

GOVERNMENT OF THE DISTRICT OF COLUMBIA INTERAGENCY COUNCIL ON HOMELESSNESS

STRATEGIC PLANNING COMMITTEE

Meeting DetailsDate: 25 October 2022Time: 2:30 – 4 pmLocation: Webex

Meeting Notes

I. WELCOME AND CALL TO ORDER

Co-chairs Kelly Sweeney McShane (COH) and Madeleine Solan (DHS) welcomed the group and invited attendees to introduce themselves in the chat box. Co-Chair Kelly Sweeney McShane reviewed the agenda.

ICH Director, Theresa Silla, reminded Committee members that the meeting would be recorded. Director Silla also invited partners to share any announcements or reminders in the chat to review at the end and include in the notes.

II. DISCUSSION

A. OFFICE OF MIGRANT SERVICES

Rachel Pierre, FSA Administrator at DHS, provided an overview of the work underway to establish the Office of Migrant Services. Please see the PPT slides 7-11 for more information.

Concerns/Recommendation/Feedback:

- Director Silla thanked everyone for working to coordinate services for migrants.
- Welcome Center:
 - Location details of the current Welcome/Service Center referenced on slide 10. DHS is working to identify appropriate and available sites to serve as a Welcome Center.
 - Messaging Resources for clients needed: Comment from Community of Hope in the chat that they are starting to see migrants in health centers. Outstanding question on how to support migrants as OMS establishes a system/structure for services.
 - o Location question/recommendation to explore downtown options w/ BID partners.
 - Location update that DHS is working on identifying possible sites, which is difficult without collaboration with Arizona and Texas as the District has no intel on when/where buses arrive.
- Case Management: Question on what case management under this office includes and request for more details on connection to regional temporary housing.
 - DHS noted basic case management includes connection to medical assessments, school enrollment, and alternatives for resettlement program.
- Funding and Partnerships, including Opportunities:
 - O DHS serves as the state coordinator for Office of Refugee Resettlement (ORR) which includes the Unaccompanied Refugee Minor (URM) program in coordination with CFSA services.
 - DHS assessing FEMA-reimbursable funding available to create a sustainable plan for operating the OMS.
 - Catholic Charities providing services for migrant families residing in hotels who have not yet resettled or connected with a sponsor. DHS was providing operational services, but is now contracting.

 Once sites for the proposed structure of the office are identified DHS will release solicitations for additional service and operating providers.

B. PIT PLUS

Elisabeth Young, Deputy Chief of Policy and Programs at TCP, covered this topic. The presentation included background on PIT Plus (PIT+) surveys and Women's Needs Assessments completed in previous years, as well as a discussion on the types of questions included in the survey and capacity for completing the PIT+ again during the 2023 PIT Count. Details are included on slides 13-22.

Additionally, the results from the 2017 and 2019 Women's Needs Assessment and PIT Plus are available on TCP's website: TCP - Homelessness in DC - Facts and Figures

Concerns/Recommendation/Feedback:

- **Consumer Priority:** Feedback to prioritize as the information is now out of date.
- **Determining Capacity for PIT+ in 2023:** Concerns on the capacity of outreach and shelters as well as privately funded providers to be able to conduct surveys given staffing constraints, especially during the hypothermia season.
 - Recommendation from agency and program leads to consult with direct service teams and outreach team leads to inform feasibility for 2023 or plan for 2024.
 - Recommendation to follow up for a separate meeting with outreach acknowledging priority for case coordination work in standing up the ICH Outreach WG. ICH and TCP will follow up to discuss the approach and capacity around planning an additional meeting.
 - Feedback from Miriam's Kitchen that consumers were interested in the survey because of the larger gift card amount and staff capacity.
- **Expanding perspectives on capacity**: Flexibility in funding (consider private/philanthropic funds) and partnerships (including non-contracted, volunteer organizations like mutual aids).

III. DHS UPDATES

A. DHS STRATEGIC PLAN

Madeleine Solan (DHS) covered this topic as a follow-up to the initial discussion in a previous ICH Strategic Planning meeting. Please see slides 25-27 for details.

Concerns/Recommendation/Feedback:

• **Provider Capacity Initiative:** Question on what is contemplated by "building provider capacity". DHS noted that this includes a review of salary levels, planning for additional resources and solicitations, training to ensure consistent levels of care, etc.

B. DHS PEER CASE MANAGEMENT INSTITUTE

Madeleine Solan (DHS) and Lindsay Curtin (DHS) presented on this topic noting that this initiative is in the draft/design stages. The timeline would be to launch the first cohort in Quarter 3 and 4 of FY2024. DHS intends to create a working group to flesh out the program design. If people are interested, they should reach out to madeleine.solan@dc.gov

Please see additional program details in slides 29-33.

Concerns/Recommendation/Feedback:

• DHS Contract Considerations:

- Aligning DHS contracts to ensure certification is eligible for hire under DHS contracts.
- Understanding practicum requirements. Concerned about PSH provider staff capacity to support training and manage the transition to Medicaid billing.
- o Including outreach and shelter roles and providers in the initiative. DHS confirmed that the program would not be limited to PSH.
- **Payment Structure:** Question on if there is funding to pay participants during the training, both the classroom and practicum. DHS is still working to determine what is feasible for this initiative and the number of participants.
- **Leveraging Other Peer Networks**: Recommendation to include peers currently doing this work in either PSH or similar work like on ACT teams.
- **Broader Employment Programming**: Question on focus of curriculum in homeless and human services and if there is consideration for education and employment support around business administration and entrepreneurship for consumers. DHS noted this is in review, though the original intent was to create a network and pipeline of staff with lived experience within the CoC.

IV. GOVERNANCE & ICH UPDATES

A. ICH STAFFING AND MEMBERSHIP

Director Silla introduced new ICH Team members as well as updates to the ICH Full Council Board Membership Legislation. Details are included on slides 37-38.

B. HUD COC NOFOS

Director Silla shared that both the HUD CoC NOFO and the HUD Supplemental NOFO to Address Unsheltered Homelessness were submitted by TCP as CoC Collaborative Applicant on or ahead of schedule. Awards will likely be announced in the next six months or so. Slide 40 outlines details on both NOFOs.

There were no additional comments or questions from Committee members.

V. ANNOUNCEMENTS AND REMINDERS

There were no additional announcements and reminders from partners and Committee members.

VI. SUMMARY AND ADJOURNMENT

Director Silla adjourned the meeting noting that the next meeting is scheduled for December 13th from 2:30 –4 pm. Calendar invites will be updated by the ICH team within the next few weeks.

Next Meeting Date: 13 December 2022 Time: 2:30 – 4 pm Location: Webex

Participant List (39 Attendees) Kelly Sweeney McShane (COH) Karen Cunningham (Everyone Home) June Crenshaw (Wanda Alston) Charlene Flaherty (COH) Adam Rocap (Miriam's Kitchen) Catherine Crosland (Unity) Jamey Burden (COH) Andrea Scallon (Miriam's Kitchen) Kate Coventry (DCFPI) Madeleine Solan (DHS) Kenyatta T. Brunson (N Street) Jennifer Hightower (Miriam's Kitchen) Rachel Pierre (DHS) Bridgette Farley (N Street Village) Nechama Masliansky (SOME)

Lindsay Curtin (DHS)
Theresa Silla (ICH)
Daisean Foster (ICH)
Donna Harris (ICH)
Eileen Rosa (ICH)
Jorge Membreño (ICH)
Synina Pugh (ICH)

Abby Sypek (Everyone Home)

Elisabeth Young (TCP)
Elizabeth Garrison (DHCF)
Iris Osuji (CNHED)
Ishan Heru (Community Connections)
Jean Badalamenti (DCPL)
Jennifer Olney (PTEH)
Julie Hantman (Community Member)
Gary Maring (Community Member)

Reginald Black (PFFC, CEWG)
Dr. Mayaalla MuQaddim Abdullah Al
Saud (PFFC, CEWG)
Russell Gardner (HSEMA)
Sharlene Castle (Jaydot)
Christy Respress (Pathways)
Erica Clarke (OIG)
Quazi A. Haque (OIG)
Tairsha Robinson (OIG)