



Interagency Council on Homelessness
Executive Committee



08 August 2023



Convention for Recording ICH Committee Meetings:

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Meeting Agenda



- I. **Welcome & Agenda Review (5 mins)**
 - a) Intros & Call for Announcements
 - b) Adopting Meeting Notes & Managing the Listserv
- II. **System Check-In (30 mins)**
 - a) ICH Highlights (15 mins)
 - b) Constituent Concerns, incl DC Gov & Community Partners (15 mins)
- III. **Discussion Items (50 mins)**
 - a) HUD CoC NOFO Priorities (15 mins)
 - b) ICH Nominations & Related Governance Topics (20 mins)
 - c) Full Council Prep (15 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (5 mins)**
 - a) Next Meeting: 09/12 from 1:30 – 3 PM if Full Council is deferred to October.

Intro & Call for Announcements



❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



❖ Adopting Prior Meeting Notes:

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ Managing the Listserv:

- Meeting materials are only distributed to listserv members
- If you are not on the listserv, you will not receive materials
- To join the listserv, email ich.info@dc.gov

Feedback on Agenda & Housekeeping



Q&A:

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. System Check-In (30 mins)
 - a) **ICH Highlights (15 mins)**
 - b) Constituent Concerns, incl DC Gov & Community Partners (15 mins)
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ICH Highlights –Winter Plan



Winter Plan Update:

- ❖ Identifying shelter capacity shortfall is complicated because we need to account for
 - Demobilizing PEPV: including housing PEPV clients,
 - Expediting utilization of FY22 and FY23 housing resources, and
 - Increasing need felt across the system due to shifts in upstream supports available (including eviction and homelessness prevention resources)
- ❖ DC Gov team (including ICH, DHS, DPR, and DGS) needs additional time to
 - Identify appropriate shelter capacity shortfall and
 - Address the capacity shortfall in time for Hypothermia Season
- ❖ Will not have good answers (and therefore a Winter Plan ready for adoption by the proposed meeting date for Full Council)

ICH Highlights –Annual Update & Priorities



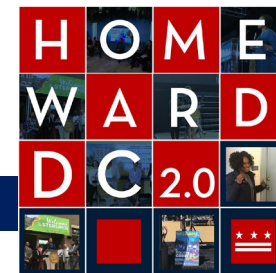
Purpose

- ❖ Provide a status update
- ❖ Get immediate feedback around
 - An organizing framework that identifies the highest priorities to be delegated across ICH CMTE/WGs and
 - Next steps and proposed timeline for reviewing and adopting annual update and priorities

Background/Context:

- ❖ Activities required by legislation:
 - Progress implementing HWDC2.0 priorities
 - Annual evaluation of subpopulation needs assessment,
 - Inventory of available resources to meet identified needs
- ❖ Activities required by HWDC2.0:
 - Work plans for annual priorities adopted by ICH CMTE/WGs

Feedback Received to Date



Requires Balancing Competing/Conflicting Impulses

❖ Empowers ICH Team:

- To minimize CMTE/WG time for advancing legislative mandates
- By leveraging readily available quantitative & qualitative data
 - ✓ Quantitative data = system-level performance metrics (**completed**), subpopulation-specific deep dives (**completed**), and inventory of resources –including utilization/vacancy rates (**underway**)
 - ✓ Qualitative data = shifts in landscape informed by ICH and DHS performance oversight hearings (**completed**), system-level check-ins across ICH CMTE/WG meetings (**ongoing**), particularly REI WG, CEWG, & SHY YAB meetings (**ongoing**)

❖ Limits the ability of the ICH team

- To finalize the annual update and priorities without appropriate oversight by CMTE/WG structures, especially the Executive CMTE:
- By requiring review and adopt annual priorities across all ICH CMTE/WGs
- Goal for review: ensure visibility across all CMTE/WG priorities so that the Executive CMTE can identify priorities that are cross-cutting or outside the scope of existing CMTE/WGs

Initial Proposal/Organizing Framework



- ❖ **Key Activities/Strategies –staples since the original HWDC**
 1. **Identifying system needs, including**
 - ✓ Demand for dedicated programs/interventions,
 - ✓ Resources adjacent to homeless services to embed/integrate into homeless services
 2. **Managing/expanding capacity, including**
 - ✓ Scaling resources to meet the demand,
 - ✓ Addressing capacity constraints and
 - ✓ Supporting the expansion of the provider network to meet demand
 3. **Expediting exits, including streamlining subsystems operations**
 4. **Maintaining quality to ensure that our scaling activities do not compromise quality.**

Applicable dimensions:

 - ✓ Services: defining housing-focused navigation and stabilization services;
 - ✓ Housing: both temporary and permanent resources; tenant and unit-based resources.

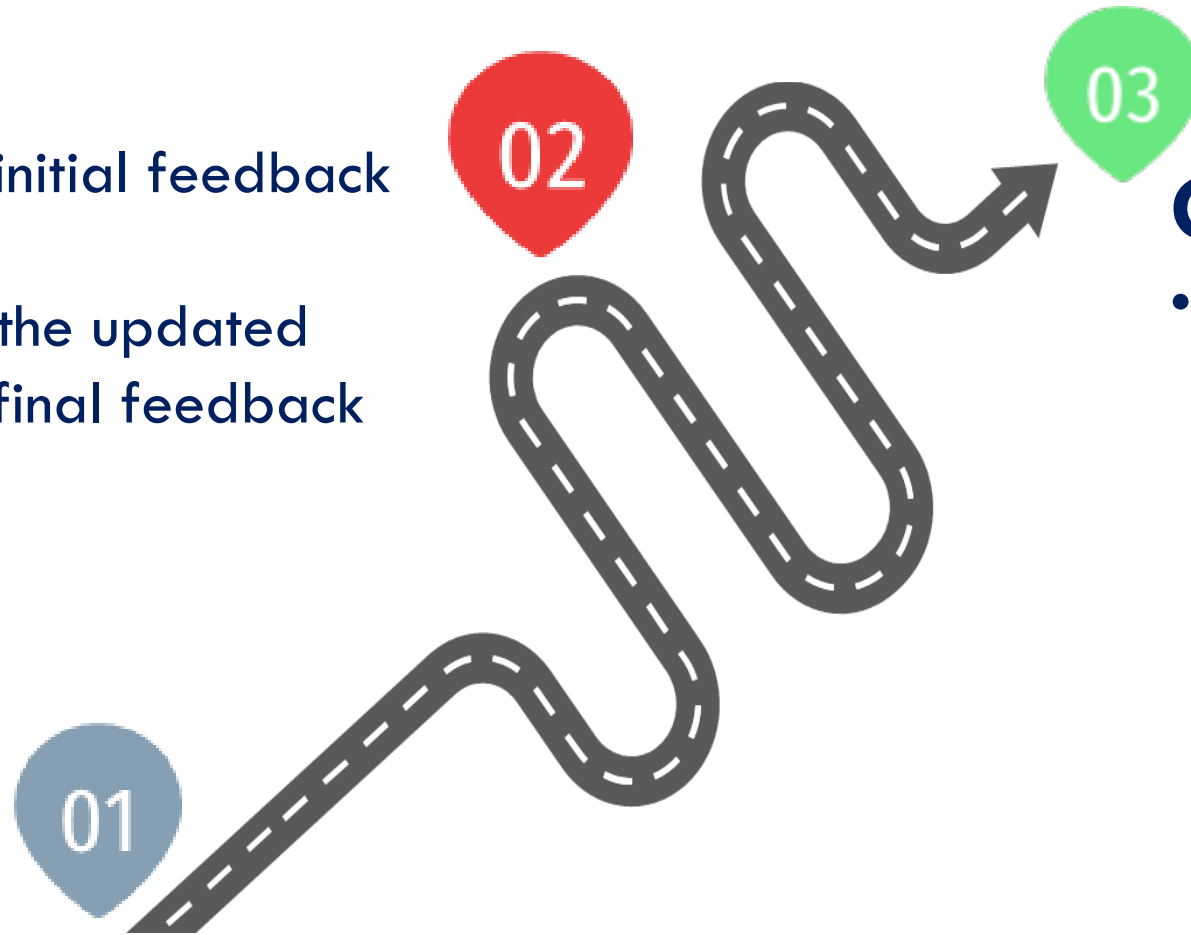
- ❖ **Additional Cross-Cutting Priorities –applicable across all activities/strategies**
 5. **Client-centered planning**
 6. **Race Equity & Inclusion (REI) priorities**
 7. **Data collection and quality**
 8. **Legislated mandates related to ICH operations and governance obligations**

Next Steps/Timeline



September '23

- ICH Team to integrate initial feedback for initial review and
- CMTE/WGs to review the updated proposal and provide final feedback



October '23

- ICH CMTE/WGs finalize and adopt Annual Update and relevant Priorities

August '23

- Initial proposal for review by ICH CMTE/ WGs

ADDITIONAL DETAILS FOR INFORMATIONAL PURPOSES ONLY

INITIAL PROPOSAL TO OTHER ICH CMTE/WG MTGS IN AUGUST
REVIEW BY ICH EXEC CMTE IN SEPT &
ADOPTION BY ICH FULL COUNCIL IN OCT

Annual Update & Priorities Continued...



Role of ICH CMTE/WGs in Advancing Priorities Mapping priorities to ICH CMTE/WGs

Priority	Executive CMTE & WGs including Consumer Engagement, REI and HMIS User Group	ERSO CMTE & WGs including Shelter Capacity, Shelter Solns & Front Door Services	Housing Solutions CMTE & AGs including Landlord Engagement	Strategic Planning & Subpopn Specific CMTE/WGs	Proposed Health Care x Homeless Services CMTE, including Behavioral Health & Hospitals WG
1. Identifying Demand/ Needs	<ul style="list-style-type: none"> Overall, cross-cutting needs Esp for resources outside the scope of other ICH CMTEs or adjacent to homeless services E.g., employment and entrepreneurship-specific resources/programs 	<ul style="list-style-type: none"> For emergency response at the front door (meaning outreach, day/drop-in centers, and temporary housing facilities) Immediate needs – Winter Plan & right-to-shelter mandate Medium and longer-term transformational needs –related to streamlined access to programs at the front door and shelter redesign/renovations 	<ul style="list-style-type: none"> For permanent housing resources Esp unit-based permanent housing resources (meaning dedicated resources coordinated under Consolidated RFP and the HUD CoC NOFO) 	<ul style="list-style-type: none"> For dedicated resources coordinated under population-specific subsystems Leveraging Built for Zero (BFZ) framework for CAHP Dashboards and Inflow, Outflow, and System Improvement activities. Dedicated housing resources = HPP, Diversion, RRH, PSH, and TAH Population-specific subsystems = Family, Single Adult, Veterans, and Youth (aka Young Adults) 	<ul style="list-style-type: none"> For somatic and behavioral health care services/supports Esp related to 1) medically enriched temporary and permanent housing interventions (e.g., respite care or PSH Plus) vs. 2) embedded or integrated services (e.g., standing telehealth or on-site hours) vs. 3) on-call community-based resources (e.g., pop-up services, access or diversion help lines, community response teams, etc.).
2. Managing/ Expanding Supply	<ul style="list-style-type: none"> Tracking and informing DC Budget Formulation & US Federal Budget Process, Esp related to cross-cutting needs, resources outside the scope of the other ICH CMTEs or adjacent to homeless services 	<ul style="list-style-type: none"> Tracking utilization data and advancing strategies for addressing vacancy rates Addressing front door capacity constraints related to shifting landscape Esp related to 1) PEPV demobilization & 2) increasing demand at the front door 	<ul style="list-style-type: none"> Focused on permanent, especially unit-based, housing resources Tracking utilization and advancing strategies for addressing vacancies rates Addressing capacity constraints by expanding development and landlord engagement activities 	<ul style="list-style-type: none"> Focused on appropriately managing the existing supply of housing resources (meaning CAHP prioritization and case conferencing criteria) 	<ul style="list-style-type: none"> Mapping health care resources critical to successful homeless services operations Esp for households with complex medical health care needs Identifying strategies for appropriate expanding access to 1) medically enriched temporary and permanent housing interventions, 2) embedded or integrated services, and/or 3) on-call community-based resources.

Annual Update & Priorities Continued...



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3. Expediting Exits	<ul style="list-style-type: none"> Related to cross-cutting needs or resources adjacent to homeless services. 	<ul style="list-style-type: none"> Related to essential housing navigation services at the front door Esp access to prevention/ diversion resources, assessment for dedicated housing resources, and CAHP location/ engagement-related support. 	<ul style="list-style-type: none"> Tracking housing quality inspections, intake, waitlist policies, lease-up and continued occupancy process, For site- and tenant-based permanent housing resources; both long and short term; deep and shallow subsidies Tracking assessment and matching activities/outcomes for unit-based resources managed via the Consolidated RFP and the CoC HUD NOFO 	<ul style="list-style-type: none"> Tracking assessment and matching activities/outcomes for all dedicated housing resources 	<ul style="list-style-type: none"> Appropriately supporting housing navigation and placement Careful to support or supplement, not supplant local housing resources
4. Maintaining Program Quality	<ul style="list-style-type: none"> Related to cross-cutting needs or resources adjacent to homeless services. Esp related to CAHP fidelity and participation of resources adjacent to homeless services 	<ul style="list-style-type: none"> Related to conditions and operations at the front door, including consumer complaints, system outages, and maintenance needs CAHP fidelity and participation of front-door services, especially related to intake and assessments (meaning CAHP coverage and quality standards for assessments) 	<ul style="list-style-type: none"> Physical quality of units (meaning housing standards) CAHP fidelity of dedicated site-based housing (at initial lease-up and unit/resource turn-over) 	<ul style="list-style-type: none"> Standards for case management (housing navigation and stabilization) services delivered Esp related to outcomes of matches to housing resources and assignment to CM services 	<ul style="list-style-type: none"> Improving program quality by allowing temporary and permanent housing resources to focus on housing navigation and stabilization services

Annual Update & Priorities Continued...



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5. Client-Centered Planning	Establishing client/consumer engagement framework and standards	Adopting and advancing client engagement standards for initiatives, tailored to CMTE and WG specific priorities			
		<ul style="list-style-type: none"> Esp related to the Winter Plan, Front Door Services, Shelter Capacity, and Shelter Solutions 	<ul style="list-style-type: none"> Esp related to utilization/vacancy rates, CAHP fidelity, and landlord engagement strategies Including resources managed by DCHA, Consolidated RFP, and HUD CoC Programs 	<ul style="list-style-type: none"> Esp related to population-specific CAHP processes or operations like prioritization and case conference criteria 	<ul style="list-style-type: none"> Esp related consumer priorities related to aging and complex medical health issues that exacerbate client-specific emergencies & mortality rates
6. Data Collection & Quality	Establishing data collection and quality standards to support annual: <ul style="list-style-type: none"> Needs assessment (incl PIT Count) Resource inventory (incl HIC) Performance evaluation/tracking against HWDC 2.0 priorities 	Adopting and advancing data collection and quality standards, tailored to CMTE and WG specific priorities			
		<ul style="list-style-type: none"> Esp related to the Winter Plan, Front Door Services, Shelter Capacity, and Shelter Solutions 	<ul style="list-style-type: none"> Esp related to utilization/vacancy rates, CAHP fidelity, and landlord engagement strategies Including resources managed by DCHA, Consolidated RFP, and HUD CoC Programs 	<ul style="list-style-type: none"> Esp related to data collection and quality standards that support population-specific CAHP processes or operations 	<ul style="list-style-type: none"> Esp related to data sharing efforts with health care system partners

Annual Update & Priorities Continued...



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7. REI Priorities	Establishing REI priorities and standards	Adopting and advancing REI priorities and standards, tailored to CMTE and WG specific priorities			
		• ...	• ...	• ...	• ...
8. Legislated Mandates	Annually tracking <ul style="list-style-type: none"> CoC performance against HWDC 2.0 priorities Annual shifts in the landscape, impacting performance against HWDC 2.0 priorities (including barriers, challenges, and gaps) Nominations & other governance activities 	Adopting and advancing legislated mandates related to ICH operations and governances.			
		• Winter Plan related planning and implementation monitoring activities	• Consolidated RFP related planning and implementation monitoring activities	• CAHP related planning and implementation monitoring activities	• Care Coordination related planning and implementation monitoring activities
9. Other?	• ...	• ...	• ...	• ...	• ...
10. Other?	• ...	• ...	• ...	• ...	• ...

Feedback on ICH Highlights



Data Collection Concerns:

- ❖ **FDBK from KM:** Worry about data quality given that so much data is now in DHS databases, and then is re-entered into HMIS. More opportunities for errors in transfers.
- ❖ **FDBK from AC:** What data collection are you suggesting should be increased? When you mention "data quality" which data are talking about in particular?
- ❖ **Q from MS: What is the role of the ICH versus implementation?**
 - **A from ICH:** informed by roles and responsibilities, main ICH role is leadership in planning, policymaking, program development, monitoring in the CoC. Making recommendations, not decisions.

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Constituent Concerns or Updates



- ❖ DC Gov Updates:
- ❖ Community Partners:
 - Advocates
 - Business Sector Representatives
 - Lived Experience Representatives and
 - Providers Partners

Feedback on Constituent Concerns



Q&A:

- ❖ **Charles Hopkins from Voices for a Second Chance (VCS):** Working with individuals who do not meet chronic homelessness due to history/returning from incarceration. Concerned that they do not have access and are not prioritized for housing.
- ❖ **FDBK from JC:** Flag for community collaboration and awareness on homelessness and priorities.
- ❖ **Weather Alert Related Concerns**
 - **Q from Umi:** Concerns about yesterday (08/08) and closure of DCPL at 3pm. Do not understand what informed the call and how it was different from storm on 07/29. Impact of these decisions on unhoused residents – can not shelter in place during tornado watch, etc. Experiences like this impact willingness to accept services in the future.
 - **KA via chat:** Concerned about how the weather emergency was handled yesterday. The alert went out to shelter, but no locations were given. We directed people to the libraries, but then the libraries were closed at 3pm, creating a very unsafe condition for unsheltered individuals.
 - **Q from NE:** Which workgroup is best positioned to discuss this topic - emergency operations when there is dangerous weather?
 - ✓ **A from ICH:** ERSO CMTE, including subgroups – Front Door Services, Shelter Solutions, Shelter Capacity.
- ❖ **Q from RW:** How are we planning for a government shutdown if it happens and what will be the impact on COC in Washington DC if any?

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Purpose & Background/Context



Purpose:

- ❖ Support HUD CoC NOFO response
- ❖ By establishing priorities for ranking projects based on subpopulation needs assessment and progress on implementing HWDC2.0 priorities

Background/Context:

- ❖ Continuum of Care means both
 - Network of partners serving District residents experiencing homelessness or at risk of homelessness and
 - HUD programs dedicated to supporting CoC programs and operations
- ❖ NOFO is Notice of Funding Opportunity
- ❖ HUD CoC Collaborative Applicant is TCP
- ❖ CoC Governance is ICH Full Council
 - ICH Executive CMTE authorized to make decisions between ICH Full Council meetings
- ❖ Other ways the ICH team supports TCP efforts related to HUD CoC NOFO
 - Participating in the ranking committee and
 - Drafting responses to HUD CoC NOFO specific to CoC Governance Board

Recommendations for Projects/Priorities



ICH Recommendations:

- ❖ Simple prioritization framework
- ❖ For renewal and bonus projects/proposals
- ❖ Focused on most significant housing needs & documented by readily available data

Additional Considerations:

- ❖ Non-Congregate Shelters (NCS) coming online in FY24 to prioritize non-traditional, especially adult-only families, that cannot be appropriately accommodates in LBS and
- ❖ Need to build out CAHP subsystem for DV providers/programs

Priority Projects	Targeting Notes
RRH	<ul style="list-style-type: none"> • Targeting youth and singles • Programs that create parity for the LGBTQ+ popn in SAS • Programs for non-traditional, especially adult-only families
TH-RRH	<ul style="list-style-type: none"> • Targeting single adults • Programs for non-traditional, especially adult-only families • Note: likely more appropriate to evaluate outcomes of youth-specific TH-RRH programs before funding additional programs in this category • Additional clarification: we have preliminary indications that this option might allow us to connect RRH slots to existing TH programs, which would allow us to minimize the expansion of TH slots. So, it would be appropriate to prioritize youth providers interested in matching up their TH programs w/ RRH to expand housing exits and opportunities for flow into PH
PSH	<ul style="list-style-type: none"> • Targeting youth or singles adults under 55 years of age <ul style="list-style-type: none"> ○ Meaning chronically homeless individuals who are unlikely to be prioritized due to more recent Date of ID or lack of documented extreme medical vulnerabilities • Programs for non-traditional, especially adult-only families • Feedback that PSH providers are interested in providing PSH for youth aging out
Planning Activities	<p>Dedicated CAHP Coordinator and/or Providers/Program Liaisons at the intersection of DV and homeless services</p> <p>Flag for DV Bonus: flagging need for flexibility! Not a one-to-one match in these categories.</p> <p>Note: DV Bonus does not have ranking implications!</p>

Leveraging System Level KPIs



Leveraging Readily Available Data: System-Level KPIs

- ❖ System-level KPIs reviewed last month highlight disparities in outcomes
- ❖ Specifically, outcomes of the Family and Veterans Subsystems are vastly different from outcomes for the Singles and Youth subsystems
- ❖ Singles and Youth subsystem = greatest needs, lowest performance outcomes.

Subsystem	Served in FY22 (Total Count Experiencing Homelessness)	Housed in FY22 (Exits to Permanent Destinations)	Percent (of Total Served)
Families	1,046	834	79.7%
Veterans (Single)	606	272	44.9%
Single Adult	7,834	1,281	16.4%
Youth (Single)	931	18	1.9%

Leveraging Subpopulation Deep Dives



Leveraging Readily Available Data: Subpopulation Deep Dives

- ❖ Table highlights 2 sets of disparities in outcomes for subpopulations least likely to match PSH resources
- ❖ Percent of subgroup served that is housed (meaning, Column F)
 - **Metric:** $\pm 5\%$ compared to the average outcome for housing Singles Adults (16.4%)
 - **Overperforming:** Chronic and Seniors (55+) by **~10%**
 - **Underperforming:** Not Chronic (inferred) by **5%**, Youth by **~15%** and LGBTQ+ by **6.3%**
- ❖ Subpopulation over-represented or under-represented by comparing the percent of total housed (Column C) against the percent of total served (Column E)
 - **Metric:** $\pm 5\%$ between Column C & Column E
 - **Overrepresented:** Chronic and Seniors (55+) by **~20%** and
 - **Underrepresented:** Not Chronic (inferred) by **20%**, Youth (18 – 24) by **10%**, Between 25 & 55 (inferred) by **7.4%**

Subgroup (Column A)	Served in FY22		Housed in FY22		
	Count (Column B)	Percent of total served (Column C)	Count (Column D)	Percent	
				of total housed (Column E)	of subgroup served that is housed (Column F)
All Singles	7,834	100.0%	1,281	100%	16.4%
Singles – Chronic	3,016	38.5%	754	58.8%	25.1%
Inferred – Not Chronic	4,818	61.5%	527	41%	11%
Singles – Seniors (55+)	2,624	33.5%	672	52%	25.6%
Inferred – Btn 25 & 55	4,278	54.6%	591	46%	14%
Singles – Youth (18-24)	932	11.9%	18	1.4%	1.9%
Singles – Women	1,989	25.4%	292	22.7%	14.7%
Singles – Men	5,718	73.0%	972	75.5%	17%
Singles – Trans/Gender Non-Conforming	125	1.6%	15	1%	12%
Singles – LGBTQ+	712	9.1%	65	5%	9.1%



ADDITIONAL DETAILS FOR INFORMATIONAL PURPOSES ONLY

From 07/11 Executive CMTE Mtg

2023 HUD CoC Program Notice of Funding Opportunity (NOFO)

DISTRICT OF COLUMBIA CONTINUUM OF CARE

Timeline

- 1. Registration:** FY 2023 CoC Program Registration for Collaborative Applicants closed March 2, 2023, at 5:00 PM EST. **In its role of Collaborative Applicant, TCP completed the registration ahead of the deadline.**
- 2. NOFO Release Date:** July 5, 2023
- 3. Project Application Due Date*:** August 21, 2023
- 4. Bonus Project Application Due Date:** August 14, 2023
- 5. Consolidated Application Due Date**:** September 28, 2023

*Project Application Due Date is the project applications are due to TCP.

**Consolidated Application Due Date is the date the complete application package is due to HUD.

Bonus Opportunities

Domestic Violence Bonus. The Consolidated Appropriations Act provides “not less than \$52 million” for new projects HUD determines to be critical in order to assist survivors of domestic violence, dating violence, sexual assault, or stalking, who are experiencing homelessness. The DV Bonus provides new funding to create Rapid Rehousing and Joint Transitional Rapid Rehousing programs for survivors.

Under the DV Bonus the amount is \$1,564,623; 1 year of funding.

CoC Bonus. The CoC Bonus provides new funding to create new Permanent Supportive Housing, Rapid Rehousing and Joint Transitional Rapid Rehousing programs for eligible households experiencing homelessness.

Under the CoC Bonus is up to \$1,899,819; 3 years of funding -amount applied for divided by the number of years.

Next Steps

- TCP will begin scheduling provider informational sessions and project application training sessions. Additional information and materials will be shared at these sessions.
- TCP will create project application templates for its subgrantees and Bonus Project applicants to complete. TCP will input these applications into esnaps for inclusion in the Consolidated Application package.
- Direct Grantees should ensure they have access to esnaps and be in touch with their representatives at the HUD Field Office if they have any issues.
- TCP and ICH will assemble the CoC Ranking and Selection Committee to conduct the project ranking and select the bonus applications that are put forward to HUD for funding consideration. Nonconflicted community stakeholders interested in serving on the Ranking and Selection Committee can reach out to TCP.

TCP Contact Information

- **Jose Lucio, Chief of Contracting and Procurement**
 - jlucio@community-partnership.org
- **Tom Fredericksen, Chief of Policy and Programs**
 - tfredericksen@community-partnership.org

Feedback on HUD CoC NOFO Priorities



Q&A:

- ❖ **Q from Ms. Naomi:** What preventative homeless measures are in place?
- ❖ **Q from KM:** Do we know what the need is for adult-only families? How many people/couples are we talking about? My gut is to focus more on single adult, youth, LGBTQ focused housing as we have numbers and documented need there. For this year. Then we can gather data on adult couples # from NCS and Bridge Housing.
- ❖ **FDBK from QF:** “I feel the more we do the more (still much) is still needed to be done. Many for the most part will not be pleased. So many to address, so little time.”
- ❖ **LGBTQ:**
 - **Q from JC:** Why is there such a low number of LGBTQ/transgender being housed?
 - **FDBK from ES:** KBEC is doing an OUTSTANDING job with getting their residents matched. The housing outcomes will obviously lag, but they're going to start showing up in the data.
 - **Q from CR:** What is the proportion? Are we not seeing higher rates because of age and chronicity?

Feedback on HUD CoC NOFO Priorities



- ❖ **Q from MS:** do we know the number of youth who would be eligible for PSH and didn't get it? I'm not sure the % who exited to PSH is enough to assume we are under performing bc younger people are less likely to qualify for PSH.
- ❖ **FDBK from JL:** TCP has seen increased interest from providers in RRH opportunities for youth and PSH for individuals aging out of the youth system.
- ❖ **FDBK from KM:** Success in family system is because of RRH, though this could change in future years based on prolonged impact of changes in FRSP. Let's keep our eye on it!
- ❖ **Clarification from TF:** Data includes exits to permanent housing like RRH/FRSP even if connected to addtl permanent resources beyond RRH/FRSP. This is particularly true in Family and Veteran subgroups.
- ❖ **Q from RE:** Why were only 272 out of 606 housed in FY22? Did they receive other services from VA or are they still homeless in the PIT count?
- ❖ **Q from RW:** We should also be looking at/RRH moving up to TAH to which most people really want.

Feedback on HUD CoC NOFO Priorities



Reflections on prioritization in general

- ❖ **FDBK from TS:** Acknowledge impact of prioritization on different subgroups and implications for racial equity.
- ❖ **FDBK from CR:** This is tough. We are pitting subpopulations against each other. Acknowledge that we are overperforming in housing seniors but life expectancy for those experiencing chronic homelessness is low.

Q&A

- ❖ **FDBK from KN:** Note regarding DV bonus and other applications, need for flexibility in serving survivors and that may not squarely meet prioritization or traditional program model.
- ❖ **FDBK from KC:** People may not have an idea of how much money we are talking about for renewal and bonus opportunities.
 - **TCP:** The CoC Bonus is up to \$1,899,819 (up to 3 years, but award it in 1-year; can advance multiple providers). Under the DV Bonus (1 year, can be divided between multiple providers) the amount is \$1,564,623.

Feedback on HUD CoC NOFO Priorities



Poll Results - 47 Meeting Attendees

- ❖ **Yes, we have consensus – 26 (includes one vote via chat)**
- ❖ **No, would rather prioritize a different popn – 2**
- ❖ **Abstain – 7**
- ❖ **No Answer – 11**

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 - b) ICH Nominations & Related Governance Topics (20 mins)**
 - c) Full Council Prep (15 mins)
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

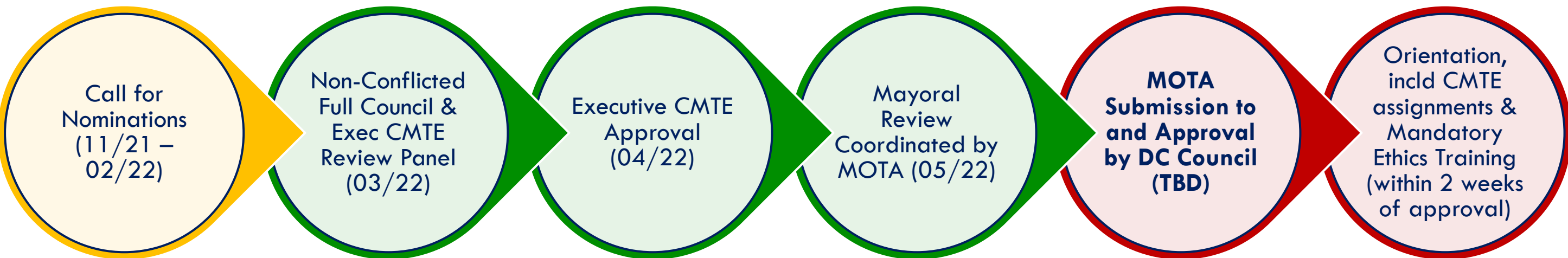
ICH Nominations for Terms Expiring in 2023

Purpose

- ❖ Initiate ICH Call for Nominations
 - For any vacant or expiring seats on the ICH Full Council
 - See next slide for the seats that are expiring in 2023.
- ❖ Clarify proposed updates to ICH organizational & meeting structure under consideration
- ❖ So interested nominees know what to expect from up coming term as an ICH Full Council Member

Background/Context

- ❖ Timeline and status of the last ICH Call for Nominations:



ICH Team to proceed despite outstanding steps related to the last ICH Call for Nomination

Expiring or Vacant Community Seats



Key Notes About ICH Member Selection Process

Review Panel & Sufficient Community Representation

- ❖ Annually ~half the board terms expire
- ❖ Allows the other half to serve as non-conflicted stakeholders on Review Panel
- ❖ To ensure sufficient non-conflicted community representation on review panel, proceeding as though 2023 Nominations are approved

Other Stakeholders on Review Panel:

- ❖ DC Gov reps on Exec CMTE voting slate (ICH, DHS, DOES, DCHA, and DBH) &
- ❖ Non-voting ICH Full Council Members (TCP and DC Council)

Category	Name	Org	Term End
Advocate Seats –2 expiring seats out of 4 max	Adam Rocap	Miriam's Kitchen	2023
	Debby Shore	Sasha Bruce Youthworks	2023
	Karen Cunningham	Everyone Home DC	2024
	Kate Coventry	DC Fiscal Policy Institute	2024
Business Seats --1 expiring & 1 vacant seat out of 4 max	Tonia Wellons	Greater Washington Community Foundation	2023
	Catherine Crosland	Unity HealthCare	2024
	Shellon Fraser	National Housing Trust	2024
Lived Experience – 1 expiring & 1 vacant seat out of 4 max	Aaron White	ICH SHY YAB	2023
	Qaadir El-Amin	ICH CEWG, PFFC	2024
	Reginald Black	ICH CEWG, PFFC	2024
Provider Seats –4 expiring and 1 vacant seat out of 8 max	Christy Respress	Pathways to Housing	2023
	Ishan Heru	Community Connections	2023
	Jean-Michel Giraud	Friendship Place	2023
	Koube Ngaaje	DASH	2023
	Amanda S Chesney	Catholic Charities	2024
	Kelly S McShane	Community of Hope	2024
	Kenyatta T Brunson	N Street Village	2024





Highlighting Lessons Learned from 2023 Nominations Process

Recommendations from ICH Team & Review Panel

❖ **Limiting submissions to self-nominations**

- Expedites complete submissions
- Minimize ICH staff time required to confirm interest and obtain complete applications for nominated parties that were not self-motivated to apply

❖ **Identifying all seats/categories that apply**

- Purpose: Maximize consideration, especially for Lived Experience Reps that are also advocates and/or providers
- Next steps: update the submission form (questions and instructions), collect applicable information, and use it in decision-making or scoring rubric for the review process

❖ **Limiting terms or instituting a cool-down period for individuals who have served several years in a row,**

- Purpose:
 - ✓ balance diversity in perspective (e.g., front-line staff, LGBTQ+ voices, etc.) and new voices
 - ✓ while honoring demonstrated commitment to productive ICH CMTE/WG meetings
 - ✓ in ideally via bylaws (not enough time!)
- Next Steps:
 - ✓ Immediate: update the submission form (questions and instructions), collect applicable information, and use it in decision-making or scoring rubric for the review process and
 - ✓ Longer-term: incorporate into by-laws (easier) or statute (if appropriate)

2024 Nominations: Initial Call



Basic Information

1. Name (First and Last)
2. Organization or Affiliation (if applicable)
3. Contact Info (including E-mail Address, Street Address, and Phone Number)
4. Select all applicable seat(s):
 - Options: Advocate, Business, Lived Experience, and/or Provider
 - Instructions: identifying more than one applicable may increase your chances of a successful nomination if one category is over-subscribed but another is under-subscribed. ***NEW***
 - **Feedback: Provide clear instructions on the definition per the legislation for each category *NEW***

2024 Nominations: Initial Call Continued



Additional Information

1. Number of uninterrupted years of service history ***NEW***
2. Number of total years of service history since FY16 or CY2015 ***NEW***
3. Describe the experience, expertise, and/or insight you will bring to the ICH.
4. Describe your demonstrated interest, commitment, and effectiveness in helping the ICH fulfill its vision of making homelessness rare, brief, and nonrecurring.
5. If you have yet to participate in ICH CMTE/WG meetings previously, please explain why and how you will actively participate in the ICH.
6. Describe how you have advanced racial equity in your work, organization, or District.
7. Do you agree to abide by the ICH Code of Conduct?
8. Do you commit to signing a Racial Equity and Inclusion Pledge?
9. Is there anything else you want to share regarding your interest in serving as an ICH Full Council Member?
 - Instructions: For example, the board seeks to integrate diversity and experience in perspectives, including experience or expertise with delivering front-line services in the District, gender identity and sexual orientation, etc. ***NEW***

Feedback on Nominations



Q&A:

- ❖ **Q from K. Cunningham:** Do we know why things are stuck? And could our term end before we are ever officially approved? Can you remind us what the term is--DC FY, calendar Year?
 - **A:** ...
- ❖ **Q from K. Coventry:** Flag to be consistent with DC Code and if legal advisement is needed to making distinctions for member categories. E.g. advocate vs advocacy organization.
 - **A:** ICH provide clarifying note and definition in nomination guide/form.
- ❖ **Q from RB:** Requesting clarification on terms and if need to renominate. Do CEWG members who are PFFC members have to change categories?
 - **A:** No, do not have to! Just an option to express interest in different categories.

ADDITIONAL DETAILS FOR INFORMATIONAL PURPOSES ONLY

Local Legislated Mandates & Applicable Federal Regulations



FAQ: What are ICH Members expected to do?

Short Answer:

- ❖ ICH Members are CoC Governance Board Members
- ❖ Members are responsible
 - Advancing legislated mandates
 - Within the CMTE/WG structure of regularly recurring meetings

2024 Nominations & Related Governance Topics



FAQ: What is the time commitment?

Short Answer:

Task	Time Estimate	Notes
Attend and support 4 Full Council annually	4 mtgs/yr x 3.5 hrs/mtg = 14 hrs/yr	Including attendance at pre-meeting
Support with leadership on 2 ICH forums min. Defining <ul style="list-style-type: none"> • ICH Forums = 1 CMTE & 1 WG • Leadership role as serving: <ul style="list-style-type: none"> ◦ In the Co-chair role ◦ As part of the leadership/voting slate • Commitment to supporting CMTE/WG Prep Mtgs, Monthly Standing CMTE/WG Mtgs, and additional monthly follow up 	2 Forums x 3 (18 hrs/yr) = 108 hrs/yr	<ul style="list-style-type: none"> • An average of 18 hrs/yr for each of the following activities: <ul style="list-style-type: none"> • Monthly Prep Time (called Core Team Mtgs) • Monthly CMTE/WG Mtgs • Additional Monthly follow-up related logistics/coordination • Calculated as 1.5 hr/mtg x 12 mtgs/yr
Total	122 hrs/yr	Which translates to at least 10 hrs/months or 2.5 hrs/week

2024 Nominations & Related Governance Topics



FAQ: What does it mean to advance Legislated Mandates?

Short Answer: Focus ICH CMTE/WG meetings times on legislated ICH Mission & Mandates

Mission is to advance leadership in planning, policymaking, program development, provider monitoring, and budgeting for CoC

Scope of Work:

- ❖ Strategic planning to end/prevent homelessness (every 5 years) and
- ❖ Annual planning to document
 - Service Needs Amongst Subpopulations
 - Resource Inventory (Available vs Needed)
 - Progress against strategic planning priorities, including CoC member efforts to advance priorities
 - Changes in the Landscape
- ❖ Comments on the Mayor's Proposed Budget
- ❖ Winter planning and monitoring/tracking implementation
- ❖ CoC operations as defined by Federal Regulations

Key Structural Changes Proposed



Focus CMTE/WG Roles and Responsibilities on ICH Mission

Focusing on ICH Mission which is Advancing Leadership in	Exec CMTE & CEWG, REI, Employment/ Entrepreneurship WG and HMIS User Group	ERSO CMTE & WGs including Shelter Capacity, Shelter Solutions, & Front Door Services	Housing Solutions CMTE & AGs including Landlord Engagement	Strategic Planning & Subpopn Specific CMTE/WGS	Proposed Health Care x Homeless Services CMTE, including Behavioral Health & Hospitals WG
Planning	Annually establish: <ul style="list-style-type: none"> • Strategic Plan Update and Priorities • Establish Winter Plan 				
Policy Making	Recommend/propose policies that address or otherwise respond to shifts in the landscape related to supply, demand, barriers, challenges and gap.				
Program Development	Recommend/propose innovate programs or pilots that address or otherwise respond to shifts in the landscape related to supply, demand, barriers, challenges and gap.				
Provider Monitoring	Develop a Performance Management Plan for Priorities identified in Annual Update Standardize Key Performance Metrics, leveraging readily available Key Performance Metrics across the relevant District Agencies				
Budgeting	Contribute to Comments to the Mayor's Proposed Budget				

Key Structural Changes Proposed



Focus Annual Updates on Key Priorities

❖ Key Activities/Strategies –staples since the original HWDC

1. Identifying system needs, including
 - ✓ Demand for dedicated programs/interventions,
 - ✓ Resources adjacent to homeless services to embed/integrate into homeless services
2. Managing/expanding capacity, including
 - ✓ Scaling resources to meet the demand,
 - ✓ Addressing capacity constraints and
 - ✓ Supporting the expansion of the provider network to meet demand
3. Expediting exits, including streamlining subsystems operations
4. Maintaining quality to ensure that our scaling activities do not compromise quality.
Applicable dimensions:
 - ✓ Services: defining housing-focused navigation and stabilization services;
 - ✓ Housing: both temporary and permanent resources; tenant and unit-based resources.
 - ✓ Infrastructure: particularly related to data collection and data quality

❖ Additional Cross-Cutting Priorities –applicable across all activities/strategies

5. Client-centered planning
6. Expanding and improving data collection and quality processes/practices
7. Race Equity & Inclusion (REI) priorities
8. Legislated mandates related to ICH operations and governance obligations

References/Resources



Local Legislation

- ❖ Subchapter II. Interagency Council on Homelessness.
 - [§ 4-752.01. Establishment of Interagency Council on Homelessness.](#)
 - [§ 4-752.02. Powers and duties of the Interagency Council on Homelessness.](#)
 - [§ 4-752.03. Operation of the Interagency Council on Homelessness.](#)

- ❖ Additional guidance:
 - [Bylaws](#)

Federal Rule Making

- ❖ [CoC Program Interim Rule](#) focuses on the regulatory implementation of the CoC Program, including the CoC planning process
- ❖ HUD's [Introductory Guidance](#) provides an overview of the three primary responsibilities of a CoC:
 1. Operating the CoC
 2. Designating & operating an HMIS
 3. CoC Planning

Why? **Facilitate Leadership & Governance**



DC Code §4-752.01 Establishment of ICH.

(a) There is established in the District the Interagency Council on Homelessness (ICH) for the purpose of facilitating interagency, cabinet-level leadership in planning, policymaking, program development, provider monitoring, and budgeting for the Continuum of Care (CoC) of homeless services.

(d) The ICH shall serve as the District's CoC Governance Board.



What? **Strategies & Policies for Programs!**



DC Code § 4–752.02. Powers and duties of the ICH.

(a) The ICH shall provide leadership in the development of strategies and policies that guide the implementation of the District’s policies and programs for meeting the needs of individuals and families who are homeless or at risk of homelessness.

(c) The Mayor shall, upon release of the proposed annual budget each year, make available to all ICH members the District’s proposed budget breakdown of each agency’s appropriations for services within the CoC. The ICH shall give comments to the Mayor regarding the proposed budget.

How? **The law is oddly specific...**



(b) In fulfilling the responsibility described in subsection (a) of this section, the ICH shall:

(1) Coordinate an annual, community-wide needs-assessment and planning process to identify, prioritize, and target needs for services within the CoC. The needs-assessment shall take into account existing data, including the number of homeless youth and the number of LGBTQ homeless youth in the District, and include input from at least one public hearing, which shall be held at least once each year;

How? **The law is oddly specific...**



- (2) At least every 5 years, prepare and publish a strategic plan (aka Homeward DC 2.0) for services within the CoC that takes into account existing data and community input;
- (3) Prepare and submit to the Mayor an annual update based on existing data and community input that reviews HWDC 2.0, changes in the landscape, and an assessment of the need for services among subpopulations, and that details the resources and strategies needed to support implementation of HWDC 2.0;

How? The law is oddly specific...cont'd



(4) As part of the annual update, review the efforts of each member of the ICH to fulfill the goals and policies of HWDC 2.0;

(5) Repealed.

(6) Direct the Department of General Services to identify vacant public buildings or tax-foreclosed buildings to be used as shelter and transitional housing or permanent housing program facilities;

(7) Provide input into the District's planning and application for federal funds for services within the CoC. All applications for federal funds shall take into account HWDC 2.0;

(8) Regularly review HMIS data to assess program and system utilization and performance;

How? Still going...



(9) By September 1 of each year, develop a plan (Winter Plan), consistent with the right of clients to shelter in severe weather conditions, describing how member agencies will coordinate to provide hypothermia shelter, identifying the specific sites that will be used as hypothermia shelters, and including protocols on how to provide shelter services for unaccompanied minors; and

(10) Review reports of the fair hearings and administrative reviews requested or received by clients within the CoC, which shall include the provider party to the appeal, the subject matter of the appeal, and the final disposition of the appeal.

(b-1) Beginning 5 years from May 3, 2014, and every 2 years thereafter, the ICH shall evaluate the service needs of the District's LGBTQ homeless youth as compared to homeless youth in the general population. If the ICH determines, based on data, that the needs of LGBTQ homeless youth are being met at a rate equal to or higher than the needs of homeless youth in the general population, the provisions of § 4-755.01(c) shall expire.

...Other Duties & Responsibilities



(d) Each member agency of the ICH shall:

(1) Conduct or commission an annual audit of any private entity designated by the agency to approve or allocate any grants or contracts, on behalf of the Mayor, for services within the CoC, and make available a report of the audit to all ICH members;

(2) Offer training and technical assistance to its employees who directly provide services within the CoC and to any providers with which the member agency or its designee contracts to deliver the services; and

(3) Provide data as requested to the ICH to support system planning and performance evaluation efforts.

(e) The Department of Human Services shall administer the Homeless Prevention Program, established pursuant to Chapter 7B of this title [§ 4-771.01], in consultation with the ICH.

What? ... Is a CoC Governance Board?



§ 4–753.01. CoC for individuals and families who are homeless.

(a) The District's provision of homeless services shall be based on a CoC that offers a comprehensive range of services through various member agencies and is designed to meet the specific, assessed needs of individuals and families who are homeless or at risk of homelessness. The District shall respond to the changing needs of individuals and families by ensuring that transfer between and among services within the CoC is fluid and allows clients to modify the intensity of services they receive to meet their needs, preferences, and changing circumstances.

How? **Federal laws matter too!**



- ❖ CoC Program Interim Rule focuses on regulatory implementation of the CoC Program, including the CoC planning process

- ❖ HUD's Introductory Guidance provides an overview of the three primary responsibilities of a CoC:
 1. Operating the CoC
 2. Designating & operating an HMIS
 3. CoC Planning

How? Regs re CoC Operations



To operate successfully, a CoC must fulfill following responsibilities:

- ❖ Conduct semi-annual meetings of the full membership
- ❖ Issue a public invitation for new members, at least annually
- ❖ Adopt and follow a written process to select a board
- ❖ Appoint additional committees, subcommittees, or workgroups
- ❖ Develop and follow a governance charter detailing the responsibilities of all parties
- ❖ Consult with recipients and subrecipients to
 - establish performance targets appropriate for population and program type,
 - monitor the performance of recipients and subrecipients,
 - evaluate outcomes, and
 - take action against poor performers
- ❖ Evaluate and report to HUD outcomes of ESG and CoC projects
- ❖ Establish and operate a centralized or coordinated assessment system
- ❖ Establish and follow written standards for providing CoC assistance

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. System Check-In (30 mins)
- III. **Discussion Items (50 mins)**
 - a) HUD CoC NOFO Priorities (15 mins)
 - b) ICH Nominations & Related Governance Topics (20 mins)
 - c) **Full Council Prep (15 mins)**
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

ICH Full Council Prep



Potential Agenda topics:

- ❖ Sept vs Oct meetings
 - Acknowledging Delay in Winter Plan development
 - October allows for more time to review and finalize/adopt
 - Annual Updates & Priorities &
 - ✓ Re-structure ICH CMTE/WG organization to focus on mission and demonstrate leadership
 - Other Timing-related consideration?

Approach to Pre-Meeting

Based on timing and agenda related consideration from above:

❖ ...

Logistics,

Especially related to reasonable timing in Sept/Oct and site-selection criteria

❖ ...

Feedback



Q&A:

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. System Check-In (30 mins)
- III. Discussion Items (50 mins)
- IV. Announcements & Reminders (as needed)**
 - a) DHCD: FY24 Annual Action Plan Hearing ***NEW***
 - b) DHCF: Medicaid Renewals
 - c) HCS: RELiEF Program ***NEW***
- V. Summary & Adjournment (5 mins)

DHCD: Consolidated RFP *NEW*



2023 DHCD Consolidated RFP for Affordable Housing

Overview:

- ❖ Projects that produce or preserve affordable housing and require gap financing and/or an allocation of 9% Low Income Housing Tax Credits (LIHTC), are eligible for funding.
- ❖ Gap financing available through the RFP includes both:
 - development subsidies such as the Housing Production Trust Fund (HPTF) and
 - operating subsidies such as the Local Rent Supplement Program (LRSP) administered by the DC Housing Authority (DCHA).

Application Process & Deadline:

- ❖ All applications must be created and submitted in DHCD's Online Application System.
- ❖ The Online Application System will open on or before August 15, 2023.
- ❖ Applications are due Monday, October 2, 2023.

HCS: RELiEF Program *NEW*

Background:

- ❖ Housing Counseling Services (HCS) financial education and rental incentive program
- ❖ Recommending as resource for households exiting RRH and/or otherwise independently leasing
- ❖ Program can serve up to 80 households, only 18 are enrolled so far!

Referral Process

- ❖ Referral form will be sent with ICH meeting materials,
- ❖ You can also email relief@housingetc.org for more info and to submit referrals

Timeline: Program ends 12/31 so aiming to enroll households quickly so that can receive full 3 months of assistance.

Housing Counseling Services: Participants must be willing to engage in one counseling session which will include a credit pull (soft pull and no cost to the client).

The RELiEF Program

RELiEF (Rental Emergency Lifeline/ Eviction Fund) is a financial education program to help tenants in DC to stabilize their housing and develop savings habits. **The program will award participants who make on time rental payments \$600 per month up to a total of \$1,800 over a three month period.** This money can be used to start an emergency savings fund to prepare for unexpected expenses and minimize their impact on your housing.

How it works:

Once enrolled, RELiEF will award participants \$600/month (up to a total of \$1,800) for each month during the 3 month period of enrollment for which proof of an on-time rental payment is provided. Participants must work with a certified housing counselor on budgeting, saving, banking, and credit repair. Housing counselors will assist participants in the creation of an individualized savings plan with concrete next steps, with the goal of using the incentive payments to start an emergency savings fund.

Program requirements:

To be eligible to participate in the RELiEF program, you must meet the following:

- Live in DC and have lived in your current unit for a minimum of 6 months
- Demonstrate ability to make on-time rental payments going forward
- Commitment to work with a housing counselor to develop a housing plan, credit report evaluation, individualized budget and savings plan
- Commitment to share rental payment history for 12 months after the program ends
- Document housing instability at some point within the last 12 months
- Currently at or near a \$0 rental balance
- Household income no greater than 60% area median income
- Have rent that is no more than 50% of your monthly income
- You may not participate in the program if you pay income based rent

***Enrollment into the RELiEF program is extremely limited, HCS will evaluate applications on a rolling basis until all spots are filled. Application submission does not guarantee enrollment.**

Contact us to find out more today!

✉ Email us at relief@housingetc.org

☎ Call us at 202-900-9461

This program is generously supported by the Wells Fargo Foundation and National Housing Trust



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Housing Counseling Services, Inc.

2410 17th St., N.W. • Suite 100 • Adams Alley • Washington, D.C. 20009
202-667-7006 • www.housingetc.org

Medicaid Renewals



❖ Medicaid Renewal!

- Beneficiaries must update contact data to re-enroll.
- Visit districtdirect.dc.gov
- Medicaid beneficiaries have to renew their health coverage before June 30, 2024

❖ How You Can Help:

- Spread the word and assist clients in renewing coverage!
- Visit [DHCF Medicaid Renewal Information Webpage](#) and view the DHCF Communications Toolkit
- Questions? Email Medicaid.restart@dc.gov.

Did you know all DC residents with Medicaid, Alliance, or the Immigrant Children's Program must start renewing their coverage again?

Don't miss out on important information. If you haven't already, take time today to update your address, phone number, and/or email address at districtdirect.dc.gov so that DHCF knows where to send your Medicaid renewal letter.

If you need help, please call the Public Benefits Call Center at **202-727-5355**.

DMHHS | DHCF | DISTRICT DIRECT | GOVERNMENT OF THE DISTRICT OF COLUMBIA | MURIEL BOWSER, MAYOR

Meeting Agenda



- I. Welcome & Agenda Review (5 mins)
- II. System Check-In (30 mins)
- III. Discussion Items (50 mins)
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)**
 - a) Next Meeting: 09/12 from 1:30 – 3 PM if Full Council is deferred to October.

