



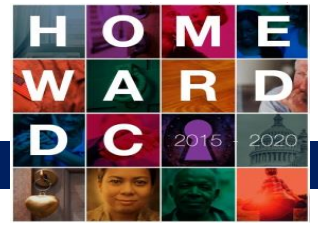
Mayor Muriel Bowser
City Administrator Rashad M. Young



Interagency Council on Homelessness Emergency Response and Shelter Operations (ERSO)



May 27, 2020



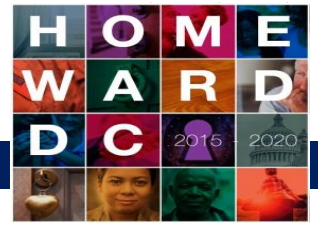
Welcome to today's meeting; we will begin shortly. In the meantime, please review the reminders below.

WebEx Meeting Participation Reminders

- ❑ Please use only one source of audio – your computer's audio or by calling in with your phone. If you use both, you will get an echo.
- ❑ Your line will be muted via WebEx upon entry; please keep it on mute unless you are presenting or called on for a question or comment.
 - ✓ Note that if you are using your phone for audio, there will be two mute functions – WebEx and your phone. Both must be unmuted for participants to hear you. (We will unmute the WebEx line, but you must unmute your phone.)
- ❑ Please find the “Participants” list by clicking on the Participants button below. Locate your name in that list. If it appears as a number, right-click and rename it as yourself. Everyone is welcome to participate, but you must identify yourself.

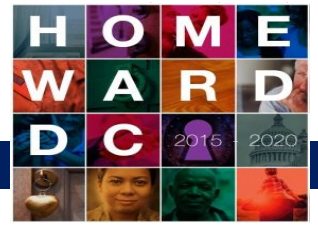


Meeting Agenda



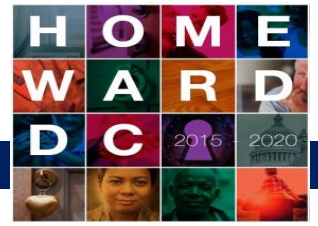
- I. Welcome & Introductions
- II. Heat Plan Update
- III. Draft Winter Plan Update
 - Family System Hypothermia Debrief
- IV. Discussion: COVID planning Re:
Shelter Operations & Daytime Services
- V. Updates and Announcements
- VI. Summary & Adjournment

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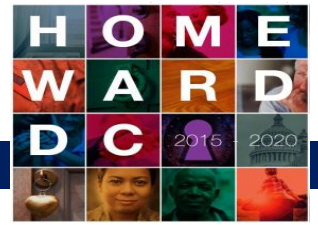
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Heat Plan Update

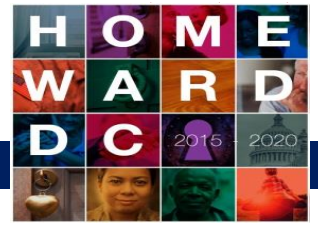


- ❖ HSEMA releases the Heat Emergency Plan every year
- ❖ ICH and other partners provide input
- ❖ Today's discussion will aid in continuing conversation around operational status over the summer and winter months

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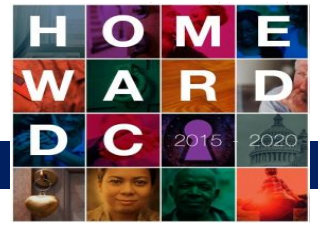


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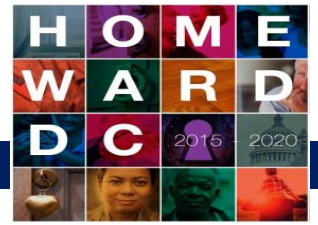
Family System Hypothermia Debrief (See Handout)

Draft Winter Plan Update



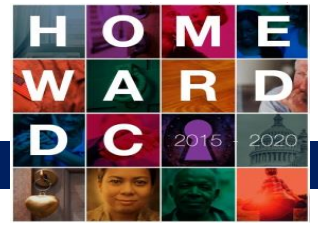
- ❖ Updating the draft to include feedback from youth and family system
- ❖ Updating the draft with UPO transportation schedule
- ❖ Today's discussion will aid in continuing conversation around operational status over the summer and winter months

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COVID planning re: shelter operations & daytime services

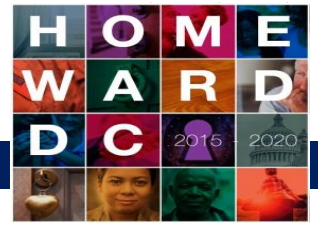


Shelter

- ❖ DHS will work with DOH to identify specific metrics for ramping down use of ISAQ sites. What context do we need to ensure DOH understands about our system?
 - Significant levels of inflow & outflow (i.e., constant churn)
 - Degree to which clients are following public health guidelines (i.e., social distancing, wearing masks, participating in screening)
 - What else?

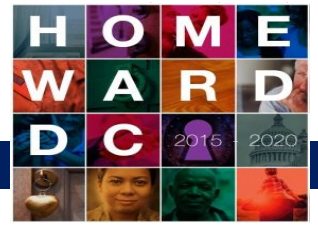
- ❖ Some researchers are predicting a sharp increase in homelessness in the next year if historical relationships between unemployment and homelessness remain consistent.
 - What assumptions should we make locally about the need for increased shelter capacity in FY21 winter plan?

COVID planning re: shelter operations & daytime services



Shelter

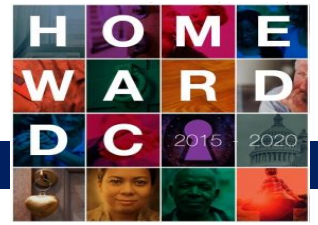
- ❖ As the District begins reopening, what do providers anticipate they will see with regard to client movement (even if shelters continue operating 24-7)?
 - What percentage of clients do you anticipate will stay at the shelter vs leave daily/move around the city?
 - How do people feel about the need/desirability of reinstating scheduled transportation next winter if shelters remain open 24-7?
- ❖ We will need shelter case managers to be even more engaged with the CAHP process (helping locate/engage clients, assisting with documentation prep, supporting virtual connections).
 - What do we need to understand about shelter staff bandwidth in the current environment?
- ❖ How do we ensure access to WiFi and tech to support connection to virtual housing process and other virtual processes?



Daytime Services

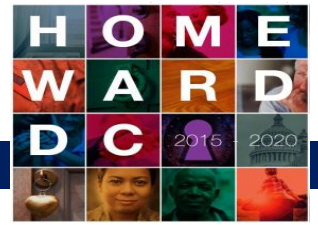
- ❖ As long as shelters continue operating 24-7, is there a need for daytime services to come back online? If so, all sites or just some sites (e.g., based on geography or the nature of the services provided?)
- ❖ Is anyone currently open/operating who has changed protocol (Sasha Bruce, Miriam's, Thrive, SOME, etc.)?
 - What have you learned?
 - What modifications will be needed in extreme weather (summer or winter)?
- ❖ For community partners who suspended or greatly modified their daytime services, what do you need/what are your plans to open back up in a pre-vaccine world?

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