

# Ice-breaker on Updating the ICH Logo



**Purpose:** get your feedback while we gather and settle in. Showcase the emerging design capabilities of the ICH Team.

**Background/Context:** The ICH is fully staffed. On our team is a talented graphic designer who will be helping us communicate the structure and function of the ICH. [Meet Daisean Foster.](#) [Meet the ICH Team.](#)

## The Design Journey



# Icebreaker Continued



## Need Your Feedback re Integrating Stars & Bars

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***Interagency Council on Homelessness***  
***Emergency Response &***  
***Shelter Operations (ERSO) Committee***



***01 February 2023***



**Convention for Recording ICH Committee Meetings:**

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at [ich.info@dc.gov](mailto:ich.info@dc.gov).

# Agenda Review



- I. Welcome & Agenda Review (5 mins)**
  - a) Intros & Calls for Announcements
  - b) Adopting Notes & Managing Listservs (20 mins)
- II. Hypothermia Check-In (50 mins)**
  - a) Anticipated Cold Snap (15 mins)
  - b) Winter Plan: Mid-Season Review (20 mins)
  - c) Looking Ahead: Capacity When Hypo Season Ends (15 mins)
- III. Updates (20 mins)**
  - a) Placeholder for OMS & COVID/MPX Questions
  - b) Respite at 801 East
  - c) Day Centers: Hours & Services
- IV. Announcements & Reminders (as needed)**
- V. Summary & Adjournment (5 mins)**
  - a) Next Meetings: 03/01 and 03/29 from 1 – 2:30 pm

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# Intro & Call for Announcements



## ❖ Intros:

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

## ❖ Call for Partner Announcements/Reminders:

- Please “chat” any significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include in the notes

# Adopting Notes & Managing the Listserv



## ❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

## ❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are **not** on the listserv, you will **not** receive materials
- To join the listserv, email [ich.info@dc.gov](mailto:ich.info@dc.gov)



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- II. **Hypothermia Check-In (50 mins)**
  - a) Anticipated Cold Snap (10 mins)
  - b) Mid-Season Review (20 mins)
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# Anticipated Cold Snap



## Inclement Weather Predictions

- ❖ Notes from daily consultations w/ National Weather Services (NWS): **Friday evening into Sunday morning**

## Proposed Operational Shifts

- ❖ **Warming Buses: lesson learned from Xmas Cold Weather Snap**
  - **Locations:**
    - ✓ based on the location of unsheltered individuals & utilization of warming buses from Xmas Cold Weather Snap
    - ✓ McPherson, Eastern (near Metro), Minnesota (near Metro), and 4915 Quarrel St NE
    - ✓ Signage: WMATA will post special on the marquee, DHS will put out signage that these are warming busses
  - **Dates/Times:** Friday evening (at 7 pm) into Sunday morning (until 11 am)!
- ❖ **Feedback:**
  - Nothing slated for upper NW (around Rock Creek Park) and Upper Georgia(?)
  - Only have 4 buses, so need to make decisions about limited resources. Great idea to have UPO offer transportation to those locations that are on our top 10 list and make sure they are offered transportation to one of these busses or sites.

# Anticipated Cold Snap



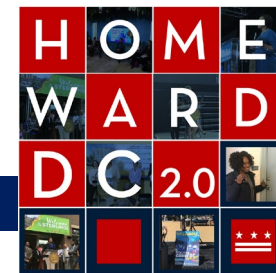
## ❖ Day Center Expansion:

- **Downtown Day Center Service Expansion:** Friday from 5 to 8 p.m. (typically from 9 to 5) and Saturday early from 7 to 10 (typically from 10 to 3 on Saturday). Warming capacity only. So not offering showers and laundry, etc.
- **801 East Day Center:** clarifying that Day Center closes down from 7 – 9 pm EVERY DAY for cleaning and taking down the cots. Men can take advantage of the cafeteria and do not have to leave the facility. DHS actively communicating regularly

## ❖ Other?

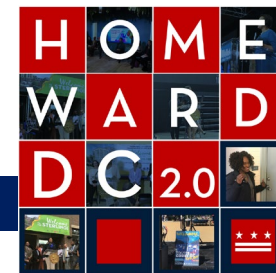
- Working w/ UPO partners so there is expedited service to shelters and day centers.
- DHS working to get expanded services at other locations (e.g., Rec Centers and non-DPR overflow shelters). Need to ensure we have the security and staffing to offer these expanded services!
- Quin and the ICH will share updates as they are available.
- Is there a flyer we can distribute? We don't have one at the moment. Even an email with the list of sites-- so we can post/share it at our Front Desks.

# Mid-Season Review: Scope



- ❖ ICH is tracking
  1. Implementation of the FY23 Winter Plan &
  2. Outstanding FY22 Concerns that were not appropriate to include in the FY23 Winter Plan
  
- ❖ **Review of the FY23 Winter Plan includes:**
  - Start of season & availability of overflow resources 11/01
  - Activation of overflow reasons, including overflow thresholds
  - Shelter densities
  - Utilization of warming buses
  - Shifts in Day Center Services/Hours
  
- ❖ **Feedback:**
  - Once hypothermia season wraps up, shelter capacity is a significant concern.
  - We have issues with capacity for men and women. Documented by significant turn-aways post-hypothermia season.
  - Do we have an apparatus to engage WMATA and HSEMA? Clarification that: a process is what we are looking to specify in the Winter Plan, not the details on how to implement.
  - Warming busses were deployed years ago but that has not been specified in the Winter Plan.
  
- ❖ **Review of Outstanding Concerns Tracked Outside the Winter Plan include:**
  - Lack of case management services or dedicated CAHP liaisons at key shelter locations
  - Daytime services during alerts, Sundays, and holidays
  - Fully leveraging bridge housing (especially PEPV)
  - OSSE support to UPO
  - Need for real-time intel on hotline calls.

# Mid-Season Review: Outcomes



## ❖ Preliminary Conclusions:

- DPR locations:
  - ✓ Identify final sites 8 weeks in advance of 11/01
  - ✓ Create a process that flags objections from neighbors
- Identify hypo capacity available at churches and mission-driven orgs in future Winter Plans
- Include the role of warming buses and day centers in future Winter Plans

## ❖ Areas of Additional Analysis:

- Impact of increasing shelter densities: Assess the impact of increasing shelter densities at Adam's Place (and any other pertinent locations)
- PEPV demobilization (and loss of 664 beds at double occupancy): may warrant early preparation for the next hypothermia season

# Feedback/Concerns re McPherson Encampment



- ❖ How many shelter beds are available this week?
- ❖ How is the capacity to absorb 70+ people from McPherson square in 2 weeks?
  - Note: 70 tents but more than 70 ppl at McPherson Square.
- ❖ How many people are matched to bridge housing?
- ❖ What about those not connected with bridge housing? Many at McPherson are not matched.
- ❖ What options for people tentatively matched if PEP V is no longer an option?
- ❖ What is the appropriate venue for a conversation about McPherson within the next 2 weeks?
- ❖ The insistence on siloing these conversations harms the overall goals of the ICH. shelter impacts housing which impacts shelter which impacts hypo response which impacts encampments. there are all connected. stop passing the buck.
- ❖ There will also be a substantial number of former PEP-V residents that would naturally elect to go to encampments...that are also being closed.

# Looking Ahead at Capacity



- ❖ **Issue:** Planned renovations/redevelopment at Emery, Pat Handy Legacy and Blair will impact the capacity of the Single Adult System to shelter men.
- ❖ **DHS Update:** Project Reconnect is on-site at PH Legacy and Blair, encouraging successful exits and providing assistance to support clients.
- ❖ **Key Question:** How should we plan for the upcoming loss of capacity?

Shelter Name	Time of Transition	Impact on System
<b>Emery</b>	Currently under construction; Delivery scheduled for Spring 2023	+ 100 beds Spring 2023
<b>Pat Handy Legacy</b>	Renovations anticipated to begin Spring 2023	- 155 beds Spring 2023.
<b>Blair</b>	Renovation is scheduled for Summer/Fall 2023	- 67 beds Summer/Fall 2023
<b>Total Impact</b>	Impact with be staggered	- 55 beds Spring 2023 - 122 beds by Summer/Fall 2023

# Feedback on Looking Ahead at Capacity



- ❖ Potential discussion questions for expanding capacity:
  - How do we mobilize churches and mission-driven orgs to better understand the availability of spaces we can use as shelter?
  - How do we expand non-congregate options?
  - How do we identify/access vacant units?
  - There was an effort a few years ago to identify community spaces and we reached out to a bunch of orgs. Do we know if that excel file is still around?
    - ✓ There was some important feedback in that process--like no space or would consider
  - This might be difficult to implement, but perhaps we could use local AirBNBs to house families. A more difficult-and admittedly less likely-option could be to possibly find local corporate housing options and have them offered favorable tax treatment (and some agreed upon amount) to house some.
  
- ❖ Feedback on closing of PEPV:
  - This is the only non-congregate shelter option
  - It will be way too late if we wait till the spring



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# Placeholder for OMS & COVID/MPX Questions



- ❖ Limited agenda time so let's focus on identifying key questions re OMS & COVID/MPX to inform future updates
  
- ❖ **OMS:**
  - Received notice that the Director was appointed. Are there other staff openings that need to be filled? Is OMS fully functional?
  - What is the name and contact information of the new Director OMS?
  - This situation is significant!
  
- ❖ **COVID/MPX:**
  - DHS/TCP is still incentivizing vaccinations. So, if anyone is interested, we provide a \$20 gift card.

# Respite at 801 East



- ❖ We have mobilized:
  - Power washing of facility
  - Staffing up to ensure beds are supported
  
- ❖ Status:
  - reviewing program rules and
  - making final changes necessary to open the Respite program.
  
- ❖ Rollout schedule:
  - dorm-by-dorm approach to roll out.
  - Within a couple of weeks will have all the dorms open.

# Medical Respite Across Our System

Facility	Address	# of Beds
Christ House	1717 Columbia Rd NW	33 beds (men)
Hope Has a Home	4515 Edson Pl NE	8 beds (men)
Hotel Arboretum (Originally from Pat Handy)	1917 Bladensburg Rd NE	12 beds (women)

# Day Centers: Key Highlights



Name	Location	Hours	Services
<b>Adam's Place Drop In Center (APDC)</b>	2210 Adams Place, NE	7 am – 6 pm	<p>General: Snacks, Showers, Laundry, Case Management, Computer, Lunch, Clothing Closet, Barber, Food Stamp/Medicaid Assistance, SNAP Employment/Training</p> <p>Medical: Dental &amp; Unity Healthcare</p>
<b>Downtown Day Services Center (DDSC)</b>	1313 New York Avenue, NW	Mon – Fri: 9 am – 5 pm	<p>General: Food &amp; Beverages, Housing Services, Showers &amp; Laundry, Legal Services, Non-Driver Identification, Employment Assistance, Restroom Facilities, Vital Records, Harm Reduction Services, Case Management, Computer &amp; Phone Access</p> <p>Medical: On-Site Health Care</p>
<b>801 East Day Center</b>	2722 Martin Luther King Jr. Ave SE		<p>General: Coffee and Tea social, Laundry, Barbershop, Computer lab, Boutique, Volunteer Peer Services program, Culinary and Janitorial job training partnerships, Case Management, Benefit assistance, Housing assistance, Employment services, Peer support services, Networking/Community Presentations, and In-house workshops and groups.</p> <p>Medical:</p>

# SERVICES



**Food & Beverage**



**Housing Services**



**Showers & Laundry**



**Legal Services**



**Non-Driver Identification**



**Employment Assistance**



**Restroom Facilities**



**Vital Records**



**Harm Reduction Services**



**On-Site Health Care**



**Case Management**



**Computer & Phone Access**

# DOWNTOWN Day Services Center

Offers on-site support for individuals experiencing homelessness



Serves **200+** individuals per day



Provides a host of crucial services in one location all under a



**Housing First** model

“  
Beyond the games, beyond the movies, giving people a sense that there's a place where they belong, reminding people that someone cares about them, I think that's what's most important.  
—Downtown D.C.  
Reverend James D. Ross  
”

“  
The virtual garden is the signature element of the center, and the designers worked hard to make it feel comfortable, and even exhilarating.  
—G. Martin Moeller, Jr.  
ArchitectureDC Magazine  
”

“  
I don't want to just say we're being treated humanely. It exceeds the humane level.  
—Robb, DDS Client  
”

The Downtown Day Services Center located at 1313 New York Avenue, NW is offering WALK-IN services Monday through Friday from 9:00 am – 5:00 pm. Lunchtime meal service is offered daily from 11:00 am to 1:00 pm. Saturday & Sunday meals only available at Vermont Avenue, NW. For questions or additional information, contact The Downtown Day Services Center via phone: 202-383-8810 or e-mail: [Center@DowntownDC.org](mailto:Center@DowntownDC.org).

Help support the Center's efforts. Visit [DowntownDCFoundation.org](http://DowntownDCFoundation.org) or give at: [downtowndc.org/donate](http://downtowndc.org/donate).



DC | DEPARTMENT of  
HUMAN SERVICES

## DAILY SERVICES

- Morning Snack 7am – 11:30am
- Showers 7am – 4:30pm (last shower)
- Laundry – 7:30am – 4:30pm (last load) (**laundry is first come first served basis**)
- Case Management Services (Daily)
  - Housing Assessments
  - Identification Assistance
    - Birth Certificate
    - Social Security Card
- Computer Usage 8am – 6pm
- Group/Quiet time 11am – noon
- Lunch 12:30
- Clothing Closet – 10:30am and 2:30pm

WELCOME TO ADAMS PLACE  
DROP IN CENTER

2210 Adams Place NE  
Washington, DC 20018



DC | DEPARTMENT of  
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- RESOURCES/ SPECIALTY SERVICES
- Barbers (Mondays & Wednesdays) 1pm – 2pm
- Dental Services – Offered Daily
- Food Stamp/Medicaid Assistance - Daily
- SNAP Employment /Training – Wednesdays 9am – 4pm
- Unity Health Care
  - (Mondays & Wednesdays 9am – 12noon)
  - Fridays 1pm – 3pm
- Veteran Case Conferencing – Tuesdays 11am (bi-weekly)
- Computer Literacy Classes – Thursdays 1pm
- Culinary Arts Info Sessions – Tuesdays (Monthly)\*
- Education/Career Sessions – Thursdays (Monthly)\*
- Know Your Rights Sessions – Wednesdays (Monthly) \*
- **DATES VARY**



# 801 E. Men's Day Center

- Our Day Program is the heart and nerve center of the shelter
- Located on Martin Luther King Jr Ave SE in the 8<sup>th</sup> ward
- Our target population are the men living in the shelter and in the community, ages 18 and older



# 801 E. Men's Day Center Services



## Case Management

- 1:1 Case Management services is provided to guest when they visit the day center

## Benefits Assistance

- Assistance with obtaining vital records, medical insurance, temporary assistance assistance with ssi benefits, etc.

## Housing Assistance

- Housing navigator available in the day center to explore housing needs and available funding

## Employment Services

- Employment specialist are available to assist with job readiness, resume writing and job searching

## Peer Support Services

- Peers connect with the individuals to provide encouragement and resources that can assist guest with moving their lives forward

## Networking/Community Presentations

- Organizations in the community visit the day center to bring resources to individuals such as:
  - MORCA
  - Ministries
  - Smile Dental
  - DOES
  - Far Southeast
  - Metro Health
  - Unity Health
  - HIV/HepC testing

## In- house workshops and groups

- Community Connections staff bring specialized workshops and groups to the day center
  - Housing workshops
  - Employment workshops
  - Recovery groups
  - Peer groups
  - Life skills groups
  - Recreations



# Services continued...

## Coffee and Tea Social

- Available 7 days a week in the day center to jump start the day

## Laundry Facility

- Available 7 days on the hour. 1:1 assistance available when needed

## Barbershop

- 3 Barbers provide haircuts and face trims 3 days a week

## Culinary Job training Partnership

- Henry's Kitchen and Community Connections joined together in June 2022 to launch this partnership to support guest with job training and employment

## Computer Lab

- Open daily. Employment Specialist also available to assist with seeking employment and creating cover letters and resumes

## Boutique

- Open daily to provide individuals with toiletries and clothing needs

## Volunteer Program

- The Volunteer Peer Services Program is geared towards 801E Men's Shelter guests who have a desire to contribute back the shelter.

## Janitorial Job training Partnership

- Encouraging individuals to volunteer at shelter with the goal to obtain a referral from staff to gain employment with Pelenti Janitorial



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  - a) **SOME Renovations**
- V. Summary & Adjournment (5 mins)

# Announcements & Reminders



- ❖ SOME is renovating 71 O St NW
- ❖ After breakfast on Mon. Feb. 6, SOME's Dining Room building at 71 O St. NW will be closed for complete renovation.
- ❖ All services will continue, at SOME's other bldgs on O St. NW. See our flyer at [www.some.org/renovation](http://www.some.org/renovation).

## Updates About SOME's Renovation

We're excited to share that SOME is upgrading its building at 71 O Street NW. Starting February 2023, all services will be provided at the following locations:

EVERYDAY (Sunday-Saturday)	WEEKDAYS (Monday-Friday)	TUESDAY & THURSDAY
 <b>Showers</b> 6-7:30 a.m. (75 Hanover Place NW - 1st Floor of Isaiah House)	 <b>Bathrooms</b> 6-7:30 a.m. (60 O Street NW)	 <b>Clothing Room</b> 9 a.m.-12 p.m. (61 O Street NW)
 <b>"Grab and Go" Breakfast &amp; Lunch</b> 7:30-8:30 a.m. (75 Hanover Place NW - 1st Floor of Isaiah House)	 <b>Donation Drop Off</b> 7:30 a.m.-4 p.m. (61 O Street NW)	
 <b>Community Resources*</b> 7:30 a.m.-4 p.m. (61 O Street NW)	 <b>Mail Room</b> 8 a.m.-1 p.m. (61 O Street NW)	

\*Community resources include hygiene kits, snack bags, and other needed supports.

### QUESTIONS?

Visit [SOME.org](http://SOME.org) to learn more about our services and programs.



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