Interagency Council on Homelessness

Strategic Planning Committee

15 February 2022

Meeting Agenda

I. **Welcome & Agenda Review (5 mins)**
   a) **Introduction & Agenda Review**
   b) **Adoption of Prior Meeting Notes**
   c) **Call for Partners Updates/Announcements**

II. **Discussion Items (60 mins)**
   a) **SAS: Projections & Implications (30 mins)**
   b) **Data & Dashboards (30 mins)**
   c) **SAS: Expediting Housing Process (15 mins)**

III. **Announcements and Reminders (5 mins)**
   a) **Supplemental Funding Available through EFSP**

IV. **Summary and Adjournment (5 mins)**
   a) **Next Meeting: Break in March, Meet in April (4/26, 2:30 – 4 pm)**

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SAS Projections: Leveraging CAHP Dashboard

CAHP Team projects a 72% reduction in monthly total active by Dec 2022

Projection leverages CAHP Dashboard
- ❖ **Inflow** & **Inactive**: used monthly number from 2021
- ❖ **Move Ins**: projected based on DHS assignment schedule and the average time from match to move in for individuals housed last year:
  - ➢ DHS PSHP - 9.3 months or 284 days
  - ➢ DHS EHV - 3 months or 90 days
  - ➢ DHS TAH - 6.8 months or 207 days
  - ➢ DHS RRH - 4.6 months or 139 days

2022 SINGLES DASHBOARD PROJECTION		INFLOW	OUTFLOW		
MONTH	TOTAL ACTIVE	Total Inflow	Moved to Inactive	Total Housing Placements	TOTAL ACTIVE
JAN 2022	4220	1927	1178	175	4794
FEB 2022	4794	1384	2135	146	3897
MAR 2022	3897	1544	1152	109	4180
APR 2022	4180	1393	1504	166	3903
MAY 2022	3903	1684	1437	153	3997
JUN 2022	3997	747	1451	84	3209
JUL 2022	3209	941	1278	99	2773
AUG 2022	2773	1036	905	94	2810
SEP 2022	2810	913	967	391	2365
OCT 2022	2365	1016	1021	492	1868
NOV 2022	1868	1121	1164	506	1319
DEC 2022	1319	1273	1106	319	1167

SAS Projections: Evaluating Projections

Discussion Questions:

- ❖ Does a 72% reduction seem reasonable in 1 year given experience on the Family and Veterans side?
  - ➢ Reasons to get excited:
    - ✓ data-driven!
    - ✓ does not include site/project-based units
  - ➢ Reasons to stay level-headed:
    - ✓ staff capacity is low, difficulty hiring up
    - ✓ EHV average is too ambitious for all 500 slots,
    - ✓ Supply of apts (available)
    - ✓ Inflow but also family has centralized intake and robust diversion/prevention resources and it took several years to achieve a 73% reduction in homelessness
    - ✓ Eviction moratorium is ending so may see sharp increase
- ❖ What are some ways we can double-check projections?
  - ➢ We do have factual data that we can go back and confirm!
  - ➢ How are we doing compared to what we have projected?

SAS Projections: Evaluating Implications

Discussion Questions:

- ❖ What lessons can we learn, meaning what can we anticipate from the significant reductions we have seen in other systems, especially on the Family side?
  - ➢ Low occupancy rates of ES and TH apts/facilities?
    - ✓ More optimistic for individuals in terms of lower occupancy for individuals.
  - ➢ Unrelenting growth of FRSP?
    - ✓ Concern: where are all the families going to go as exists increase? Are exited families likely to re-experience homelessness?
  - ➢ Other?
    - ✓ Opportunity to use RRH for new entries/inflow in the SAS.

SAS Projections: Leveraging Recovery Funds

- ❖ Is there an imperative to think through and plan for:
  - ➢ Deeply affordable housing (below 30% AMI) options dedicated to homeless services for
    - ✓ Individuals who are not chronically homeless and therefore not likely to match to PSH
    - ✓ Inflow (new or returning)
  - ➢ Track for converting ES and TH facilities to housing that
    - ✓ Acknowledges mission of ES/TH to provide vulnerable clients with services and supports
    - ✓ Explores options for decoupling services/supports from location
  - ➢ Feedback:
    - ✓ Yes, can we fund both options!
    - ✓ TA for services/supports vs property management (very different)
    - ✓ COVID is not over so can we consider creating NCS (non-congregate shelter options), especially for the medically vulnerable. Especially given that PEPV is 100% federally funded and going away.

SAS Projections: Leveraging Recovery Funds

❖ ICH partnering with DHCD and OP to leverage Housing Solutions Committee and plan for Recovery Funding Opportunities

Tasks	Timeline
Introduction/Orientation to SAS Projections & Funding Opportunity	February 28
Defining the Target Population	March
Understanding Services Needs	April
Exploring Services Delivery Options/Models	April
Exploring Housing Configurations and Opportunities	May
Establishing Client Preferences (via Focus Groups and Surveys)	April – May
Report Out/Recommendations	June

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II. **Discussion Items (60 mins)**

    a) **SAS: Projections & Implications (30 mins)**

    b) **Data & Dashboards (30 mins)**

        1) **Setting a Process & Timelines for Resource Trackers**

        2) **Setting an Annual Process for Updating HMIS**

    c) **SAS: Expediting Housing Process (15 mins)**

III. Announcements and Reminders (5 mins)

IV. Summary and Adjournment (5 mins)

Resource Tracking: Context

- ❖ Executive Committee prioritized tracking FY22 resources, particularly for Single Adult Subsystem (SAS)
  - ➢ DHS is at the forefront of sharing data (PSH for individuals) and testing different formats
- ❖ Reviewing available data quarterly has been invaluable in establishing
  - ➢ Most significant hurdle to housing is 1st step: getting document-ready
  - ➢ Efforts to expedite housing in prior years were not effective in speeding up the timeline for getting document-ready
  - ➢ Preliminary results show that EHV (most likely self-certification) is shaving ~ 100 days (3 months) off the average time to get document-ready
- ❖ Created a clear imperative to
  - ➢ Establish milestones/metrics for performance and
  - ➢ Make recommendations to the Executive Committee on next steps
- ❖ Level of transparency allows for accountability and gives us an opportunity to double-check our assumptions:
  - ➢ Recall: CAHP Projections use average time from match to move in based on HMIS data
  - ➢ Resource trackers give us another opportunity and data set to confirm assumptions and used for projections

Resource Tracking: Goals

❖ Establish tracking dashboards across all public funding sources, across all the sub-systems

Expectations	Notes
Sub-systems:	Family, Singles, Veterans, and Youth
Funding:	District, HUD CoC, and VA allocations HHS funding too?
Resources:	Prevention/Diversion, RRH, TAH, and PSH
Tracking:	1) estimated slots, 2) availability/assignment of slots, 3) the status of slots (vis-à-vis application/housing process), and 4) the average time to navigate the different steps in the housing process, etc.

Discussion Questions:
❖ **Does this make sense?**
  ➢ Feedback: from a practical perspective do we have staff at DHS and TCP to do this and vet the data? Do we have dedicated staff?
  ➢ DHS team is working on it! TCP doesn't think it will be too much of a departure from what the data and housing team are doing.
❖ **Do we want to adopt similar trackers across all our subsystems?** Yes, if DHS and TCP are on board and have the capacity to do it.

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Resource Tracking: Planning/Process

❖ Is this a sensible approach, recognizing that each resource and subsystem will be tailoring Resource Trackers to make sense for their program/system?

  ➢ Feedback: make sure data teams work with co-chairs to think through what makes sense for each system. Goal for quarterly reviews.

Task	Proposed Timeline
Assignment to WGs (Family, Singles, Veterans, and Youth)	Feb
WGs to review & discuss tailoring SAS Trackers by Resource and Funding Programs at WG meetings	March & April
Draft trackers by funding source & programs for review by Workgroups	April & May
Draft trackers by funding source & program for review by Strategic Planning	June

Updating HMIS: Context

❖ Addressing visibility/usability is a priority for Executive Committee
  ➢ Status of address HMIS usability/visibility challenges are difficult to track/understand because the effort spans years
    ✓ Feels like community can easily generate a list of challenges but is not well versed in or understand/recognize what's practical and feasible.
  ➢ Program-specific and system-level needs are changing
    ✓ TCP ends up with lots of ad hoc requests for new data fields, edits to existing data fields, or new reports with no process to support evaluating the requests, understanding the impact on existing operations, and assurances that there is buy-in and agreement across the continuum.

❖ Reminder of what's already in place:
  ➢ HMIS User Group (2nd Monday every other month from 12:30 – 2 pm)
  ➢ Performance Quality Improvement Initiative (program-specific reports available quarterly)
  ➢ Visibility updates at Executive Committee

Updating HMIS: Goals

Formalizing a process and codifying protocols/procedures for

❖ Submitting requests to

➢ Add/subtract/change HMIS data fields and

➢ Leverage HMIS reporting capabilities

❖ Evaluating requests to ensure

➢ Practicality of request given HMIS coding constraints and capacity of providers/users

➢ Accountability across all partners (funders, providers, and staff) so that if a field is updated/changed/added that contracts, reports, and staff are poised and committed to implement the change and use the data fields/reports

❖ Implementing requests and connecting the dots to ensure accountability

➢ For updating HMIS: reporting on timelines for HMIS efforts, challenges encountered, etc

➢ For using HMIS: including reviewing data quality to ensure updates/changes are adopted by the appropriate programs/users

❖ With a focus on identifying and addressing HMIS usability/visibility challenges

Updating HMIS: Formalizing Planning/Process

Task	Tentative Timeline
Planning time (recognizing that the TCP team is focused on HYC, PIT and Annual System Reporting until May) Feedback: • include/start with the HMIS User Group to make suggestions on the process and also the necessary changes, • Recognition that we do need everyone to level-set because it's hard to have meaningful conversations if policy and program experts don't understand the basics of HMIS.	March - May
Message to WGs to join kick-off and plan future meetings to support HMIS planning efforts	Early May
Level-setting and kick-off planning by hosting orientation to what's already in place: • HMIS Data Standards (Federal and District requirements) • Reporting capabilities of HMIS (System Performance Measures and Performance Quality Improvement Initiative) • Visibility updates and status, next steps • Accountability of funders, providers, and staff	Late May
Survey orientation attendees, Committees/WG, and the HMIS User group regarding • Data elements: to add/remove/change in HMIS • Adding new programs to ensure the integrity of system performance tracking • Shifts in overall reporting/performance tracking	
Evaluating feedback and survey results and Supporting/hosting WG discussion based on survey results at HMIS User Group	June/July
Committee/WG meetings to focus on subsystem specific requests and issues: • Supporting the community understand what is possible (or not) and why • Work with ERSO & SAS to understand and map out Streamlining Intake requirements	August/September
Propose a comprehensive set of updates/changes to HMIS to Executive Committee • Including accountability of Programs and Staff	October

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- ❖ DCHA Update:
  - ➢ Board approval authorized DCHA to publish, as emergency, self-certification for tenant based LRSP in Feb
  - ➢ DCHA is coordinating the next steps for implementation with DHS
- ❖ Feedback/Discussion:
  - ➢ Is there an opportunity to support clients that are at:
    - ✓ PEPV where there are dedicated CM capacity to support clients with documentation/DCHA applications
    - ✓ Bridge Housing for individuals that are assigned but have the potential to think through supporting individuals who are matched but not yet assigned to CM supports.
  - ➢ Experience with EHV
    - ✓ Difficulty with following up and getting the vital documents once someone is in housing or already approved
    - ✓ EHV is different from local so still looking for DCHA final language
    - ✓ Especially given that the resolution language specifies that self-certification can serve as the highest form of documentation. Need to understand what that means and how that will play out in implementation.

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Heads up: Supplemental funding is available in DC through the EFSP. *What is EFSP?*

- The Emergency Food & Shelter Program (EFSP) is a program established by Congress in 1983. The EFSP makes funds available for served meals, additional food programs like food pantries, mass shelter, and rent/mortgage assistance in cities and counties nationwide. https://www.efsp.unitedway.org/efsp/website/websiteContents/PDFs/FAQ.pdf

- The National Emergency Food and Shelter Program (EFSP) has awarded nearly $1.7M in Phase 39 (FY21) and APRA-R emergency funds to Washington, DC. The funds are administered by the DC EFSP Local Board. Funds may be used for the November 1, 2021 – April 23, 2023 spending period.

- **EFSP** funding is open to all organizations directly providing food or shelter or rental/mortgage/utility assistance to persons experiencing food insecurity or at risk of/experiencing homelessness.

- **EFSP** funds must be used to supplement and expand existing **food, shelter*,** or **rent/mortgage assistance (if applicable) programs**. May not be used for start up or seed funding. * Short-term and transitional programs only are eligible for funding; permanent supportive housing programs are ineligible.

- The DC EFSP Local Board will announce the availability of the latest funds and how to apply for funding in the Legal Notices section of The Washington Post during the week of February 28th.

- For more information about EFSP, contact Leslye Wooley, DC Local Board Chair, at LWooley@foodandfriends.org .

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