



AUGUST 2024 MEETINGS

Issued: 09 September 2024


PURPOSE

To provide a readout of the August ICH meetings.


BACKGROUND/CONTEXT


At the community’s request and to ensure transparency, the ICH is committed to providing a monthly digest of the feedback the ICH Team is tracking. This feedback is received at ICH forums or via email offline. This digest is limited, summarizing key topics and sentiments but lacking the details of constituent concerns or community updates. If you want to join an ICH forum or see the details of the agenda topics and live notes of the discussion, please email ich.info@dc.gov.

FEEDBACK FROM ICH MEETING FORUMS


ICH Forums	Proposed Agenda	Areas of Concern or Risk	Opportunities for Improvement	Progress/Trends to Celebrate	Announcements
08/06 Front Door Services WG  People: 41 Orgs: 21	Governance Discussion Items <ul style="list-style-type: none"> Seasonal Planning Non-Congregate Bridge Housing: Referrals Agency Announcements Announcements	Governance <ul style="list-style-type: none"> Alignment of seats, specifically the BID. Heat Season Check-In <ul style="list-style-type: none"> Need for cooling buses in NW and warming buses during Hypothermia. Difficulty accessing cooling, misting and rec center pools. Lines for shelter in extreme heat. Language barriers at DDSC. 	Governance <ul style="list-style-type: none"> Consideration/Suggestions for: <ul style="list-style-type: none"> DBH Core Service Agencies (CSA’s), 3-4 chairs like REI WG, and Inclusion of DC Jail and/or DOC. Heat Season Check-In <ul style="list-style-type: none"> Circulators for cooling & heating buses Update on Virginia Williams. 	Governance <ul style="list-style-type: none"> Positive reactions to what was proposed. Thrive DC volunteered to serve on the Leadership Slate Heat Season Check-In <ul style="list-style-type: none"> Shout out to the libraries. They fill gaps as they can and hand 	Announcements <ul style="list-style-type: none"> Climate Ready DC 2.0: Survey DDC: DC’s 2024 Employment First Summit DCPS: Student Health HUB


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		<ul style="list-style-type: none"> Spanish speakers needed at CCNV. <p>Hurricane & Flood Planning</p> <ul style="list-style-type: none"> Need for safe places during a tornado. Mapping flood planes and locations of encampments. <p>Non-Congregate Bridge Housing: Referrals</p> <ul style="list-style-type: none"> Referrals through CAHP could slow the process down. Concern about 1,300 DCHA vouchers given to families. Need more ADA units than what the Aston will provide. <p>Agency Announcements</p> <ul style="list-style-type: none"> Changes to the MLK library enforcement of behavior guidelines. Request for library administration to attend the upcoming ERSO meeting. Disconnect between policies and namesake of the MLK library. Related to Johnson vs Grants Pass. Impact on UPO pick up from MLK library. Unattended items disposed in ~5 days. Office of Public Safety will be onsite to enforce the new rules 24/7. 	<ul style="list-style-type: none"> Decision process for determining bus locations. Need for 24/7 Downtown Day Service Center. <p>Hurricane & Flood Planning</p> <ul style="list-style-type: none"> Flood evacuation protocols including a plan on how to retrieve people from flooded areas. Homeless representation in the plans. <p>Non-Congregate Bridge Housing: Referrals</p> <ul style="list-style-type: none"> Large need for the Aston. Ensure inclusivity in who can be served. Most of the population has a disabling condition Request prioritization requirements from HUD CAHP referral information to be distributed to non-CAHP providers. Fewer housing resources in FY25 and impact on referrals to the Aston. <p>Agency Announcements</p> <ul style="list-style-type: none"> Communication materials and follow up from the BID regarding MLK. 	<p>out water/wipes. They go above and beyond.</p> <ul style="list-style-type: none"> h3 Project has supplied swimsuits for access cooling centers. Note of appreciation for those who go the extra mile to support those in need. 	<ul style="list-style-type: none"> DHCF: Resources for Medicaid Renewals/Eligibility DPR: Veggie Giveaway HLBH: Latines and Suicide Prevention Resource Guide Mayor Bowser: Back to School Day at RFK MORCA: Keeping it Reel
<p>08/08 Single Adult Subsystem WG</p> <p>SASWG <small>SINGLE ADULT SYSTEM WORKGROUP</small></p> <p>People: 49 Orgs: 25</p>	<p>Icebreaker: Governance Discussion</p> <ul style="list-style-type: none"> Confirming HUD CoC NOFO Priorities Non-Congregate Shelter – Matching From <p>System Check-In</p>	<p>Icebreaker: Governance Update</p> <ul style="list-style-type: none"> Concerns around BID having a seat. Increase seats for lived experience. Seat for youth with lived experience Diversity in thinking, not just demographics. <p>Confirming HUD CoC NOFO Priorities</p> <ul style="list-style-type: none"> RRH prioritized for singles & young adults. Priority of increasing housing stock Lack of affordable housing development 	<p>Non-Congregate Shelter – Matching From</p> <ul style="list-style-type: none"> Admission process & medical need determinations Ensuring referral process is shared to non-CAHP providers Need to expand the Aston model Prioitization process Communicate expectations and provide resources for successful exits 	<p>Confirming HUD CoC NOFO Priorities</p> <ul style="list-style-type: none"> RRH works well with SSVF for veterans. With the HUD NOFO, ability to determine priorities. Individuals are eligible to re-enter RRH if they lose housing 	<p>Announcements</p> <ul style="list-style-type: none"> Including Announcements Above OP: Racial Equity Action Plan SAMHSA: Public Housing and Serious Mental Illness Webinar



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	<ul style="list-style-type: none"> I-CAHP Matching Updates Previously Flagged & Outstanding Concerns Emerging/New Concerns <p>Announcements</p>	<ul style="list-style-type: none"> HUD funding does not meet need for PSH Clients need to work, prioritizing auto payments of utilities and rent Assessment tool for RRH Resources for Case Management and Peer Mentoring Support Support for frontline staff Access and coordination to DV system <p>Non-Congregate Shelter – Matching From</p> <ul style="list-style-type: none"> CAHP process will take too long. Confusion about prioritization and selection process. Process and timeline of housing exit. Need to incentivize landlords. <p>I-CAHP Matching Updates</p> <ul style="list-style-type: none"> Offline matching. <p>Emerging/New Concerns</p> <ul style="list-style-type: none"> MLK library and request to receive a written version of the new policies. 	<ul style="list-style-type: none"> Request for guidance documents on referrals. <p>I-CAHP Matching Updates</p> <ul style="list-style-type: none"> How many clients will be unassigned through this match cycle, including offline matches. Full dashboard for the quarter. 	<p>Non-Congregate Shelter – Matching From</p> <ul style="list-style-type: none"> Excitement about additional Non-Congregate Shelter Excitement about the building and Friendship Place being the provider for the Aston, highlighting that they work well with the community. <p>I-CAHP Matching Updates</p> <ul style="list-style-type: none"> Highlight that matches are being distributed evenly across demographics. 	<ul style="list-style-type: none"> SAMHSA Homeless and Housing Resource Center: Partner Webinars SAMHSA SOAR TA Center: FAQ for Assisting Youth w/ Social Security Benefits Urban Institute: Expanding Opportunities for Developers of Color
<p>08/13 Executive Committee</p>  <p>People: 46 Orgs: 24</p>	<p>Systemwide Check-In</p> <ul style="list-style-type: none"> Emerging/new Concerns/Seasonal Planning Underway & Shelter Redevelopment Updates/Previously Flagged & Outstanding Concerns <p>Discussion Items</p> <ul style="list-style-type: none"> Confirming HUD CoC NOFO Priorities & Next Steps 	<p>Emerging/New Concerns/Seasonal Planning Underway & Shelter Redevelopment Updates/Previously Flagged & Outstanding Concerns</p> <ul style="list-style-type: none"> Impact of new Library policies Lack of power to influence decisions Criminalizing homelessness and lack of 24/7 shelter. Lack of productive meetings when people deviate from the agenda. <p>Confirming HUD CoC NOFO Priorities & Next Steps</p> <ul style="list-style-type: none"> Flag to prioritize older and medical vulnerable adults and PSH Plus. 	<p>Emerging/new Concerns/Seasonal Planning Underway & Shelter Redevelopment Updates/Previously Flagged & Outstanding Concerns</p> <ul style="list-style-type: none"> Request from advocates to meet with police regarding changes. Flag for opportunity to leverage DC Circulators. <p>Confirming HUD CoC NOFO Priorities & Next Steps</p> <ul style="list-style-type: none"> Monitor availability of FRSP in coming months given program and funding shifts. 	<p>Confirming HUD CoC NOFO Priorities & Next Steps</p> <ul style="list-style-type: none"> Agreement from people with lived experience to dedicate funding by subpopulation. 	<p>Announcements</p> <ul style="list-style-type: none"> Including Announcements Above DHCD: Rental Accommodations Workshop *NEW* DFHV: Wheelchair Accessible Vehicle Hotline *NEW* H3 Project: Rise To The Challenge *NEW*


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	<ul style="list-style-type: none"> Introducing HUD CoC Builds <p>Governance: Leadership Slates</p> <p>Announcements</p>	<ul style="list-style-type: none"> Concerns about efficacy of FRSP as exits resume and others are being matched. Concerns about quality of customer service across agencies and shelters Concerns that consumers are not heard or respected for the time and expertise they bring to meetings and programs. 	<ul style="list-style-type: none"> Clarification on if TCP makes recommendations and what weight those are assigned in the process. Workforce additions in the NOFO and if that can be used to support staff training and improve customer service. Clarification on how cost per household is ranked if ranking criteria applies to new and renewal projects. Clarification that OMS provides shelter for migrant families but not single adults Flag to ensure coordination with the Mayor’s Office of Racial Equity (ORE) so they are familiar with program types to inform ranking. 		<ul style="list-style-type: none"> NAEH: FY24/25 NOFO Webinar *NEW* ONSE: Gun Violence Prevention Mini Grants *NEW*
<p>08/14 Family Subsystem WG</p>  <p>People: 69 Orgs: 29</p>	<p>Governance Update Discussion</p> <ul style="list-style-type: none"> FRSP Exits & Program Updates FY25 Winter Plan: Family Shelter Modeling <p>System Check-In</p> <ul style="list-style-type: none"> Overview of Provider Letter to DCHA HUD CoC NOFO & CoC Builds Opportunities Constituent Concerns Tracker <p>Announcements</p>	<p>Governance Update</p> <ul style="list-style-type: none"> Concerns about including CFSA <p>FRSP Exits & Program Updates</p> <ul style="list-style-type: none"> New families being matched to FRSP. Impact on families and if they will get a voucher or not. If there is money to put new people in FRSP why not extend time for those in FRSP as they get connected to a voucher. DHS has enough housing to serve every family in FRSP being exited Length of time for review of HCVP applications. Families are not already on the DCHA waitlist and a request to cross walk data. Flag that Family Success Centers are being asked to pause services in September while new grantees are being finalized. 	<p>Governance Update</p> <ul style="list-style-type: none"> Prevention programs are representation. How leadership positions will be chosen. Leverage provider slots for agencies operating multiple program types like PSH and FRSP. Recommendation to include a DV provider. Suggestion to include DOES given importance of income for families especially in FRSP. Discussion on inclusion of DCHA given the need for their participation across multiple forums <p>FRSP Exits & Program Updates</p> <ul style="list-style-type: none"> Clarification on the number of families who will receive an exit notice on or before September 1st. 	<p>FY25 Winter Plan: Family Shelter Modeling</p> <ul style="list-style-type: none"> Community Connections has unit-based buildings with open slots and can take referrals. 	<p>Including Announcements from Above</p>



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		<ul style="list-style-type: none"> Timing of applications and exits for families in Tier 5. <p>FY25 Winter Plan: Family Shelter Modeling</p> <ul style="list-style-type: none"> Removing 1,300 from the model if DHS is not keeping families in FRSP while waiting their voucher. Consideration of FRSP exits over the last two years. Potential system bottlenecks with large groups being exited at the same time. Increased exits and lack of ERAP. Request for alternative options of modeling. <p>Overview of Provider Letter to DCHA</p> <ul style="list-style-type: none"> Request to continue to discuss these concerns in this meeting and not just Housing Solutions CMTE. Emphasis on the gravity of FRSP exits and importance of connecting to permanent resources. 	<ul style="list-style-type: none"> How will 1,300 HCVP vouchers from DCHA will impact the exits. Request to understand the new appeal process and timeline for FY25 matches. Clarification on families matched to TAH and PSH are all the vouchers for FY24. FRSP funds cannot be switched to PSH. Question on if Tier 5 families will be connected to FY25 vouchers. Are all families exiting “pandemic extensions” or if some of them have not been in the program 12 months yet. Reasoning behind estimate 30% expected to be denied in DCHA HCVP process. Definition of vulnerable DHS is using for matching priority to vouchers. Are families being prioritized for vouchers are long time DC residents. Eligibility versus prioritization Will families who were exited already this year are applying for vouchers. Request to know the number of families prioritized for PSH vs the number of FY25 PSH slots. Recommendation for families to connect with collaboratives. Clarification for families that received letters for incomplete applications to come to VWFRC to complete it. <p>FY25 Winter Plan: Family Shelter Modeling</p> <ul style="list-style-type: none"> Flag that some shelter vacancies due to facility issues. Clarification on the 25% surge. 		


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			<ul style="list-style-type: none"> Request for additional data on standard monthly FRSP exits. Recommendation to look at returners last year from FRSP. Question on if FRSP budget for FY25 can accommodate families exiting shelter. Discussion on DHS budget since shelter is more expensive than housing. <p>Overview of Provider Letter to DCHA</p> <ul style="list-style-type: none"> Legal service advocates meet with DCHA and willing to coordinate with providers. <p>Constituent Concerns Tracker</p> <ul style="list-style-type: none"> Update on the VWFRC move. 		
<p>08/14 Health Care CMTE</p>  <p>People: 55 Orgs: 28</p>	<p>Governance Discussion</p> <ul style="list-style-type: none"> Addressing Immediate Needs Delivering Navigation Services <p>System Check-In</p> <ul style="list-style-type: none"> Previously Flagged and Outstanding Concerns <p>Announcements</p>	<p>Governance</p> <ul style="list-style-type: none"> Lack of adequate CM and support in housing. Clients need to build trust with CMs and Advocates. 	<p>Governance</p> <ul style="list-style-type: none"> Suggestion to include FEMS and DBH as DC Gov Agencies on the proposed Health Care Committee slate. Emphasis on partnership with gov agencies. <p>Addressing Immediate Needs</p> <ul style="list-style-type: none"> Discussion on the FAQs for organizations. How to update an agencies information Need to confirm information before sending client. <p>Delivering Navigation Services</p> <ul style="list-style-type: none"> How stabilization services are defined in the logic model. Flag that in PSH, housing navigation and stabilization functions are clearly defined. 	<p>Governance</p> <ul style="list-style-type: none"> Highlight of quality services provided by Miriam’s Kitchen. <p>Addressing Immediate Needs</p> <ul style="list-style-type: none"> Positive feedback from people who have interacted with the tool or other versions of it in the past. General excitement about the amount of information that is included. Excitement that LinkU will be integrated with CRISP. <p>Delivering Navigation Services</p> <ul style="list-style-type: none"> Areas should be broken down so there are specialized fields Several Core Service Agencies (CSAs) are CAHP participating and have housing liaisons 	<p>Announcements</p> <ul style="list-style-type: none"> Including announcements above DCPS: Student Health HUB MORCA: Keeping it Reel

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			<ul style="list-style-type: none"> • Recommendation to connect clients to a medical provider upon assignment to CAHP. • Helpful for Health Care and Behavioral Health to be a part of navigation. • Financial planning is important for stabilization. • Question on how HIPAA limits cross sharing between agencies. 		
<p>08/15 Shelter Solutions WG</p>  <p>People: 22 Orgs: 11</p>	<p>Governance</p> <ul style="list-style-type: none"> • Establishing Leadership Slate (5 mins) <p>Discussion</p> <ul style="list-style-type: none"> • New York Avenue Shelter Redesign (70 mins) <ul style="list-style-type: none"> • Design Process Overview • Proposed Architectural Concepts/Designs <p>Announcements</p>	<p>New York Avenue Shelter Redesign</p> <ul style="list-style-type: none"> • Emphasis on the need for medical respite and separate isolation beds for recovery from illness. • Flag that homelessness grows despite efforts so need to focus on housing. • Frustration with the presentation and request to ensure people with lived experience are hired to work on the project. • Request for case manager office space and storage on each floor to be more accessible for clients. • Question on if DHS will own the land as NPS has not always been kind to the unhoused community. • Emphasis on removing barriers to access services, again highlighting the need for private meeting space on each floor. • Feedback to ensure coordination with the neighborhood commission. • Concern about upkeep maintenance. 	<p>New York Avenue Shelter Redesign</p> <ul style="list-style-type: none"> • Feedback that colors used in the building are important, linked to mental health. • Personal experience of sharing a room with 3 people and how that is difficult. • Request to increase access to outdoor space. • Request for DOES to be a part of the process to get folks trained. • Question on the timeline for the project. • Questions about transportation and general site accessibility. • Concern about animals in the current animal shelter on the building development site. • Follow up questions on site and program specifics, including the elevation of ramps, PA system, bed setup and total cost for the project. 	<p>New York Avenue Shelter Redesign</p> <ul style="list-style-type: none"> • Survey feedback from clients and staff were used to guide the design. • Overall positive reactions from attendees to thoughtfulness of design. 	<p>Announcements</p> <ul style="list-style-type: none"> • Including announcements above


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<p>08/19 Housing Solutions CMTE</p>  <p>People: 48 Orgs: 26</p>	<p>Discussion</p> <ul style="list-style-type: none"> HUD CoC Builds Funding Opportunity <p>Systemwide Check-In:</p> <p>Agency Updates</p> <ul style="list-style-type: none"> DCHA Updates DHCD Updates Previously Flagged & Outstanding Concerns <p>Governance</p> <p>Announcements</p>	<p>HUD CoC Builds Funding Opportunity</p> <ul style="list-style-type: none"> 1,300 vouchers used for families circumvented single adult needs. The Mayor does not prioritize the unhoused population, leaving DC Council to find funding for PSH. Homelessness has become a business and the need for political will. 	<p>HUD CoC Builds Funding Opportunity</p> <ul style="list-style-type: none"> Can funding be used to convert Transitional to Permanent Housing. The conversion of TH to PSH was a priority in HOME ARP Planning. Clarification on conflict of interest for ranking committee members. HUD CoC funding goes through TCP as Collaborative Applicant, not DCHA. Funding to fix units in public housing and for Case Management \$7.5 million for construction is not significant and additional funding sources are required in the application. Data match with HMIS & DCHA waitlists. Funding must be used for new PSH and only 25 awards will be made nationally. Unmet needs targeting single adults and returning citizens. Emphasis on housing as a right and ending homelessness for all. Funds could be used for PSH+. Discussion on estimated number of units and persons served with this funding, should be thought of as gap funding. 	<p>DCHA Updates</p> <ul style="list-style-type: none"> positive changes are being made at DCHA and appreciation for the dedication and for the hard work. 	<ul style="list-style-type: none"> Including Announcements Above
<p>08/20 Youth CMTE</p>  <p>People: 51 Orgs: 22</p>	<p>Discussion: Winter Planning</p> <ul style="list-style-type: none"> Shelter Capacity & Locations Other Related Components <p>Governance</p> <p>System Check-In</p>	<p>Shelter Capacity & Locations</p> <ul style="list-style-type: none"> Staying at adult shelters is often scary for youth. There is not adequate year-round shelter for single and young adults Youth end up in the year-round shelters when hypothermia season ends. 	<p>Shelter Capacity & Locations</p> <ul style="list-style-type: none"> Most Youth used shelter for less than a week for the entire hypo season. Only one true low barrier shelter for young adults that may be underutilized. Workforce training and housing opportunities for all young adults. Clarification on the number of beds and utilization of Sasha Bruce House. 	<p>Other Related Components</p> <ul style="list-style-type: none"> Appreciation for TCP and the data analysis to inform planning. 	<p>Announcements</p> <ul style="list-style-type: none"> Including Announcements Above DC Health: LinkUDMV Resource Locator


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	<ul style="list-style-type: none"> Youth Census Youth CAHP Updates System Updates <p>Announcements</p>	<ul style="list-style-type: none"> Many youth only go into shelter when they are at serious risk for harm, like freezing to death. Historically there has been no case management in overflow sites. Discussion on factors youth must overcome and emphasis on self-love. 	<ul style="list-style-type: none"> Youth will be exposed to bad behaviors in shared shelters with older adults. Shelter van only drops off to adult sites. <p>Other Related Components</p> <ul style="list-style-type: none"> Expand UPO transportation to and from youth service and shelter locations. How are demand for shelter and transportation are being tracked How was the transportation pilot communicated to young adults. Suggestion to create a shelter app. 		<ul style="list-style-type: none"> DDC: DC's 2024 Employment First Summit Mayor Bowser: Back to School Day at RFK TCP: Youth Count DC
<p>08/21 Racial Equity and Inclusion WG</p>  <p>People: 48 Orgs: 21</p>	<p>Discussion</p> <ul style="list-style-type: none"> Full Council Nominations Leadership Slate <p>Announcements</p>	<p>Leadership Slate</p> <ul style="list-style-type: none"> Stick to meeting agendas so the agencies and community members can plan accordingly. Frustration over the lack of equal pay for PLE in leadership positions. Equity and goal to ensure PLE have a voice at the table. 	<p>Full Council Nominations</p> <ul style="list-style-type: none"> The review panel for Full Council Nominations and who participates. Some members cover both advocates and provider categories. Discussion on expanding information in the nomination form to include items such as letters of support, demographics, representation of special populations and experience. <p>Leadership Slate</p> <ul style="list-style-type: none"> Feedback to include DHS and DCHA on the leadership slate in every forum. Make sure work is being done in the forums with the government representatives. Advocate seats should be prioritized for organizations that only do advocacy not providers who also do advocacy. The BID would fall under businesses and the private sector The process for identifying leaders and proposed number of slate members. 		<ul style="list-style-type: none"> Including Announcements Above

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			<ul style="list-style-type: none"> Reminder to focus on the current political climate as we make decisions. Role of people who attend and participate but not on leadership slates. 		
<p>08/21 Behavioral Health WG</p>  <p>People: 55 Orgs: 27</p>	<p>System Check-In</p> <ul style="list-style-type: none"> Inducements Funding Opportunities DCPL: Behavioral Guidelines MPD/DBH Co-Response Pilot Update <p>Discussion: Seasonal vs Annual Planning Governance Announcements</p>	<p>Inducements</p> <ul style="list-style-type: none"> Providers noted an increase in this behavior lately and have been reporting to DBH and DHCF. Risk of retaliation when clients report issues. <p>DCPL: Behavioral Guidelines</p> <ul style="list-style-type: none"> Law enforcement escalating situations at the library. Peers should have been involved earlier to inform policies and build trust. 	<p>Funding Opportunities</p> <ul style="list-style-type: none"> Providers would benefit from centralized sharing of funding opportunities. General information is helpful and the more places things are advertised, the better. Sign up for notifications via DC Community Grant Program. <p>DCPL: Behavioral Guidelines</p> <ul style="list-style-type: none"> Plans for behavior guidelines inside Number of peers working with DCPL. <p>MPD/DBH Co-Response Pilot Update</p> <ul style="list-style-type: none"> How are 911 calls are evaluated and routed to the co-response teams. FD-12 process, that individuals must be a danger to self, or others and officers assess it is more of a mental health issue than a criminal issue. CRT used frequently by the community, including the library. <p>Discussion: Seasonal vs Annual Planning</p> <ul style="list-style-type: none"> When does Access Helpline needs to speak with the individual directly. 	<p>Inducements</p> <ul style="list-style-type: none"> Investigation into reported incident occurred. Updated practice to have both clients and licensed clinicians signing form to confirm there were no inducements. <p>Funding Opportunities</p> <ul style="list-style-type: none"> ICH forums highlighting funding opportunities. <p>DCPL: Behavioral Guidelines</p> <ul style="list-style-type: none"> DBH is partnering and collaborating with libraries. DHS Adams Place Day Center can provide storage for those experiencing homelessness. <p>MPD/DBH Co-Response Pilot Update</p> <ul style="list-style-type: none"> Ability to request CIO officers when calling 911. Provider feedback on great experience in requesting and working with CIOs. 	<ul style="list-style-type: none"> Including all Announcements Above
<p>08/22 Veterans NOW WG</p> 	<p>System Check-In</p> <ul style="list-style-type: none"> Updates, Constituent Concerns Tracker, New/Emerging Concerns <p>Discussion</p>	<p>Work Plan Updates</p> <ul style="list-style-type: none"> Clients are being told to fill out DCHA applications themselves 	<p>Veterans System Overview</p> <ul style="list-style-type: none"> Number of Veterans who have historically declined housing/services. History of trends in the data and current downward shifts. 	<p>Updates, Constituent Concerns Tracker, New/Emerging Concerns</p> <ul style="list-style-type: none"> Updates from providers on staffing and open positions. Winterhaven resource event coming up on November 2nd. 	<p>Announcements</p> <ul style="list-style-type: none"> Including all announcements above

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<p>People: 23 Orgs: 10</p>	<ul style="list-style-type: none"> Veterans System Overview Work Plan Updates <p>Governance Announcements</p>		<ul style="list-style-type: none"> SSVF and Housing Prevention and ways to increase flexibility. VA HPO National is requesting data on encampment closures from communities. HUD issued updated notices on operating requirements impacting VASH. <p>Work Plan Updates</p> <ul style="list-style-type: none"> VA/PHA bootcamp and ensuring the necessary follow up meetings take place. Promotional materials for landlords and flag to highlight the qualities of Veterans. Reach out to faith-based community to recruit mission-driven landlords. Resources shared for staffing retention and emphasis on increased pay. Training for supervisors to ensure positive work environments that make people want to stay. Recommendation to explore SSVF resources for staffing retention. 	<p>Veterans System Overview</p> <ul style="list-style-type: none"> Celebrating only 31 Veterans need to be matched to a housing resource. Sharing BNL of Veterans at LBS. Communities have seen their BNL increase in recent months, but DC is seeing it decrease. Sustained reduction is likely due in part to the available Veteran Flex Funds. <p>Work Plan Updates</p> <ul style="list-style-type: none"> DC Lab work with DCHA to streamline LRSP applications, opportunity for HUD VASH. Excitement around landlord mapping idea. 	<ul style="list-style-type: none"> HUDVAG: New Shoes Drive *NEW*
<p>08/23 Consumer Engagement WG</p>  <p>People: 16 Orgs: 6</p>	<p>System Check-In</p> <ul style="list-style-type: none"> Emerging/New Concerns MLK Behavioral Guidelines FY25 Winter Plan Heat Plan & Hurricane/Tropical Storm Season Close Out 	<p>Emerging/New Concerns</p> <ul style="list-style-type: none"> DCHA vouchers for families exiting FRSP that could have been for the unhoused. Mental health services are not up to par. RRH not funded in FY25. Medical care is inadequate for poor people, with personal example of bad dental experience. Process and increased cost to collect the ashes of people who pass away. <p>MLK Behavioral Guidelines</p>	<p>Emerging/New Concerns</p> <ul style="list-style-type: none"> The system needs more compassionate people and equitable approach to vouchers allocation. Consistency in Case Managers who have built rapport is important Request for DCHA to attend CEWG. Discussion on different types of vouchers that DCHA receives and clarification that HCVP (or Section 8) 	<p>Emerging/New Concerns</p> <ul style="list-style-type: none"> Connection for free burial plots and applying for funding to assist homeless people. <p>MLK Behavioral Guidelines</p> <ul style="list-style-type: none"> Request for DCPL leaders to attend the Full Council meeting and ERSO. <p>Heat Plan & Hurricane/Tropical Storm Season Close Out</p>	<p>Announcements</p> <ul style="list-style-type: none"> Including announcement above

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	<ul style="list-style-type: none"> Governance: Stipends, Full Council Nominations, Leadership Slates <p>Announcements</p>	<ul style="list-style-type: none"> The policy was issued in August while the council was on recess. CEWG members were not made aware that DCPL was on the agenda for the 08/21 Behavioral Health WG meeting. Library staff are not responsive or engaging with consumers. Policy changes could be related to the Johnson vs. Grants Pass. General public standing under the awning during rainy weather won't be treated the same as those who sit outside to access the libraries internet or watch a movie. Individuals sleeping outside of the library need more support and agency coordination. Impact on businesses in the neighborhood and call for DBH to step up. Potential criminality and ripple effect, including people moving from the library to other locations. Not sufficient shelter year-round for individuals. The policy will leave folks prone to weather injury <p>FY25 Winter Plan</p> <ul style="list-style-type: none"> Need for sufficient resources during bad weather days. Implementation of warming buses Lose of partners, like recreational centers <p>Heat Plan & Hurricane/Tropical Storm Season Close Out</p>	<p>vouchers were used for families exiting FRSP.</p> <ul style="list-style-type: none"> Request for CEWG members to receive more support for the trauma they deal with daily. Request for libraries and shelters to support connection to health care and benefits like food stamps. <p>MLK Behavioral Guidelines</p> <ul style="list-style-type: none"> Follow up on concern related to UPO pickups. What advocacy can the Library do. 	<ul style="list-style-type: none"> Opportunity for CEWG members to engage with DOEE since they are studying floods and updating maps. <p>Governance: Stipends, Full Council Nominations, Leadership Slates</p> <ul style="list-style-type: none"> Personal update on graduation from PSH to a federal voucher! 	

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		<ul style="list-style-type: none"> Guidance during tropical storms/tornado warnings is only relevant for people who are housed. Some streets, like Pennsylvania Ave flood too easily. It can take days for belongings to dry out after rain. No one is doing outreach to help move to higher ground or pass out planks. <p>Governance: Stipends, Full Council Nominations, Leadership Slates</p> <ul style="list-style-type: none"> Frustration with not receiving stipends for ICH participation. 			
<p>08/28 Shelter Capacity WG</p>  <p>People: 36 Orgs: 18</p>	<p>Discussion: FY25 Winter Shelter Capacity</p> <ul style="list-style-type: none"> Families Young Adults Single Adults <p>System Check-In: July Occupancy Reports Governance Announcements</p>	<p>Families</p> <ul style="list-style-type: none"> Feedback that 25% surge does not adequately account the reduction in FRSP. <p>Young Adults</p> <ul style="list-style-type: none"> Concern that youth should not access adult shelters because of negative influences. <p>Single Adults</p> <ul style="list-style-type: none"> Concerns about staff at Adams PI Shelter. Outstanding question on the impact of migrants on available resources and funding. Transportation and language access calling the Shelter Hotline. Reflection that the discussion on migrants is due to scarcity of resources and points to the need for year-round shelter for all. 	<p>Families</p> <ul style="list-style-type: none"> Feedback to increase to 40% surge. Concern for FRSP exits and returns to shelter because of evictions. Last year projected 25% surge in entries and the utilization did not come close. Monitor shelter capacity via monthly reports to evaluate demand for additional capacity. <p>Young Adults</p> <ul style="list-style-type: none"> Clarification that only individuals who violated program rules are denied entry to CCNV. Educating youth about options for youth and adult shelters. Resource cards and potential for other resources and links. <p>Single Adults</p> <ul style="list-style-type: none"> Ensure capacity includes consideration for individuals in encampments. 	<p>Families</p> <ul style="list-style-type: none"> Confirmation to address the following in the Winter Plan and/or at Full Council: <ul style="list-style-type: none"> Timeline for units that are offline and coming online. Confirmation of sufficient RRH funding for families exiting during hypothermia season. <p>Young Adults</p> <ul style="list-style-type: none"> Youth ambassadors to help peers navigate the system and connect to appropriate resources. Confirmation of edits for the FY25 Winter Plan: <ul style="list-style-type: none"> Review and update websites that relay 	<ul style="list-style-type: none"> Including Announcements Above

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			<ul style="list-style-type: none"> Total number of beds brought online throughout hypothermia season. The volume of turnaways and request to clarify UPO protocol and responsibility. Specific expectations for DBH during Hypothermia Season. Status of Non-Congregate and specialized beds, not included in the Winter Plan. Immigration status is not asked during intake at low barrier shelters. Discussion on impact of migrants in the homeless services system and resources. Anyone accessing shelter, migrant or not, is included in the capacity numbers. 	<p>information about shelter</p> <ul style="list-style-type: none"> Request shelter providers to create profiles for shelters on LinkUDMV 	
<p>08/28 Emergency Response and Shelter Operations CMTE</p>  <p>People: 50 Orgs: 27</p>	<p>Governance: Mobilizing the ERSO Voting Slate</p> <p>Discussion Topics: Seasonal Planning</p> <ul style="list-style-type: none"> Winter Plan: FY25 Draft Heat Plan: Close-Out Review <p>Announcements</p>	<p>Draft FY25 Winter Plan</p> <ul style="list-style-type: none"> Request for warming buses in NW. Include protocols for transportation and FD-12 in the winter plan and long term. Issues experienced on warming buses including, drug use, cleanliness and health and safety concerns. Warming buses are not budgeted for. Significant safety and security concerns in shelter, including ability to meet request for female guards at women’s shelters. DBH presence on the UPO buses to support outreach and wellness checks. People not adequately dressed for freezing weather. Request for DOC/DC Jail to stop releasing people at night. 	<p>Governance</p> <ul style="list-style-type: none"> Confirming District Gov agencies engaged in each forum. Full Council Members are expected to serve on Leadership Slates. <p>Draft FY25 Winter Plan</p> <ul style="list-style-type: none"> Improved service quality and operations. Request for UPO app and improvement. Potential for volunteers to staff buses, not feasible due to training, supervision, insurance and legality concerns. District’s right to shelter during winter months, but not year-round. Coordination for shelter and transportation for individuals released from jail. 	<p>Governance</p> <ul style="list-style-type: none"> Majority of voting slate members in attendance. Full Council member interest in serving as forum co-chairs. <p>Draft FY25 Winter Plan</p> <ul style="list-style-type: none"> Shelter hotline transition from paper-based record keeping to web-based app. Agreement to discuss case management, escalation, grievance protocols during next Shelter Solutions WG. DC Stabilization Center is available and included in the Winter Plan. 	<ul style="list-style-type: none"> Including Announcements Above