



Date: Tuesday, August 28, 2018

Time: 2:30p to 4:00p

Location: One Judiciary Square (441 4th St NW) – Room 1117

Meeting Participants

Kristy Greenwalt, ICH
Kimberly Waller, ICH
Lashun Lawson, ICH
Stephen Mogar, ICH
Carter Hewgley, DHS
Dena Hasan, DHS
Tamitha Davis, DHS
Bill Kuennen, DHS
Reggie Black

James Wotring, DBH
Brandi V. Gladden, DBH
Jocelyn Route, DBH
Micheal Ferell, CFH
Scott McNeilly, WLCH
Shenandoah Gale, N Street
Cathy Solomon, N Street
Gary Maring, N Street
Kris Thompson, Calvery
Russell Gardner, HSEMA
Linda Kaufman, Downtown BID

Kate Coventry, DCFPI
Tom Frederickson, TCP
Kelly McShane, COH
Christy Repress, Pathways
Rachel Pierre, Pathways
Adam Rocap, Miriam's Kitchen
Ramina Davidson, DCAYA
Sharlene Castle, Jaydot
LaToya Young, DCCADV
June Crenshaw, Wanda Alston
Foundation

Meeting Notes

I. Changes in DHS Permanent Supportive Housing (PSH) Contracts

Amelia Marian from DHS presented recent changes to the DHS Permanent Supportive Housing contracts, and Dena Hasan provided a high-level overview of how PSH changes relate to future Medicaid reimbursement. Questions that arose during the discussion included:

- How will DHS monitor the impact of the changes that have been made to the HCAs to determine if the outcome is what we intended?
- How is DHS tracking and measuring client contact attempts to determine the impact (if any) of successful vs. unsuccessful attempts?
- How does DHS plan to account for text exchanges with respect to billable client contact standards?
- How is DHS engaging clients in conversations about how to structure the program moving forward?
- How will DHS engage providers and clients earlier in the process to inform future rate setting, modifications, and new solicitations?

During a discussion, several ideas were shared for potential improvements to the PSH program moving forward:

- Tiered caseloads and client contact standards based on those tiers
- Reduced restrictions on specific degree requirements if lived experience is sufficient to supplant formal education
- Reduced restrictions on DHS approval for hiring
- Clearly-defined outcomes (not just outputs) for success
- Apprenticeship program for those with lived experience who want to become qualified as case managers

II. Procurement and Contract Updates

a. Family

i. Short Term Family Housing and DC General Closure

1. Providers in Wards 4, 7, and 8 are scheduled to open this fall.
2. Cunningham Quill has been selected as architect for Ward 1 building.
3. DHS has a weekly story board for the tracking of DCG closure, which can be found at <https://dcdhs-fsa.github.io/DCGeneral/> . Currently down to less than 100 families.

b. Singles

i. Single Adult Day Time Service Center

1. NY Ave. Presbyterian Church will be the location, managed by the DowntownDC BID. Pathways, HIPS, DOES, Washington Legal Clinic, and others are involved.
2. At best, this will open in the beginning of November, 2018. It will operate Monday through Friday from 9 AM to 5 PM.
3. The Center resources will focus on wellness and harm reduction strategies and will work to connect clients to permanent housing. Each day, more than 100 clients will have access to: healthy meals, behavioral health resources, employment support and case management, housing assessments, transportation assistance, showers and laundry facilities, storage, computers and recreation space, legal services and assistance with securing vital documents.

ii. 801 East

1. Currently working on solicitation and waiting for firms to reply before the process moves forward.
2. A concern was raised that the dangers/hazards caused by the construction need to be monitored as individuals remain in the building and are exposed to potentially harmful chemicals.
3. More to come in November.

c. Youth

- i. 24-Hour Drop-In Center for youth - The RFA is still in draft, and the anticipated release date is September 7th. DHS conducted a listening session during the ICH youth committee meeting on the 23rd to allow the community to provide feedback re program requirements.
- ii. Extended Supportive Housing Program (ESHP) – new long-term transitional housing with intensive services for high TAY-VI-SPDAT scoring youth

d. FY 2019 Voucher Status

- i. The Mayor and Council put \$18.9 million into the Local Rent Supplement Program at DCHA, making specific investments in TAH and PSH for individuals and families. During budget advocacy and negotiations, the council used voucher cost assumptions from Calendar Year 2017 and ignored the 8% admin fee that DCHA

charges. The end result was everyone thinking the \$18.9m would buy 973 vouchers. But in reality there is only \$17.4m dollars available to buy vouchers.

- ii. DHS has been working with DCHA to correctly account for the voucher purchasing power of the FY 2019 LRSP resources, and we've made good progress. There has been healthy debate between our organizations about whether/how to use the payment standard to price out the vouchers, and whether to pay security deposits out of the LRSP funding or fund balance at DCHA. Those conversations continue.
 - iii. DHS and DCHA leadership are negotiating the final details of a mutually-agreeable methodology for allocating final voucher counts, and are optimistic that we will reach a solution that maximizes the resources for clients in a fiscally responsible way.
 - iv. DHS and DCHA have already authorized the ability to match clients to FY 2019 resources, which should begin before the start of the next fiscal year.
- e. TCP Contracts – Contracts related to FRSP, janitorial, security, and food have been completed. Contracts for temporary family sites are being scored. Next up will be bidding for providers for ADA standalone apartments.

III. Updates from Subcommittees and Work Groups

- Singles CAHP – Current conversations are about documentation procedure, defining and documenting chronicity, and the process for verifying/recording disability status.
- Youth – Homeless Youth Census scheduled for September 21st through September 29th; Youth Action Board launched in the Spring 2018.
- Family – Current conversations are focused on finding the best venue to host the Family Work Group; ICH and DHS are working together to get this group back online.
- Training and Capacity Building – DHS's team will be meeting with TCP to discuss which trainings they find valuable and which trainings need to be rethought. TCP data from participant course feedback will be reviewed and a focus group with designated providers will be held to discuss potential changes to training structure.

IV. Next Meeting – Tuesday, September 25, 2018 from 2:30-4pm.