst Subpopulations 	 Review the first draft of: Changes in the Landscape Service Needs Amongst Subpopulations Draft: Member Efforts Updating HWDC2.0 Goals, Strategies, & Activities Resource Inventory 	 Review First Draft of Member Efforts Resource Inventory Updating HWDC2.0 Goals, Strategies, & Activities Update Draft of Changes in the Landscape Service Needs Amongst Subpopulations 	Finalize Drafts & Review for Adoption

Key Discussion Questions

- H O M E W A R D D C 2.0 1
- Any feedback on establishing a template for gathering member efforts with a focus on
 - Key accomplishments (including performance indicators and milestones)
 - Changes in the landscape
- What data can Strategic Planning review in July to assess
 - Progress on HWDC 2.0 goals, strategies, and activities?
 - Changes in the landscape

Strategic Planning CMTE Scope of Work

H O M E W A R D D C 2.0 ↓↓ ↓↓ ↓↓ ↓↓ ↓↓

Roles & Responsibilities (last updated 2021)

- Homeward DC Performance Management, including review of system-wide performance data, tracking investments toward the plan, and input/approval of annual update
- Oversight of CAHP system implementation, including developing dashboards & reviewing CAHP system performance, development of annual prioritization criteria (singles/families/Veterans), monitoring quality control & system efficiency, recommending corrections as needed (note: several Homeward DC 2.0 strategies related to paperwork, inspections, etc. fall into this category)
- Input/approval of HUD CoC competition process and recommendations
- Input/approval of annual, community-wide needs assessment (PIT)
- Serve as forum for providing updates and soliciting feedback on Family System reforms, including monitoring STFH sites, shelter program models, FRSP reforms, system flow through PSH/TAH, etc.
- * **Monitor capacity building needs** to help improve network of CoC providers; serve as forum to coordinate with Partnership to End Homelessness (PTEH) on provider capacity building efforts.
- * Track and share procurement updates relevant to the homeless services system.
- * Ground all work of the Strategic Planning Committee and its Workgroups in **racial equity**.
 - Ensure meaningful and equitable participation by individuals with lived experience; ensure diversity of participating individuals with lived experience. 50

Strategic Planning CMTE: Scope of Work



Projects & Priorities (last updated 2021)

- Support capacity building efforts across the homeless services system, including system capacity/efficiencies and provider capacity.
- Support the continued development and implementation of housing strategies needed resulting from the pandemic (i.e., how the District will manage lease-up and supportive housing services in a Covid & Post-Covid" world).
- Improve care coordination between healthcare providers and homeless services system.
- Identify need for and develop plan for availability of Medical Respite Beds.

Convene expert task force to review system operations through lens
 of trauma; issue report on recommendations.

H O M E W A R D D C 2.0 √

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DCHA HCVP Customer Portal Updates

Housing Choice Voucher Program (HCVP) Customer Portal Update

- DCHA HCVP is launching a customer portal for participants to be able to access their information online through a customer portal called "Rent Café". Residents will be able to:
 - View contact information
 - > Update contact information
 - Review income, assets, tenant/HAP portion and other household information
 - > View inspection information
- * Access to the Portal
 - > HCVP participants for whom DCHA already has an email address on file will receive email notification inviting them to register for our online portal.
 - Participants that don't have an email address on file with DCHA should expect to receive a letter in the mail with instructions on how to register along with a unique registration code.
 - A Customer Portal Registration Guide is available on DCHA's website and through the QR Code.
- * Have questions or need support? Call DCHA call center at 535-1000.





DCHA Rent Reasonableness Updates

- Effective July 1, 2023
- * DCHA is modifying the process for determining rent reasonableness and utility allowances to conform with HUD guidelines.
- * DCHA has contracted AffordableHousing.com to utilize their software to complete rent reasonableness assessments for the agency.
- * To learn more, please
 - > join one of three stakeholder meetings (see table below).
 - review a <u>Frequently Asked Questions</u> document (also available under the Landlord tab on DCHA website: <u>www.dchousing.org</u>).

Tuesday, June 20	Wednesday, June 21	Thursday, June 22
11am — 12pm	6pm – 7pm	2pm – 3pm
WebEx	WebEx	Woodridge Library
RSVP required:	RSVP required:	1801 Hamlin Street NE
<u>https://tinyurl.com/yyy9j2wa</u>	<u>https://tinyurl.com/mpkjvsw5</u>	RSVP required:
*		https://tinyurl.com/yckw4pwt



Medicaid Renewals

* Medicaid Renewal Coming Soon!

- Led by DHCF
- Beneficiaries must update contact data to re-enroll. Visit districtdirect.dc.gov
- Starting on Saturday, April 1, 2023, Medicaid beneficiaries will have to renew their health coverage within the next 14 months -by before June 30, 2024
- > CoC stakeholders are asked to be advised, help advertise

How You Can Help:

- Visit DHCF Medicaid Renewal Information Webpage
- View the DHCF Communications Toolkit to help message
- Join biweekly DHCF meetings Email <u>Medicaid.renewal@dc.gov</u>.
- Questions? Email <u>Medicaid.restart@dc.gov</u>.

Did you know all DC residents with Medicaid, Alliance, or the Immigrant Children's Program must start renewing their coverage again?



DMHHS

Don't miss out on important information. If you haven't already, take time today to update your address, phone number, and/or email address at **districtdirect.dc.gov** so that DHCF knows where to send your Medicaid renewal letter.

If you need help, please call the Public Benefits Call Center at **202-727-5355**.

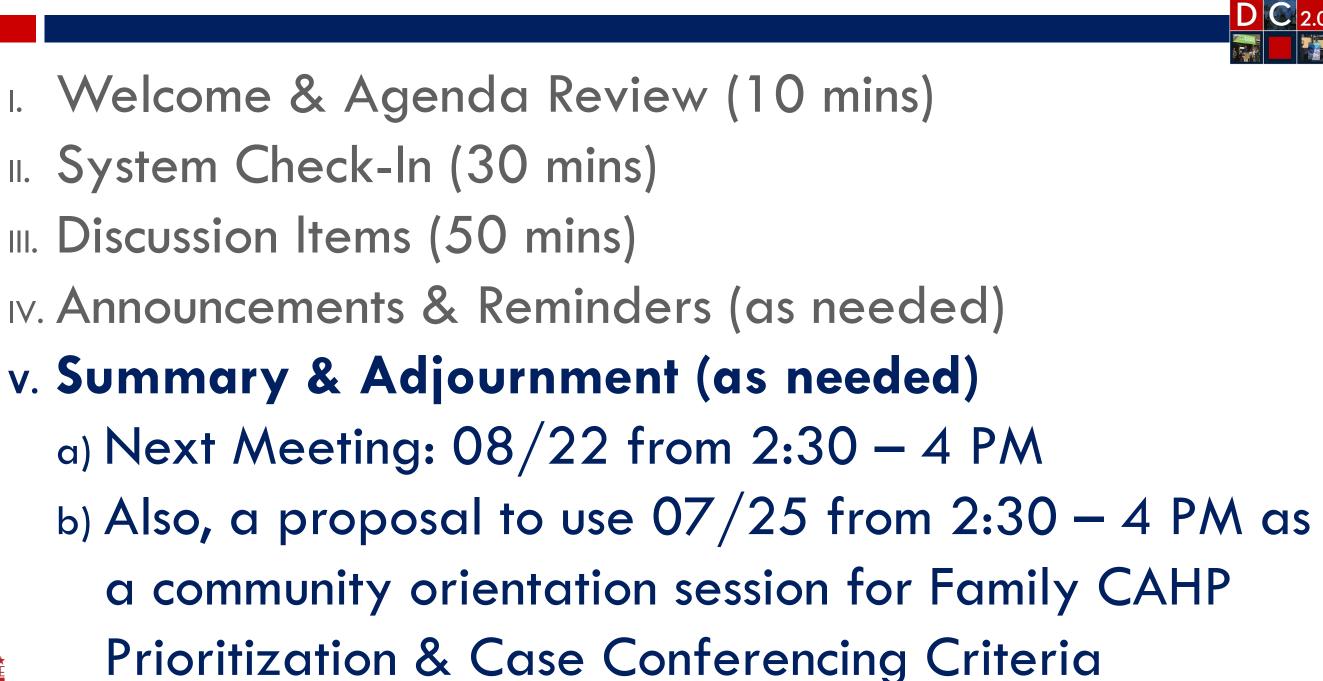


Seasonal/Shelter Updates Across the System



- * Emery House is officially open as of 05/19!
- * Pat Handy Legacy is now closed.
 - Provider (Catholic Charities) is moving all equipment and materials out.
 - > Most clients moved to Emery.
- * Blair will close in Sept 2023 for renovation.
 - DHS is focused on housing clients and finding alternatives (including transitional shelters)







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