

## GOVERNANCE

# **FY22 PRIORITIES FOR STANDING COMMITTEES**

## I. EXECUTIVE COMMITTEE

#### **Roles & Responsibilities**

- Overseeing ICH governance and reviewing ICH functioning on annual basis;
- Establishing the annual agenda/priorities and determine issues to come before the full council for discussion/resolution;
- Assigning new/unanticipated issues to committee for resolution; and
- Ensuring coordination among the standing committees of the ICH.

## Projects/Priorities for FY22:

- Priorities advanced by the work groups of the Executive Committee:
  - Racial equity and inclusion: 1) developing an Impact Assessment Tool, 2) reviewing homeless services operations, and 3) advancing housing as a right by quantifying full need of low-income households in the District
  - o Consumer engagement: developing strategies to increase meaningful participation and input
  - Public awareness: developing a comprehensive communications strategy for Homeward DC 2.0, starting with messaging for Continuum of Care partners and staff
- HMIS Visibility, work to "open" the City's Homeless Management Information System (HMIS) to improve service delivery and case coordination;
- Employment strategies, particularly for individuals not matched to housing resources, in partnership with the Workforce Investment Council (WIC) and Department of Employment Services (DOES):
  - o Improving client access to employment programs
  - Developing strategy for training/hiring peers
  - Supporting development of a social work candidate pipeline to facilitate provider capacity and expansion (in coordination with ICH Strategic Planning Committee)
- Regular review to ensure timely utilization of FY22 resources:
  - o Provider capacity expansion efforts led by Strategic Planning Committee and Workgroups
  - Dashboards tracking 1) overall housing resource allocation and utilization and 2) efforts to expedite matching and lease-up

#### **Committee Overview**

Co-Chairs: Laura Zeilinger (DHS) and Christy Respress (Pathways to Housing DC) Meeting Frequency: Monthly, except when Full Council meets (Second Tuesday from 1:30-3:30p) Distribution List PoC: <u>ich.dmhhs@dc.gov</u>

#### FY22 Work Groups

- Consumer Engagement Work Group Co-Chairs: Reginald Black (PFFC) & Robert Warren (PFFC)
- Racial Equity & Inclusion Work Group Co-Chairs: June Crenshaw (Wanda Alston)
- Public Awareness Work Group
   Co-Chairs: Jennifer Olney (The Community Foundation) and Dora Taylor-Lowe (DHS)

## II. EMERGENCY RESPONSE AND SHELTER OPERATIONS (ERSO)

#### **Roles & Responsibilities**

- Develop a Winter Plan to ensure adequate shelter availability and coordination of services during the hypothermia season.
- Provide input into, and monitoring of, the Heat Emergency Plan (HSEMA responsible for developing).
- Monitor, troubleshoot, and coordinate on issues related to: shelter capacity, shelter conditions and facility
  issues, transportation services, encampments and unsheltered homelessness, and shelter and daytime services,
  programing and case management.
- Coordinate response to unanticipated problems/emergencies.
- Serve as the formal link to any special efforts on shelter transformation (e.g., 801 East, Harriet Tubman).
- In coordination with Consumer Engage Work Group, identify strategies to increase communication with consumers in shelter and on streets.
- Coordinate outreach services across the community; identify ways to improve service connectivity to MH and SUD services.

#### Projects/Priorities for FY22

- Inclement weather planning and monitoring (Winter and Heat Plans)
- Coordinating responsive and efficient front door services/operations, including
  - o Streamlining Intake
  - Coordinating (post) COVID shelter operations
  - Supporting development of Park Closure Protocols (Outreach WG)
- Developing vision and support for specialized programs and services:
  - Specialized beds (LGBTQ+, Senior, etc.)
  - Temporary/specialized beds
- Improving access to critical health services including:
  - Health Aides in Shelter (Shelter Conditions)
  - DBH services (e.g., sobering/crisis center and telehealth services)
- Improving connections to housing and facilitating timely exits, including:
  - Improving Case Management services in shelter
  - Coordinating with shelter/outreach in the lease up process
  - o Developing shelter exit planning protocols/shelter exit tracking in HMIS

#### **Committee Overview**

Co-Chairs: Bill Kuennen (DHS) and Reginald Black (PFFC) Meeting Frequency: Monthly (Fourth Wednesday from 1:00-2:30p) Distribution List PoC: ich.dmhhs@dc.gov

#### FY22 Work Groups:

- Shelter Conditions Chairs: Amanda Chesney (Catholic Charities), & Synina Pugh-Jackson (DHS)
- Shelter Capacity Chair: Mike Ferrell (Coalition for the Homeless)
- Street Outreach Chairs: Emily Hill (Pathways) & TBD

## **III. STRATEGIC PLANNING COMMITTEE**

#### Roles & Responsibilities

- Homeward DC Performance Management, including:
  - o Review of system-wide performance data,
  - $\circ$  Tracking investments toward the plan,
  - Input/approval of annual update
- Oversight of CAHP system implementation, including:
  - o Developing dashboards & reviewing CAHP system performance
  - o Development of annual prioritization criteria (singles/families/Veterans)
  - Monitoring quality control & system efficiency, recommending corrections as needed (*note: several* Homeward DC 2.0 strategies related to paperwork, inspections, etc. fall into this category)
- Input/approval of HUD CoC competition process and recommendations
- Input/approval of annual, community-wide needs assessment (PIT)
- Serve as forum for providing updates and soliciting feedback on Family System reforms; including monitoring STFH sites, shelter program models, FRSP reforms, system flow through PSH/TAH, etc.
- Monitor capacity building needs to help improve network of CoC providers; serve as forum to coordinate with Partnership to End Homelessness (PTEH) on provider capacity building efforts.
- Track and share procurement updates that are relevant to the homeless services system.
- Ground all work of the Strategic Planning Committee and its Workgroups in racial equity.
- Ensure meaningful and equitable participation by individuals with lived experience in Committee and Workgroup workplans and priorities; ensure diversity of participating individuals with lived experience.

#### Committee Projects/Priorities for FY22

- Support capacity building efforts across the homeless services system, including system capacity/efficiencies and provider capacity.
- Support the continued development and implementation of housing strategies needed resulting from the pandemic (i.e., how the District will manage lease-up and supportive housing services in a Covid & Post-Covid" world).
- Improve care coordination between healthcare providers and homeless services system.
- Identify need for and develop plan for availability of Medical Respite Beds.
- Convene expert task force to review system operations through lens of trauma; issue report on recommendations.

#### Work Group Projects/Priorities

- Family System Work Group
  - Continue the monthly meetings prioritized by the Family System Workgroup <u>Cross System Solutions Team</u> & <u>YHOH Team</u>
  - Finalize Family CAHP Dashboard
  - o Support DHS's FRSP Taskforce recommendations and implementation
- Single Adult System Work Group
  - Increase Speed and Efficiency of Housing Lease-Up Process (especially with increase in FY22 housing resources)
    - Review CAHP system protocols to reduce unnecessary/artificial wait periods when clients matched to a housing voucher cannot be located.
    - Establish & track performance metrics to track progress on updated document collection responsibilities and other provider protocols
    - Monthly turnover estimates and ensuring housing resource turnover is returned to CAHP
  - Racial Equity Analysis
    - Ongoing CAHP matching process improvements especially with increase in FY22 housing resources
    - FY22 Housing Prioritization

- Consumer communication materials and processes
- Built for Zero engagement
- $\circ$  System Reform Planning and Implementation
  - Streamlining Intake coordination
  - RRH-I program design and functioning within single adult system
  - PEP-V demobilization
- CAHP Dashboards all single adults and chronic homelessness
- Vets NOW Work Group
  - Work towards Racial Equity:
    - System Mapping to see where there are BIPoC and PLE in decision-making positions, and incorporate more PLE in decision making meetings and roles
    - Establish a baseline for the three measures and be able to track progress towards more equitable outcomes 1) Housing placements, 2) Returns to homelessness, 3) Length of time homeless by disaggregated by race/ethnicity from BNLs
    - Coordinate with ICH Racial Equity and Inclusion work group to coordinate system wide
  - Reduce Inflow through:
    - Prevention/Diversion
    - Re-training veteran ID at non-veteran points of entry
    - Regional Coordination
    - Reduction in Transitional Housing Beds
  - Increase Outflow by:
    - Tracking Timeline from Match to Move In
    - Engaging non-HMIS participating providers
    - Improve coordination of our veteran outreach programs to ensure unified messaging is being shared and clients are engaged as soon as they enter the system
- Medicaid Work Group
  - Implement strategy to launch tiered PSH case management rates and leverage Medicaid to pay for supportive services:
    - State Plan Amendment (SPA) submission: October 2021
    - MOU/MOA for Oversight/Agency Relationship: January 2022
    - Benefit Start: April 2022
  - o Support implementation of enrollment process and complying with CMS requirements

## Committee Overview

Co-Chairs: Kelly McShane (Community of Hope), Rachel Pierre (DHS) Meeting Frequency: Monthly (Fourth Tuesday from 2:30p-4p) Distribution List PoC: <u>KMcShane@cohdc.org</u>

## FY22 Work Groups

- Family System Work Group Co-Chairs: Sarah Roenfeldt (Community of Hope) and Noah Abraham (DHS)
- Singles Adult System Work Group Co-Chairs: Adam Rocap (Miriam's Kitchen) and Carmen Hernandez (DHS)
- Medicaid Billing for PSH Services Work Group Dena Hasan (DHS) and Christy Respress (Pathways to Housing)

#### **IV. HOUSING SOLUTIONS COMMITTEE**

#### **Roles & Responsibilities**

- Monitoring and reviewing DC homeless housing resources
  - o DHCD housing development with federal (HUD) resources
  - Local DHCD resources (HPTF, LRSP, Acquisition Fund) and DHS (FRSP, PSH scattered site, etc.), including affordable housing (<30% MFI and scattered and site-based PSH)
  - Other programs from DCHA (HCV and PB Section 8 vouchers), DBH (housing resources), and HFA (4% LIHTC)
- Monitoring lease up process and procedures developed as LRSP program administration transitions to the hybrid DHS/DCHA and DHCD/DCHA model.
  - Monitoring housing provider engagement strategies.
- Supporting Community Foundation/CSH efforts to build developer capacity.

## Projects & Priorities for FY22

- Report/track dedicated housing resources to homeless services, including:
  - o Protocol for reporting/tracking new site based PSH units
  - Dashboard for reporting/tracking new and turnover voucher resources
  - Capacity building to emphasize production of site-based PSH, including PSH Plus:
    - Promoting production of site-based PSH and socializing newly adopted vision for PSH Plus
    - Supporting CSH and PTEH establish a pre-development fund to seed site-based PSH, including PSH Plus
    - Mapping challenges in the site-based development process and offering recommendations to address identified challenges
- Supporting landlord and property management engagement efforts underway, including:
  - o Developing a Centralized Unit Repository (CUR) and Centralized Housing Navigation (CHN)
  - o Improving coordination between property management and on site PSH service providers
- Combat NIMBY Challenges
  - Work with OP to identify potential changes to existing laws and procedures that allow residents to block of substantially slow the development of affordable and supportive housing projects in their neighborhoods that otherwise comply with threshold requirements

#### **Committee Overview**

Committee Co-Chairs: TBD and Shellon Fraser (CSH) Meeting Frequency: Monthly (Third Monday from 2:00-3:30p) Distribution List PoC: ich.dmhhs@dc.gov

## **V. YOUTH COMMITTEE**

#### **Roles & Responsibilities**

- Facilitate youth participation via the Supporting Hopeful Youth (SHY) Board to inform ICH policy and strategy.
- Track system-level and program-level performance in the youth system; monitor for system gaps and identify recommended solutions (e.g., new programs models, additional training, policy changes).
- Promote general collaboration and cross-fertilization among youth-serving agencies, providers, advocates, and youth representative through regular meetings and communications.
- Monitor capacity-building needs to help improve network of youth providers.
- Monitor TAY utilization of adult shelter system; share observations, feedback, and recommendations with ERSO Committee.
- Support TCP on the implementation of the annual homeless youth census, including providing feedback on the survey tool and methodology and reviewing findings to determine implications/recommendations.
- Provider oversight of the youth CAHP system, with a particular emphasis on ensuring efficient and effective matching of youth to available resources and better connection to adult and family CAHP systems
- Support TCP on applications for federal homelessness assistance (CoC Program, Youth Homelessness Demonstration program, etc.) by volunteering on rating/ranking work group, sharing feedback on proposal, etc.
- Troubleshoot issues that arise that are not the purview of an existing work group; assign to work group for follow up if needed.

## Projects & Priorities for FY22:

- Begin development of Solid Foundations DC 2.0, the second iteration of the District's Strategic Plan to make youth homelessness rare, brief, and nonrecurring
- Use data across the youth homelessness system to drive system and program improvement with a racial and LGBTQ+ equity lens;
  - o Launch and Youth CAHP Dashboard
  - Establish quarterly performance scorecard meetings for all youth providers to support real-time evaluation of youth housing programs and adjust services and models as needed.
- Implement and develop best practices of Youth Homelessness Demonstration Project funded projects; establish performance measures grounded in equity.
- Expand/enhance homelessness prevention efforts across youth system.
- Pilot program between DC-government and community-based internship/mentorship/life coach programs targeting transition age youth.
- Infuse youth peer positions across the CoC and youth programming.
- Strengthen and grow the Supporting Hopeful Youth (SHY) Board.

#### **Committee Overview**

Committee Chairs: Tamara Mooney (DHS), Lauren Puryear (Covenant House DC) Meeting Frequency: Monthly (Fourth Thursday from 10:00a-12:00p) Distribution List PoC: <u>ich.dmhhs@dc.gov</u>

#### FY22 Work Groups

- Youth CAHP Policy Workgroup Co-Chairs: Eskayra Pagan, <u>eskayra@layc-dc.org</u> and Michelle Maringe, <u>Michelle.Maringe@dc.gov</u>
- Youth Street Outreach Workgroup Co-Chairs: Antwan Gillis, <u>agillis@cchfp.org</u> and Government Co-Chair TBD
- YHDP & Youth Planning Workgroup
- DC SHY Youth Action Board Co-Chairs: Litzi Valdivia-Cazzol