



# *Interagency Council on Homelessness*

## *Full Council*



*10 September 2024*

Issue Date: 10 September 2024



**Convention for Recording ICH Committee & Full Council Meetings:**

- ❖ Recording for purposes of complying with the Open Meeting Act requirements
- ❖ Available for anyone who requests a copy at [ich.info@dc.gov](mailto:ich.info@dc.gov).



The ICH serves as the Continuum of Care (CoC) governance board. Chaired by the City Administrator, the Council includes representatives of key government agencies, service providers, advocates, constituents, and the private sector.



# Welcome – Opening Remarks



Moment of Silence



Recognition & Thanks



Welcome & Roll Call to  
Establish Quorum

# Recognition



- ❖ Support for the 09/10 ICH Full Council Meeting
  - DCPL MLK for hosting
  - Miriam's Kitchen for light refreshments
  - Pathways, DHS, and DCHA to support client inquiries
- ❖ Support drafting/updating the Winter Plan

| ICH Committee/Workgroup                      | Co-Chairs  |
|--|--|
| Emergency Response & Shelter Operations CMTE | Reginald Black, PFFC & Anthony Newman, DHS               |
| Shelter Capacity WG                          | Michael Ferrell, Coalition for the Homeless              |
| Shelter Solutions WG                         | Amanda Chesney, Catholic Charities & Krysta Aguilar, DHS |
| Front Door Services WG                       | TBD  |

# Welcome DC Gov Representatives



|  |  |
|--|--|
| <b>City Administrator, Chair</b>                       | <b>DC Housing Authority</b>                              |
| <b>Deputy Mayor for Health and Human Services</b>      | <b>Department of Corrections</b>                         |
| <b>Interagency Council on Homelessness</b>             | <b>Department of Employment Services</b>                 |
| <b>Department of Human Services</b>                    | <b>Office of the State Superintendent of Education</b>   |
| <b>Department of Behavioral Health</b>                 | <b>Homeland Security and Emergency Management Agency</b> |
| <b>Child and Family Services Agency</b>                | <b>Department of General Services</b>                    |
| <b>Department of Housing and Community Development</b> | <b>DC Metropolitan Police</b>                            |
| <b>Department of Health</b>                            | <b>Office of LGBTQ Affairs</b>                           |



# Welcome Community Representatives



| <b>Providers</b>  |
|---|
| <b>Amanda Chesney, Catholic Charities (2025)</b>                      |
| <b>Angela Jones Hackley, Covenant House Greater Washington (2025)</b> |
| <b>Kelly Sweeney McShane, Community of Hope (2025)</b>                |
| <b>Adam Rocap, Miriam's Kitchen (2026)</b>                            |
| <b>Christy Respress, Pathways to Housing (2026)</b>                   |
| <b>Lynn Amano, Friendship Place (2026)</b>                            |
| <b>Nikila Smith, Street Sense Vendor Program (2026)</b>               |
| <b>Roxanne Murray, Echelon Community Services (2026)</b>              |

# Welcome Continued

## Lived Experience

**Qadir El-Amin, People for Fairness Coalition (2025)**

**Reginald Black, People for Fairness Coalition (2025)**

**Daniel Rico, Sasha Bruce Youthwork (2026)**

**Rico Harris, Community for Creative Non-Violence (2026)**

## Advocates

**Karen Cunningham, Everyone Home DC (2025)**

**Kate Coventry, DC Fiscal Policy Institute (2025)**

**Deborah Jones, Housing Up (2026)**

**Rachelle Ellison, People for Fairness Coalition (2026)**



# Welcome Continued

## Business/Private

**Catherine Crosland, Unity Healthcare (2025)**

**Shellon Fraser, National Housing Trust (2025)**

**Tobie Smith, Street Health DC (2026)**

**Tonia Wellons, Great Washington Community Foundation (2026)**

## Collaborative Applicant

**Sue Marshall, The Community Partnership to End Homelessness**

## Non-Voting Seats

**Chairman, DC Council, Phil Mendelson**

**Councilmember, DC Council Committee on Housing, Robert C. White, Jr.**

# Attendance: Quorum Requirements



| Category                                       | Quorum Requirements      | Present                 |
|--|--------------------------|-------------------------|
| DC Gov Reps                                    | At least 6 of 16 members | 12                      |
| Service Provider Reps                          | At least 3 of 8 members  | 8                       |
| Advocates, Business Sector, & Lived Experience | At least 4 of 12 members | 8                       |
| <b>Total</b>                                   | <b>Out of 36</b>         | <b>28 – Quorum met!</b> |

# Meeting Agenda

- I. **Opening & Welcome (10 mins)**
- II. **Public Comments (20 mins)**
  - a) Including a report on DCPL Behavioral Guidelines
- III. **Systemwide Check-In (20 mins)**

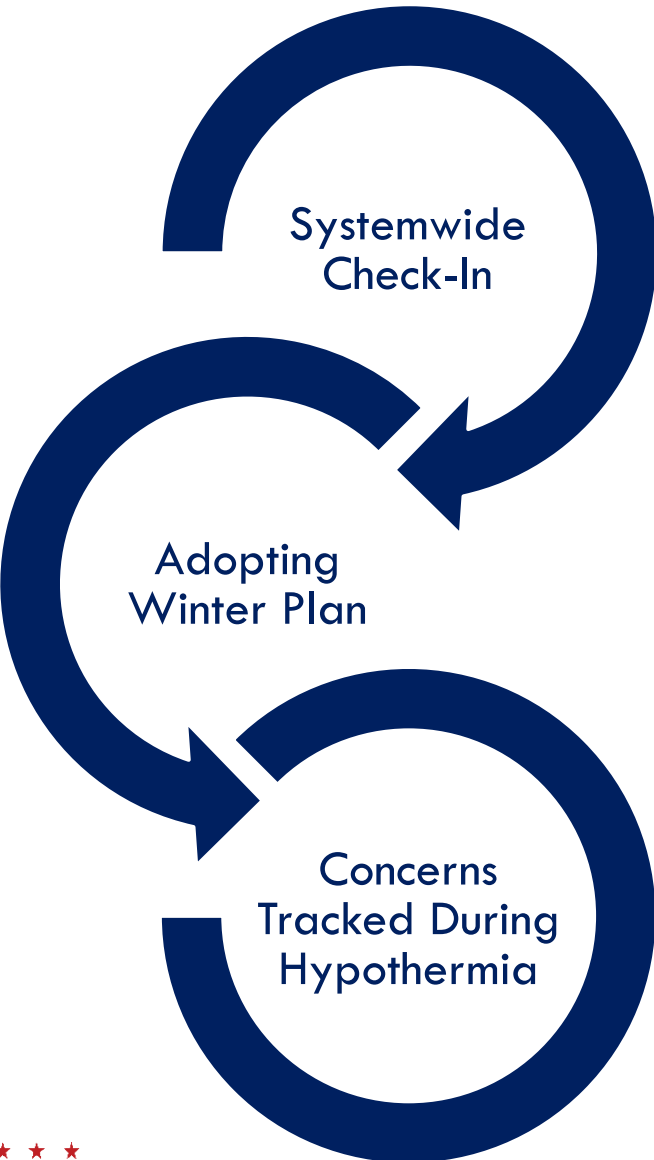
For concerns raised outside the scope of protection from cold weather injury

  - a) Seasonal Planning
  - b) Migrant Services
  - c) Late-Night DOC Releases
  - d) Sufficient Funding for the Family System
- IV. **FY25 Winter Plan Adoption (35 mins)**

For concerns within the scope of protection from cold weather injury

  - a) Outstanding Winter Plan Edits & Process for Updating the Plan
  - b) Warming Buses & Expanded Outreach Hours
  - c) Concerns to be Tracked by ICH Forums During Hypothermia Season
- V. **Announcements & Reminders (as needed)**
- VI. **Summary & Adjournment (5 mins)**
  - a) September Meetings At-A-Glance (Handout)
  - b) Next Full Council Meeting: Tuesday, 12/10 from 3 – 4:30 pm (Pre-Meeting from 1 – 2:30 pm)

# Approach to Discussion



### Systemwide Check-In – Opportunity to Acknowledge

- Beyond the scope of protection from cold weather injury:
- Comprehensive seasonal planning
- Migrant services
- Late-night DOC releases
- Sufficient funding for the family system

### FY25 Winter Plan – Opportunity to Discuss

- Within in the scope of protection from cold weather injury:
- Outstanding Winter Plan Edits &
- Process for Updating the Plan
- Warming Busses
- Options for Expanded Outreach & Behavioral Health Supports

### Concerns Tracked During Hypo Season – Flag for Continued Conversation

- Issues to be tracked by ICH Forums:
- Demand for shelter
- Coordination around ADA bed access & shelter turnaways
- Improved service delivery & connections for Single Adults, including case management, safety/security services, escalation/grievance process, and quality
- Communications

# Live Notes on Agenda Review



- ❖ **Dr. Bazron (DBH):** We have made significant investments in behavioral health services within DOC and jail. In fact, we support two jail units (men and women, 30 beds each) for people with complex concerns. We also provide support services so individuals with substance use disorders can get help and medication. When people step down from jail, get naloxone and connected to care. Met with Director Faust (DOC) several weeks ago to ensure this coordination continues and expands.
  - **TS (ICH):** Thank you, Dr. Bazron. It would be great to bring an update to the proposed Behavioral Health WG as well.
- ❖ **Dr. Bazron (DBH):** One additional update. Today is suicide prevention day. 988 now has text and online chat options with trained counselors. We can deploy CRT or CHANCE for youth and families if needed and have specialized services for LGBTQ as well as Veterans and TAY.

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## ❖ **Richard Reyes-Gavilan (DCPL Director)**

- Welcome to MLK!
- DCPL is in the process of revisiting rules of behavior that have been in place since 2014, relaxed during pandemic and being reintroduced now.
- Goal is to welcome all. Figuring out how to provide kind, clean and safe environment for all.
- The work we do is iterative, so we are in the process of rewriting the rules of behavior. They are currently under staff review. In October and November, will engage all residents for feedback. Happy that Theresa/ICH have offered to coordinate on that front.
- DCPL serves 3.6 million a year, many of whom have lived experience of homelessness. Want to ensure not causing undue barriers to services.
- Have heard concerns from residents like Ms. Umi about how policies are being enforced. Some of the concerns have been resolved with Chief of Public Safety in attendance today, but will continue to follow up and engage.



# Public Comments Guidelines

Due to limited time and to accommodate as many public comments as possible

- ❖ Comments are limited to 3 mins per person for a total of 5 persons &
- ❖ Comments will not be addressed during the Public Comments period.

*Thank you in advance for your understanding!*



# Live Notes on Public Comments



- ❖ **Michael Coleman:** Here to discuss departure from the ICH Consumer Engagement WG (CEWG). Have never been so humiliated as I was in treatment by ICH. During virtual meetings in the pandemic, saw facial expressions in reaction to my comments. Believe the ICH Director has paid members more in stipends than others and that they are getting a kick back from the People for Fairness Coalition (PFFC). We deserve better representation than PFFC. Will not standby as DC turns into New York and LA.
- ❖ **TS (ICH):** DMHHS has an ethics officer who can follow up and ensure Michael is connected to someone who can further investigate the allegations.

# Live Notes on Public Comments



- ❖ **Robert Warren:** Co-director of PFFC. Have been engaged with ICH last 16 years to advocate for the unhoused. I have a few comments:
  - Winter Plan: Had a good conversation about things we want to address. Primarily, warming buses. Need to ensure coordination with agencies to serve most vulnerable.
  - Library: Has always been a big part of the Winter Plan. People experiencing instability go to libraries all over the city. This library is the cornerstone, so we need to workout the problems. There are responsibilities agencies on this council have.
- ❖ **TS (ICH):** Thank you, Robert. Feedback also helps us understand concerns that are similar between the Heat and Winter Plan.
- ❖ **CA:** Your feedback also flags the importance of keeping libraries open when there is not a lot of snow on the ground, so they are available for people who rely on them. We have to be mindful of those implications.

# Live Notes on Public Comments



- ❖ **Jemar Byrd:** This will be the 4<sup>th</sup> Thanksgiving providing services for people in the community. Speaking about shelter issues today, specifically 801 East Men's Shelter.
  - How do people engage with higher level administration when being targeted by people on the ground floor? I have emailed people on this council, including Amanda Chesney.
  - Just left the police precinct due to a complaint against me but have a judge order that says the shelter is not allowed to turn me away from the program, the only work bed program in the city.
  - Not sure who cares about matters like this. It is disgraceful. I can relate to other people who spoke. All of the jobs that are concerned with governing the city and influencing the city are taken by people not from the city. The culture and values, people have died.
  
- ❖ **TS (ICH):** Quickly noting that we have taken 3 public comments so far. Need to be transparent that we will not get to everyone who is in line for public comments. We have staff available to take down comments and concerns for anyone else

# Live Notes on Public Comments



- ❖ **Simeon Prince:** Will repeat comments from the earlier meeting.
  - Have been in NYA shelter for 2 years. Applied for voucher and working with Miriam's Kitchen.
  - Voucher has expiration date. Issued 07/11, will expire 01/11/25. Contacted CM to find a one bedroom apt at Columbia Plaza. All docs sent to DCHA. After a few weeks, understand relying on DCHA and DHS. No update since 7/26.
  - When I move to this apt, I want to go to college. Understand value of education. I will be able to break the cycle of poverty and thank all of you. Did not know that DCHA is under auspices of DHS.
- ❖ **LZ (DHS):** We can follow up directly.
- ❖ **HG (DCHA):** Yes sir, we met during the pre-meeting. DHS and DCHA are working to resolve this situation.



## ❖ Eric Sheptock:

- Want to uplift that there was resolution to the issue with my voucher from the last meeting.
- The problem I am seeing today is that memory of things is very short. Recommend we create committee of relics – people who have been around a long time and have the history of the system.
- As far as the library goes, the church next door used to have 400-person program 6 days of the week. Now replaced with 1313 new York avenue (DDSC). That is one thing I have been reminded of.
- Worry about creating long term programs that are only funding for one year. Need to create new type of committee to make sure we do not make the same mistakes again. Example: bag limitations at MLK library 15 yrs ago which advocates helped to address.



## Public Comments submitted offline due to the limited public comment period in the meeting.

- ❖ **Gina Petrenko:** Concerns about family homelessness and why in the US there is still homelessness with so much knowledge and funding. Concerns that family homelessness leads to children with behavior problems which leads to violence and the inability to hold down a job. Everyone needs to show more love including the Mayor to families experiencing homelessness.
- ❖ **Jamiyah M.**
  - CCNV – complaints about the staff not being helpful, the rusty bunk beds and lockers. Complaints about the unclean dining room and bathrooms.
  - Pat Handy – complaints that staff are requiring to show ID, birth certificate, and social security card before they will even work with her. Staff need to treat clients with more respect.



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For concerns raised that are outside the scope of protection from cold weather injury
  - a) **Seasonal Planning**
  - b) Migrant Services
  - c) Late-Night DOC Releases
  - d) Sufficient Funding for the Family System
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# Seasonal Planning

## Purpose

- ❖ Acknowledge and review constituent concerns related to the Winter and Heat Plans, and
- ❖ Discuss how to budget and plan for the root causes and common concerns related to seasonal planning

## Background & Context

- ❖ HSEMA is responsible for developing and managing the implementation of the Heat Plan.
- ❖ ICH receives feedback during the implementation of the Heat Plan, primarily through:
  - ERSO CMTE and its WGs (Front Door Services, Shelter Solutions, Shelter Capacity)
  - proposed Health Care CMTE and Behavioral Health WG, and
  - Consumer Engagement WG (CEWG)
- ❖ Recognition that until year-round shelter for single and young adults is available, comprehensive planning for inclement weather is essential.



# Overview of Common Concerns



| Topic                               | Heat Plan   | Winter Plan   |
|-------------------------------------|---|---|
| <b>Root Cause</b>                   | We significantly <b>contract</b> the supply of low-barrier beds   | We significantly <b>expand</b> the supply of low-barrier beds   |
| <b>Behavioral Health</b>            | <ul style="list-style-type: none"> <li>Supporting individuals who are unsheltered and ill-prepared for the weather</li> <li>DBH coordination/support to UPO for individuals inappropriately/inadequately prepared for the weather</li> </ul>  |   |
| <b>Buses</b>                        | Cooling Buses   | Warming Buses   |
|                                     | <ul style="list-style-type: none"> <li><b>Budget, locations, and staffing support</b> (vs. special attention and outreach)</li> <li>Delivery of comfort items</li> </ul>  |   |
| <b>Communication</b>                | Anticipating or standardizing communication materials, creating materials in advance, and translating materials.  |   |
| <b>Food Access</b>                  | Particularly for Single and Young Adults  |   |
| <b>Health</b>                       | <ul style="list-style-type: none"> <li>Understanding and evaluating the <b>impacts of exposure to inclement weather</b></li> <li>Including working with Hospitals that are implementing CMS requirements for tracking SDOH and housing instability</li> </ul>   |   |
| <b>Supplies</b>                     | Cooling kits for distribution at key locations, including DCPL  | Warming kits for distributions at key locations, including DCPL |
| <b>Roles &amp; Responsibilities</b> | <p><b>Opportunity to standardize</b></p> <ul style="list-style-type: none"> <li><b>HSEMA</b> has expertise in coordinating agencies and writing inclement weather plans</li> <li><b>ICH</b> can focus on supporting the planning process, including:                             <ul style="list-style-type: none"> <li>Check-ins at ICH forums during implementation</li> <li>Debrief and analysis post-implementation</li> <li>Reviewing and approving plans by the Full Council</li> </ul> </li> </ul> |   |

# Other Weather-Related Concerns

## Distinct Areas of Concerns

| Topic | Heat Plan                             | Winter Plan          |
|-------|---------------------------------------|----------------------|
| Water | Drinking and Cooling/Misting Supports | No Winter Equivalent |

## Overlapping Inclement Weather-Related Concerns

| Topic                   | Details  |
|-------------------------|--|
| Air Quality             | Predominantly overlapping with the heat season<br>Potential for evaluating risks and mitigation strategies in partnership with DOEE given the prevalence of respiratory illnesses amongst people experiencing homelessness |
| Climate Change          | Likelihood of extreme and extended weather events seasonally   |
| Flood Risk & Mitigation | Potential for evaluating flooding risks and exploring practical mitigation strategies in partnership with DOEE given the feedback from CEWG  |

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## Background & Context:

- ❖ Flagged during FY24 planning and in 08/28 ERSO CMTE to:
  - Ensure seasonal capacity planning accounts for migrant inflow and
  - Understand services available to single adult migrants at LBS and overflow sites
- ❖ Updated FY25 Winter Plan with language to confirm anyone accessing shelters, including migrants, are included in the forecasting model for FY25.

## Proposed Approach

- ❖ Work with OMS to understand and bring updates to ICH ERSO CMTE including:
  - Definition and budget of services
  - Census and utilization of services
- ❖ Define scope and goals for long term coordination, including:
  - Opportunities to support shelter case management and/or conduct in reach
  - Establish regular cadence of updates to appropriate ICH forum (if not ERSO CMTE)

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# Late-Night DOC Releases

## Background & Context:

- ❖ Flagged during FY24 planning and in 08/28 ERSO CMTE to:
  - Ensure seasonal capacity planning accounts for inflow from DOC releases
  - Follow up on with DOC to evaluate and support appropriate shelter placement for late-night DOC releases, including those with significant behavioral health concerns
- ❖ Need to advance coordination with DOC to understand impact of releases and protocol for connecting to homeless services.

## Proposed Approach

- ❖ **Define the Need:** Work with DOC to understand
  - Frequency or prevalence,
  - Current exit policies, including opportunities to update, and
  - Assessments to inform coordination.
- ❖ **Identify Appropriate Forum to Advance**
  - Option 1: Launch proposed ICH forum focused on Supporting Justice proposed in Annual Work Plan
  - Option 2: In the interest of time and given overlap, leverage current proposed Behavioral Health WG.

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# Sufficient Funding for the Family System



## Background & Context:

- ❖ Constituent concerns from 08/28 Shelter Capacity WG and ERSO CMTE meetings:
  - Revisit/increase surge model to 40% to account for FRSP exits and potential returns.
  - Confirm sufficient funding for:
    - ✓ FRSP in FY25 to facilitate exits from family shelter
    - ✓ Capital dollars to renovate/maintain family shelter locations

## Proposed Approach

- ❖ Track shelter utilization through the Shelter Capacity and Family System WGs, starting in September and October respectively
- ❖ Evaluate the need for expanded capacity throughout the season
- ❖ Identify opportunities to update the forecast modeling for the family system and standardize with the approach for other subpopulations to the extent feasible and appropriate



# Live Notes on Funding for the Family System



- ❖ **TS (ICH):** Invite to Community Representatives to hear what is top of mind.
- ❖ **KC (DCFPI):** I have a couple of questions:
  - The number of vouchers mentioned in the winter plan for families. Understand HCVP is mentioned but not LRSP. What is the status of local vouchers for FY25?
  - Concerned about the starting number used for families in the projection. Looking at page 24 of the clean copy of the plan and comparing it to the family shelter occupancy last week. Wondering if there is a plan
- ❖ **LZ (DHS):** Working on confirming LRSP vouchers with DCHA, but will likely be a net zero for this fiscal year. That is why it is not included in the plan, because it is not confirmed.

# Live Notes on Funding for the Family System



- ❖ **RE (PFFC):** Concern with 2,200 families being removed from FRSP and setting them up for failure. How many families will end up homeless because you keep giving RRH but keep putting people out of RRH?
- ❖ **LZ (DHS):** The intention is not to phase out the RRH program. It's an important part of our system to quickly get people into housing through a progressive engagement approach.
  - During the pandemic, we stopped exiting families from FRSP meaning the program grew to over 3000 families. It was never meant to be a 2-4 year program.
  - We don't have the resources to indefinitely extend and are now working on transitioning families. We will continue to use RRH as the main way for families to exit Short Term Family Housing and exiting within 12 months. Doing everything we can to work with workforce development system and connect to jobs. Whole community approach. Trying to be as transparent as possible.
  - For the vouchers, we are tracking daily the number of complete applications. HUD funding housing choice vouchers require all of the HUD documents. DCHA and DHS have assigned more staff to help support speeding up this process for families who are going to be exited. 2000 families will exit FRSP and not all meet the criteria for the voucher. Trying to help them navigate and find alternatives. Doing everything possible to advocate and support families. Many families are also choosing to move to new units.



- ❖ **LZ (DHS):** In regard to Winter Plan, our success is not in how correct the prediction is, but in meeting the actual need. We have always met and will be prepared to meet the need. Everyday, we review the reports and know how many shelter beds are available. If we see units are limited, will work with the Mayor's office to mobilize other sites. Also have buildings that are offline and are ready if need to mobilize. There are regular calls during the season to adjust as needed. Director Hunter (DGS) also in contact in reference to maintenance and renovations needed. Working to identify where there are resource needs and bring units online.
  - **TS (ICH):** One recommendation raised as pre-meeting was to establish a threshold level to mobilize addtl sites. There is a recommendation to have 40 units as the threshold for families.
  - **LZ (DHS):** Not sure that is the right number. Need to evaluate based on inflow, not just units available. Will agree to ongoing regular communication to evaluate and plan. Family System WG will be the appropriate space for that on the ask for this update.

# Live Notes on Funding for the Family System



- ❖ **KC (DCFPI):** How long does it take to staff up buildings not online? Have concerns about the family capacity, so will not be able to vote in support.
  - **LZ (DHS):** It depends, but have contracts with providers who can expand.
- ❖ **KSM (COH):**
  - Raised concerns with significant reduction in RRH, plus the exits. Looks like projections includes 25% increase in demand and exits.
  - At the STFH Triumph have about 50 units offline which is about 5% of units. Saw language about monitoring units, so want to understand how will monitor through the season.
- ❖ **KC (Everyone Home DC):**
  - How were the 1,300 HCVP incorporated here? Have not heard a timeline for how families in FRSP would be linked to those vouchers and how that impacts planning for the season.
  - Echo concerns about RRH. Our program is being discontinued at the end of the year, not sure if that is already incorporated since we did not know until a few days ago.



- ❖ **LA (FP):** Concerned about exits. The exits in the projected model are all higher than exits DHS has previously recorded by significant amounts. Comparing projected versus actual and/or averaged over last two fiscal years.
  - **TS (ICH):** Can double check the numbers. The 25% surge model was only for entries. What we have seen is when there is an increase in shelter, DHS is able to surge exits. Occupancy now and last year at this time is the same. Will double check the numbers and continue to monitor this at the Shelter Capacity WG and Family System WG.



- ❖ **AC (CC):** Regarding FRSP Exits, this is a crucial time. Concerned about families yet to be transitioned from the program. Currently have a number of families appealing the exit. Worried about families getting lost in the shuffle with movement to other programs, because there are complicated cases and escalating factors.
- ❖ **LZ (DHS):** We are contracting the program. Encourage providers to work with DHS on client transition plans to ensure we have this information. If had the funds to extend, we would, but we can't. Need to focus on connection to mainstream services like DBH.





- ❖ **NS (Street Sense Vendor):** Very irritated in ICH meetings. Just learning can use PSH voucher for a house. Why are we not doing this or sharing this more? People do not understand different things can do with a voucher, but having to move into apartments without money saved.
  - **TS (ICH):** Thank you, Ms. Nikila. This concern has been raised up as part of Housing Solns CMTE. Grateful for the connection to Office of the Deputy Mayor for Planning and Economic Development (DMPED) and DC Housing Finance Agency (DCHFA) so we can leverage homeownership opportunities and partnerships to improve education about leveraging vouchers in this way. Plan to do that in the November meeting, so hoping for robust presentation on those opportunities. Apologies it is not as soon as we would like.



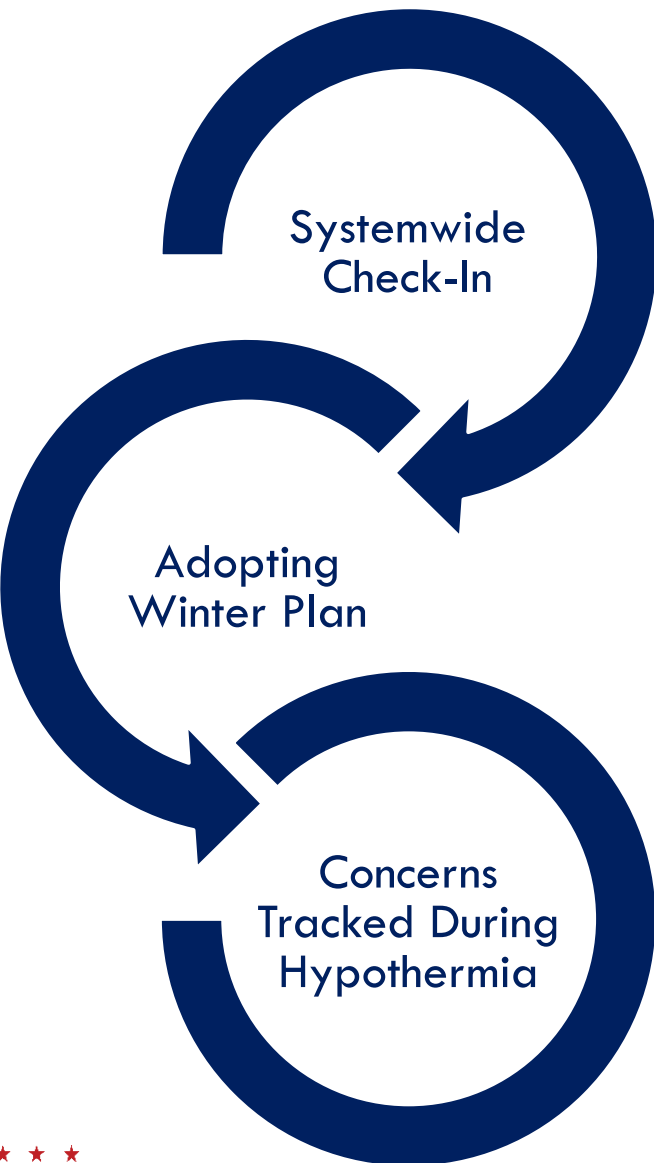
- ❖ **RB (PFFC):** Did not see a resolution to the recommendation for 40% surge model in entries for families. Seemed like a safer estimate.
  - **TS (ICH):** My sense on where we are in utilization is that we do not need to plan for a 39% surge. We are in the same place we were last year.
  - **LZ (DHS):** Families will be exited as they are entering. What we see through this Spring will be telling. The projections were done with consensus and agreement on the methodology. We know what to do to plan and be prepared. We do not approve the plan and say those are the beds. We commit to preparing based on the need.
  - **KC (DCFPI):** Need to be honest that I will not be able to vote in support of the plan. I am very concerned about the family numbers and outstanding questions.



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- IV. **FY25 Winter Plan Adoption (35 mins)**  
For concerns within the scope of protection from cold weather injury
  - a) Outstanding Winter Plan Edits & Process for Updating the Plan
  - b) Areas for Discussion at Full Council
  - c) Concerns to be Tracked by ICH Forums During Hypothermia Season
- V. Announcements & Reminders (as needed)
- VI. Summary & Adjournment (5 mins)

# Approach to Discussion



### Systemwide Check-In

- Beyond the scope of protection from cold weather injury:
- Comprehensive seasonal planning
- Migrant services
- Late-night DOC releases
- Sufficient funding for the family system

### Full Council Discussion on FY25 Winter Plan

- Within in the scope of protection from cold weather injury:
- Outstanding Winter Plan Edits &
- Process for Updating the Plan
- Warming Busses
- Options for Expanded Outreach & Behavioral Health Supports

### Concerns Tracked During Hypothermia Season

- Issues to be tracked by ICH Forums:
- Demand for shelter
- Coordination around ADA bed access & shelter turnaways
- Improved service delivery & connections for Single Adults, including case management, safety/security services, escalation/grievance process, and quality
- Communications

# Outstanding Edits to the Winter Plan

## ❖ **Overflow Locations – Done**



- Successfully updated for families, single men, and women on 09/06
- Capacity in line with forecast for demand

## ❖ **Transportation Schedule – In progress**



- Under development now that overflow locations have been identified.
- Guided by demand for service-enriched locations with meals, showers, laundry facilities, etc.
- Schedule updates to include routes specific to young adults.

## ❖ **Reorganization – Future, Once Content Is Finalized**



- To focus on details most pertinent to FY25
- To move historical and process-related information that is contextual to what we will do in FY25 to the appendices

# Family Shelter Capacity Overview



| Name of Facility  | Provider   | Year-Round Beds | Overflow | Total      |
|---|--|-----------------|----------|------------|
| <b>Year-Round Short Term Family Housing (STFH) &amp; Apt. Style Capacity</b>          |  |                 |          |            |
| The Triumph   | Community of Hope                                | 50              |          |            |
| The Aya   | CORE DC  | 50              |          |            |
| The Horizon   | CORE DC  | 35              |          |            |
| The Terrell   | CORE DC  | 35              |          |            |
| The Brooks  | Friendship Place                                 | 50              |          |            |
| The Kennedy   | National Center For Children and Families (NCCF) | 45              |          |            |
| The Sterling  | National Center For Children and Families (NCCF) | 46              |          |            |
| New Beginning   | National Center For Children and Families (NCCF) | 43              |          |            |
| Atlantic, Corcoran & Kramer St. Units   | Everyone Home DC                                 | 3               |          |            |
| <b>Subtotal (Year-Round STFH &amp; Apt. Style Capacity)</b>                           |  | <b>357</b>      | <b>0</b> | <b>357</b> |
| <b>Transitional Housing (TH)</b>  |  |                 |          |            |
| Kia's Place 3 Morse Street  | Echelon Community Services                       | 32              |          |            |
| New Start at Kia's Place (Kia's Place 1 & 2)  | Echelon Community Services                       | 25              |          |            |
| Partner Arms 3  | Housing Up                                       | 13              |          |            |
| <b>Subtotal (Transitional Housing)</b>  |  | <b>70</b>       | <b>0</b> | <b>70</b>  |
| <b>Total (Year-Round STFH, Apt. Style &amp; TH)</b>                                   |  | <b>427</b>      | <b>0</b> | <b>427</b> |
| <b>Target Recommended by Shelter Capacity WG (DHS Forecast Model, Height of Hypo)</b> |  |                 |          | <b>276</b> |

# Shelter Demand for Families

## Step 1. Actual Number of Families Served by Month During FY23 and FY24 Hypothermia Season

|   | Oct 22 | Nov 22 | Dec 22 | Jan 23 | Feb 23 | Mar 23 | Oct 23 | Nov 23 | Dec 23 | Jan 24 | Feb 24 | Mar 24 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| <b>Families in shelter on last day of the prior month</b> | 180    | 192    | 213    | 194    | 195    | 181    | 250    | 258    | 266    | 264    | 266    | 256    |
| <b>(+) Entries</b>  | 83     | 94     | 60     | 75     | 59     | 79     | 79     | 88     | 52     | 79     | 77     | 92     |
| <b>(-) Exits</b>  | 70     | 73     | 79     | 74     | 73     | 86     | 71     | 80     | 54     | 77     | 87     | 65     |
| <b>Total Families</b>                                     | 192    | 213    | 194    | 195    | 181    | 174    | 258    | 266    | 264    | 266    | 256    | 283    |

## Step 2. Average Number of Entries & Exits over the Last Two Fiscal Years

|                    | Oct | Nov | Dec | Jan | Feb | Mar |
|--------------------|-----|-----|-----|-----|-----|-----|
| <b>(+) Entries</b> | 81  | 91  | 56  | 77  | 68  | 86  |
| <b>(-) Exits</b>   | 71  | 77  | 67  | 76  | 80  | 76  |

## Step 3. Projected Number of Families by Month with 25% Surge in Entries

|   | 24-Oct | 24-Nov | 24-Dec | 25-Jan | 25-Feb | 25-Mar |
|---|--------|--------|--------|--------|--------|--------|
| <b>Families in shelter on last day of previous month</b>            | 251    | 259    | 267    | 265    | 267    | 254    |
| <b>(+) Estimated Entries (Avg. for FY23 &amp; FY24 + 25% surge)</b> | 101    | 113    | 70     | 95     | 70     | 107    |
| <b>(-) Exits</b>  | 88     | 96     | 83     | 95     | 88     | 106    |
| <b>Total Families</b>   | 264    | 276    | 254    | 265    | 249    | 255    |

# Single Men Shelter Capacity Overview



| Name of Facility   | Provider                   | Year-Round Beds | Overflow   | Total        |
|--|----------------------------|-----------------|------------|--------------|
| <b>Year-Round Locations &amp; Associated Overflow Capacity</b>               |                            |                 |            |              |
| New York Avenue  | Catholic Charities         | 225             |            |              |
| 801 East Shelter   | Catholic Charities         | 192             | 40         |              |
| Adams Place Shelter  | Catholic Charities         | 150             |            |              |
| Emery  | Coalition for the Homeless | 130             | 60         |              |
| Living Life Alternatives (LGBTQ+)  | Coalition for the Homeless | 28              |            |              |
| <b>Subtotal (Year-Round and Associated Overflow)</b>                         |                            | <b>725</b>      | <b>100</b> | <b>825</b>   |
| <b>Overflow Capacity</b>   |                            |                 |            |              |
| Federal City Shelter 1 North   | TBD                        |                 | 164        |              |
| Community for Creative Non-Violence (CCNV) Drop-In Center (Alert Night Only) | CCNV                       |                 | 134        |              |
| Mt. Moriah   | TBD                        |                 | 50         |              |
| Penn Ave Baptist SE  | TBD                        |                 | 45         |              |
| KBEC Family Life   | TBD                        |                 | 40         |              |
| Church of the Epiphany   | TBD                        |                 | 30         |              |
| <b>Subtotal (Overflow)</b>   |                            | <b>0</b>        | <b>463</b> | <b>463</b>   |
| <b>Total Capacity (Year-Round Plus All Overflow)</b>                         |                            | <b>725</b>      | <b>563</b> | <b>1,288</b> |
| <b>Target Recommended by Shelter Capacity WG (DHS Forecast Model)</b>        |                            |                 |            | <b>1,288</b> |

# Single Women Shelter Capacity Overview



| Name of Facility  | Provider                   | Year-Round Beds | Overflow   | Total      |
|---|----------------------------|-----------------|------------|------------|
| <b>Year-Round Capacity &amp; Associated Overflow</b>                  |                            |                 |            |            |
| D.C. General Building 9-Harriet Tubman                                | Catholic Charities         | 175             |            |            |
| Patricia Handy  | N Street Village           | 155             |            |            |
| Saint Josephine Bakhita (formerly Nativity Shelter)                   | Catholic Charities         | 20              |            |            |
| Living Life Alternatives (LGBTQ+)                                     | Coalition for the Homeless | 12              |            |            |
| Eve's Place at Adam's Place Day Center                                | DHS                        |                 | 40         |            |
| <b>Subtotal (Year-Round &amp; Associated Overflow)</b>                |                            | <b>362</b>      | <b>40</b>  | <b>402</b> |
| <b>Overflow</b>   |                            |                 |            |            |
| Community for Creative Non-Violence (CCNV) 2 South                    | CCNV                       |                 | 48         |            |
| Pat Handy Swing Space   | TBD                        |                 | 75         |            |
| <b>Subtotal (Overflow)</b>  |                            | <b>0</b>        | <b>123</b> | <b>123</b> |
| <b>Total (Year-Round Plus All Overflow)</b>                           |                            | <b>362</b>      | <b>163</b> | <b>525</b> |
| <b>Target Recommended by Shelter Capacity WG (DHS Forecast Model)</b> |                            |                 |            | <b>490</b> |



# Shelter Demand for Singles

## Step 1: Occupancy of Men and Women Shelters on Alert & Non-Alert Nights, Nov 2023 – Mar 2024

| Population                    | Alert Status     | Maximum | Minimum | Median | Mode  | Average |
|-------------------------------|------------------|---------|---------|--------|-------|---------|
| All Men's Shelters Combined   | Alert Nights     | 1,244   | 930     | 1,097  | 1,151 | 1,099   |
|                               | Non-Alert Nights | 1,173   | 745     | 1,051  | 755   | 1,020   |
| All Women's Shelters Combined | Alert Nights     | 471     | 380     | 444    | 453   | 437     |
|                               | Non-Alert Nights | 470     | 375     | 431    | 425   | 423     |

## Step 2: DHS Forecast of Beds for Single Adults (Men and Women) for the FY25 Hypothermia Season

| Month and Year | Bed Forecast for Single Men | Bed Forecast for Single Women | Total Bed Forecast |
|----------------|-----------------------------|-------------------------------|--------------------|
| November 2024  | 1,210                       | 425                           | 1,635              |
| December 2024  | 1,248                       | 430                           | 1,678              |
| January 2025   | 1,288                       | 490                           | 1,778              |
| February 2025  | 1,279                       | 456                           | 1,735              |
| March 2025     | 1,284                       | 467                           | 1,751              |
| April 2025     | 1,226                       | 457                           | 1,683              |

## Step 3: Comparison of FY24 Utilization Analysis & FY25 Forecast Model

| Timing         | Population | Utilization Data | Forecast Model | Recommendation |
|----------------|------------|------------------|----------------|----------------|
| Start of Hypo  | Men        | 1,099            | 1,210          | 1,210          |
|                | Women      | 423              | 425            | 425            |
| Height of Hypo | Men        | 1,244            | 1,288          | 1,288          |
|                | Women      | 471              | 490            | 490            |

**Notes:** for utilization column, leveraging average utilization for start of Hypo Season and max utilization for height of hypo season.

# Young Adult Shelter Capacity Overview



| Name of Facility    | Provider       | Year-Round Beds | Overflow | Total     |
|---------------------|----------------|-----------------|----------|-----------|
| Safe Haven          | Covenant House | 30              |          |           |
| Shine               | Covenant House | 24              |          |           |
| The Sanctuary       | Covenant House | 20              | 5        |           |
| <b>TAY Capacity</b> |                | <b>74</b>       | <b>5</b> | <b>79</b> |

# Process for Updating the Winter Plan



- ❖ **Material Changes**
  - changes that materially impact access to protections from Cold Weather injury
  - edits to require Executive CMTE or Full Council approval
  
- ❖ **Operational Shifts or Technical Amendment**
  - Updates to reflect reality (what is happening)
  - Does not otherwise limit access to resources
  - Review monthly at ERSO CMTE
  
- ❖ **Reorganization to Support Clarity**
  - edits to the organization, not content
  - no review required
  
- ❖ In all cases, ICH to keep CMTEs abreast of updates and posted to the website!

# Warming Buses

## ❖ Budget Implications

- Significant as cold weather emergencies extended over several days and overlap with holidays

## ❖ Request for additional/specific locations

- Ex. NW quadrant

## ❖ Staffing complement

- Readily available –
  - ✓ Request for special attention from MPD
  - ✓ Request for outreach engagement by CRT and SOR Outreach Teams if their routes overlap/intersect with location
- Requested –
  - ✓ Security/safety complement – ex. WMATA staff or
  - ✓ Service/support complement – ex. SMI, SUD, Peer or Outreach

# Expanded Outreach & BH Supports



- ❖ Options for expanded outreach & Behavioral Health supports from 2 – 6 am
- ❖ Role of DBH in supporting unsheltered individuals ill-prepared for the weather
  - What are the prevention efforts underway?
  - How is DBH coordinating with the Courts/MPD to minimize discharges of vulnerable individuals?
- ❖ Opportunities for coordination when outreach encounters vulnerable individuals
  - Efforts to compel individuals to come in & coordinate transport with MPD/OUC
  - Support to UPO as they encounter vulnerable individuals
  - Concern about the availability of CRT, especially from 2 – 6 am
- ❖ Request to pilot a DBH/hotline partnership with DBH riding along with UPO

# Concerns to be Tracked during Hypo



Starting with the September ICH Shelter Solutions and Shelter Capacity WG Meetings!

| Concern/Topic  | Forum  | Detail   |
|--|--|--|
| <b>Demand for Shelter</b>  | Shelter Capacity (and Front Door Services, Youth, Family System) | <ul style="list-style-type: none"> <li>• Projections for families, especially the impact of families exiting FRSP during FY25</li> <li>• Utilization &amp; Forecast for singles, including young adults</li> <li>• Leveraging the Homeless Youth Census (HYC) to survey young adults on shelter needs and preferences</li> </ul> |
| <b>Coordination with UPO and Shelter Providers</b>                   | Shelter Capacity   | <ul style="list-style-type: none"> <li>• ADA Bed Census and late-night access</li> <li>• Turnaway policies/protocols for improved/successful pickup of clients that cannot be accommodated</li> </ul>  |
| <b>Improved Service Delivery &amp; Connections for Single Adults</b> | Shelter Solutions & Front Door Services                          | <ul style="list-style-type: none"> <li>• Case Management,</li> <li>• Safety/Security,</li> <li>• Escalation and Complaints/Grievances, and</li> <li>• Quality – Training, Capacity Building, and Performance Management Quality</li> </ul>   |
| <b>Communications</b>  | Shelter Capacity, Shelter Solutions, & CEWG                      | <ul style="list-style-type: none"> <li>• To facilitate flow to specialized and temporary housing beds</li> <li>• To standardize and create materials in advance so they can be translated into the appropriate language in advance.</li> </ul>   |

# Action (Consensus or Vote) to Adopt



SEEKING CONSENSUS



CALLING FOR A VOTE (IF  
NECESSARY)



# Roll Call & Vote



- ❖ DC Gov Count 16
- ❖ Quorum = 1/3<sup>rd</sup> of 16 = 5.33 (6)

| Count                                       | Government Representatives                        | Present | Vote |
|---|---|---------|------|
| 1   | City Administrator, Chair                         | X       |      |
| 2   | Deputy Mayor for Health and Human Services        | X       |      |
| 3   | Interagency Council on Homelessness               | X       |      |
| 4   | Department of Human Services                      | X       |      |
| 5   | Department of Behavioral Health                   | X       |      |
| 6   | Child and Family Services Agency                  | X       |      |
| 7   | Department of Housing and Community Development   |         |      |
| 8   | Department of Health                              |         |      |
| 9   | DC Housing Authority                              | X       |      |
| 10  | Department of Corrections                         | X       |      |
| 11  | Department of Employment Services                 | X       |      |
| 12  | Office of the State Superintendent of Education   |         |      |
| 13  | Homeland Security and Emergency Management Agency | X       |      |
| 14  | Department of General Services                    | X       |      |
| 15  | DC Metropolitan Police                            | X       |      |
| 16  | Office of LGBTQ Affairs                           |         |      |
| Subtotal of Gov Reps                        |   | 12      |      |
| <b>Quorum (Defined as 1/3 of 16 = 5.33)</b> |   | 12      |      |

# Roll Call & Vote

## ❖ Service Provider

- Count 8
- Quorum = 1/3<sup>rd</sup> of 8 = 2.66 (3)

|  | Category | Name                  | Present | Vote |
|--|----------|-----------------------|---------|------|
| 1  | Provider | Amanda Chesney        | X       |      |
| 2  | Provider | Angela Jones-Hackley  | X-      |      |
| 3  | Provider | Kelly Sweeney McShane | X       |      |
| 4  | Provider | Adam Rocap            | X       |      |
| 5  | Provider | Christy Respress      | X       |      |
| 6  | Provider | Lynn Amano            | X       |      |
| 7  | Provider | Nikila Smith          | X       |      |
| 8  | Provider | Roxanne Murray        | X       |      |
| Subtotal of Providers                      |          |                       | 8       |      |
| <b>Quorum (Defined as 1/3 of 8 = 2.66)</b> |          |                       | 8       |      |

# Roll Call & Vote

❖ All Other Voting Categories  
(Advocates, Business Sector  
& Lived Experience  
Representatives)

- Count 12
- Quorum = 1/3<sup>rd</sup> of 12 = 4

|  | Category         | Name               | Present | Vote |
|--|------------------|--------------------|---------|------|
| 1  | Advocate         | Karen Cunningham   | X       |      |
| 2  | Advocate         | Kate Coventry      | X       |      |
| 3  | Advocate         | Deborah Jones      |         |      |
| 4  | Advocate         | Rachelle Ellison   | X       |      |
| 5  | Business         | Catherine Crosland | X       |      |
| 6  | Business         | Shellon Fraser     |         |      |
| 7  | Business         | Tobie Smith        | X       |      |
| 8  | Business         | Tonia Wellons      |         |      |
| 9  | Lived Experience | Qaadir El-Amin     |         |      |
| 10   | Lived Experience | Reginald Black     | X       |      |
| 11   | Lived Experience | Daniel Rico        | X       |      |
| 12   | Lived Experience | Rico Harris        | X       |      |
| Subtotal of Advocates, Business Sector & Lived Experience Constituents |                  |                    | 8       |      |
| <b>Quorum (Defined as 1/3 of 12 = 4)</b>                               |                  |                    | 8       |      |

# Live Notes on Winter Plan



- ❖ **RB (SYC):** Concur with Theresa's summary of concerns regarding Warming Buses. It is not just for Warming Buses, but cooling buses as well. People who used the bus are requesting monitoring. Want to uplift innovative ways to help monitor the bus. There were also safety concerns, need support for conflict resolution. Disappointed that would not have funding to support staffing the buses – what are the alternate ways? Want to address issue of migration of the population in NW. There are people there that have no resources. People are migrating to food supports in Ward 2.
  - **TS (ICH):** Recognize likely do not have a resolution on this front in terms of dedicated staffing.
  - **CA:** These are valid concerns about making the buses work. I am pausing a bit because it is a mixture of cost concerns and dedicated resource vs alternate options. The other challenge is the availability of staff which is strained on normal work hours, so likely also impacting weekends and overnight. Appreciate the innovative ideas and will consider these.
  - **LZ (DHS):** Agreed, there are parallel issues around warming and cooling buses. There are also times of day issues that complicate response in the Winter. First and foremost, working to offer shelter. Warming Buses are for people who will not go to shelter. We don't want that to be a reason people don't have life saving support but need to continue to make shelter welcoming. I have been on the buses and they are not great. Want to bring better experience, so want to emphasize shelter.



- ❖ **TS (ICH):** Are there other objections/reasons beyond what Kate noted?
  - **KSM (COH):** Would appreciate the language be updated to reflect process for monitoring capacity and establishing a threshold for family shelter.
    - ✓ **TS (ICH):** Also need to follow up and correct the number of exits.
- ❖ **AJH (CHDC):** Quick note for correction on page 30 and 31 – CHDC does not own the building at that location anymore, so take out mention of Covenant House.

+++++

- ❖ **Vote to Adopt the FY25 Winter Plan**
  - If can not meet consensus or adoption by vote today, will refer for a vote at the next Executive CMTE.
  - 20 affirmative votes out of 28 present – the Winter Plan has passed.

# Meeting Agenda

- I. Opening & Welcome (5 mins)
- II. Public Comments (20 mins)
- III. Systemwide Check-In (20 mins)
- IV. FY25 Winter Plan Adoption (35 mins)
- V. Announcements & Reminders (as needed)**
- VI. Summary & Adjournment (5 mins)

# Addtl Comments Rec'd by ICH Staff



**The following comments and concerns were noted by ICH Staff outside of the Full Council meeting.**

- ❖ Downtown Day Service Center – the laundry is often down, and showers are not working properly. Staff is not respectful.
- ❖ When shelters and day centers are handing out toiletry kits request for them to include Chapstick.



# Meeting Agenda

- i. Welcome & Agenda Review (10 mins)
- ii. Public Comments (20 mins)
- iii. Discussion (55 mins)
- iv. Announcements & Reminders (as needed)
- v. **Summary & Adjournment (5 mins)**
  - a) September Meetings At-A-Glance (Handout)
  - b) Next Full Council Meeting: Tuesday, 12/10 from 3 – 4:30 pm  
(Pre-Meeting from 1 – 2:30 pm)

