# GOVERNMENT OF THE DISTRICT OF COLUMBIA



### Interagency Council on Homelessness (ICH) Strategic Planning Committee Notes

Tuesday, June 23, 2020 2:30 to 4:00 p.m. by Webex

Kristy	Greenwalt	ICH	
Kimberly	Waller	ICH	
Kelly	Sweeney McShane	Community of Hope, Co-Chair	
Tania	Mortenson	DHS, Co-Chair	
Wes	Heppler	WLCH	
LaToya	Young	DCCADV	
Cathy	Solomon	N Street Village	
Kris	Thompson	Calvary Women's Services	
Reginald	Black	Street sense	
Courtney	Hall	Housing Up	
Christy	Respress	Pathways to Housing DC	
Karen	Cunningham	Everyone Home DC	
Adam	Rocap	Miriam's Kitchen	
Ishan	Heru	Community Connections	
Kevin	Craver	ТСР	
Carolyn	Arpin	N Street Village	
Danilo	Pettiliere	DHCD	
Elisabeth	Young	ТСР	
Elizabeth	Beltran		
Gary	Maring	N Street Village	
Kate	Coventry	DCFPI	
Sharlene	Castle	JDOT	
Nechama	Masliansky	SOME	
Russell	Gardner	DCHSEMa	
Amy	Louttit		
Andrea	Scallon	Miriam's Kitchen	
В	Gentle		
Jamey	Burden	Community of Hope	
Jen	Cannistra		
Rachel	Pierre	Pathways to Housing DC	
Raessa	Singh		

Shenandoah	Gale	N Street Village
Wes	Heppler	Washington Legal Clinic for the Homeless
Lamont	Carey	
Hammere	Gebreyes	DC Housing Authority

- FY 2020-21 Work Plan Kelly reviewed the attached Work Plan for the next 18 months, which will be a living document and updated as we go forward.
- Racial equity task force updates Kristy Greenwalt provided an update on the Council of Government (COG) that has funds to do a racial equity task force that is looking regionally at homelessness and is about to embark on a Request for Proposals. Kristy asked for feedback on what people are hoping to get out of such an effort. Some thoughts that came up included:
  - Including consumers in the RFP process and in the process overall.
  - How to get to concrete actions that can show progress, such as policies, procedures, CAHP, etc. as well as making sure the final product has bigger system level implications as well with regards to affordable housing and gentrification.
  - The importance of breaking down silos.
  - There was a suggestion to create an anti-racism platform as a foundation of the work that we do.
  - There was a strong sense that we need to make progress, including looking at flow through shelter and very specific suggestions to impact change.
- Trauma informed task force next steps Kristy then provided an update on the concept from Homeward DC 2.0 to look at homelessness through the lens of trauma along with the intersection between the domestic violence and homelessness. The FY2020 did have funding from a Domestic Violence Strategic Plan. Elizabeth Young from TCP provided an update on how that Strategic Plan is moving forward. There was then some discussion about additional efforts and capacity to have further conversations around trauma. Several people said it was important to find time to work on trauma, especially given the impact of COVID, interactions with the police, and racial inequities. It was also suggested that we try to identify a core group with capacity to shape next steps in this area and timing. Anyone interested in assisting with this topic should email Kristy.Greenwalt@dc.gov.
- Planning for new Emergency Solutions Grant funding Tania Mortenson then reviewed slides regarding an additional \$27.7 million in CARES Act funds for Emergency Solutions Grant. DHS is using its first ESG award of \$4.6 million to cover the costs of access to overflow emergency shelter hotels for families during the pandemic. Tania then reviewed other priority areas for DHS (pending final budget approval), focusing on temporary housing and rapid rehousing for families. Tania said there was not currently a lot of flexibility with funding but requested feedback from the Committee on priorities. Several committee members advocated for more funding for single adults, especially for outreach and homelessness prevention, especially to ensure that people don't become sick or die from COVID.

• Reopening thoughts – Tania then reviewed slides related to next phases of reopening in the District. Anyone with questions or suggestions should send them to <u>Kristy.Greenwalt@dc.gov</u> and to Tania.Mortenson@dc.gov.

## Strategic Planning Committee FY20-21 Work Plan

#### **Committee Overview**

Committee Chairs: Kelly McShane (Community of Hope), Tania Mortenson (DHS) Meeting Frequency: Monthly (Fourth Tuesday from 2:30p-4p) Distribution List PoC: <u>KMcShane@cohdc.org</u>

#### **Roles/Responsibilities**

The Strategic Planning Committee is responsible for:

- Homeward DC Performance Management, including:
  - Review of system-wide performance data;
  - Tracking investments toward the plan;
  - Updates to system modeling (as needed); and
  - Input on annual progress report.
- Coordination and oversight of CAHP system implementation, including:
  - Development of annual prioritization criteria (singles/veterans/families);
  - Developing dashboards and reviewing CAHP system performance; and
  - Monitoring quality control and system efficiency; recommending corrections as needed.
- Continued input on family system reforms (via Family Systems and Medicaid Billing Work Groups).
- Continued input on single adult system housing reforms (via Single Adult System, Medicaid Billing, and Homeless Services & Healthcare Integrations Work Groups).
- Input on HUD CoC competition process and recommendations.
- Monitoring capacity building needs to help improve network of CoC providers, and serving as forum to coordinate with Partnership to End Homelessness (PTEH) on provider capacity building efforts.

## Additional Projects/Priorities for FY20-21

- Support development of COVID supportive housing strategy (i.e., modifications to CAHP system protocols and supportive housing service delivery in a pre-vaccine world).
- Identify monthly turnover estimates by voucher funding source<sup>1</sup> based on average annual turnover rate (to aid planning); establish CAHP-system tracker to ensure vouchers/units are coming back to the CAHP system upon turnover.
- Review and update CAHP system partner roles and responsibilities.
- Convene special project team to review system operations through lens of racial equity; issue report to Executive Committee on findings and recommendations.
- Convene special project team to review system operations through lens of trauma; issue report to Executive Committee on findings and recommendations.

<sup>&</sup>lt;sup>1</sup> PSH funding sources include the DHS Permanent Supportive Housing Program (PSHP), HUD CoC Program, HUD-Veteran Affairs Supportive Housing (VASH), and DHCD's Consolidated Request for Proposals (RFP) project-based units. Last Updated: 6/9/20 4

- Develop framework for <u>intensive</u> site-based PSH model, including target population(s), design considerations, type of services needed onsite (medical, home health aide, case management, etc.), recommendations for paying for those services, case management ratios, etc.
- Improve care coordination between healthcare providers and homeless services system.

### FY20-21 Work Groups<sup>2</sup>

- Family System Work Group Co-Chairs: Courtney Hall (Housing Up) and Noah Abraham (DHS)
- Single Adult System Work Group Co-Chairs: Adam Rocap (Miriam's Kitchen) and Carmen Hernandez (DHS)
- Medicaid Billing for PSH Services Work Group
  Dena Hasan (DHS) and Christy Respress (Pathways to Housing)
- Healthcare & Homeless Services Integration -- TBD<sup>3</sup>

#### FY20-21 Special Project Teams

- Racial Equity System Audit
- Trauma Informed Care System Audit
- CoC Project Review & Ranking

<sup>&</sup>lt;sup>2</sup> To be designated a Work Group per the ICH Bylaws, the responsibilities and projects assigned to the group are expected to be of an ongoing nature. In contrast, Special Project Teams will be time-limited in nature and convene to complete a specific project.

<sup>&</sup>lt;sup>3</sup> Key staff/partners are currently focused on COVID response. We anticipated this group to be launched in fall of 2020 (or beyond) and will identify priorities at that time.

# Estimated Timeline for Review by Committee

Deliverable	Review by SP Committee (Estimated)	Responsible Work Group	HSRA Requirement or Homeward DC 2.0 Strategy?	Notes
PIT Data Results	June	None	HSRA	
CAHP System & Supportive Housing Protocols Under COVID	July	Families & Single Adult System Work Groups	Neither	Work in these parts of our system continued during the emergence of the pandemic, but additional input and guidance is needed to ensure clarity of expectations and consistent systemwide operations moving forward.
CAHP System FY21 Prioritization Criteria*	June or July	Families & Single Adult System Work Groups	HSRA	
CAHP System Turnover Analysis & Targets	August	Families & Single Adult System Work Groups	Homeward DC 2.0 (Strategy 2.2.1)	
CAHP System Partner Roles & Responsibilities Update	August or Sept	Families & Single Adult System Work Groups	Homeward DC 2.0 (multiple	Objective is to review, clarify, and codify (e.g., via written protocol, contracts, MOUs) partner roles and responsibilities, sharing final recommendations with Strategic Planning Committee. Providers and staff training to follow.

			strategies under Goal 2)	
Presentation on service connectivity among clients referred for mental health and substance use services; identify recommendations for improvement.	August or Sept.	None	Homeward DC 2.0 (Strategy 5.3.1)	DBH will need to lead on the analysis; committee members will be asked to help identify strategies for improving connectivity.
Presentation/Discussion on PSH Tiered Billing Framework & Next Steps Re: Medicaid Waiver	Fall 2020	Medicaid	Homeward DC 2.0 (Strategies 7.1.1 and 7.1.2)	
HUD CoC Competition Rating/Ranking Process	TBD/Based on Fed govt timeline	None	HSRA	
HUD CoC Competition Rating/Ranking Recommendations	TBD/Based on Fed govt timeline	Special Project Team	HSRA	
Review FY21 System Performance	October or November	Families & Single Adult System Work Groups	HSRA	ICH to work with TCP to compile data; will review with Work Group members before sharing with full Committee.
Homeward DC Progress Report	December or January	None	HSRA	ICH staff to draft (based on system performance conversations); will share directly with Committee.
Framework for intensive site- based PSH model	Winter 20-21	Medicaid	Homeward DC 2.0 (Strategy 7.4.1)	To include recommendations for estimating need for intensive model

Report on Racial Equity – Findings & Recommendations	Spring or Summer 2021 (TBD)	Special Project Team	Homeward DC 2.0 (Strategy 7.5.1)	In 2019, the members of the MWCOG Homeless Services Committee began discussing partnering on a racial equity project for the region. Each jurisdiction has now made a financial commitment and we have the greenlight to move forward. We expect to procure a firm to audit each system and develop both individual and collective recommendations. MWCOG will be drafting the procurement this summer (with input from stakeholders in each jurisdiction), and we anticipate the project will launch in the fall.
Report on Trauma – Findings & Recommendations	Spring or Summer 2021 (TBD)	Special Project Team	Homeward DC 2.0 (Strategy 7.4.1)	We are exploring whether this can/should be led by District stakeholders or whether we have resources to hire an outside firm to assist with the audit.
2021 PIT Data Results	May 2021	None	HSRA	
CAHP System FY22 Prioritization Criteria	June or July 2021	Families & Single Adult System Work Groups	HSRA	