

Ice-breaker on Establishing a CMTE Brand

CMTE Brand
goes here

Purpose: get your feedback while we gather and settle in. Orient new members to system-level planning and coordination.

Background/Context: The Executive Committee is responsible for

- ❖ Overseeing ICH governance and reviewing ICH functioning on an annual basis;
- ❖ Establishing the annual agenda/priorities and determining issues to come before the full council for discussion/resolution;
- ❖ Assigning new/unanticipated issues to a committee for resolution; and
- ❖ Ensuring coordination among the standing committees of the ICH.
- ❖ Advancing the following projects/priorities:
 - **Racial equity and inclusion:** 1) developing an Impact Assessment Tool, 2) reviewing homeless services operations, and 3) advancing housing as a right by quantifying full need of low-income households in the District
 - **Consumer engagement:** developing strategies to increase meaningful participation and input
 - **Public awareness:** developing a comprehensive comms strategy for Homeward DC 2.0, starting with messaging for Continuum of Care partners and staff
 - **HMIS Visibility,** work to “open” the City’s Homeless Management Information System (HMIS) to improve service delivery and case coordination;
 - **Employment strategies,** particularly for individuals not matched to housing resources, in partnership with the Workforce Investment Council (WIC) and Department of Employment Services (DOES) to include 1) Improving client access to employment programs, 2) Developing strategy for training/hiring peers and 3) Supporting development of a social work candidate pipeline to facilitate provider capacity and expansion (in coordination with ICH Strategic Planning Committee)
 - **Regular review to ensure timely utilization of FY22 resources,** including 1) **Provider capacity expansion** efforts led by Strategic Planning Committee and Workgroups and 2) **Dashboards** tracking on a) overall housing resource allocation and utilization and b) efforts to expedite matching and lease-up

Executive Committee Icon/Brand Sketches

CMTE Brand
goes here





Interagency Council on Homelessness
Executive Committee



14 March 2023



Convention for Recording ICH Committee Meetings:

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Agenda Review



- I. Welcome & Agenda Review (10 min, including 5 mins buffer)**
 - a) Intros & Call for Announcements
 - b) Adopting Prior Meeting Notes & Managing the Listserv
- II. Discussion Items (60 mins)**
 - a) FY22 Performance Oversight (20 mins)
 - b) FY23 Priorities (20 mins)
 - c) Full Council Meetings (20 mins)
- III. Updates (15 mins)**
 - a) ERAP
 - b) Encampment Follow Up
 - c) Medicaid Renewals
- IV. Announcements & Reminders (as needed)**
- V. Summary & Adjournment (5 mins)**
 - a) Next Meeting: 11 April 2023 from 1:30 – 3 PM

Intro & Call for Announcements



❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are not on the listserv, you will not receive materials
- To join the listserv, email ich.info@dc.gov

FY22 Performance Oversight Hearing



Approach for Discussion

- ❖ Reflections from the ICH ED (5 mins)
- ❖ Open Discussion on FY22 Performance Oversight or ICH ED Reflections (15 mins)

ICH ED Reflections



- ❖ FY22 was an incredible year!
 - Influx of housing resources, especially for singles
 - Impressive outcomes, even if we were challenged to absorb the historic allocations of funding

- ❖ Statutory mandates the ICH did not meet in FY22
 - Annual update to HWDC2.0
 - Comments to the Mayor on her Proposed Annual Budget
 - Evaluate the service needs of LGBTQ+ homeless youth compared to general youth experiencing homelessness every two years

Annual Updates to HWDC2.0



- ❖ Legislation at § 4–752.02 is specific:
 - Review existing data and community input
 - Identify changes in the landscape
 - Assess the need for services amongst subpopulations
 - Detail the resources and strategies needed to support the implementation of the strategic plan
 - Review the efforts of each member of the ICH to fulfill the goals and policies of the strategic plan

Approach to Annual Updates



- ❖ This will not be a committee/workgroup endeavor
 - ICH staff will take responsibility for the annual update and work towards issuing an Annual Update as soon as possible (will likely take 3 – 4 months to draft)

- ❖ Focus on leveraging existing activities and data:
 - **Annual System Level KPIs** generated by TCP and reviewed by Strategic Planning and the population-specific workgroups
 - ✓ For every subsystem, including youth, can ensure that we review the annual KPIs for LGBTQ+-specific trends and service needs
 - **Resource Inventories** (Housing Inventory Count (HIC), Weekly Occupancy Reports (WOR), Shelter Capacity Reports, etc.) managed by TCP
 - Request to member agencies for **other/relevant KPIs** (FY22 and FY23)
 - Move to leverage the **OCA's Performance Management Plans** to integrate the appropriate KPI, milestones, and benchmarks for FY24

Comments to the Mayor on Proposed Budget



- ❖ Legislation is specific about what is needed:
 - The Mayor shall, upon release of the proposed annual budget each year, make available to all Interagency Council members the District's proposed budget breakdown of each agency's appropriations for services within the Continuum of Care.
 - The Interagency Council shall give comments to the Mayor regarding the proposed budget.

Approach to Comments on Proposed Budget



- ❖ Every year, we cover the proposed budget at the following Committee meetings:
 - Executive: DHS, DBH, and DOES
 - Housing Solutions: DHCD and DCHA
 - Strategic Planning:
 - ✓ additional details of the DHS budget or
 - ✓ any other agency that is relevant to the CoC

- ❖ ICH staff will document the Q&A session and any concerns/questions/feedback from the community

- ❖ Propose that this comprise the “Comments on the Proposed Budget”

Open Discussion



❖ Challenge:

- How to make it manageable
- How to be thorough but not time-consuming
- Making sure that we can do this in a way that is practical

❖ Council perspective:

- is there a way to make sure each of the ICH members are engaging and tracking their engagement
- Question about inputs vs outputs: What is the agency participation need for advancing priorities might be the best way to get at outputs vs Input (bodies in seats)?

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
 - a) FY22 Performance Oversight (20 mins)
 - b) FY23 Priorities (20 mins)**
 - c) Full Council Meetings (20 mins)
- III. Updates (15 mins)
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

FY23 Priorities



Approach for Discussion

- ❖ Reflections from the ICH ED (5 mins)
- ❖ Open Discussion on FY23 Priorities (15 mins)

We are doing too much!

- ❖ We are constantly adding to the list and creating an unreasonable and unsustainable pressure
 - HWDC: 5 goals, 40+ activities/strategies
 - HWDC2.0: 12 goals, 160+ activities/strategies

- ❖ We need balance:
 - **Focused attention** on a handful of projects/priorities for each committee (ideally 3, not more than 5 max) and
 - **Open/flexible time** at every meeting to check in and understand the ever-shifting landscape

Approach to Setting Future FY Priorities



- ❖ Also, we need to create a process that recognizes:
 - System-level, meaningful transformations take time
 - Working in committees/workgroups takes time

- ❖ Implications:
 - Home in on the highest order of business
 - Establish priorities/projects for 2 years at a time
 - ✓ With quick annual check-in once budgets are set to determine if we need to course correct on priorities/projects

ICH ED Recommendations for FY23 Priorities



FY22 Priorities	Recommendations for FY23
<p>Racial equity and inclusion: 1) developing an Impact Assessment Tool, 2) reviewing homeless services operations, and 3) advancing housing as a right by quantifying full need of low-income households</p>	<p>Essential to prioritize. Meaningful framework in place for reviewing system operations.</p>
<p>Consumer engagement: developing strategies to increase meaningful participation and input</p>	<p>Essential to prioritize. Meaningful expansion underway & framework in place.</p>
<p>Public awareness: developing a comprehensive comms strategy for Homeward DC 2.0, starting with messaging for Continuum of Care partners and staff</p>	<p>Recommend work take place within the context of existing CMTE/WGs.</p>
<p>HMIS Visibility, work to “open” the City’s Homeless Management Information System (HMIS) to improve service delivery and case coordination;</p>	<p>Essential to prioritize. Significant pain point for many projects/initiatives.</p>
<p>Employment strategies, particularly for individuals not matched to housing resources, in partnership with the Workforce Investment Council (WIC) and Department of Employment Services (DOES) to include 1) Improving client access to employment programs, 2) Developing strategy for training/hiring peers and 3) Supporting development of a social work candidate pipeline to facilitate provider capacity and expansion (in coordination with ICH Strategic Planning Committee)</p>	<p>Did not advance last year. Need to be realistic about whether this is possible this year. Let’s consider it for FY24 or FY25.</p>
<p>Regular review to ensure timely utilization of FY22 resources, including 1) Provider capacity expansion efforts led by Strategic Planning Committee and Workgroups and 2) Dashboards tracking a) overall housing resource allocation/utilization and b) efforts to expedite matching and lease-up</p>	<p>Timely utilization of resources is key, but this should be led by Strategic Planning and populations specific workgroups.</p>

Open Discussion on FY23 Priorities



- ❖ Helpful to see all the other workgroups and committees are tackling before we make a decision on Exec priorities/projects
- ❖ Other priorities that are top of mind for members:
 - Upstream
 - Aging population (ppl who are homeless who are aging and aging individuals that are experiencing homelessness) &
 - Complex Medical Health Concerns
- ❖ Are we consumer/client centered in our priorities:
 - Public awareness was to make sure we all had the same messaging –we have grievances, and we want to be public about how we are addressing them (example of McPherson and housing pieces)
 - Upstream work requires the involvement of adjacent institutions re returning citizens, hospitals and respite requires Department of Health
 - Employment is critical because we can't get around income

Feedback continued



- ❖ Integrated/embedded healthcare is critical
 - Behavioral Health (tremendous participation)
 - Hospitals and work with DC Hospital Association
 - major themes around supporting our clients in shelters and housing understand/navigate the additional supports/ services they are eligible
 - Outreach is in a good position to focus on outreach; we have a significant peer network that can help us advance the health perspective
- ❖ DV/Safety: who are we missing? And how do we intervene upstream
- ❖ If the choices are employment vs healthcare how do we grapple with this conversation
- ❖ What is in our control vs what is not:
 - Not sure that employment work is within the power and scope of the ICH
 - Lots happening in health that we can shape right now
- ❖ How do we make sure that this group has awareness on what all the other committees/workgroups are advancing the work?
 - What are the other spaces where work is happening (even if it is not in the ICH)
 - If agencies don't know that they are being called on, they also don't know to be here.
- ❖ Campaigns in communities to change outlook on homelessness
 - help larger public who have a negative perspective on individuals experiencing homelessness.
 - larger community needs to understand/treat people experiencing homelessness w/ dignity

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
 - a) FY22 Performance Oversight (20 mins)
 - b) FY23 Priorities (20 mins)
 - c) **Full Council Meetings (20 mins)**
- III. Updates (15 mins)
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

Full Council Meetings



Approach for Discussion

- ❖ Reflections from the ICH ED (5 mins)
- ❖ Open Discussion on Full Council (15 mins)

ICH ED Reflections



- ❖ Excited to pivot to Full Council Meetings
 - 05/11 will be last day of public health emergency (PHE) declaration in effect since Jan 2020
 - Goal for 1st Full Council Meeting: 05/09

- ❖ Establishing meeting format/expectations
 - Previously rotated btwn community & government spaces
 - Cannot expect to accommodate hybrid meetings if we revert to previous format
 - Challenging to rotate amongst spaces large enough to accommodate
 - ✓ Full Council (35 board members) & public audience,
 - ✓ Consumer Engagement Session prior to the Full Council

- ❖ **Comments on FY24 Proposed Budget**
 - If Mayor's Proposed Budget drops 03/22 and the agencies are ready to cover proposed budget in the April Committee meetings, can have a draft document ready for review
- ❖ **Healthcare x Homeless Services**
 - A lot of work is underway at the intersection of healthcare and homeless services, may be an opportunity to preview the work, especially the preliminary DHCF x HMIS Dashboard

Open Discussion on Full Council Meetings



- ❖ Visiting the various sites allows for a tour:
 - Examples: Old 801 East allowed us to understand the location, strengths and weaknesses
 - Community locations: service directors could showcase their work and efforts

- ❖ Accessibility issue: possibility of not being able to accommodate a hybrid format/option may be significant?
 - Allows us to accommodate participants who are too vulnerable to attend in-person
 - Transportation? ICH would need to lean on partners. Not budgeted to address transportation for consumers.
 - All in one location might be okay
 - Need a standard format and in-person is important for consumers

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
- III. Updates (15 mins)
 - a) **ERAP**
 - b) Encampment Follow Up
 - c) Medicaid Renewals
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

Notes on ERAP Update



- ❖ Applications received for ERAP
 - Estimating the number of applications that generally qualify
 - Realizing that funds would be exhausted amongst the applications received

- ❖ Eviction Prevention Workgroup Efforts
 - Additional ways that we can support eviction prevention
 - Legal services, housing counseling, mediation w/ landlords, etc

- ❖ Will still have a presence but we don't have enough funds to satisfy the uptick in applications

- ❖ Links on the DHS website and FAQs are also available; additional supports available through Project Reconnect and Homelessness Prevention VWFRC
 - Working with ERAP providers because there is a large volume of applications vs staff capacity; need to balance paying for staffing vs assisting customers

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
- III. Updates (15 mins)
 - a) ERAP
 - b) Encampment Follow Up**
 - c) Medicaid Renewals
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
- III. Updates (15 mins)
 - a) ERAP
 - b) Encampment Follow Up
 - c) **Medicaid Renewals**
- IV. Announcements & Reminders (as needed)
- V. Summary & Adjournment (5 mins)

Medicaid Renewal Initiative



❖ Medicaid Renewal Coming Soon!

- Led by DHCF
- Beneficiaries must update contact data to re-enroll
- Communications campaign begins March 2023
- Eligibility renewal period begins April 1, 2023

❖ How You Can Help:

- Visit [DHCF Medicaid Renewal Information Webpage](#)
- View the DHCF Communications Toolkit to help message
- Join biweekly DHCF meetings – Email Medicaid.renewal@dc.gov.
- Questions? Email Medicaid.restart@dc.gov.

Did you know all DC residents with Medicaid, Alliance, or the Immigrant Children's Program must start renewing their coverage again?

Don't miss out on important information. If you haven't already, take time today to update your address, phone number, and/or email address at districtdirect.dc.gov so that DHCF knows where to send your Medicaid renewal letter.

If you need help, please call the Public Benefits Call Center at **202-727-5355**.

DMHHS | DHCF | DISTRICT DIRECT | GOVERNMENT OF THE DISTRICT OF COLUMBIA | MURIEL BOWSER, MAYOR

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. Discussion Items (60 mins)
- III. Updates (15 mins)
- IV. Announcements & Reminders (as needed)**
- v. Summary & Adjournment (5 mins)**
 - a) Next Meeting: 11 April 2023 from 1:30 – 3 PM

