

GOVERNMENT OF THE DISTRICT OF COLUMBIA INTERAGENCY COUNCIL ON HOMELESSNESS

FY20-21 PRIORITIES FOR STANDING COMMITTEES

I. EXECUTIVE COMMITTEE

Roles & Responsibilities

- Overseeing ICH governance and reviewing ICH functioning on annual basis;
- Establishing the annual agenda/priorities and determine issues to come before the full council for discussion/resolution;
- Assigning new/unanticipated issues to committee for resolution; and
- Ensuring coordination among the standing committees of the ICH.

Special projects that are currently under the purview of the ICH Executive Committee include:

- HMIS Visibility, work to "open" the City's Homeless Management Information System (HMIS) to improve service delivery and case coordination;
- Consumer engagement strategy, to increase meaningful participation and input from consumers of the homeless services system in the District*

Chairs: Laura Zeilinger (DHS) and Schroeder Stribling (N Street Village)

Meeting Frequency: Monthly, except when Full Council meets (Second Tuesday from 1:30-3:30p)

Distribution List PoC: ich.dmhhs@dc.gov

II. EMERGENCY RESPONSE AND SHELTER OPERATIONS (ERSO)

Roles & Responsibilities

- Develop Winter Plan to ensure adequate shelter availability and coordination of services during the hypothermia season.
- Provide input into the Heat Emergency Plan (HSEMA responsible for developing).
- Monitor, troubleshoot, and coordinate on issues related to: shelter capacity, shelter conditions and facility issues, transportation services, encampments and unsheltered homelessness, and shelter and daytime services, programing and case management.
- Coordinate response to unanticipated problems/emergencies.
- Serve as the formal link to any special efforts on shelter transformation (e.g., 801 East, Harriet Tubman).
- In coordination with Consumer Engage Work Group, identify strategies to increase communication with consumers in shelter and on streets.
- Coordinate outreach services across the community; identify ways to improve service connectivity to MH and SUD services.

Additional Projects/Priorities for FY20-21

- Support development of COVID shelter, outreach, and daytime services re-opening strategy (i.e., how the District will operate in a pre-vaccine world).
- Support development of new program rules for new temporary/specialized shelter beds within the single adult system (e.g., employment-focused beds, beds for seniors, medical respite beds), as well as strategy for prioritization into specialized shelter beds.

ICH Internal: Discussion Draft – Do not cite or circulate

- Support improvements to the quality and consistency of case management services in shelter, including (but not limited to): the role of shelter case managers in the CAHP process, identifying new client and delivering problem-resolution/diversion services, routinely connecting clients to employment services, and connecting clients to health benefits and services.
- Support strategy to ensure provision of home health aide services for clients in shelter.

Support development of central intake pilot for single adults.

Committee Co-Chairs: Bill Kuennen (DHS) and Jill Carmichael (National Community Church)

Meeting Frequency: Monthly (Fourth Wednesday from 1:00-2:30p)

Distribution List PoC: jill.carmichael@theaterchurch.com

FY20-21 Work Groups:

Shelter Capacity & Conditions¹

Chairs: Amanda Chesney (Catholic Charities), Mike Ferrell (Coalition for the Homeless) & Synina Pugh - Jackson (DHS)

Street Outreach

Chairs: Emily Hill (Pathways) & Jordan Gulley (DBH)

Shelter Case Management/Programming

Chairs: TBD²

III. STRATEGIC PLANNING COMMITTEE

Roles & Responsibilities

- Homeward DC Performance Management, including:
 - o Review of system-wide performance data,
 - o Tracking investments toward the plan,
 - Input/approval of annual update
- Oversight of CAHP system implementation, including:
 - o Developing dashboards & reviewing CAHP system performance
 - Development of annual prioritization criteria (singles/families/Veterans)
 - Monitoring quality control & system efficiency, recommending corrections as needed (note: several Homeward DC 2.0 strategies related to paperwork, inspections, etc. fall into this category)
- Input/approval of HUD CoC competition process and recommendations
- Input/approval of annual, community-wide needs assessment (PIT)
- Serve as form for providing updates and soliciting feedback on of Family System reforms; including completion of STFH sites, shelter program models, FRSP reforms, etc.
- Monitor capacity building needs to help improve network of CoC providers; serve as forum to coordinate with Partnership to End Homelessness (PTEH) on provider capacity building efforts.

Additional Projects/Priorities for FY20-21

- Support development of COVID supportive housing strategy (i.e., how the District will manage lease-up and supportive housing services in a pre-vaccine world).
- Finalize strategy to implement tiered PSH case management rates and leverage Medicaid to pay for supportive housing services.

¹ Due to COVID and staff/stakeholder bandwidth, Shelter Conditions will be on a hiatus during summer 2020, and Shelter Capacity will continue to convene as standalone group. We anticipate these groups to merge in the fall.

² Group will not be formed until late summer/early fall.

- Identify monthly turnover estimates by voucher funding source based on average annual turnover rate (to help with planning); establish CAHP-system tracker to ensure vouchers/units are coming back to the CAHP system upon turnover.
- Improve PSH and RRH Service Quality and Fidelity [note: there are several strategies in HDC 2.0 related to these topics; we will discuss in the May meeting which topics we believe can be implemented in FY20-21]
- Convene expert task force to review system operations through lens of racial equity; issue report on recommendations.
- Convene expert task force to review system operations through lens of trauma; issue report on recommendations.
- Improve care coordination between healthcare providers and homeless services system. [Note: there are several strategies in HDC 2.0 related to these topics; we will discuss in the May meeting which topics we believe can be implemented in FY20-21]

Committee Chairs: Kelly McShane (Community of Hope), Govt Chair TBD

Meeting Frequency: Monthly (Fourth Tuesday from 2:30p-4p)

Distribution List PoC: KMcShane@cohdc.org

FY20-21 Work Groups

• Family System Work Group

Co-Chairs: Courtney Hall (Housing Up) and Noah Abraham (DHS)

Singles Adult System Work Group

Co-Chairs: Adam Rocap (Miriam's Kitchen) and Carmen Hernandez (DHS)

• Medicaid Billing for PSH Services Work Group

Dena Hasan (DHS) and Christy Respress (Pathways to Housing)

Healthcare & Homeless Services Integration -- TBD³

IV. HOUSING SOLUTIONS COMMITTEE

Roles & Responsibilities

- Serve as forum for soliciting feedback and sharing updates from homeless service system partners on the Housing Production Trust Fund Consolidated RFP, with an emphasis on production of site-based PSH.
- Track lease-up process for site-based PSH, identifying process challenges, soliciting feedback from government and community partners, and identifying improvements as appropriate.
- Serve as forum for soliciting feedback and providing updates on landlord engagement strategies—including the landlord risk mitigation fund, systemwide housing navigation specialists, and development of a Central Unit Repository to identify and track housing unit availability.
- Serve as forum for updates from and feedback to the Partnership to End Homelessness (PTEH) regarding its efforts regarding nonprofit developer capacity building.

Additional Projects & Priorities for FY20-21

• Develop standard protocol for reporting/tracking new site-based PSH units in the District's Continuum of Care Housing Inventory Count (HIC).

³ To be launched in fall of 2020 or beyond.

- Convene Task Force to process-map PSH development process to identify redundancies, inefficiencies, and unnecessary barriers (e.g., permitting issues, council approvals, etc.); issue report on recommendations.
- Identify strategies to improve coordination between property management and on-site service providers with goal of improving social services in site-based PSH projects.
- Develop mechanisms/strategies for interested stakeholders to provide input on and support projects/programs
 that are forwarding the development of affordable and supportive housing projects in an effort to combat
 NIMBY.
- Support efforts of Office of Planning to refine estimates of the number of low-income households in the District that need housing assistance and a methodology to track changes in this population over time.
- Support efforts of Office of Planning to develop an affordable housing policy statement that quantified full scope of need in the District and that clarifies the District's position on the role of the federal government in providing housing assistance to all eligible households

Committee Overview

Committee Co-Chairs: Polly Donaldson (DHCD) and Chapman Todd (Jaydot Consulting)

Meeting Frequency: Monthly (Third Monday from 2:00-3:30p)

Distribution List PoC: chapman@jaydot.org

FY20-21 Work Groups

NIMBY Strategies – Details TBD

Establishing an Intensive Site-Based PSH Model – Details TBD

V. YOUTH COMMITTEE

Roles & Responsibilities

- Facilitate youth participation via the Supporting Hopeful Youth (SHY) Board to inform ICH policy and strategy.
- Track system-level and program-level performance in the youth system; monitor for system gaps and identify recommended solutions (e.g., new programs models, additional training, policy changes).
- Promote general collaboration and cross-fertilization among youth-serving agencies, providers, advocates, and youth representative through regular meetings and communications.
- Monitor capacity-building needs to help improve network of youth providers.
- Monitor TAY utilization of adult shelter system; share observations, feedback, and recommendations with ERSO Committee.
- Support TCP on the implementation of the annual homeless youth census, including providing feedback on the survey tool and methodology and reviewing findings to determine implications/recommendations.
- Provider oversight of the youth CAHP system, with a particular emphasis on ensuring efficient and effective matching of youth to available resources and better connection to adult and family CAHP systems
- Support TCP on applications for federal homelessness assistance (CoC Program, Youth Homelessness Demonstration program, etc.) by volunteering on rating/ranking work group, sharing feedback on proposal, etc.
- Troubleshoot issues that arise that are not the purview of an existing work group; assign to work group for follow up if needed.

Additional Projects & Priorities for FY20-21:

• Establish quarterly performance scorecard meetings for all youth providers to support real-time evaluation of youth housing programs, and make adjustments to services and models as needed.

- Develop protocols to support intra-system collaboration across the homeless services continuum to ensure services and supports are available to all youth and young adults experiencing homelessness, regardless of whether they are a minor, unaccompanied youth, family, and/or single adult over the age of 25.
- Strengthen inter-system collaboration with youth-serving systems including CFSA, DYRS, DOC, OVSJG, and DBH; track outcomes of transition planning protocol for youth receiving long-term services from, or in the custody of, CFSA, DYRS, DOC, OVSJG or DBH.
 - Execute and analyze data match between homeless management information system (HMIS) data and CFSA and DYRS data to identify youth experiencing homelessness who are or have been served by other systems to better understand the needs of multi-system involved youth and how to better target services.
- Develop partnership with higher education institutions in the District of Columbia to both support youth experiencing homelessness who are pursuing higher education opportunities and evaluate higher education's ability to provide student housing and/or short-term housing for youth experiencing homelessness.
- Select and launch Youth Homelessness Demonstration Project funded projects; establish performance measures.
- Pilot program between DC-government and community-based internship/mentorship/life coach programs targeting transition age youth.
- Strengthen and grow the Supporting Hopeful Youth (SHY) Board.

Committee Overview

Committee Chairs: Tamara Mooney (DHS), Community Chair TBD Meeting Frequency: Monthly (Fourth Thursday from 10:00a-12:00p)

Distribution List PoC: ich.dmhhs@dc.gov

FY20-21 Work Groups

Youth CAHP Policy Workgroup
 Co-Chairs: Kevin Bauer, <u>kbauer@chdc.org</u> and Michelle Maringe, <u>Michelle.Maringe@dc.gov</u>

 Youth Street Outreach Workgroup Co-Chairs: Antwan Gillis, agillis@cchfp.org and Community Chair TBD

 Youth Data and Quality Assurance Workgroup Co-Chairs: Pam Lieber and Amy Mack