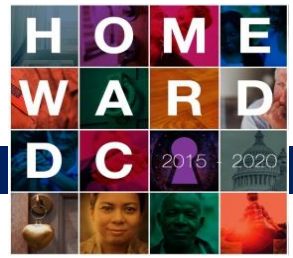


***Interagency Council on Homelessness
Executive Committee***



November 09, 2021

Meeting Agenda



I. Welcome & Call to Order

- Approval of Minute from Prior Meeting
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II. Discussion Items

- FY22 DOES Budget Update
- Singles Dashboard
- HMIS Visibility

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- COC NOFO

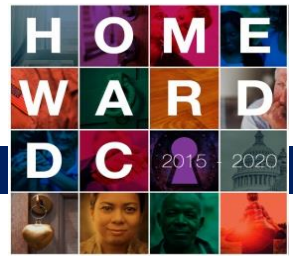
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FY2022 Budget Overview and
Program Information

VISION

FORWARD

DR. UNIQUE MORRIS-HUGES, DIRECTOR



DISTRICT OF COLUMBIA
DEPARTMENT OF
EMPLOYMENT SERVICES

GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

NT OF THE
COLUMBIA
OWSER, MAYOR

WE BELIEVE . . .



It is our role to serve all residents of the District from all economic, social, and cultural backgrounds.



We are responsible for excellent service to all our clients and partners.



DOES is the partner of choice for all DC employers to find skilled and talented employees in the District.



Increasing equitable opportunities for all DC residents to secure jobs that provide livable wages and the opportunity for economic advancement.



In providing training that is responsive to the needs of employees and innovative to meet the needs of employers in our growing city.



A key to our success is leveraging cutting-edge technology to support residents in finding meaningful jobs.

GOALS



1. Promote the District's Human Capital
2. Align Workforce with Education
3. Create Equity and Access
4. Achieve Excellence in Service Delivery
5. Operate Smart and Effective Systems
6. Provide Best-in-Class Customer Service

\$55.6 Million Federal Recovery Money in FY22 DOES Budget

With recovery as a catalyst, we are focused on two critical shifts to reimagine our workforce system:

- Expanding paid opportunities to learn at work
- Prioritizing an employer-driven training system

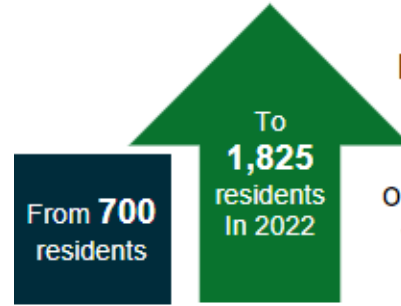
To that end, DOES is investing:

- **\$42.6M** for Earn & Learn Programs, including:
 - **Project Empowerment**
 - **DCIA** trainings include CDL, Washington Gas, Pepco, Solar works, IT
 - **On-the-Job Training**
- **\$6.5M** to continued expansion of the Marion Barry Summer Youth Employment program
- **\$3.8M** for Building Blocks DC
- **\$2.1M** for East of the River Career Pathways Grant Program
- **\$605K** for Jobs First Pilot Program

Earn & Learn Programs – Performance

Transitional Employment

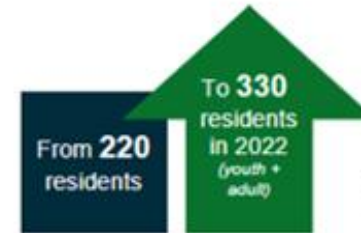
- Enhanced Training Wages to encourage completion



Provide residents with the greatest barriers to employment with opportunities to earn wages while building experience and skills

Pre-Apprenticeships

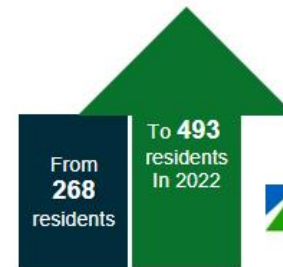
- Better connect residents to high-demand fields



Pair job training with instruction in high-demand industries like construction, infrastructure, hospitality, health care, and information technology (IT)

DC Infrastructure Academy

- Expand longer trainings that yield higher wages
- 13 additional staff



Partner with employers and provide trainings including but not limited to construction, IT, and commercial driver's licensing to prepare for high-demand careers

Strategic Initiatives include:

- *East of the River*: 100 - 200 youth and young adults in Wards 7 and 8 will be trained in computer science, construction, and the creative economy starting in 2022
 - \$2.1M in FY22
- *Jobs First Pilot*: Connect 300 residents who experience barriers to employment (e.g., homelessness, justice-involvement) with permanent employment that pays at least \$15/hour.
 - \$605K in FY22

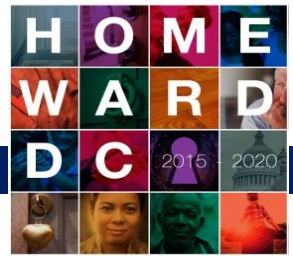


Supporting Residents Experiencing Homelessness

- Coordination with SNAP to better connect their recipients to DOES resources;
- Facilitating Transitional Residence Grant Program;
- Leveraging Earn and Learn programs;
- Supporting our homeless services providers hire up and best serve District residents;
- Staff representative at the Downtown Day Services Center offering workforce services to homeless clients using the Center's services as a part of the Downtown BID;
- DHS/DOES virtual hiring fairs like **Pathways to Human Services Careers Recruitment Event Series**.

Questions?

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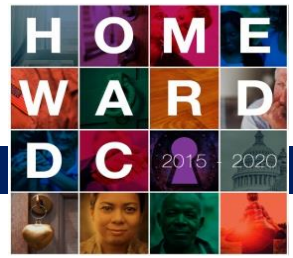
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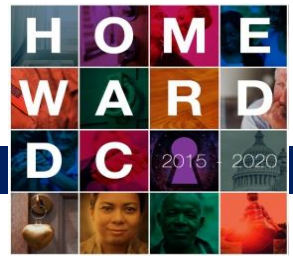
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Singles Dashboard



- ❖ The Executive Committee requested a tracker to follow the progress of the unprecedented number of vouchers for single adults this year.
- ❖ The Singles Adult System WG designed the trackers on the following sides for your review.

Tracking Slots, Timeline, and Turnover



**Tracking FY22 Voucher Slots
(Units: Number of Housing Slots)**

Voucher Type	Total FY22 Vouchers	Available	Matched	Pending w/ DCHA	Voucher Approved	Housed
EHV	532	97	435	72	148	29
PSH-I	1924	1877	47	3	0	0
Total	2456	1974	482	75	148	29

**Tracking Voucher Timelines
(Units: Number of Days)**

Voucher Type	Assignment to DCHA App Submission	App Submission to Approval	App Approval to Lease-Up	Total Time: Assignment to Lease-Up
FY20 PSH-I	113	75	103	290
FY21 PSH-I	108	33	67	208
FY22 EHV	14	14	39	67
FY22 PSH-I	N/A	N/A	N/A	N/A
FY22 EHV/PSH Avg	14	14	39	67

**FY22 Voucher Turnover
(Units: Number of Housing Slots)**

Voucher Type	Program Exits		Total
	Housed	Unhoused	
EHV	0	7	7
PSH-I	12	6	18
Total	12	13	25

Tracking Resources by Population



Resources by Population

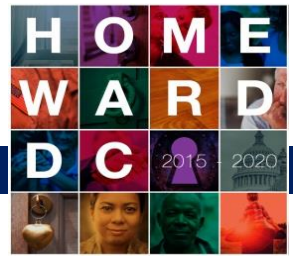
	DHS Available Resources	Number of Individuals who Qualify	% who will be matched
PSH			
RRH			
Total			

Discussion Question

Should we also be tracking allocation of resources by location?

- Outreach only
- Shelter only
- Both Outreach & Shelter

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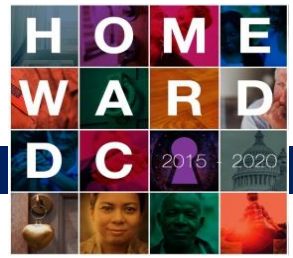
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HMIS Visibility



- ❖ Executive Committee has prioritized increasing HMIS Visibility & Usage Challenges for FY22
- ❖ Over the years, ICH and TCP have partnered to increase visibility in HMIS including recent changes that ensure users are able to see the existence of a client record
- ❖ Next step – continue to explore feasibility of "opening up" HMIS visibility to ensure case coordination and system efficiencies

HMIS Visibility Challenges



Based on feedback received through the ICH, a closed system/lack of visibility has resulted in various challenges across the homeless services system, including:

- ❖ Matching clients to appropriate housing resources
- ❖ Locating Clients
- ❖ Delivering Appropriate Care/Services
- ❖ Facilitating Transitions/Transfers
- ❖ Maintaining Data Quality and Monitoring
- ❖ Standard Protocols for HMIS Access

HMIS Visibility Next Steps

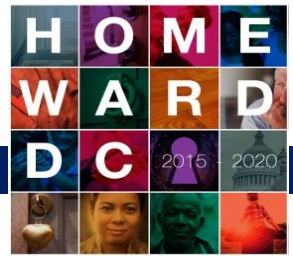


The ICH Recommends the following next steps to begin in 2022:

- ❖ Host Listening Sessions across the ICH structure in coordination with TCP
- ❖ Scheduling additional meetings with Funders and the Vendor to assess needs and constraints
- ❖ Reporting Outcomes to the ICH Executive Committee

See "Tackling HMIS Visibility & Usage Challenges" Memo for additional information.

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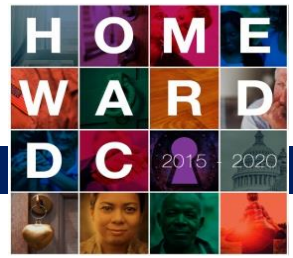
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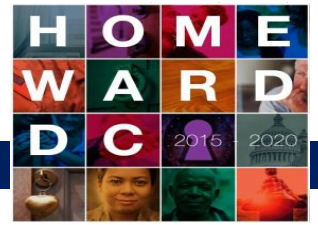
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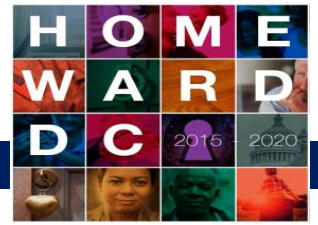
ICH Full Council Composition



The Homeless Services Reform Act of 2005 established the Interagency Council on Homelessness (ICH) and outlines the composition of the Full Council.

- ❖ Government Members
- ❖ Collaborative Applicant
- ❖ Community Representatives:
 - Consumers (Minimum of 3; Maximum of 4)
 - Providers (Minimum of 7; Maximum of 8)
 - Advocacy Organizations (Minimum of 3; Maximum of 4)
 - Business, Philanthropic, or Other Private Sector Partner (Minimum of 3; Maximum of 4)

ICH Full Council Composition

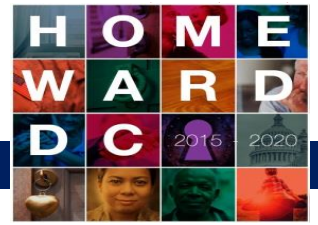


Government Members

- Office of the City Administrator, Chair
- Deputy Mayor for Health and Human Services
- Interagency Council on Homelessness
- Department of Human Services
- Department of Behavioral Health
- Child and Family Services Agency
- Department of Housing and Community Development
- Department of Health
- DC Housing Authority
- Department of Corrections
- Department of Employment Services
- Office of the State Superintendent of Education
- Homeland Security and Emergency Management Agency
- Department of General Services
- DC Metropolitan Police
- Office of LGBTQ Affairs

Collaborative Applicant and DC Council

ICH Full Council: Community Representatives



Term expiration dates for current representatives: 2022 or 2023

Service Providers

- Michael Ferrell, Coalition for the Homeless (2022)
- Kelly Sweeney McShane, Community of Hope (2022)
- Jorge Membreno, SMYAL (2022)
- Christy Respress, Pathways to Housing (2023)
- Koube Ngaaje, DASH (2023)
- Ishan Heru, Community Connections (2023)
- Jean-Michel Giraud, Friendship Place (2023)
- Vacant

Advocates

- Kate Coventry, DC Fiscal Policy Institute (2022)
- Adam Rocard, Miriam's Kitchen (2023)
- Debby Shore, Sasha Bruce Youthworks (2023)
- Vacant

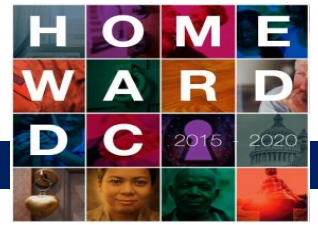
Constituent Representatives

- Qadir El-Amin (2022)
- Reginald Black (2022)
- Aaron White (2023)
- Vacant

Private Sector/Philanthropy

- Chapman Todd, Development Consultant (2022)
- Catherine Crosland, Unity HealthCare (2022)
- Tonia Wellons, Greater Washington Community Foundation (2023)
- Jill Carmichael, National Community Church (2023)

ICH Full Council Nomination Process



We are looking to fill all vacant and expiring seats:

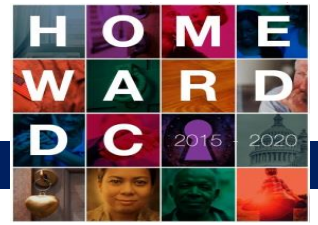
- ❖ **Provider Seats: 4**
- ❖ **Advocate Seats: 2**
- ❖ **Consumers with Lived Expertise Seats: 3**
- ❖ **Private Sector/Philanthropic Seats: 2**

***Reminder:** there are no term limits; current members may opt to submit their name for consideration to serve another term

Discussion Question

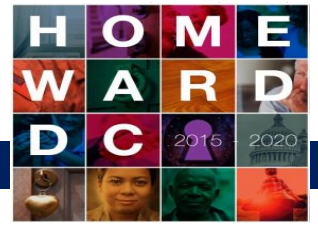
What can each ICH Council member (both current and expiring) do to help ICH meet its goal for meeting its REI and Consumer Engagement goals recruiting a diverse body?

ICH Full Council Nomination Process



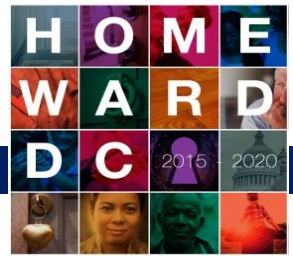
	Timeline
Call for Nominations	November 9, 2021
Nomination Submission Deadline	January 11, 2022
Review & Approval	
• Non-Conflicted Stakeholder Panel Review	January 2022
• ICH Executive Committee Approval	February 8, 2022
• Mayoral Review(coordinated by MOTA)	February 2022
• Council Approval	Depends on schedule
Orientation for New Members including	within 2 weeks of approval
• Committee Assignments and	
• Mandatory ethics training	

ICH Full Council Nomination



- ❖ **By January 11th, 2022 - Submit your interest in serving on the ICH Full Council here: <https://forms.gle/9Vn3bNZkPiMxCuvaA>**
 - Please describe the experience, expertise, and insight that you will bring to the ICH.
 - Please describe your demonstrated interest, commitment, and effectiveness in helping the ICH fulfill its vision of making homelessness rare, brief, and nonrecurring. If you have not previously participated on the ICH, please explain why and how you will actively participate in the ICH going forward.
 - Please describe how you have advanced racial equity in your work, at your organization, or in the District at large?
 - Do you agree to abiding by the ICH Code of Conduct? Yes/No
 - If selected, do you commit to signing a Racial Equity and inclusion Pledge? Yes/No
 - Is there anything else you would like to share regarding your interest in serving as an ICH Full Council Member?

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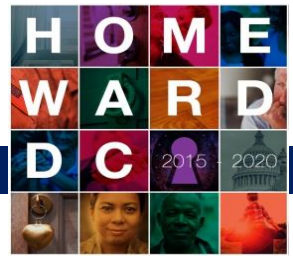
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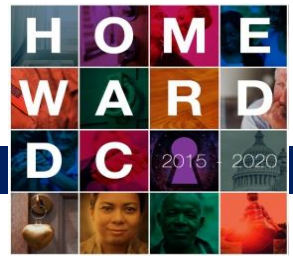
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ICH Staffing Update



- ❖ Transitions:
 - Lindsay Curtin assuming new role at DMHHS as Deputy Chief of Staff
 - 3 new FTEs to hire and onboard
- ❖ Impact: ICH is short-staffed as of Nov 2021 thru end of Jan 2022 (at minimum)
 - Prioritizing support to Committees & specific FY22 priorities
 - ✓ **Executive:** overall planning & managing a Full Council Nomination process that is grounded in REI and meets our Consumer Engagement goals
 - ✓ **ERSO:** overall planning & monitoring Winter Plan implementation
 - ✓ **Housing Solutions:** overall planning & expediting lease-up (particularly for singles)
 - ✓ **Strategic Planning:** overall planning & expanding PSH capacity (particularly for singles)
 - ✓ **Youth:** CAHP administration & developing Solid Foundations 2.0
 - Relying on Work Group co-chairs to **plan**, **lead** and **follow-up** on WG meetings
 - ✓ Until ICH is fully staffed up, will not attend Executive & ERSO WGs
 - ✓ ICH staff to **attend** subsystem mtgs under Strategic Planning: Veteran, Singles & Family

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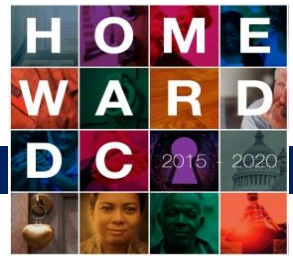
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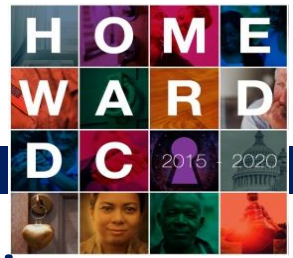
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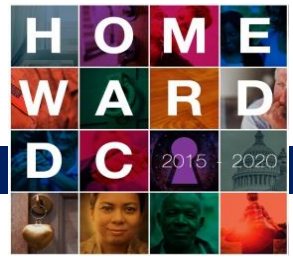
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Regional REI System Review: Listening Sessions



- ❖ COG undertaking a regional race equity review of homeless services
- ❖ Listening sessions have been organized for:
 - Front-line staff:
 - ✓ November 16, 2021 at 2:30pm ET
 - ✓ November 17, 2021 at 1pm ET
 - Individuals with lived experience:
 - ✓ November 16, 2021 at 2:30pm ET – Young Adult Individuals (ages 18-24)
 - ✓ November 17, 2021 at 10am ET – Families/Multi-living Households with Minor Children
 - ✓ November 18, 2021 at 5pm ET – Individual Adults (ages 25+)
- ❖ ICH staff working with COG to determine how many DC representatives are appropriate and will follow up with an ask to ICH Full Council Members to support.

Vaccine Resistance: 12/03 AU Capstone Presentation



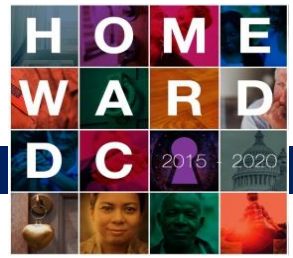
❖ Key questions explored:

1. To what extent have staff of DC's homeless services providers been vaccinated?
2. What steps have been taken to encourage vaccination among hesitant staff? What has been most helpful? Are there Best Practices nationally to learn from? What are elements of cultural competency to be considered when making vaccination policies?
3. Are the providers fully staffed? Are they able to comply with their contracts [and safely provide case management]?

❖ Capstone project for American University, Dept of Health Studies seniors under the guidance of Dr. Melissa Hawkins

❖ Scheduled for Friday 12/03 from 12 – 12:30 pm. Virtual meeting link:
<https://american.zoom.us/my/melissahawkins>

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