



***Interagency Council on Homelessness
Emergency Response & Shelter
Operations (ERSO) Committee***



26 October 2022



**DON'T FORGET TO HIT
RECORD**

Welcome & House Keeping Notes



❖ Intros:

- Chat intros for attendees: name, pronouns, org, and title/role
- Quick round of hellos from Co-Chairs and ICH staff with formal roles leading or supporting meeting

❖ Adopting Prior Meeting Notes:

- Automatically adopted unless meeting attendees flag issues
- Generally, ICH team sends out meeting notes within a week
- Please review as soon as possible and flag any errors/issues
- If we don't hear back within a week, assuming good to adopt

❖ Call for Partner Updates/Announcements:

- Any significant updates or changes that impact the system

Agenda Review



- I. **Welcome & Agenda Review (5 mins)**
- II. **Governance and ICH Updates (15 mins)**
 - a) ERSO Co-Chair Transitions
 - b) ICH Staffing & Membership Updates
 - c) HUD CoC NOFOs
- III. **Discussion Items (60 mins)**
 - a) Progress on Mobilizing Hypo Sites (15 mins)
 - b) Concerns Tracked Outside Winter Plan (15 mins)
 - c) Office of Migrant Services (20 mins)
 - d) COVID & Monkeypox (10 mins)
- IV. **Announcements and Reminders (as needed)**
- V. **Summary and Adjournment (5 mins)**
 - a) Next meeting: 11/23 is right before Thanksgiving; propose meeting on 11/30 or 12/7 (ideal)
 - b) Dec meeting: 12/28 is between Xmas and New Year's; propose meeting on 01/04

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ERSO Co-Chair Transition



- ❖ New government co-chair: Tony Newman (DHS), Deputy Administrator for Singles
- ❖ Grateful to Bill Kuennen (DHS) for holding down ERSO through several years of transition

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ICH Team is Expanding



- ❖ ICH is now fully staffed with all 6 FTEs
- ❖ ICH Executive Director will be supported by
 - 3 Special Advisors with population/topic area focus:
 - ✓ Emergency Response & Shelter Operations: Synina Pugh ***NEW***
 - ✓ Family and Youth: Jorge Membreño ***NEW***
 - ✓ Singles and Veterans: Eileen Rosa
 - Stakeholder Engagement and Comms Support
 - ✓ Director: Donna Harris ***NEW***
 - ✓ Graphics Designer: Daisean Foster ***NEW***

ICH Full Council Board Membership



❖ MOTA review and submitting appointment legislation

| Category | Nominees |
|---|---|
| Provider Category (4 seats) | <p>Kelly McShane, Community of Hope</p> <p>Amanda Chesney, Catholic Charities</p> <p>Jorge Membreno, SMYAL</p> <p>Kenyatta T. Brunson, N Street Village</p> |
| Advocate (2 seats) | <p>Kate Coventry, DC Fiscal Policy Institute</p> <p>Karen Cunningham, Everyone Home DC</p> |
| Consumers with Lived Experience (3 Seats) | <p>Reginald Black, PFFC</p> <p>Michael Coleman</p> <p>Qaadir El Amin, PFFC</p> |
| Private Sector (2 Seats) | <p>Dr. Catherine Crosland, Unity Health Care</p> <p>Shellon Fraser, National Housing Trust (NTH)</p> |

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HUD CoC NOFOs



| Notice Type | Funding Amount Available | Allowable Projects | Application Status |
|---|--|---|---|
| <p>CoC NOFO</p> | <ul style="list-style-type: none"> • \$25 Million in Renewing Grants • \$4 New Projects/Bonus Projects | <ul style="list-style-type: none"> • Renewing existing HUD CoC and YHDP Grants • Permanent Housing Bonus • Domestic Violence Permanent Housing Bonus | <p>SUBMITTED TCP (Collaborative Applicant) submitted the full application package to HUD 9/27/22</p> |
| <p>Unsheltered Supplemental NOFO</p> | <p>14.6 million over 3 years</p> | <p>New projects specifically focused on ending unsheltered homelessness including Street Outreach projects (not otherwise funded under HUD CoC NOFO)</p> | <p>SUBMITTED TCP submitted the full application package to HUD 10/20/22</p> |

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Mobilizing Overflow in Winter Plan



Efforts underway to mobilize DPR sites:

- ❖ Walkthroughs to confirm capacity (note: 10 more beds at Trinidad than estimated for Winter Plan)
- ❖ DGS supporting with procurements re: Cleaning, Security & Trash Pick Up
- ❖ TCP & DHS procuring hypo staff services

Lessons learned:

- ❖ Mobilizing DPR sites requires a 6-week lead time minimum
- ❖ Even with emergency procurement, DPR sites not available until 11/15

Exploring Potential for Back-Up Sites



- ❖ A potential need if alert is issued prior to 11/15
- ❖ Likely not necessary due to weather conditions thus far & the availability of DHS-owned or contracted overflow capacity
 - Adam's Place Day Center
 - 801 East Overflow & Respite Capacity
 - CCNV
 - May also leverage 801 East Lobby Space (worst-case scenario)
- ❖ Also, working with churches & other partners to identify options in case demand exceeds capacity at DHS-owned overflow locations
 - Secured Salvation Army and Epiphany

Potential Discussion Qxns



Observation

- ❖ The Winter Plan is outdated the day it is approved!

Potential Discussion Questions:

- ❖ What is our process for updates?
- ❖ Should we be collecting lessons learned throughout hypo to inform next year's plans?
- ❖ Update monthly during the season? OR
- ❖ Publish addendums?

❖ Feedback:

- Are all the rec sites available? Yes!
- Sherwood and King Greenleaf will be available every night once they are open
- Trinidad is only available on alert nights
- Good reason for looking for backup to make up for what we are not able to secure.
- Church for hypo alert nights, but it might be premature

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Concerns Tracked Outside the Winter Plan



Reminder we're tracking and addressing the following:

- ❖ CAHP Liaisons at Blair, Hypo Sites, & Legacy
- ❖ Daytime Services During Alerts, Sundays & Holidays
- ❖ Fully leveraging Bridge Housing (esp. PEPV)
- ❖ Transportation Services:
 - Mobilizing OSSE to Support UPO
 - Real-Time Intel on Calls for Transportation Services

CAHP Liaisons at Blair, Hypo Sites & Legacy



Goal:

- ❖ **To create a partnership across all the relevant contracted providers to fill this gap!**

Key Discussion Questions:

- ❖ How do we define the gap in a productive way?
 - Meaning, a way that allows us to split roles and responsibilities across providers appropriately?
- ❖ What data or info do we need to make strategic decisions?

Context:

- ❖ Blair and Legacy will need to be under renovation as soon as hypo ends and
- ❖ Emery will be coming online but it will only support 100 individuals so there will be a 120-person gap for men come springtime.

Defining the Gap



Identifying clients who

- ❖ Do not have a SPDAT
- ❖ Should be in another system (families, veterans, or youth)
- ❖ Should be connected to bridge housing
- ❖ Should be connected to respite or PEPV (Tier 1 clients)
- ❖ Other?

Engaging clients to support

- ❖ SPDAT assessments
- ❖ Connection to bridge or PEPV as appropriate
- ❖ Connection to other system resources as appropriate
- ❖ Connection to housing providers as appropriate
- ❖ Other?

Serving as a Point of Contact for

- ❖ Receiving/Relaying info to DHS/ICH/TCP staff as appropriate
- ❖ Other?

Splitting Work



Role of TCP?

- ❖ Generating reports that can help staff?
- ❖ Especially for sites/staff with little or no internet access

Role of shelter monitors?

- ❖ Engaging with SPDAT assessments?
- ❖ Triaging to bridge, respite, and/or PEPV as appropriate?
- ❖ Serving as a point of contact for system partners?
- ❖ Notes: Although set up starts at 7 pm and clients can start accessing hypo sites at 8 am, peak utilization occurs at midnight. Also, traditionally have very low utilization on non-hypo nights and early in the season.

Role of outreach teams?

- ❖ When clients access shelter or hypo sites, are outreach teams following and engaging their clients?
- ❖ Can outreach teams serve as CAHP Liaisons?

Other system partners?

- ❖ What is role of Youth and Veteran Outreach providers?

Feedback:

- ❖ Hypo sites do not have capacity or capability to support SPDATs because they are managing behavior
- ❖ Our staff do not have training and ability to really help with SPDATs and making appropriate referrals
- ❖ We have backlog of individuals matched to housing!

Build capacity on PSH side for case management resources!





Daytime Services During Alerts, Sundays & Holidays

| Conditions | Notes | Need | Totals |
|-------------------------------|---|---|----------------|
| Weather Alerts | Ideally hypo sites would stay open if hypothermia or cold weather alerts are predicted for most of the day, meaning weather will meet alert conditions till 1 or 2 pm. To quantify the need, ICH staff counted all the alerts called last year that extended past 7 am and lasted till ~12 noon. | <ol style="list-style-type: none"> Nov: 2 days Dec: 2 days Jan: 10 days Feb: 5 days Mar: 1 day | 20 days |
| Sundays | Very few public facilities are open on Sundays. The gap is acute before 1 pm and after 5 pm. 1 – 5 pm is the Sunday hours for the nearest libraries (Southwest, Rosedale, and Northeast , respectively). Most apprehensive about the coldest months (namely, Jan and Feb) but recognize that once the weather gets cold, our clients are vulnerable whenever they spend extended time outside. Finally, while DPR may have a different schedule in mind for the fall and winter months, it's worth noting that all 3 rec centers are currently closed on Sundays, so communities in surrounding area are used to the rec centers being closed on Sundays. | <ol style="list-style-type: none"> Nov: 2 days Dec: 4 days Jan: 5 days Feb: 5 days Mar: 4 days. | 20 days |
| Holidays | There are very few public facilities open on many federally recognized holidays. Here is the list of holidays during hypothermia season: <ol style="list-style-type: none"> Nov: Thanksgiving and the day after Dec: Christmas, the Eve, and the day after; New Year's Eve Jan: New Years, the day after, and MLK Days Feb: President's Day | <ol style="list-style-type: none"> Nov: 2 days Dec: 4 days Jan: 3 days Feb: 1 day Mar: 0 days | 10 days |
| Accounting for Overlap | Two of the holidays flagged land on Sunday, so the total is as follows: <ol style="list-style-type: none"> Alerts + Sundays + Holidays – Sunday Holidays <p>Note that weather alerts will likely also land on holidays and Sundays. So, this estimate is likely high.</p> | <ol style="list-style-type: none"> Nov: 6 days Dec: 9 days Jan: 17 days Feb: 11 days Mar: 5 days | 48 days |

Fully Leveraging PEPV & Shelter



- ❖ Vacancies:
 - 92 vacancies at PEPV
 - 20 vacancies at Living Life Alternatives for LGBTQ+

- ❖ Re PEPV, DHS & ICH working to update
 - Program Requirements and Voluntary Agreement
 - Flyer introducing PEPV, amenities, and program rules
 - **Feedback:** What is the criteria for PEPV? We have a lot of questions!

- ❖ Re LGBTQ+ Shelter:
 - Should we also be creating promotional materials to elevate profile and ensure target clients are aware of this resource?
 - **Feedback:** yes, absolutely need it! We can only find the news release re the opening. Shelter hotline is a resources to support with getting folks to Living Life Alternatives

- ❖ **Youth System Feedback/Concerns**
 - Lots of adults coming to Zoe's Center to do SPDATS but Zoe's Center only serves Youth
 - Youth System needs more intel on how to access bridge housing and PEPV because we have youth matched to both PSH and RRH that need to access these resources



Mobilizing OSSE to Support UPO

- ❖ 12 busses, complete with bus drivers and attendants
- ❖ 2 of which are ADA compliant
- ❖ Available on Alert nights only from
 - 5 pm – 12 midnight on weekdays
 - 3 – 12 midnight on weekends and holidays

Real-Time Intel on Calls

- ❖ Work to digitize call center activities

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Migrant Status Update: Where We Are

- **Background**

- March 2020, Trump admin instituted Title 42 (policy to expel migrants coming over US-Mexico border in theory due to COVID-19 concerns)
- April 2022, Biden admin revokes Title 42
 - In response, Texas (then Arizona) governor began busing migrants to DC in make political statement

- **Response**

- NGOs, volunteers, District staff mobilized to greet migrants and link with services or help with onward travel
- More formal Office of Migrant Services within DHS being stood up now

- **Volume**

- ~50-100 migrants arriving daily from April-June; as many as 300 per day in early August
- DC currently providing temp accommodations for ~150 migrant families (518 individuals)
- Estimated ~100 adult migrants (without minor children) reside in low barrier shelters currently

Migrant Services and Supports Act of 2022

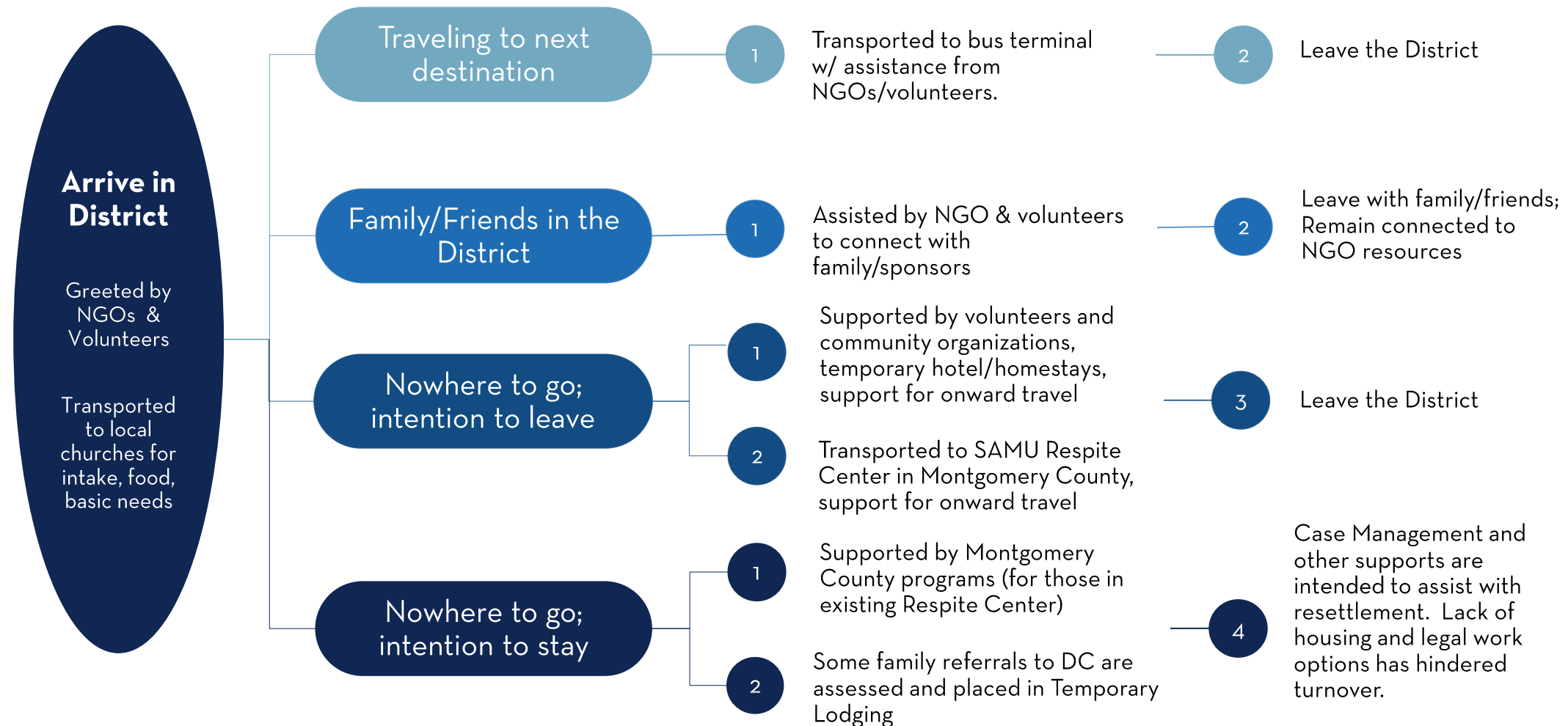
- The Emergency Legislation was passed Sept 21, 2022 by near unanimous vote. Temporary Legislation – Lasts 225 Days.
- Addresses the humanitarian crisis by Creates the Office of Migrant Services under DHS
- This Office will provide tailored services to assist people who arrive here – this system will operate in parallel to the DC Homeless Services System
- The Bill revises the HSRA to create this parallel system by making the following groups ineligible for traditional homeless services:
 - People who are en route to meet a family member of sponsor outside of D.C.;
 - People waiting to report to an immigration office, interview, or proceeding outside of D.C.;
 - People paroled into the U.S. after Jan. 2022 with limited exceptions

Office of Migrant Services

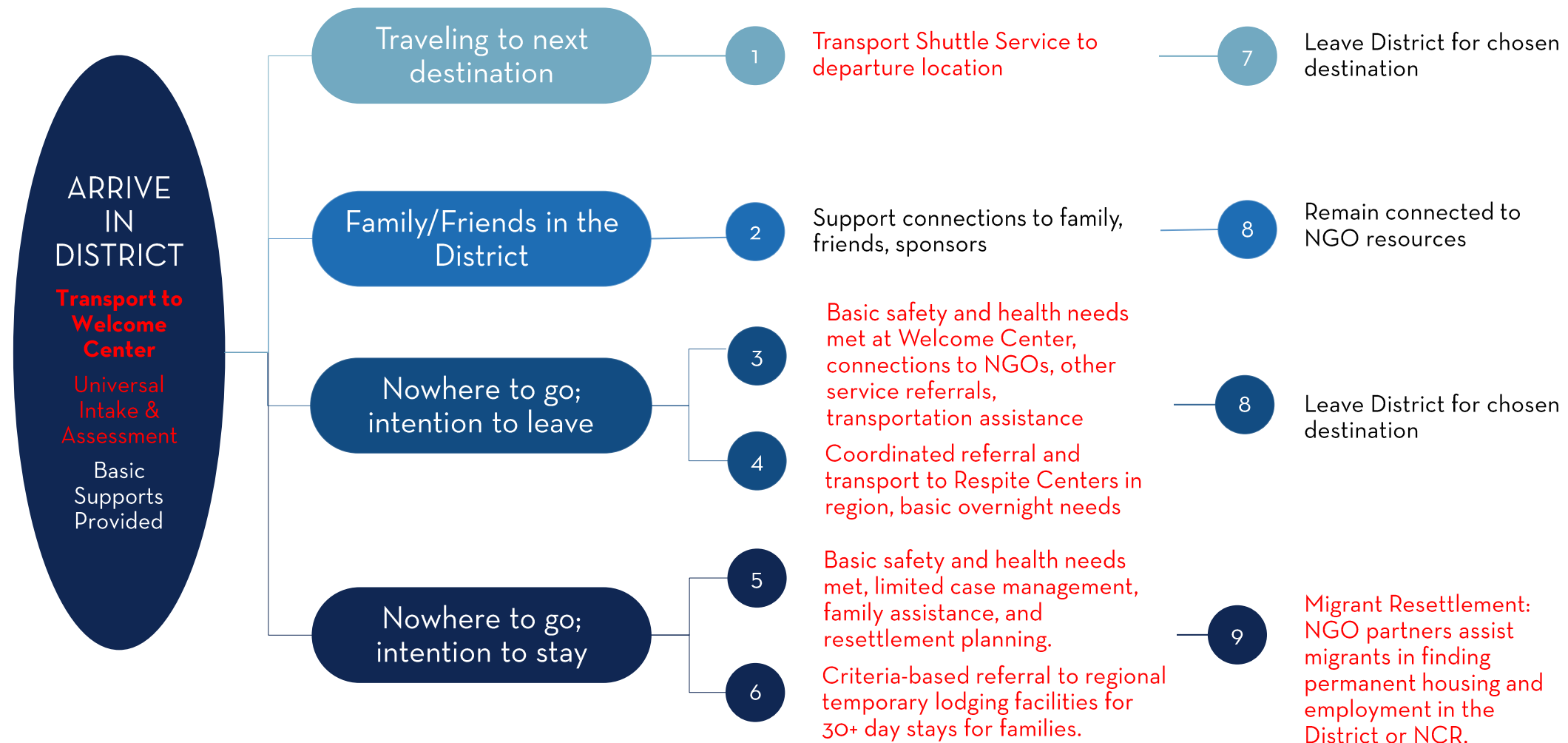
- Contracts, staffing, logistics, buildings, all being established now
- Process (next slides) established and will be refined over time as staff brought in and structures established



CURRENT MIGRANT SERVICES PROCESS



FUTURE MIGRANT SERVICES PROCESS



Q&A

Migrant Turnaways: adult migrants showing up to drop-in centers are being turned away from low-barrier shelters and saying that residents are being prioritized over migrants. **Response:** Absolutely not. We need to figure out who is saying this and where this is happening. **Nuance:** our LBS are full, and this is the first time we've experienced this during the summer months. So many people are being turned away this summer, but it is not due to their immigration status!

Migrants from Venezuela: do not have a family and friend network and they are not likely to resettle in another location in the US.

Supporting the Welcoming Center: Who will be tasked with putting together the welcoming center because Janethe Pena would like to participate and inform the conversation? DHS is working with the folks that are already on the ground and working/responding to the crisis since the beginning. DHS has posted a position for the Manager and will also be hiring/recruiting a team of 4 to support, but most of the work will be done by contract.

Language Support: experience at NYA that there are approximately 18% are migrants. In April we were seeing people flow in and out, but since July, we are seeing people stay. We don't have bi-lingual staff so there is a significant communication barrier. How can get support in our shelters to help address communication concerns? Migrants also have behavioral health challenges (including substance use and altercations) that we need to respond to! We don't have a mechanism to mediate as best we can.

Resettlement vs Homeless Services: there are distinct funding sources, especially from the federal government so we need to make the ask and ensure they are federally funded.

Welcome Centers and Shelters in Different Jurisdictions: Who decides where migrants are sheltered? **Response:** Coordinating with regional counterparts. Migrants have a choice, so that's also taken into account. No housing resources so we're working with them to develop a sustainable housing plan for them.

People are coming. It's not just the buses. People are also coming through other channels as well. **Response:** this speaks to why we are setting up a system and an office dedicated to resettlement.

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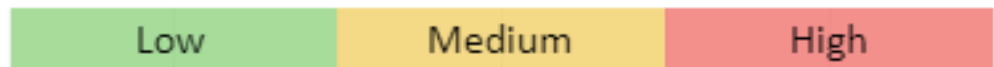
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Current COVID-19 Community Level District of Columbia



Limited impact on the healthcare system
Low levels of disease severity

Legend



COVID-19 Community Levels | Use the Highest Level that Applies to Your Community

| New COVID-19 Cases per 100,000 people in the last 7 days | Indicators | Level | | |
|---|---|--------|------------|--------|
| | | LOW | MEDIUM | HIGH |
| FEWER THAN 200 | New COVID-19 admissions per 100,000 population (7-day total) | <10.0 | 10.0-19.9 | ≥20.0 |
| | Percent of staffed inpatient beds occupied by COVID-19 patients (7-day average) | <10.0% | 10.0-14.9% | ≥15.0% |
| 200 OR MORE | New COVID-19 admissions per 100,000 population (7-day total) | NA | <10.0 | ≥10.0 |
| | Percent of staffed inpatient beds occupied by COVID-19 patients (7-day average) | NA | <10.0% | ≥10.0% |

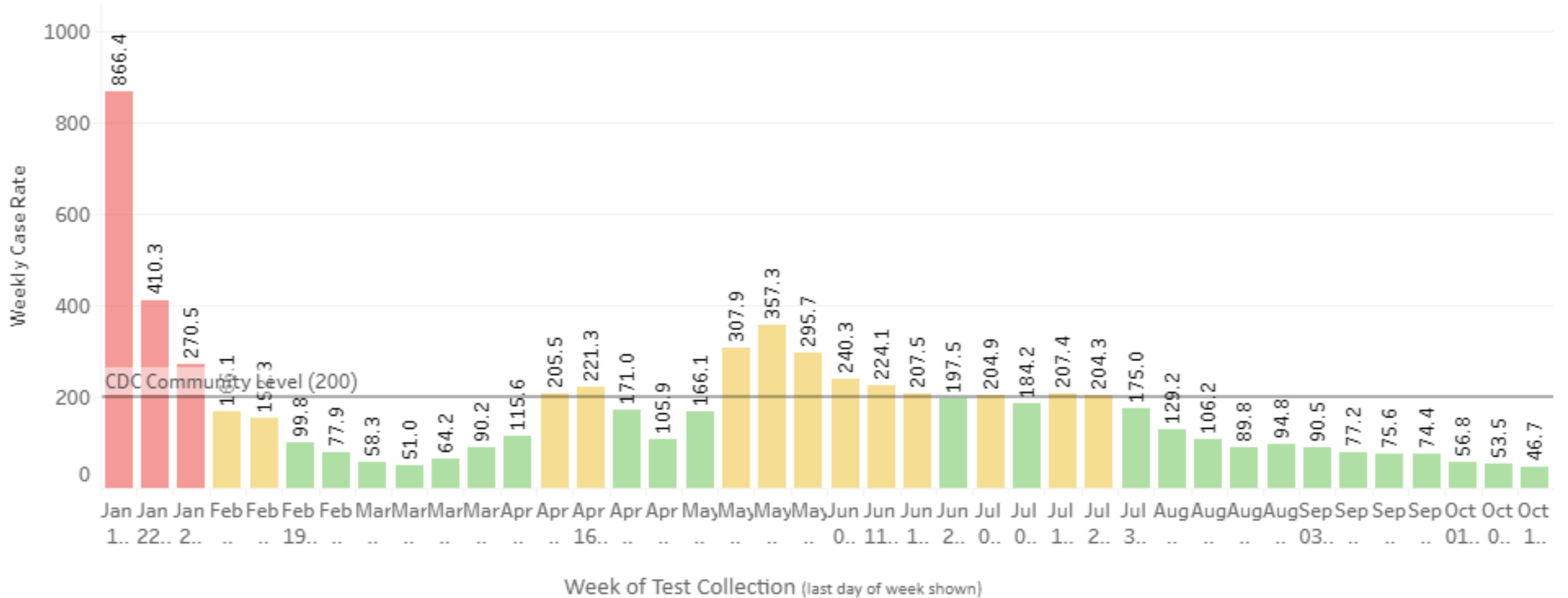
The COVID-19 Community Level is determined by the higher of the new admissions and inpatient beds metrics, based on the current level of new cases.

Dashboard Last Refreshed: 10/19/2022 4:00:36 PM

Source: <https://coronavirus.dc.gov/key-metrics>

District of Columbia COVID-19 Weekly Case Rate

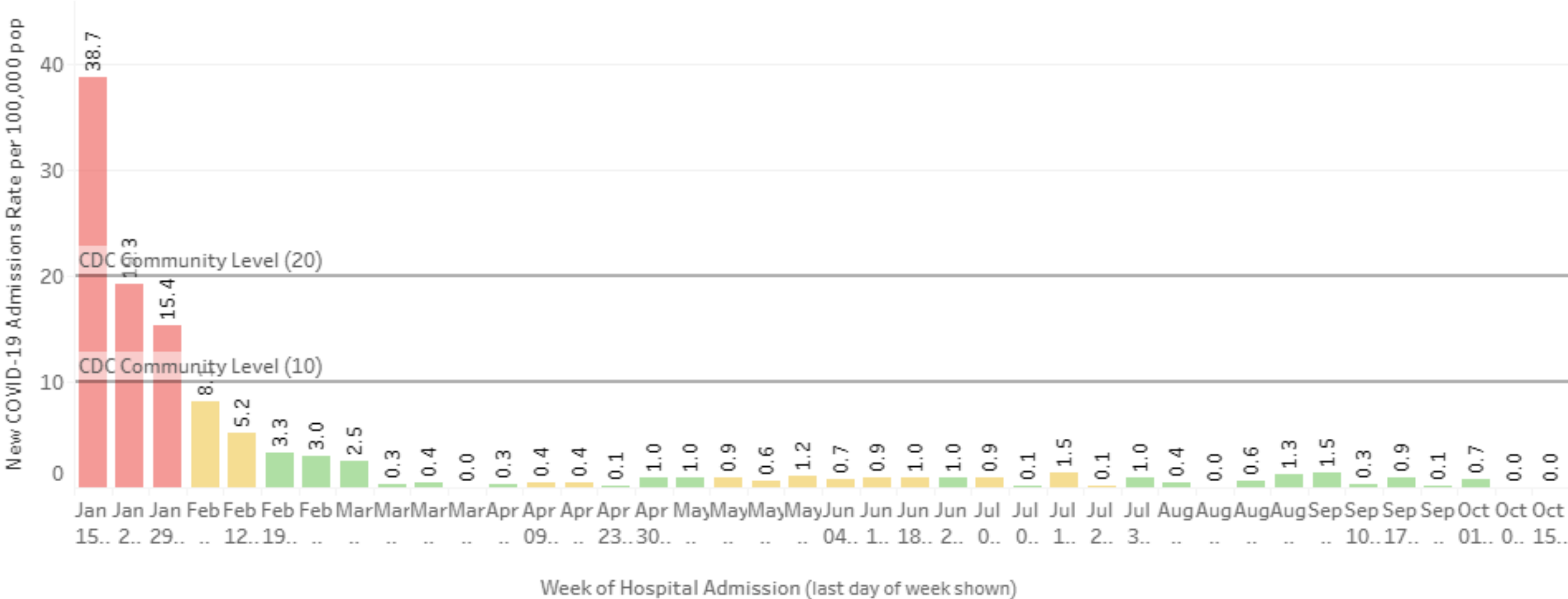
DC residents, per 100,000 population



Source: <https://coronavirus.dc.gov/key-metrics>

New Weekly Hospital Admissions due to COVID-19

DC Residents, per 100,000 population



Source: <https://coronavirus.dc.gov/key-metrics>

COVID Reminders

- The Mask Mandate is still in place for congregate shelters
- Unity continues to offer vaccination and testing at all low barrier shelters once about every two weeks.
- The ISAQ Hotline (202-671-3076) is available for anyone who has tested positive or has symptoms
- Please use this [FORM](#) to request any additional supplies

Vaccination Mandate

- The vaccination mandate is no longer in effect for District government employees due a DC Superior Court Ruling
- We anticipate additional guidance will be sent to providers regarding the vaccination mandate for contractors.

MPX Update

- Beginning Oct 15 the monkeypox clinics will merge and collocate with the COVID Centers in Wards 2, 3 and 8.
- Vaccinations are available at these DC Health Service Centers
- See [HERE](#) for eligibility criteria

| WARD | LOCATION | HOURS |
|--------|--|---|
| Ward 2 | 926 F Street NW Washington, DC 20004 | Monday: 10 am – 8 pm Tuesday: 10 am – 8 pm Wednesday: 10 am – 8 pm Thursday: 11 am – 9 pm Friday: 9 am – 7 pm Saturday: 10 am – 8 pm Sunday: CLOSED |
| Ward 3 | 5335 Wisconsin Ave NW Washington, DC 20015 | Monday: 10 am – 8 pm Tuesday: CLOSED Wednesday: 10 am – 8 pm Thursday: 11 am – 9 pm Friday: 9 am – 7 pm Saturday: 10 am – 8 pm Sunday: 10 am – 8 pm |
| Ward 8 | 3640 Martin Luther King Jr Avenue SE Washington, DC 20032 | Monday: 10 am – 8 pm Tuesday: 10 am – 8 pm Wednesday: 10 am – 8 pm Thursday: 11 am – 9 pm Friday: 9 am – 7 pm Saturday: 10 am – 8 pm Sunday: CLOSED |

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