

ICH YOUTH COMMITTEE: HYPOTHERMIA/WINTER PLAN DEBRIEF

This is the list of topics that the Emergency Response and Shelter Operations Committee has asked us to review in preparation for next year’s Winter Planning.

Topic	Notes & Questions Specific to Youth Committee
<p>1. Process for Calling Alerts:</p> <ul style="list-style-type: none"> <li>a. Public Information Campaign and Communicating Alerts</li> <li>b. Communication b/n partners implementing Winter Plan (focused on interactions between govnt agencies, contracted providers, and community partners also providing critical services etc)</li> <li>c. Communication to all communities (interpretation services, messaging to undocumented communities)</li> </ul>	<p>Information shared widely about the Winter Plan – DHS media campaign includes – Metro Advertisements, Social Media, PSAs, paid advertising, newspapers, business cards.</p> <p>Youth Specific Recommendations</p> <p>Translation Services and Resources for Non-English Speaking Youth</p> <p>Youth and Adult systems understand the implication of alerts for TAY</p> <p>Sasha Bruce 24-hour hotline</p> <p>Our services are a safe space for youth who are undocumented</p>
<p>2. Facilities</p> <ul style="list-style-type: none"> <li>a. Capacity</li> <li>b. Locations</li> <li>c. Specific populations</li> <li>d. Adult Shelters</li> </ul>	<p>Youth in adult shelters (why?)</p> <p>Hot Spots and Shelter Specific to Youth</p> <p>Specific Populations (LGBTQ, couples, siblings, etc.)</p> <p>Youth system knowledgeable about Adult Shelters and Day Centers and Vice Versa</p>
<p>3. Outreach</p>	<p>Connection with Adult Outreach Teams</p> <p>Youth in adult shelters</p>
<p>4. Transportation (Scheduled and On-Demand)</p>	<p>Scheduled UPO transportation for youth vs. Unscheduled On-Demand transportation on alert days.</p>

	<p>Transportation for Transition Age Youth (18 – 24) (to youth low-barrier shelter and from Adult Emergency Shelters to youth shelters)</p> <p>Knowledgeable about UPO routes</p> <p>UPO regularly connected to Youth Low Barrier Shelters</p> <p>Sharing transportation policy for minors</p>
5. Police and Security	
6. Mental Health Services	<p>Need for more Mobile Crisis Response</p> <p>Youth focused mental health services – what are we using now and is it working?</p> <p>Emergency and Hospital Beds</p>
7. Health Services and Detox	<p>Detox and Recovery Supports and Services (RSS) - Street outreach and shelter sites need a comprehensive list of RSS providers and main POC for referring clients and facilitating connections (i.e. warm handoff, shelter in-reach activities etc)</p> <p>Detox Services</p>
8. Supplies & Food	
9. Training	
10. Consumer Complaints	<p>Tracking, managing, and responding to consumer complaints</p> <p>Tracking youth complaints if possible</p> <p>Sharing information on complaint process</p>