

February 26, 2020

- I. Welcome & Call to Order
- II. Updates:
 - I. Shelter Updates
 - II. Hypothermia Check-in
 - III. Work Plan + Work Group Updates
- III. Discussion:
 - I. Heat Plan Review
 - **II.** Shelter Program Rules Feedback
 - a. Key Context/Process
 - b. Areas for Feedback
 - c. Today's Focus
- IV. Updates & Announcements
- v. Adjournment





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Shelter Updates

- Emery House
 - Construction Timeline
- 801 East
 - Groundbreaking
 - Second Workforce on Wheels event
- Employment Information Census Jobs
 - Shared to Shelter, Outreach List Serve, and Vet Providers
 - Full & Part Time Positions Available
 - ✓ Hourly Salary: \$20 \$27.50
 - ✓ Apply Now at: 2020census.gov/jobs



Hypothermia Check in

* Your feedback?







- With new priorities coming out of Homeward DC
 2.0
 - Committees have been task to develop work plans (in March) that reflect these priorities as well as other stated duties.
 - We will gain feedback today and then draft a work plan to be reviewed in March
 - Work Plan will be reviewed by Executive Committee in April.



Work Plan Questions

- Outputs of ERSO
 - > Winter Plan
 - Heat Plan
 - Review of fair hearings & administrative reviews and shelter monitoring data (through shelter conditions)
- What is missing?
 - > Think about Work Groups
- What is duplicative?
 - > Think about Work Groups





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Heat Plan



- * 2019 Heat Plan had a dedicated chapter
 - We plan to do the same this year per the January Feedback from ERSO
- Review Map of Cooling Centers
 - Discuss feedback
- March Meeting come prepared with feedback on the Heat Plan draft



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Rethinking Program Rules



- Over next several months, in anticipation of the new shelter and renovated shelters, the ERSO committee will be working on obtaining feedback on program rules, e.g.:
 - Client rights & responsibilities (temporary beds)
 - Prioritizing access to beds
 - Terminable actions
- Consumer Engagement Work Group will assist in gathering feedback from clients (both sheltered and unsheltered)
- Objective is to provide DHS with feedback by late spring so they have ample time to develop updated program rules before we move into any new site.



Rethinking Program Rules



- Temporary Beds
 - > A number of the topics discuss "Temporary Beds"
 - Beds that may be accessible throughout the day/night and once an individual has a bed, they can keep their bed until they exit from the program.
 - May have additional expectations.
 - At 801 we will be focusing on two types of temporary beds:
 - $\circ \quad \text{Work Beds}$
 - Elderly/Disabled Beds (Mobility Issues)



Areas for Feedback

- H O M E W A R D D C 2016 2020
- Prioritization for temporary beds, due to limited numbers
- Assigning beds in low barrier shelters to create a calmer atmosphere
 - With smaller dorms and more floors, we may be able to better match people with similar needs
- Storage policies
 - How much stuff can people have with them? The 2 bag rule was based on available space. If space changes, our policies should change. What's appropriate?
 - Can people in the low barrier shelter leave things over night in foot lockers? What happens if they don't return the next night?
- Kitchen/food rules (especially in the work bed dorms)
 - Can you have food in the dorm area? Or only in the kitchenette/lounge? What about food storage? Who's responsible for cleaning the fridge out? How do you know when it's ok to throw things?
- Hygiene issues
 - What happens when someone refuses to shower or refuses treatment for

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lice or other bugs?

Areas for Feedback (Con't)



- Expectations related to cleaning up after yourself in shared areas (especially in the kitchenette or family-style bathroom)
- Medication management/distribution
- Mail management
- Rights and Responsibilities for Temporary Beds
 - Review HSRA ahead of time
 - Expectations regarding participation in case management and working on an exit plan. What happens when clients are not meeting these expectations?
- * Access to different parts of the building
 - How do people move from the main floor to their floor? Fob access? Do staff have to operate the elevators?
- Mixed gender spaces
 - Expectations related to self-management, ensuring safety for everyone, etc.



Today's Focus



- Mixed gender spaces
 - Expectations related to self-management, ensuring safety for everyone, etc. By floor, communal spaced etc.

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