



Interagency Council on Homelessness

Housing Solutions Committee



02 May 2022

Meeting Agenda



- I. **Welcome & Agenda Review (5 mins)**
 - a) **Introduction & Agenda Review**
- II. **Feedback Received To-Date (5 mins)**
 - a) **Types of interventions recommended**
 - b) **Intersection with Shelter (Re)Design Planning Process**
- III. **Identifying Target Population for DAH Pilot (5 mins)**
- IV. **Identifying System Preference for DAH Pilot (5 mins)**
- V. **Identifying Client Preferences for DAH Pilot (70 mins)**
 - a) **Consumer Engagement Framework (20 mins)**
 - b) **Focus Group Goals & Instrument (20 mins)**
 - c) **Location and Timing Considerations for Conducting Focus Groups (20 mins)**
 - d) **Other Considerations/Feedback (10 mins)**
- VI. **Summary and Adjournment (5 mins)**
 - a) **Special Recovery Planning Session: 5/02, 2 – 3:30 PM**
 - b) **Regular Housing Solns Committee Mtg: 5/16, 2 – 3:30 PM**

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. **Feedback Received To-Date (5 mins)**
 - a) **Types of interventions recommended**
 - b) **Forums for fleshing out recommendations**
- III. Identifying Target Population for DAH Pilot (5 mins)
- IV. Identifying System Preference for DAH Pilot (5 mins)
- V. Identifying Client Preferences for DAH Pilot (70 mins)
- VI. Summary and Adjournment (5 mins)

Feedback Received To-Date



What kind of interventions do we need in our system?

1. **Deeply Affordable Housing**

Pilot proposed for Recovery Funding as part of Consolidated RFP. Fleshing out the program model in response to feedback and questions received when the idea was introduced.

2. **PSH Plus**

Feedback received at 4/04 HSG Solns committee meetings. This is a program model that was fleshed out in 2021 but has yet to be funded. Given the success of PEPV (i.e. NCS), with embedded primary and behavioral health supports, community advocates call for funding/piloting PSH Plus.

3. **Non-Congregate Shelter**

Feedback received as part of 2/15 Strategic Planning & 2/28 HSG Solns committee meetings. Given that COVID is likely entering an endemic phase and the community greatly appreciates the PEPV (i.e. NCS) model. Also, feedback that it may be easier for ES/TH facilities to convert to NCS first, and then over time, transition to either PSH or the Deeply Affordable Housing model.

4. **Conversion of ES/TH Facilities**

Proposed at 2/15 Strategic Planning & 2/28 HSG Solns committee meetings. Proposed in reaction to the average occupancy rates of facilities in the Family and Veterans Subsystems due to successes in ending/preventing homelessness. Similar successes are anticipated for the Singles Subsystem due to the influx of investments for ending/preventing chronic homelessness in FY22.



Forums for fleshing out recommendations



| Recommendation | Forum |
|--|---|
| <p>Deeply Affordable Housing (DAH)</p> <ul style="list-style-type: none"> • SRO (FDBK: stuck!) | <p>Housing Solutions Committee</p> |
| <p>PSH Plus</p> | <p>Already fleshed out in HSG Solutions Committee Presented May 2021, Will bring back up at future mtg!</p> |
| <p>Non-Congregate Shelter (NCS)</p> | <p>Emergency Shelter Response and Operations (ERSO)</p> <ul style="list-style-type: none"> • Shelter (Re)Design is the topic for next meeting • Brainstorming/suggestions for transition-in-place: SRO/efficiency/studios or Workforce beds? |
| <p>Conversion of ES/TH Facilities to:</p> <ul style="list-style-type: none"> • DAH • NCS • PSH or • PSH Plus | <p>Does this need a forum if:</p> <ul style="list-style-type: none"> • DAH is being fleshed out here in Housing Solutions, • NCS is fleshed out ERSO • PSH is a well know and funded intervention • PSH Plus was fleshed out in Housing Solutions in 2021 |

Update/New Shelter (Re)Design Process



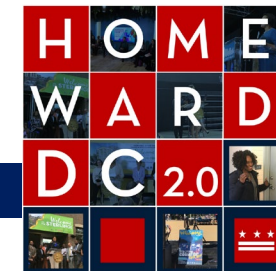
| Step | Timing/Forums |
|---|--|
| Identifying the Opportunities <ul style="list-style-type: none"> • Planning for Recovery Funds • Budgeted Shelter Redevelopment/Replacement | April 27 (ERSO) Meeting |
| Identifying System Needs & Preferences <ul style="list-style-type: none"> • Reviewing latest PIT and System Performance Measures • Reviewing CAHP Dashboard Projections • Thinking through System Preferences/Principles | May 10, 1:30 – 3 PM Leveraging canceled Exec Mtg |
| Non-Congregate Shelter Opportunities (Planning for Recovery Funds) <ul style="list-style-type: none"> • Learning Lessons from PEPV (including reviewing prior feedback) • Review of target popn and demand, service needs, and building configurations | May 25 (ERSO) Mtg |
| Redevelopment/Replacement Opportunities <ul style="list-style-type: none"> • Planning for replacement of NYA, Harriet Tubman and Adam's Place | June 14, 1:30 – 3 PM Leveraging canceled Exec Mtg |

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. Feedback Received To-Date (5 mins)
- III. **Identifying Target Population for DAH Pilot (5 mins)**
 - a) **Reminder that we reviewed PIT and CAHP data for Singles**
 - b) **Reviewing PIT and CAHP data available for Families**
- IV. Identifying System Preferences for DAH Pilot (5 mins)
- V. Identifying Client Preferences for DAH Pilot (70 mins)
- VI. Summary and Adjournment (5 mins)

Recommendations from Prior Discussions



Singles:

- ❖ **Aging clients on a fixed income** –while income is likely under-reported in PIT, important to recognize we might not have enough aging clients on a fixed income.
 - Are folks getting the benefits that they are entitled to? Is the issue that we're not adequately connecting clients to these benefits? Could we be doing better at connecting them to benefits or would they be better connected once in housing?
 - Push back that 908 at the PIT is not a number to sneeze at!
- ❖ **Housing for working adults experiencing homelessness** –again, while employment connection is likely under-reported in PIT, important to recognize that we might not have enough working adults to limit targeting to this population.
 - Expanding who has recent employment history or a desire to be employed which is a larger pool.
- ❖ **Targeting multiple populations:**
 - **What do we want the pilot to be for?** If we are trying something out and then take it to scale, might not be able to do 2-3 pilots. Which ones amongst these suggestions can be best leveraged in our current system?
 - We do have a cohort that is aging in our adult system!
 - **We may have an opportunity to marry pilot with DOES funding/services/programming!**
- ❖ **Shared versus single room occupancy (SRO) or one-bedroom units**
 - Important to recognize that we do not have many options so our clients generally age in the location that they move into. SROs do not support aging in place well.
 - Does shared housing (in a 2 or 3-bedroom context) constrain aging in place? **Important for clients to chime in!**
 - **Pandemic likely influences desire to share housing (in unexpected ways: people might want to share to avoid the isolation experienced during the Pandemic!)**

Recovery Housing Pilot opportunity targets clients with SUD



Recommendations from Prior Discussions



- ❖ Recommendation from 4/04 mtg: **targeting/triaging clients who have tried RRH because**
 - We know more about the individual and whether they need long term support/services (i.e., PSH) vs
 - An affordable housing intervention that does not come with long term services and supports (i.e., DAH)
- ❖ What kind of info do we need to ensure this recommendation is workable?
 - How many DAH slots are we likely to pilot?
 - How many RRH exits can we anticipate annually for singles?
 - What do we know about those exits at this time?
 - **FDBK: if we're targeting older adults, shortcoming might be that older adults aren't considering RRH as an intervention because of it's time limited nature!**



Jan 2021 PIT Data for Singles –2022 Data now available! TS to Update.

Total count: 3,871

Subpopulations:

- ❖ 1,618 are chronic, 2,253 are not chronic
- ❖ 184 are veterans,
- ❖ 325 are Transitional Age Youth (TAY),
- ❖ 366 identify as LGBTQ+

Demographics:

- ❖ 42.4% are over age 55 (and 20.9% are 62+)
- ❖ 26.3% are Female, 72.2% are Male
- ❖ 85.3% Black or African American

Life Experiences reported:

- ❖ 454 history of foster care
- ❖ 768 history of DV and
- ❖ 1,857 history of institutional involvement

Disabling Conditions reported:

- ❖ Mental Health: 46.3%
- ❖ Substance Use Disorders: 17.8%
- ❖ Chronic Health Conditions: 25.3%
- ❖ Developmental Disabilities: 6.6%
- ❖ HIV/AIDS: 4.0%

Income reported

- ❖ 38.6% has income of which
 - 60.9% (or ~908 individuals) SSI/SSDI,
 - 21.8% (or 325 individuals) employment,
 - 10.1% (151) other, and
 - 3.7% (55) Pension/Retirement
- ❖ 61.4% has no income



March 2021 CAHP Data for Singles



March 2021 - Single Adults (Non-Vets) Not Yet Matched

| | | VI-SPDAT Scores | | | |
|-----------------------------|-------------|-----------------|-------------|-------------|-----------------|
| | TOTAL | OTA VI | RRH VI | PSH VI | Not Assessed VI |
| Outreach/Service Engagement | 1486 | 37 | 265 | 482 | 702 |
| Emergency Shelter/LBS | 2518 | 211 | 543 | 542 | 1222 |
| PEP-V | 391 | 31 | 134 | 180 | 46 |
| Transitional Housing | 397 | 15 | 61 | 134 | 187 |
| TOTAL | 4792 | 294 | 1003 | 1338 | 2157 |

| | | Full SPDAT Scores | | | |
|-----------------------------|-------------|-------------------|----------------|----------------|-------------------------|
| | TOTAL | OTA Full SPDAT | RRH Full SPDAT | PSH Full SPDAT | Not Assessed Full SPDAT |
| Outreach/Service Engagement | 1486 | 6 | 33 | 138 | 1309 |
| Emergency Shelter/LBS | 2518 | 8 | 40 | 99 | 2371 |
| PEP-V | 391 | 3 | 14 | 21 | 353 |
| Transitional Housing | 397 | 16 | 50 | 85 | 246 |
| TOTAL | 4792 | 33 | 137 | 343 | 4279 |

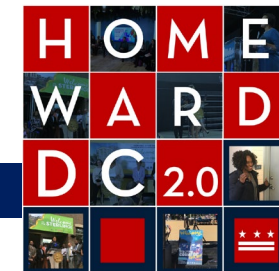
| | | Assessment Overview Totals | | | |
|-----------------------------|-------------|----------------------------|----------------------|-----------------|-----------------------|
| | TOTAL | Assessed w VI only | Assessed w Full Only | Assessed w Both | Not Assessed w Either |
| Outreach/Service Engagement | 1486 | 658 | 51 | 126 | 651 |
| Emergency Shelter/LBS | 2518 | 1175 | 26 | 121 | 1196 |
| PEP-V | 391 | 308 | 1 | 37 | 45 |
| Transitional Housing | 397 | 140 | 81 | 70 | 106 |
| TOTAL | 4792 | 2281 | 159 | 354 | 1998 |

Key: OTA = One Time Assistance; RRH = Rapid Re-Housing and PSH = Permanent Supportive Housing

Take away:

- ❖ 1,297 of 2,635 (49%) singles are scoring for OTA or RRH on the VI-SPDAT
- ❖ 170 of 513 (33%) of singles scoring for OTA or RRH on the Full SPDAT
- ❖ Outcomes reflect the purpose of the different SPDAT tools. Most likely appropriate to extrapolate outcomes of the VI-SPDAT across those who have not been assessed.

Recommendations from Prior Discussions



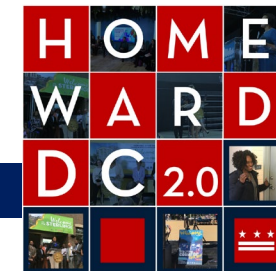
Families:

- ❖ FRSP exits that are rent-burdened or severely rent-burdened (paying more than 30% or 50% of income for rent)

Purpose of Reviewing PIT and CAHP Data:

- ❖ To confirm demand for target populations previously identified
- ❖ To consider additional target populations

Jan PIT Data for Families



Total count: 1,240 (adults and minors)

Subpopulations (adults only):

- ❖ 31 are chronic, 282 are not chronic
- ❖ 184 are veterans,
- ❖ 325 are Transitional Age Youth (TAY),
- ❖ 366 identify as LGBTQ+

Demographics (adults only):

- ❖ 35.8% are 18 - 24
- ❖ 42.7% are over 25-34
- ❖ 15.6% are 35-44
- ❖ 82.2% are Female
- ❖ 96% Black or African American

Life Experiences reported (adults only):

- ❖ 46 history of foster care
- ❖ 305 history of DV and
- ❖ 443 history of institutional involvement

Disabling Conditions reported (adults only):

- ❖ Mental Health: 62.3% (101) * might be a COVID-related phenomenon!
- ❖ Substance Use Disorders: 5.6%
- ❖ Chronic Health Conditions: 20.4%
- ❖ Developmental Disabilities: 11.7%
- ❖ HIV/AIDS: 4.0%

Income reported

- ❖ 61.9% has income of which
 - 63.6% TANF or Public Assistance (SNAPS)
 - 14.4% (or 44 adults) SSI/SSDI,
 - 14.8% (or 45 adults) employment,
 - 6.9% (21 adults) other, and
- ❖ 38.1% has no income

CAHP Data for Families



- ❖ FRSP CAHP data:
 - Total number: 2,595 families
 - ✓ 247 already matched to PSH/TAH,
 - ✓ 2,348 not yet matched
 - Assessed and not yet matched:
 - ✓ PSH (scoring 53-80): 155 (~6%)
 - ✓ RRH (scoring 27 – 52): 1042 (~44%)
 - ✓ OTA (scoring 0 – 23): 802 (~34%)
 - Not Yet Assessed: 349 (~15%)

- ❖ Question that might help us with thinking about targeting?
 - How many of these households are pay 30% vs 50% vs 75% of income on rent but are not scoring to PSH?
 - 90% of families cannot afford rent when they exit?
 - Heads up that DHS is revamping contracting for services. TANF providers get incentives based on income outcomes. DHS will be restructuring FRSP contracts to align with the TANF-type contracting model/outcomes.
 - Might make sense to wait for the update of contracting to move forward with a family-specific pilot?

 - *General concern vs modeling for the pilot: CFSA Involved Families who may need support with reunifying with their children.

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- VI. Summary and Adjournment (5 mins)

What Principles/Preferences Should We Adopt/Consider?



What are the pros/cons related to adopting/prioritizing the following principles/preferences?

- ❖ **Integration**, so that we are not creating housing that is segregated by sex, age, and/or income levels
 - Pros: instutitized; integrated may allow us to serve both families and singles as a pilot; also creates space for nonbinary individuals for whom single-gender spaces may not work
 - Cons: deliver services in a way cost-efficient, might support a community of individuals with similar experiences. Maybe a consideration with aging adults?
- ❖ **Location**, so we are creating affordable housing opportunities in parts of the District where there are currently fewer options?
 - FDBK: Building outside the SE is the goal. It is a part of the Mayor's equity housing goals, so this is the guidepost the Mayor has given us!
- ❖ **Development of units that are flexible**, so we are creating units that can serve either families and/or individuals
 - Perhaps large units (lots of bedrooms) in configurations that allow for multiple individuals to rent as housemates?
 - FDBK: looks interesting because it might allow for multi-generational housing but not sure about what it takes on the development side.
- ❖ **Other?**
 - Creating access to Class A units (what are class A units?). Thresholds for funding, sufficiently subsidizing our pilots.
 - Improving on match to housing. Funding projects that can be realized as quickly as possible.

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- V. Identifying Client Preferences for DAH Pilot (70 mins)**
 - What do we need to get at? Priorities and trade-offs!**
 - a) **Consumer Engagement Framework**
 - b) **Focus Group Goals & Instrument**
 - c) **Location and Timing Considerations for Conducting Focus Groups**
 - d) **Other Considerations/Feedback**
- VI. Summary and Adjournment (5 mins)

Consumer Engagement Framework



| Guiding Qxns | Notes/Considerations |
|---------------|---|
| Why? | Purpose will not only help identify target population, but also impact all aspects below |
| What? | Based on the purpose, what questions should we be asking our clients/consumers? |
| Who? | <p>a) Will be engaged: target population Key question here is who in our system is impacted by the proposed activity (be it a project, program or update to operations).</p> <p>b) Will be doing the engagement: District agency staff vs Provider staff vs Peers This will depend on the purpose of the engagement. In some instances, peers will be the trusted partners and target population will be more honest. In other instances, government is who the target populations wants to see and hear.</p> |
| When? | Suggested times of day/night for engagement activities |
| Where? | Proposed locations for engagement activities |
| How? | Types of activities (e.g., Town hall vs Focus Groups vs Survey (paper, online, oral)) |
| Other? | |

Focus Group Goals and Instruments



Why?

Purpose of conducting focus groups.

To understand target population preferences related to:

- ❖ Where should the housing be located?
- ❖ Is there a greater need for single- or double-bedroom units?
- ❖ Do individuals prefer to live alone or with roommates?
- ❖ Are full kitchens and private bathrooms needed or will shared amenities do?
- ❖ Will tenants trade-off top choices for lower rent or a better neighborhood?

Fdbk:

- Things people might say to address the immediate need vs things that people want for a longer-term housing opportunity. So, help people understand that this might be the only soln available.
- Need to be careful about how we word/introduce the initiative:
 - Because our clients might be in process for a number of interventions/housing process
 - Because our clients might have broader feedback on the system and interventions
 - So build in the time and be patient about feedback on overall system/interventions
- Larger need for feedback from clients about the housing process and their experience and how it can be improved from their perspective.

Focus Group Goals and Instruments



What? What activities will be conducted? What questions will be asked of Focus Group Participants?

Review HNNT titled DAH Client Focus Group Instrument

The Focus Group Instrument addresses each of the topic areas identified above including location, private or shared living spaces, preferences for kitchens and bathrooms, and trade-offs.

FDBK/FU:

- **Meet w/ CEWG this Friday 5/06 from 2:30 – 4 pm**
- **Potential to test with one or two consumers before rolling it out**

Locations and Timing Considerations



Who?

a. Will be Engaged

Singles not likely to match to PSH & Families exiting FRSP with rent greater than 30% of income

FDBK:

- Ensuring we are capturing women's voices in the process!
- Special sessions organized by/in partnership w/ CEWG to ensure folks that might be left out of engagement in other sessions are captured.

b. Will be doing the Engagement

OP Staff

FDBK:

- ensuring the participation of the CEWG; at least one member of the WG participating in upcoming sessions.

Locations and Timing Considerations



Where?

Proposed locations for engagement activities

Shelters, Temporary Housing (STFH), and/or Transitional Housing Facilities

FDBK:

- Leverage existing consumer feedback activities (i.e., PFFC works with MK, PTH, and DDSC).
- Where do we have a built-in infrastructure for hearing from clients? Can we build in questions about DAH pilot at those locations?
- PFFC has been working with Street Sense media so may be able to work with Street Sense vendors/writers
- Working with outreach teams. E.g., PFFC targeted 30 individuals for feedback recently.
- Forms (written or online) to survey clients.

Locations and Timing Considerations



| | |
|---------------|---|
| When? | Suggested times of day/night for engagement activities Assuming that evenings likely work better |
| Other? | Areas of feedback? Should OP consider virtual focus groups? Do COVID protocols allow for OP staff to visit and conduct Focus Groups in shelters, STFH or TH facilities? |

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- VI. Summary and Adjournment (5 mins)**
 - a) Shelter Redesign Related Meetings and Process**
 - b) Housing Solutions Committee: 5/16, 2 – 3:30 PM**

