

Emergency Response and Shelter Operations (ERSO) Committee 2019 Work Plan

Committee Overview

Chairs: Bill Kuennen (DHS) and Jill Carmichael (National Community Church)

Meeting Frequency: Monthly (Fourth Wednesday from 1:00-2:30p)

Distribution List PoC: jill.carmichael@theaterchurch.com

2019 Work Groups

1. Shelter Capacity

Chair: Michael Ferrell (DC Coalition for the Homeless)

2. Shelter Conditions

Chairs: Amanda Chesney (Catholic Charities) & Synina Pugh-Jackson (DHS)

3. Street Outreach

Chairs: Brittany Robinson (MBI) & Jordan Gulley (DBH)

Role/Responsibilities:

- 1. Develop Winter Plan to ensure adequate shelter availability and coordination of services during the hypothermia season.
- Provide input into the Heat Emergency Plan (HSEMA responsible for developing).
- 3. Monitor, troubleshoot, and coordinate on issues related to: shelter capacity, shelter conditions and facility issues, transportation services, encampments and unsheltered homelessness, and daytime services.
- 4. Coordinate response to unanticipated problems/emergencies.
- 5. Serve as the formal link to any special efforts on shelter transformation (e.g., 801 East).
- 6. In coordination with Consumer Engage Work Group, identify strategies to increase communication with consumers in shelter and on streets.
- 7. Coordinate outreach services across the community.

Deliverables Requiring ERSO Approval/Adoption (per HSRA)

Deliverable	Review by ERSO Comm (Estimated)	Responsible Work Group
		Shelter Capacity for capacity
Winter Plan	July	estimates
Recommendations based on review of		
fair hearings & administrative reviews		
and shelter monitoring data	May or June	Shelter Conditions

2019 Work Plan

Date/Month	Tentative Agenda Items	Notes
January	Update work planMonitor winter plan operations	
February	 Launch process for heat planning in coordination w/ HSEMA Shelter Conditions Work Group report out on shelter standards 	
March	TBD	
April	Debrief of hypothermia season Launch discussion on 801 East Development w/ DGS & Design/Build Firm	 Single adult & general hypothermia season debrief done in ERSO; additional feedback solicited from Family Systems Work Group and Youth Committee. CEWG to assist. ERSO to determine if time limited work group needed to assist on 801 redesign.
May	 Discuss edits/changes needed to Winter Plan; schedule public comments sessions for early June. Provide feedback to HSEMA for Hyperthermia Plan 	
June	 Review Draft Winter Plan Shelter Conditions recommendations based on analysis of fair hearing/administrative review data and shelter monitoring data. 	
July	Finals Edits of Winter Plan to ERSO and ERSO vote	
August	TBD	
September	TBD	
October	TBD	
November	Review hypothermia capacity and winter plan ops (ongoing through winter)	
December	TBD	

The ICH Bylaws outline voting procedures for standing committees, including designated voting member agencies as well as the number of designated seats for non-government representatives. ERSO Committee is advisory, and all final recommendations must be sent to the Executive Committee or full council, per the bylaws, for final adoption. The 2019 Slate for ERSO is as follows:

Co-Chairs	Jill Carmichael (National Community Church)	
	Bill Kuennen (DHS)	
Government Seats	Department of Behavioral Health	
	Department of Human Service (filled via co-chair)	
	Department of General Services	
	Homeland Security & Emergency Management	
	Metropolitan Police Department	
Collaborative	Charlene Traylor	
Applicant (TCP)		
Community		
Five representatives of		
service provider,		
advocate, and/or		
business/philanthropic		
entities:		
Constituents w/ lived	Reginal Black	
experience:	Michael Coleman	



Strategic Planning Committee 2019 Work Plan

Committee Overview

Committee Chairs: Carter Hewgley (DHS), Kelly McShane (Community of Hope)

Meeting Frequency: Monthly (Fourth Tuesday from 2:30p-4p)

Distribution List PoC: KMcShane@cohdc.org

Roles/Responsibilities

The Strategic Planning Committee is responsible for:

- Homeward DC Performance Management, including:
 - o Review of system-wide performance data,
 - o Tracking investments toward the plan,
 - Updates to system modeling (as needed)
 - Input/approval of annual update
- Oversight of CAHP system implementation, including:
 - o Developing dashboards & reviewing CAHP system performance
 - Development of annual prioritization criteria (singles/families)
 - Monitoring quality control & system efficiency, recommending corrections as needed
- Input/approval of HUD CoC competition process and recommendations
- Input/approval of annual, community-wide needs assessment (PIT)
- Receive updates from other planning groups/systems; determine if changes or enhancements to Homeward DC are needed
- Determine strategy to leverage Medicaid to pay for housing stability services
- Monitor capacity building needs to help improve network of CoC providers

Deliverable	Review by SP Committee (Estimated)	Responsible Work Group
Annual Performance Update*	February	None
Final Modeling Recommendations	March	Family System/Singles CAHP
CAHP System Performance Dashboard		
(Shells)	March	Family System/Singles CAHP
Homeward DC 2.0*	April	None
PIT Data Results*	April or May	None
Recommendations on case management		
enhancements for supportive housing		
clients receiving CSA-only support	May/June	Medicaid
Updated scope of work for permanent		
supportive housing	June/July	Medicaid
CAHP System FY20 Prioritization		
Criteria*	July or August	Family System/Singles CAHP
Recommendations re: provider capacity		
building strategy	August or Sept	TBD
HUD CoC Competition Rating/Ranking	TBD/Based on Fed govt	None

Process*	timeline	
HUD CoC Competition	TBD/Based on Fed govt	Time limited work group
Recommendations*	timeline	(CoC Ranking Committee)
Recommendations re: Medicaid State		
Plan Amendment for Supportive Housing		
Services Benefit	September or October	Medicaid
Review FY19 System Performance	October or November	Family System/Singles CAHP

^{*}HSRA Required Item; will be sent to Executive Committee and/or Full Council for Final Approval.

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Co-Chairs	Kelly Sweeney McShane, Community of Hope	
	Carter Hewgley, DHS	
Government Seats	Department of Human Service	
	(filled via co-chair)	
	Department of Behavioral Health	
	DC Housing Authority	
	Department of Housing and Community	
	Development	
	Department of Healthcare Finance	
	US Dept of Veterans Affairs, Washington DC Region	
Collaborative	Tom Fredericksen	
Applicant (TCP)		
Community	Christy Respress, Pathways to Housing	
Five representatives of	Adam Rocap, Miriam's Kitchen	
service provider,	Courtney Hall, Housing Up	
advocate, and/or	Kate Coventry, DCFPI	
business/philanthropic	LaToya Young, DC Coalition against Domestic	
entities:	Violence	
Constituents w/ lived	Albert Townsend	
experience:	Robert Warren	

2019 Work Groups

- Family System Work Group
 - Co-Chairs: Courtney Hall (Housing Up) and Noah Abraham (DHS)
- Singles CAHP
 - Co-Chairs: Adam Rocap (Miriam's Kitchen) and Carmen Hernandez (DHS)
- Veterans Now
 - Co-Chairs: Kally Canfield (Friendship Place) and Ilana Marmon (VA)
- Medicaid Work group Dena Hasan (DHS) and Christy Respress (Pathways to Housing)



Housing Solutions Committee 2019 Work Plan

Committee Overview

Chairs: Polly Donaldson (DHCD) and Chapman Todd (Jaydot LLC) Meeting Frequency: Monthly (First Wednesday from 1:00-2:30p) Distribution List Point of Contact: jchapmantodd@gmail.com

Roles & Responsibilities

- Serves as a forum for sharing updates and soliciting feedback from homeless service system partners on the Housing Production Trust Fund Consolidated RFP;
- Liaison with relevant government agencies (DHCD, DHS, DCHA, DBH, DCHFA, others) who provide housing units or housing supports;
- Serves as a forum for identifying and troubleshooting challenges related to coordination with the District's Coordinated Assessment and Housing Placement (CAHP) system to ensure efficient lease-up of PSH units funded through the Consolidated RFP;
- Serves as a forum for gathering feedback (including ways to streamline/simplify) the PSH development process;
- Responsible for identifying/informing strategies to incentivize participation by landlords in Homeward DC implementation to increase the number of rental units available to clients exiting homelessness;
- Responsible for identifying/informing strategies to reduce barriers to accessing affordable and supportive housing;
- Responsible for informing strategies to build the capacity of nonprofit development community to accelerate new production of PSH and 0-30% AMI units;
- Using data provided by the ICH Strategic Planning Committee (related to permanent housing resource needs/gaps) – responsible for making recommendations on types of units to prioritize in HPTF competition (unit size and configuration, handicap accessibility, considerations re: programming etc.); and
- Serves as formal link between the ICH and the broader affordable housing efforts in the community.

2019 Deliverables/Timeline

Deliverable	Review by Housing	Responsible Party(ies)
	Solutions Committee	
		DHCD to prepare with info
		from other DC agencies
Update on production Pipeline Reports	Monthly	(DHS, DCHA, DBH)
	Bi-annual, timing dependent	
RFP feedback/recommendation sessions	on RFP	Committee
Tracking of Low-Income Housing Unit		
Availability; measure increase in use of	Throughout the year;	
the Housing Search portal	updated quarterly	Work group to be identified

Map of the lease-up process; develop		
recommendations to increase system		
efficiency	June	DHCD, DHS, DCHA, TCP
Strategy for		
 Landlord Engagement 		
 Unit Identification, and 		
Reducing/Eliminating Tenant		
Barriers	June / July	

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Youth Committee 2019 Work Plan

Committee Overview

Committee Chairs: Tamara Mooney (DHS), Ramina Davidson (DCAYA) Meeting Frequency: Monthly (Fourth Thursday from 10:00a-12:00p)

Distribution List PoC: ramina@dc-aya.org

2019 Work Groups

Youth CAHP Policy Workgroup
 Co-Chairs: Kevin Bauer, kbauer@chdc.org and Michelle Maringe, Michelle.Maringe@dc.gov

Youth Street Outreach Workgroup

Co-Chairs: Antwan Gillis, agillis@cchfp.org and TBD

Proposed Youth Data and Quality Assurance Workgroup

Co-Chairs: TBD

Roles/Responsibilities

- Track system-level and program-level performance; monitor for system gaps and identify recommended solutions (e.g., new programs models, additional training, policy changes)
- Promote general collaboration and cross-fertilization among youth-serving agencies, providers, and advocates through regular meetings and communications
- Monitor capacity building needs to help improve network of youth providers; share recommendations with Strategic Planning Committee
- Monitor TAY utilization of adult shelter system; share observations, feedback, and recommendations with ERSO Committee
- Support TCP on the implementation of the annual census, including providing feedback on the survey tool and methodology and reviewing findings to determine implications/recommendations.
- Provider oversight of the youth CAHP system, with a particular emphasis on ensuring efficient and effective matching of youth to available resources and better connection to adult and family CAHP systems
- Support TCP on applications for federal homelessness assistance (CoC Program, Youth Homelessness Demonstration program, etc.) by volunteering on rating/ranking work group, sharing feedback on proposal, etc.
- Troubleshoot issues that arise that are not the purview of an existing work group; assign to work group for follow up if needed.
- Receive updates from and monitor progress of work groups

2019 Priority Projects

 Develop performance scorecards for new program models (Extended Transitional Housing, TAY Rapid-Rehousing, and 24 Hour Drop-In Center); monitor performance and make adjustments as appropriate.

- Develop program models for Permanent Supportive Housing for the youth system and align program rules to support flow of youth through system.
- Develop training curriculum and conduct cross-training (minimally biannually)
 - Training for adult outreach and shelter staff on youth needs and youth system protocols;
 - Training for youth providers on adult system resources and protocols
- Develop protocol to ensure youth street outreach teams are conducting in-reach into adult system low barriers shelters.
- Execute data match between homeless management information system (HMIS) data and CFSA
 and DYRS data to identify youth experiencing homelessness who are or have been served by
 other systems to better understand the needs of multi-system involved youth and how to better
 target services; Develop recommendations for transition planning protocol for youth receiving
 long-term services from, or in the custody of, CFSA, DYRS, or DBH.
- Identify DC-government and community-based internship/mentorship programs targeting transition age youth and determine partnership opportunities.

HSRA Mandated Deliverables	Review by Youth Committee (Estimated)	Responsible Work Group
Homeless Youth Census Results	February	None
Updated Youth CAHP Manual	June	Youth CAHP Policy WG
		(In Coordination with
Monitoring Youth System Complaints	Ongoing	Shelter Conditions WG)
Committee Identified Deliverables	Review by Youth Committee	Responsible Work Group
	(Estimated)	
Youth Shelter In-Reach Protocol	March	Youth Street Outreach WG
		Youth Data and Quality
Youth Performance Measures	Spring/Summer	Assurance WG
PSH Program Model	Spring	None
Written Feedback/Training		
Recommendations for Winter Plan	Spring & Fall	(In Coordination with ERSO)
Mentor Organization Presentations to		
ICH Youth Committee	Summer	None
Summary of Data Match Findings	Fall	None
Recommendations for transition		
planning protocols	Fall	TBD
HUD Youth Homelessness		
Demonstration Project	TBD	None

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Co-Chairs	Community	Ramina Davidson, DC-AYA
	Government	Tamara Mooney, DHS
Government Seats	DHS	
	DBH	
	CFSA	
	DYRS	
	OSSE	
	DCPS	
	MPD	
	MOLGBTQ	
	Fed Collaborative App	
Community:	7 Private Sector	1) Larry Villegas, Casa Ruby
		2) Pam Lieber, Sasha Bruce
7 Private Sector &		3) Sean Read, Friendship Place
2 Constituents w/ Lived		4) Aubrey Edwards-Luce, Children's Law Center
Experience		5) Jorge Membreno, Smyal
		6) Diana Martinez, Latin American Youth Center
		7) Reginald Black
	2 Constituents w/ Lived	Designated by Through the Eyes of Youth
	Experience	