

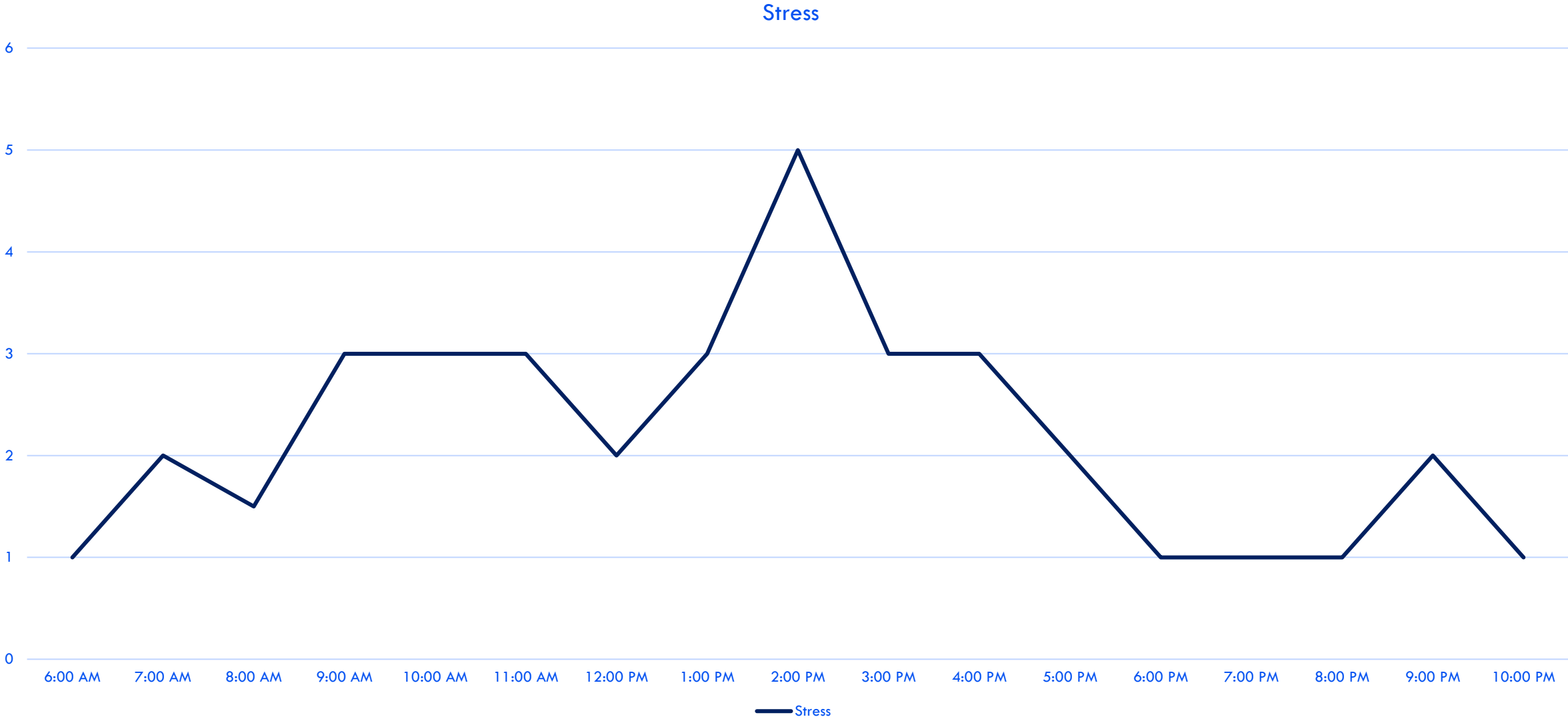


❖ Exercise

❖ in

❖ Mindfulness

Allostatic Load





Interagency Council on Homelessness

ERSO Committee



May 24, 2023



Convention for Recording ICH Committee Meetings:

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Meeting Agenda



- I. **Welcome & Agenda Review (10 mins, includes 5 min icebreaker)**
 - a) Intros & Call for Announcements
 - b) Adopting Prior Meeting Notes & Managing the Listserv
- II. **System Check-In (10 mins)**
 - a) HSEMA –Hyperthermia Update
 - b) DCHA –Public Housing Waiting List
 - c) DHS –Legacy Closed & Emery Open, Blair will close in Sept 2023
- III. **Discussion Items (60 mins)**
 - a) Hypothermia Close-Out (30 mins)
 - b) Annual Updates & FY23/24 Priorities (30 mins)
- IV. **Announcements & Reminders (as needed)**
- V. **Summary & Adjournment (as needed)**
 - a) Next Meeting: 6/28/23 1-2:30 pm

Intro & Call for Announcements



❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

Adopting Notes & Managing the Listserv



❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are **not** on the listserv, you will **not** receive materials
- To join the listserv, email ich.info@dc.gov

Meeting Agenda



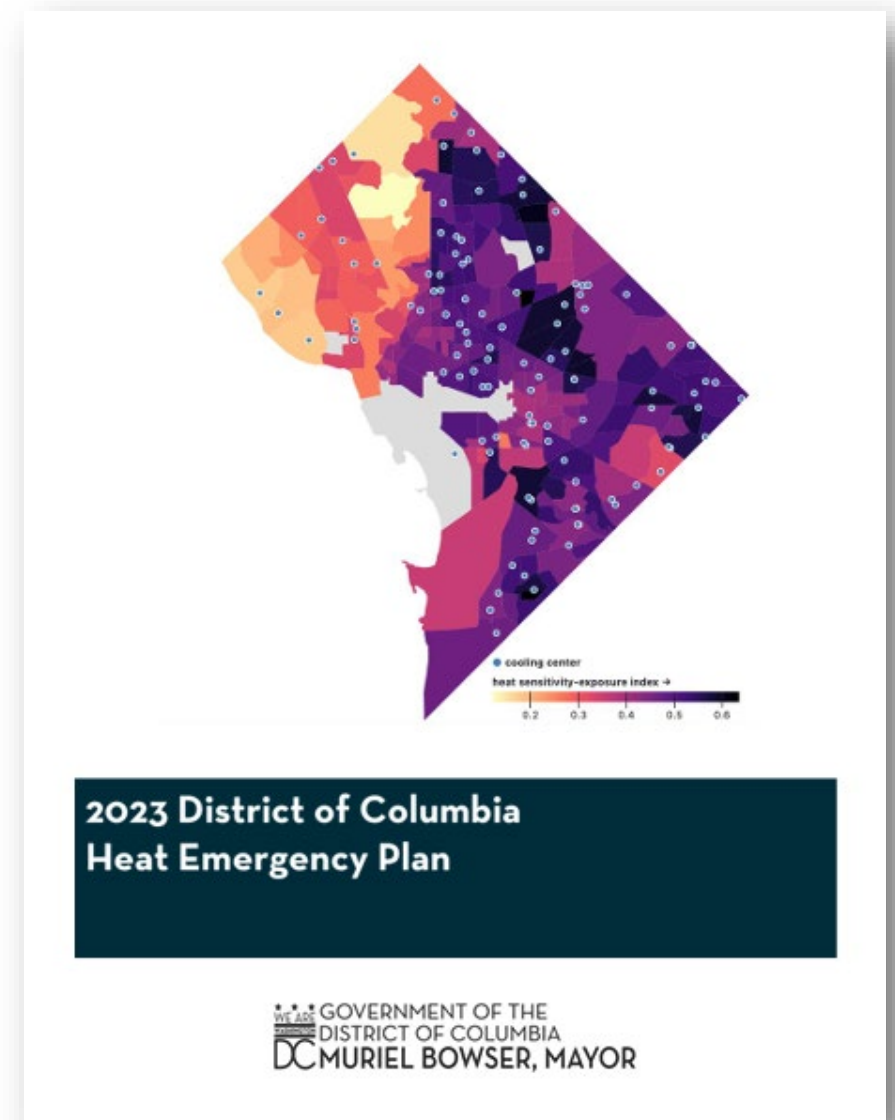
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2023 Heat Emergency Plan

■ Summary of Changes

- Updated operating status and hours of operation for all cooling centers, including public libraries, parks and recreation facilities, low barrier shelters, etc.
- Integrated description of additional resources and services the District can provide in exigent circumstances (e.g., prolonged extreme heat).
- Added specific cooling centers/heat resources for youth and young adults.
- Expanded information about outreach providers and services for individuals experiencing homelessness.

Updates will be reflected across online resources, including heat.dc.gov and ready.dc.gov/extremeheat.



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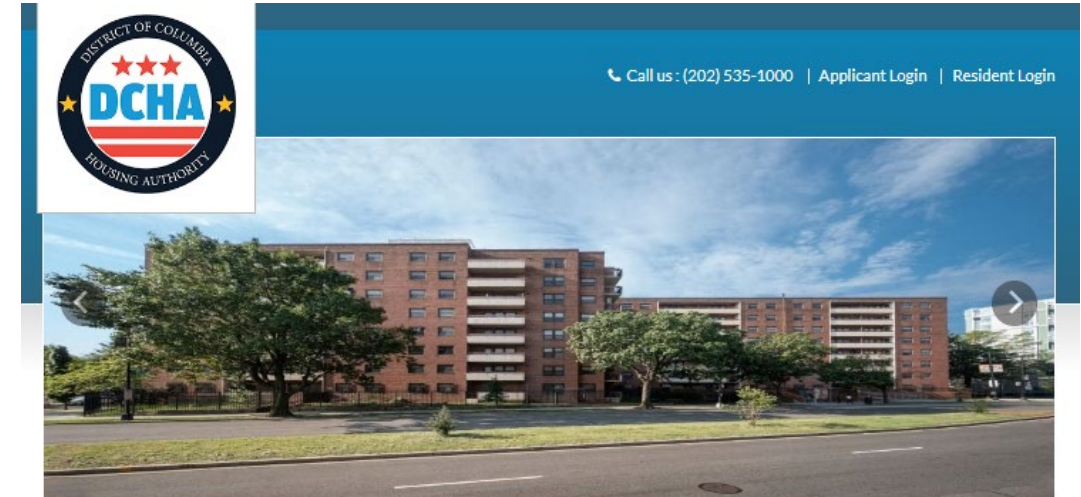
DCHA Public Housing Waiting List



Applicants can verify whether they are on the public housing waiting list through DCHA's Applicant Portal. The link to the portal is: <https://services.dchousing.org/>. From the landing page, click "Applicant Login."

- ❖ If you are on the public housing waiting list, DCHA tried to reach you twice at the mailing address you had on file to invite you to complete eligibility.
- ❖ If you are not able to log in to the Applicant Portal, you may call DCHA's Call Center at **202-535-1000** to verify you are on the public housing waiting list.
- ❖ If you are on the waiting list but did not attend an event to complete eligibility and are still interested in public housing, please email DCHA at: mayleasing@dchousing.org by **May 30, 2023**.
- ❖ Please provide your first and last name, email address and phone number, as well as the last 4 digits of your SSN.

If you are **not** interested in a public housing unit but would like to remain on our other waiting lists and need to update your contact information, please email a Housing Application Update to updatewaitlist@dchousing.org or call us at 202-535-1000.



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DHS Update



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Hypothermia Close Out



- ❖ Data Available for Review
 - OCME Report on Deaths ***New**
 - UPO ***New**
 - Alerts –reviewed monthly
 - Shelter Capacity & Shifts in Operations –reviewed monthly

- ❖ ICH Notes (Handout on Checklist) for Review

Death Related to Hypothermia/Cold Exposure



Year	Hypothermia Deaths (Primary Cause of Death)	Hypothermia or Cold Exposure (Contributing Cause of Death)	Total Deaths Associated with Hypothermia or Cold Exposure
Winter FY17	2	0	2
Winter FY18	2	0	2
Winter FY19	2	0	2
Winter FY20	0	0	0
Winter FY21	2	0	2
Winter FY22	3	0	3
Winter FY23	2	0	2

*Note: OCME Analyst identified reported ALL deaths related to hypothermia for Winter FY23 through March 1,2023

Homeless Hotline & Transportation Services



Number of People Transported	18,049
Number of Disabled/Wheelchair Clients Assisted With Transport	779
Number of Blankets Distributed	10,473
Number of Routes Added	Six(6) Routes: <ul style="list-style-type: none">• CCNV Drop In/CCNV-2South• Salvation Army Site• Church of The Epiphany• Trinidad Rec Center• Adams Place Day Center• Sherwood Rec Center
Peak Number of Individuals Served in One Night at Shelter/Sites	Highest Night: 1,439 Average Served Per Night: 1,236
Were there an increase in serving our aging population	There was no notable increase in demand for serving the aging population.

ICH Notes (Debrief Checklist) Review



ICH Blind Spots & Assumptions

❖ Blind Spots:

- following WGs were on hiatus
 - ✓ Shelter Conditions & Operations, including Safety/Security, food at overflow sites (especially rec centers), and
 - ✓ Street Outreach
- Consumer complaints

❖ Also confirming everything went well in these areas:

- Donations
- Volunteering
- Supplies
- Training

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Legislated Mandate at DC Code § 4–752.02



Powers and duties of the ICH

(a) The ICH shall provide leadership in the development of strategies and policies that guide the implementation of the District's policies and programs for meeting the needs of individuals and families who are homeless or at risk of homelessness.

(b) In fulfilling the responsibility described in subsection (a) of this section, the ICH shall:

(1) Coordinate an **annual**, community-wide needs-assessment and planning process to identify, prioritize, and target needs for services within the CoC. The needs-assessment shall take into account existing data, including the number of homeless youth and the number of LGBTQ homeless youth in the District, and include input from at least one public hearing, which shall be held at least once each year;

**** Many Federal funding resources rely on this annual needs assessment, including CoC NOFO projects, VA NOFOs (SSVF renewals, GPD conversion goals, etc.), CARES Act Recovery Funds (e.g., HOME ARP Allocation Plan), etc.**

(2) At least every 5 years, prepare and publish a strategic plan for services within the CoC that takes into account existing data and community input;

****This is HWDC2.0**

(3) Prepare and submit to the Mayor an **annual** update based on existing data and community input that reviews the strategic plan, changes in the landscape, and an assessment of the need for services among subpopulations, and that **details the resources** and strategies needed to support implementation of the strategic plan prepared pursuant to paragraph (2) of this subsection;

(4) As part of the **annual** update, review the efforts of each member of the ICH to fulfill the goals and policies of the strategic plan prepared pursuant to paragraph (2) of this subsection;

Annual Update Components



❖ **Process-Related Requirements:**

- Existing Date Reviewed
- Opportunities for Community Input

❖ **Report Components Specified by the Requirements:**

- Changes in the Landscape
- Service Needs Amongst Subpopulations
- Resource Inventory (Available and Needed)
- Review of
 - ✓ HWDC Goals, Strategies, and Activities
 - ✓ ICH member efforts to advance HWDC 2.0

Proposed Process & Timeline



Components & Steps	June	July	August	Sept
Community Input	Embedded in all steps			
Existing data review	Trends in Annual KPIs to define subpopulation service needs and changes in the landscape.	Review existing Resource Capacity & Utilization Reports.		
Reviewing efforts of ICH members to implement HWDC2.0	Establishing a template for gathering member efforts with a focus on <ol style="list-style-type: none"> Key accomplishments (including performance indicators and milestones). Changes in the landscape 	Collecting updates from members Synthesizing trends in Annual KPIs and changes in the landscape to inform Annual Updates.	Reviewing updates or efforts in Committee and Workgroup Meetings Reconciling member efforts with trends and changes in the landscape.	Finalizing Update of HWDC Goals, Strategies, & Activities
Additional data review	TBD. Depending on need & scope. Want to be transparent that we do not have enough time to review additional data.			
Integrating ICH CMTE/WG Discussions into Draft Annual Update	Early June: establish templates for: <ul style="list-style-type: none"> Changes in the Landscape Service Needs Amongst Subpopulations Resource Inventory Draft: <ul style="list-style-type: none"> Changes in the Landscape Service Needs Amongst Subpopulations 	Review the first draft of: <ul style="list-style-type: none"> Changes in the Landscape Service Needs Amongst Subpopulations Draft: <ul style="list-style-type: none"> Member Efforts Updating HWDC2.0 Goals, Strategies, & Activities Resource Inventory 	Review First Draft of <ul style="list-style-type: none"> Member Efforts Resource Inventory Updating HWDC2.0 Goals, Strategies, & Activities Update Draft of <ul style="list-style-type: none"> Changes in the Landscape Service Needs Amongst Subpopulations 	Finalize Drafts & Review for Adoption

Existing Data Review Planned for June ICH Mtgs



Annual Key Performance Indicators by Subpopulation

❖ **Scope:**

- Trends from 2016 to present
- PIT & Annual Counts, Length of Stay, Exits, Returns, etc.
- Will also need to integrate Homeless Youth Census (HYC) results for Youth

❖ **Workgroups:**

- Single Adult System (especially gender, chronic, & aging),
- Family System,
- Youth (especially LGBTQ+)
- Veterans NOW!
- Front Door Services (especially Sheltered & Unsheltered) &
- Racial Equity and Inclusion (especially race and ethnicity data)

ERSO: Scope of Work



Roles & Responsibilities of Strategic Planning Committee (last updated 2021)

- ❖ Develop a Winter Plan to ensure adequate shelter availability and coordination of services during the hypothermia season.
- ❖ Provide input into and monitoring of the Heat Emergency Plan (HSEMA responsible for developing).
- ❖ Monitor, troubleshoot, and coordinate on issues related to shelter capacity, shelter conditions and facility issues, transportation services, encampments and unsheltered homelessness, and shelter and daytime services, programing and case management.
- ❖ Coordinate response to unanticipated problems/emergencies.
- ❖ Serve as the formal link to any special efforts on shelter transformation (e.g., 801 East, Harriet Tubman).
- ❖ In coordination with Consumer Engagement Work Group, identify strategies to increase communication with consumers in shelters and on the streets.
- ❖ Coordinate outreach services across the community; identify ways to improve service connectivity to MH and SUD services.

ERSO: Scope of Work



Projects/Priorities (last updated 2021)

- ❖ Inclement weather planning and monitoring (Winter and Heat Plans)
- ❖ Coordinating responsive and efficient front door services/operations, including
 - Streamlining Intake
 - Coordinating (post) COVID shelter operations
 - Supporting development of Park Closure Protocols (Outreach WG)
- ❖ Developing vision and support for specialized programs and services:
 - Specialized beds (LGBTQ+, Senior, etc.)
 - Temporary/specialized beds
- ❖ Improving access to critical health services including:
 - Health Aides in Shelter (Shelter Conditions)
 - DBH services (e.g., sobering/crisis center and telehealth services)
- ❖ Improving connections to housing and facilitating timely exits, including:
 - Improving Case Management services in shelter
 - Coordinating with shelter/outreach in the lease-up process
 - Developing shelter exit planning protocols/shelter exit tracking in HMIS

Feedback



Q&A:

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...



Feedback



Q&A:

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...

❖ Q: ...

❖ A: ...