



District of Columbia
Interagency Council on Homelessness



ERSO Committee
October 27, 2021

Meeting Agenda



- I. Welcome & Call to Order
- II. Introductions
- III. Updates
 - a. 801 East Update
- IV. Discussion
 - a. Winter Plan Preparation
 - b. DBH Sober Center Overview and Feedback
 - c. LGBTQ+ Shelter Feedback
- V. Announcements
- VI. Adjournment

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New 801 East

Construction

- Construction Delays caused by Supply Chain Disruptions
- Our partners at DGS are revising timetables for completion

Provider Solicitation

- Solicitation Process continues with the goal of awarding the grant in Early November
- DHS received very strong applications
- DHS application panel is completing its review
- Goal is to still have a provider in place by January 1, 2022

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Winter Plan Overview



Winter Plan was approved unanimously by the ICH Executive Committee earlier this month

- Thank you for all your work bringing this plan together!

Quick Review:

- PEP-V will remain open throughout hypothermia season
- LBS and PEP-V locations will continue to operate 24/7 throughout hypothermia season
- Per recommendations by the Shelter Capacity WG, PEP-V will be considered when looking at capacity for hypothermia season
- Valley Place and Girard Street Bridge Housing will be coming online as added capacity
- Seasonal sites will only come online when other shelters reach capacity

Note: PEP-V and Valley Place/Girard Street will be discussed in detail on the upcoming slides.

PEPV Intake Plan



- ❖ Overview:
 - Eligibility Criteria
 - Count of available beds & eligible individuals
- ❖ Effort underway to coordinate with:
 - Outreach teams
 - Shelter case managers
 - Housing provider case managers (PSH, RRH & TAH)
 - CAHP team and matching process
- ❖ Planning for additional Consumer Engagement activities

Eligibility Overview



❖ Eligibility:

- ☐ Matched to housing (PSH, RRH or TAH)

AND

- ☐ 45 years and older OR underlying medical condition*

* New medical conditions identified include

- ☐ Overweight and Obesity (overweight BMI > 25)

- ☐ Smoking, Current or Former

- ☐ Substance Use Disorders (such as alcohol, opioid, cocaine)

Available Beds & Eligible Individuals



- ❖ Available beds:
 - At this time: ~250
 - Additional beds anticipated due to housing exits: ~90

- ❖ Demand:
 - Individuals matched to housing resource tracked by DHS:
 - 514 total
 - ✓ 381 unsheltered
 - ✓ 133 in shelter
 - Individuals w/ length of stay in HMIS of 3+ yrs to be matched to housing (now thru November): ~600

Efforts Underway



- ❖ Coordinating with providers to offer PEPV:
 - Outreach teams
 - Shelter case managers
 - PSH & RRH case managers
 - CAHP team and process for matching to housing

- ❖ Process
 - Quickbase referral form for use by providers to refer clients offered and interested in PEPV
 - Form reviewed by DHS team
 - Intake scheduled and transportation coordinated by DHS team

Planning addn'tl Consumer Engagements



- ❖ Handouts/flyers for system-wide distribution to:
 - Highlight updates to eligibility criteria
 - Market amenities, services & supports onsite
 - Communicate intake and screening process
 - Clarify site rules

- ❖ Additional strategic engagements recommended to leverage shelter town halls:
 - Men's shelter: 801 East & Pat Handy Legacy
 - Women's shelter: Harriet Tubman & Pat Handy

Bridge Housing

Overview: FSA Singles, in partnership with ICH and TCP, will utilize Valley Place apartment style housing as a bridge housing option for individuals currently living in encampments or in shelter who are matched to a PSH voucher but have not yet leased-up.

Eligible clients: Clients who are matched to a PSH voucher but have not yet leased up. Sheltered clients will be prioritized.

Timeline: Launch November 1, 2021 – October 31, 2022 (with option to extend if successful)

Program length: 90 days

Bridge Housing Services

Services Provided:

- Breakfast and dinner served daily
- Resident monitors on site 24/7
- Case Management
 - On-Site Case Managers
 - Onsite office hours for PSH providers
 - PSH Housing Navigators to assist with unit identification and viewings

Referral Process

Valley Place

1. TCP will send I-CAHP community BNL Pre—check list.
2. Prior to match, the shelter/outreach case worker will show client Bridge Housing one pager to discuss interest in placement and ask client to identify someone who they might be willing to share unit with. Clients will NOT share bedrooms but may be asked to share a kitchen/bathroom/living area. If the client does not have someone in mind, have them complete a roommate match questionnaire.
3. If interested, Carmen will assign the client to a PSH provider.
4. Carmen will notify the PSH Provider via email and notify TCP of final PSH assignments.
5. The outreach/shelter provider and/or PSH provider will notify the client of their placement and coordinate the move-in date and the move to bridge housing.

Girard Place

1. TCP will send I-CAHP community BNL Pre—check list.
2. Prior to match, the shelter/outreach case worker will show client Bridge Housing one pager to discuss interest in placement and ask client to identify someone who they might be willing to share unit with. Clients will NOT share bedrooms but may be asked to share a kitchen/bathroom/living area. If the client does not have someone in mind, have them complete a roommate match questionnaire.
3. If interested, Carmen will assign the client to Community of Hope (Girard Street) as their PSH provider.
4. Carmen will notify the PSH Provider via email and notify TCP of final PSH assignments.
5. The outreach/shelter provider and/or PSH provider will notify the client of their placement and coordinate the move-in date and the move to bridge housing.

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LGBTQ+ Shelter



- ❖ DHS has budgeted funds to stand up an LGBTQ+ Shelter for those 25+
- ❖ We want to ensure the community is able to give feedback on this important resources
- ❖ In addition to gathering feedback through this Shelter Conditions WG (last week) and the ERSO Committee (today), we will be:
 - Hosting LGBTQ+ Consumer Focus Groups
 - Sharing Surveys for LGBTQ+ Consumers
 - Hosting a LGBTQ+ Provider Focus Group

Questions for Feedback



- ❖ What feedback have you received regarding shelter from LGBTQ+ Consumers?
- ❖ As a system what challenges do we face serving LGBTQ+ Consumers?
- ❖ How can we ensure individuals feel safe and welcome in this shelter?
- ❖ Feedback on staff make up? (Peers/Identifying)
- ❖ What daytime services should be considered?
- ❖ What would we need to consider if making time of bed usage more flexible?
- ❖ Being a smaller site, if it were decided to have limited security on site, what would we need to consider?
- ❖ Any other general feedback?

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