



District of Columbia
Interagency Council on Homelessness



ERSO Committee
July 28, 2021

Meeting Agenda



- I. Welcome & Call to Order
- II. Introductions
- III. Discussion
 - a. FY22 Priorities (15 min)
 - b. Post COVID Operations (30 min)
 - c. Shelter Capacity Recommendations/Winter Plan (45 min)
- IV. Updates & Announcements
- V. Adjournment

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ERSO Focused Goals



- ❖ Homeward DC 2.0 was launched by the Mayor on July 6th.
- ❖ The following goals sit in ERSO:
 - Goal 3: Continue Capital and Program Improvements to Shelter Stock;
 - Goal 4: Reform Front Door of System for Individuals;
 - Streamlining Intake
- ❖ Goals that live in other Committees/WG but may need input/feedback from ERSO:
 - Goal 2: Increase speed and Efficiency of Housing Lease Up Process
 - Goal 6: Support Provider Capacity Expansion
 - Goal 7: Improve Service Quality and Consistency;
 - Goal 8: Improve Employment and Income Growth Opportunities for Clients
 - Goal 9: Improve Access to Care for Individuals with Complex Health Needs

ERSO Responsibilities & FY20-21 Priorities



• Roles & Responsibilities

- › Winter Plan, Input into HSEMA Heat Emergency Plan
- › Monitor, troubleshoot and coordinate capacity, conditions, services, programming and case management at the front door (on our streets, in our shelters and at our day time facilities)
- › Improve connections to MH and SUD services

• FY20 - 21 Projects/Priorities

- › Coordinate (Post) COVID operations
- › Develop Program Rules for temporary/specialized beds
- › Improve Case Management services in shelter
- › Ensure clients in shelter have access to Home Health Aides
- › Streamline Intake

• ERSO Workgroups

- › Shelter Conditions
- › Shelter Capacity
- › Outreach



ERSO Responsibilities & FY22 Priorities



• **Feedback:**

- › Should we be adding any priorities to the list below for FY22?
- › Should any be tweaked or removed?

• **FY20 - 21 Projects/Priorities**

- › Coordinate (Post) COVID operations
- › Develop Program Rules for temporary/specialized beds
- › Improve Case Management services in shelter
- › Ensure clients in shelter have access to Home Health Aides
- › Streamline Intake

• **Potential Recommendations**

- › Specialized Bed Feedback (LGBTQ+, Senior, etc.)
- › DBH services (e.g. sobering/crisis center and telehealth services/opportunities)

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Summary

FSA has been operating all its low barrier shelter programs 24/7 at a reduced capacity for well over 15 months now and this power point will provide insight into our current operations along with thoughts towards moving towards post-pandemic operations.

Following guidance from the CDC, DC Health, and with input from residents, providers and other key stakeholders, FSA hopes to move forward with lessons from the past, confidence in our achievements, and courage towards our future planning.

Current Operating Platform

- Shelters are open continuously 24 hours
- Contract nurses on site daily to aide with Covid-19 Screenings
- Social distancing measures remain in place
- All meals and snacks are served as grab and go
- Enforcement of the 2-bag maximum has been relaxed and not heavily enforced
- Scheduled transportation to and from shelters remains suspended

Re-opening strategy

In accordance with improved conditions across the country and more importantly here in the District, our city leadership has taken steps towards re-opening the city and relaxing many of previously implemented Covid-19 restrictions.

What this means for FSA and our low-barrier shelter programs is an opportunity to reflect on the losses we experienced as well as celebrating the success we have had from our collective response efforts.

Having a greater understanding of air borne and viral contaminants and the harm potential they have on congregate settings, we are obligated to apply this newly gained knowledge into our re-opening planning efforts.

Overview of Reopening Plan

- Shelters will continue most COVID preventative measures at least through the end of September, with the possibility to extend through the end of December 2021. This includes prepackaged meals, daily health screenings, ISAQ capacity, and mass testing in the event of new COVID cases.
- In line with current health guidance, masks will continue to be required for residents and staff, regardless of vaccinations status.
- Incremental shelter capacity increases will begin in August 2021.
- Shelters will remain open during the daytime through December 2021.
- Some scheduled transportation will resume in August to accommodate anticipated movement with more day programming options

Timelines

- July 12th-16th- Shelter Assessments
- July 21st-Re-opening discussion with providers
- July 26th –July 30th Shelter town halls with residents
- August 1st –August 31st Gradual to full capacity increases in all current programs
- August 1st- Normal transportation activity resumes
- August 2nd Adams Place Day Center to re-open
- August 31st final day of Salvation Army until Hypothermia Season 2021-22

Timelines cont'd

Location	Town Hall	Deep Cleaning	Capacity Increase Date
Adams Place Men's Shelter	Tuesday, July 27 th 7pm	Wednesday, July 28 th All Day	Sunday, August 1st
New York Avenue Men's Shelter	Monday August 2 nd 7pm	Thursday, August 5 th All Day	Sunday, August 8 th
801 East Men's Shelter	Monday August 9 th 7pm	Friday August 13 th All Day	Sunday August 15 th
Harriet Tubman Women's Shelter	The week of August 16th	The Week of August 16th	Sunday, August 22 nd
Patricia Handy Legacy	N/A	N/A	N/A
Patricia Handy Swing Space	The week of August 1st	N/A	TBD
CCNV 2 South	TBD	TBD	TBD
CCNV Drop in Center	TBD	TBD	TBD

Phase I Shelter Capacity Men

				August 2021
Facility	Population served	Pre-Covid Capacity	Covid Capacity	Post Covid Capacity
801 East	Men	382	240	315
Adams Place Men's	Men	150	115	125
New York Avenue	Men	360	200	250
Total		892	555	690 (135)

- ◆ **Note: capacity increases will be in gradual increments based upon continued data analysis**

Phase I Shelter Capacity Hypothermia Men

				August 2021
Facility	Population served	Pre-Covid Capacity	Covid Capacity	Post Covid Capacity
Salvation Army	Men	45	23	Will be closing
Pat Handy Legacy	Men	N/A	118	130
CCNV Drop In	Men	135	67	100
Total		180	208	230

- ◆ **Note: capacity increases will be in gradual increments based upon continued data analysis**

Phase I Shelter Capacity Women

				August 2021
Facility	Population served	Pre-Covid Capacity	Covid Capacity	Post Covid Capacity
Harriet Tubman	Women	175	130	155
Pat Handy Swing Space	Women	154	113	140
Total		329	243	295

- ◆ **Note: capacity increases will be in gradual increments based upon continued data analysis**

Phase I Shelter Capacity Hypothermia Women

				August 2021
Facility	Population served	Pre-Covid Capacity	Covid Capacity	Post Covid Capacity
CCNV 2 South	Women	48	24	30
Eve's Place Adams Place Day Center	Women	30	30	Closed Friday, July 16 th , 2021
Total		78	54	30

- ◆ **Note: capacity increases will be in gradual increments based upon continued data analysis**

Phase II Shelter Capacity

- **Eve's Place (Adams Place Day Center)** Closed as overflow shelter capacity on July 16. Will re-open as Day Center on August 2.
- **Salvation Army's** population will be absorbed into existing low barrier space with shelter capacity increases over the month of August 2021
- **Pat Handy Legacy** will remain open and in use for now. Plan to maintain this site through at least December 2021
- **CCNV** will remain open through the end of this Hypothermia Season with a possible closing date of April 30th, 2022

My contact information

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Winter Plan Timeline



June	Initial Feedback from ERSO
July	Capacity Review by Shelter Capacity WG
	Shelter Capacity Report Out at ERSO
	Winter Plan Deep Dive at ERSO
August	Plan approval by ERSO
September	Plan approval by Executive Committee

Shelter Capacity Recommendations



- ❖ Shelter Capacity Workgroup met earlier this month to review data from last hypothermia season and made recommendations on this season's bed needs.
- ❖ Due to concerns of inflow and the unknown, the Shelter Capacity workgroup recommended the following breakdown of beds:
 - For Men: 1500
 - For Women: 625
 - Total: 2,125

Shelter Capacity Recommendations



Below is how the recommendations compare to last year's highest occupancy and our current occupancy numbers:

	Men	Women	Total
FY21 Highest Occupancy	1416	540	1,956
Shelter Capacity Recommendations	1500	625	2,125
Difference	84	85	169

	Men	Women	Total
Current Shelter Occupancy	1241	414	1,655
Shelter Capacity Recommendations	1500	625	2,125
Difference	259	211	470

Shelter Capacity Considerations

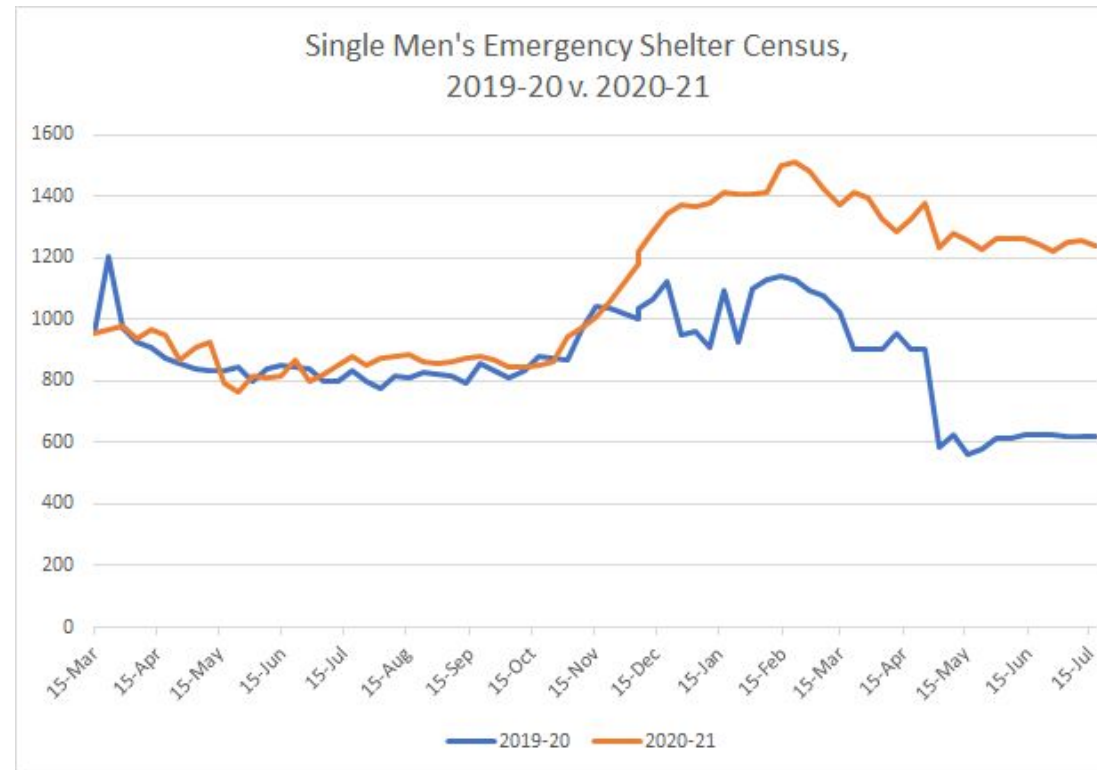


Outflow Considerations:

- ❖ Focus on housing individuals from PEP-V
- ❖ 700+ PSH Vouchers
- ❖ EHV Vouchers are already being matched
- ❖ RRH Capacity is doubling

Inflow Considerations:

- ❖ Evictions proceedings will not be finalized as soon as the moratorium ends
- ❖ Prevention funds are available to reduce evictions
- ❖ See graph



We did not see as large of a drop in shelter usage after FY21 Hypo season as previous years due to 24/7 shelter

Discussion Questions



- ❖ Knowing these recommendations look high based on the numbers and information presented on previous slides, can we justify these recommendations?
- ❖ Should we be making any changes to these recommendations, to ensure they are more inline with our data review?
- ❖ Any other feedback on capacity recommendations?

DRAFT Winter Plan



Major Notes:

- Included notes that due to COVID plan may need updating or additional discussion throughout the season and that will live with ERSO.
- Shelters will remain 24/7 for the beginning of Hypothermia Season
- Plan includes current COVID shelter protocols (masks, testing, quarantine requirements, etc.)
- Scheduled transportation will return
- Day Centers are planned to be open

General Feedback on the Winter Plan



- ❖ Any general feedback on operations as described in the plan?
- ❖ Any general feedback on content of the plan?
- ❖ Any feedback on wording or any unclear messaging in the plan?
- ❖ What considerations does the system need to be taking based on the increase of the Delta variant?

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Calendar for Upcoming Meetings



June Meeting	September Meeting
<p>ERSO Priority/Calendar Review Encampment Update 801 East Employment Program Winter Plan Feedback</p>	<p>Capital Improvement Updates and Design Report Out: Shelter Conditions WG Report Out: Outreach WG</p>
July Meeting	October Meeting
<p>FY22 Priorities Shelter Capacity Review Winter Plan Deep Dive Post COVID Operations</p>	<p>Debrief Hyperthermia Season Prep for Hypothermia Season 801 East Opening Prep</p>
August Meeting	November/December Meeting
<p>Winter Plan Approval Streamlining Intake Feedback EHV Check-In</p>	<p>Hypothermia Season Check In</p>

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