

# District of Columbia Interagency Council on Homelessness



June 14, 2016

# Meeting Agenda

- I. **Welcome & Opening Remarks**
- II. Public Comments
- III. Employment Services for Individuals/Families Experiencing Homelessness
- IV. FY17 Budget Update: Resources Allocated to Homeward DC
- V. 2016 Point in Time (PIT) Count Update
- VI. DC General Closure Plan
- VII. Performance Quality Improvement (PQI) Initiative
- VIII. Public Comments (Time Permitting)
- IX. Adjournment

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# Framing for Employment Services Conversation

- ▶ Homeward DC Strategy #4: Increase Economic Security of Households
  - a) Develop and implement strategy for providing targeted job training and placement for individuals and families in shelter, with a particular focus on households assessed for Rapid Re-Housing.
  - b) Coordinate with the District government during planning phase of large projects to ensure we can provide a pipeline of trained/work-ready applicants.

# Challenges to Employment

- ▶ Too much time navigating city just to get basic needs met (e.g., need to be back at shelter to secure bed for the evening).
- ▶ No place to store belongings
- ▶ Difficult to address hygiene needs
- ▶ Sleep deprivation
- ▶ Transportation
- ▶ Childcare
- ▶ Gaps in employment history/competitive labor market
- ▶ Training programs that do not lead to employment



GOVERNMENT OF THE DISTRICT OF COLUMBIA

MURIEL BOWSER, MAYOR

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# DC WORKFORCE SYSTEM ACCESSIBILITY

**ODIE DONALD**

Executive Director, *WIC*



# WHAT IS THE WIC?



- **The District's State and local workforce board, which has oversight of federal workforce funding and programming**
- **WIC advises the Mayor, Council, and District government on the development, implementation, and continuous improvement of an integrated and effective workforce investment system**
- **WIC is comprised of a business majority, government officials, organized labor, community based organizations, and organizations with workforce investment experience**



# WHAT IS WIOA?



- **Workforce Innovation and Opportunity Act (WIOA), passed July 2014 represents a major adjustment to the public workforce system**
- **WIC submitted WIOA Unified State Plan to the USDOL & USDOE March 31, 2015**
  - ✓ *Plan details how the District will align workforce programs and accountability measures, and implement policies to support the needs of business by preparing District residents*
  - ✓ *DOL scheduled to respond to the plan later this month*
- **Goals and Strategies Focused on:**
  - ✓ *System Alignment*
  - ✓ *Accessibility*
  - ✓ *Sector Alignment/Business Engagement*
  - ✓ *Performance and Accountability*
  - ✓ *Youth Services*

# WIOA IMPLEMENTATION



WIC led working groups are tasked with exploring key areas of WIOA Implementation and workforce system functionality. Groups consist of business representatives, citizens who are faced with barriers to employment, and workforce related programs (DDS/DSA, DHS, DOES, and OSSE).

## WORKFORCE INNOVATION & OPPORTUNITY ACT WORKING GROUPS

- ✓ *Data and Performance*
- ✓ *System Integration*
- ✓ *Funding and Procurement*
- ✓ *Board Policy and Administration*

# ACCESSIBILITY



**WIOA charges states with developing a plan to provide a fully accessible workforce system, which includes universal access to training and employment services (specifically to those with barriers to employment).**

**To improve accessibility, the District is seeking to**

- ✓ *Coordinate a universal intake and eligibility process across agencies and programs*
- ✓ *Create a universal referral mechanism (Data Vault)*
- ✓ *Ensure services are available in all communities*
- ✓ *Identify resources to decrease/eliminate barriers to employment that residents can quickly access*

# WICs ROLE IN ACCESSIBILITY



Through policy and oversight, the WIC is responsible for ensuring accessibility to programs and services offered through the One Stop System

- **One-Stop System (coordinated through the American Job Centers)**

- ✓ **One Comprehensive One Stop: 3720 MLK Jr. Ave. SE**

- ✓ **Three Affiliate Centers:**

- 4058 Minnesota Ave. NE
- 7171 South Dakota Ave. NE
- 2000 14<sup>th</sup> St. NW, 3<sup>rd</sup> Floor

- ✓ **Virtual one-stop: [dcnetworks.org](http://dcnetworks.org)**

- ✓ **Workforce on Wheels Mobile One-Stop**

- **American Job Centers provide access to:**

- ✓ **Career services (job searching, resume writing, workshops, etc.)**

- ✓ **Occupational Skills Training**

- ✓ **Work Based Learning (WEX, Apprenticeships, OJT, CT)**

- ✓ **Services for individuals with disabilities (Voc Rehab)**

- ✓ **Veterans Services**

- ✓ **Unemployment Insurance**

- ✓ **Support services**



# AVAILABLE AJC SERVICES



- ✓ Career services (job searching, resume writing, workshops, etc.)
- ✓ Occupational Skills Training
- ✓ Work Based Learning (WEX, Apprenticeships, OJT, CT)
- ✓ Services for individuals with disabilities (Voc Rehab)
- ✓ Veterans Services
- ✓ Unemployment Insurance
- ✓ Support services



# WIOA ELIGIBILITY (SAMPLE)



## WIOA Title I ADULT PROGRAM ELIGIBILITY

- ✓ *DC Resident*
- ✓ *18 years or older*
- ✓ *Authorized to work in US*
- ✓ *Males must be registered for Selective Service*
- ✓ *Unemployed or Underemployed*

# OUTCOMES (SAMPLE)



## **Program Year 2014** (*July 1, 2014 – June 30, 2015*)

- ✓ *DOES provided 84,000 District Residents with 436,188 workforce-related services*
- ✓ *1,048 residents enrolled in Adult WIA program*
- ✓ *182 participants enrolled in Occupational Skills Training (through WIA)*
- ✓ *624 residents graduated from Project Empowerment's intensive, three-week Job Readiness Training*
- ✓ *12,854 youth participated in MBSYEP in 2015*

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# 2016 Point in Time (PIT) Count Update

- ▶ 8,350 persons counted
  - 318 unsheltered persons
  - 6,259 persons in emergency shelter
  - 1,773 persons in transitional housing
- ▶ Trends compared to 2015
  - Total: 8,350 (up 14.4 %)
  - Families (household count): 1,491 (up 31.8%)
  - Unaccompanied Individuals: 3,683 (down 3.8%)
  - Veterans: 350 (down 14%)

# 2016 PIT Count Captures Significant Progress

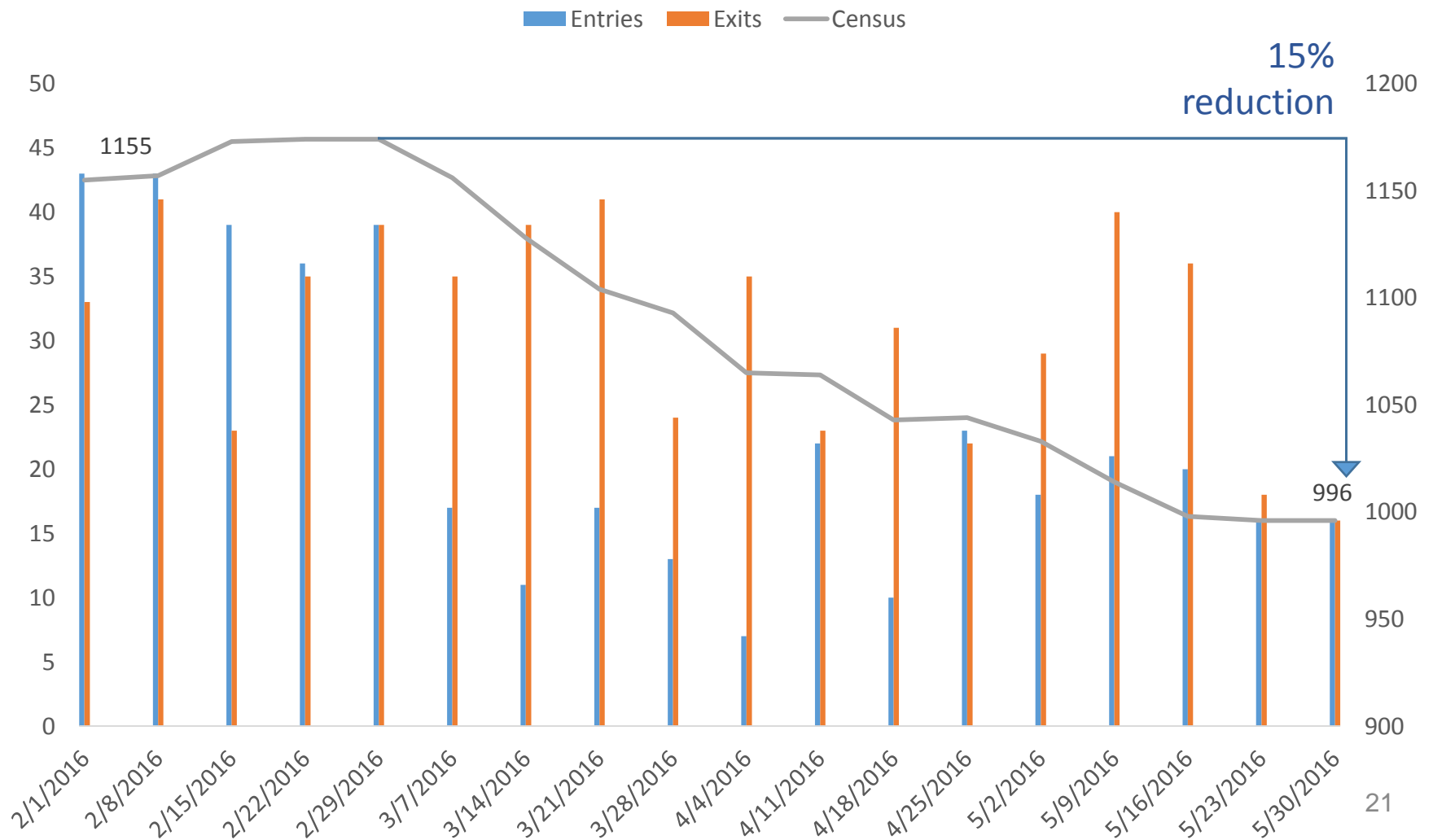
- ▶ Veteran homelessness reduced
  - 14% decrease since last year
  - Down more than 33% in 5 years
- ▶ Chronic homelessness is down
  - Down 7% since last year
- ▶ Success is a reflection of systems change efforts (e.g., coordinated entry, enhanced outreach) and new investments
  - Housed 2,500 individuals and families in one year

# 2016 PIT Count & Family Homelessness

- ▶ Increase in family PIT was expected
  - Year Round Access to Shelter implemented
  - 464 families placed during spring/summer/fall 2015 vs. 12 families during same period in 2014
- ▶ PIT is only one metric; does not tell entire story
  - 1,200 families who avoided homelessness due to launch of prevention programming
  - Fewer families entered shelter during hypothermia season, breaking trend from previous years
  - Exits from shelter increased 27% over same period last year

# What have we seen since?

Trending in right direction; emergency family shelter census is down 15% since hypothermia peak.



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# DC General Closure Plan Update

Ward	Site	Construction Start	Completion	BZA Hearing Date
1	2105-2107 10th Street, NW	April 2018	July 2019	N/A
2*	810 Fifth Street, NW	March 2015	January 2016	N/A
3	3320 Idaho Avenue, NW	June 2017	December 2019	TBD (new BZA application needed)
4	5505 Fifth Street, NW	June 2017	November 2018	June 2016
5	1700 Rhode Island Avenue, NE	June 2017	December 2019	TBD (new BZA application needed)
6	850 Delaware Avenue, SW	June 2017	December 2019	TBD (new BZA application needed)
7	5004 D Street, SE	February 2017	September 2018	June 2016
8	6th St & Chesapeake Street, SE	February 2017	September 2018	June 2016

**All sites open and operating to close DC General: January 2020**

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# PQI : Goal & Elements

## ▶ Goal:

- Evaluate performance and outcomes
- Promote culture of continuous improvement

## ▶ Elements of Evaluation

- Reducing length of time homelessness
- Successful placement into permanent housing
- Successful prevention of homeless
- Reducing / eliminating repeat episodes
- Increasing income and benefits

# PQI: Launch & Ongoing Efforts

- ▶ Launch included
  - Provider Specific Dashboard
  - Survey of Questions / Concerns
  - Launch Clinic ft. HUD SNAPS Office Director
  - Take home PQI planning resources
- ▶ Ongoing Efforts
  - Mini clinics on data quality and peer learning
  - Focused engagement with subset of providers
  - Formal PQI process

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