



GOVERNMENT OF THE DISTRICT OF COLUMBIA INTERAGENCY COUNCIL ON HOMELESSNESS

EMERGENCY RESPONSE & SHELTER OPERATIONS (ERSO) COMMITTEE

Meeting Details	Date: 01 March 2023	Time: 1 – 2:30 PM	Location: Webex
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Meeting Notes

I. WELCOME AND CALL TO ORDER

ICH Executive Director, Theresa Silla, and ICH Graphic Designer, Daisean Foster, facilitated a design focused icebreaker as Committee members joined the meeting. Attendees were invited to share feedback on options for the ERSO Committee logo.

Co-chair, Reginald Black (PFFC, CEWG) welcomed the group and notified the group that the recording was started and provided an overview of the agenda and invited other attendees to introduce themselves through the chat. Director Silla covered housekeeping reminders for the Committee outlined on slides 7 and 8.

II. DISCUSSION

A. HYPOTHERMIA CHECK-IN

FEBRUARY ALERTS & OPERATIONAL SHIFTS

Shaquin Grier (DHS) covered this topic and shared data on the number of hypothermia alerts. Director Silla covered operational shifts and outcomes.

Comments, recommendations, feedback from the discussion are included below and were also recorded directly in the slides in red text. Please see PPT slides 9 – 16 for details.

Comments/Recommendations/Feedback:

- **Activating Warming Buses:** recommendation to consider % capacity of city-wide shelter beds as a threshold factor for utilization of warming buses. For example, activate once shelter beds are 80%-90% full during cold days or alerts.
- **Day Center Hours & Transportation:** Observation that surge in people at the 5 o'clock hour at the Downtown Day Services Center (DDSC) would be because of the need for shelter transport. Request for data on the number of people using transport from DDSC.

Next Step:

- ICH will tabulate all hypothermia and operational shift related feedback and recommendations for review in development of FY24 Winter Plan.

TRANSITION PLAN FOR OVERFLOW SITES & PEP-V

Shaquin Grier (DHS) was not able to stay on the call, so Director Silla (ICH) covered the slide for transition plan for overflow sites. Dena Hasan (DHS) presented updates on PEP-V. Please see the PPT slides 18-21. Notes and feedback from this discussion were recorded directly in the PPT slides highlighted in red text.

B. OFFICE OF MIGRANT SERVICES

Rachel Pierre (DHS) shared updates regarding the Office of Migrant Services (OMS). Director Silla recorded notes directly on the PPT slides. Please see red text on Slide 23 -

Comments/Recommendations/Feedback:

- **OMS Contact Info:** Request for contact information of OMS. UPO gets calls from migrants and families requesting information. DHS now has a central email - Migrant.services@dc.gov Standard shelter hotline for afterhours is recommended – families will be referred to VWFRC and individuals referred to low barrier shelters.
- Additional questions posed by meeting attendees in the WebEx chat are listed below, though ICH will work with DHS to confirm responses:
 - Who is the contact person for accurate answers to questions?
 - Does OMS have live customer service to inquiries?
 - Since 2022, how many immigrants have been housed in DC? What is the average weekly or monthly flow of families and individuals?
 - To avoid misinformation, how does OMS provide community outreach?

Next Step:

- ICH to work with DHS to address questions.

C. NYA REDEVELOPMENT

Lisa Franklin (DHS) shared updates on progress with the New York Avenue shelter redevelopment. Please see slides 25-29 for more information.

There was not enough meeting time for additional discussion or review of survey results from the shelter engagement efforts, though PPT slides 30-37 include more information.

III. UPDATES

A. RESPITE BEDS AT 801 EAST

Director Silla (ICH) briefly covered this update due to limited remaining meeting time. Please see slide 39 for information.

B. FOLLOW-UP ON ENCAMPMENT CONCERNS

Director Silla (ICH) briefly covered this update due to limited remaining meeting time. Please see slide 41 for information.

IV. ANNOUNCEMENTS & REMINDERS

There were no additional partner announcements or reminders.

V. SUMMARY & ADJOURNMENT

Co-chair Reginald Black and Director Silla adjourned the meeting and announced the next ICH ERSO Committee meeting scheduled for Wednesday, March 29th, from 1 – 2:30pm.

Next Meeting	Date: 29 March 2023	Time: 1 – 2:30 PM	Location: Webex
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Participant List (69 attendees, 34 organizations)

Abby Sypek (Everyone Home DC)	Ishan Heru (Community Connections)	Michael Ferrell (DCCFH)
Aisha Greene (Sasha Bruce)	Jamie W. Thomas (DHS)	Ms. Naomi (PFFC)
Aldo Hurtado (LAYC)	Jasmin Miller (DHS)	Nadia Malik (Miriam's Kitchen)
Amanda Chesney (Catholic Charities)	Jean Badalamenti (DCPL)	Nechama Masliansky (SOME)
Andrew Wassenich (Miriam's Kitchen)	Jennifer Joyce (DHCF)	Quin Grier (DHS)
Annemarie Cuccia (Street Sense)	Jesse Rabinowitz (Miriam's Kitchen)	Rachel Pierre (DHS)
Antwan Gillis (Friendship Place)	Jessica Yopez Rufino (LAYC)	Rachelle Ellison (PFFC)
Antwan Washington (UPO)	Jill Carmichael (National CC)	Rebecca Kellett (GMC)
Belinda Fadlelmola (HUD)	Joshua Drumming (Legal Clinic)	Reginald Black (PFFC)
Blair Copeland (Catholic Charities)	JoVonna Chase (Everyone Home DC)	Robert Warren (PFFC)
Brendan Haley (Everyone Home DC)	Juan Cespedes (Catholic Charities)	Ronnie Stanley (Central Union Mission)
Candyce Coates (TCP)	Kaira Smith (DC Council)	Sakina Thompson (DMHHS)
Carla Branham (DHS)	Kalifia Thomas (Community of Hope)	Samantha Nolet (TCP)
Catherine Crosland (Unity)	Kass Greene (DHS)	Sangita Joshi (N Street Village)
Chris Pitocchelli (Friendship Place)	Kelly Andreae (GMC)	Sari Frankel (DBH)
Cliff Rogers (Covenant House)	Kris Thompson (Calvary Women's Services)	Synina Pugh (ICH)
Daisean Foster (ICH)	Krysta Aguilar (DHS)	Tanya Thomas (Salvation Army)
Darryl Phillips (Community Connections)	Lindsay Curtin (DHS)	Ted Joseph (DHS)
Dena Hasan (DHS)	Lisa Franklin (DHS)	Theresa Silla (ICH)
Dervin Brown (UPO)	Lynn Amano (Friendship Place)	Victoria Alves (SMYAL)
Donna Harris (ICH)	Marsheika Gee (TCP)	Wes Heppler (Legal Clinic)
Dr Mayaalla MuQaddim Abdullah Al Saud (PFFC)	Maydeen Merino (Concerned Citizen)	2022****81
Eileen Rosa (ICH)	Michael Cook (HSEMA)	
Imani Grant (Everyone Home DC)		