

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Interagency Council on Homelessness (ICH)



Committee: Strategic Planning

Date/Time: Tuesday, April 23, 2019 2:30 – 4:00 p.m.

Location: 441 4th St, NW, Room 1117

People present:

Waldon	Adams	ICH
Reginald	Black	ICH Member
Sharlene	Castle	Jaydot
Karen	Cunningham	CHGM
Lindsay	Curtin	ICH
Kristy	Greenwalt	ICH
Courtney	Hall	Housing Up
Ishan	Heru	Community Connections
Carter	Hewgley	DHS
Linda	Kaufman	Self
Gary	Maring	N Street Village
Kelly	McShane	Community of Hope
Christy	Respress	Pathways to Housing
Adam	Rocap	Miriam's Kitchen
Cathy	Solomon	N Street Village
Kris	Thompson	Cavalry Women's Services
Max	Tipping	WLCH
Kimberly	Waller	ICH
Robert	Warren	PFFC
Latoya	Young	DCCADV
Sheila	White	PFFC

Meeting Objectives

- To continue working on Homeward DC 2.0

Agenda Items & Notes

1. *Update on modeling discussion for Homeward DC 2.0* - Kristy Greenwalt reported that the progress report was presented, reviewed, and approved with minor edits at the ICH meeting. The report has now going to the Mayor and will be made public after the Mayor reviews and releases it. Kristy then reviewed the attached powerpoint with updated information on modeling for the family and singles systems. There was discussion of multiple items. In terms of next steps, from April to June, there are ongoing data analysis projects, including on employment and earnings analysis by DOES, TCP and

Lab@DC, a review of the PIT+ survey, and updates on modeling assumptions. People should send comments and questions to Kristy. There will be time limited work groups on several items in April to June. The goal is for ICH staff to draft Homeward DC 2.0 document in June and July, with reviews by the strategic planning committee in July and August. The goal is to share an updated plan with the ICH Full Council in September, though it is not officially due until 2020.

2. *Discussion of time-limited work groups* – Kelly Sweeney McShane then shared documents from the progress report with language around key challenges around provider capacity and racial equity. She also shared that, at the Medicaid Work Group, there was an interest in a work group looking at data systems and how they interact. Kelly asked that meeting attendees take ten minutes to write on flip charts their ideas of what should be covered in each of those work groups, as well as started a page for other work groups of interest. She also asked everyone to put their name on groups they would like to work on. People were encouraged to add checks to items which they agreed with. The attached document reflects the materials developed and reviewed.

3. *Work group updates*

- Adam Rocap shared that the district was recognized as a city undergoing a Systems Shift for its work on ending veterans homelessness. He said the singles CAHP group is also focusing on diversion and a rapid exit program for singles.
- Courtney Hall reported that the Family Work Group is discussing program models, starting with shelter and will progress to other program models in the system. The work includes looking at outcomes that should be measured for each model.
- Medicaid work group – Christy Respress shared that the next Medicaid Work Group will work on outcomes related to PSH for families.

4. *Procurement Updates*

- General: The PSH 1 Human Care Agreements are expiring soon, and all PSH 1 providers have signed onto PSH 2 Human Care Agreements, so DHS does not anticipate any disruption to client services during the transition from PSH 1 to PSH 2.
- Singles:
 - Project Reconnect, the District's new shelter diversion and rapid exit program for unaccompanied adults experiencing homelessness went live on April 15th. Clients can get referred to the program by case managers at the District's low barrier shelters and District-funded daytime services centers (downtown and Adams Place).
 - Harriet Tubman renovation will hopefully wrap up in May. The site looks good and TCP is already ordering new furniture for the space.
- Families: Notices of Funding Availability for the Homeless Prevention Program (HPP) and Emergency Rental Assistance Program (ERAP) will be out next week
- Youth:
 - A lease has been signed on a new 24 Hour Drop In Center for youth in the 900 Block of Rhode Island Avenue NE, and the new provider is DC Doors.
 - 18 new units of transitional housing for youth will also be opening in SE in May, DHS will announce the provider once the grant agreement has been fully signed.

Next meeting - Tuesday, May 28, 2:30– 4:00 p.m.

Suggestions for Time-Limited Work Groups for Homeward DC 2.0
April 23, 2019 Strategic Planning Committee meeting

*Note: * represents number of times people agreed with this item.*

Racial Equity

- There was discussion of whether the focus should be primarily on clients, providers, government, advocates, etc. Some said to start from the bottom up. Others said to start with providers.
- More People of Color in agency leadership and on the ICH (*****)
- Intersection of race/ gender (women experiencing greater poverty)(*****)
- Reparations (***)
- Intersection of trauma and homelessness (***)
- Supporting providers in including people experiencing homelessness in board, decision-making within organizations (*)
- Racial equity related to vulnerability assessments (DHS is working on this)
- Maybe being proactive on NIMBY issues/ being able to respond to thinks like that story about 50% of building getting voucher holders.
- Network Impoverishment
- First source and our clients
- Program composition – who is doing the serving?
- Consumer and staff relations
- Land use (*)
- Lowering the poverty rate
- Legislation on racial assessments
- Flexible options
- Property in Wards 7/8 and development plans
- Livable wage for people experiencing homelessness

People interested in participating in this group:

- Reginald Black,
- Karen Cunningham
- LaToya Young
- Ishan Heru
- Carter Hewgley
- Adam Rocap
- Christy Respress
- Kate Coventry
- Linda Kaufman
- Carla Lester (Pathways to Housing)

Developing Provider Capacity

- More lead time/ ramp-up time for providers who expand. Including multi-year planning so providers can do long-term planning, capacity building and not just questions on expansion decisions with two week turnaround (*****)
- High staff turnover. Hard to fill open positions (*****)
- Trained housing navigators (****)
- Fund full indirect costs for providers (***)
- Government capacity to do timely contracting and appropriate oversight (***)
- Financial literacy/budgeting training (**)
- Mentoring/ coaching programs for providers, and by peers (**)
- Cheap offices/ shared space (**)
- Opportunities to share HR or other services to make more accessible to smaller organizations (*)
- Overall rates to hire and maintain quality workers (*)
- Intensive engagement for housed individuals with substance abuse (*)
- Cash flow/ contract timeline (*)
- Ready access to MH and government sponsored employment services (*)
- Encouraging providers to branch out to new subpopulations?
- Develop relationships with potential new providers.
- Policy translate to practice.
- Increased resources for other support services like crisis counseling/ support groups/ skills workshops
- First source – do you consider clients as potential employees?
- Leadership development
- Training for job and not general case management skills

People interested in participating in this group:

- Kelly Sweeney Mcshane
- Karen Cunningham
- Ishan Heru
- Courtney Hall
- Adam Rocap
- Christy Respress
- Reggie Black
- Waldon Adams

Data Systems

- Need education on DCAS changes coming and how that changes things.
- HMIS versus HTH (pros and cons, interconnectivity, visibility between providers) (***)
- Connection to DV system data (**)
- Connection to DBH systems (***)
- Multi-system involvement. Pursue data sharing agreement (***)
- Housing as a health outcome (**)
- How for consumers to access results. Client feedback loops. Dashboard (**)
- Analysis outcomes (***)
- Move to Medicaid will require outcomes data. Don't want to recreate the wheel. (*)
- Data sharing (*)
- System wide team to respond to provider reporting responsibilities and service provision
- Timely income change adjustment at DCHA
- Informed notice and review of privacy documents

People interested in participating in this group:

- Reginald Black
- Rachel Pierre – Pathway to Housing
- Courtney Hall
- Ishan Heru
- Adam Rocap
- Cathy Solomon
- Shenandoah Gale
- Kate Coventry
- Waldon Adams

Other possible work group topics

- Domestic violence/ trauma – impacts on whole system and system's ability to address for housing/services (*****)
- Broad housing policy to address actual demand (**)
- Include DV in homeward DC 2.0 (*)
- Specific conversations on TAY Heads of households (*)
- Employment – cultivating/ job development, direct access (***)