



Interagency Council on Homelessness

Emergency Response and Shelter Operations (ERSO) Committee



November 23, 2022



Convention for Recording ICH Committee Meetings:

- ❖ Recording for purposes of complying with the open meeting act requirements
- ❖ Available for anyone who requests a copy at ich.info@dc.gov.

Welcome, Intro, & Call for Announcements



❖ **Intros:**

- Chat intros for attendees: name, pronouns, org, title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ **Call for Partner Announcements/Reminders:**

- Please “chat” significant partner announcements, especially those changes/updates that impact the system
- We will make time on the agenda, as appropriate, or include it in the notes

Adopting Notes & Managing the Listserv



❖ **Adopting Prior Meeting Notes:**

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ **Managing the Listserv:**

- Meeting materials are only distributed to listserv members
- If you are not on the listserv, you will not receive materials
- To join the listserv, email ich.info@dc.gov

Agenda Review



- I. Welcome & Agenda Review (10 mins)
- II. **Discussion: Hypothermia Debrief (50 mins)**
 - a) Operational Updates & Capacity (30 minutes)
 - b) Achievements, Gaps & Challenges (10 minutes)
 - c) Lessons Learned (10 minutes)
- III. **Updates (30 mins)**
 - a) NYA Redevelopment Stakeholder Engagement (10 mins)
 - b) COVID & Monkey Pox (10 mins)
 - c) Office of Migrant Services (10 mins)
- IV. **Announcements and Reminders (as needed)**
 - a) Central Union Mission: Expansion of Wrap-Around Service
- V. **Summary and Adjournment (5 mins)**
 - a) Next Meeting: Currently scheduled for Dec 28, 2022. Proposing Jan 4, 2023

Meeting Agenda



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Hypo- Thanksgiving Day Schedule



- ❖ Women's:
 - Adam's Place Day Center (also open Friday after Thanksgiving)
 - St Josephine
 - Sherwood Rec Center

- ❖ Men's:
 - 801 - East Day Center (also open Friday after Thanksgiving)
 - Trinidad Rec Center

- ❖ Concerns/Feedback/Questions
 - Hours? Stays open from Wednesday evening through Thurs (all day)
 - Email? Quin will send an email out to alert providers.

Hypo- Operational Updates & Capacity



Shelter Capacity for Men

Location (Provider)	Capacity	First Date Online
801 East A Wing (Catholic Charities/Community Connections)	192	N/A
Adams Place Shelter (Catholic Charities)	125	N/A
New York Avenue HAC (Catholic Charities)	225	N/A
Pat Handy Legacy (Catholic Charities)	130	N/A
Blair House (Coalition for the Homeless)	72	N/A
801 East Day Center (Catholic Charities)	40	11/12
CCNV Drop-in Center Federal City (Community for Creative Non-Violence)	67	11/13
Salvation Army (Catholic Charities)	40	11/12
Church of Epiphany	30	11/12
Trinidad Rec Center (Catholic Charities)	60	11/17
Total	981	Note: 140 vacancies as of 11/21

Hypo- Operational Updates & Capacity



Shelter Capacity for Women

Location (Provider)	Capacity	First Date Online
Harriet Tubman/Building 9 (Catholic Charities)	155	N/A
Saint Josephine Bakhita Women's Shelter (Catholic Charities)	20	N/A
Patricia Handy Shelter (N Street Village)	140	N/A
Adams Place Day Center (N Street Village)	30	11/12
CCNV-2 South ((Community for Creative Non-Violence)	24	11/13
Sherwood Rec Center	60	11/17
Total	429	Note: 72 vacancies as of 11/21

Shelter Capacity for LGBTQ+

Location (Provider)	Capacity	First Date Online
Living Life Alternative (KBEC)	40	N/A
Total	40	Note: 0 vacancies as of 11/21

Hypo- Achievements, Gaps & Challenges



Notes from DHS on Operations:

- ❖ Opened sites when the weather got really cold to ensure we were not overwhelmed by demand.
- ❖ Did a dry run at Sherwood and Trinidad one day in advance of the cold weather to test operations.
 - Encountered some challenges (e.g. heat at Trinidad) that we were able to resolve prior to opening to the public.

Looking for provider feedback:

- ❖ Day centers:
- ❖ Outreach teams:
 - Great to have additional capacity during hypothermia as it gives us more options for transporting our clients. Should not be any turnaways with the expanded capacity.
 - On-demand transportation has picked up. We do regular outreach.
 - ✓ Does UPO canvas the DPR locations that used to be open (like Langdon and Emery)? UPO can include those locations as part of canvassing runs if it makes sense. Confirmation from DHS that it makes sense.
 - Qxn: is on-demand shelter transport an option at 7pm and after. Do I contact the hotline for pick-ups? Detail for scheduled transport is available in the Winter Plan. On demand, call 202.399.7093
 - Constituents with lived experience outreach to encampments and working to connect clients to housing opportunities.
- ❖ Shelter providers:
 - Smooth operations at APDC including food, security, cleaning/trash pickup and staffing.
 - Central Union Mission is open and has beds/capacity. Normal check-in is @ 3 pm but can come through after that time at any time during Hypothermia season. CUM is currently not on the transportation schedule. Only DHS-funded and operated locations are currently on the transportation schedule and on-demand. It maybe that Salvation army that has been dropping off at Central Union Mission. Target population: Men that are age 26+. Not typically low barrier. Also, not HUD or DC funded so do not participate in HMIS.
- ❖ Advocates:
 - Are hours uniform for all the overflow locations? Not uniform for a variety of reasons. DPR sites do not switch over until 8; Day Centers do not switch over to 6 or 7; so ability to clean before switching services will determine time of opening
 - COVID densities? We are not at pre-COVID levels across our facilities. We are aligning to the CDC guidance and do not anticipate a return to pre-COVID densities right now.

Hypo- Lessons Learned



Previous Notes

- ❖ The Winter Plan is outdated the day it is approved!
 - Raises qxns about processes for updating including a cadence that makes sense? Monthly?
 - Monthly likely makes sense and helps us stay on the same page (DB & MF)
- ❖ Mobilizing DPR sites requires a lead time of 6 to 8 weeks

Any Others?

- ❖ With new sites, it would be helpful to update census tool (TCP) as early as possible.

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 - c) Office of Migrant Services (10 mins)
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NYA Replacement Stakeholder Engagement



- ❖ Reminder: Feedback that we need to leverage 801 East findings
- ❖ Client Engagement:
 - Announcement: Joining regular townhalls week of 11/28
 - Design Charettes with the Architects week of 12/05
- ❖ Locations:
 - New York Ave &
 - 801 East
- ❖ Discussion Topics:
 - Most significant concerns with shelter
 - Demand for specialized programs/beds
 - Services and amenities
 - Layout
- ❖ Qxn/Concern:
 - Projection was to construct in 2023
 - What's the current time frame for NYA redevelopment? Helpful to understand timing to provide meaningful feedback.

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DC Health – Key COVID-19 Metrics

Current COVID-19 Community Level

District of Columbia

Low

Week of November 6, 2022 to November 12, 2022

Limited impact on the healthcare system
Low levels of disease severity

Legend

Low

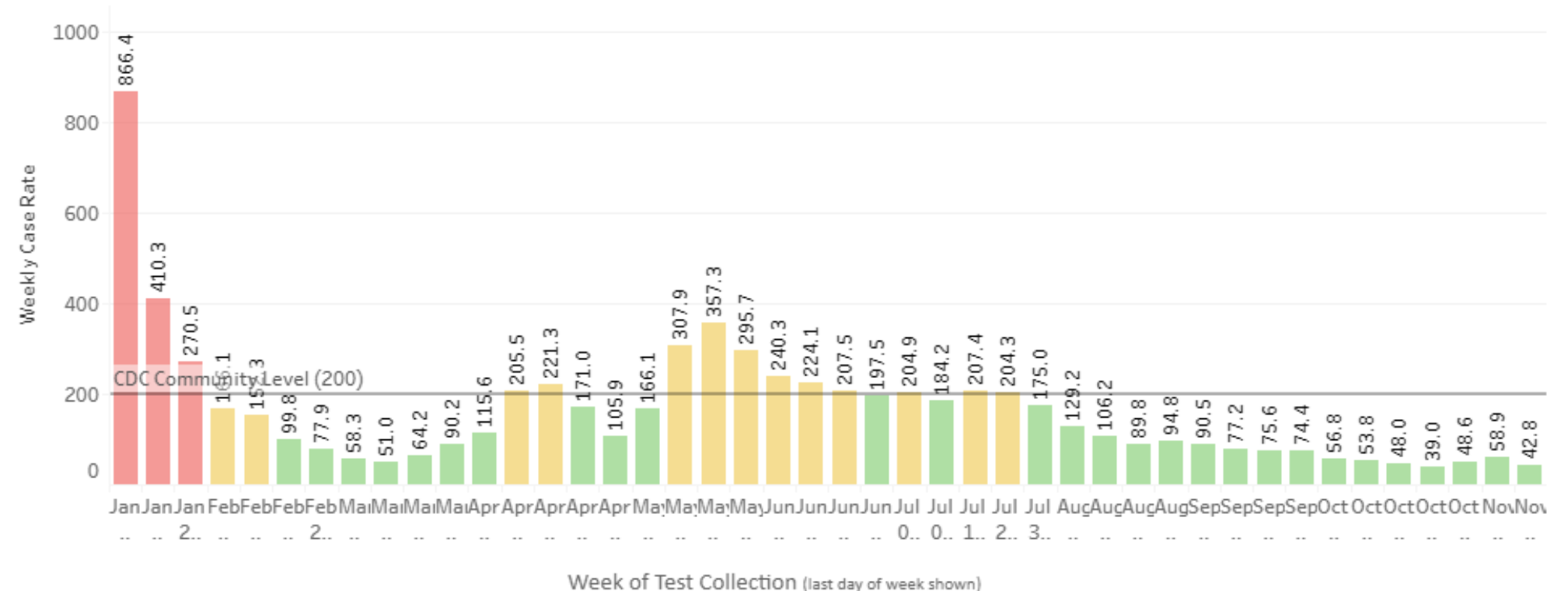
Medium

High

As of 11/23/22

District of Columbia COVID-19 Weekly Case Rate

DC residents, per 100,000 population



COVID-19 Guidance Updates & Reminders

- The vaccination mandate is no longer in effect
 - The [Mayor's Order 2021-099](#): COVID-19 Vaccination Certification Requirement of District Government Employees, Contractors, Interns, and Grantees: <https://coronavirus.dc.gov/page/recovery-dc-gov-contractorsgrantees> is **NO LONGER IN EFFECT**
- The mask mandate for congregate settings and short-term family shelter
- ISAQ is still available for anyone who has tested positive for COVID
- Providers can request more COVID-19 tests [HERE](#)
- Unity is still Testing & COVID-19 Vaccinations Clinics every two weeks at the large low barrier shelters

Resident Feedback on the Mask Mandate

- TCP conducted a shelter resident survey to better understand attitudes towards the mask mandate & awareness of COVID-19 resources
- They surveyed 111 shelter residents
- Survey results
 - Are you aware that you can receive a COVID-19 test, vaccine and booster at this program location? YES- 104 NO- 7
 - Would you feel uncomfortable with coming into shelter if the mask mandate were lifted? YES- 50 NO- 61

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Office of Migrant Services Updates



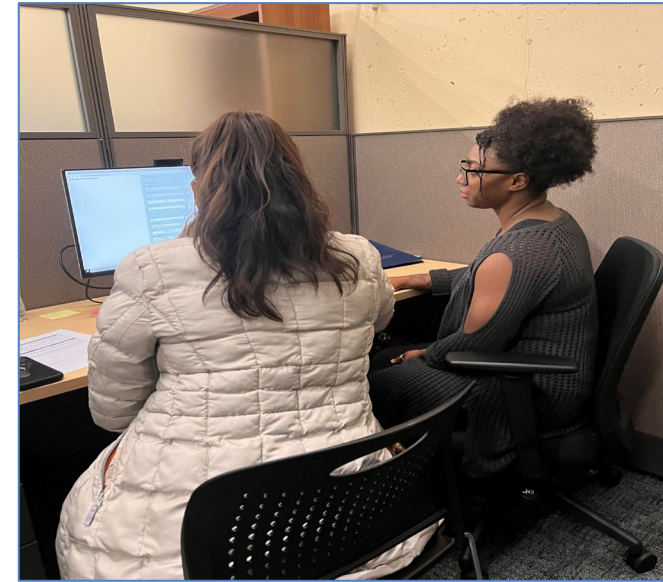
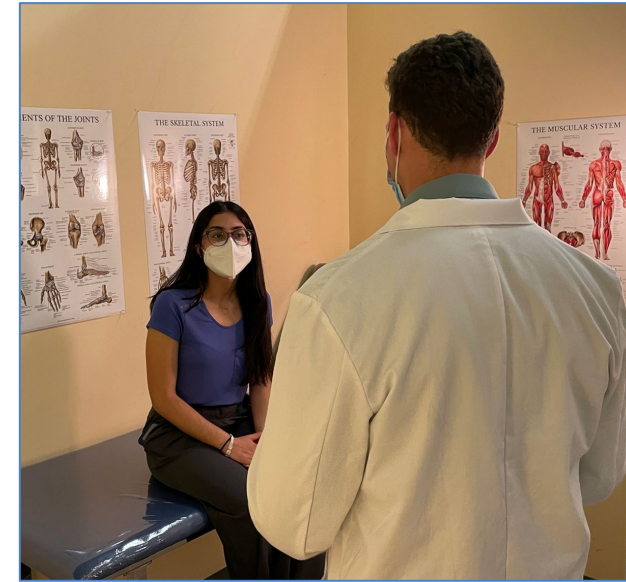
Concerns/Feedback/Questions

- ❖ DHS: interested in learning what kind of info is most useful to this group?
- ❖ Where are we in terms of:
 - Status of the set-up of the office?
 - Services being provided?
 - When those services will be available and what we can expect?
 - What is the messaging? What do we clients or people who present for services about where they go and what they can get?
 - What is the contact information for OMS?
 - Who do we contact for donations?
 - For the family migrant services, DHS has contracted with IEM so a couple of questions:
 - ✓ who is this group?
 - ✓ Are they also going to be active for services to individuals?
- ❖ Reminder: anyone can present at our low-barrier shelter. We do not ask about migration status

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Expansion of Wrap-Around Services

- Food and Clothing
- Job Training & Placement
- Education
- Digital Literacy & Computer Access
- ESL Classes
- Addiction Recovery Support
- Transportation Assistance
- Veterans Benefits Assistance
- Parenting Classes
- Child Daycare Guidance
- Legal Assistance
- Spiritual Discipleship
- Social Work and Benefits Acquisition
- Housing Assistance
- Periodic Healthcare

Services provided in both English and Spanish

**3194-B Bladensburg Rd., NE
Washington, DC (near Popeyes)**

**For more information and service times:
202-745-7118, ext. 500
www.missiondc.org/CFRC**

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