






09/10 FULL COUNCIL PRE-MEETING

Issued: 17 September 2024

Purpose	Pre-meeting to the ICH Full Council, focused on gathering feedback from constituents.		
Details	Date: 10 September 2024	Time: 1 – 2:30 pm	Location: Martin Luther King Jr. Memorial Library (901 G St NW)
Attendees	Participants: 35	Organizations: 21	Detailed list below meeting notes
Key	 Areas of Concern or Risk	 Opportunities for Improvement	 Progress/Trends to Celebrate

I. WELCOME & AGENDA REVIEW

ICH Executive Director, Theresa Silla, began the meeting by welcoming Full Council representatives and the public to the Pre-Meeting. She reviewed the agenda, which consisted of a Systemwide Check-In, DCPL Behavioral Guidelines, and a Seasonal Planning Check-In. She also explained the process for Public Comments during the Full Council meeting.

Director Silla then turned to the City Administrator (OCA), Kevin Donahue and the DC Public Library (DCPL) Director, Richard Reyes-Gavilan, for introductions.

Director Silla briefly recognized other Full Council Members in attendance and highlighted the support tables that were set up in the lobby, including DCHA, DHS and Pathways to Housing Outreach.

Live meeting notes, comments and questions are captured on slides 5 – 7 of the PPT.

Reference Materials		
PPT	<ul style="list-style-type: none">Recording ConventionsMeeting AgendaLive Notes on Introductions	1 – 5

II. SYSTEM CHECK-IN

Director Silla opened the discussion on Systemwide Check-In to include all Full Council representatives, including those nominees under mayoral review and the public audience.

Detailed notes from the Systemwide Check-In are captured on slides 9 – 19 of the PPT. Topic areas are summarized below for easy reference.

- ■ Concern that families are more important than singles.
- ■ Appreciation for this meeting to be able to raise up issues and solve problems.
- ■ Constituent specific concern with DHS and DCHA voucher process and communication.
- ■ Emphasis on self-love and character to address real issues.
- ■ Need for improved technology and business standards.
- ■ Constituent concern that council members are handpicked, call for different representatives at ICH.
- ■ Highlight that DCHA voucher concern raised at last Full Council has since been resolved.
- ■ Suggestion to explore more cohabitation, shared housing and SRO options for housing and budget efficiency.
- ■ Flag that shelters are expensive, and housing costs are not in lieu of, but in addition to those costs.
- ■ Appreciation for the hard work on the Winter Plan.
- ■ Concerns on winter shelter projection for family system being too low with upcoming FRSP exits.
- ■ Recommendation to increase family shelter capacity in the plan or keep families housed in FRSP until HCVP vouchers take effect.
- ■ Concern about risk of trauma and reexperience of homelessness for families exited from FRSP.
- ■ Recommendation to account for 39% surge, in lieu of the 25% surge currently in the winter plan.
- ■ Concern that the PIT count is not accurate and should not be used to drive planning.
- ■ Feedback on the need for more funding and education on homeownership, credit score improvement, and record expungement.
- ■ Highlight of Mayor Bowser for creating affordable housing with buildings closed during COVID.
- ■ Personal highlight on work of Community Connections for their support in housing, connection to benefits.
- ■ Emphasis on need for funding to execute planning.
- ■ Significant concerns and risk related to affordable housing buildings in financial crisis.
- ■ Assurance from the City Administrator to work on preserving affordable housing.

Reference Materials		
PPT	<ul style="list-style-type: none"> • Meeting Agenda • Live Notes on System Check-In 	9 – 19

III. DCPL BEHAVIORAL GUIDELINES

Director Silla invited the DC Public Library Director, Richard Reyes- Gavilan to share updates related to the DCPL Behavioral Guidelines before inviting community concerns and discussion.

Detailed notes are captured on slides 26 – 29 of the PPT. Topic areas are summarized below for easy reference.

- ■ Constituent frustration with the policy, enforcement and communication.
- ■ Concerns that the policy is being framed as a financial issue despite there being funds for security.
- ■ Flag that since items cannot be left unattended outside, the policy limits use of the library.
- ■ Concerns about unequal enforcement of policy among unhoused individuals and other visitors.

- ■ Call to use funds for storage, showers, and other resources rather than strict enforcement.
- ■ DCPL is revising policies with opportunities for public input and engagement.
- ■ Issues with the handling of unattended items and risk of them being discarded.
- ■ Reports of discrepancies between stated policies and security enforcement.
- ■ Need for security officers to use trauma-informed approaches and receive proper training.
- ■ Request for a clear process to address issues with policy enforcement.
- ■ Difference in experience with security personnel and their approach.
- ■ Suggestion to review historical efforts before implementing new policies.
- ■ Gratitude for time with CA and DCPL Director, with commitment to further discussions.

Reference Materials		
PPT	<ul style="list-style-type: none"> • Meeting Agenda • Welcome Everyone <ul style="list-style-type: none"> ○ How: Provide Environments that are Kind, Clean, and Safe • DCPL Rules of Behavior <ul style="list-style-type: none"> ○ Rules of Behavior – Enforcement ○ Rules of Behavior – The Future • Live Notes on DCPL Behavioral Guidelines 	20 – 26

IV. SUMMARY & ADJOURNMENT

Director Silla adjourned the pre-meeting and invited attendees to return for the Full Council meeting.

Next Meeting	Date: 10 December 2024	Time: 1 – 2:30 pm	Location: Martin Luther King Jr. Memorial Library (901 G St NW)
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Participant List (35 Participants, 21 Organizations)		
Full Council Members (16 Participants, 16 Organizations)		
Kevin Donahue (OCA) Ciana Creighton (DMHHS) Theresa Silla (ICH) Tanya Trice (CFSA) Hammere Gebreyes (DCHA) Daniel McCoy (HSEMA) Cpt John Dorrough (MPD)	Rachelle Ellison (PFFC) Kate Coventry (DCFPI) Catherine Crosland (Unity Health Care) Daniel Rico (Sasha Bruce) Rico Harris (CCNV)	Christy Respress (Pathways) Reginald Black (ICH CEWG, PFFC) Lynn Amano (Friendship Place) Roxanne Murray (Echelon) Nikila Smith (Street Sense Vendor)
General Attendees (17 Participants, 6 Organizations)		
Note: Organization is listed where known to ICH or indicated on the meeting’s written sign-in sheet.		

Kelly Andreae (GMC) Gina Petrenko Jose David Lora Tanzi West Simeon Prince Godwin Bell (Pathways to Housing)	Jakia Carroll Joshua Drumming (WLCH) Queenie Featherston (PFFC) Robert Warren (PFFC) Eric Sheptock Monica Smith	Ms. Umi Ryan Laws Abby Schanfield (DCPL) Dominique Vinson Gladys Banks Gail Kohn (DMHHS, Age Friendly)
ICH Staff		
Eileen Rosa	Jill Carmichael	