



09/10 FULL COUNCIL MEETING

Issued: 17 September 2024

Purpose	Quarterly convening of ICH Full Council, as chaired by the City Administrator, to review and advance key priorities under Homeward DC 2.0.		
Details	Date: 10 September 2024	Time: 3 – 4:30 pm	Location: Martin Luther King Jr. Memorial Library (901 G St NW)
Attendees	Participants: 53	Organizations: 35	Detailed list below meeting notes
Key	■ Areas of Concern or Risk	■ Opportunities for Improvement	■ Progress/Trends to Celebrate

I. WELCOME & AGENDA REVIEW

The City Administrator, Kevin Donahue, opened the meeting by sharing appreciation for the participation in the pre-meeting and for participants’ time. He then turned the meeting over to ICH Executive Director, Theresa Silla, for a moment of silence to set the intention for the meeting. Director Silla then reviewed housekeeping items, welcomed Full Council Members including DC Government and Community Representatives before reviewing the meeting agenda.

Reference Materials		
PPT	<ul style="list-style-type: none"> Recording Conventions Forum Purpose Welcome – Opening Remarks Recognition Welcome DC Gov Representatives Welcome Community Representatives Welcome Continued Attendance: Quorum Requirements Meeting Agenda Approach to Discussion Live Notes on Agenda Review 	2 – 13

II. PUBLIC COMMENTS

Director Silla opened the Public Comments section of the meeting, starting with the DC Public Library Director, Richard Reyes-Gavilan.

Public Comment feedback is captured on slides 15 and slides 17 – 22. Feedback areas are summarized here for easy reference:

Report out on DCPL Behavioral Guidelines

- DCPL is revisiting rules of behavior that have been in place since 2014.
- ■ Coordination with ICH to engage and gather feedback to inform updates in October and November.
- ■ Confirmation that DCPL is hearing concerns about the enforcement of policies and will continue work to resolve issues.

Public Comments

- ■ Constituent concern about ICH Director treatment during virtual meetings and accusation that she is receiving money from People for Fairness Coalition (PFFC).
- ■ Inadequate compensation and representation for people with lived experience in ICH forums.
- ■ Need to address warming buses and ensure coordination to serve the most vulnerable.
- ■ Feedback that libraries are a cornerstone for people experiencing instability.
- ■ Major concerns about treatment in shelter, being turned away and escalation protocol.
- ■ Concern that jobs for governing the city are being taken by people not from the city.
- ■ Concern about length of housing voucher process, request for clarity on agency responsibilities.
- ■ Concern that shelter is not conducive to pursuing education and actions to break the cycle of poverty.
- ■ Highlight that DCHA resolved constituent voucher issue flagged in a previous meeting.
- ■ Recommendation for a committee with historical context to ensure not repeating failed programs.

Public Comments submitted offline due to the limited public comment period in the meeting

- ■ Concerns about prevalence and impact of family homelessness on children and community.
- ■ Concerns about CCNV shelter, especially related to staffing, rusty bunk beds and lockers and the cleanliness of dining room and bathrooms.
- ■ Complaint that staff at Pat Handy require an ID, birth certificate, and social security card before providing services.

Reference Materials

PPT	<ul style="list-style-type: none"> • Meeting Agenda • Report out on DCPL Behavioral Guidelines • Public Comments Guidelines • Live Notes on Public Comments 	14 – 16
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III. SYSTEM CHECK-IN

Four topics were flagged for discussion during the Systemwide Check-In, focusing on concerns outside of the scope of protection from cold weather injury: A) Seasonal Planning, B) Migrant Services, C) Late-Night DOC Releases, and D) Sufficient Funding for the Family System.

Based on the discussion in the pre-meeting, Director Silla recommended the Council focus the system check-in on Sufficient Funding for the Family System. For all other topics, Director Silla proposed prioritizing time at a future Executive Committee meeting to adequately address and facilitate coordination.

A. SEASONAL PLANNING

Due to limited remaining meeting time, this agenda item was briefly reviewed, but there was not time for discussion.

Reference Materials		
PPT	<ul style="list-style-type: none">Seasonal PlanningOverview of Common ConcernsOther Weather-Related Concerns	24 – 26

B. MIGRANT SERVICES

Due to limited remaining meeting time, this agenda item was briefly reviewed, but there was not time for discussion.

Reference Materials		
PPT	<ul style="list-style-type: none">Migrant Services	28

C. LATE-NIGHT DOC RELEASES

Due to limited remaining meeting time, this agenda item was briefly reviewed, but there was not time for discussion.

Reference Materials		
PPT	<ul style="list-style-type: none">Late-Night DOC Releases	30

D. SUFFICIENT FUNDING FOR THE FAMILY SYSTEM

Director Silla invited Community Representatives to share what was top of mind related to the family system.

Comments and questions are captured on slides 33 – 39. Topic areas are summarized below for easy reference.

- ■ Flag about discrepancies in the family shelter projection, regarding the starting number and exits.
- ■ Clarification that DHS and DCHA are working to confirm the number of FY25 LRSP vouchers for families, so it is not included in the modeling.
- ■ Concern with the cycle of exiting from FRSP while continuing to use RRH for families in shelter.
- ■ Concern about families being lost in the shuffle of program transitions and exits.
- ■ Request for education on possibilities for vouchers, including ability to use for homebuying.
- ■ Recommendation to plan for a 40% surge in entries for the family system.
- ■ Assurance that DHS will adjust to meet the need even if higher than the projection.

Reference Materials		
PPT	<ul style="list-style-type: none"> • Sufficient Funding for the Family System • Live Notes on Funding for the Family System 	32

IV. FY25 WINTER PLAN ADOPTION

Director Silla transitioned to discussion on the Winter Plan, including the approach for adopting and updating the plan. With considerations to feedback received and requested clarifications, Director Silla made a call for additional objections, followed by a final vote by category of the Full Council members.

Comments and questions are captured on slides 58 – 59. Topic areas are summarized below for easy reference.

- ■ Cooling bus issues mirror the warming bus concerns, innovative ideas are needed.
- ■ NW location highlighted as a need for buses due to high homeless population.
- ■ Request that DHS establish a threshold for activating additional family shelters.

Vote to Adopt the FY25 Winter Plan

- ■ 20 out of 28 Full Council members in attendance voted in favor of adopting the FY25 Winter Plan, meeting the quorum and necessary majority to approve the plan.

Reference Materials		
PPT	<ul style="list-style-type: none"> • Approach to Discussion • Outstanding Edits to the Winter Plan • Family Shelter Capacity Overview • Shelter Demand for Families • Single Men Shelter Capacity Overview • Single Women Shelter Capacity Overview • Shelter Demand for Singles • Young Adult Shelter Capacity Overview • Process for Updating the Winter Plan • Warming Buses 	42 – 57

	<ul style="list-style-type: none"> Expanded Outreach & BH Supports Concerns to be Tracked during Hypo Action (Consensus or Vote) to Adopt Roll Call & Vote Live Notes on Winter Plan 	
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V. ANNOUNCEMENTS & REMINDERS

Due to limited remaining meeting time, this agenda item was not able to be presented or discussed.

Additional Comments Received Offline are captured on slide 61. Topic areas are summarized below for easy reference.

- Concern that laundry is often down and showers not working at the Downtown Day Service Center and that their staff are not respectful.
- Request for shelters and day centers to include Chapstick in toiletry kits

Reference Materials		
PPT	<ul style="list-style-type: none"> Addtl Comments Rec'd by ICH Staff 	61

VI. SUMMARY & ADJOURNMENT

Director Silla adjourned the meeting, thanking the public audience and ICH Full Council for their time and commitment and reminding them of the next meeting date.

Next Meeting	Date: 10 December 2024	Time: 3 – 4:30 pm	Location: Martin Luther King Jr. Memorial Library (901 G St NW)
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Participant List (53 Participants, 35 Organizations)		
Seated Full Council Members (29 Participants, 29 Organizations)		
Kevin Donahue (OCA) Ciana Creighton (DMHHS) Theresa Silla (ICH) Laura Zeilinger (DHS) Barbara Bazron (DBH) Tanya Trice (CFSA) Hammere Gebreyes (DCHA) Daniel McCoy (HSEMA) Cpt John Dorough (MPD) Delano Hunter (DGS)	Fred Swan (TCP) Angela Jones Hackley (Covenant House) Rachelle Ellison (PFFC) Kate Coventry (DCFPI) Catherine Crosland (Unity Health Care) Daniel Rico (Sasha Bruce) Rico Harris (CCNV)	Christy Respress (Pathways) Reginald Black (ICH CEWG, PFFC) Lynn Amano (Friendship Place) Roxanne Murray (Echelon) Nikila Smith (Street Sense Vendor) Karen Cunningham (Everyone Home DC) Tobie Smith (Street Health DC) Blaine Stum (DC Council CMTE of the Whole)

Jacqueline Williams (DOC) Daniel McDaniel (DOES)	Amanda Chesney (Catholic Charities) Adam Rocap (Miriam's Kitchen)	Shawn Hilgendorf (DC Council CMTE on Housing)
General Attendees (22 Participants, 6 Organizations)		
Note: Organization is listed where known to ICH or indicated on the meeting's written sign-in sheet.		
Kelly Andreae (GMC) Gina Petrenko Jose David Lora Tanzi West Simeon Prince Godwin Bell (Pathways to Housing) Jamiylah M.	Jakia Carroll Joshua Drumming (WLCH) Queenie Featherston (PFFC) Robert Warren (PFFC) Eric Sheptock Monica Smith Belinda Fadlelmola (HUD) Makenna Osborn (CLC)	Karen Rivas Ms. Umi Ryan Laws Abby Schanfield (DCPL) Dominique Vinson (DHS) Gladys Banks Godwin Bell (Pathways to Housing)
ICH Staff		
Eileen Rosa	Jill Carmichael	