



***Interagency Council on Homelessness  
Executive Committee***



***November 10, 2020***

# Meeting Agenda



- I. Welcome and Call to Order
- II. Items for Approval
  - ❖ No Items Pending
- III. Discussion Items
  - ❖ Medicaid Housing Services Benefit
  - ❖ ICH Governance & Operations
- IV. Partner Updates/Announcements
- v. Adjournment

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- I. Welcome and Call to Order
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- III. **Discussion Items**
  - ❖ **Medicaid Housing Services Benefit**
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# Medicaid Housing Services Benefit



- ❖ Goals
- ❖ Context: How We Got Here
- ❖ Vision for the Benefit:
  - Service Model
  - Eligible Beneficiaries
  - Eligible Providers
- ❖ Project Management
  - Timeline
  - Workstreams
  - Leads and Teams

# Goals



## ❖ Maximize Federal funding for PSH

General	Cost of Unit	+	Cost of Services	=	Total PSH Costs
Current Status of Locally Funded PSH	Local \$s for <ul style="list-style-type: none"> <li>• Capital Costs (if new unit) or</li> <li>• Rental Payments (if voucher)</li> </ul>	+	Local \$s	=	Fully funded by Local \$
Vision for Locally Funded PSH	Local \$s for <ul style="list-style-type: none"> <li>• Capital Costs (if new unit) or</li> <li>• Rental Payments (if voucher)</li> </ul>	+	70% Federal \$s 30% Local \$s	=	Leveraging Medicaid to cover services

## ❖ Improve PSH service quality and fidelity

- Establish tiered case management rates to allow for individualized support
- Rate setting to reflect full scope of service expectations and current market salaries

# Context: How We Got Here



- ❖ 5+ years in the making
  - Integral to DC's **2015 State Innovation Model (SIM)** deliberations
  - **Community Linkage Work Group** explored how to leverage the Health Home State Plan Benefit (aka My Health GPS)
  - Effort established the need for defining the service model, establishing tiered case rates and adopting appropriate performance metrics
- ❖ ICH Medicaid Work Group, used by ICH & DHS for focused engagement with providers to collaboratively address findings from the 2015 SIM process

# Vision for the Benefit: Service Model



## HOUSING NAVIGATION

- Assess client to identify the client's housing preferences & barriers
- Assist client with:
  - obtaining key documents needed for the housing application process
  - the housing application process
  - the housing search process
  - communicating with the DCHA to schedule & finalize the DCHA's unit inspection
  - identifying resources to cover expenses such as security deposit, moving costs, furnishings, adaptive aids, etc.
  - arranging for & supporting the details of the move into housing
  - applying for a Home Health

## Before Client is In Housing

## After Client is In Housing

## HOUSING STABILIZATION

- Assess for client strengths that could help them thrive in housing
- Provide clear and concise written information about services available to the client
- Provide early identification and intervention for behaviors that may jeopardize housing; Advocate for the client and link the client to community resources focused on preventing eviction
- Educate & train the client on the role, rights, & responsibilities of the tenant & landlord, & how to be a good tenant
- Ensure the client is connected to all benefits he/she is eligible for (e.g. SNAP, SSI/SSDI, VA)
- Understand the client's current connections to health care services and help client connect to needed services
- Assess the client's ability to navigate public transportation.
- Assist client with
  - monitoring their progress toward their housing goals
  - developing & maintaining key relationships with landlords/property managers
  - resolving disputes with landlords and/or neighbors to reduce risk of eviction
  - household budget and in mapping available community resources
  - developing a housing support crisis plan
  - accessing both formal (i.e., access to food), and informal resources (i.e., community or peer support groups)
  - finding and maintaining natural community supports
  - connecting to employment, education, volunteering, and/or other community programming and resources
  - the housing recertification process
  - developing a plan to accomplish ADLs and IADLs
  - scheduling appointments to health care services
  - understanding of follow-up actions after an appointment with a service provider, including their medication and when their next appointment(s) is scheduled

# Vision for the Benefit: Beneficiaries



- ❖ **Goal:** to establish broad framework
  - **Overall focus:** to establish service available to any Medicaid beneficiary experiencing housing instability:
    - ✓ homeless, or
    - ✓ at risk of homelessness
  - **Immediate focus:** PSH population in locally funded programs currently receiving services



# Vision for the Benefit: Eligible Providers



- ❖ **Goal: to establish broad framework**
  - **Overall focus: demonstrated capacity to deliver housing related services to individuals experiencing housing instability**
  - **Immediate focus: PSH providers currently participating in DHS' locally funded programs**

# Project Management: Timeline

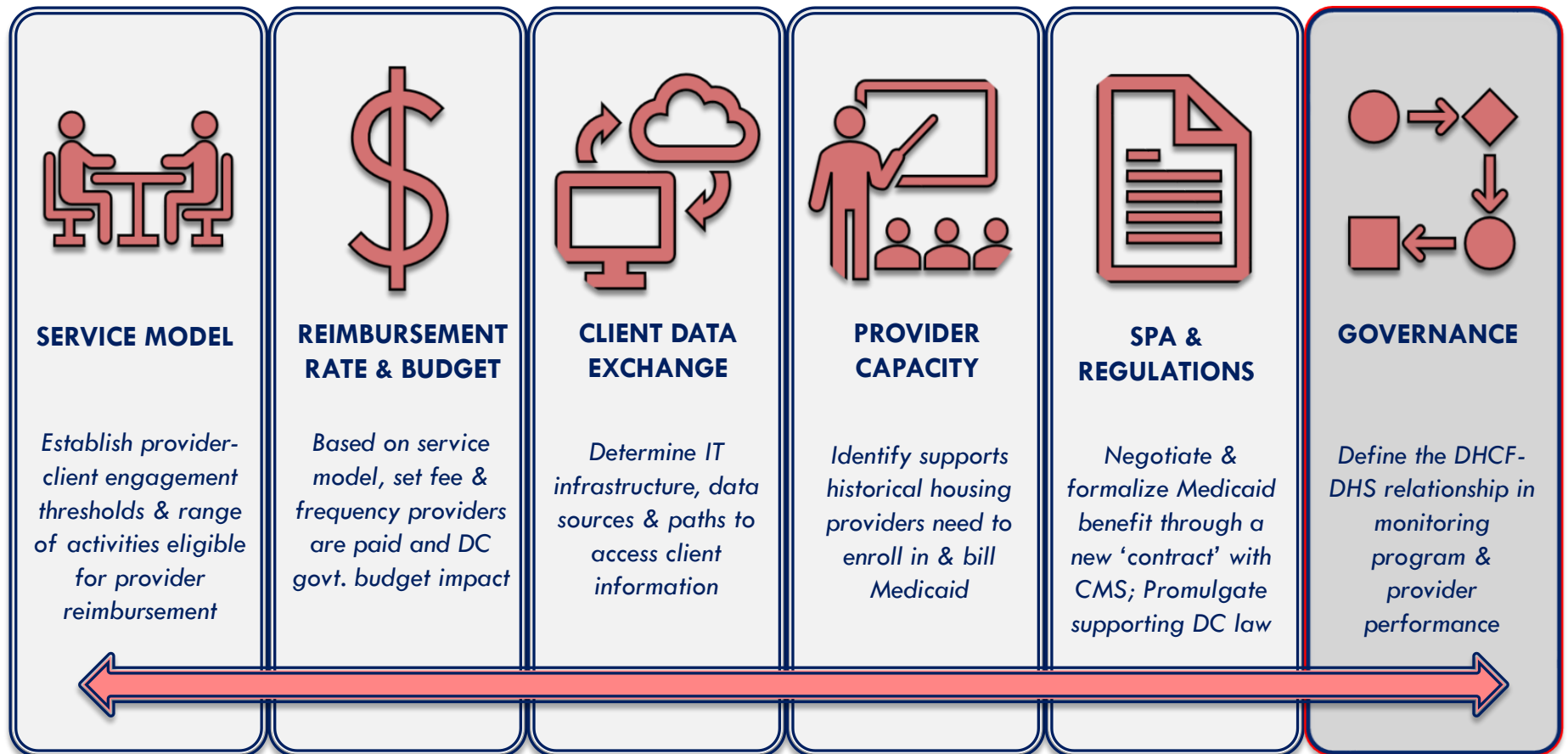


- ❖ State Plan Amendment (SPA) submission: **December 2021**
- ❖ MOU/MOA for Oversight/Agency Relationship: **January 2022**
- ❖ Benefit implementation: **April 2022**

# Project Management: Workstreams



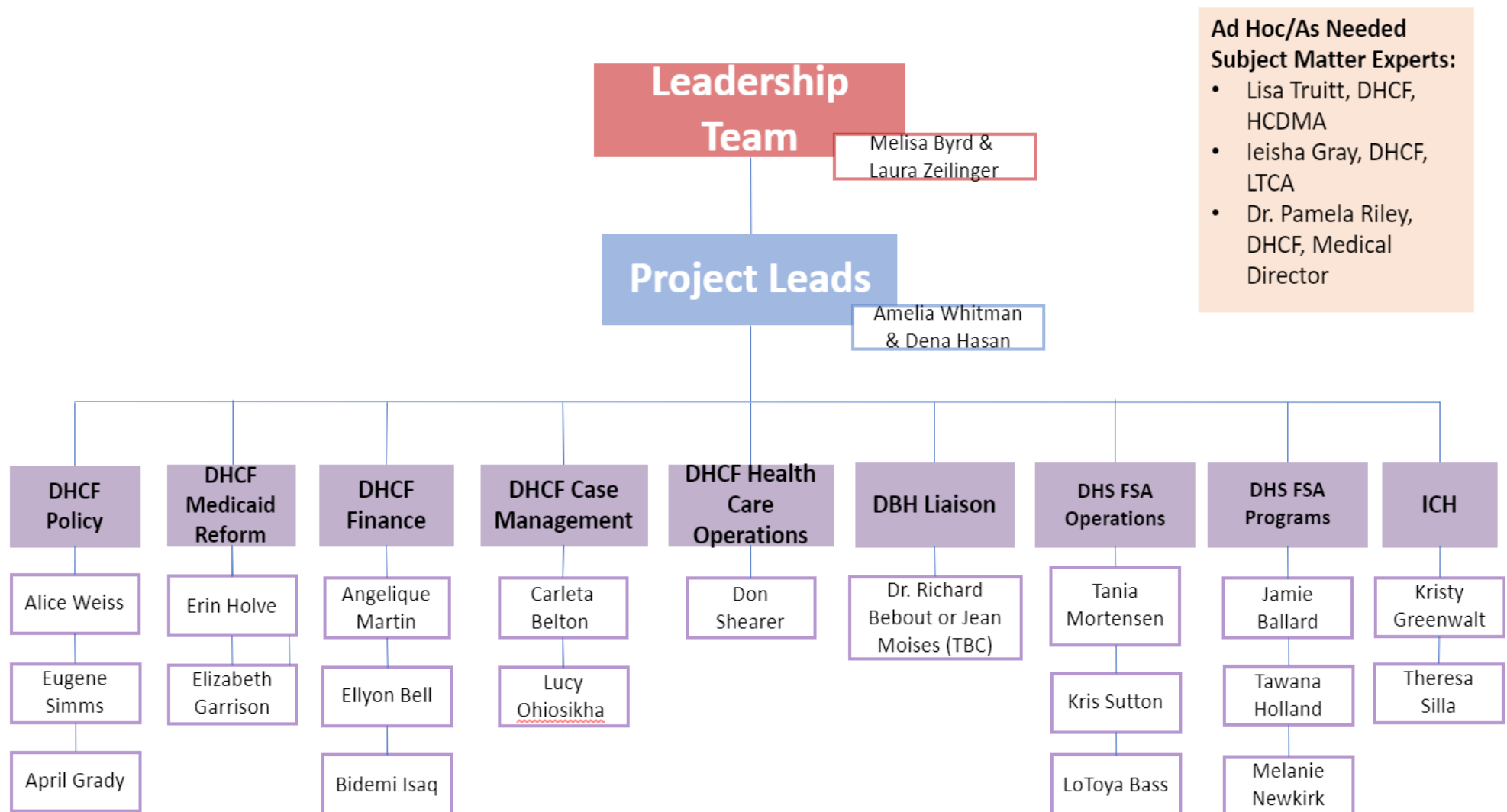
- ❖ Several workstreams have been identified as necessary for preparing a State Plan Amendment



# Project Management: Leads & Teams



- ❖ Realizing this vision and managing the workstreams is a collaborative inter-agency enterprise



# Questions/Discussion



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  - ❖ **ICH Governance & Operations**
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# ICH Governance & Operations Review



- ❖ ICH New Members & Vacancies
- ❖ ICH Bylaws
- ❖ Strategic Priorities
- ❖ Committee & Work Group Structure
- ❖ Committee & Work Group Leadership

# Racial Equity & Inclusion Framing



## Key Findings & Observations

### ❖ **Barriers to Racial Equity & Inclusion**

- Racial diversity of organizations' senior leadership teams impacts diversity in ICH committees and workgroups
- Diversity within organizations is typically at the front-line staff, which limits people of color's ability to be involved in the development of policy and programming
- Difficult to participate in ICH due to limited resources resulting in capacity constraints (e.g. adequate staffing to have someone attend meetings)

### ❖ **Empowering Consumer Voice**

- Power dynamics in committees and work groups do not favor the consumers
- Empowerment includes providing consumers with the opportunities to lead education to strengthen consumer voice in planning and decision-making processes

**Missed opportunities to advance racial equity in policy development, budgeting, planning and decision-making.**



# Welcome New Members



## New Members

- ❖ Christy Respress
- ❖ Ishan Heru
- ❖ Koube Ngaaje
- ❖ Jean-Michel Giraud
- ❖ Aaron White
- ❖ Qaadir El-Amin
- ❖ Catherine Crosland
- ❖ Debby Shore

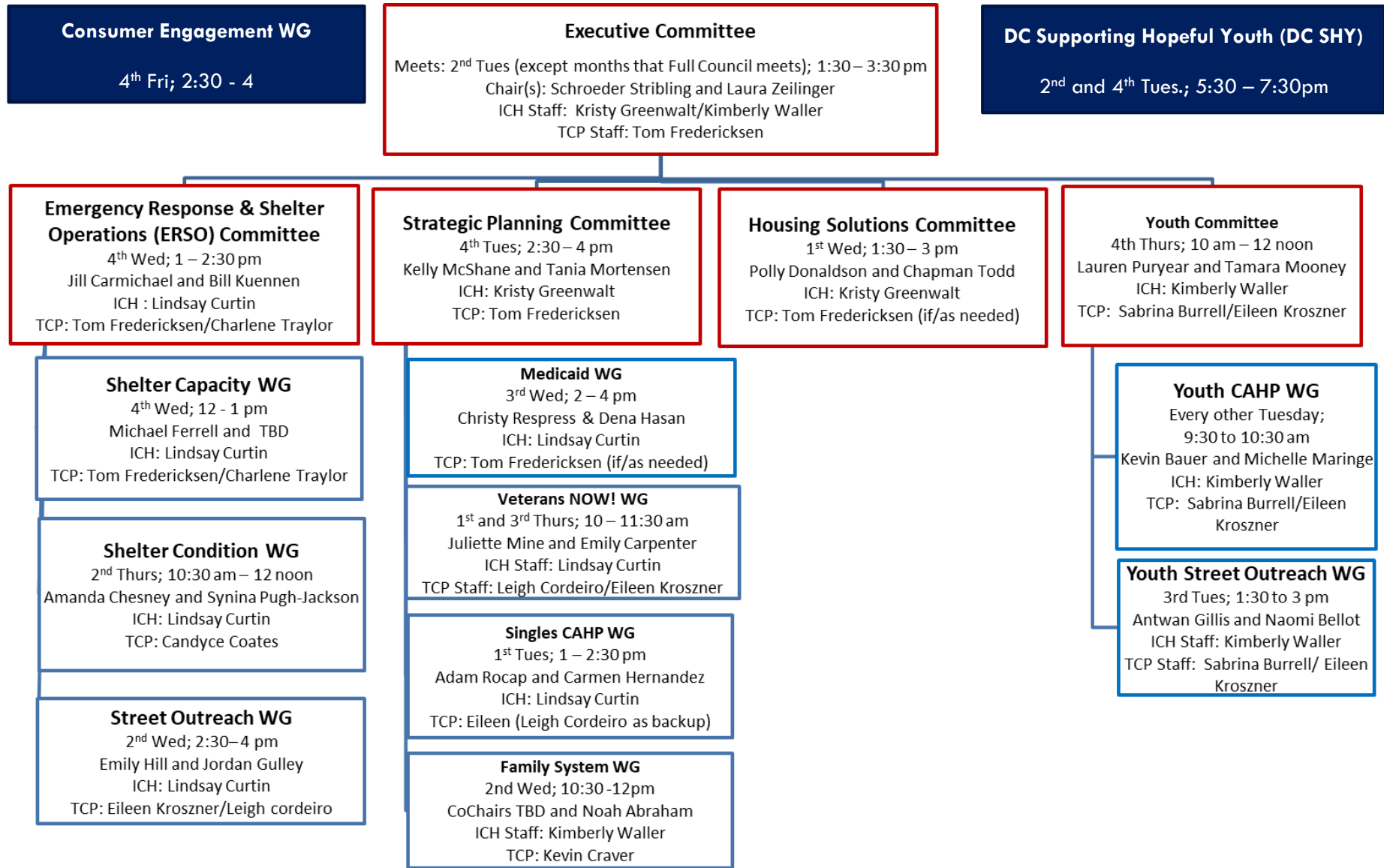
\*1 Vacancy to be filled in 2021

## Continuing Members

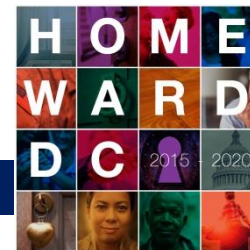
- ❖ Kate Coventry
- ❖ Adam Rocap
- ❖ Tonia Wellons
- ❖ Jill Carmichael
- ❖ Chapman Todd
- ❖ Reginald Black
- ❖ Waldon Adams
- ❖ Michael Ferrell
- ❖ Jorge Membreño
- ❖ Kelly Sweeny-McShane
- ❖ Schroeder Stribling

Orientation for New Members: December 11, 2020

# ICH Committee Structure (2020)



# Issue #1: Committee/WG Leadership



- ❖ Important to ensure we create opportunities for new partners to step into leadership roles
- ❖ Proposed Process/Timeline:
  - Call for Interest: Nov 16 – Dec 14 (will allow each committee/work group to discuss opportunity in person at next meeting)
  - If more than one person expresses interest, Committee/WG will vote (all stakeholders in attendance) → January meeting
  - Where we have new committee or work group chairs, we'd ask existing chairs to stay involved for the next quarter so we can transition to new leadership.

# Committee/WG Leadership (Cont)



## Change Bylaws?

- ❖ Section 5.5. Committee Chairs. Each Standing Committee shall be co-chaired by a community representative appointed to the ICH pursuant to Section 2.3 and a representative of one of the ICH government agencies named in Subsection 2.2.
  - ✓ Should Committee Chairs be limited to Full Council appointees?
  
- ❖ Section 5.9. Work Group Management: (b) If more than one individual is interested in a serving as a co-chair for a work group, the standing committee co-chairs shall have the authority to make the selection.
  - ✓ Should Work Group Chairs be determined by Committee Leadership or by Work Group stakeholders?

# Issue #2: Priorities & Org Structure



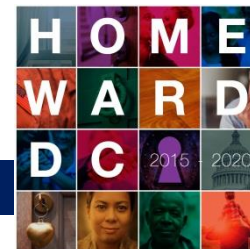
- ❖ Committee Work Plans for remainder of FY20 and FY21 (finalized in May) seem largely correct.
  
- ❖ Three additional priorities the ICH team have identified:
  - ✓ Establish a Racial Equity Lens
  - ✓ Expand/Enhance Consumer Engagement
  - ✓ Increase Public Awareness

# Racial Equity



- ❖ Suggest establishing a Work Group that reports directly to the Executive Committee
  - Given the cross-cutting nature of this work, we believe this group should include reps from all standing committees and inform the work across the system.
- ❖ Initial emphasis would be creation of a racial equity impact assessment tool to promote examination of how different racial and ethnic groups will likely be affected by policies and programming.
- ❖ Additional priorities to be determined once group is formed.

# Consumer Engagement



- ❖ Consumers should be engaged in program/service design, implementation, delivery, and evaluation stages
  - Type of engagement will vary depending upon project
- ❖ Need to create more opportunities for consumers to participate, increase diversity in consumer voice, and reduce barriers for participation
- ❖ Currently, developing a Consumer Engagement Toolkit to provide guidance on variety of tools and processes, which will include:
  - Consumer Engagement Plan (CEP)
  - CE Decision Matrix
  - CE Planning Guides
- ❖ If interested in assisting in the development email [aaron.ford@dc.gov](mailto:aaron.ford@dc.gov)

# Public Awareness



- ❖ Executive Committee has had many conversations about how to shift the narrative on homelessness
  - It's more important than ever to educate the public on our strategies and progress, but also available resources & supports.
- ❖ Greater Washington Community Foundation hired Burness (a communications firm) to conduct an environmental scan.
  - We are not controlling the narrative
  - Skepticism about city government
  - We have many untapped partners/champions
- ❖ Social media is a low-cost and low-effort medium, but we need a strategy.
- ❖ Propose establishing a Work Group that reports to Executive Committee; goal is establish a framework for our operations.
  - Key themes and messages?
  - Who develops content?
  - How do we activate the network to amplify messages?
  - Who are non-traditional partners we should include?



# Issue #3: Who Are We Missing at the ICH Table?



- ❖ How can we improve our partner outreach to expand the voices at the table?
  - For example, when we conduct outreach for the vacant full council seat or committee chairs, are there methods other than email we should be using?
- ❖ For small organizations with limited staff capacity, are there other methods (outside of monthly meetings & distributing/posting meeting minutes) we might consider to keep partners informed/involved?

# Other Issues/Suggestions?



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**Next Meeting: Tuesday, December 8**

